Queensland Hospital Admitted Patient Data Collection (QHAPDC) Manual

2017-2018

Version 1.0
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1. INTRODUCTION

1.1 Overview

This manual provides an overview of the Queensland Hospital Admitted Patient Data Collection (QHAPDC). It is a reference for all Queensland hospitals (public and private), Hospital and Health Services (HHS) and Department of Health personnel who are involved in the collection, extraction and use of admitted patient data.

This manual is not intended to be, or replace, any other hospital based information system manuals including the Hospital Based Corporate Information System (HBCIS) user manual.

1.2 Purpose of the collection

The QHAPDC contains state-wide data capturing information about patients separated (an inclusive term meaning discharged, died, transferred or statistically separated) from any hospital permitted to admit patients, including public psychiatric hospitals.

QHAPDC data are also used to substantiate the number of patient days (occupied bed days) for public and private patients in declared public hospitals, licensed private hospitals, and day surgery units.

1.3 Reporting requirements

The QHAPDC allows Queensland to meet local, state and national reporting obligations.

For Hospital and Health Services (HHSs), reporting to the QHAPDC is a requirement under their Service Agreement.

This requirement is further detailed under Group 2 of the related document Data Collection and Provision Requirements, which outlines the data to be collected and provided to the Director-General, Department of Health.

For private hospitals reporting to the QHAPDC is a requirement under Private Health Facilities Act (1999).

Accurate, timely, and complete QHAPDC data are critical to ensure Department of Health fulfils its obligations under the National Healthcare Agreement1, the National Health Reform Agreement and the National Health Information Agreement2.

Data reported to QHAPDC conform largely to the requirements of the National Health Data Dictionary METeOR and the Queensland Health Data Dictionary (QHDD), available through the Queensland Health Information Knowledgebase (QHIK).

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1.4 Activity based funding and Casemix

Casemix is a health term describing a system which groups patients by predetermined factors into clinically meaningful and resource homogenous groups to describe the output of a hospital. The more generic term Activity Based Funding (ABF) is being used in Australian health care reforms and utilises casemix and health classifications as a basis for understanding, setting and negotiating prices for hospital services. The Australian Refined Diagnosis Related Groups (AR-DRG) patient classification system is designed to classify acute admitted patient episodes from admission through to separation via grouping of International Statistical Classification of Disease and Related Health Problems, 10th Edition, Australian Modification (ICD-10-AM) diagnosis codes and Australian Classification of Health Interventions (ACHI) procedure codes.

The timely and accurate coding of patient encounters from documented clinical activity is a critical factor in appropriate assignment of the Diagnosis Related Group (DRG) and the allocation of hospital funds to the type of activity performed.

Sub-acute and non-acute admitted patients are classified using the Australian National Sub and Non-Acute Patient (AN-SNAP) system that utilises assessment scores on a range of recognised functionality measures pertinent to a particular care type, grouped into a SNAP class.

In ABF, other patient classifications are utilised for non-admitted activity - e.g. Outpatients via Clinic Type and Emergency via Urgency Related Groups (URG). ABF informs Department of Health’s budget allocation to the HHS to fund health service delivery. The ABF Model provides a platform for a more transparent and devolved funding and budgeting system. A casemix funding model was introduced from 2007-2008 with a further major refinement for ABF from 2011. The funding model is subject to yearly review via a strong governance framework.

The purpose of the ABF model is to enable budgeted activity to be funded on an equitable basis. Weighted Activity Units (WAUs) are applied to patient classification systems to allocate available funds across hospitals. Whilst there are variable and fixed cost components within the model, the variable cost components relate to the counted activity on the following classifications:

- Acute Admitted Patients (DRG)
- Intensive Care (Designated Ward)
- Mental Health Admitted Patients (DRG)
- Sub and Non-acute Patients (Care type and SNAP Class)
- Outpatients (Clinic Types)
- Emergency Departments (Urgency Disposition Group (UDG) and Urgency Related Groups (URGs) with diagnosis element).

Therefore, it is imperative that data is at an optimal level of accuracy and provides complete information about each and every patient episode and service. Additionally high quality information needs to be provided in a timely manner to inform progress to budget and activity targets. Reducing delays and improving data quality will result in a more accurate view of hospital activity which will better inform funding policy.

The Healthcare Purchasing and System Performance Division are responsible for informing the Statistical Services Branch (SSB) of the collection requirements for activity based funding arrangements.

The ABF website http://abf.health.qld.gov.au/ contains information on mandatory policy relating to data collection and classification along with other general information on casemix and ABF.
2. ABOUT THE COLLECTION

2.1 Coverage

The QHAPDC covers all admitted patient separations from declared public hospitals, licensed private hospitals and day surgery units. A separation can be a formal separation (including discharge, transfer or death) or a statistical separation (episode type changes). Departing the hospital on "leave" is not a separation unless; the duration of the "leave" was greater than seven days (see Section 3.7.2 Calculation of leave days). Data from each independent declared public/licensed or private facility must be reported separately.

Specialist public psychiatric hospitals have been required to submit data to QHAPDC since 1 July 1996. Hospitals with psychiatric units and specialist private psychiatric hospitals are required to also submit mental health data items.

Hospitals that are permitted to admit patients must contribute data to QHAPDC for each admission. These hospitals are the declared public hospitals, licensed private hospitals, day surgery units and public psychiatric hospitals listed in Appendix A of this manual.

Figure 1 Coverage

*All boarders and organ procurement donors should be registered on hospital systems and this information provided to the Statistical Services Branch.
2.2 Data Flow

Figure 2 Data Flow
An illustration of the data flow between, public hospitals, Hospital and Health Services, licensed private hospitals and the Statistical Services Branch.
2.3 Confidentiality and privacy

Confidentiality applies to information that could reasonably lead to the identification of an individual. Apart from the obvious characteristics (such as name and address), there are other data items which, if seen together, may be sufficient to allow an individual to be identified.

All persons involved in the collection, management and use of patient-related information must ensure that the uses of those data do not "compromise" the privacy of the individual to whom it relates.

All patients admitted to a public hospital must be asked for their consent to the release of their personal, admission and health details for funding purposes. The Patient Election Form (PEF) is the instrument used to obtain patient consent in this instance. This consent is agency specific and related to the Department of Defence, Motor Accident Insurance Commission, Work Cover Queensland, other workers’ compensation insurers and Department of Veterans’ Affairs. Any consent given by a patient to release their details to any or all of these agencies does not include the release of any part of the medical record. The information that is released can only be used for the purposes for which it was given. A patient’s consent to release their information may not result in their information being released. Only those records with potential funding implications will be released.

2.4 Benefits of QHAPDC

QHAPDC is the means by which admitted patient activity can be reported, monitored, evaluated, planned for and researched, thereby allowing improved and objective decision-making.

The benefits of QHAPDC can be described as to:

- Assist hospital management to:
  - track resource allocation through the provision of casemix data, and
  - monitor average lengths of stay and occupancy rates.
- Assist research into diseases and health related problems by providing clinical and socio-demographic data profiles of patients over a period.
- Provide information for quality assurance and utilisation review.
- Improve the costing of hospital outputs by the identification of different users of various services within the hospital.
- Improve the ability to maximise revenue.
2.5 Examples of the uses of QHAPDC data

Management

- Strategic planning - can identify admission trends for any of the data items collected. Health services provision is therefore more likely to meet the needs of the community.
- Resource allocation - data to enable management to examine priorities in hospital resource allocation.
- Performance measurement - managers can measure performance upon the delivery of services.
- Benchmarking - comparison with like facilities.
- Optimise Queensland Health’s own source of revenue through the identification of fee-paying patients and provision of relevant treatment information to support funding claims.

Administration

- Quality assurance - professionals are assisted in the conduct of health care related quality assurance programs.
- Resource requirements - data allows for the examination of resource requirements for individual and specialty groups within a facility.
- Patient management - clinical staff are assisted to develop standard criteria for clinical management of similar groups of patients.

Research

- Epidemiology – QHAPDC collects the mix of socio-demographic data that are invaluable for epidemiologists, either from this system alone, or because data collected are used as the basis for other data collections (such as Cancer Registry and Perinatal Statistics).
- Medical research – QHAPDC gives clinical staff the information that can form the basis for research projects.
- Health professional education - in hospitals that have a teaching role for any of the health professions, the data are the basis for retrieval of teaching cases and groups of similar patients for the purpose of clinical education.

Australian Government requirements

- The Department of Health is obliged to ensure that it fulfils its obligations under the National Health Information Agreement, National Healthcare Agreement and the National Health Reform Agreement in relation to the provision of admitted services. QHAPDC data are used to substantiate the number of patient days (occupied bed days) and other key information for public and private patients in declared public hospitals and licensed private hospitals.
2.6 Audits

The potential exists for both the Federal and State Governments to institute audits of data submitted for the QHAPDC.

Depending on the purpose and nature of the audit, they are often conducted internally as well as by agencies that are external to the hospital and focus on the quality of financial, statistical and clinical data. Audits should occur at many levels, including: at the point of coding, data entry, processing, report production and overall monitoring of the health system activity.

Audits should be random (where individual cases are selected randomly) and targeted (where it is suspected or known that errors are likely to have occurred).

Audits might involve:

- Reconciling the number of separations submitted for the QHAPDC with that submitted to the Monthly Activity Collection.
- Examining the appropriateness of the admission and classification of public and private same day and overnight (or longer) stay patients within declared public hospitals. For example:
  - Medicare Eligibility – vs – Country of Birth
  - Medicare Numbers beginning with numbers other than '4' where residential address is shown as Queensland
  - Account class assignment of work-related injuries
  - Account class assignment for passengers of motor vehicle accidents (MVA).
- Monitoring accuracy of the assignment of the Australian Refined Diagnosis Related Group (AR-DRG) based on appropriate coding of the diagnoses and procedures contained in a patient's record.
- Monitoring compliance with obtaining patient consent to release personal admission details and comparing the number of 'unable to obtain' flags against length of stay (LOS) and AR-DRG details.
- Comparing costs and lengths of stay in similar patients across and within declared public hospitals, to identify anomalies.
- Assessing the quality of the data items such as those related to socio-demographics, ICD-10-AM or ACHI.

With the implementation of ABF, such audits will also focus on the adequacy of the control environment to ensure hospital funding levels are verifiable.
3. GUIDELINES FOR SUBMISSION OF DATA

3.1 Methods of submission

Public hospitals are required to submit data electronically using an approved file format.

Private hospitals submit data electronically via the Secure External Access Portal (SEAP) using an approved file format. Hospitals who submit data by completing paper forms are required to complete the following forms as required –

- Hospital Identification and Diagnosis Form PHI(1)
- Hospital Identification and Diagnosis Form – Activity Page PHI(2)
- Hospital Identification and Diagnosis Form – Sub and Non-Acute Patient (SNAP) Activity PHI(3)

Appendix B contains both public and private hospital file formats and validation rules and Appendix C contains copies of the current paper collection forms.

The information system used in public hospitals is known as HBCIS (Hospital Based Corporate Information System). All patient separations and patient days (or occupied bed days) that occur in public hospitals are recorded via direct or indirect access to an operational HBCIS system. HBCIS data are extracted and mapped or grouped to meet the QHAPDC needs. The software used to achieve compatibility is the Homer Queensland Interface (HQI).

For the purpose of this manual, reference to public hospitals also includes Mater Adult Hospital and Mater Mothers’ Hospital.

Examples of the required data items are listed throughout this manual. Public hospitals that use HBCIS should refer to examples titled ‘HBCIS hospitals’. Private hospitals and other public hospitals without direct access to HBCIS should refer to the examples titled ‘other hospitals’. Where the data items are the same for all hospitals refer to the examples titled ‘all hospitals’.

Example: HBCIS hospitals

| HBCIS Hospitals | Example of data item = 01 |

Example: Other Hospitals

| Other Hospitals | Example of data item = 1 |

Example: All Hospitals

| All Hospitals | Example of data item = 02 |

Note - where differences occur between HBCIS and the requirements for QHAPDC the example will also provide the HQI mapping.
3.2 Hospital Identification and Diagnosis Forms

Identification and Diagnosis Forms (I&D Sheets) are to be completed by private hospital facilities that are not able to report data electronically as per the required electronic file format. Refer to Appendix B for more detail on the electronic file format for private hospital facilities.

From 1 July 2016, an updated set of Identification and Diagnosis Forms has been implemented to ensure 2016-17 requirements can be met by hospital facilities reporting manually.

- PHI (1) is required to be completed for all separations from 1 July 2016. This form has been updated to allow for the recording of a Standard Ward code as part of the admission ward details.
- PHI (2) has been updated to allow for the capture of additional activity information. This form is only required to be completed if an episode of care has eight or more morbidity codes reported or there are changes to any activity details such as Ward, Patient leave, Contract leave, Account variation, Mental health details (for patients admitted or transferred to a designated psychiatric unit) or Nursing home type patient details.
- PHI (3) is a new form for use for separations from 1 July 2016 and is only required to be completed for admitted contracted public sub and non-acute patients.

Publics facilities can access these forms from; http://qheps.health.qld.gov.au/hsu/datacollections.htm
Private facilities can access these forms from; https://www.health.qld.gov.au/hsu/collections/qhapdc.asp

For further information on the Hospital Identification and Diagnosis Forms and how to complete them, refer to Section 8 Patient activity for hospitals using paper forms.

3.3 Data quality

Hospitals must ensure that data are of high quality prior to submission to SSB. SSB will not accept data containing high numbers of validation errors. When a high number of validation errors occur the hospital will be advised. In order for SSB to process this data the validation errors must be corrected (on HBCIS or relevant information system), re-extracted and submitted to SSB.

3.4 Due dates for data submissions

QHAPDC data are collected on a monthly basis, and finalised on a financial year basis.

For public hospitals a preliminary Monthly Activity Report (PH1) report is due on the 4th day of each month following the reference month. A PH1 report is an aggregate-level report summarising hospital activity for the specified reference month. For most facilities using HBCIS, the PH1 is generated and sent automatically using the ‘Report Monitor’ functionality in HBCIS.

All hospitals in scope must submit QHAPDC to SSB by the 35th day following the reference period.
The table below is an example of QHAPDC reporting schedule:

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>Finalised Data Due Date All Hospitals</th>
</tr>
</thead>
<tbody>
<tr>
<td>July</td>
<td>4 September</td>
</tr>
<tr>
<td>August</td>
<td>5 October</td>
</tr>
<tr>
<td>September</td>
<td>4 November</td>
</tr>
<tr>
<td>October</td>
<td>5 December</td>
</tr>
<tr>
<td>November</td>
<td>4 January</td>
</tr>
<tr>
<td>December</td>
<td>4 February</td>
</tr>
<tr>
<td>January</td>
<td>7 March (6 in a leap year)</td>
</tr>
<tr>
<td>February</td>
<td>4 April</td>
</tr>
<tr>
<td>March</td>
<td>5 May</td>
</tr>
<tr>
<td>April</td>
<td>4 June</td>
</tr>
<tr>
<td>May</td>
<td>5 July</td>
</tr>
<tr>
<td>June</td>
<td>4 August</td>
</tr>
</tbody>
</table>

SSB monitors the timeliness and quality of data supplied by public and private hospitals. For private hospitals it is a requirement to supply data as part of a licencing agreement. Non-compliance may result in these issues being escalated to the Office of the Chief Health Officer for follow-up with hospitals.

### 3.5 Validation checks and error correction

#### 3.5.1 Outline

Validation errors are generated following a successful load of hospital data for a particular reference period. Facilities are notified of their errors on-line through the Electronic Validation Application (EVA Plus).

A full list of Validations and explanation of messages can be found in Appendix L.

#### 3.5.2 Types of validation data quality checks

There are two types of validation message types that exist in the QHAPDC - fatal and warning.

Fatal validation messages are triggered when one or more potential critical quality checks have been identified. Where a fatal validation message exists, the data in question must be confirmed and/or updated; otherwise the episode of care will not become ‘final’ and consequently not be reported. If the data is not an error and is correct a detailed explanation of why the exception is correct should be supplied to SSB.

Warning validation messages are triggered when one or more non-critical quality checks have been identified. Generally these checks exist where data reported is inconsistent, illogical or unusual. All warning errors must be investigated and confirmed, however, it will not stop the episode of care becoming ‘Final’.
3.5.3  **Electronic Validation Application (EVA Plus)**

Facilities are notified of their validation messages on-line through the QHAPDC Electronic Validation Application (EVA Plus). EVA Plus provides facilities with the ability to record ‘actions’ that are required to rectify these validation errors. The benefits of EVA Plus include:

- Errors are available for actioning almost immediately after data is loaded. Once actioned SSB are able to immediately process further requests such as error mapping.
- More than one user can access and be actioning the errors at the same time.
- Errors can be filtered/sorted to only show specific validation types e.g. CNTRCT (Contract) errors.

Data are required to be updated in HBCIS and any amendments are sent to the SSB as part of the next extract of data. Validations should be actioned on EVA Plus and HBCIS prior to the next month’s data extract. This is to ensure amendments are included in the next month extraction and errors will not be regenerated in EVA Plus.

The EVA Plus user manual can be located on the SSB intranet site or internet site for Public and Private facilities.


3.5.4  **Resubmitting data**

It is recognised that hospitals may wish to amend data already submitted (for example, a change in ICD-10-AM codes or compensable status).

Facilities that are able to provide amendments can provide amendments to separations within a financial year up to the acceptance of their July (current financial year) extract. For example if a change is made to data for a patient separated on 3 May 2017 on HBCIS after their June data has been submitted to the SSB, then the amendment will be included in the July extract. Amendments to separations for the previous financial year cannot be submitted electronically by HBCIS hospitals after the July extract (current financial year) has been completed and accepted.

Private facilities (those unable to provide amendments) can make amendments to separations within a financial year up to 4th September of the next financial year. Thus, a change to data for a patient separated on 3 May 2017 can be accepted by the SSB up to 4th September 2017.

3.5.5  **Authorising changes to data already supplied**

Data that is required to be manually updated by SSB requires hospital authorisation. Authorisation can be in the form of an email and must contain the details of the patient episode and the reason for the amendment. Emails should be sent to qhipsmail@health.qld.gov.au.

For public hospitals, manual amendments are only made to data that cannot be made by the HBCIS hospital.

For private hospitals, manual amendments are made each month as part of the validation process. Authorisation for amendments occurs from responses provided in EVA Plus. Should additional changes be required at a later date, authorisation will be required. Authorisation can be in the form of an email and must contain the details of
the patient episode and the reason for the amendment. Emails should be sent to qhips@health.qld.gov.au.

3.6 Up-to-date records (HBCIS hospitals)

When the HBCIS HQI extract generates data for separated patients for an extract period, data will also be generated on patients admitted during, or prior to, the extract period but who have not separated in the extract period.

This process allows for basic data (admission date, date of birth, sex, etc.) to be available for patients remaining in hospital over a long period. Data for these patients is referred to as ‘up-to-date’ records.

No validations will be carried out by SSB on up-to-date records.

Once the patient is separated, the up-to-date record will be amended with the separation date and processed/validated in the same way as all other separated records.

3.7 Counting rules

3.7.1 Calculation of Length of Stay (LOS)

Every day the patient is an admitted patient is known as a patient day (sometimes referred to as an occupied bed day). The length of stay (LOS) of an episode of care is the total of all the patient days accrued during a particular episode.

There are two ways of calculating the LOS:

<table>
<thead>
<tr>
<th></th>
<th>Retrospective</th>
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</table>
| 1 | After the patient has been discharged: separation date minus admission date minus total leave days.  
   Example: A patient was admitted on 4 January 2017 and discharged on 11 January 2017. There was one day of leave in that time. The length of stay is (11 - 4) - 1 = 6 days. |

<table>
<thead>
<tr>
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<th>Progressive</th>
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</table>
| 2 | While still in hospital: sum of the accrued patient days at a point in time.  
   Example: A patient was admitted on 4 January 2017. As of 8 January 2017, with no days of leave, the length of stay is 4 days. |

Calculation rules for length of stay

The following rules are used to ensure the calculation of length of stay is consistent:

1. The sum of patient days, contract leave and leave days must equal the number of days elapsed between admission date and separation date.
2. For any given date, either a patient day or any type of leave day may be counted, but not both.
3. Patient days are not accrued when the patient is out of hospital on leave even though a bed may be "held" for the patient during their absence.
4. For patients admitted and separated on different dates, count one patient day for day of admission; do not count a patient day for day of separation.
5. For patients admitted and separated on the same date, count one patient day; no leave days. The length of stay is one day.

6. A same day patient cannot go on overnight leave.

7. A period of leave cannot exceed seven days.

8. Normally, the day of going on leave is counted as a leave day, and the day of returning from leave is counted as a patient day.

9. When, on the same date, a patient is admitted and goes on leave, count this day as a patient day. When, on the same date, a patient returns from leave and again goes on leave, count this day as a leave day. When, on the same date, a patient returns from leave and is separated, do not count this day as either a patient day or a leave day.

10. For QHAPDC, leave is reported only where the patient is away at midnight. Midnight is recorded as the start of a new day (not the end of the previous one).

11. If an admitted patient goes from one hospital to another to receive treatment (as an admitted patient) and the patient has not been placed on contract leave, they must be separated and re-admitted on return (if applicable).

12. Patients cannot be charged for "leave days" even if they had treatment and accommodation for part of that day.

**Counting rules for contract leave**

For QHAPDC, contract leave is reported by the hospital from which the patient is being contracted, whether the leave is same day or overnight. The patient is not required to be away at midnight.

### 3.7.2 Calculation of leave days

The number of leave days is calculated as the date the patient returned from leave minus the date the patient went on leave during a period of treatment or care. A day is measured from midnight to midnight.

The day the patient goes on leave is counted as a leave day. The day the patient returns from leave is a day of admitted care (patient day) and is not counted as a leave day. Whilst on leave no patient day charges are raised, nor are patient days calculated.

**Example**

A patient went on leave on 9 January 2017 and returned on 15 January 2017. The patient was on leave for 6 days.

In order to continue the accrual of the patients 35 day qualifying period the period of leave cannot exceed seven days. Therefore, a patient starting leave on Monday, 10 June, must return to the hospital on or before Monday, 17 June.

A patient who goes on leave but does not return within the specified seven-day limit is to be formally separated from the hospital from the date that they left the hospital. The mode of separation (discharge status) is to be recorded as:

**HBCIS**

Discharge status: 09 Non-return from leave.

**Other**

Mode of separation: 09 Non return from leave.
If the patient subsequently returns to hospital, they should be treated as a new admission. This seven day maximum leave rule also applies to psychiatric hospitals.

**Calculation rules for leave days**

The calculation rules for the leave days in which the patient is out of hospital are as follows:

1. The sum of patient days and leave days must equal the number of days elapsed between admission date and separation date.
2. For any given date, either a patient day or a leave day may be counted, but not both.
3. Patient days are not accrued when the patient is out of hospital on leave, even though a bed may be "held" for the patient during his/her absence.
4. A same day patient cannot go on overnight leave.
5. A period of leave cannot exceed seven days.
6. Renal dialysis and day chemotherapy patients are not on leave between treatments; each dialysis session is a separate admission.
7. Normally, the day of going on leave is counted as a leave day, and the day of returning from leave is counted as a patient day.
8. When, on the same date, a patient is admitted and goes on leave, count this day as a patient day. When, on the same date, a patient returns from leave and again goes on leave, count this day as a leave day. When, on the same date, a patient returns from leave and is separated, do not count this day as either a patient day or a leave day.
9. For QHAPDC, leave is reported only where the patient is away at midnight. If an admitted patient goes from one hospital to another to receive same day treatment (as an admitted patient) and this is not on contract, they must be discharged and re-admitted on return (if applicable).
10. Patients cannot be charged for a “leave day” even if they had treatment and accommodation for part of that day.

**3.7.3 Calculation of Nursing Home Type Patient (NHTP) days**

A patient should be classified as a NHTP after 35 consecutive days of hospitalisation and are not subject to an Acute Care Certificate.

Compensable third party patients should be classified as NHTP after 35 consecutive days of hospitalisation, unless the following exclusions apply:

- An Acute Care Certificate has been issued
- Australian Government Minister for Health and Minister for Sport have issued a notice declaring the patient as a NHTP.

If an ineligible person remains in hospital for an extended period and is not receiving ‘acute’ care, then they should be assigned an appropriate non-acute care type (see Section 7.15 Care type). Public patients will be charged the applicable rate for their care according to the fee specified in the Fees and Charges Register.

Note that the 35-day qualifying period may accrue across more than one hospital (public or private or both) and includes extended treatment facilities but excludes public psychiatric facilities.
Patients, who go on leave or are separated from hospital, but return within seven days, may continue accruing the 35 days. Patients who leave hospital and do not enter another hospital for at least seven days will begin at day one towards the 35-day qualifying period on their next admission to hospital.

Note that leave days and days out of hospital do not count in accruing the 35 days.

**Calculation of NHTP days when patient on leave**

The rules for the calculation of the leave days in which the patient is out of hospital and patient days that count towards the 35 day qualifying period are as follows:

1. The day the patient leaves the hospital is considered day one of the leave days.
2. The day the patient returns to the hospital is not counted as a leave day, but as a day of admitted care (patient day). This patient day counts towards the 35 day qualifying period for calculation of nursing home type patients.

Therefore, a patient starting leave on Monday, 10 June, must return to the hospital on or before Monday, 17 June, in order to continue the accrual of their qualifying period.

If a patient is no longer classified as a NHTP (e.g. patient broke arm and requires acute care) the 35 day qualifying period does not begin again.
4. DATA DEFINITIONS

Definitions used for the QHAPDC conform largely to the requirements of the National Health Data Dictionary (METEOR) and the Queensland Health Data Dictionary (QHDD).

4.1 Acute care certificates

The acute care certificate was originally developed at a time when only two categories of care type were defined – Acute and Nursing Home Type. However, a number of additional care types have now been defined to better describe the various types of care being provided to admitted patients. The care type of Nursing Home Type no longer exists, as patients receiving any of the additional care types can accrue Nursing Home Type days (except those patients categorised as receiving Newborn, Organ Procurement or Boarder ‘care’).

An acute care certificate can be thought of as a non Nursing Home Type Patient certificate. That is, any patient who has been in hospital for a continuous period exceeding 35 days must be the subject of an Acute Care Certificate, or they are to be classified as accruing Nursing Home Type days – that is, they become a Nursing Home Type Patient.

Currently there are two Acute Care Certificates in use. The National Private Patient/Public Hospital Acute Care Certificate (National Acute Care Certificate) developed by the Private Health Insurance Ombudsman in consultation with major health funds and States and Territories. This certificate is to be used for private health insurance patients but can also be used for other billable patients. It is a complex form and explanation notes can be found using the following link:

A writable pdf version of this certificate can be downloaded using the following link;

The simpler Acute Care Certificate may be used for non-private health insurance patients. This certificate can be purchased through Officemax or downloaded using the following link:

More detailed information regarding these categories is available in the Queensland Health Admission Criteria in Appendix F of this manual.

4.2 Admitting hospital

All declared public hospitals and licensed private hospitals and day surgery units (listed in Appendix A) are entitled to admit patients. Public psychiatric hospitals may also admit patients and are required to supply data to the QHAPDC.

If a doctor with admitting rights at one of these hospitals believes they have a patient that requires or warrants admission, the patient must meet the criteria set out below. Provided it is to one of the declared public/licensed hospitals, an admitted patient is not required to occupy a bed nor is there a minimum time requirement to qualify for admission.
4.3 Admission criteria

Admission is the process whereby the hospital accepts responsibility for the patient’s care and/or treatment. Admission follows a clinical decision, based upon specified criteria that a patient requires same-day or overnight care or treatment. This care and/or treatment can occur in hospital and/or in the patient’s home (for hospital-in-the-home patients).

In general, a patient can be admitted if one or more of the following apply:

- The patient’s condition requires clinical management and/or facilities are not available in their usual residential environment.
- The patient requires observation in order to be assessed or diagnosed.
- The patient requires at least daily assessment of their medication needs.
- The patient requires a procedure(s) that cannot be performed in a stand-alone facility, such as a doctor’s room, without specialised support facilities and/or expertise being available (e.g. cardiac catheterisation).
- There is a legal requirement for admission (e.g. under child protection legislation).
- The patient is aged nine days or less.

Note: When a patient would not normally be admitted, but there is a clinical decision that the admission should occur, a Certificate for Admitted Patient Care form (or National Private Patient Hospital Claim Form if the patient is claiming an admitted patient benefit from a registered private health insurer) is to be completed by the treating medical officer.

It is requested that all Boarders are registered and the data submitted to the SSB. Refer to Section 4.4 Boarders.

More detailed information regarding Queensland Health’s admission criteria can be found in Appendix F.

4.4 Boarders

A boarder is defined as a person who is receiving food and/or accommodation but for whom the hospital does not accept responsibility for treatment and/or care. For example, a two-year-old baby who does not meet the criteria for admission but is accompanying their mother who is currently admitted is considered a boarder; as is a father accompanying his child who is admitted for a tonsillectomy or a mother accompanying a sick newborn who required admission to hospital.

A baby who remains in hospital, for example, without its mother awaiting adoption and does not require clinical care/treatment, should be separated when the baby is nine days of age and registered as a boarder when the baby is ten days of age.

Boarders receive no formal care or treatment and are therefore not considered admitted patients. However, boarders are within the scope of this collection and the SSB has collected information regarding boarders since 1 July 1999. Hospitals should register such people and forward this information to the SSB.

If a boarder meets the criteria for admission they should be formally admitted.
When a hospital registers a boarder, the boarder should be allocated with:

- Source of Referral (admission source) = 21 Boarder
- Care type = 08 Boarder
- Mode of separation (discharge status) = 14 Boarder
- Funding Source = 12 Other funding source.

Data on boarders should be submitted to the SSB.

4.4.1 Boarder who is subsequently admitted

If a boarder has been accommodated at a hospital and a change in their condition subsequently allows them to be an admission under the minimum criteria, this cannot be recorded as a change in status. Even though the hospital has previously "registered" the person as a boarder, the patient must be admitted and treated as a first-time admission. Do not use the 06 Episode change for either the Source of Referral/transfer or Mode of Separation. If the person subsequently changes back to Boarder status, they should be formally separated prior to being registered as a boarder. If an admitted patient is separated to become a boarder Mode of Separation should be recorded as 19 Other.

4.5 Change in care type

Patients changing from one care type to another, e.g. acute to maintenance within the same hospital, are to be statistically separated and re-admitted. Mode of Separation (discharge status) for the initial episode should be recorded as 06 Episode change. The subsequent episode’s Source of Referral/transfer (admission source) should be recorded as 06 Episode change.

4.6 Compensable patient

A compensable patient is defined as an eligible person who is:

- receiving hospital services for an injury, illness or disease; and
- the eligible person has received, or established his or her right to receive, in respect of that injury, a payment by way of compensation or damages (including a payment in settlement of a claim for compensation or damages) under the law that is or was in force in a State, an internal Territory, Norfolk Island, the Territory of Cocos (Keeling) Islands or the Territory of Christmas Island, being a payment the amount of which was, in the opinion of the Minister, determined having regard to any medical expenses incurred, or likely to be incurred (whether by the eligible person or by another person), in the course of the treatment of, or as a result of, that injury (section 18(b) Health Insurance Act 1973 (Cth))This includes but not limited to persons:
  - entitled to claim under Motor Vehicle Compulsory Third Party (CTP) insurance; or
  - entitled to claim under worker’s compensation scheme; or
  - entitled to claim under public liability or product liability.

Entitled veterans and Australian Defence Forces personnel are not compensable in the strict interpretation of the word, but are patients for whom another agency (Department of Veterans’ Affairs or Department of Defence respectively) has accepted responsibility for the payment of any charges relating to their episode of care.
4.6.1 Motor vehicle accidents

The *Queensland Motor Accident Insurance Act 1994 (MAIA)* commenced on 1 September 1994. This Act established a system whereby the Queensland Motor Accident Insurance Commission (MAIC) levies from Compulsory Third Party (CTP) Insurers. The Hospital and Emergency Services Levy, funds a reasonable proportion of the cost of public hospital and emergency services for people who are injured in motor vehicle accidents, who use such services and who are claimants or potential claimants under the Compulsory Third Party Scheme. The levy for public hospital and emergency services is fixed under Schedule 3 of the *Queensland Motor Accident Insurance Regulation 2004*. MAIC pays the Department of Health a grant from their Hospital and Emergency Services Levy. The Department of Health distributes the MAIC grant to all the HHSs in proportion to the weighted activity units of patients treated and identified as patients covered under the Qld CTP scheme.

The levy does not apply to accidents that:

- occurred prior to 1 September 1994; or
- are not associated with CTP insurance (for example, accidents involving: mobile machinery or equipment such as bulldozers and forklifts; or agricultural implements); or
- involved single vehicle accidents with only the driver suffering injury; or
- only involved vehicles registered in states other than Queensland.

People admitted to hospital from motor vehicle accidents occurring after 1 September 1994, must be classified as either *Motor Vehicle (Queensland)* or *Motor Vehicle (Other)*.

From 1 July 2016, anyone who sustains serious personal injuries in a motor vehicle accident in Queensland may be eligible to receive necessary and reasonable lifetime treatment, care and support under the National Injury Insurance Scheme Queensland.

The new *National Injury Insurance Scheme (Queensland) Act 2016* was introduced to ensure that persons who suffer particular serious personal injuries as a result of a motor accident in Queensland receive necessary and reasonable treatment, care and support, regardless of fault. For further details regarding application of the Act and the associated eligibility criteria please refer to: [https://www.legislation.qld.gov.au/LEGISLTN/CURRENT/N/NatInjuryInsSchQA16.pdf](https://www.legislation.qld.gov.au/LEGISLTN/CURRENT/N/NatInjuryInsSchQA16.pdf).

**Motor Vehicle (Queensland):** This is used where the patient admitted to hospital from a motor vehicle accident can establish negligence against an owner or driver of a Queensland registered motor vehicle.

**Motor Vehicle (Other):** This is used where the patient admitted to hospital from a motor vehicle accident can establish negligence against an owner or driver of a motor vehicle registered in a state or territory other than Queensland.

People admitted to hospital from motor vehicle accidents occurring before 1 September 1994, and who have established the right to claim, or have received settlement for a compensation claim, or intend suing under a public liability claim, must be classified as **Other Third Party**.

To ensure that a patient’s compensable status is correctly recorded, the following questions should be asked of the patient or accompanying person:

- "Was it a single or multiple vehicle collision?"
- "Were the vehicles registered in Queensland or elsewhere?"
- "When did the accident occur (date)?"
• “Did the accident occur while on your way to or from work?"

**Compensable Third Party**: Patients who may at any time receive, or establish a right to receive, compensation or damages (not covered by motor vehicle accident or workers’ compensation insurers) for the injury, illness or disease for which they are receiving care and treatment.

### 4.6.2 Raising charges for patients in public hospitals

Patients classified as **Public Motor Vehicle (Queensland)** will have no individual charges raised since they are covered by the MAIC grant (levy bulk payment). However, if a motor vehicle Queensland patient chooses to be treated as a private patient, they must obtain prior approval from their CTP insurer and are classified as Compensable Third Party private. For patients falling under the National Injury Insurance Scheme (Queensland) no individual charges should be raised since they are covered under bulk payment to Queensland Health.

Patients classified as **Motor Vehicle (Other)** or **Compensable Third Party**, are to have charges raised.

On admission, the patient can be classified as Motor Vehicle Accident and should be amended where necessary when medico-legal correspondence or other evidence to the contrary is obtained by the hospital. However, if the patient is the driver in a single vehicle accident they cannot be classified as Motor Vehicle Accident.

Patients from accidents which involve vehicles from both Queensland and other states, and where the liability is dubious or where there is the possibility of shared liability, are to be classified as Compensable Third Party and to have the charges raised. They may need to be reassessed after a settlement has been reached.

### 4.7 Contracted hospital care

With respect to the collection of this data item for the QHAPDC, the purchaser of hospital care services can be a hospital (public or private) jurisdiction, Hospital and Health Service or other external purchaser. The provider of the health care services must be a hospital (public or private) or a private day facility.

With respect to the collection of this data item for the QHAPDC, the purchaser of services is referred to as the contracting hospital or the contracting jurisdiction, Hospital and Health Service or other external purchaser, and the provider of services is referred to as the contracted hospital.

Contracted hospital care is provided to a patient under an agreement between a purchaser of services and a contracted hospital.

From 1 July 2012, contracted care details were expanded to allow for the collection of the hospital facility number of the other hospital involved for each contracted episode of care (Hospital B) where the contract type is 2, 3, 4 or 5.

From 1 July 2014, contracted care details, including the provider/purchaser of the service, are required to be reported by the contracted hospital (Hospital B) where the contract type is 1 and the patient is a public patient.

Accurate recording of contracted hospital care is essential because:

- funding arrangements require that the DRG assigned to a patient accurately reflects the total treatment provided, even where part of the treatment was provided under contract
• funding arrangements requires that potential double payments are identified and avoided

• unidentified duplication in the reporting of separations, patient days and procedures must be avoided to enable accurate analyses of funding, casemix, resource use and epidemiological purposes

• national reporting requires the details of contracted public patients attending private hospitals to be reported.

4.7.1 Scope of contracted hospital care

To be in scope, contracted hospital care must involve all of the following:

• a contracting hospital or purchaser of the service

• a contracted hospital

• the contracting hospital or purchaser making full payment to the contracted hospital for the contracted service

• the patient being physically present in the contracted hospital for the provision of the contracted service.

4.7.2 Procedures performed by a private health provider (Non-hospital)

Whilst not falling within the scope of contracted hospital care, to ensure consistency in the reporting of patient care, it is strongly recommended that procedures performed by a private health provider (non-hospital) (i.e. not a licensed hospital) are coded. Private health providers include those organisations that would not have a Queensland Health facility number, but deliver services such as physiotherapy, radiology and pathology.

See Section 4.7.10 Recording of procedures performed by a private health provider (non-hospital) and Section 9.14 Contract flag for further details on the use of the contract flag functionality and dummy facility identifier.

4.7.3 Other purchase care services

The following are considered to be out of scope of contracted hospital care services:

• Hospital care services provided to a patient in a separate facility during their episode of care, for which the patient is directly responsible for paying.

• Pathology or other investigations performed at another location on specimens gathered at the contracting hospital.

• Hospital care services purchased from your hospital by an organisation that is not a hospital or a jurisdiction, Hospital and Health Service and other external purchaser.

Note: The Australian Coding Standards (ACS) for ICD-10-AM and ACHI should be applied when coding all episodes. ACS 0029 Coding of contracted procedures notes that if a hospital treatment is carried out under a contracting arrangement existing between two hospitals; all procedures carried out under the contract are to be recorded and coded in both hospitals. The hospital not carrying out the procedure should flag the appropriate code.

See Section 4.7.10 Recording of procedure performed by private health providers (Non-hospital) for further information.
### 4.7.4 Location of contracted care data items on HBCIS (Public hospitals using HBCIS)

<table>
<thead>
<tr>
<th>Data Item</th>
<th>HBCIS Screen Location</th>
<th>Triggered By</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contract Type</td>
<td></td>
<td>Leave Category = C Funding Source = 10</td>
</tr>
<tr>
<td>Contract Role</td>
<td></td>
<td>Contract type = 2, 3, 4, or 5 and Contract role is ‘A’ or ‘B’</td>
</tr>
<tr>
<td>Purchaser/Provider Identifier</td>
<td>Contracted Care Screen</td>
<td>Contract type = 1 and Contract role = B and Is a public patient</td>
</tr>
<tr>
<td>Date Transferred for Contract Service</td>
<td>Patient Leave Screen</td>
<td>Leave Category = C</td>
</tr>
<tr>
<td>Date Returned from Contract Service</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Contract Leave</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Contract Procedure Flag</td>
<td>Inpatient ICD Coding Screen</td>
<td></td>
</tr>
</tbody>
</table>

### 4.7.5 Contract role

Contract role identifies whether a hospital is the contracting hospital (purchaser of hospital care) or the contracted hospital (provider of an admitted or non-admitted service).

- **Hospital A** is the contracting hospital.
- **Hospital B** is the contracted hospital.

### 4.7.6 Purchaser/provider identifier

**Type 1 contracts**

Record the contract identifier of the jurisdiction, Hospital and Health Service or other external provider who has purchased the public service when the contract type is 1 and the contract role = B.

**Type 2, 3, 4, or 5 contracts**

Record the identifier of the other hospital involved in the contracted care. The other hospital identifier is required where the contract type is 2, 3, 4, or 5 and the contract role is ‘A’ or ‘B’.
4.7.7  Contract leave

Contract leave is a period spent as an admitted patient at a contracted hospital, during an episode where the patient is also admitted to the contracting hospital. A patient cannot be admitted to two facilities at the same time, unless they are on contract leave.

A patient can go on contract leave for services that are same day or overnight (or longer). If there is no agreement between the two facilities, then the patient must be formally separated/transferred if they are to be admitted to the second facility.

Contract leave is only reported when the patient is to be returned to the contracting hospital after receiving contract care.

Contract leave days are reported only by the contracting hospital and are treated as patient days and included in the length of stay at that hospital. Patients going on contract leave are not separated.

   4.7.7.1  Date transferred for contract

Record the full date (ddmmyyyy) on which the patient was transferred for contract service.

   4.7.7.2  Date returned from contract

Record the full date (ddmmyyyy) on which the patient returned from contract service.

   4.7.7.3  Facility number contracted to

Record the facility number for the hospital to which the patient is transferred for contract service. See Appendix A for list of facilities and facility numbers.

4.7.8  Contract flag

A Contract Flag is an indicator that identifies that a procedure was performed by another hospital as a contracted hospital care service. It also indicates whether the procedure performed was an admitted or non-admitted service by recording 1 Contracted admitted procedure or 2 Contracted non-admitted procedure, against the procedure morbidity code. All procedures provided as part of a contract arrangement must be flagged using the Contract Flag. Diagnosis codes should be recorded but not flagged, unless it is to indicate that a contracted service was not carried out. See Section 9.14 Contract flag for more information.

Since 1 July 1999, HBCIS hospitals have been able to use the Contract Flag functionality without placing a patient on contract leave.

4.7.9  Contract type

There are five contract types, which are described below. In these examples, the contracting hospital is termed Hospital A. The contracted hospital is termed Hospital B.

The various contract types are represented by one of the following numerical values:

1 = B
2 = ABA
3 = AB
4 = (A)B
5 = BA
**Contract Type 1 – B**

**Definition:** Admission as a same day patient or overnight (or longer) stay patient to a public or private hospital under contract to a jurisdiction, Hospital and Health Service or another external purchaser (Contract Establishment Identifier).

The list of Contract Establishment Identifiers can be found in Appendix A of the QHAPDC Manual.

Hospital B records the following information:
- Appropriate Source of referral/transfer (admission source) code
- Contract Type = 1 B
- Contract Role = B Contracted hospital
- Appropriate Mode of separation (discharge status) code
- Appropriate Purchaser/provider identifier (Refer to Appendix A Contracted Hospital Care Service).

**Contract Type 2 – ABA**

**Definition:** One hospital (A) contracts with another hospital (B) to provide an admitted or non-admitted service. The patient is admitted to Hospital A and placed on contract leave prior to admission to Hospital B.

**Note:**
- Where the service is a non-admitted service provided at Hospital B, B does not admit the patient.
- The patient must be admitted to Hospital A prior to the service provided at Hospital B
- If the patient does not return to Hospital A, see the procedure for Contract Type 3 (AB).

Hospital A records the following information:
- Appropriate Source of referral/transfer (admission source)
- Admission Date: actual date admitted at A
- Contract Type = 2 ABA
- Contract Role = A Contracting hospital
• Date transferred for contract
• Date returned from contract
• Facility number contracted to
• Diagnosis and procedure codes. All procedures provided by hospital B, must have a contact flag.
  – Include any additional diagnoses identified by B (but do not flag them unless it is to indicate that a contracted service was not carried out).
• Separation date: actual date the patient left A after returning from B
• Appropriate Mode of separation (discharge status) code after returning from B
• Purchaser/provider identifier.

Hospital B (only if admitted by Hospital B) records the following information:
• Source of referral/transfer (admission source) = 24 Admitted patient transferred from another hospital
• Transferring from facility (extended source code) – identifier of the hospital that the patient was transferred from
• Admission date: actual date care commenced at B
• Contract Type = 2 ABA
• Contract Role = B Contracting hospital
• Diagnosis and procedure codes: only in relation to care provided by B
• Separation date: actual date separated from B
• Mode of separation (discharge status) = 16 Transferred to another hospital
• Transferring to facility is the identifier of Hospital A, the hospital contracting the admission.
• Purchaser/provider identifier.
**Contract Type 3 – AB**

**Definition:** One hospital (A) contracts with another hospital (B) to provide an admitted or non-admitted (or outpatient) service. The patient does not return to A and is not placed on contract leave.

**Note:**
- Where the service is a non-admitted service provided at Hospital B, B does not admit the patient.
- The patient is not placed on contract leave to attend Hospital B.

Hospital A records (irrespective of the original intention for the patient to return or not) the following information:
- Appropriate Source of referral/transfer (admission source)
- Admission Date: actual date admitted at A
- Contract Type = 3 AB
- Contract Role = A Contracting Hospital
- Purchaser/provider identifier
- Diagnosis and procedure codes. All procedures provided by hospital B, must have a contact flag.
  - Include any additional diagnoses identified by B (but do not flag them unless it is to indicate that a contracted service was not carried out).
- Separation date: actual date separated from A
- Mode of separation (discharge status) = 16 Transferred to another hospital
- Transferring to facility; facility number of Hospital B.

Hospital B records (if admitted by B) the following information:
- Source of referral/transfer (admission source) = 24 Admitted patient referred from another facility
- Transferring from facility (extended source code) – identifier of the hospital that the patient was transferred from
- Admission date: actual date of commencement of care at B
- Contract Type = 3 AB
- Contract Role = B Contracted hospital
- Purchaser/provider identifier
- Diagnosis and procedure codes: only in relation to care provided by B
- Separation date: actual date separated from B
- Appropriate Mode of separation (discharge status).
**Contract Type 4 – (A)B**

**Definition:** Admission as a same day or overnight (or longer) stay to a hospital (B) under contract from another hospital (A).

**Note:** Hospital A does not record an admission. Hospital B records the following information:

- Source of referral/transfer (admission source) = 25 Non-admitted patient referred from another hospital
- Transferring from facility (extended source code) = identifier of the hospital that referred the patient
- Admission date: date actually admitted at B
- Contract Type = 4 (A)B
- Contract Role = B Contracted hospital
- Purchaser/provider identifier
- Diagnosis and procedure codes
- Separation date
- Appropriate Mode of separation (discharge status) code.

**Contract Type 5 – BA**

**Definition:** A hospital (A) contracts another hospital (B) for an admitted service prior to the patient’s admission to their hospital (A).

Hospital B records the following information:

- Source of referral/transfer (admission source) = 25 Non-admitted patient referred from another hospital
- Transferring from facility (extended source code) = identifier of the hospital that referred the patient
- Admission date: actual date admitted at B
- Contract Type = 5 BA
• Contract Role = B Contracted hospital
• Purchaser/provider identifier
• Diagnosis and procedure codes provided by B
• Separation date: actual date separated from B
• Mode of separation (discharge status) = 16 Transferred to another hospital
• Transferring to facility is the identifier of Hospital A, the hospital contracting the admission.

Hospital A records the following information:
• Source of referral/transfer (admission source) = 24 Admitted patient transferred from another hospital
• Transferring from facility (extended source code) = identifier of the hospital that referred the patient
• Admission date: actual date admitted at A. This should equal the date separated from B
• Contract Type = 5 BA
• Contract Role = A Contracting hospital
• Purchaser/provider identifier
• Diagnosis and procedure codes. All procedures provided by hospital B, must have a contract flag.
  – Include any additional diagnoses identified by B (but do not flag them unless it is to indicate that a contracted service was not carried out).
• Separation date: actual date separated from A
• Appropriate Mode of separation (discharge status) code.

4.7.10 Recording of procedures performed by private health providers (Non-hospital)

Private health providers who deliver services such as physiotherapy, radiology and pathology that are not licensed as a hospital; do not have a Queensland Health facility number.

Private health providers (non-hospital) do not fall within the scope of the National ‘Contracted Hospital Care’ data item. However, to ensure consistency in the reporting of patient care, it is strongly recommended that these types of arrangements are recorded. ACS 0029 Coding of contracted procedures states that where treatment is carried out under a contracting arrangement that exists, all procedures carried out under the contract are to be recorded and coded. This coding standard overrides ACS 0042 Procedures normally not coded when a contracted procedure is performed.

Procedures performed by private health providers (non-hospital) should be recorded by using the ‘contract flag’ functionality and dummy facility identifier of 99998. Procedures performed within a hospital by a private health provider (non-hospital) should also be coded and flagged using this functionality.
4.8 Dialysis, chemotherapy and radiotherapy

Dialysis, chemotherapy and some radiotherapy procedures are Day Benefit procedures. A patient should be admitted and discharged for each Day Benefit procedure and not be put on leave in between multiple Day Benefit procedures.

4.9 Hospital in the home (HITH) services

Hospital in the Home (HITH) provides care in the patient’s permanent or temporary residence, for conditions requiring clinical governance, monitoring and/or input that would otherwise require treatment in the traditional inpatient hospital bed. The admission criterion is governed by the authorising practitioner and as such the HITH program is focused exclusively on acute admitted care substitution.

HITH is an internationally evidence based health care delivery strategy that results in exceptionally high levels of patient satisfaction; promotes patient flow and increased access to beds.

NB: The Queensland Department of Health has entered a private partnership arrangement with two private providers from 01/01/2014. These vendors are Silver Chain and Blue Care. For details on how Hospital and Health Services are to record these arrangements, refer to Section 4.9.4 Hospital in the Home (HITH) reporting.

4.9.1 Hospital and Health Services (HITH) guidelines and criteria (Public patients in public hospitals only)


The scope of the HITH Guidelines includes all Queensland Health employees (permanent, temporary and casual) and all organisations and individuals acting as its agents for the Department of Health (including Visiting Medical Officers and other partners, contractors and Senior Medical Officers).

Both Queensland Health services and contracted services are to follow the HITH guidelines when providing these services to patients under the governance and accountability of the Department of Health.

Inclusion criteria

- Home care replaces full hospital admission or a component of a hospital admission. Without a HITH service, the patient would be admitted to hospital for treatment in a traditional hospital bed.
- The HITH service is skilled to provide the care required.
- The HITH service has adequate staff to provide the required number of visits and the timing of the visits required.
- The patient has understanding of the care that will be provided to them while under the HITH.
- Each patient is identified as requiring clinical governance, active treatment and/or monitoring during the HITH episode of care.
- All patients require a minimum daily intervention or assessment by the HITH service.
- A comparable level of care to that provided in the acute inpatient setting is to be provided by the HITH service to meet all patient needs.
• A treating authorised practitioner agrees that care for a patient with a condition requiring inpatient care can be safely provided and managed in the patient’s permanent or temporary residence.

• The patient/approved guardian/carer consents to transfer of care. This is to be documented and evidenced in the patient medical record.

• Patient has no known allergy to medication prescribed during the HITH episode of care.

• Care location must have a telephone with dial out facilities.

• Care location must have a working refrigerator with suitable storage room (if required to store medications).

• For paediatric patients, a guardian must be available and a nominated adult is to be present during treatment of minors.

• Acute public eligible patients.

• Acute compensable patients. Includes;
  – Department of Veteran Affairs (DVA) funded patients.
  – Third party compensable funded patients.
  – Motor vehicle accident funded patients.
  – Workers Compensation funded patients.

• Acute non-compensable ineligible (e.g. overseas visitors) patients.

• Sub and non-acute public eligible patients.

Exclusion criteria

• Complex care needs not amenable to a HITH service. These include physical, cognitive and/or social care needs that exceed the capability of available support networks (including carers and health care providers).

• Public hospital Medicare eligible private patients whose accommodation charges are funded by private health insurance.
  – NB: Public hospital patients who elect to receive admitted patient care as private and who are subsequently treated by HITH services will be required to change their election to public from the point at which the HITH service commences.

• Patients who are in hospital for a continuous period exceeding 35 days and not in receipt of an Acute Care Certificate.
  – NB: The continuous period may accrue in more than one hospital (public, private or both). For details see Section 4.14 Nursing Home Type Patients (NHTP).

• Sub and non-acute compensable patients. Includes;
  – Department of Veteran Affairs (DVA) funded patients.
  – Third party compensable funded patients.
  – Motor vehicle accident funded patients.
  – Workers Compensation funded patients.

• Sub and non-acute non-compensable ineligible patients.
  – For example, overseas visitors including but not limited to international students and persons holding working visas such as 457 visa.

• Sub and non-acute private eligible non-compensable patients.
• Venous access device maintenance only.
• Wound care and drain management which does not require daily intervention, ongoing clinical intervention and clinical governance.
• Preadmission care for planned or elective admissions that can be managed by the primary care provider.

**HITH data recording**

• Key performance indicators (KPI) for HITH are monitored, analysed and reported via local HHS processes.
  

• The medical record/chart is coded as a continuous episode of care.
• HITH episodes of care can only have a Care Type of: 01 Acute; 20 Rehabilitation; 30 Palliative; 09 Geriatric Evaluation and Management; 11 Maintenance and 05 Newborn.
• All demographic and morbidity details are to be recorded on the Hospital Based Corporate Information System (HBCIS), in accordance with the procedure applying to normal admitted hospital patients.

**4.9.2 HITH approval & withdrawal processes (Public patients in public hospitals only)**

**Approval of a HITH services**

1. Prospective HITH service managers should submit requests for the introduction of new HITH services to their Hospital and Health Service Chief Executive (HHS CE).
2. Upon agreement by the business unit, the relevant HHS CE will seek final approval from the HHS Board Chair.
3. HHS CE should undertake consultation with HHS Decision Support Units and advise the SSB of the service implementation.

**Withdrawal of a HITH service**

1. Prospective HITH service managers should submit requests for the closure of a HITH service to their Hospital and Health Service Chief Executive (HHS CE).
2. Upon agreement by the business unit, the relevant HHS CE will seek final approval from the HHS Board Chair.
3. HHS CE informs the HHS Decision Support Units and the SSB if the service withdrawal.

**4.9.3 HITH approval & withdrawal processes (Private hospitals)**

Private licensed facilities are required to negotiate with the private funds regarding the provision of approved HITH care.
4.9.4 **Hospital in the Home reporting** *(Public patients in public hospitals only)*

Only approved HITH services (as per the above processes) are to report HITH data in the QHAPDC.

**Hospital in the Home Care type**

Patients in public hospitals who qualify as a HITH patient must be admitted with a Care Type of: 01 Acute; 20 Rehabilitation; 30 Palliative; 09 Geriatric Evaluation and Management; 11 Maintenance and 05 Newborn.

**Hospital in the Home Admitting ward**

HITH patients can be admitted directly to a Home ward from the Emergency Department, Outpatients Department, and General Practitioner or, transferred from a hospital ward to the Home ward.

**Hospital in the Home Ward code**

Home wards will be coded as HOMEXX, where XX is optional and may be replaced by characters to identify one Home ward from another.

For Queensland Health HITH services that are provided on behalf of Queensland Health by a private or not for profit organisation, HOMEPX is to be utilised, where ‘P’ denotes a private or not for profit organisation and ‘X’ is the to represent the first letter of the provider. For example:

- **HOMEPS** refers to HOME Partnership Silver Chain
- **HOMEPB** refers to HOME Partnership Blue Care

In special circumstances sites may require more than one ward to be set up. In these instances the provider initials are used and Department of Health (HIU@health.qld.gov.au) notified. For example Gold Coast HHS uses HOMEPB and HOMEBC as Blue care delivers care to two facilities and therefore need to have two independent naming conventions.

**Hospital in the Home Source of referral/transfer (admission source)**

For public hospitals, patients admitted directly to a ‘Home’ ward, the Source of Referral (field 59) on the HBCIS Patient Admission screen must be either Emergency (code 02) or Outpatient (code 03). Source of referral can be any valid corporate code when patients are transferred from another hospital ward to the Home ward.

**Hospital in the Home Account class code**

For public Hospitals the HBCIS HITH Account Class codes should be allocated as per the Queensland Health Fees and Charges Register for any Public Eligible, Department of Veteran’s Affairs, Compensable Third Party, Workers’ Compensation, Motor Vehicle Accident and Ineligible episodes of care where the patient was admitted to or transferred to a HITH ward. The HITH Account Class assigned is to take effect from the date the patient commences their treatment under the HITH Model of Care. The Account Class Code allocated to patients for their proceeding inpatient period of care is to remain unchanged.

**Hospital in the Home Unit code**

For public hospitals, unit codes will be entered according to current practice in order to identify the unit responsible for the patient in the HOME ward (e.g. Unit code = SURG; Ward code = HOME). The admitting medical officer must also be evident in HBCIS.

**Hospital in the Home Standard Ward code**
All HITH wards should map to and report the Standard ward code of HOME.

**Hospital in the Home allocation of beds**

For public hospitals, the number of beds attached to a HOMEXX in the Ward Codes reference file will be zero.

**Hospital in the Home discharging patients**

For public hospitals, the separation process (HBCIS Patient Discharge Screen) for HITH patients is as per standard separation process for admitted patients.

**Hospital in the Home Acute Care Certificate**

An Acute Care Certificate is required for all acute HITH patients where the period of hospitalisation exceeds 35 days. Days accumulated by HITH patients are included towards determining whether an Acute Care Certificate is required.

**4.9.5 Hospital in the Home reporting (Private hospitals)**

Under legislation passed in 2001 (National Health Act 1953), hospitals seeking to provide outreach services to private patients are required to gain Australian Government Ministerial approval before providing an outreach service. Only these approved services will be covered by hospital table insurance arrangements by health funds.

Programs will need to satisfy specific guidelines. The Guidelines for the Establishment and Implementation of the Private Sector Outreach Services are available from the Australian Department of Health and Ageing.

**Hospital in the Home Admitting Ward**

HITH patients can be either admitted directly to a Home ward from the Emergency Department or Outpatients Department, or may be transferred from a hospital ward to the Home ward.

**Hospital in the Home Ward code**

The ward code must be provided for HITH patients. Home wards are to be coded HOMEXX, where XX is optional and may be replaced by characters to identify one Home ward from another.

**Hospital in the Home Unit code**

Where a hospital maintains a system of units to describe clinical specialities, these unit codes shall be entered according to current practice in order to identify the unit responsible for the patient in the Home ward (e.g. Unit code = SURG; Ward code = HOME).

**Hospital in the Home Acute Care Certificate**

As Hospital in the home patients should normally be classified as acute, an Acute Care Certificate will be required for all HITH patients where the period of hospitalisation exceeds 35 days. Days accumulated by HITH patients are included towards determining whether an Acute Care Certificate is required. If an Acute Care Certificate is not completed then the patient will start accruing NHT days.

**4.10 Leave**

A leave patient is a patient who leaves the hospital for a short period and intends to return to the hospital to continue the current course of treatment. Under current national guidelines, an admitted patient may be granted leave for up to a maximum of
seven days. Same day patients are not generally placed on leave. For more information, refer to Section 3.7.2 Calculation of leave days.

4.10.1.1 Date of starting leave
Record the full date (ddmmyyyy) on which the patient started leave.

4.10.1.2 Time of starting leave
Record the time on which the patient started leave.

4.10.1.3 Date returned from leave
Record the full date (ddmmyyyy) on which the patient returned from leave.

4.10.1.4 Time returned from leave
Record the time on which the patient returned from leave.

4.10.1 Contract leave
Contract leave is used to allow a patient to receive a contracted admitted or non-admitted service that is not available at the hospital where the patient is currently admitted. For more information, refer to Section 4.7.7 Contract Leave.

4.11 Multi-Purpose Health Service (MPHS) and flexible care patients (HBCIS hospitals)
The joint Commonwealth Government/State Multipurpose Health Service (MPHS) program provides a flexible approach to the provision of health and aged care services in small rural communities. It typically involves the amalgamation of services ranging from acute hospital care to residential aged care, community health, home and community care and other health related services. This amalgamation of services is used to provide flexible care.

Although there is no legislative requirement for Aged Care Assessment Team (ACAT) assessment prior to a client being provided flexible care, it is suggested that ACAT assessment is used as a standardised and agreed approach to establishing a need for flexible care.

If flexible care is provided to a patient currently admitted to an acute hospital the following process applies:

- Discharge the patient from the acute hospital with:
  - Mode of separation (discharge status) of 15 Residential Aged Care Service.
  - Transferring to facility code as the facility ID of the MPHS.

- Admit the patient to the MPHS with:
  - Care type of 44 Aged Care Resident.
  - Source of referral/transfer (admission source) as 24 Admitted patient transferred from another hospital.
  - Transferring from facility (extended source code) as the facility ID of the Acute Hospital.
  - An appropriate Account class code.

If a patient of an MPHS needs to be admitted to an acute facility for treatment the following process applies:
• Discharge the patient from the MPHS with:
  – Mode of separation (discharge status) 16 Hospital Transfer Transferring to facility code as the facility ID of the Acute Hospital.

• Admit the patient to the Acute Hospital with:
  – Source of referral/transfer (admission source) code of 23 Residential Aged Care Service and Transferring from facility (extended source code) as the Facility ID of the MPHS.

• Refer to Appendix A for list of current facilities and facility IDs.

Responsibility for the policy aspects of the MPHS program (including the signing of the funding agreements between Queensland Health and the Commonwealth) rests with the Service Needs, Access and Planning Branch, Health Commissioning Queensland.

Overall state-wide planning for new MPHS sites, and any associated planning, also lies with the Service Needs, Access and Planning Branch, Health Commissioning Queensland. Planning at the local level (including implementation, monitoring and reporting) of new and existing MPHS sites is the responsibility of the relevant Hospital and Health Services.

For further information regarding the set-up of MPHS on HBCIS, contact the Systems Integration Management, Health Services Information Agency.

4.12 Newborns

All babies nine days old or less at time of admission should be admitted as a newborn episode of care, regardless of whether the baby is born in hospital, being admitted for care, or as a boarder. A newborn episode of care is initiated when the patient is nine days old or less at the time of admission and continues until the care type changes or the patient is separated. At any time during their stay, the newborn has a qualification status of either acute or unqualified.

4.12.1 Newborns - Acute qualification status


A newborn can be allocated an acute qualification status if the newborn is nine days old or less and meets at least one of the following criteria:

• the newborn is the second or subsequent live born infant of a multiple birth

• the newborn is admitted to a special care facility in a hospital that has been approved by the Australian Government Health Minister for the purpose of the provision of special care (i.e. a ‘special care nursery’)

• the newborn is in hospital without its mother.

If a baby is nine days old or less and is transferred to another hospital, it is to be admitted as a newborn with an appropriate qualification status by the receiving hospital. For example, the baby is to be admitted as a newborn with a qualification status of acute, if:

• the baby is transferred without its mother; or

• the mother is admitted as a boarder; or

• the baby is the second of subsequent live born infant of a multiple birth; or

• the baby is admitted to an approved Intensive Care Nursery (ICN)/Special Care Nursery (SCN).
A newborn cared for on the ward and who has not been admitted or transferred into SCN or ICN can not be qualified if they are 9 days old or less, are not the second or subsequent live born infant of a multiple birth and/or if the mother is also a patient within the facility.

For newborns with an admission qualification status of acute, the parent/s or legal guardian/s must elect whether the baby is to be treated as a public or private patient. It is possible for the mother and the baby to be classified differently.

Refer to Section 6.13 Medicare eligibility to determine the eligibility of a newborn.

All newborns remaining in hospital that still require clinical care when they turn ten days of age must have a qualification status of acute. Newborns who turn nine days of age and who do not require clinical care on day ten must be separated.

Newborns who are not admitted at birth (e.g. transferred from another hospital) and aged greater than nine days are either boarders or admitted with an acute care type.

Newborns that are waiting for adoption and turn ten days of age whom remain in hospital without their mother, and require no clinical care/treatment, should be formally separated and then registered as boarders.

If a mother remains in hospital after the period in which she required care and is staying with a baby that is nine days old or less and requires care, the mother should be classified as a boarder and the baby must be assigned a qualification status of A Acute.

Only acute newborn days are eligible for health insurance benefit purposes and should be counted under the National Healthcare Agreement (NHA). Unqualified newborn days should not be counted under the NHA and are not eligible for health insurance benefit purposes. Stillborn babies are not admitted, but should be registered (providing this meets the Queensland Births, Deaths and Marriages Registration Act).

4.12.2 Newborns - Unqualified qualification status

A newborn has a qualification status of unqualified, if the newborn is nine days old or less and does not meet the criteria for being admitted as a newborn with a qualification status of acute. An unqualified baby may be born in the hospital or before arrival at hospital, and/or transferred after birth to another hospital with their mother. A newborn may or may not require clinical care/treatment, but where care/treatment is required and delivered outside an approved ICN/SCN facility, the qualification status of the singleton newborn is unqualified, unless the mother is discharged. (Refer to Section 4.12.1 Newborns acute qualification status).

Under the NHA, Newborns with a qualification status of unqualified (classified as either public or private patients) are not eligible for health insurance benefit purposes and therefore cannot be charged.

4.12.3 Changes in qualification status of newborns

Should a change in the condition of a newborn result in their qualification status changing between acute and unqualified, this must be recorded as a change in qualification status. For example; an unqualified newborn is admitted to an intensive care facility or remains in hospital without its mother.

All changes in qualification status must be recorded. If more than one change of qualification status occurs on a single day, then the final qualification status for that day should be provided.
A baby born on 1 March and admitted to hospital prior to 11 March must be admitted with a care type of 05 Newborn.

A baby born on 1 March and admitted with a care type of '05 Newborn, remaining in hospital and still requiring clinical care when it turns 10 days old on 11 March, must have a qualification status of 'Acute' from 11 March until the day they are separated. If the qualification status needs to be changed from 'Unqualified' to 'Acute', this may be done at any time on 11 March (but no later).

Example for HBCIS hospitals

On HBCIS, the start of the reporting day is 00:01, with midnight (24:00) being the end of the reporting day. As a result, a baby born at 11.20 on 1 March is one day old as of 00:01 on 2 March. A baby born at 23.20 on 1 March is also one day old as of 00:01 on 2 March. Any babies born on 1 March between 00:01 and 24:00 become 9 days old on 10 March at 00:01 and 10 days old on 11 March at 00:01.

<table>
<thead>
<tr>
<th>HBCIS Hospitals</th>
<th>Baby born between 00:01 and 24:00 on 1st March</th>
<th>Born</th>
</tr>
</thead>
<tbody>
<tr>
<td>00:01 and 24:00 2nd March</td>
<td>1 day old</td>
<td></td>
</tr>
<tr>
<td>00:01 and 24:00 3rd March</td>
<td>2 days old</td>
<td></td>
</tr>
<tr>
<td>00:01 and 24:00 4th March</td>
<td>3 days old</td>
<td></td>
</tr>
<tr>
<td>00:01 and 24:00 5th March</td>
<td>4 days old</td>
<td></td>
</tr>
<tr>
<td>00:01 and 24:00 6th March</td>
<td>5 days old</td>
<td></td>
</tr>
<tr>
<td>00:01 and 24:00 7th March</td>
<td>6 days old</td>
<td></td>
</tr>
<tr>
<td>00:01 and 24:00 8th March</td>
<td>7 days old</td>
<td></td>
</tr>
<tr>
<td>00:01 and 24:00 9th March</td>
<td>8 days old</td>
<td></td>
</tr>
<tr>
<td>00:01 and 24:00 10th March</td>
<td>9 days old</td>
<td></td>
</tr>
<tr>
<td>00:01 and 24:00 11th March</td>
<td>10 days old</td>
<td></td>
</tr>
</tbody>
</table>

Therefore, a baby born on 1 March and admitted to hospital on 11 March is 10 days old, must be admitted with an episode of care type of 01 Acute.

A baby born on 1 March and admitted to hospital prior to 11 March must be admitted with an episode of care type of 05 Newborn.

A baby born on 1 March and admitted with an episode of care type of 05 Newborn, remaining in hospital **and requiring clinical care** when they turn 10 days old on 11 March, must have a qualification status of 'Acute' from 11 March until the day they are separated. If the qualification status of the Newborn episode needs to be changed from 'Unqualified' to 'Acute', this may be done at any time on 11 March (but no later).

A baby born on 1 March and admitted with an episode of care type of 05 Newborn, remaining in hospital **not requiring clinical care** when they turn 10 days old on 11 March, must be separated on 10 March at 24:00 and registered as a boarder on 11 March at 00:01.

Please note that the SSB will accept a time of 24:00 for the QHAPDC if that is when an event actually occurs. The time of 24:00 will then be converted when the record is loaded onto the SSB processing system.

Figure 3 Newborn 9 days of age or less and Figure 4 Newborn 10 days of age or more, summarise how to classify newborns according to the Health Insurance Act, including born before arrival at hospital or transferred to another hospital.

Example for non-HBCIS (other) hospitals

For hospitals other than HBCIS hospitals, the start of the reporting day is 00:00, with 23:59 being the end of the report day. As a result, a baby born at 11.20 on 1 March is
one day old as of 00:00 on 2 March. A baby born at 23.20 on 1 March is also one day old as of 00:00 on 2 March.

Any babies born on 1 March between 00:00 and 23:59 become 9 days old on 10 March at 00:00 and 10 days old on 11 March at 00:00.

| Other Hospitals |
|-----------------|-----------------|
| Baby born between 00:00 and 23:59 on 1st March | Born |
| 00:00 and 23:59 2nd March | 1 day old |
| 00:00 and 23:59 3rd March | 2 days old |
| 00:00 and 23:59 4th March | 3 days old |
| 00:00 and 23:59 5th March | 4 days old |
| 00:00 and 23:59 6th March | 5 days old |
| 00:00 and 23:59 7th March | 6 days old |
| 00:00 and 23:59 8th March | 7 days old |
| 00:00 and 23:59 9th March | 8 days old |
| 00:00 and 23:59 10th March | 9 days old |
| 00:00 and 23:59 11th March | 10 days old |

Therefore, a baby born on 1 March and admitted to hospital on 11 March is 10 days old, and must be admitted with an episode of care type of 01 Acute.

A baby born on 1 March and admitted to hospital prior to 11 March must be admitted with an episode of care type of 05 Newborn.

A baby born on 1 March and admitted with an episode of care type of 05 Newborn, remaining in hospital and requiring clinical care when they turn 10 days old on 11 March, must have a qualification status of Acute from 11 March until the day they are separated. If the qualification status of the Newborn episode needs to be changed from Unqualified to Acute, this may be done at any time on 11 March (but no later).

A baby born on 1 March and admitted with an episode of care type of 05 Newborn, remaining in hospital and not requiring clinical care when they turn 10 days old on 11 March, must be separated on 10 March at 23:59 and registered as a boarder on 11 March at 00:00.
**Figure 3  Newborn 9 days of age or less**

All newborns 9 days old or less are admitted for statistical purposes. However, only newborns with an acute qualification status attract health insurance benefits and count towards Medicare patient days. Note that all newborns 10 days old or more who require clinical care/treatment are classified as admitted patients.

- **In ICN/SCN**
  - Single livebirth or first born of a multiple birth
  - Not in ICN/SCN regardless of need for clinical care/treatment
  - Second or subsequent livebirth of a multiple birth

- **Acute Qualification Status** (regardless of status of mother or baby)
  - Mother admitted to the same hospital
  - Mother and baby admitted/ transferred to separate hospitals
  - Mother discharged from hospital
  - Mother not admitted to hospital
  - Mother is a boarder at the same hospital

**Figure 4  Newborn 10 days of age or more**

All newborns 10 days of age or more that require clinical care/treatment require admission. This includes new admission and care type changes.

- **Qualification status of Acute before day 10**
  - Requires clinical care/treatment (inside or outside ICN/SCN)
  - Mother admitted/ transferred for clinical care/treatment
  - Baby for adoption without mother in hospital
  - Mother/carer is in same hospital

- **Remains admitted patient (qualification status acute) until separated or care type changes, with or without mother in hospital**

- **Remains admitted patient (qualification status changes from unqualified to acute when the baby is 10 days old) until separated or care type changes, with or without mother in hospital**

- **Boarder**
4.13 Nursing home residents

A nursing home resident is a person who has been classified as such and occupies a designated nursing home bed. Nursing homes now come under the general classification of Residential Aged Care Service, which also includes nursing hostels, but not independent living units.

A resident of a nursing home is not generally expected to leave the nursing home to live anywhere else, although it is possible for a nursing home resident to require treatment in an acute hospital (for example, following a fall and sustaining an injury that requires acute care). The resident is then admitted to the acute hospital for the duration of the treatment. The patient will be discharged back to his/her nursing home as a nursing home resident after treatment is complete.

4.14 Nursing Home Type Patient (NHTP)

A patient is a NHTP if they have been in hospital for a continuous period exceeding 35 days and are not the subject of a current Acute Care Certificate.

A patient classified as a Nursing Home Type Patient (NHTP) must have one of the following care types;

- 20 Rehabilitation
- 30 Palliative
- 09 Geriatric Evaluation and Management
- 10 Psychogeriatric
- 11 Maintenance
- 12 Mental health

The 35 day period:
- may accrue in more than one hospital (public, private or both)
- excludes treatment in public psychiatric hospitals
- excludes leave days
- commences upon admission.

For patients who go on leave or are separated from hospital but return within seven days, may continue accruing 35 days. Patients who leave hospital and are not admitted to another hospital for at least seven days will begin at day one towards the 35-day qualifying period on their next admission to hospital. This accumulated 35 continuous day period exclude leave days and can occur in one or more hospitals (excluding psychiatric hospitals).

The 35 day period does not apply if the patient was a resident of a residential care facility immediately before admission to a public psychiatric hospital. If however the patient was a resident of a residential aged care facility and is admitted to an acute hospital, remains in hospital for more than 35 days and is not covered by an Acute Care Certificate the patient must be classified as NHTP.

An Acute Care Certificate is required for all admitted patients where the period of hospitalisation exceeds 35 days and the patient is not classified as a NHTP. If a patient is classified as a NHTP but subsequently requires acute care, the qualifying period of 35 days does not start again.
Guidance for the assignment of morbidity details for a NHTP refer to the Australian Coding Standards 2105 *Long term/nursing home type inpatients* and 2117 *Non-acute care*.

**Public HBCIS hospitals**

Prior to 2004 a patient classified as a NHTP must have had a care type of Maintenance. As a result any patient with a care type other than Maintenance who had a length of stay over 35 days and who was not the subject of an Acute Care Certificate had to have their care type changed to Maintenance before they could be classified as a NHTP.

Since 1 September 2004 any sub and non-acute patient who has a length of stay over 35 days and who is not the subject of an Acute Care Certificate can be classified as a NHTP without changing their care type.

For public hospitals this allows a fee to be raised in HBCIS by changing the patient’s account class code to an appropriate ‘long stay’ account class code. This change in account class code will still designate the patient as a NHTP for the purposes of the QHAPDC.

This policy modification means that the patient’s care type should only need to be changed (via a statistical separation and admission) as a result of a clinical assessment of the treatment they are receiving, rather than as a result of the administrative process required to raise a fee.

**4.15 Organ donors**

**4.15.1 Live donors**

A live donor is admitted to an acute episode of care to donate organs or tissue. Live donors cannot be registered as a posthumous care type.

**4.15.2 Posthumous organ procurement**

Posthumous organ and tissue procurement is the procurement of human organs and tissue for the purpose of transplantation from a donor who meets the following criteria: brain death, consent for organ procurement received and the patient is clinically eligible to donate organ/s.

Before a patient who has died can proceed to organ procurement, that patient should be formally separated (Mode of separation (discharge status) = 05 Died in hospital) and then registered using the codes listed below.

**Note:** Public hospitals utilising HBCIS do not have the capacity to register patients to the organ procurement care type.

Organ Procurement data are collected by DonateLife Queensland which is then submitted electronically to SSB.

Any hospitals performing organ procurement should contact the SSB for further information.

| Episode where brain death occurs | Organ Procurement registration |
4.16 Overnight (or longer) stay patients

An overnight (or longer) stay patient is a patient who is admitted to and separated from the hospital on different dates. This patient:

- has been registered as a patient at the hospital,
- meets the minimum criteria for admission,
- has undergone a formal admission process,
- remains in hospital at midnight on the day of admission.

*Boarders* are excluded from this definition (see Section 4.4 Boarders).

**Note:**
- An overnight stay patient in one hospital cannot be concurrently an admitted patient in another hospital, unless they are on contract leave. If not on contract leave, a patient must be discharged from one hospital and admitted to the other hospital on each occasion of transfer.
- Treatment provided to an intended same day patient who is subsequently classified as an overnight stay patient shall be regarded as part of the overnight episode.

4.17 Patients on life support

Patients who are on life-support are considered ‘admitted patients’ until they have been declared clinically dead after which time they should be formally discharged.

Patients who remain on life support after being declared clinically dead for the purposes of organ procurement must first be formally discharged from their episode of care and subsequently registered to an ‘Organ procurement’ care type. See Section 4.15 Organ donors.

4.18 Patients in outpatients or emergency departments

Patients attending emergency or outpatient departments in a hospital, for a procedure that meets the criteria for admission, should be formally admitted.

4.19 Respite care patients and respite care residents in a residential aged care service

Respite care residents (in a residential aged care service) receive residential aged care services. As such, the charges that apply to them are based on those that apply to other residents in a residential aged care service. In the case of maintenance care patients (receiving respite care) accommodated in hospitals (not a residential aged care service) with public status, no charges can be raised for the first 35 days. After that period, they are classified as Nursing Home Type Patients (NHTP) and are charged as such. Respite fees may differ from NHTP fees for persons occupying places in residential care facilities. Public hospital staff should access the Fee and
4.20 Same day patients

A same day patient is a person who is admitted to hospital and separated on the same date. This patient:

- has been registered as a patient at the hospital,
- meets the minimum criteria for admission,
- has undergone a formal admission process,
- is separated prior to midnight on the day of admission.

Boarders are excluded from this definition (see Section 4.4 Boarders)

Note:

- Same day patients may be either intended to be separated on the same day, or intended overnight stay patients who were separated, died or were transferred on their first day in hospital.
- Treatment provided to an intended same day patient who is subsequently classified as an overnight stay patient shall be regarded as part of the overnight episode.
- Data on same day patients are derived by a review of admission and separation dates. The data excludes patients who were to be discharged on the same day but were subsequently required to stay in hospital for one night or more.

4.20.1 Day only procedure patients

Day only procedure patients are a subset of same day patients. They are patients who are admitted for, and have received:

- A Surgical, diagnostic or therapeutic procedure identified under the Same day accommodation: hospital in all States/Territories specified as Band 1A, 1B, 2, 3 and 4 in Part 2 of Schedule 3 of the Private Health Insurance (Benefit Requirements) Rules 2011, and have been discharged, transferred or died before midnight on the day of admission; or
- A Type C procedure (noting that Type C procedures do not normally require hospital treatment) for whom a Day Only Procedure Certificate is completed.

A day only procedure patient cannot have any related episodes during a hospital stay.

The following notes may help clarify some issues regarding banding of day only procedure patients.

- Public and Private patients admitted for observation who are separated before midnight on the day of admission are not banded.
- Public and Private patients who die on the day of admission, prior to any procedure being performed, are not banded.
- Private patients who received a Type C procedure with an accompanying certificate can only be banded as Band 1B, irrespective of anaesthetic type or theatre time.
- Public patients who receive a Type C procedure with an accompanying certificate are not banded but admitted as public same day patients.
4.20.2 Non admitted patients
It is the policy of Queensland Health that all patients that meet the criteria for admission should be admitted, unless there are clear clinical reasons for treating the patient on a non-admitted basis. This allows comparisons with other hospitals within the state and across Australia. However, a patient may meet the criteria for same day admission but the practitioner may wish to treat them on an outpatient basis.

4.20.3 Examples distinguishing between same day and non-admitted patients

- A same day patient meets the criteria for admission and is admitted and separated on the same day. Patients who receive a procedure which would not normally warrant admission but should the clinical determination deem that an admission is necessary; a Day Only Certification must be completed by the attending medical practitioner, for public as well as for private patients. For example, if a private patient requires admission for a plaster cast or removal of sutures, they are admitted on Band 1B with the appropriate certification. If a public patient requires the same procedure, the admission must be certified and can be banded, however, it is not necessarily a requirement for public patients to be banded.

- A non-admitted patient receives a service that is often simpler and less prolonged than that given to a same day patient. Whether the patient actually occupies a bed or how long the patient is in attendance are not relevant to classifying patients to one of these categories.

- If a patient is admitted for an intended procedure, but the intended procedure is cancelled, the admission should also be cancelled (i.e. deleted from your system) where possible. If the admission is still clinically determined as required, then the patient should be formally admitted (refer to Appendix F).

- Patients who attend psychiatric day or partial day care programs at public hospitals (i.e. ‘day program patients’) should be recorded as non-admitted patients, not as same day admissions. Use of same day admissions is only valid where patients meet the conditions as described earlier in this section.

- Patients who attend psychiatric day or partial day care programs at private hospitals can be admitted.

4.21 Time at hospital
The length of time a patient spends in areas such as an Outpatient or Emergency Department is no indication of the need to admit the patient. Admission is allowed only on the basis that the medical practitioner decides the patient should be admitted and the patient meets one of the admission criteria. The concept of a four hour rule for admission does not apply. The patient should be admitted at the time indicated by the medical practitioner, not at the time the patient arrived in the Outpatients or Emergency Department.
5. FACILITY DETAILS

5.1 Facility number

The facility number is a numerical code that uniquely identifies each Queensland Health care facility. Health care facilities are public and private hospitals (which includes: acute hospitals, hospital outposts, day surgery units, outpatient centres and psychiatric hospitals), Multi-Purpose Health Services (MPHS), and residential aged care services (which includes public and private nursing homes and hostels – but not independent living units). Public hospitals, licensed private hospitals and day surgery units and public psychiatric hospitals which can admit patients are listed in Appendix A of this manual.

Private hospitals submitting data electronically must zero-fill this field for their hospital; HBCIS hospitals allocate their facility number automatically when data is extracted using HQI.

Only public acute hospitals, public psychiatric hospitals, licensed private hospitals, and licensed day surgery units are required to submit data for the QHAPDC. All these hospitals are able to admit patients, although not all actually do so. Patients moving between hospitals are counted as separate admissions and separations.

Residential aged care service residents moving to a bed at another facility should be discharged from the first facility and admitted to the receiving facility as a patient from the date they occupy the bed at that facility. Their stay in the residential aged care service is not part of the QHAPDC.

Residential aged care service residents should not to be confused with a person's status as a NHTP in one of the facilities that provides data for the QHAPDC. Refer to Section 4.14 Nursing Home Type Patients for a detailed description of the differences.
6. PATIENT DETAILS

To assist public hospitals to accurately record key patient demographic details they should refer to the Person and Provider Identification Data Set Specification May 2014.


6.1 Patient identifier (UR number)

The patient identifier (ID) number is a unique number allocated to each patient by the hospital. Allocation of a patient ID number might be done manually or computer generated. The number is used for each admission to identify the patient. The unit record number may be numeric or alphanumeric.

HBCIS Hospitals

In some hospitals, the number is allocated automatically, in others it is obtained from a manual UR register and entered manually. If the patient already has a number, search the patient master index and select the correct number. If the number is known, record the exact number. No leading zeros or filler digits are required as these will be inserted automatically when data are extracted using HQI.

Other Hospitals

All spaces in the field should be filled, using leading zeros where necessary. For example:

UR A6841602

| A | 6 | 8 | 4 | 1 | 6 | 0 | 2 |

UR 68259

| 0 | 0 | 0 | 6 | 8 | 2 | 5 | 9 |

6.2 Family name

The patient’s full family name should be recorded. If family name is not known or cannot be established, record UNKNOWN.

Some people do not have a family name and a given name. They have only one name by which they are known. If the patient has only one name, record it as the family name.

Registering an unnamed newborn baby

When registering a newborn, use the mother's family name as the baby's family name unless instructed otherwise by the mother.
Baby for adoption
The word ‘adoption’ should not be used as the family name, given name or alias for a newborn baby. A newborn baby that is for adoption should be registered in the same way that other newborn babies are registered. However, if a baby born in the hospital is subsequently adopted, and is admitted for treatment as a child, the baby is registered under their adopted (current) name with a new UR number, and the record should not be linked to the birth record. This should be the current practice. Any old references to adoption in patient registers (for names) should also be changed to UNKNOWN. Refer to the Queensland Health Managing the Clinical Records of Children Available for Adoption Policy and Managing the Clinical Records of Children for Adoption Guideline for further information.

6.3 Given names
A patient may have more than one given name.

A patient’s full given name(s) should be recorded. Where applicable it is essential that the given names are recorded for the first 3-recorded given names of a patient and desirable for the fourth and subsequent given names.

If given name is not known or cannot be established, record UNKNOWN.

Some people do not have a family name and a given name and they have only one name by which they are known. If the patient has only one name, record it as the family name.

Registering an unnamed newborn baby
An unnamed (newborn) baby is to be registered using the mother’s given name in conjunction with the prefix ‘B/O’. For example, if the given name of the baby’s mother is FIONA, then record ‘B/O FIONA’ in the given name field for the baby. ‘B/O’ maps to ‘Baby of’ in the national standards.

Baby for adoption
The word ‘adoption’ should not be used as the family name, given name or alias for a newborn baby. A newborn baby that is for adoption should be registered in the same way that other newborn babies are registered. However, if a baby born in the hospital is subsequently adopted, and is admitted for treatment as a child, the baby is registered under their adopted (current) name with a new UR Number, and the record should not be linked to the birth record. This should be the current practice. Any old references to adoption in patient registers (for names) should also be changed to UNKNOWN. Refer to the Queensland Health Managing the Clinical Records of Children Available for Adoption Policy and Managing the Clinical Records of Children for Adoption Guideline for further information.
6.4 Date of birth

Record the date of birth of the patient using the full date (i.e. ddmmyyyy) and leading zeros where necessary.

**Example**

For 5 September 1959, record

| 0 | 5 | 0 | 9 | 1 | 9 | 5 | 9 |

**HBCIS hospitals**

- If the day of birth is unknown, use ** and then enter the month and year.
- If the month of birth is unknown, use ** for the month value.
- If the year of birth is unknown, estimate the year from the age of the patient.
- If the age of the patient is unknown and it is not possible to estimate an age and hence a year of birth (e.g. for unconscious patients, use the year 1900).

**Example**

If a patient is admitted in 2016 does not know their exact date of birth but knows that they are 91 years of age, record the date of birth as follows:

| * | * | * | 1 | 9 | 2 | 5 |

Although provision is made for recording an unknown date of birth (using **/**/1900), every effort should be made during the course of the admission to determine (and record) the patient's actual date of birth. The patient's date of birth is an important requirement for the correct identification of the individual and the accurate assignment of a Diagnosis Related Group (DRG) at a later date.

**Other hospitals**

- If the day of birth is unknown, use 15.
- If the month of birth is unknown, use 06.
- If the year of birth is unknown, estimate the year from the age of the patient.
- If the age of the patient is unknown and it is not possible to estimate an age and hence a year of birth (e.g. for unconscious patients, use the year 1900).

**Example**

If a patient is admitted in 2016 does not know their exact date of birth but knows that they are 91 years of age, record the date of birth as follows:

| 1 | 5 | 0 | 6 | 1 | 9 | 2 | 5 |

Although provision is made for recording an unknown date of birth (using 15/06/1900), every effort should be made during the course of the admission to determine (and record) the patient's actual date of birth. The patient's date of birth is an important requirement for the correct identification of the individual and the accurate assignment of a Diagnosis Related Group (DRG) at a later date.
6.5 Estimated date of birth flag

The Estimated date of birth flag indicates whether the patient’s date of birth has been estimated.

For public hospitals, if an asterisk has been used in place of either the day or the month, then an Estimated date of birth flag of 1 Estimated will be allocated when data is submitted to the SSB.

For data accuracy, a record with an Estimated date of birth flag of 1 Estimated, should be followed up and corrected where possible prior to the patients separation from the facility.

6.6 Sex

Record the code for the sex of the patient using one of the following codes:

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
<th>HBCIS Extracted/mapped by HQI as</th>
</tr>
</thead>
<tbody>
<tr>
<td>M</td>
<td>Male</td>
<td>1 Male</td>
</tr>
<tr>
<td>F</td>
<td>Female</td>
<td>2 Female</td>
</tr>
<tr>
<td>I</td>
<td>Indeterminate/Intersex</td>
<td>3 Indeterminate/Intersex</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Male</td>
</tr>
<tr>
<td>2</td>
<td>Female</td>
</tr>
<tr>
<td>3</td>
<td>Indeterminate/Intersex</td>
</tr>
</tbody>
</table>

A person’s sex may change during their lifetime as a result of procedures (known alternatively as sex change, gender reassignment, transsexual surgery, transgender reassignment or sexual reassignment) or due to the patient choosing to self-identify themselves differently. Throughout this process, which may be over a considerable period of time, the patient's sex could be recorded as either Male or Female.

Code 3 Indeterminate/Intersex, refers to a person, who because of a genetic condition, was born with reproductive organs or sex chromosomes that are not exclusively male or female or whose sex has not yet been determined for whatever reason. Note that Indeterminate will generally only be used for neonatal patients where the sex has not been determined.

Code 3 Indeterminate/Intersex, must be confirmed if reported for people aged 90 days or greater.
6.7 Country of birth

Record the country of birth of the patient using the numerical codes found in Appendix E. For example:

- if the patient was born in Australia, use code 1101
- if the patient was born in New Zealand, use code 1201.

<table>
<thead>
<tr>
<th>HBCIS Hospitals</th>
<th>Record a code listed in Appendix E</th>
</tr>
</thead>
<tbody>
<tr>
<td>Other Hospitals</td>
<td>Record a code listed in Appendix E.</td>
</tr>
</tbody>
</table>

6.8 Marital status

Record the current marital status of the patient using one of the following codes:

<table>
<thead>
<tr>
<th>HBCIS Hospitals</th>
<th>HBCIS Admission Source</th>
<th>Extracted/mapped by HQI as</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Code</td>
<td>Description</td>
</tr>
<tr>
<td>A</td>
<td>A</td>
<td>Separated</td>
</tr>
<tr>
<td>D</td>
<td>D</td>
<td>Divorced</td>
</tr>
<tr>
<td>F</td>
<td>F</td>
<td>De facto</td>
</tr>
<tr>
<td>M</td>
<td>M</td>
<td>Married</td>
</tr>
<tr>
<td>N</td>
<td>N</td>
<td>Not stated</td>
</tr>
<tr>
<td>NM</td>
<td>NM</td>
<td>Never Married</td>
</tr>
<tr>
<td>W</td>
<td>W</td>
<td>Widowed</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Other Hospitals</th>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1</td>
<td>Never Married</td>
</tr>
<tr>
<td></td>
<td>2</td>
<td>Married (registered and de facto)</td>
</tr>
<tr>
<td></td>
<td>3</td>
<td>Widowed</td>
</tr>
<tr>
<td></td>
<td>4</td>
<td>Divorced</td>
</tr>
<tr>
<td></td>
<td>5</td>
<td>Separated</td>
</tr>
<tr>
<td></td>
<td>9</td>
<td>Not stated/unknown</td>
</tr>
</tbody>
</table>

Separated means those people who are legally separated or socially separated, but not persons who are temporarily living apart (e.g. construction workers living in hostels or camps).

6.9 Indigenous status

Improving the health of Queensland’s Aboriginal and Torres Strait Islander population is a priority for Queensland Health. The accurate identification of Aboriginal and Torres Strait Islander patients in Department of Health data collections enables the complete measurement of both Indigenous health status and the effectiveness of intervention programs. Indigenous status can also be used to determine some aspects of facility funding and help facilitate contact with Indigenous Liaison Officers if requested or required.
Indigenous status must only be assigned on the basis of self-identification or the identification by their next of kin, close family member, carer, guardian, or power of attorney. It should also be noted that identification for individuals can be changed for each admission, therefore the patient or their representative should be given the opportunity to identify each time they present.

The Indigenous status of a newborn should be ascertained according to the wishes of the mother and/or father. It is not sufficient to automatically assign a newborn the Indigenous status of the mother, for example, where the mother is non-Indigenous and the father is Indigenous, the parents may wish to identify the baby as being of Indigenous origin.

Patients who have not already completed their details on the admission form must be asked if they identify as being of Australian Aboriginal and/or Torres Strait Islander origin: “Are you of Aboriginal and/or Torres Strait Islander origin?” The responses of patients answering “Yes” should be clarified to determine if they identify as being of Aboriginal origin only, Torres Strait Islander origin only or both. Where the patient is unable to provide this information, their next of kin, close family member, carer, guardian or power of attorney must be asked if the patient is of Australian Aboriginal and/or Torres Strait Islander origin.

Data providers must record the Indigenous status of the patient using one of the following codes:

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
<th>HBCIS Admission Source Description</th>
<th>Extracted/mapped by HQI Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>11</td>
<td>Aboriginal but not Torres Strait Islander origin</td>
<td>11: Aboriginal but not Torres Strait Islander origin</td>
<td>1: Aboriginal but not Torres Strait Islander origin</td>
</tr>
<tr>
<td>12</td>
<td>Torres Strait Islander but not Aboriginal origin</td>
<td>12: Torres Strait Islander but not Aboriginal origin</td>
<td>2: Torres Strait Islander but not Aboriginal origin</td>
</tr>
<tr>
<td>13</td>
<td>Both Aboriginal &amp; Torres Strait Islander origin</td>
<td>13: Both Aboriginal &amp; Torres Strait Islander origin</td>
<td>3: Both Aboriginal &amp; Torres Strait Islander origin</td>
</tr>
<tr>
<td>14</td>
<td>Not Aboriginal nor Torres Strait Islander origin</td>
<td>14: Not Aboriginal nor Torres Strait Islander origin</td>
<td>4: Neither Aboriginal nor Torres Strait Islander origin</td>
</tr>
<tr>
<td>29</td>
<td>Not Stated/Unknown – No follow up required</td>
<td>29: Not Stated/Unknown – No follow up required</td>
<td>9: Not Stated</td>
</tr>
<tr>
<td>39</td>
<td>Not stated/Unknown – Follow up required</td>
<td>39: Not stated/Unknown – Follow up required</td>
<td>9: Not Stated</td>
</tr>
</tbody>
</table>

Data providers should be aware that a person’s Indigenous status cannot (and should not) be determined by observation. For data accuracy, the patient, the carer or next of kin should be asked the question directly.

All Queensland hospitals should regard improving the quality of Indigenous status data as a priority. For more information, please contact the Statistical Analysis and Linkage Unit, SSB on 3708 5697.
6.10 Australian South Sea Islander status

The Queensland Government recognised Australian South Sea Islanders as a distinct cultural group in September 2000. Australian South Sea Islanders are the Australian born descendants of predominantly Melanesian people who were bought to Queensland between 1863 and 1904 from eighty Pacific Islands, but primarily Vanuatu and Solomon Islands. The government gave a commitment to recognise Australian South Sea Islanders in government service provision.

The accurate identification of Australian South Sea Islander patients in Department of Health data collections is also crucial to measuring their health status and the effectiveness of intervention programs.

All persons admitted to hospitals should be asked the following question: “Are you of Australian South Sea Islander ancestry?” This question must be asked of all admitted patients. Where the patient is unable to provide this information, for example, when a baby or child is admitted to hospital, the parent or guardian should be asked whether the child is of Australian South Sea Islander ancestry.

Data providers must record the Australian South Sea Islander status of the patient using the following codes:

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
<th>HBCIS Admission Source</th>
<th>Extracted/mapped by HQI</th>
</tr>
</thead>
<tbody>
<tr>
<td>Y</td>
<td>Yes</td>
<td>1</td>
<td>Yes</td>
</tr>
<tr>
<td>N</td>
<td>No</td>
<td>2</td>
<td>No</td>
</tr>
<tr>
<td>U</td>
<td>Not stated/Unknown</td>
<td>9</td>
<td>Not stated/Unknown</td>
</tr>
</tbody>
</table>

Data providers should be aware that:

1. Patients born outside of Australia are highly unlikely to be of Australian South Sea Islander status although there may be instances of the child of an Australian South Sea Islander being born overseas.
2. Patients born in Samoa, Tonga, or Fiji (sometimes referred to as Pacific Islanders) or their Australian born descendants are not to be recorded as having Australian South Sea Islander status.
3. Patients born in countries such as Vanuatu or the Solomon Islands are not Australian South Sea Islanders (even though these are the major islands from which the original South Sea Islanders came). Only descendants of the original South Sea Islanders qualify.
4. Some patients will have Indigenous as well as Australian South Sea Islander ancestry. They may identify as either or both.
5. A person’s Australian South Sea Islander status cannot (and should not) be determined by observation. For data accuracy, the patient, their carer, or next of kin must be asked the question directly.
6.11 Address of usual residence

6.11.1 Number and street of usual residence

The collection of the address details of a patient is critical for patient follow up and as a means of reporting information about the geographic location of the residence of a patient. A patient may have one address or many addresses. For reporting purposes, the permanent residential address should be recorded and submitted to SSB. Residential addresses that include a reference to a post office (PO) box will not be accepted.

It is encouraged that the following set of rules be applied for the capture of addresses on two address lines:

Address line 1 - All the elements of the address before the street number, for example:
- a house, complex, building or property name
- a flat or unit number.

Address line 2 - The street number, street name and street type or postal delivery details.

If the address line is not known or cannot be established, record UNKNOWN.

Although provision is made for recording an unknown address every effort should be made during the course of the admission to determine (and record) a patient’s address details.

Baby for adoption

The Department of Communities, Child Safety and Disability Services (DCCSDS) or the foster carer will advise the relevant Queensland Health facility with regard to the correct address details for correspondence from Queensland Health during the transitional period. This will usually be either the foster carer or the DCCSDS.

6.11.2 Locality

The locality name may be a town, city, suburb or commonly used location name such as a large agricultural property or Aboriginal community.

This data item may be used to describe the location of a patient. It can be a component of a street or postal address.

Interstate and overseas patients

It is particularly important to record the correct address for patients who live interstate or overseas. This is for patient follow up and to support funds that may be transferred between state health departments for patients who are treated outside their state of usual residence.

If the patient lives interstate, the locality for both permanent and temporary addresses should be recorded.

Attention should be taken to ask the patient if the address provided is their permanent address.

Unknown locality

If the locality is unknown (e.g. an unconscious patient is unable to provide the information), record Unknown. Do not leave the field blank.
Although provision is made for recording an unknown locality, every effort should be made during the course of the admission to determine (and record) a patient’s locality details.

**Baby for adoption**

The DCCSDS or the foster carer will advise the relevant Queensland Health facility with regard to the correct address details for correspondence from Queensland Health during the transitional period. This will usually be either the foster carer or the DCCSDS.

**No fixed address**

Record - No fixed address.

**At sea**

Record - At sea.

### 6.11.3 Postcode

Record the postcode of the residential address of the patient.

If the patient is not a resident of Australia, or has no fixed address, use one of the following supplementary codes:

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>9301</td>
<td>Papua New Guinea</td>
</tr>
<tr>
<td>9302</td>
<td>New Zealand</td>
</tr>
<tr>
<td>9399</td>
<td>Overseas other (not PNG or NZ)</td>
</tr>
<tr>
<td>9799</td>
<td>At sea</td>
</tr>
<tr>
<td>9989</td>
<td>No fixed address</td>
</tr>
<tr>
<td>0989</td>
<td>Not stated or unknown</td>
</tr>
</tbody>
</table>

Please note that it is particularly important to record the country of residence accurately for patients from Papua New Guinea and New Zealand.

For Australian External Territory addresses, the postcode and State ID are to be used. Australian External Territories include the following: Christmas Island, Cocos (Keeling) Islands, Jervis Bay and Norfolk Island.

**Unknown postcode**

If a postcode is unknown (e.g. an unconscious patient is unable to provide the information), record code **0989 Not stated or unknown**. Do not leave the field blank.

Although provision is made for recording 0989 Not stated or unknown, every effort should be made during the course of the admission to determine (and record) a patient's postcode.

**Baby for adoption**

The DCCSDS or the foster carer will advise the relevant Queensland Health facility with regard to the correct address details for correspondence from Queensland Health during the transitional period. This will usually be either the foster carer or the DCCSDS.
6.11.4 **Australian state/territory of usual residence**

This item is required because the first number of a postcode is not always an indication of the state of a patient’s address.

Record the code that corresponds to the State/Territory of the relevant address of a patient. Note: Do not rely on the postcode for this information as there are some Queensland postcodes for patients who live over the border in other states such as New South Wales.

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>Overseas</td>
</tr>
<tr>
<td>1</td>
<td>New South Wales</td>
</tr>
<tr>
<td>2</td>
<td>Victoria</td>
</tr>
<tr>
<td>3</td>
<td>Queensland</td>
</tr>
<tr>
<td>4</td>
<td>South Australia</td>
</tr>
<tr>
<td>5</td>
<td>Western Australia</td>
</tr>
<tr>
<td>6</td>
<td>Tasmania</td>
</tr>
<tr>
<td>7</td>
<td>Northern Territory</td>
</tr>
<tr>
<td>8</td>
<td>Australian Capital Territory</td>
</tr>
<tr>
<td>9</td>
<td>Not stated/unknown/no fixed address/at sea</td>
</tr>
</tbody>
</table>

For Australian External Territory addresses, the actual postcode and State ID are to be used rather than a supplementary postcode and State ID. Australian External Territories include the following: Christmas Island, Cocos (Keeling) Islands, Jervis Bay and Norfolk Island.

**Unknown state**

If the state of usual residence is unknown (e.g. an unconscious patient is unable to provide the information or no fixed address), use code 9 Not stated/unknown/no fixed address/at sea.

**Baby for adoption**

The Department of Communities, Child Safety and Disability Services (DCCSDS) or the foster carer will advise the relevant QH facility with regard to the correct address details for correspondence from QH during the transitional period. This will usually be either the foster carer or the DCCSDS.

| HBCIS Hospitals | Should automatically assign the State ID once the user enters the patient’s suburb/town and postcode of usual residence. |
6.11.5 Statistical local area

From 1 July 2012, Queensland Health implemented the new Australian Bureau of Statistics (ABS) geographical standard.

The Australian Statistical Geographical Standard (ASGS) has replaced the Australian Statistical Geographical Classification (ASGC) as the national geographical standard. The ASGS provides a more flexible and consistent method for defining Australia’s statistical geography and has replaced Statistical Local Area (SLA) with Statistical Area Level 2 (SA2) as the general-purpose medium-sized area.

Facilities are not required to provide a SA2 code as this will be derived centrally by the SSB.

6.12 Patient telephone numbers (Public hospitals)

The collection of the telephone details of a patient is desirable for patient follow up and to facilitate the conduct of patient satisfaction surveys at a later date.

The types of contact numbers that can be recorded are;

**Home Number**
- This is the patient’s home telephone number.
- Home telephone numbers should:
  - be recorded as, prefix plus telephone number. For example 0731822660
  - not include non-numeric characters or spaces. For example Ext123 or #123.
  - For overseas patients, the country access code should be included at the beginning of the number.

**Business Number**
- This is the patient’s business telephone number.
- Business telephone numbers should:
  - be recorded as, prefix plus telephone number. For example: 0731822660
  - not include non-numeric characters or spaces. For example: Ext123 or #123.
  - For overseas patients, the country access code should be included at the beginning of the number.
- If the patient only has a mobile telephone (i.e. does not have a home/business landline telephone), these fields should be left empty and the mobile telephone number entered into the ‘Mobile Number’ field.

**Mobile Number**
- This is the patient’s mobile phone number.
- Mobile telephone numbers should:
  - be ten numeric characters (an international number cannot be entered)
  - not include non-numeric characters (dashes, brackets or a prefix). For example: +419-531-888.

These fields are not mandatory, but it is desirable to obtain this information if possible. If any field does not apply, it should be left blank.
6.13 Medicare eligibility

This item records whether the patient is eligible to be treated as a Medicare patient. The majority of non-admitted and admitted patients will be eligible for Medicare.

Eligibility for a Medicare card is defined as anyone who lives in Australia, and;

- hold Australian citizenship; or
- hold documented New Zealand citizenship (documentation required); or
- have been issued with a permanent visa; or have
  - applied for a permanent visa (excludes an application for a parent visa); or
  - permission to work in Australia; or
  - can prove relationship to an Australian Citizen – other requirements may also apply

Visitors to Australia from a country that has a Reciprocal Health Care Agreement with Australia are also eligible for medically necessary treatment as a public patient.

From the 1 July 2016 Australian citizens on Norfolk Island and other nationals who become permanent residents following assessment by the Department of Immigration and Border protection are eligible for Medicare benefits and pharmaceutical benefits. This includes New Zealand nationals who are permanent residents of Norfolk Island. (For further information see the following links: https://www.humanservices.gov.au/corporate/news/norfolk-island-governance-reforms and https://www.humanservices.gov.au/corporate/budget/budget-2015-16/budget-measures/disability-and-carers/norfolk-island-reform)


Patients presenting for treatment should provide evidence of Medicare eligibility. Where patients are not born in Australia and do not produce a valid Medicare card, then these patients are to be considered as ineligible until evidence of eligibility is produced. It is recommended to sight all Medicare cards. The Medicare card must be valid and current. It is important that photographic identification of the patient is obtained to ensure that the Medicare card does, in fact, belong to the patient.

Reciprocal Health Care Agreements (RHCA) is currently in place with New Zealand, the United Kingdom, the Republic of Ireland, Sweden, the Netherlands, Italy, Belgium, Malta, Slovenia and Norway.

Residents from New Zealand the United Kingdom, the Republic of Ireland, Sweden, Finland or Norway are eligible for the duration of their legal stay in Australia.

Visitors from Belgium, the Netherlands or Slovenia need their European Health Insurance card to enrol in Medicare. They are eligible until the expiry date shown on the card, or for the length of authorised stay in Australia, whichever is the earlier date.

A visitor from Malta or Italy and resident and citizen of those countries are covered for a period of six months from the date of arrival in Australia.

A person covered by a RHCA is eligible for Medicare for services or treatment that is medically essential. Medically essential treatment means any ill health, condition or injury which occurs while in Australia and requires treatment before the patient returns home. RHCA’s do not include pre-arranged or elective treatment, or treatment as a private patient in a public or private hospital. Special Medicare cards are issued to
patients from reciprocal health care countries that are endorsed with a ‘valid to’ date and ‘Visitor RHCA’.

The agreement with New Zealand (for those visitors arriving after September 1999) and the Republic of Ireland are restricted to public hospital care only. They are not issued with ‘Visitor RHCA’ cards as they are not entitled to access out-of-hospital benefits.

With the exception of New Zealand, the Agreements provide diplomats and their families with full Medicare cover for the term of their stay, which is not restricted to immediately necessary treatment.

Overseas students on a visa from United Kingdom, Sweden, the Netherlands, Belgium, Slovenia, New Zealand or Italy are covered by Medicare through the reciprocal healthcare arrangements. Students from Norway, Finland, Malta and the Republic of Ireland are not covered by the reciprocal healthcare arrangements. The Australian Government requires all visitors on student visas (except those from Belgium, New Zealand, Norway and Sweden) be registered for Overseas Student Health Cover (OSHC) as a condition of entry. For further information on overseas visitors, please view the following website:


A newborn will usually take the Medicare eligibility status of the mother. However, the Medicare eligibility status of the father will be applied to the newborn if the baby is not eligible solely by virtue of the eligibility status of the mother. For example, if the mother is an ineligible person, but the father is eligible for Medicare, then the newborn will be eligible for Medicare.

Prisoners are ineligible for Medicare, under Section 19 (2) of the Health Insurance Act 1973.

Medicare cards (blue) issued with the word ‘INTERIM’ and a ‘valid to’ date are issued to persons, including visitors, who have been determined to be eligible, and eligible persons awaiting permanent residence status. There are no restrictions with the ‘INTERIM’ card. Persons holding these particular cards have exactly the same entitlements/access to Medicare as Australian permanent residents.

It should also be noted that some patients can be both an ‘eligible person’ and either personally or third party liable for the payment of charges for hospital services received; for example:

- patients with Defence Force personnel entitlements
- compensable patients e.g. Workers’ Compensation, Motor Vehicle Accident and other third party
- entitled veterans (Department of Veterans' Affairs)
- Nursing Home Type Patients
For public hospitals, the payment class field in HBCIS is used to derive Medicare eligibility. Codes are as follows:

<table>
<thead>
<tr>
<th>HBCIS Source</th>
<th>Code</th>
<th>Description</th>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>CS</td>
<td></td>
<td>Correctional Services</td>
<td>1</td>
<td>Eligible</td>
</tr>
<tr>
<td>CU</td>
<td></td>
<td>Unsighted Medicare Card</td>
<td>1</td>
<td>Eligible</td>
</tr>
<tr>
<td>DD</td>
<td></td>
<td>Department of Defence</td>
<td>1</td>
<td>Eligible</td>
</tr>
<tr>
<td>DVA</td>
<td></td>
<td>Department of Veterans Affairs</td>
<td>1</td>
<td>Eligible</td>
</tr>
<tr>
<td>MC</td>
<td></td>
<td>Medicare</td>
<td>1</td>
<td>Eligible</td>
</tr>
<tr>
<td>MVO</td>
<td></td>
<td>Motor Vehicle Other</td>
<td>1</td>
<td>Eligible</td>
</tr>
<tr>
<td>MVOI</td>
<td></td>
<td>Motor Vehicle Other Ineligible</td>
<td>2</td>
<td>Not Eligible</td>
</tr>
<tr>
<td>MVQ</td>
<td></td>
<td>Motor Vehicle Queensland</td>
<td>1</td>
<td>Eligible</td>
</tr>
<tr>
<td>MVQI</td>
<td></td>
<td>Motor Vehicle Queensland Ineligible</td>
<td>2</td>
<td>Not Eligible</td>
</tr>
<tr>
<td>NE</td>
<td></td>
<td>Not Eligible</td>
<td>2</td>
<td>Not Eligible</td>
</tr>
<tr>
<td>NIIQ</td>
<td></td>
<td>National Injury Insurance Queensland</td>
<td>1</td>
<td>Eligible</td>
</tr>
<tr>
<td>NIIQI</td>
<td></td>
<td>National Injury Insurance Queensland Ineligible</td>
<td>2</td>
<td>Not Eligible</td>
</tr>
<tr>
<td>RC</td>
<td></td>
<td>Reciprocal Country</td>
<td>1</td>
<td>Eligible</td>
</tr>
<tr>
<td>TPE</td>
<td></td>
<td>Third Party Eligible</td>
<td>1</td>
<td>Eligible</td>
</tr>
<tr>
<td>TPI</td>
<td></td>
<td>Third Party Ineligible</td>
<td>2</td>
<td>Not Eligible</td>
</tr>
<tr>
<td>WCO</td>
<td></td>
<td>Workers Compensation Other</td>
<td>1</td>
<td>Eligible</td>
</tr>
<tr>
<td>WCOI</td>
<td></td>
<td>Workers Compensation Other Ineligible</td>
<td>2</td>
<td>Not Eligible</td>
</tr>
<tr>
<td>WCQ</td>
<td></td>
<td>Workers Compensation Queensland</td>
<td>1</td>
<td>Eligible</td>
</tr>
<tr>
<td>WCQI</td>
<td></td>
<td>Workers Compensation Queensland Ineligible</td>
<td>2</td>
<td>Not Eligible</td>
</tr>
</tbody>
</table>

Other Hospitals

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Eligible for Medicare</td>
</tr>
<tr>
<td>2</td>
<td>Not eligible for Medicare</td>
</tr>
<tr>
<td>9</td>
<td>Not stated/unknown</td>
</tr>
</tbody>
</table>

Note: Members of the Department of Defence are eligible to have a Medicare number and can claim on Medicare but are not encouraged to do so. Their medical wellbeing is the responsibility of the Department of Defence. Department of Defence personnel that require admission require a referral number issued by the Department of Defence. If this number is unknown it can be obtained by contacting the Department of Defence. Department of Defence personnel are to be admitted as private patients, and the cost of their care is charged to the Defence Force.

6.14 Medicare number

A Medicare Number is a personal identifier allocated by Medicare Australia to eligible persons under the Medicare Scheme.

The 11 digit Medicare Number is comprised of:

- a card number (8 digits)
• a check digit (1 digit)
• an issue number (1 digit)
• a person number (1 digit).

All of these digits need to be recorded for a complete Medicare card number (if available).

If the Medicare number is not available the patient’s Medicare eligibility for the episode is determined through the reporting of the associated Medicare eligibility data element (1 = Eligible, 2 = Not eligible).

The Medicare number field can be left blank (if not available). Also the reporting of all zero’s is not required, as the actual Medicare number can be entered and reported when available.

It should be noted that public hospitals are able to report the mother’s Medicare number for their baby using HBCIS functionality in the birth registration module.

In HBCIS when the baby is registered via the birth registration screen, system functionality can allow for the mother’s Medicare number and end date to be transferred over to the baby’s record with the Medicare ID/Exp number (field 40) changed to “0” on baby’s registration.

<table>
<thead>
<tr>
<th>All Hospitals</th>
<th>If the patient is eligible for Medicare, record the Medicare number from the patient’s Medicare card, for example: 0 5 0 9 1 9 5 9 9 9 1</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>If the patient is eligible for Medicare, but has not yet registered with Medicare, the field can be left blank.</td>
</tr>
<tr>
<td></td>
<td>If the patient is not eligible for Medicare or if eligibility for Medicare is not known, leave blank.</td>
</tr>
</tbody>
</table>

A patient’s Medicare number for their episode should always be updated when more current information becomes available.

6.15 Contact for feedback indicator (HBCIS hospitals)

To help Queensland Health provide even better services, feedback from patients is important. This feedback helps Queensland Health review services, plan effectively, and identify areas that need improvement.

The HBCIS field ‘Feedback Consent’ can be set to either mandatory or non-mandatory at individual sites. However, it is no longer required to be collected and no longer required for patients to be asked the question at individual sites. Therefore it is preferable that the field is set to non-mandatory.

This field was instituted in 2002 in response to the emerging Privacy Principles and related legislation. It is no longer required as Section 150(a) of the Hospital and Health Boards Act 2011 (the Act) makes provision for health services to obtain patient details from their patient record for evaluating, managing, monitoring or planning health services. In addition, section 150(b) of the Act allows these details to be provided to an independent organisation contracted to contact the patient and obtain this feedback (as long as the organisation is prescribed for this purpose in the Hospital and Health Boards Regulation 2012).

To continue asking patients in this way for prior consent to be contacted for feedback may compromise the ability of health services to collect reliable, representative patient...
feedback. Patients always have the option to decline to provide feedback when initially contacted to participate in a specific survey.

**If this field is non-mandatory at your site:**

Patients should not be requested to sign a ‘Feedback Consent Form’ and you should not ask them verbally for consent to obtain their personal details and to contact them for feedback on the services they receive.

Nothing should be entered into the HBCIS in the field ‘Feedback Consent’.

**If this field is mandatory at your site:**

Whenever a patient attends the facility, they should be requested to sign the ‘Feedback Consent Form’ that asks them for a ‘Yes’ or ‘No’ response to the statement ‘I agree to be contacted so you can ask for my comments on the care I received’. If this form is not completed, you will need to ask the patient ‘Do you consent to Queensland Health obtaining your personal details from your health care record to contact you and to ask for your feedback on the services you received at this facility?’

In either instance, the patient’s response is to be recorded on HBCIS in the field ‘Feedback Consent’.

In some instances the patient will be unable to provide the consent. This may occur in instances similar to those where they are unable to complete a ‘Patient Election Form (PEF)’ (e.g. they are unconscious or in a critical condition on arrival) and all admission information is collected later. If you are unable to obtain the patient’s consent upon admission, please follow your facility’s procedure for when admission information cannot be collected at the time of admission.

If the patient’s details are recorded as ‘Unknown’ on the patient registration screen, you may register the consent as ‘U - unable to obtain’ in the ‘Feedback Consent’ field. However, this is not a default setting, and is not to be used for any reason other than the person cannot physically or legally provide consent. Note however that ‘U – unable to obtain’ must be entered on reaching the 12 month expiry of consent until such time that the patient can be asked for their consent again and a new consent form signed accordingly. (It is a common user error to re-enter the existing status without the patient being asked.)

<table>
<thead>
<tr>
<th>HBCIS Hospitals</th>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Y</td>
<td>Yes</td>
<td></td>
</tr>
<tr>
<td>N</td>
<td>No</td>
<td></td>
</tr>
<tr>
<td>U</td>
<td>Unable to obtain</td>
<td></td>
</tr>
</tbody>
</table>
7. ADMISSION DETAILS

7.1 Admission date

Record the full date (that is, ddmmyyyy) of admission to hospital. Use leading zeros where necessary.

<table>
<thead>
<tr>
<th>Example</th>
</tr>
</thead>
<tbody>
<tr>
<td>For a patient admitted on 3 July 2017 record</td>
</tr>
<tr>
<td>03072017</td>
</tr>
</tbody>
</table>

7.2 Admission time

Use the 24-hour clock to record the time of admission. Times are between 0000 (midnight), which is the start of the day, and 2359, which is the end of a day.

HBCIS hospitals: currently HBCIS will not accept 0000 as midnight. A system parameter setting at each site dictates if 24:00 can be a valid entry. If an actual event occurs at midnight and the parameter is set to ‘Y’ then record 24:00. If an actual event occurs at midnight and the parameter is set to ‘N’ record 23:59.

<table>
<thead>
<tr>
<th>Example</th>
</tr>
</thead>
<tbody>
<tr>
<td>Admission time for a patient admitted at 3:10 a.m.</td>
</tr>
<tr>
<td>0310</td>
</tr>
<tr>
<td>Admission for patient admitted at 6:05 p.m.</td>
</tr>
<tr>
<td>1805</td>
</tr>
</tbody>
</table>

The admission time is the time at which a medical practitioner makes the decision that the patient should be admitted, noting that this may not be the time the patient arrived at the facility.

Example 1:

If a patient arrives at the admission desk for an elective procedure, the admission time will be the time the patient’s administrative details are collected.

Example 2:

If a patient arrives at the Emergency Department at 7 pm and at 11 pm the treating medical practitioner decides that the patient requires admission to the hospital, the admission time for the acute episode of care will be 11 pm.

If the patient’s time of admission is unknown, use an estimate. Ensure the time is before any period of leave or patient activity.
7.3 Admission number

**HBCIS Hospitals**
Allocated automatically by the system and it is known as the episode number.

**Other Hospitals**
Either the admission number is automatically by the system or is recorded from the Admission Register. Use leading zeros as necessary.

7.4 Chargeable status

On admission to hospital, an eligible patient must elect to be as either a public or private patient.

A public patient is a patient who:
- elects to be treated as a public patient, and so cannot choose the doctor who treats them, or
- is receiving treatment in a private hospital under a contract arrangement with a public hospital or health authority.

A public patient who is allocated single room accommodation due to clinical need is still a public patient.

A private patient is a patient who elects to be treated by a doctor of their choice.

Their chargeable status is shared, unless they request and are accommodated in a single room, in which case their chargeable status is ‘private single’.

A private patient allocated single-room accommodation due to clinical need, rather than by choice, is still a private shared patient rather than a private single patient.

**HBCIS Hospitals**
This data item is not entered separately as it is derived from the second digit of the account class
- **P** in account class is Public
- **R** in account class is Private
- **S** in account class is Shared

**Other Hospitals**
Record the chargeable status of the patient using one of the following codes

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Public</td>
</tr>
<tr>
<td>2</td>
<td>Private shared</td>
</tr>
<tr>
<td>3</td>
<td>Private single</td>
</tr>
</tbody>
</table>
**Ineligible for Medicare**

A patient who is ineligible for Medicare does not have access to hospital treatment ‘free of charge’.

Queensland public hospitals are to provide Medicare ineligible patients with a choice to be treated as a public or private patient. Different fees apply depending on the option chosen. Refer to the *Queensland Health Fees and Charges Register*.

**Compensable**

A patient who is compensable (e.g. entitled to receive compensation for their hospital treatment) does not have access to hospital treatment ‘free of charge’. However, they do have the right to elect to be treated either by a hospital nominated doctor (“public”) or by a doctor of their choice (“private”).

Compensable patient charges will be raised on behalf of the patient either directly or indirectly through bulk-funding arrangements for their public hospital care, regardless of public or private chargeable status.

If a compensable patient has elected to be treated privately they will be responsible for all charges if the compensation claim is rejected or the insurer does not provide prior approval of the private status.

**Department of Veterans’ Affairs (DVA)**

A patient who holds a Gold or White Repatriation Health Care Card can choose to use or not to use the benefits of their entitlement card. All eligible DVA patients who elect to have the DVA fund their hospitalisation, will also need to decide on whether they wish to have a public or private doctor manage their treatment. It is recognised that not all public hospitals have access to private doctors, hence account class codes are available that recognise a veteran’s choice of doctor.

**Reciprocal Health Care Agreements (RHCA)**

The Australian Government has signed RHCA with the governments of the United Kingdom, Republic of Ireland, New Zealand, Sweden, the Netherlands, Belgium, Finland, Norway, Slovenia, Malta and Italy which entitles the patient to public hospital services ‘free of charge’ for ‘essential’ medical treatment while visiting Australia. A patient relying on a RHCA to cover the cost of their hospital stay must elect to be a public patient. Conditions such as period of cover vary between the different Agreements. For more information see the [Department of Human Services](http://www.humanservices.gov.au/customer/enablers/medicare/reciprocal-health-care-agreements/health-care-for-visitors-to-australia) website.

If a patient from a country with a RHCA with Australia, elects to be treated by a doctor of their choice i.e. a private patient, then they are ineligible for Medicare and do not have a right to access hospital care ‘free of charge’. They will be coded as private ineligible patient regardless of whether the treatment was for ‘essential’ medical treatment or not.

**Newborns**

A newborn with a qualification status of unqualified will generally have the same chargeable status as their mother.

The chargeable status of a newborn with a qualification status of acute will depend on the election made by their mother on its behalf.

---

Boarders

A boarder is not admitted, but is generally registered by the hospital. If the boarder is accompanying a patient, then their chargeable status will be the same as that patient. However, for public hospitals the policy with respect to charging these patients is at the discretion of the Hospital and Health Service. If Hospital and Health Services decide to charge, then a fee can be charged for meals and reasonable accommodation costs (fees will need to be raised in the Financial and Material Management Information System (FAMMIS)). With regard to accommodation costs, it is recommended that fees do not exceed the daily maintenance rates as detailed in the Queensland Health Fees and Charges Register.

Hospital insurance status

The chargeable status of a patient cannot be assumed on the basis of their hospital insurance status. The funding arrangements between the Australian Government and the Queensland Government make it very clear that every eligible patient should make an informed choice to receive public hospital services as a public or private patient. The Patient Election Form documents this choice.

For example:

- A patient may have hospital insurance but elect to be treated as a public patient.
- An uninsured patient may elect to be treated as a private patient and meet the hospital and clinical charges themselves.

7.5 Account class (HBCIS hospitals)

The account class identifies the billing classification of the patient, i.e. it determines the patient's daily bed charge.

The most common codes used are as follows:

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>GPE</td>
<td>General Public Eligible</td>
</tr>
<tr>
<td>GRE</td>
<td>General Private (Single-Room) Eligible</td>
</tr>
<tr>
<td>GSE</td>
<td>General Shared Eligible</td>
</tr>
</tbody>
</table>

A list of account class codes appears in Appendix I.

The account class changes forwarded to the SSB are to reflect the last account class for that day. The account class is used to derive the compensable status, same day band and chargeable status of the patient. For further information refer to Section 7.8 Compensable status, Section 7.6 Same day banded procedures, Section 7.4 Chargeable status and Section 4.4 Boarders.

Newborns

If a newborn changes status between unqualified and acute (also known as “qualified”), then the account class must be changed. Hospitals should use xxQ for newborns with a qualification status of acute and xxUQ for newborns with a qualification status of unqualified when assigning an account class code.

Same day banded patient

Same day banded patients cannot have an account class change. If a patient is admitted as a same day banded patient, but remains in hospital overnight or longer (no longer a same day banded patient), then the admission account class must be updated. This can be done by recording an account class variation and selecting a “Y”
(yes) to the prompt to update the admission account class or by deleting and re-entering the admission with the appropriate account class applicable. Generally, only staff in the Accounts/Patient Billing area can carry out account variations.

### Ineligible persons

Ineligible persons admitted to Intensive Care Unit and/or Coronary Care Units are admitted to these units using the appropriate account class code. This eliminates the need for journal adjustments to correct the daily fee.

### Prisoners

Prisoners have their own admission account class code. Ensure this code is used together with the admission and discharge source codes indicating ‘Correctional Facility’. The Medicare suffix must be P-N and the Funding source is 01 Health service budget (not covered elsewhere). Correctional facilities do not pay Queensland Health for the treatment of prisoners.

### 7.6 Same day banded procedures

All day only surgical and non-operative procedures can be allocated a number as per the Commonwealth Medicare Benefits Schedule (CMBS). These are called CMBS numbers. Based on CMBS numbers and other factors, procedures can be categorised into one of four different bands. For private patients, both in public and private hospitals, the bands are used as a basis to determine the level of charges. Bands are also used to determine whether patients are admitted as day only patients, or otherwise. For further clarification on how bands affect the admission process, refer to the Admission Criteria in Appendix F.

Patients, who receive a procedure that would not normally warrant admission, may be admitted with a Day Only Procedure Certificate issued by the attending medical practitioner. Bands can only be determined reliably on patient separation when the procedure that was performed is known, and a CMBS number has been given. The band is only required for private patient day benefit procedure cases, however, hospitals may, but are not required to, supply bands for public patients.

Do not allocate a band if the procedure was performed as a day only episode within a longer hospital stay (involving statistical admission and/or separation for a change in episode type). Band is only for stand-alone same day only hospital stays.

---

### HBCIS Hospitals

This data item is not entered separately as it is derived from the item account class (B1A; B1B; B2; B3; B4) and translated to 1A, 1B, 02, 03 and 04. If a patient changes from day only to overnight or longer, the admission account class must be altered, rather than recording an account class variation. Usually, only accounts staff can do this.

---

### Other Hospitals

The band is required only for private patient, day benefit procedure cases. This field may be left blank if the patient is not a private patient. A band code should not be provided if the patient is not a day benefit patient.

Record the band using one of the following codes:

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1A</td>
<td>Band 1A</td>
</tr>
<tr>
<td>1B</td>
<td>Band 1B</td>
</tr>
<tr>
<td>2</td>
<td>Band 2</td>
</tr>
<tr>
<td>3</td>
<td>Band 3</td>
</tr>
<tr>
<td>4</td>
<td>Band 4</td>
</tr>
</tbody>
</table>

---

Queensland Hospital Admitted Patient Data Collection (QHAPDC) Manual

2017 – 2018 Collection Year v1.0
Definitions and information on each band can be found in the current version of the *Private Health Insurance (Benefit Requirements) Rules*.

**Code 1A – Band 1A**
Band 1A is a definitive list of procedures including gastrointestinal endoscopy, certain minor surgical items and non-surgical procedures that do not normally require anaesthetic.

**Code 1B – Band 1B**
Band 1B relates to professional attention that embraces all other day only admission to hospital not related to bands 2, 3 or 4. Bands 2, 3 and 4 are determined by the anaesthetic type and theatre time.

**Code 2 – Band 2**
Band 2 means procedures (other than band 1) carried out under local anaesthetic with no sedation.

**Code 3 – Band 3**
Band 3 means procedures (other than band 1) carried out under general or regional anaesthesia or intravenous sedation with a theatre time (actual time in theatre) of less than one hour.

**Code 4 – Band 4**
Band 4 means procedures (other than band 1) carried out under general or regional anaesthesia or intravenous sedation with a theatre time (actual time in theatre) of one hour or more.

### 7.7 Qualification status

All babies 9 days old or less should be admitted with a newborn care type. On admission the newborn will have a qualification status of either acute (qualified) or unqualified. Refer to Section 4.12 Newborns.

Record the qualification status on admission. If the qualification status of the newborn changes after admission, then, the change in qualification status is recorded.

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>Acute</td>
</tr>
<tr>
<td>U</td>
<td>Unqualified</td>
</tr>
</tbody>
</table>

### 7.8 Compensable status

This item records information when the patient's hospitalisation is to be paid for by a compensable third party, usually as a result of the patient being in an accident. Note that although this is recorded at the time of admission, in the belief that the patient will be entitled to compensation, there are times when the compensation claim fails, and the patient reverts to not compensable.

---

For a more detailed explanation of compensable status, refer to the definitions in Section 4.6 Compensable patient.

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>TP</td>
<td>Compensable Third Party</td>
</tr>
<tr>
<td>WC</td>
<td>Workers’ Compensation Queensland</td>
</tr>
<tr>
<td>WCO</td>
<td>Workers’ Compensation (Other)</td>
</tr>
<tr>
<td>MV</td>
<td>Motor Vehicle (Queensland)</td>
</tr>
<tr>
<td>MVO</td>
<td>Motor Vehicle (Other)</td>
</tr>
<tr>
<td>DVA</td>
<td>Department of Veterans’ Affairs</td>
</tr>
<tr>
<td>DD</td>
<td>Department of Defence</td>
</tr>
</tbody>
</table>

Note: Department of Veterans’ Affairs and Department of Defence patients are classified as Compensable.

An activity change is recorded automatically as a result of any changes made to the account class.

### Code 1 - Workers’ Compensation Queensland

A patient is entitled to claim compensation under the *Queensland Workers Compensation and Rehabilitation Act 2003*. This includes workers injury claims managed by WorkCover Queensland and those Queensland firms who are self-insured. The Regulator is responsible for:

- regulating the workers’ compensation scheme,
- monitoring the compliance of insurers under the Act,
- monitoring the performance of insurers under the Act including the consistent application of this Act; and
- deciding applications relating to self-insurance.

### Code 2 - Workers’ Compensation (Other)

A patient is entitled to claim damages under a Workers’ Compensation Act other than Queensland (e.g. if an employee of the Commonwealth or an interstate company or national organisation not self-insured under the *Queensland Workers Compensation and Rehabilitation Act 2003*).

### Code 6 - Motor Vehicle (Queensland)

This is used where the patient admitted to hospital from a motor vehicle accident can establish negligence against an owner or driver of a Queensland registered motor vehicle. Where the person has suffered a serious injury, they may be covered under the National Injury Insurance Scheme (Queensland) and do not have to establish negligence against an owner or driver of a Queensland registered motor vehicle.
**Code 7 - Motor Vehicle (Other)**

This is used where the patients admitted to hospital from a motor vehicle accident can establish negligence against an owner or driver of a motor vehicle registered in a state or territory other than Queensland or where the patient is a driver-at-fault covered under a motor vehicle policy for drivers at fault.

**Code 3 - Compensable Third Party**

This is used for patients admitted to hospital for the treatment of an injury, illness or disease sustained in:

- A motor vehicle accident that occurred prior to 1 September 1994.
- Accidents that are not associated with Compulsory Third Party (CTP) insurance and are not covered by workers’ compensation insurance. For example, accidents involving mobile machinery or equipment such as bulldozers and forklifts, or agricultural implements.
- Motor vehicle accidents where liability is unclear, or where there is a possibility of shared liability.

It also may be used for patients seeking to claim against public or product liability insurance, and who do not fit into any of the other categories.

Victims of criminal acts are not considered compensable, so a charge is not to be raised for their treatment.

**Code 4 - Other compensable**

This is used for other compensable patients.

**Code 5 - Department of Veterans’ Affairs**

Entitled veterans whom the Department of Veterans’ Affairs has accepted responsibility for the payment of any charges relating to his/her episode of care. This relates to all Gold Card holders and those White Card holders for specific illness or injury. White Card holders should not be classified as DVA patients unless they are receiving care or treatment for a recognised and accepted by DVA as a compensable condition.

**Code 9 - Department of Defence**

Australian Defence Force personnel whom the Department of Defence has accepted responsibility for the payment of any charges relating to his/her episode of care. This relates to permanent and part-time members. Part-time members should only be classified as Department of Defence where they seek and receive treatment for an injury or illness sustained while serving in the Defence Forces (e.g. Regular, Reserve Forces and Cadets).

**Code 8 - None of the above**

The patient cannot be classified as compensable under any of the above categories, or their compensable status is unknown.

Note for public hospitals using HBCIS, compensable and ineligible patients who are to be admitted for a day only band procedure are charged the compensable/ineligible rate and are NOT banded. It is unnecessary to record a band for them.
7.9 Boarder status

See the definition of a boarder in Section 4.4 Boarders. From 1 July 1999 data for boarders are required to be submitted for the QHAPDC.

Registering boarders from a reciprocal country:

<table>
<thead>
<tr>
<th>PAYMENT CLASS</th>
<th>RC</th>
<th>(HBCIS ONLY)</th>
</tr>
</thead>
<tbody>
<tr>
<td>ACCOUNT CLASS</td>
<td>GPB</td>
<td>(HBCIS ONLY)</td>
</tr>
<tr>
<td>ADM SOURCE</td>
<td>21 BOARDER</td>
<td></td>
</tr>
<tr>
<td>ADM TYPE</td>
<td>08 BOARDER</td>
<td></td>
</tr>
<tr>
<td>ADM STATUS</td>
<td>3 NOT ASSIGNED</td>
<td></td>
</tr>
<tr>
<td>FUNDING SOURCE</td>
<td>12 OTHER</td>
<td></td>
</tr>
</tbody>
</table>

7.10 Incident date (HBCIS hospitals)

The date on which the injury, accident or illness associated with the episode of care occurred.

In the case of late onset of injury or illness, the incident date is the date that the patient was first assessed by a doctor or, where appropriate, a dentist for the injury or illness.

Incident date is required to assist in the validation of a patient’s hospital treatment against any claims they may make for compensation with WorkCover Queensland or the Motor Accident Insurance Commission.

Incident date (regardless of the compensable status of the patient at the time of their admission), should be recorded when the injury or illness for which the patient is being treated appears to have been the result of either:

- working for an income; or
- a road traffic accident.

When a patient is being registered at a hospital for treatment, ask one of the following questions:

- Following an accident or injury, ask the patient “On what date did the accident or injury occur?”
- In the case of late onset of injury or illness, ask the patient “On what date were you first assessed by a doctor or dentist for this injury or illness?”

Record the incident date using the full date (i.e. ddmmyyyy) and leading zeros where necessary.

**Example**

For 5 July 2017, record

0 5 0 7 2 0 1 7

- If the day of the incident is unknown, use ** for the first two values.
- If the month of the incident is unknown, use ** for the third and fourth values.
- If the year of the incident is unknown, an estimate must be provided.

**Example**

If a patient does not know the exact incident date, but knows that it was sometime in 2017 record the incident date as:

* * * * 2 0 1 7
Although provision is made for recording estimates of the day and month of the incident date, every effort should be made during the course of the admission to determine (and record) the actual incident date.

7.11 Incident date flag (HBCIS hospitals)

This data item does not appear on any HBCIS screens. It is automatically generated for extract if an ‘*’ is used in any of the Incident date fields.

7.12 Source of referral/transfer (admission source)

The source of referral/transfer (admission source) indicates the referral point of a patient immediately before they are admitted, either formally (hospital admission) or statistically (type of episode change). Record the source of referral/transfer (admission source) using one of the following codes:

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>01</td>
<td>Private medical practitioner (excl. psychiatrist)</td>
<td>01</td>
<td>Private medical practitioner (excl. psychiatrist)</td>
</tr>
<tr>
<td>15</td>
<td>Private psychiatrist</td>
<td>15</td>
<td>Private psychiatrist</td>
</tr>
<tr>
<td>02</td>
<td>A&amp;E</td>
<td>02</td>
<td>Emergency department - this hospital</td>
</tr>
<tr>
<td>03</td>
<td>Outpatient department</td>
<td>03</td>
<td>Outpatient department - this hospital</td>
</tr>
<tr>
<td>24</td>
<td>Admitted patient transferred from another hospital</td>
<td>24</td>
<td>Admitted patient transferred from another hospital</td>
</tr>
<tr>
<td>25</td>
<td>Non-admitted patient referred from another hospital</td>
<td>25</td>
<td>Non-admitted patient referred from another hospital</td>
</tr>
<tr>
<td>23</td>
<td>Residential aged care service</td>
<td>23</td>
<td>Residential aged care service</td>
</tr>
<tr>
<td>06</td>
<td>Episode change</td>
<td>06</td>
<td>Episode change</td>
</tr>
<tr>
<td>08</td>
<td>Outborn</td>
<td>02</td>
<td>Emergency department – this hospital</td>
</tr>
<tr>
<td>09</td>
<td>Born in hospital</td>
<td>09</td>
<td>Born in hospital</td>
</tr>
<tr>
<td>10</td>
<td>Retrieval from another hospital</td>
<td>24</td>
<td>Admitted patient transferred from another hospital</td>
</tr>
<tr>
<td>16</td>
<td>Correctional facility</td>
<td>16</td>
<td>Correctional facility</td>
</tr>
<tr>
<td>17</td>
<td>Law enforcement agency</td>
<td>17</td>
<td>Law enforcement agency</td>
</tr>
<tr>
<td>18</td>
<td>Community service</td>
<td>18</td>
<td>Community service</td>
</tr>
<tr>
<td>19</td>
<td>Retrieval not from other hospital</td>
<td>02</td>
<td>Emergency department – this hospital</td>
</tr>
<tr>
<td>14</td>
<td>Other health care establishment</td>
<td>14</td>
<td>Other health care establishment</td>
</tr>
<tr>
<td>22</td>
<td>Routine readmission not requiring referral</td>
<td>19</td>
<td>Routine readmission not requiring referral</td>
</tr>
<tr>
<td>29</td>
<td>Other</td>
<td>29</td>
<td>Other</td>
</tr>
<tr>
<td>21</td>
<td>Boarder</td>
<td>21</td>
<td>Boarder</td>
</tr>
<tr>
<td>30</td>
<td>Planned Emergency</td>
<td>30</td>
<td>Planned Emergency</td>
</tr>
<tr>
<td>Code</td>
<td>Description</td>
<td></td>
<td></td>
</tr>
<tr>
<td>------</td>
<td>-------------</td>
<td></td>
<td></td>
</tr>
<tr>
<td>01</td>
<td>Private medical practitioner (excl. psychiatrist)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>15</td>
<td>Private psychiatrist</td>
<td></td>
<td></td>
</tr>
<tr>
<td>02</td>
<td>Emergency department - this hospital</td>
<td></td>
<td></td>
</tr>
<tr>
<td>03</td>
<td>Outpatient department - this hospital</td>
<td></td>
<td></td>
</tr>
<tr>
<td>24</td>
<td>Admitted patient transferred from another hospital</td>
<td></td>
<td></td>
</tr>
<tr>
<td>23</td>
<td>Residential aged care service</td>
<td></td>
<td></td>
</tr>
<tr>
<td>06</td>
<td>Episode change</td>
<td></td>
<td></td>
</tr>
<tr>
<td>09</td>
<td>Born in hospital</td>
<td></td>
<td></td>
</tr>
<tr>
<td>16</td>
<td>Correctional facility</td>
<td></td>
<td></td>
</tr>
<tr>
<td>17</td>
<td>Law enforcement agency</td>
<td></td>
<td></td>
</tr>
<tr>
<td>18</td>
<td>Community service</td>
<td></td>
<td></td>
</tr>
<tr>
<td>14</td>
<td>Other health care establishment</td>
<td></td>
<td></td>
</tr>
<tr>
<td>19</td>
<td>Routine readmission not requiring referral</td>
<td></td>
<td></td>
</tr>
<tr>
<td>29</td>
<td>Other</td>
<td></td>
<td></td>
</tr>
<tr>
<td>20</td>
<td>Organ Procurement</td>
<td></td>
<td></td>
</tr>
<tr>
<td>21</td>
<td>Boarder</td>
<td></td>
<td></td>
</tr>
<tr>
<td>25</td>
<td>Non-admitted patient referred from other hospital</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Note: The scope of the QHAPDC does not include Military Hospitals. Therefore patients requiring admission following treatment at a Military Hospital should not be coded as a transfer from another hospital.

The following rules are to be used in the allocation of appropriate source of referral/transfer (admission source) codes.

**Code 01 – Private medical practitioner (excluding psychiatrist)**

Used for patients referred to the hospital admission office by a private doctor other than a psychiatrist. Such patients will generally be private shared or private single patients whose admission will have been arranged by their treating doctor or dentist.

**Code 15 – Private psychiatrist**

Patients referred to the hospital admission office by a psychiatrist.

**Code 02 – Emergency department – this hospital**

Used for patients who present to the Emergency or Casualty Department of the hospital and are subsequently admitted to the same facility immediately following their emergency consultation. They will generally not be booked patients. For example, use this code for patients who are transported by the Royal Flying Doctor Service for an unplanned (not booked) admission or for babies (qualified and unqualified) born on the way to hospital.

The following codes available on HBCIS are mapped to 02 Emergency department - this hospital:

- 08 Out born - For babies (qualified and unqualified) who were born on the way to hospital and have not been admitted at any other hospital
- 19 Retrieval not from other hospital - Used when a patient has been brought to the hospital from any place other than another hospital by a retrieval team.

**Code 03 – Outpatient department – this hospital**

Used for patients who have attended an outpatient clinic at the hospital and are subsequently referred for admitted patient treatment. They will generally be booked patients. Patients who are transported by the Royal Flying Doctor Service to attend outpatients, and are then booked for admission, use this code. For unplanned (not booked) admissions refer to code 02 Emergency department - this hospital.
Code 24 – Admitted patient transferred from another hospital
Used for all patients who are transferred from another hospital (including psychiatric hospitals), for continuation of their admitted patient care or treatment at this hospital. This code may also be used for patients who are transferred from hospitals interstate or overseas.

Note: The following code available on HBCIS is mapped to 24 Admitted patient transferred from another hospital;
- 10 Retrieval from another hospital - Used when a patient has been brought to the hospital from another hospital by a retrieval team.

Note: The facility code of the other hospital must be recorded in the transferring from facility (extended source code) field. Refer to Section 7.13 Transferring from facility (extended source code).

Code 23 – Residential Aged Care Service
Used for patients who are transferred to this hospital for further care and treatment, from a residential aged care service where they are usually a resident. A residential aged care service includes former public and private nursing homes and hostels, but not independent living units. Refer to 14 Other health care establishment.

Note: The facility code of the Residential Aged Care Service must be recorded in the transferring from facility (extended source code) field. Refer to Section 7.13 Transferring from facility (extended source code).

Code 06 – Episode change
Used for statistical admissions where the patient has previously been admitted to an episode care type during this hospital stay, and is now changing their care type (e.g. acute to maintenance). Do not use this code for a registered boarder changing status to become an admitted patient. For public hospitals using I&D Sheets to ‘batch’ information to a central hospital for data entry into HBCIS, and for private hospitals using I&D Sheets, a new I&D Sheet will need to be completed for the patient with a source of referral/transfer code of 06 – Episode Change and the new care type.

Code 09 – Born in hospital
Used for babies born at this hospital during this episode only.

Code 16 – Correctional facility
Used for patients who have been referred to the hospital from a correctional facility.

Note: The facility code of the correctional facility must be recorded in the transferring from facility (extended source code) field. Refer to Section 7.13 Transferring from facility (extended source code).

Code 17 – Law enforcement agency
Used for patients who have been referred to the hospital from a law enforcement agency (other than a correctional facility) such as the police or courts.

Code 18 – Community service
Used for patients who have been referred to the hospital by a community health service.

Code 14 – Other health care establishment
Used for patients who are admitted from, alcohol and drug centres, or other health care establishments.
Code 19 – Routine readmission
Used for patients who are not admitted through outpatients or the emergency department for planned treatment (e.g. renal dialysis patients, chemotherapy patients directly presenting to the ward for planned treatment).

Code 29 – Other
Used for patients who are admitted under circumstances that does not fit any other category. For example, a person who is currently a boarder at a hospital, becoming ill and, is subsequently admitted. It is expected that this code will rarely be used.

Code 20 – Organ Procurement
Used to register donors (who have been declared brain dead) for the purpose of procurement of human tissue. This code is not available on HBCIS.

Code 21 – Boarder
Used to register a person who is receiving food and/or accommodation but for whom the hospital does not accept responsibility for treatment and/or care.

Code 25 – Non-admitted patient referred from another hospital
Used for all patients who are referred from another hospital (including psychiatric hospitals), for continuation of their care or treatment at this hospital.

Note: The facility code of the other hospital must be recorded in the transferring from facility (extended source code) field. Refer to Section 7.13 Transferring from facility (extended source code).

Code 30 – Planned Emergency (for Public Hospitals only)
Used for all patients requiring Category E emergency surgery.

Examples
1. A patient attends a specialist (other than a psychiatrist) in the specialist's rooms. The specialist has admitting rights at the hospital. The patient is booked for admission and is admitted.
   - The source of referral is 01 Private medical practitioner (not psychiatrist).
2. A patient is seen in the rooms of their local medical officer (general practitioner). The patient is sent to your hospital's outpatient department or emergency department for review by hospital staff and is admitted.
   - The source of referral is 03 Outpatient - this hospital or 02 Emergency department - this hospital.
3. A patient comes from their place of permanent residence in an aged care service to the outpatient department or emergency department for review by hospital staff and is admitted.
   - The source of referral is 03 Outpatient Department - this hospital; or 02 Emergency department - this hospital.
4. A patient comes from their place of permanent residence in a residential aged care service to the hospital ward.
   - The source of referral is 23 Residential Aged Care Service.
7.13 Transferring from facility (extended source code)

The facility number must be recorded when this hospital receives a transferred patient for ongoing care or a referred patient for an admitted service. This item is only mandatory if the source of referral/transfer (admission source) is:

- 16 Correctional facility
- 23 Residential Aged Care Service
- 24 Admitted patient transferred from another hospital
- 25 Non-admitted patient referred from another hospital

Record the facility number/extended source code of the hospital, residential aged care service, or correctional facility that transferred or referred the patient to this hospital for admission.

Appendix A contains a list of facilities and their facility numbers including the facility number to be used when a patient is transferred or referred from another facility in another state/territory or from overseas.

7.14 Mother’s patient identifier

Record the mother’s patient identifier (UR number) for those babies born in hospital. This must be recorded when the patient’s source of referral/transfer (admission source) is 09 Born in hospital.

7.15 Care type

The term Care Type refers to the nature of the treatment/care provided to a patient during an episode of care. Only one type of care can be assigned at a time. In cases when a patient is receiving multiple types of care, the care type that best describes the primary clinical purpose or treatment goal should be assigned.

**Episode of care**

An episode of care refers to a particular phase of treatment (reflected by the care type) rather than to each individual patient day. There may be more than one episode of care within the one hospital stay period. An episode of care ends when the principal clinical intent of care changes (i.e. the care type changes) or when the patient is formally separated from the hospital.

Each episode is reported to the SSB on its completion. Episode of care changes can be identified through the use of code 06 Episode change, in the Source of referral/transfer (admission source) and/or Mode of separation (discharge status) data items.

Note that a person allocated to an 07 Organ procurement care type, 08 Boarder or 44 Aged care resident (HBCIS only) care type can NOT have 06 Episode change as the Source of referral/transfer (admission source) or Mode of separation (discharge status) data items.

In order for the SSB to undertake analyses of patient hospital stays, it is necessary to link episodes of care. This can be done by firstly identifying the patient’s formal separation from hospital (i.e. mode of separation (discharge status) is not code 06 Episode change). If the source of referral/transfer (admission source) is also not code 06 Episode change, then the patient had only one episode for the hospital stay. The majority of patients do not have a mode of separation (discharge status) of 06 Episode change.
change. If however the source of referral/transfer (admission source) is code 06 Episode change, then the patient’s previous separation is found (where the date of the new admission equals the date of the previous separation).

The source of referral/transfer (admission source) is checked, and if necessary, this process of linking continues until the source of referral/transfer (admission source) indicates a true hospital admission (i.e. code is not 06 Episode change). This process of linking records makes it critical for hospital staff to ensure that for any patient who changes episode, the correct codes are used for the care type, source of referral/transfer (admission source), and mode of separation (discharge status). It is also critical that the UR Number is the same for all episodes and that the Separation date for an episode change is the same as the Admission date for the next episode within a hospital stay.

**Care type changes**

It is essential that any change in care type reflects a clear change in the type or goal of care provided. For example, a reduction in the intensity of acute care does not necessarily trigger a care type change to rehabilitation or Geriatric Evaluation and Management (GEM) if the patient is not yet receiving that care.

Patients who receive acute same-day intervention(s) during the course of a subacute episode of care do not change care type. Instead, procedure codes for the acute same-day intervention(s) and an additional diagnosis (if relevant) should be added to the record of the subacute episode of care.

It is highly unlikely that, for care type changes involving subacute or mental health care types, more than one change in care type will take place within a 24-hour period. Changes involving subacute or mental health care types are unlikely to occur on the date of formal separation.

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>01</td>
<td>Acute</td>
</tr>
<tr>
<td>20</td>
<td>Rehabilitation</td>
</tr>
<tr>
<td>30</td>
<td>Palliative</td>
</tr>
<tr>
<td>05</td>
<td>Newborn</td>
</tr>
<tr>
<td>09</td>
<td>Geriatric Evaluation and Management</td>
</tr>
<tr>
<td>10</td>
<td>Psychogeriatric</td>
</tr>
<tr>
<td>11</td>
<td>Maintenance</td>
</tr>
<tr>
<td>12</td>
<td>Mental Health</td>
</tr>
<tr>
<td>06</td>
<td>Other care</td>
</tr>
<tr>
<td>07</td>
<td>Organ Procurement (Not available on HBCIS at this stage)</td>
</tr>
<tr>
<td>08</td>
<td>Boarder</td>
</tr>
<tr>
<td>44</td>
<td>Aged Care Resident</td>
</tr>
</tbody>
</table>

Code 44 is not extracted as part of HQI as it can only be used for aged care residents. Aged Care residents are not part of the scope of QHAPDC.

**HBCIS Hospitals**

This data item is entered separately. The following codes are entered onto the admission screen.
Definitions of the care types for an admitted patient are as follows:

**Care Type 01 - Acute**

Acute care is care in which the principal clinical purpose or treatment goal is to:

- manage labour (obstetric)
- cure illness or provide definitive treatment of injury
- perform surgery
- relieve symptoms of illness or injury (excluding palliative care)
- reduce severity of an illness or injury
- protect against exacerbation and/or complication of an illness and/or injury which could threaten life or normal function
- perform diagnostic or therapeutic procedures.

Acute care excludes care which meets the definition of mental health care.

**Care Type 20 - Rehabilitation**

Rehabilitation care is care in which the primary clinical purpose or treatment goal is improvement in the functioning of a patient with an impairment, activity limitation or participation restriction due to a health condition. The patient will be capable of actively participating:

Rehabilitation care is:

- delivered under the management of or informed by a clinician with specialised expertise in rehabilitation, and
- evidenced by an individualised multidisciplinary management plan, which is documented in the patient’s medical record, that includes negotiated goals within specified time frames and formal assessment of functional ability.

Rehabilitation care excludes care which meets the definition of mental health care.

**Care Type 30 – Palliative**

Palliative care is care in which the primary clinical purpose or treatment goal is optimisation of the quality of life of a patient with an active and advanced life-limiting illness. The patient will have complex physical, psychosocial and/or spiritual needs.

Palliative care is:

- delivered under the management of or informed by a clinician with specialised expertise in palliative care, and
evidenced by an individualised multidisciplinary assessment and management plan, which is documented in the patient's medical record, that covers the physical, psychological, emotional, social and spiritual needs of the patient and negotiated goals.

Palliative care excludes care which meets the definition of mental health care.

**Care Type 09 – Geriatric Evaluation and Management (GEM)**

Geriatric evaluation and management is care in which the primary clinical purpose or treatment goal is improvement in the functioning of a patient with multi-dimensional needs associated with medical conditions relating to ageing, such as tendency to fall, incontinence, reduced mobility and cognitive impairment. The patient may also have complex psychosocial problems.

Geriatric evaluation and management is:

- delivered under the management of or informed by a clinician with specialised expertise in geriatric evaluation and management; and
- evidenced by an individualised multidisciplinary management plan, which is documented in the patient's medical record that covers the physical, psychological, emotional and social needs of the patient and includes negotiated goals within indicative time frames and formal assessment of functional ability.

GEM excludes care which meets the definition of mental health care.

**Care Type 10 – Psychogeriatric**

Psychogeriatric care is care in which the primary clinical purpose or treatment goal is improvement in the functional status, behaviour and/or quality of life for an older patient with significant psychiatric or behavioural disturbance, caused by mental illness, age-related organic brain impairment or a physical condition.

Psychogeriatric care is:

- delivered under the management of or informed by a clinician with specialised expertise in psychogeriatric care,
- evidenced by an individualised multidisciplinary management plan, which is documented in the patient's medical record that covers the physical, psychological, emotional and social needs of the patient and includes negotiated goals within indicative time frames and formal assessment of functional ability.

Psychogeriatric care is not applicable if the primary focus of care is acute symptom control.

Psychogeriatric care excludes care which meets the definition of mental health care.

**Care Type 11 - Maintenance**

Maintenance (or non-acute) care is care in which the primary clinical purpose or treatment goal is support for a patient with impairment, activity limitation or participation restriction due to a health condition. Following assessment or treatment the patient does not require further complex assessment or stabilisation. Patients with a care type of maintenance care often require care over an indefinite period.

Maintenance care excludes care which meets the definition of mental health care.
Sub and non-acute care is a collective term for the following care types that have been described above:

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>20</td>
<td>Rehabilitation</td>
</tr>
<tr>
<td>30</td>
<td>Palliative</td>
</tr>
<tr>
<td>09</td>
<td>Geriatric Evaluation and Management</td>
</tr>
<tr>
<td>10</td>
<td>Psychogeriatric</td>
</tr>
<tr>
<td>11</td>
<td>Maintenance</td>
</tr>
</tbody>
</table>

Care Type 12 – Mental health
Mental health care is care in which the primary clinical purpose or treatment goal is improvement in the symptoms and/or psychosocial, environmental and physical functioning related to a patient’s mental disorder. Mental health care:

- is delivered under the management of, or regularly informed by, a clinician with specialised expertise in mental health;
- is evidenced by an individualised formal mental health assessment and the implementation of a documented mental health plan; and
- may include significant psychosocial components, including family and carer support.

Care Type 05 - Newborn
Newborn care is initiated when the patient is born in hospital or is nine days old or less at the time of admission. Newborn care continues until the care type changes or the patient is separated. The following points should be noted:

- Newborns who turn 10 days of age and do not require clinical care are separated. If they remain in the hospital, they are designated as boarders.
- Newborns who turn 10 days of age and require clinical care continue in a newborn episode of care until separated.
- Newborns aged less than 10 days and not admitted at birth (e.g. transferred from another hospital) are admitted with a newborn care type.
- Newborns aged greater than 9 days, not previously admitted (e.g. transferred from another hospital) have a care type of either 08 Boarder or 01 Acute.
- Within a newborn episode of care, until the baby turns 10 days of age, each day is either a qualified or unqualified day.
- A newborn is qualified when it meets at least one of the criteria detailed in the newborn qualification status.

Within a newborn episode of care, each day after the baby turns 10 days of age is counted as acute (qualified) patient day. Newborn qualified days are equivalent to acute days and may be denoted as such.

See Section 4.12 Newborns for further information on newborns.

Care Type 06 - Other care
Other admitted patient care is care where the principal clinical intent does not meet the criteria for any of the above.

Care Type 07 - Organ procurement
Organ procurement – posthumous is the procurement of human tissue for the purpose of transplantation from a donor who has been declared brain dead. See Section 4.15.2 Posthumous organ procurement.
Diagnoses and procedures undertaken during this activity, including mechanical ventilation and tissue procurement, should be recorded in accordance with the relevant ICD-10-AM/ACHI/ACS. These patients are not admitted to the hospital but are registered by the hospital.

**Care Type 08 - Boarder**

A boarder is a person who is receiving food and/or accommodation in a hospital, but for whom the hospital does not accept responsibility for treatment and/or care.

Boarders are not admitted to the hospital; however, a hospital may register a boarder. Boarders are ‘admitted’ in HBCIS using specific boarder codes. Babies in hospital at age 9 days or less cannot be boarders; they are admitted patients with each day of stay deemed to be either qualified or unqualified.

### 7.16 Elective patient status

An elective admission is an admission of a patient for care or treatment which, in the opinion of the treating clinician, is necessary and which can be delayed for at least 24 hours.

Admissions for which an elective status is 3 Not assigned, are:

- admissions for normal delivery (obstetric)
- admissions which begin with the birth of the patient, or when it was intended that the birth occur in the hospital, commence shortly after the birth of the patient
- statistical admissions.
- planned readmissions for the patient to receive limited care or treatment for a current condition, for example dialysis or chemotherapy.

An emergency admission is an admission of a patient for care or treatment which, in the opinion of the treating clinician, is necessary and which should occur within 24 hours.

Although the following list is not definitive an emergency patient would qualify as one of the below:

- at risk of serious morbidity or mortality and requiring urgent assessment and/or resuscitation
- suffering from suspected acute organ or system failure
- suffering from an illness or injury where the viability or function of a body part or organ is acutely threatened
- suffering from a drug overdose, toxic substance or toxin effect
- experiencing severe psychiatric disturbance whereby the health of the patient or other people is at immediate risk
- suffering severe pain where the viability or function of a body part or organ is suspected to be acutely threatened
- suffering acute significant haemorrhage and requiring urgent assessment and treatment
- suffering gynaecological or obstetric complications
- suffering an acute condition which represents a significant threat to the patients physical or psychological wellbeing
- suffering a condition which represents a significant threat to public health.
All Hospitals

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Emergency admission</td>
</tr>
<tr>
<td>2</td>
<td>Elective admission</td>
</tr>
<tr>
<td>3</td>
<td>Not assigned</td>
</tr>
</tbody>
</table>

7.17 QAS patient identification number (eARF)

The electronic Ambulance Report Form (eARF) number is a unique identifier for patient events attended by the Queensland Ambulance Service (QAS). Each QAS team has a portable tablet that they use to record clinical details about each patient attended. Each tablet is allocated a unique set of eARF numbers and when a new patient template is opened on the computer/electronic tablet device an eARF number is automatically allocated to the patient.

It should be noted that the number is only unique to a patient event NOT a person. That is, a person receives a new eARF number each time they are attended to/transported by QAS. If more than one QAS team attend a patient, all clinical details are transferred to the tablet of the team who transports the patient so each patient is allocated only one eARF number per patient event.

The eARF number is included on the form that the QAS transporting team print out and leave at the hospital when they deliver a patient.

Record the QAS Patient Identification Number if the patient was transported to the hospital by the QAS team and the patient is subsequently admitted. A maximum of 12 numeric characters is allowed.

7.18 Planned same day

This item is used to indicate whether it is planned for the patient to be discharged before midnight on the same day as they are admitted. Such patients will generally be admitted for a Day Benefit procedure. If the patient ultimately remains in hospital longer than one day, this data item remains as originally recorded. It may be used for quality assurance studies to investigate reasons for the change in plan.

All Hospitals

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Y</td>
<td>Yes, planned to be separated from the hospital on the same day</td>
</tr>
<tr>
<td>N</td>
<td>No, planned to stay at least one night</td>
</tr>
</tbody>
</table>

This item documents the intent. If the patient has been recorded as "N" and dies or is discharged unexpectedly on the day they are admitted, the code remains the same. This information will generally be obtained from a booking form or other details available from the treating doctor.

7.19 Treating doctor at admission (Public hospitals)

For all separations from 1 July 2015, it will be mandatory for all public hospitals to provide the code to identify the doctor (up to 6 characters) who is chiefly responsible for treating the patient on admission.
7.20 Treating doctor at separation (Public hospitals)
For all separations from 1 July 2015 it will be mandatory for all public hospitals to provide the code to identify the doctor (up to 6 characters) who is chiefly responsible for treating the patient on separation.

7.21 Admission unit
Record the hospital code to indicate the unit to which the patient was admitted. A maximum of four characters is allowed.

7.22 Standard unit code
Record the standard unit code from the list prepared by the SSB (see Appendix J ) to describe the unit to which the patient was admitted or transferred to. For HBCIS hospitals, the standard unit codes are generally mapped from the treating doctor units. For other hospitals, this is generally mapped from the treating doctor on the basis of their specialisation.

7.23 Admission ward
Record the code to indicate the specific ward to which the patient is admitted. Use the codes prepared by the hospital, as the SSB does not have a predetermined list of codes for hospitals. A maximum of six characters is allowed.

7.24 Standard ward code
Reporting of standard ward codes were initially required in order to identify patients admitted or transferred to a ward assigned to a designated SNAP unit in public facilities and designated rehabilitation and palliative units in private facilities.

Public facilities are now required to record additional standard ward codes and are to use the HBCIS Ward/Bed Categories Screen and associated standard ward code reference files. Standard ward codes are assigned and maintained at the ward level.

The majority of standard ward codes have been developed to align with the existing Clinical Services Capability Framework (CSCF) and public hospitals should refer to their completed CSCF self-assessment documentation when assigning these standard ward codes.

From 1 July 2012, public facilities record additional standard ward code information to identify any high level service capability (using the latest CSCF categories as prescribed in version 3). E.g.: Intensive care unit - level 4.

It should also be noted that from 1 July 2012, public facilities can assign wards or beds that have been assessed and approved by the Stroke Clinical Network as designated stroke units.

A standard ward code of STKU has been added to the HBCIS standard ward code reference file to assist in identifying certain defined patients admitted or transferred to a ward or bed assigned to an assessed and appropriately approved stroke unit. The Stroke Clinical Network has agreed to take responsibility for assessing units that wish to utilise this code in order to ensure compliance with the stroke unit definition.
Record the following ward/bed category codes to indicate the Standard Ward Code:

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td>CCU4</td>
<td>Coronary Care Unit – Level 4</td>
<td>Refer to the Queensland Health Clinical Services Capability Framework (CSCF) version 3.2. This service capability level was previously Coronary Care Unit (CCU) Level 1 in the CSCF version 2.</td>
</tr>
<tr>
<td>CCU5</td>
<td>Coronary Care Unit – Level 5</td>
<td>Refer to the Queensland Health Clinical Services Capability Framework (CSCF) version 3.2. This service capability level was previously CCU Level 2 in the CSCF version 2.</td>
</tr>
<tr>
<td>CCU6</td>
<td>Coronary Care Unit – Level 6</td>
<td>Refer to the Queensland Health Clinical Services Capability Framework (CSCF) version 3.2. This service capability level was previously CCU Level 3 in the CSCF version 2.</td>
</tr>
<tr>
<td>CHEM</td>
<td>Chemotherapy</td>
<td>Used for reporting of a discrete area assigned for chemotherapy treatment.</td>
</tr>
<tr>
<td>CIC4</td>
<td>Children’s Intensive Care Service – Level 4</td>
<td>Refer to the Queensland Health Clinical Services Capability Framework (CSCF) version 3.2</td>
</tr>
<tr>
<td>CIC5</td>
<td>Children’s Intensive Care Service – Level 5</td>
<td>Refer to the Queensland Health Clinical Services Capability Framework (CSCF) version 3.2</td>
</tr>
<tr>
<td>CIC6</td>
<td>Children’s Intensive Care Service – Level 6</td>
<td>Refer to the Queensland Health Clinical Services Capability Framework (CSCF) version 3.2. This service capability level was previously Paediatric Intensive Care Unit (PICU) in the CSCF version 2.</td>
</tr>
<tr>
<td>DIAL</td>
<td>Renal Dialysis</td>
<td>Used for reporting of a discrete area assigned for renal dialysis treatment.</td>
</tr>
</tbody>
</table>
| EDSS | Emergency Department Short Stay Units | An Emergency Department Short Stay Unit is:  
- A unit designated and designed for the short term treatment, observation, assessment and reassessment of patients initially triaged and assessed in the emergency department (ED);  
- with specific admission and discharge criteria and policies;  
- designed for short term stays no longer than 24 hours;  
- physically separated from the ED acute assessment area;  
- have a static number of beds with oxygen, suction, patient ablution facilities; and not a temporary ED overflow area nor used to keep patients solely awaiting an inpatient bed nor awaiting treatment in the ED. |
<p>| EMER | Emergency | Emergency Department (excluding Observation Ward) |
| HOME | Hospital in the Home | Credentialed services funded and/or provided to admit patients in their home environment. |
| ICU4 | Intensive Care Unit – Level 4 | Refer to the Queensland Health Clinical Services Capability Framework (CSCF) version 3.2. This service capability level was previously Intensive Care Unit (ICU) Level 1 in the CSCF version 2. |
| ICU5 | Intensive Care Unit – Level 5 | Refer to the Queensland Health Clinical Services Capability Framework (CSCF) version 3.2. This service capability level was previously ICU Level 2 in the CSCF version 2. |
| ICU6 | Intensive Care Unit – Level 6 | Refer to the Queensland Health Clinical Services Capability Framework (CSCF) version 3.2. This service capability level was previously ICU Level 3 in the CSCF version 2. |
| MATY | Maternity | Refer to the Queensland Health Clinical Services Capability Framework (CSCF) version 3.2. |</p>
<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td>MENA</td>
<td>Specialised Mental Health Acute Psychiatric</td>
<td>A ward that has been assigned to a Specialised Mental Health Psychiatric Unit for the provision of acute psychiatric care.</td>
</tr>
<tr>
<td>MENN</td>
<td>Specialised Mental Health Non-Acute Psychiatric</td>
<td>A ward that has been assigned to a Specialised Mental Health Psychiatric Unit for the provision of non-acute psychiatric care.</td>
</tr>
<tr>
<td>MIXC</td>
<td>Mixed Wards – Critical Care</td>
<td>Hospitals that have wards with mixed critical care specialisation/s should use a standard ward code of MIXC. This will highlight that the ward has a Critical Service capability of a mixed nature.</td>
</tr>
<tr>
<td>MIXG</td>
<td>Mixed Wards – Non-Critical Care Service Types</td>
<td>Hospitals that have wards with mixed specialisation/s of a non-critical care nature should use a standard ward code of MIXG. Examples: maternity/gynaecology ward, chemotherapy/surgical, medical/general acute. General Wards that do not have any specialisation should be assigned to a 'NORM' Standard Ward Code.</td>
</tr>
<tr>
<td>NORM</td>
<td>General Wards</td>
<td>General Wards that do not have any specialisation – for HBCIS use only.</td>
</tr>
<tr>
<td>NSV4</td>
<td>Neonatal Service – Level 4</td>
<td>Refer to the Queensland Health Clinical Services Capability Framework (CSCF) version 3.2. This service capability level was previously Neonatal Service Level 2 (SCN) in the CSCF version 2.</td>
</tr>
<tr>
<td>NSV5</td>
<td>Neonatal Service – Level 5</td>
<td>Refer to the Queensland Health Clinical Services Capability Framework (CSCF) version 3.2. This service capability level was previously Neonatal Service Level 2 (SCN) in the CSCF version 2.</td>
</tr>
<tr>
<td>NSV6</td>
<td>Neonatal Service – Level 6</td>
<td>Refer to the Queensland Health Clinical Services Capability Framework (CSCF) version 3.2. This service capability level was previously Neonatal Service Level 3 (NICU) in the CSCF version 2.</td>
</tr>
<tr>
<td>OBSV</td>
<td>Observation</td>
<td>A designated observation ward within an Emergency Department as defined by the ED Clinical Networks.</td>
</tr>
<tr>
<td>PAED</td>
<td>Paediatric</td>
<td>Refer to the Queensland Health Clinical Services Capability Framework (CSCF) version 3.2.</td>
</tr>
<tr>
<td>SNAP</td>
<td>Sub and Non-Acute Patient</td>
<td>A ward that has been assigned to a designated SNAP Unit.</td>
</tr>
<tr>
<td>STKU</td>
<td>Stroke Unit</td>
<td>A designated Stroke Unit which has been assessed and approved by the Stroke Clinical Network.</td>
</tr>
<tr>
<td>TRNL</td>
<td>Transit Lounge</td>
<td>A dedicated area used as an interim waiting area for admitted patients waiting discharge, bed allocation on admission, or an outpatient appointment. The transit lounge is suitable for patients awaiting transport home or to another facility, awaiting for discharge medications and/or letters, awaiting minor procedures before discharge, awaiting final dose of IV antibiotics and post removal of epidural catheter (4 hour observation period).</td>
</tr>
</tbody>
</table>

Record the following code to indicate the appropriate Standard Ward Code (where applicable):

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>SNAP</td>
<td>Sub and Non-Acute Patient</td>
</tr>
</tbody>
</table>

7.25 Contract role

A contract patient receives care that is provided under an agreement between a purchaser of services and a provider of services. For the purposes of this data item, the purchaser of services will be a public or private hospital or a private day facility.
(contracting hospital), and the provider of services will be a public or private hospital or a private day facility (contracted hospital). Admitted or non-admitted services can be provided.

The contract role data item identifies whether your hospital is the purchaser of the services being provided for the episode of care (contracting hospital) or the provider of the services being provided (contracted hospital).

Refer to Section 4.7 Contracted hospital care for further information on recording contracted hospital care.

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>Hospital A (contracting hospital)</td>
</tr>
<tr>
<td>B</td>
<td>Hospital B (contracted hospital)</td>
</tr>
</tbody>
</table>

7.26 Contract type

A contract patient receives care that is provided under an agreement between a purchaser of services and a provider of services. For the purposes of this data item, the purchaser of services can be a public or private hospital (contracting hospital) or a jurisdiction, hospital and health service or other external purchaser, and the provider of services can be a public or private hospital or a private day facility (contracted hospital). Admitted or non-admitted services can be provided.

There are five contract types. In each case, the contracting hospital is termed Hospital A, and the contracted hospital is termed Hospital B.

Refer to Section 4.7 Contracted hospital care for further information on recording contracted hospital care.

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>B</td>
</tr>
<tr>
<td>2</td>
<td>ABA</td>
</tr>
<tr>
<td>3</td>
<td>AB</td>
</tr>
<tr>
<td>4</td>
<td>(A)B</td>
</tr>
<tr>
<td>5</td>
<td>BA</td>
</tr>
</tbody>
</table>

7.27 Purchaser/provider identifier

**Type 1 contracts**

Record the identifier of the purchaser of the public contracted services where the contract type is 1 and the contract role is B. Appendix A contains a list of valid purchaser identifiers.

**Type 2, 3, 4 or 5 contracts**

The hospital identifier should be recorded for the other hospital involved in the contract. The other hospital identifier is required where the contract type is 2, 3, 4, or 5 and the contract role is A or B.

Refer to Section 4.7 Contracted hospital care for further information on recording the other hospital involved in the contract.
7.28 Baby admission weight

Record the admission weight (grams) of neonates who are under 29 days or weigh less than 2500 grams at the time of admission. The admission weight is defined as the weight of the neonate on the day admitted, unless this is the day of birth, in which case the admission weight is taken as the birth weight.

In circumstances where babies have not been weighed a ‘dummy’ weight is currently being used by some hospitals. In order to standardise this procedure and to allow for the identification of ‘dummy’ weights, hospitals should enter the weight as 9000 in these cases.

Hospitals should note that this practice will produce a validation message in EVA Plus for public hospitals or for private facilities on their Validation Report (H148 - Baby admission weight is XXXX grams and age is less than or equal to 28 days. This is much heavier than most babies under 1 month. Please check birth date and admission weight). The hospital can no longer provide a ‘dummy’ weight of 9000, without providing a valid reason as to why the baby was not weighed.

7.29 Separation date

Example

For a patient who was discharged on 24 July 2017, record

2 4 0 7 2 0 1 7

At separation, record the full date (that is, ddmmyyyy), using leading zeros where necessary.

For deceased patients, the separation date should be recorded as the date the patient died, not when the patient left the clinical area or hospital.

7.30 Separation time

Use the 24-hour clock to record the time of separation. Times are between 0000 (midnight) and 2359. Note that midnight is the start of a new day, not the end of the previous one.

HBCIS hospitals: currently HBCIS will not accept 0000 as midnight. A system parameter setting at each site dictates if 24:00 can be a valid entry. If an actual event occurs at midnight and the parameter is set to ‘Y’ then record 24:00. If an actual event occurs at midnight and the parameter is set to ‘N’ record 23:59.

Example

For a patient discharged at 9:10 a.m., record

0 9 1 0

For a patient died at 6:05 p.m., record

1 8 0 5

For deceased patients, the separation time should be recorded as the time the patient died, not when the patient left the clinical area or hospital.

If the patient's time of separation is unknown, estimate the separation time. It must not be before the time of admission or during a time when the patient is on leave.
### 7.31 Mode of separation (discharge status)

The mode of separation (discharge status) indicates the place to which a patient is referred immediately following formal separation from hospital, or indicates whether this is a statistical separation due to a change in the type of episode of care.

<table>
<thead>
<tr>
<th>HBCIS Code</th>
<th>Description</th>
<th>Extracted/mapped by HQI as:</th>
</tr>
</thead>
<tbody>
<tr>
<td>01</td>
<td>Home/usual residence</td>
<td>01 Home/usual residence</td>
</tr>
<tr>
<td>16</td>
<td>Hospital Transfer</td>
<td>16 Transferred to another hospital</td>
</tr>
<tr>
<td>15</td>
<td>Residential Aged Care Service</td>
<td>15 Residential Aged Care Service</td>
</tr>
<tr>
<td>04</td>
<td>Other health care establishment</td>
<td>04 Other health care establishment</td>
</tr>
<tr>
<td>05</td>
<td>Died in hospital</td>
<td>05 Died in hospital</td>
</tr>
<tr>
<td>06</td>
<td>Episode change</td>
<td>06 Episode change</td>
</tr>
<tr>
<td>07</td>
<td>Discharged at own risk</td>
<td>07 Discharged at own risk</td>
</tr>
<tr>
<td>09</td>
<td>Non-return from leave</td>
<td>09 Non return from leave</td>
</tr>
<tr>
<td>12</td>
<td>Correctional facility</td>
<td>12 Correctional facility</td>
</tr>
<tr>
<td>17</td>
<td>Medi-Hotel</td>
<td>17 Medi-Hotel</td>
</tr>
<tr>
<td>19</td>
<td>Other</td>
<td>19 Other</td>
</tr>
<tr>
<td>13</td>
<td>Organ Procurement (Not available on HBCIS at this stage)</td>
<td></td>
</tr>
<tr>
<td>14</td>
<td>Boarder</td>
<td>14 Boarder</td>
</tr>
</tbody>
</table>

Use guidelines listed below to determine the correct mode of separation.

**Code 01 – Home/usual residence**

Used for those patients who, return to their usual residence following their current hospital stay. If the patient is usually a resident of a boarding house, commercial hostel, aged care service, independent living unit or other institution, use this category. However, if the patient is being transferred from the hospital to a residential aged care service for the first time, do not use this category; use 15 Residential Aged Care Service.
Code 16 – Transferred to another hospital
Used for patients who, are transferred to another hospital for continuation of their admitted care and management. The second hospital undertakes full responsibility for the patient. Note that this code may be used for patients transferred to hospitals which are interstate or overseas.

Note: The facility code of the other hospital must be recorded in the transferring to facility field. Refer to Section 7.33 Transferring to facility.

Code 15 – Residential Aged Care Service
Used for patients who are discharged to a residential aged care service for the first time (i.e. the residential aged care service is not where they lived prior to their admission to hospital). A residential aged care service includes former public and private nursing homes and hostels – but not independent living units. Refer to 01 Home/usual residence for patients being returned to a residential aged care service.

Note: The facility code of the Residential Aged Care Service must be recorded in the transferring to facility field. Refer to Section 7.33 Transferring to facility.

Code 05 – Died in hospital
Used when the patient died during their hospitalisation.

Code 06 – Episode change
Used for statistical separations where the patient is to continue the hospital stay, but is now changing the type of episode of care (e.g. Acute to Maintenance). Do not use this code for registered boarders changing status to become an admitted patient. For public hospitals using I&D Sheets to ‘batch’ information to a central hospital for data entry into HBCIS, and for private hospitals using I&D sheets, a new I&D Sheet will need to be completed for the patient with a source of referral/transfer code of 06 Episode Change and the new care type.

Code 07 – Discharged at own risk
Used for patients who abscond or leave hospital against medical advice.

Code 09 – Non return from leave
Used when a patient goes on leave and does not return to the hospital within seven days. Note that the patient is to be discharged from the date that they left the hospital.

Code 12 – Correctional facility
Used when a patient is separated to a correctional facility.

Note: The facility code of the correctional facility must be recorded in the transferring to facility code. Refer to Section 7.33 Transferring to facility.

Code 17 – Medi-hotel
Accommodation arranged and paid for by the facility that is used for accommodating patients post discharge where the patient is, awaiting transport, receiving on-going treatment/investigation as a non-admitted patient (includes minimal (low) care nursing) or receiving a course of treatment (such as chemotherapy) and requires accommodation close to the hospital between treatments.

Code 04 – Other health care establishment
Used for patients who, are transferred to alcohol and drug centres or other health care establishments.
**Code 19 – Other**

Used for patients who, are separated under circumstances that do not fit any other category. It is expected this code will be rarely used.

**Code 13 – Organ Procurement**

Used for denoting the cessation of an organ procurement registration. This code is not available on HBCIS.

**Code 14 – Boarder**

Used for denoting the completion of a boarder registration.

Particular care should be taken when entering mode of separation codes for patients being transferred to another facility. Incorrect code application may affect Queensland Health’s ability to obtain funding for services provided to compensable, entitled veterans, and/or defence force personnel in relation to Queensland Ambulance Service (QAS) inter-facility transfers.

### 7.32 Transferring to facility

Record the facility number (extended source code) for the hospital, residential aged care service, or correctional facility to which the patient is transferred or referred to, as an admitted patient. This item is only mandatory if the mode of separation (discharge status) is:

- 12 Correctional facility
- 15 Residential Aged Care Service
- 16 Transferred to another hospital

**All Hospitals**

Record the facility number/extended source code of the hospital, residential aged care service or correctional facility to which the patient is being transferred to for admission.

**Appendix A** contains a list of facilities and their facility numbers including the facility number to be used when a patient is transferred or referred.

### 7.33 Hospital insurance

This data item is used to record whether patients have hospital level health insurance, irrespective of their chargeable status for this admission. That is, they may not elect to be admitted as a private patient on this occasion, but the fact that they have hospital insurance should be recorded.

For example:

- A patient may have hospital insurance, but elects to be admitted as a public patient on this occasion.
- An uninsured patient may elect to be treated privately on this occasion, and meet the hospital and clinician charges themselves.
### Definitions of hospital insurance status are as follows:

**Code 7 – Hospital insurance**
Used when the patient has health insurance that covers accommodation charges.

**Code 8 – No hospital insurance**
Private health insurance.

**Code 9 – Not stated/unknown**
Used when the patient is unable to identify level of insurance held (e.g. an unconscious patient is unable to provide the information).

---

### 7.34 Health fund (HBCIS hospitals)

At the time of admission to a facility, it is important to correctly identify and capture a patient’s hospital insurance status, and where applicable their associated health fund information. A dedicated field for the capture of a patient’s health fund information currently exists in HBCIS.

It should be noted that the health fund information should only be provided where a patient has hospital level insurance with their health fund.

Health fund is captured by selecting the relevant code from the corporate standardised list of health insurance fund codes in HBCIS (where the patient is currently insured for their hospital accommodation as a private patient).

If the health fund code is supplied, then the health fund cover corporate set of codes must be reviewed to select the correct identifier for the patient’s hospital insurance.

The entered health fund codes are validated against the data item Hospital Insurance Status (Y/N/U). Depending on the selection from the “Health Fund Cover” code set the hospital insurance will be validated against the Y, N or U as follows:

- If the health fund code is supplied and the patient has valid hospital insurance (Hospital Insurance and/or Hospital Insurance plus Extras), hospital insurance status must be ‘Y’.
- If no health fund is supplied and the patient does not have hospital insurance, hospital insurance status must be ‘N’.
- If the health fund code is supplied and the patient does not have hospital Insurance, but has exclusions or extras only, hospital insurance status must be ‘N’.
- If the health fund code is supplied and the patient has valid hospital insurance, but is on a waiting period, hospital insurance status must be ‘U’. Where ‘U’ is identified, the waiting period will need to be checked.
Historically health funds over time have merged with other funds, changed their trading name/s, become subsidiaries of larger funds or ceased to exist.

To ensure that the corporate standardised list of health insurance fund codes in HBCIS is current, the State-wide Own Source Revenue Unit are maintaining an updated list of fund mergers, acquisitions, cessations and change of trading names for quarterly HBCIS uploads.

The list of private health funds, contained in Appendix P, is revised annually by the State-wide Own Source Revenue Unit.

### 7.35 Funding source

The funding source is the expected principal source of funding for accommodation charges for the episode. The major funding source should be recorded if there is more than one source of funding, (e.g. Nursing Home Type Patients).

If there is an expected funding source followed by a finalised active funding source (for example, in relation to compensation claims), then the actual funding source known by the end of the reporting period should be recorded.

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>01</td>
<td>Health service budget (not covered elsewhere)</td>
</tr>
<tr>
<td>02</td>
<td>Private health insurance</td>
</tr>
<tr>
<td>03</td>
<td>Self-funded</td>
</tr>
<tr>
<td>04</td>
<td>Worker’s compensation</td>
</tr>
<tr>
<td>05</td>
<td>Motor vehicle third party personal claim</td>
</tr>
<tr>
<td>06</td>
<td>Other compensation (e.g.: Public liability, common law and medical negligence)</td>
</tr>
<tr>
<td>07</td>
<td>Department of Veterans’ Affairs</td>
</tr>
<tr>
<td>08</td>
<td>Department of Defence</td>
</tr>
<tr>
<td>09</td>
<td>Correctional facility</td>
</tr>
<tr>
<td>10</td>
<td>Other hospital or public authority (contracted care)</td>
</tr>
<tr>
<td>11</td>
<td>Health service budget (due to eligibility for Reciprocal Health Care)</td>
</tr>
<tr>
<td>12</td>
<td>Other funding source</td>
</tr>
<tr>
<td>13</td>
<td>Health service budget (no charge raised due to hospital decision)</td>
</tr>
<tr>
<td>99</td>
<td>Not known</td>
</tr>
</tbody>
</table>

Further clarification of some of the funding sources is described below.

**Code 01 – Health service budget (not covered elsewhere)**

Medicare eligible patients for whom there is no other funding arrangement.

- Do not use for overseas visitors who are covered by Reciprocal health care agreements and elect to be treated as public admitted patients.
- Includes prisoners from correctional facilities. Public hospitals should not use the code 09 Correctional Facility.

**Code 02 – Private health insurance**

Patients who are funded by private health insurance, including, travel insurance for Medicare eligible patients. If patients receive any funding from private health insurance, choose Code 02, regardless of whether it is the majority source of funds.
• Do not use for overseas visitors for whom travel insurance is the major funding source.

**Code 03 – Self funded**

This code includes funded by the patient, by the patient's family or friends, or by other benefactors.

**Code 07 – Department of Veterans’ Affairs**

To be used when Department of Veterans’ Affairs patients have elected to use their entitlements under the Repatriation Health Card (Gold or White). See Section 13 Department of Veterans’ Affairs Patients, for further information.

**Code 10 – Other hospital or public authority (contracted care)**

Patients receiving treatment under contracted arrangements with another hospital (inter-hospital contracted patient) or a public authority (e.g. a state or territory government). See Section 4.7 Contracted hospital care, for further information.

**Code 11 – Health service budget (due to eligibility for Reciprocal Health Care Agreement)**

Patients who are overseas visitors from countries covered by Reciprocal Health Care Agreements. See Section 7.4 Chargeable status; Reciprocal Health Care Agreements, for further information.

• Overseas visitors who are covered by a reciprocal health care agreement and elect to be treated as a private patient are not eligible to be funded under the reciprocal health care agreement. The applicable funding source should be recorded.

**Code 12 – Other funding source**

Refers to the following patients:

• Overseas visitors where travel insurance is the major source of funding

• Organ procurement registrations

• Boarders.

**Code 13 – Health service budget (no charge raised due to hospital decision)**

Patients who are Medicare ineligible and receive public hospital services free of charge at the discretion of the hospital or the state/territory. Also includes patients who receive private hospital services for whom no accommodation or facility charge is raised (for example, when the only charges are for medical services bulk-billed to Medicare), and patients for whom a charge is raised but is subsequently waived.

Unqualified newborns (unqualified status for the entire episode of care) should be assigned the same funding source as the mother. However, the Medicare eligibility status of the father will be applied to the newborn if the baby is not eligible solely by virtue of the eligibility status of the mother. For example, if the mother is an ineligible person, but the father is eligible for Medicare, then the newborn will be eligible for Medicare.
7.36 Consent to release patient details (HBCIS hospitals)

From time to time Queensland Health may need to release patient details to certain funding agencies to ensure that, where appropriate, the patient’s treatment is funded by these agencies. Current legislation does not permit Queensland Health to release a patient’s details without the patient’s specific consent to release the details for a specific purpose.

The consent to release patient details data items indicate whether or not the patient consents to the release of personal, admission, and health details to the funding agencies listed on the Patient Election Form (PEF). This does not include any documents in the patient’s medical record or copies of any documents in the patient’s medical record.

The status of each of the consent data items will apply to all episodes of care within a particular hospital stay, unless otherwise indicated by the patient. If a patient wishes to change the status of any or all of their consents, a new Patient Election Form is required.

The funding agencies to which details could be released are:

- Department of Veterans Affairs (DVA)
- Queensland workers’ compensation insurers including WorkCover Queensland and Queensland self-insurers
- Department of Defence
- Motor Accident Insurance Commission (MAIC).

The personal details that could be released include:

- Name
- Address
- Date of Birth/Age.

The admission details that could be released include:

- Admission date
- Discharge Date
- Episode Type
- Account Class
- Incident Date.

The health details that could be released include:

- Diagnosis Related Group (DRG)
- Nature of Injury.

When a patient presents for admission to a public hospital, they can elect to be treated as a public or private patient. They make their election by completing and signing the appropriate section of the PEF. At the time of making this election, they should also indicate whether or not they consent to the release of their personal, admission, and health details to the funding agencies listed on the PEF.

In some instances the patient will be unable to complete a PEF (e.g. they are unconscious or in a critical condition on arrival). If the patient is unable to complete a PEF upon admission, please follow your facility’s procedure for collecting information after admission.
If the patient’s details are recorded as ‘Unknown’ on the patient registration screen, you may code ‘Unable to obtain’ against each of the consent data items. However, ‘Unable to obtain’ is not a default setting, and is not to be used for any reason other than the person cannot physically or legally provide their consent.

### HBCIS Hospitals

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Y</td>
<td>Yes</td>
</tr>
<tr>
<td>N</td>
<td>No</td>
</tr>
<tr>
<td>U</td>
<td>Unable to obtain</td>
</tr>
</tbody>
</table>

#### 7.37 Preferred language (Public hospitals)

One of the aims of the Queensland Government Multicultural Action Plan is to improve the data collection and analysis of Multicultural data items to better inform service planning and evaluation. Two additional items, ‘Preferred Language’ and ‘Interpreter Required’ were included for reporting by public hospitals from 1 July 2007.

From 1 July 2011 a new classification was introduced for the recording of preferred language. The new language classification is a modified version of the Australian Bureau of Statistics Australian Standard Classification of Languages (ASCL), Second Edition (ABS Cat. No. 1267.0) and allows the use of synonyms and sub-languages which map to a core language category (e.g. Sardinian to Italian). This enhancement greatly improves how preferred language is recorded and facilitates better supply of interpreter services in public health care facilities. Any queries or requests to add a language should be directed to Queensland Health Multicultural Services.

The question that should be asked is “What is your preferred language for communicating when receiving health care services?”

Record the language (including sign language) most preferred by the person for communication. This may be a language other than English even where the person can speak fluent English.

#### HBCIS Hospitals

Record the preferred language of the patient.

See [Appendix G](#) for the list of HBCIS Language codes.

#### 7.38 Interpreter required (Public hospitals)

One of the aims of the Queensland Health Strategic Plan for Multicultural Health is to improve the data collection and analysis of Multicultural data items to better inform service planning and evaluation. Two additional items, ‘Preferred Language’ and ‘Interpreter Required’ were included for reporting by public hospitals from 1 July 2007.

The question that should be asked is “Do you require an interpreter?”

If a patient answers “No” as their family or friend will interpret for them, health staff (administrative staff) must inform the patient that this practice is against the Queensland Health Language Services Policy which states that family and friends should only be used for interpreting emergency cases, when a qualified interpreter or a bilingual health worker is not available.
If a patient answers “No” and the health staff member asking the question is concerned about the patient’s ability to communicate, the staff member should explain that to assist health professionals (health clinicians) to communicate health information effectively, they must be sure that this information is understood. Health staff should say “It may be easier to understand health information in the language in which you are the most comfortable” (i.e. their preferred language). The patient should also be informed that interpreter services are provided at no cost to patients.

The health staff member should then ask the patient “I would like to organise an interpreter to help us communicate. Do you agree?”

If the patient agrees the data item “Need for an interpreter” should be changed to “Yes”.

In some instances a patient may indicate that they do not need an interpreter but the health professional (health clinician) trying to conduct an assessment is concerned about the patient’s ability to communicate in English. In this situation, the health professional should not assume that information has been conveyed to the patient on the Queensland Government Languages Services Policy 2011 regarding their right to an interpreter.

The health professional should state that they are concerned that they are not effectively communicating and that they are not sure that they understand what the patient is saying. The health professional should state to the patient that “Under the Queensland Government Languages Services Policy I am required to ensure that we are able to understand what we are each saying as some of the information we discuss may be complex (due to specific health vocabulary in English) and affects your health care. I would like to organise an interpreter to help us communicate. Do you agree?”

If the patient continues to disagree, the health professional should find out whether there are any specific reasons why the patient does not wish to have an interpreter. The health professional should explain that interpreters are bound by the professional Code of Conduct which includes confidentiality of patient information. If the patient is concerned about this, or the sensitive nature of the appointment (this can be an issue for smaller communities), the health professional can request that an interstate interpreter be booked via video conference or telephone. This should be noted in the patient's file.

The HBCIS option "Unknown" should be used rarely, for example in emergencies when staff is unable to ascertain whether an interpreter is needed (i.e. patient is unconscious).

If the patient agrees, the data item “Need for an interpreter” should be changed to “Yes”.

If a patient refuses an interpreter after the explanations have been provided, staff must document the discussion and the reason for proceeding with the appointment without an interpreter in the patient’s health record.

Record whether an interpreter service is required by or for the patient.
7.39 Length of stay in an intensive care unit

From 1 July 2013 the total number of hours and minutes a patient has spent in an intensive care unit is to be reported by hospitals that have either an approved level 6 adult intensive care unit (standard ward code ICU6) or an approved level 6 children’s intensive care service (standard ward code CIC6) as listed in the Clinical Services Capability Framework (CSCF). In the CSCF a level 6 children’s intensive care service is the only designated paediatric intensive care unit (PICU).

ADULT INTENSIVE CARE UNIT, LEVEL 6

The intensive care unit (ICU) must be capable of providing complex, multisystem life support for an indefinite period; be a tertiary referral centre for patients in need of intensive care services and have extensive backup laboratory and clinical service facilities to support the tertiary referral role. It must be capable of providing mechanical ventilation, extracorporeal renal support services and invasive cardiovascular monitoring for an indefinite period; or care of a similar nature.

CHILDREN’S INTENSIVE CARE SERVICE, LEVEL 6

The paediatric intensive care unit (PICU) service must be capable of providing complex, multisystem life support for an indefinite period; be a tertiary referral centre for children needing intensive care; and have extensive backup laboratory and clinical service facilities to support this tertiary role. It must be capable of providing mechanical ventilation, extracorporeal renal support services and invasive cardiovascular monitoring for an indefinite period to infants and children less than 16 years of age; or care of a similar nature.

7.39.1 Calculating length of stay in an intensive care unit

For the purposes of calculating the length of stay in an intensive care unit, begin the calculation with the following:

- Arrival of the patient in the intensive care unit.

End the calculation with one of the following:

- Discharge, death or transfer of a patient from the intensive care unit
- Change of episode type.

Where an episode of admitted patient care involves more than one period spent in an intensive care unit, the total number of hours is to be reported for all periods during the episode of care.

The time spent in an operating theatre or in a coronary care unit is not counted.

Where there is a contracted service episode, Hospital A will report the total duration spent in the intensive care unit of Hospital B in addition to any length of time spent in Hospital A. Hospital B will only report the total time spent in the intensive care unit in Hospital B.
For Public Hospitals this will be reported as the total time in hours and minutes that the patient was admitted to a ward or bed assigned a standard ward/bed category of 'ICU6' or 'CIC6', plus any time spent in ICU on contract leave. The total hours are calculated automatically by HBCIS from the patient's ward/bed occupancy plus any time reported as Contracted ICU (i.e. data recorded in Field 05 'Contracted ICU' within the CONTRACTED CARE screen (screen ID: ADM2.S626)). The value will be reported as a numeric string in the format HHHHHMM (without the : separator). Both the hours and minutes will be right-justified with leading zeroes, e.g. 14 hours and 8 minutes will be reported as 0001408.

Other Hospitals

Record the time the patient has spent in an adult or children's intensive care unit in the format HHHHHMM

7.40 Continuous ventilatory support

From 1 July 2013 the total number of hours and minutes a patient has been on continuous ventilatory is to be reported.

7.40.1 What is continuous ventilatory support (CVS)?

- CVS or invasive ventilation refers to the application of ventilation via an invasive artificial airway, such as that provided via an endotracheal tube (ETT) or a tracheostomy tube. With CVS, the patient receives continuous variable degrees of assistance to meet respiratory requirements in an uninterrupted continuous fashion.

- The assignment of an Australian Classification of Health Interventions (ACHI) procedure code identifies the mode of CVS and time period CVS is provided.

7.40.2 Calculating the duration of CVS

- The rules for calculating the duration of CVS are as per Australian Coding Standard (ACS) 1006 Ventilatory support, beginning with the initiation of ventilatory support, tracheostomy or admission of a ventilated patient; and ending with extubation, cessation of CVS, discharge, death, transfer or change of episode type.

- For the Queensland hospital admitted patient data collection (encompassing public and private patients), the duration of CVS is the total time a patient has spent on continuous ventilatory support during a single episode of admitted patient care, expressed as hours and minutes5.

- Individual periods of CVS that meet the criteria of ACS 1006 Ventilatory support within an episode of care should be added together.

- Weaning of CVS is included in the calculation of duration of CVS.

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7.40.3 When to assign a CVS procedure code

- CVS that is not initiated as part of a surgical procedure and is greater than 60 minutes should be assigned a ventilatory support procedure code and have time calculated/reported.

- CVS that is initiated during surgery and continues for > 24 hours post surgery should be assigned a ventilatory support procedure code and have time calculated/reported.

- While individual hours and minutes are supplied for CVS duration, for the purpose of code assignment, CVS time should be interpreted as completed cumulative hours. For example; CVS duration of 24 hours and 15 minutes is 24 cumulative completed hours.

7.40.4 When not to code CVS or report CVS duration

- Ventilatory support that is provided to a patient during surgery is considered to be associated with anaesthesia and is therefore an integral part of the surgical procedure. The patient may remain on CVS for a period of time while recovering following surgery. Where ventilation is initiated during surgery and continues for ≤ 24 hours post surgery, the time should not be reported and a ventilatory support procedure code should not be assigned.

- For CVS where the duration is < 1 hour – do not assign a ventilatory support procedure code or reported CVS duration. This includes where CVS ceases due to extubation, discharge, death, transfer or change of episode type.

- Ventilation (for example intermittent positive-pressure ventilation (IPPV) or intermittent positive-pressure breathing (IPPB)) administered for resuscitation of a newborn at birth should not be coded.

7.40.5 Where and how is CVS data used?

- CVS data is used for many purposes including performance reporting, morbidity and mortality reviews, Activity Based Funding, resource planning and service utilisation.
Figure 5  Continuous ventilatory support flow chart

Patient received CVS

Was CVS initiated as part of a surgical procedure?

Yes

Did CVS continue for > 24 hours post surgery?

No

Was CVS provided for < 1 hour?

No

Do not assign ACHI procedure code or calculate CVS time.

Yes

• Assign ACHI procedure code.
• Calculate and report CVS time from initial intraoperative intubation (hours and minutes).

See Scenario 1

Yes

• Assign ACHI procedure code.
• Calculate and report CVS time (hours and minutes).

See Scenario’s 2, 3 and 4

Yes

• Assign ACHI procedure code or calculate and report CVS time.

See Scenario’s 5 and 6*

*Note: Scenario 6 - Where the event meets the ACS 1006 Ventilatory support criteria for calculation and coding of CVS, assign the ACHI procedure code, and calculate and report the CVS time. If there is a further period of CVS that is provided for < 1 hour prior to transfer to another facility, do not include the pre-transfer CVS time in the ACHI procedure code duration or calculation and reporting of total CVS time (hours and minutes).

Scenario 1:

A patient is admitted for a surgical procedure. On the day of admission (Day 1), the patient is intubated and CVS commenced as part of the surgical procedure at 1100 hrs. The surgical procedure is completed at 1300 hrs and the patient is transferred to the Intensive Care Unit with CVS continuing. CVS continues overnight and the patient is extubated (CVS ceasing) at 1330 hrs on Day 2. As the patient received ventilatory support for > 24 hours post operatively (Day 2: 1330 hrs minus Day 1: 13.00 hrs = 24.30), the total CVS time (Day 2: 13.30 hrs minus Day 1: 11.00 hrs = 26.30) and associated ventilatory support procedure code (13882-01 [569] Management of continuous ventilatory support, > 24 and < 96 hours) should be recorded and reported.

Scenario 2:

A patient is admitted at 10.00 hrs. At 11.05 hrs, the patient’s condition suddenly deteriorates and continuous ventilatory support (CVS) is commenced. The patient’s condition rapidly improves and the patient is extubated (CVS ceased) at 13.00 hrs. The total CVS time of 2 hours (13.00 hrs minus 11.00 hrs) and associated ventilatory support procedure code (13882-00 [569] Management of continuous ventilatory support, ≤ 24 hours) should be recorded and reported.
Scenario 3:

A patient is admitted at 10.00 hrs in a serious condition and requires urgent surgery. At 11.00 hrs, prior to going to surgery, the patient’s condition suddenly deteriorates with intubation and ventilatory support required. While being provided ventilatory support, the patient is transferred to the operating theatre with a surgical procedure commencing at 11.30 hrs. The surgical procedure is completed at 12.30 hrs and the patient is extubated (CVS ceased). As ventilatory support commenced prior to the surgical procedure, the CVS time 1 hour and 30 minutes (12.30 hrs minus 11.00 hrs) and associated ventilatory support procedure code (13882-00 [569] Management of continuous ventilatory support, ≤ 24 hours) should be recorded and reported.

Scenario 4:

A patient is admitted at 10.00 hrs for an elective procedure. At 11.00 hrs on the day of admission (Day 1) prior to going to surgery, the patient’s condition suddenly deteriorates and continuous ventilatory support (CVS) is initiated. On Day 2 at 11.30 hrs the patient is extubated (CVS ceased). The patient is discharged without having undergone the elective procedure. The total CVS time of 24 hours and 30 minutes (Day 2: 11.30 hrs minus Day 1: 11.00 hrs) and the associated ventilatory support code (13882-00 [569] Management of continuous ventilatory support, ≤ 24 hours) should be recorded and reported.

Scenario 5:

A patient is admitted at 15.00 hrs in a serious condition. At 16.00 hrs on the day of admission, the patient’s condition suddenly deteriorates and continuous ventilatory support (CVS) is commenced. At 16.45 hrs the patient is transferred to a different facility with ongoing ventilatory support. Neither the CVS time nor a ventilatory support code is recorded or reported.
Scenario 6:
A patient is admitted at 10.00 hrs in a serious condition. At 12.00 hrs on the day of admission (Day 1), the patient's condition suddenly deteriorates and continuous ventilatory support (CVS) is commenced. At 18.00 hrs on the day of admission (Day 1), the patient is extubated (CVS ceased). At 13.30 hrs on Day 2, the patient required re-commencement of CVS and is transferred to another facility 50 minutes later whilst still on CVS. The total CVS time of 6 hours (Day 1: 18.00 hrs minus Day 1: 12.00 hrs = 6.00) and the associated ventilatory support code (13882-00 [569] Management of continuous ventilatory support, ≤ 24 hours) should be recorded and reported. The CVS time prior to transfer is not counted or reported.

ACS 1006 Ventilatory support provides further information if required.

For further information, contact the Principal Statistical Data Quality Officer, SSB, .

HBCIS Hospitals

For Public Hospitals, CVS will be reported as the total time in hours and minutes that the patient spent on CVS during the admission. As well as the associated ACHI procedure code
The time value is recorded in the Admitted Patient ICD Coding entry screen, Field 08.

The time value will be reported as a numeric string in the format HHHHHHMM (without the : separator). Both the hours and minutes will be right-justified with leading zeroes, e.g. 14 hours and 8 minutes will be reported as 0001408

7.41 Criteria led discharge type (Public hospitals)
Criteria led discharge is the discharge of patients by nursing, allied health and junior medical staff who have the necessary knowledge, skills and competencies to review patients and initiate inpatient discharge. The process is supported by predetermined criteria which are developed with multi-disciplinary agreement and approved by the senior doctor who has the ultimate clinical responsibility for the patient.

From 1 January 2014 public hospitals have been required to record criteria led discharge type data. Staff using HBCIS will need to identify if the patient was separated using criteria led discharge and if so, what the discipline was of the clinician who initiated the separation of the patient.
7.42 Smoking cessation pathway (Public hospitals)

The smoking cessation pathway is an evidence-based decision support tool for staff to assist a patient to quit smoking.

In scope patients must:

- have a Care type of 01 Acute or 12 Mental health (from October 2015)
- be 18 years of age or more at the time of admission
- have a length of stay of 2 or greater (i.e. episode includes two midnights).

Exclusions:

- the patient is not alive at separation (Mode of separation = 05 Died in hospital)
- the episode of care is auto-coded.

7.42.1 Smoking Status

Refers to whether the patient self-identifies as being a current smoker of tobacco (smoked tobacco in the past 30 days) at the time of the episode of admitted patient care.

<table>
<thead>
<tr>
<th>HBCIS Hospitals</th>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1</td>
<td>Reported as a current smoker within the last 30 days</td>
</tr>
<tr>
<td></td>
<td>2</td>
<td>Reported not a smoker</td>
</tr>
<tr>
<td></td>
<td>9</td>
<td>Not reported</td>
</tr>
</tbody>
</table>

Code 1 – Reported as a current smoker within the last 30 days
A current smoker is regarded as having smoked within the past 30 days.

Code 2 – Reported not a smoker
A patient is regarded as a not a smoker if they have not smoked within the past 30 days.

Code 9 – Not reported
Used when there is no record of smoking status in the patient record.
7.42.2 Smoking pathway completed

Indicates whether a smoking cessation clinical pathway has been completed during the episode of admitted patient care for a patient who self-identifies as being a current smoker of tobacco (smoked tobacco in the past 30 days).

<table>
<thead>
<tr>
<th>HBCIS Hospitals</th>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Y</td>
<td>Yes</td>
</tr>
<tr>
<td></td>
<td>P</td>
<td>Partial</td>
</tr>
<tr>
<td></td>
<td>N</td>
<td>No</td>
</tr>
</tbody>
</table>

**Code Y – Yes**

The mandatory items and signature log on a Smoking Cessation Clinical Pathway form have been completed for the patient who self-identifies as being a current smoker of tobacco.

**Code P – Partial**

Some of the mandatory items on a Smoking Cessation Clinical Pathway form have been completed for the patient who self-identifies as being a current smoker of tobacco.

**Code N – No**

None of the mandatory items on a Smoking Cessation Clinical Pathway form have been completed for the patient who self-identifies as being a current smoker of tobacco, or no pathway is available within the patient record.
8. PATIENT ACTIVITY FOR HOSPITALS USING PAPER FORMS

This entire section refers to the action required by hospitals who submit data by completing paper forms. The forms required to be completed (as applicable) are:

- Hospital Identification and Diagnosis Form PHI (1)
- Hospital Identification and Diagnosis Form – Activity Page PHI (2)
- Hospital Identification and Diagnosis Form – Sub and Non-Acute Patient (SNAP) Activity PHI (3)

8.1 Hospital Identification & Diagnosis Form PHI (1)

For instructions on how to complete the data items contained on the Hospital Identification and Diagnosis Form PHI (1) refer to chapter 4, 5, 6, 7, 9, 13 and 14 of this manual.

8.2 Hospital Identification and Diagnosis Form – Activity Page PHI (2)

This form is only required to be completed when:

- An episode has eight or more morbidity codes or
- There are changes to the following activity;
  - Ward details
  - Patient leave details
  - Contract leave details
  - Account variation details
  - Mental health details
  - Nursing home type patient details

For instructions on how to complete this form, refer to Section 8.3 Completion of the Hospital Identification and Diagnosis Form – Activity Page PHI (2)

Note: This form is to be submitted to SSB with the corresponding Hospital Identification and Diagnosis Form PHI (1).
8.3 Completion of the Hospital Identification and Diagnosis Form – Activity Page PHI (2)

8.3.1 Patient Identification Data

Complete the following patient identification details on the form by transcribing the same details from the Hospital Identification and Diagnosis Form PHI (1) for this admission.

<table>
<thead>
<tr>
<th>Facility number</th>
<th>UR number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Admission number</td>
<td>Admission date</td>
</tr>
<tr>
<td>Admission time</td>
<td>Surname</td>
</tr>
<tr>
<td>Given name(s)</td>
<td>Sex</td>
</tr>
<tr>
<td>Date of birth</td>
<td></td>
</tr>
</tbody>
</table>

8.3.2 Additional Diagnostic Codes

The Hospital Identification and Diagnosis Form PHI (1) provides for the recording of diagnostic codes. If more codes need to be reported, complete the additional coding boxes on the Hospital Identification and Diagnosis Form – Activity Page PHI (2). If necessary, you may attach more than one PHI (2) form to allow recording of an unlimited number of diagnostic codes. Patient identification data must be completed for all forms used.

8.3.3 Ward Details

A ward/unit transfer is recorded every time the patient moves from one ward or unit to another for a different level of care, within the same hospital.

For example, a patient may initially be admitted to the Intensive Care Unit and later transferred to the general medical ward. This should be recorded on the Hospital Identification and Diagnosis Form – Activity Page PHI (2).

A ward/unit transfer must be recorded for the date of transfer.

Record the code for the relevant field (ward, unit) together with the date and time of the transfer.

Ward

Record the code to indicate the specific ward to which the patient is transferred. Use the codes prepared by the hospital, as the SSB does not have a predetermined list of codes for hospitals. A maximum of six characters is allowed.

Unit

If the hospital maintains a system of units to describe clinical specialities or combinations of wards, record the hospital’s code to indicate the unit to which the patient was transferred. A maximum of four characters is allowed. If submitting a change for unit, then a unit must have been recorded on admission.

Standard unit code

Record the standard unit code prepared by the SSB to describe the unit to which the patient was transferred.
Standard ward code

Public facilities with a designated SNAP unit and private facilities with a designated rehabilitation or palliative care unit are required to record a standard ward code of ‘SNAP’ if the patient has been admitted or transferred to a ward that has been assigned to a designated SNAP unit (public facilities) or a designated rehabilitation and palliative units (private facilities).

Date of transfer

Record the full date (ddmmyyyy) on which the transfer occurred. Use leading zeros where necessary.

Example
For a patient who was transferred on 29 July 2017, record;

| 2 | 9 | 0 | 7 | 2 | 0 | 1 | 7 |

Time of transfer

Use the 24-hour clock to record the time of transfer. Times are between 0000 (midnight) and 2359. Note that 0000 (midnight) is the start of a new day.

Example
For a patient transferred at 6.10 p.m., record;

| 1 | 8 | 1 | 0 |

If the patient's time of transfer is unknown, estimate the time. It should not be before the date and time of admission or after the date and time of separation.

8.3.4 Patient Leave

Leave occurs when the patient leaves the hospital between treatments in hospital for a period of not more than seven days, and intends to return for the hospital to continue the current course of treatment. Patient day charges are not raised whilst the patient is on leave, nor are the days on leave counted as patient days. See calculation of leave days in Section 4.10 Leave.

If a patient who goes on leave and fails to return within the seven-day limit, a separation should be recorded on the relevant admission form. The date of separation is the date the patient left the hospital to go on leave.

If the patient subsequently returns to the hospital, a new admission is to be recorded. Any leave details are to be deleted in this instance.

Hospitals may report ‘leave’ for boarders if administrative practices at the hospital require boarders who are temporarily away from the hospital are to be put on leave.

If the number of leave episodes exceeds two, and cannot be recorded on the Hospital Identification and Diagnosis Form – Activity Page PHI (2) (as there is only space to record two leave episodes), use a second PHI (2) form, and complete patient identification data on all forms used.

Only report the leave to the SSB if the patient is absent at midnight.
### Date of starting leave

Record the full date (ddmmyyyy) on which the patient started leave. Use leading zeros where necessary.

**Example**

For a patient who started leave on 24 July 2017, record;

| 2 | 4 | 0 | 7 | 2 | 0 | 1 | 7 |

### Time of starting leave

Record the time the patient started leave. Use the 24-hour clock to record the start time of leave. Times are between 0000 (midnight) and 2359. Note that 0000 (midnight) is the start of a new day.

**Example**

For a patient started leave at 6.10 p.m., record;

| 1 | 8 | 1 | 0 |

### Date returned from leave

Record the full date (ddmmyyyy) on which the patient returned from leave. Use leading zeros where necessary.

**Example**

For a patient who returned from leave on 29 July 2017, record;

| 2 | 9 | 0 | 7 | 2 | 0 | 1 | 7 |

### Time returned from leave

Record the time the patient returned from leave. Use the 24-hour clock to record the return from leave. Times are between 0000 (midnight) and 2359. Note that 0000 (midnight) is the start of a new day.

**Example**

For a patient returned from leave at 6.10 p.m., record;

| 1 | 8 | 1 | 0 |

### 8.3.5 Contract Leave

Contract leave occurs when a patient is referred to another hospital for an admitted or non-admitted service under a contract agreement. It is intended that the patient return to the first hospital. Patients who do not return to the first hospital must have their contract leave cancelled and be formally discharged.

If no contract agreement exists between the two facilities for the service/s required, the patient must either be:

- transferred to the second facility if they are to receive an admitted service; or
- placed on ‘normal’ leave if they are to receive a non-admitted service.

See [Section 4.7 Contracted hospital care](#) for further details on contracted hospital care and contract leave.

### Date transferred for contract

Record the full date (that is, ddmmyyyy) on which the patient was transferred for contract service. Use leading zeros where necessary. Should only be used when the patient is to be returned to the contracting hospital after receiving contract care.
Example
For a patient who was transferred for contract service on 24 July 2017 record;
2 4 0 7 2 0 1 7

Date returned from contract
Record the full date (ddmmyyyy) on which the patient returned from contract service. Use leading zeros where necessary. Used for contract type ABA. See Section 4.7.9 Contract Type.

Example
For a patient who returned from contract service on 24 July 2017 record;
2 4 0 7 2 0 1 7

Facility number contracted to
Record the facility number for the hospital to which the patient is transferred for contract service. See Appendix A for list of facilities and facility numbers.

8.3.6 Account Variation
Chargeable status change
Record the new (amended) chargeable status of the patient using one of the following codes:

<table>
<thead>
<tr>
<th>Codes</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Public</td>
</tr>
<tr>
<td>2</td>
<td>Private shared</td>
</tr>
<tr>
<td>3</td>
<td>Private single</td>
</tr>
</tbody>
</table>

Date of change
Record the full date (ddmmyyyy) on which the patient changed chargeable status. Use leading zeros where necessary.

Example
For a patient who changed chargeable status on 24 July 2017, record;
2 4 0 7 2 0 1 7

Compensable status change
Record the updated compensable status of the patient using one of the following codes:

<table>
<thead>
<tr>
<th>Codes</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Workers’ Compensation Queensland</td>
</tr>
<tr>
<td>2</td>
<td>Workers’ Compensation (other)</td>
</tr>
<tr>
<td>6</td>
<td>Motor Vehicle (Qld)</td>
</tr>
<tr>
<td>7</td>
<td>Motor Vehicle (Other)</td>
</tr>
<tr>
<td>3</td>
<td>Compensable Third Party</td>
</tr>
</tbody>
</table>
Note: Compensable patients who are to be admitted for a same day band procedure are to be charged the compensable rate.

For definitions and examples refer to Section 7.8 Compensable status and Section 4.6 Compensable patient.

Date of change
Record the full date (ddmmyyyy) on which the patient changed compensable status. Use leading zeros where necessary.

Example
For a patient who changed compensable status on 24 July 2017, record;

```
2 4 0 7 2 0 1 7
```

8.3.7 Qualification Status Change
Record the new (amended) qualification status for the newborn using one of the qualification status codes.

<table>
<thead>
<tr>
<th>Codes</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>Acute</td>
</tr>
<tr>
<td>U</td>
<td>Unqualified</td>
</tr>
</tbody>
</table>

Date of change
Record the full date (ddmmyyyy) on which the qualification status change occurred. Use leading zeros where necessary.

Example
For a newborn who had a change in qualification status on 24 July 2017, record;

```
2 4 0 7 2 0 1 7
```

All changes of qualification status must be provided. If more than one change of qualification status occurs on a single day, then the final qualification status for that day should be provided to the SSB.

For further information on newborns and qualification status refer to Section 4.12 Newborns and Section 7.7 Qualification status.

8.3.8 Mental Health Details
This is required for all admitted episodes where the designated Standard unit code is in the range of PYAA to PYZZ (Mental Health Unit). The following mental health details are required;

- Type of usual accommodation
• Employment status
• Pension status
• First admission for psychiatric treatment
• Referral to further care
• Mental health legal status indicator
• Previous specialised non-admitted treatment

For further information, refer to Section 10 Mental Health Details.

8.3.9 Nursing Home Type Patient

Nursing Home Type Flag

A Nursing home type flag is recorded every time a patient is classified as a nursing home type patient (i.e. does not have an Acute Care Certificate completed). See Section 4.1 Acute care certificate, Section 4.14 Nursing Home Type Patients and Section 7.15 Care type.

Start date

Record the full date (ddmmyyyy) on which the patient was classified as a Nursing Home Type patient.

Example

For a patient who was classified as a NHT patient on 20 July 2017, record;

\[20072017\]

End date

Record the full date (ddmmyyyy) on which the patient ceased being classified as a Nursing Home Type patient.

Example

For a patient who ceased being classified as a NHT patient on 23 August 2017, record;

\[23082017\]

8.4 Hospital Identification and Diagnosis Form – Sub and Non-Acute Patient (SNAP) Activity PHI (3)

The Hospital Identification and Diagnosis Form PHI(3) for 2017-2018 has been developed by SSB to assist facilities with the recording of SNAP information. It is only required to be completed for publicly contracted sub and non-acute patients. As a result, when using this form, the following information is to be recorded:

• SNAP episode number
• Start date
• End date
• SNAP type
• ADL date
• ADL type
• ADL subtype
• ADL subscale score
• Phase Type
• Multidisciplinary care plan flag
• Multidisciplinary care plan date
• Proposed principal referral service
• Primary impairment type.

For further information refer to Section 12 Sub and Non-Acute Patient (SNAP) Details – (Public and Private Hospitals)
9. MORBIDITY DETAILS

For the admitted patient data collection, morbidity details include the recording of codes for diagnoses (disease), chronic conditions, signs and symptoms, abnormal findings, social circumstances, external causes of injury or disease, morphology and procedural information in relation to a patient’s episode of admitted care (including hospital in the home). Morbidity details are collected using codes from the *International Statistical Classification of Disease and Related Health Problems, 10th Revision, Australian Modification* (ICD-10-AM) and the *Australian Classification of Health Interventions* (ACHI), Tenth Edition.

The ICD-10-AM and ACHI classifications enable the translation of diagnoses and procedures and other health problems from words in the primary clinical record into an alphanumeric code. All diagnoses (conditions) and procedures should be coded as per the Australian Coding Standards (ACS).

The National Centre for Classification in Health (NCCH) is leading the Australian Consortium for Classification Development (ACCD), in collaboration with the University of Western Sydney and KPMG, in the ongoing development of the AR-DRG Classification System (which includes ICD-10-AM/ACHI/ACS and AR-DRGs).

AR-DRGs are a patient classification system that provides a clinically meaningful way of relating the types of patients treated in a hospital to the resources required by the hospital. A Diagnosis Related Groups (DRG) grouper is specially designed computer software that assigns patient episodes of care (via ICD-10-AM, ACHI and other statistical collection items) to DRGs, according to the DRG classification. It should be noted that whilst unlimited number of ICD-10-AM and ACHI codes can be recorded for an episode of care, only a defined number of codes (50) are passed into the grouper. The sequence of codes specified by the hospital will be retained by the SSB. Note that punctuation marks (such as: . , - or /) can be used in the recording but should NOT be used in reporting ICD-10-AM/ACHI data. The only non-numeric characters that are to be used when recording diagnosis details are A to Z.

A Contract Flag is used by the purchasing hospitals to indicate a procedure performed by a contracted hospital or other health care provider (non-hospital). It also indicates whether the procedure was performed as an admitted or non-admitted service. See Section 9.14 Contract flag for more information regarding contract flags.

For specific queries relating to clinical classification coding using ICD-10-AM/ACHI/ACS, contact the Statistical Standards and Strategy Unit (SSU), Statistical Services Branch (SSB), GPO Box 48, BRISBANE 4001 or via e-mail at DQSTD@health.qld.gov.au.

### 9.1 ICD-10-AM/ACHI Code identifier

The Code Identifier indicates whether an ICD-10-AM/ACHI code is a principal or other diagnosis, procedure, external cause or morphology.

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
<th>Extracted and mapped by HQI as</th>
</tr>
</thead>
<tbody>
<tr>
<td>P</td>
<td>Primary</td>
<td>PD</td>
</tr>
<tr>
<td>A</td>
<td>Associated</td>
<td>OD</td>
</tr>
<tr>
<td>C</td>
<td>Complication</td>
<td>OD</td>
</tr>
<tr>
<td>U</td>
<td>Unknown/Uncertain</td>
<td>OD</td>
</tr>
<tr>
<td>PR</td>
<td>Procedure</td>
<td>PR</td>
</tr>
</tbody>
</table>
Each morbidity code is to be prefixed by a diagnosis, external cause, morphology or procedure code identifier. The codes should be left adjusted and followed by trailing blanks. Record the diagnosis, external cause, morphology or procedure code identifier using the following codes:

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>PD</td>
<td>Principal Diagnosis</td>
</tr>
<tr>
<td>OD</td>
<td>Other Diagnoses</td>
</tr>
<tr>
<td>EX</td>
<td>External Cause</td>
</tr>
<tr>
<td>M</td>
<td>Morphology</td>
</tr>
<tr>
<td>PR</td>
<td>Procedure</td>
</tr>
</tbody>
</table>

### 9.2 Principal diagnosis

The principal diagnosis (PD) is defined as “the diagnosis established after study to be chiefly responsible for occasioning an episode of admitted patient care, an episode of residential care or an attendance at the healthcare establishment, as represented by a code” (METeOR data element identifier 64097). Please refer to ACS 0001 *Principal diagnosis* for further information.

The phrase "after study" is the evaluation of findings to establish the condition that was chiefly responsible for occasioning the episode of care.

Findings evaluated may include information gained from the history of illness, any mental status evaluations, specialist consultations, physical examination, diagnostic tests or procedures, any surgical procedures, any pathological or radiological examination or other interventions. The condition established after study may or may not confirm the provisional diagnosis.

The principal diagnosis is to be coded using the current edition of ICD-10-AM at the separation date.

Only one condition may be nominated as the principal diagnosis. If there are multiple diagnoses, any of which meet the criteria for principal diagnosis, please refer to ACS 0001 *Principal diagnosis*, regarding two or more conditions equally meeting the definition for principal diagnosis.

Note that external cause, morphology and procedure codes must not to be used as a principal diagnosis.

The principal diagnosis is a very valuable health data element. It is used for epidemiological research, casemix studies and planning purposes.

ACS 0050 *Unacceptable principal diagnosis codes* notes that there are some ICD-10-AM codes that must never be assigned as a principal diagnosis (See ICD-10-AM Tabular Appendix C for the list of codes).
9.3 Additional (other) diagnoses (sequelae, complications and supplementary chronic conditions)

Additional or other diagnoses (OD) are to be coded using the current edition of ICD-10-AM at the separation date.

Additional diagnoses are often described as co-morbidities and/or complications. A co-morbid condition is "A condition or complaint either coexisting with the principal diagnosis or arising during the episode of admitted patient care, episode of residential care or attendance at a health care establishment, as represented by a code." (METeOR data element identifier 641014).

For coding purposes, co-morbid conditions or complications should be interpreted as additional diagnoses where they fulfil the requirements of ACS 0002 Additional diagnoses or other specialty coding standards.

Hospitals are to code any diagnoses that were determined at another hospital through contracted exploratory/diagnostic procedures. Diagnosis codes should only be flagged as contract where there is no valid procedure code available for the contracted service or where the code is used is to indicate that a contracted service was not carried out. Please refer to Section 9.14 Contract Flag for further information.

ACS 0049 Disease codes that must never be assigned includes those ICD-10-AM codes that must never be assigned for admitted patient morbidity coding.

ICD-10-AM Tenth Edition includes coding standard ACS 0003 Supplementary codes for chronic conditions. ACS 0003 relates to a discrete list of chronic conditions that are present on admission but do not meet ACS 0001 Principal diagnosis or 0002 Additional diagnosis.

Supplementary chronic condition codes within the code range of U78.- to U88.- are to be assigned a Condition Present on Admission indicator status of ‘1 – Present on admission’ (see Section 9.10 Condition Present on Admission Indicator for more information). These codes should also be sequenced after all other ICD-10-AM codes – including external cause and morphology codes.

The chronic condition codes are for temporary use in Australia to generate data which will be utilised to review the coding of additional diagnoses. These codes are mapped in the grouper software so as not to be included in the grouping for DRG allocation.

An example of how to assign and sequence supplementary chronic condition codes is as follows:

**Example 1:**

Sequencing supplementary chronic condition codes.

Scenario: Patient is admitted with hip pain after falling down stairs at home. On x-ray, a fracture of the subcapital section of the femur is documented by the treating doctor in the clinical notes. The patient has a history of hypertension, obesity, chronic kidney disease - stage 4 and chronic obstructive pulmonary disease. During the episode of care, the patient’s antihypertensive medications are modified.
Example 1 – Code String

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>PD S72.03</td>
<td>Fracture of subcapital section of femur</td>
</tr>
<tr>
<td>EX W10.9</td>
<td>Fall on and from other and unspecified stairs and steps</td>
</tr>
<tr>
<td>EX Y92.09</td>
<td>Other and unspecified place in home</td>
</tr>
<tr>
<td>EX U73.2</td>
<td>Injury or poisoning occurring while resting, sleeping, eating or engaging</td>
</tr>
<tr>
<td></td>
<td>in other vital activities</td>
</tr>
<tr>
<td>OD I10</td>
<td>Essential (primary) hypertension</td>
</tr>
<tr>
<td>OD U78.1</td>
<td>Obesity</td>
</tr>
<tr>
<td>OD U83.2</td>
<td>Chronic obstructive pulmonary disease</td>
</tr>
<tr>
<td>OD U87.1</td>
<td>Chronic kidney disease, stage 3 - 5</td>
</tr>
</tbody>
</table>

Procedure codes as required

Note:
- EX W10.9, Y92.09 and U73.2 relate to the PD S72.03.
- Hypertension is coded as OD I10 rather than U82.3 as the condition received treatment (modification of antihypertensive medication) during the episode of care (ACS 0002 Additional diagnoses).
- The chronic conditions obesity, chronic obstructive pulmonary disease and chronic kidney disease (stage 4) were not treated during the episode of care and therefore are assigned a corresponding supplementary chronic condition code and are sequenced last.

9.4 External cause sequencing

The external cause (EX) describes the precipitating event or accident leading to a procedural complication, injury or poisoning. External causes are coded using the current edition of the ICD-10-AM at the separation date. The external cause codes are listed in the range U50-U73 and V00-Y98 and are generally represented by three groups of codes, External Cause (V00-Y89), Place of Occurrence (Y92), and Activity (U50-U73).

Coding guidelines require that external cause codes(s) be linked to a particular diagnosis (except Y90-Y91 and Y95-Y98). An external cause code may be used in conjunction with any diagnosis code in ICD-10-AM but must be used with codes from S00-T98 and Z04.1-Z04.5 and for complications and abnormal reactions, which are classified outside the injury chapter (S00-T98).

The use of external cause permits the classification of environmental events and circumstances as the cause of injury, poisoning and other adverse effects. Where an external cause code is utilised, it is intended that it shall be used in addition to a code from another chapter of the Classification indicating the nature of the condition. While the condition may be classifiable to Chapter 19 Injury, poisoning and certain other consequences of external causes (S00–T98), other conditions such as procedural complication may be classified in Chapters 1 to 18.

Procedural complications are classified in two sections - specific body system chapters and codes in the range T80-T88:
- E89 Intraoperative and postprocedural disorders of endocrine and metabolic disorders, not elsewhere classified
- G97 Intraoperative and postprocedural disorders of nervous system, not elsewhere classified
- H59 Intraoperative and postprocedural disorders of eye and adnexa, not elsewhere classified
• H95 Intraoperative and postprocedural disorders of ear and mastoid process, not elsewhere classified
• I97 Intraoperative and postprocedural disorders of circulatory system, not elsewhere classified
• J95 Intraoperative and postprocedural disorders of respiratory disorders, not elsewhere classified
• K91 Intraoperative and postprocedural disorders of digestive system, not elsewhere classified
• M96 Intraoperative and postprocedural disorders of musculoskeletal disorders, not elsewhere classified
• N99 Intraoperative and postprocedural disorders of genitourinary system, not elsewhere classified
• T80–T88 Complications of surgical and medical care, not elsewhere classified.

Categories for sequelae of external causes of morbidity and mortality are included at Y85–Y89.

To allow for data linkage, the Queensland Department of Health requires that where a diagnosis requires an external cause code, that the data is recorded and reported in the following way:

• If the principal diagnosis requires an external cause code(s), the external cause codes should be sequenced directly after the principal diagnosis then followed by other diagnosis codes.

• An external cause code(s) that relates to other (additional) diagnosis codes should be sequenced following the last of the other diagnosis codes that it relates to, even if that external cause code is the same as the one that relates to the principal diagnosis.

• Additionally, diagnosis codes requiring morphology codes are sequenced directly after diagnosis codes requiring external cause codes, except where the diagnosis code requiring morphology codes is the principal diagnosis.

• All other diagnosis codes that do not require an external cause code(s) or require a morphology code(s) should be sequenced after all codes that do require an external cause code(s) or require a morphology code(s).

Examples of how to sequence codes to enable the linkage to diagnoses are as follows:

**Example 1:**

External cause unrelated to principal diagnosis.

**Scenario:** Patient presents to hospital with appendicitis. During the episode of care, the patient fell off a chair and bruised their hip.

<table>
<thead>
<tr>
<th>Example 1 – Code String</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Code</strong></td>
</tr>
<tr>
<td>PD K35.8</td>
</tr>
<tr>
<td>OD S70.0</td>
</tr>
<tr>
<td>EX W07.9</td>
</tr>
<tr>
<td>EX Y92.24</td>
</tr>
<tr>
<td>EX U73.9</td>
</tr>
</tbody>
</table>

**Procedure codes as required**

**Note:**
Example 2:
Multiple injuries/poisoning with different external causes, place of occurrence and activity codes.

Scenario: Patient presents to hospital with a subcapital fracture of the femur after a fall at home. The patient has a past history of congestive cardiac failure (CCF) and asthma (currently taking preventative medication). Whilst in hospital, the patient fell out of bed whilst asleep and lacerated their elbow. On day 2, the clinician carried out a biopsy upon a lesion on the patient’s face. The histology came back as squamous cell carcinoma (SCC). On day 3, the patient became breathless and it was diagnosed that the patient had experienced a recurrence of CCF. The patient did not improve and progressed to an acute anterior wall myocardial infarction (MI). The patient’s pre-existing asthma was not treated, nor medication changed during the episode of care.

<table>
<thead>
<tr>
<th>Example 2 – Code String</th>
</tr>
</thead>
<tbody>
<tr>
<td>Code</td>
</tr>
<tr>
<td>PD</td>
</tr>
<tr>
<td>EX</td>
</tr>
<tr>
<td>EX</td>
</tr>
<tr>
<td>EX</td>
</tr>
<tr>
<td>OD</td>
</tr>
<tr>
<td>EX</td>
</tr>
<tr>
<td>EX</td>
</tr>
<tr>
<td>EX</td>
</tr>
<tr>
<td>OD</td>
</tr>
<tr>
<td>M</td>
</tr>
<tr>
<td>OD</td>
</tr>
<tr>
<td>OD</td>
</tr>
<tr>
<td>OD</td>
</tr>
</tbody>
</table>

Procedure codes as required

Note:
- EX W19, Y92.09 and U73.9 relate to PD S72.03
- EX W06.1, Y92.24 and U73.2 relate to OD S51.0
- M M8070/3 is related to OD C44.3 and codes requiring Morphology codes are sequenced directly after codes requiring external cause codes
- ODs I21.0, I50.0 and U83.3 do not relate to any external cause codes and are therefore sequenced last.

Example 3:
Multiple injuries/poisonings with different external cause, same place of occurrence and activity codes.

Scenario: A patient with type 2 diabetes mellitus presents to hospital after an accidental over-dose of valium, amoxicillin and paracetamol. Whilst in hospital, the patient’s diabetes became difficult to control and required additional monitoring.
Example 3 – Code String

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>PD</td>
<td>Poisoning by benzodiazepines</td>
</tr>
<tr>
<td>EX</td>
<td>Accidental poisoning by and exposure to narcotics and psychodysleptics</td>
</tr>
<tr>
<td>EX</td>
<td>Unspecified place of occurrence</td>
</tr>
<tr>
<td>EX</td>
<td>Unspecified activity</td>
</tr>
<tr>
<td>OD</td>
<td>Poisoning by penicillins</td>
</tr>
<tr>
<td>EX</td>
<td>Accidental poisoning by and exposure to other and unspecified drugs</td>
</tr>
<tr>
<td>OD</td>
<td>Poisoning by 4-Aminophenol derivatives</td>
</tr>
<tr>
<td>EX</td>
<td>Accidental poisoning by and exposure to nonopioid analgesics</td>
</tr>
<tr>
<td>EX</td>
<td>Unspecified place of occurrence</td>
</tr>
<tr>
<td>EX</td>
<td>Unspecified activity</td>
</tr>
<tr>
<td>OD</td>
<td>Type 2 Diabetes mellitus with poor control</td>
</tr>
</tbody>
</table>

Procedure codes as required

Note:
- EX X41, Y92.9 and U73.9 relate to PD T42.4
- EX X44 relates to OD T36.0
- EX X40 relates to OD T39.1
- EX Y92.9 and U73.9 relate to both OD T36.0 and T39.1 and therefore are placed after the T36.0, X44, T39.1 and X40
- ODs not related to external cause – E11.65 are sequenced last

Example 4:
Multiple injuries/poisonings with the same external cause, same place of occurrence and activity.

Scenario: Patient presents to hospital with a fracture of the surgical neck of humerus and a laceration to the scalp, knee and shin after falling down the steps at home. During the episode of care, the patient’s asthma was reviewed and the patient’s asthma medications were changed.

Example 4 – Code String

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>PD</td>
<td>Fracture of surgical neck of humerus</td>
</tr>
<tr>
<td>EX</td>
<td>Fall on and from other and unspecified stairs and steps</td>
</tr>
<tr>
<td>EX</td>
<td>Injury or poisoning occurring while engaging in unspecified activity</td>
</tr>
<tr>
<td>OD</td>
<td>Open wound of scalp</td>
</tr>
<tr>
<td>OD</td>
<td>Open wound of knee</td>
</tr>
<tr>
<td>OD</td>
<td>Open wound of other parts of lower leg</td>
</tr>
<tr>
<td>EX</td>
<td>Fall on and from other and unspecified stairs and steps</td>
</tr>
<tr>
<td>EX</td>
<td>Other and unspecified place in home</td>
</tr>
<tr>
<td>EX</td>
<td>Injury or poisoning occurring while engaging in unspecified activity</td>
</tr>
<tr>
<td>OD</td>
<td>Asthma, unspecified</td>
</tr>
</tbody>
</table>

Procedure codes as required

Note:
- Where the PD requires a set of external cause codes these external codes are to be sequenced directly after the PD code
- EX W10.9, Y92.09 and U73.9 relate to PD S42.22
- The same set of external cause codes must then be repeated for any ODs to which they relate
• EX W10.9, Y92.09 and U73.9 relate to OD S01.0, S81.0 and S81.88
• ODs not related to the external causes are sequenced last.

Example 5:
External cause unrelated to principal diagnosis with a sequelae.

Scenario: Patient presents to hospital for management of chronic airflow obstruction as a sequelae from previous tuberculosis. Whilst in hospital it was noticed that the patient was hypokalaemic. The clinician confirmed and documented that this was a side effect of the patient’s loop diuretics. The loop diuretic was ceased and the patient was discharged home on day 4.

<table>
<thead>
<tr>
<th>Example 5 – Code String</th>
</tr>
</thead>
<tbody>
<tr>
<td>Code</td>
</tr>
<tr>
<td>PD J44.9</td>
</tr>
<tr>
<td>OD B90.9</td>
</tr>
<tr>
<td>OD E87.6</td>
</tr>
<tr>
<td>EX Y54.4</td>
</tr>
<tr>
<td>EX Y92.24</td>
</tr>
</tbody>
</table>

Note:
• OD B90.9 shows that J44.9 is a sequelae of respiratory and unspecified tuberculosis
• EX Y54.4, Y92.24 relate to OD E87.6.

Example 6:
External cause unrelated to principal diagnosis including morphology.

Scenario: Patient with a history of hypertension was admitted for rehabilitation after a cerebral infarction. The patient had residual hemiplegia, dysarthria and dysphasia all of which required increased clinical care and monitoring. The patient was on a regimen of bromocriptine for a benign prolactinoma. During the episode of care, the patient suffered from significant hypotension that was linked to the bromocriptine. The patient’s medications were adjusted accordingly.

<table>
<thead>
<tr>
<th>Example 6 – Code String</th>
</tr>
</thead>
<tbody>
<tr>
<td>Code</td>
</tr>
<tr>
<td>OD I63.9</td>
</tr>
<tr>
<td>OD I95.2</td>
</tr>
<tr>
<td>EX Y46.7</td>
</tr>
<tr>
<td>EX Y92.24</td>
</tr>
<tr>
<td>OD D35.2</td>
</tr>
<tr>
<td>M M8271/0</td>
</tr>
<tr>
<td>OD G81.9</td>
</tr>
<tr>
<td>OD R47.1</td>
</tr>
<tr>
<td>OD R47.0</td>
</tr>
<tr>
<td>OD Z50.9</td>
</tr>
<tr>
<td>OD U823</td>
</tr>
</tbody>
</table>

Note:
• The PD has no relationship to the external causes
• ODs that require an external cause code should be sequenced highest in the string and prior to ODs that do not require an external cause(s)
• EX Y46.7 and Y92.24 relate to OD I95.2
• M M8271/0 is related to D35.2 and codes requiring morphology codes are sequenced directly after codes requiring external cause codes
• OD codes G81.9, R47.1, R47.0 and Z50.9 do not relate to the external cause codes
• OD U823 is a supplementary chronic condition code and therefore should be sequenced last.

**Example 7:**

External cause unrelated to principal diagnosis with companion codes.

**Scenario:** Patient presents to hospital with an Escherichia (E. coli) urinary tract infection. During the episode of care the patient fell off a chair and sustained a subtrochanteric fracture of the femur.

<table>
<thead>
<tr>
<th>Example 7 – Code String</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Code</strong></td>
</tr>
<tr>
<td>PD N39.0</td>
</tr>
<tr>
<td>OD B96.2</td>
</tr>
<tr>
<td>OD S72.2</td>
</tr>
<tr>
<td>EX W07.9</td>
</tr>
<tr>
<td>EX Y92.24</td>
</tr>
<tr>
<td>EX U73.9</td>
</tr>
</tbody>
</table>

**Procedure codes as required**

**Note:**
• OD B96.2 relates to PD N39.0
• EX W07.9, Y92.24 and U73.9 relate to OD S72.2.

**Example 8:**

Additional injury code to further describe the injury.

**Scenario:** A patient with Type 2 diabetes mellitus presents to hospital with severe abdominal pain. The patient has a history of hypertension. The patient goes to theatre for an exploratory laparotomy. During surgery, the ascending colon is inadvertently nicked. No reason for the abdominal pain is diagnosed.

<table>
<thead>
<tr>
<th>Example 8 – Code String</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Code</strong></td>
</tr>
<tr>
<td>PD R10.4</td>
</tr>
<tr>
<td>OD K91.63</td>
</tr>
<tr>
<td>EX Y60.4</td>
</tr>
<tr>
<td>EX Y92.24</td>
</tr>
<tr>
<td>OD E11.9</td>
</tr>
</tbody>
</table>

**Procedure codes as required**

**Note:**
• EX Y60.4 and Y92.24 relate to K91.63
• OD E11.9 does not relate to the external cause codes, so is sequenced last.
Example 9:
Post procedural complication as the principal diagnosis with an additional chapter code to fully represent the complication.

Scenario: Patient presented to hospital with acute cholecystitis that was subsequently defined as both the principal diagnosis for the episode and a post procedural complication relating to a previous procedure performed at a different hospital.

<table>
<thead>
<tr>
<th>Example 9 – Code String</th>
</tr>
</thead>
<tbody>
<tr>
<td>Code</td>
</tr>
<tr>
<td>PD</td>
</tr>
<tr>
<td>EX</td>
</tr>
<tr>
<td>EX</td>
</tr>
<tr>
<td>OD</td>
</tr>
<tr>
<td>EX</td>
</tr>
<tr>
<td>EX</td>
</tr>
</tbody>
</table>

Procedure codes as required

Note:
• EX Y83.8 and Y92.23 relate to both the PD and the OD. Therefore they are assigned twice.

Example 10:
Post procedural complication as an additional diagnosis with an additional chapter code to fully represent the complication.

Scenario: Patient presented to hospital for management of their chronic obstructive airways disease. Whilst in hospital it was identified that the patient has an infected tracheostomy and was experiencing stridor. The tracheostomy had been performed at this hospital during a previous admission. The patient was commenced on antibiotics for the infected tracheostomy and humidified oxygen with physiotherapy to reduce the stridor.

<table>
<thead>
<tr>
<th>Example 10 – Code String</th>
</tr>
</thead>
<tbody>
<tr>
<td>Code</td>
</tr>
<tr>
<td>PD</td>
</tr>
<tr>
<td>OD</td>
</tr>
<tr>
<td>OD</td>
</tr>
<tr>
<td>EX</td>
</tr>
<tr>
<td>EX</td>
</tr>
</tbody>
</table>

Procedure codes as required

Note:
• The external cause codes Y83.8 and Y92.24 relate to both J95.02 and R06.1 and are sequenced after the two related ODs.

9.5 Place of occurrence
A Place of Occurrence (EX) must be specified for ALL External Cause codes in the range V00–Y89, to denote the place of injury or poisoning. To indicate the Place of Occurrence, use codes from range Y92.00–Y92.9 listed in the ICD-10-AM Tabular List of Diseases.
The Place of Occurrence code must be sequenced following the External Cause code(s) V00-Y89.

9.6 Activity

An Activity code (EX) is a separate code from range U50–U73 for use with External Cause codes V00-Y34. These codes should not be confused with, or be used instead of, the recommended place of occurrence code classifiable to Y92.

When multiple Activity codes apply, assign the code appearing highest in the tabular list. For example, cases where sport is undertaken during school or as part of paid work should be assigned the activity code for sport (U50–U71).

For the code range, V00–V99 Transport accidents, where the Activity at the time of the accident is not specified as sport, leisure or working for an income, assign U73.9 Unspecified activity.

Please also refer to Section 9.5 Place of Occurrence. The Activity code is to be sequenced immediately following the Place of Occurrence code. Please refer to examples in Section 9.8 Morphology Code Sequencing and Section 9.4 External Cause Sequencing.

9.7 Morphology

For each neoplasm code, there should be a corresponding morphology code (M code). A morphology code should always be assigned directly after the neoplasm code to which it applied, i.e.:

- C00-D48 Neoplasms
- O01.0 Classical hydatidiform mole
- O01.1 Incomplete and partial hydatidiform mole
- O01.9 Hydatidiform mole, unspecified
- Q85.0 Neurofibromatosis (non-malignant).

The M codes used in ICD-10-AM Tenth Edition are from The International Classification of Diseases for Oncology (ICD-O) Third Edition. Each morphology code consists of 5 digits; the first four identify the histology of the neoplasm and the fifth, following a slash or solidus, indicates its behaviour.

The Morphology code (including the behaviour) must be appropriate to the histological type of the neoplasm as displayed in the table below. For example a primary neoplasm of the breast (ICD-10-AM code C50.2) should have an associated morphology code ending with a /3 behaviour character. Please refer to ICD-10-AM Tabular List, Appendix A: Morphology of neoplasms for additional information.

<table>
<thead>
<tr>
<th>Morphology Behaviour Code</th>
<th>Description</th>
<th>ICD-10-AM neoplasm code</th>
</tr>
</thead>
<tbody>
<tr>
<td>/0</td>
<td>Benign neoplasms</td>
<td>D10–D36</td>
</tr>
<tr>
<td>/1</td>
<td>Neoplasms of uncertain and unknown behaviour</td>
<td>D37–D48</td>
</tr>
<tr>
<td>/2</td>
<td>In situ neoplasms</td>
<td>D00–D09</td>
</tr>
<tr>
<td>/3</td>
<td>Malignant neoplasms, stated or presumed to be primary</td>
<td>C00–C75, C81–C96</td>
</tr>
<tr>
<td>/6</td>
<td>Malignant neoplasms, stated or presumed to be secondary</td>
<td>C76–C80</td>
</tr>
<tr>
<td>/9</td>
<td>Malignant, uncertain whether primary or metastatic site</td>
<td></td>
</tr>
</tbody>
</table>

A morphology code must never be the principal diagnosis. A morphology code should always be assigned directly after the neoplasm(s) to which it relates.
For instances where a /6 Metastatic neoplasm morphology and neoplasm is recorded, a /3 primary neoplasm morphology and neoplasm should also be recorded even though the primary site may not be treated.

Where there are two (or more) different neoplasms with the same morphology code, the appropriate morphology code should be sequenced directly after the last neoplasm site code. However, if one of the neoplasm codes is in the PD position, the morphology code should be assigned twice, immediately following the PD, then again following the second neoplasm site code(s) in the OD position (refer to example 3 below).

9.8 Morphology code sequencing

**Example 1:**

One neoplasm with two histological terms with different morphology codes.

Where there is one neoplasm with two histological terms with different morphology codes (e.g. intraductal papillary adenocarcinoma M8503/3 and medullary carcinoma M8510/3 in a malignant neoplasm of the breast C50.2), code only the morphology code with the highest number.

<table>
<thead>
<tr>
<th>Example 1 – Code String</th>
</tr>
</thead>
<tbody>
<tr>
<td>Code</td>
</tr>
<tr>
<td>PD</td>
</tr>
<tr>
<td>M</td>
</tr>
</tbody>
</table>

**Example 2:**

Two separate neoplasms with the same neoplasm code but different morphology codes.

The neoplasm diagnosis code should not be repeated when two different sites within the same body area have the same diagnosis code (e.g. site: skin of cheek and skin of nose, body area: face). All the related morphology codes should be reported, with the highest morphology number sequenced first.

<table>
<thead>
<tr>
<th>Example 2 – Code String</th>
</tr>
</thead>
<tbody>
<tr>
<td>Code</td>
</tr>
<tr>
<td>PD</td>
</tr>
<tr>
<td>M</td>
</tr>
<tr>
<td>M</td>
</tr>
</tbody>
</table>

**Example 3:**

Two (or more) neoplasms with different diagnosis codes with the same morphology code.

If there are two (or more) site codes with the same morphology and one of the site codes is the PD (e.g. adenocarcinoma of the main bronchus, the caecum and the breast), the appropriate morphology codes should be sequenced directly after the PD. The second site code(s) should then follow with the morphology, even if it is the same as the morphology related to the PD.

<table>
<thead>
<tr>
<th>Example 3 – Code String</th>
</tr>
</thead>
<tbody>
<tr>
<td>Code</td>
</tr>
<tr>
<td>PD</td>
</tr>
<tr>
<td>M</td>
</tr>
<tr>
<td>OD</td>
</tr>
<tr>
<td>OD</td>
</tr>
</tbody>
</table>
9.9 Procedure

Procedures are coded using The Australian Classification of Health Interventions (ACHI). Whilst there is no limit to the number of procedures that can be recorded for an admitted patient episode of care, there are only a defined number (49) of procedures that are passed into the grouper. It is possible to have duplicate codes in this section, for example, bilateral cataract extraction requires two codes to represent the bilateral aspect of the procedure. Please refer to ACS 0020 *Bilateral/multiple procedures* for further information.

All significant procedures undertaken from the time of admission to the time of separation should be coded as per the ACS. Significant procedures include diagnostic and therapeutic procedures. Also include any procedures that were performed under contract with another contracted hospital, HHS, health authority or private health provider (non-hospital) and use the contract flag to identify whether they were performed on an admitted or non-admitted basis. Typically those procedures noted within ACS 0042 *Procedures normally not coded* are not coded, but in certain circumstances these procedures may be required to be coded, such as if cerebral anaesthesia is required in order for the procedure to be performed.

Procedures performed in the hospital emergency department, or elsewhere, that precede the admission time should not be coded in the admitted patient episode of care.

The definition of a significant procedure (METeOR data element identifier 641379) is a clinical intervention which is represented by a code that:

- is surgical in nature, and/or
- carries a procedural risk, and/or
- carries an anaesthetic risk, and/or
- requires specialist training, and/or
- requires special facilities or equipment only available in an acute care setting.

The sequencing of procedure codes should be determined using the following hierarchy:

- procedure performed for treatment of the principal diagnosis
- procedure performed for treatment of an additional diagnosis
- diagnostic/exploratory procedure related to the principal diagnosis
- diagnostic/exploratory procedure related to an additional diagnosis for the episode of care.

Please refer to ACS 0016 *General procedure guidelines*, ACS 0042 *Procedures normally not coded* and ACS 0029 *Coding of contracted procedures* for further information.

9.10 Condition present on admission indicator

The Condition Present on Admission (CPoA) indicator is a data item that indicates the presence of a condition (diagnosis) on admission to an episode of admitted patient care. It is a means of differentiating those conditions which arise during, from those arising before, an admitted patient episode of care and may inform prevention
strategies particularly in relation to complications of medical care. The CPoA indicator is to be applied to the PD, OD’s, supplementary chronic condition, external cause and morphology codes.

The CPoA has been collected in Queensland for all separations from 1 July 2006 and is now assigned for all diagnosis codes i.e. principal diagnosis, other diagnoses, external cause and morphology codes. On 1 July 2008, the national data element ‘Episode of admitted patient care – condition onset flag’ (COF) was mandated for collection in the Admitted Patient Care National Minimum Data Set. Unfortunately when the national standard was introduced it reversed the meaning of the codes already used in Queensland. The Queensland Department of Health decided to retain the original Queensland data element (CPoA) rather than risk quality issues and confusing coders by reversing the meanings for the values. The Queensland Department of Health ensures that the data supplied conforms to the national standard for national reporting purposes.

The relationship between the data element values is shown in the table below. Refer below for full description of each CPoA value.

<table>
<thead>
<tr>
<th>CPoA Permissible Value</th>
<th>CPoA (Queensland)</th>
<th>Relationship to the COF (National)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Condition present on admission to the episode of admitted patient care</td>
<td>COF- value 2 Condition not noted as arising during the episode of admitted patient care</td>
</tr>
<tr>
<td>2</td>
<td>Condition arose during the episode of admitted patient care</td>
<td>COF – value 1 Condition with onset during the episode of admitted patient care</td>
</tr>
<tr>
<td>9</td>
<td>Condition onset unknown/uncertain on admission to the episode of admitted patient care</td>
<td></td>
</tr>
<tr>
<td>9</td>
<td>NA</td>
<td>COF – value 9 Condition onset flag not reported</td>
</tr>
</tbody>
</table>

The definitions of the CPoA indicator values are identical for all systems. They are:

**Condition Present on Admission (Indicator Value ‘1’):**

A condition previously existing or suspected on admission to the current episode of admitted patient care such as the presenting problem, a comorbidity or chronic disease. Includes:

- A condition that has not been documented at the time of admission, but clearly did not develop after admission (e.g. newly diagnosed diabetes mellitus, malignancy and morphology).
- A previously existing condition that is exacerbated during the current episode of admitted patient care (e.g. atrial fibrillation, unstable angina).
- A condition that is suspected at the time of admission and subsequently confirmed during the current episode of admitted patient care (e.g. pneumonia, acute myocardial infarction (AMI), stroke, unstable angina).
- A condition impacting on obstetric care arising prior to admission (e.g. venous complications, maternal disproportion).
- For neonates, this also includes the condition(s) in the birth episode arising before the labour and delivery process (e.g. prematurity, birth weight, talipes, clicking hip).
- Chronic or systemic conditions as described in ACS 0003 *Supplementary codes for chronic conditions* (U78.- to U88.-).
- Disease status or administrative codes not arising during the episode of admitted patient care (e.g. history of tobacco use, duration of pregnancy, colostomy status).
• Outcome of delivery (Z37.-) and place of birth (Z38.-) codes.

**Condition arose during the episode of admitted patient care (Indicator Value ‘2’):**

A condition which arose during the current episode of admitted patient care and would not have been present or suspected on admission. Includes:

- A condition resulting from misadventure during surgical or medical care in the current episode of admitted patient care (e.g. accidental laceration during procedure, foreign body left in cavity, medication infusion error).
- An abnormal reaction to, or later complication of, surgical or medical care arising during the current episode of admitted patient care (e.g. postprocedural shock, disruption of wound, catheter associated urinary tract infection (UTI)).
- A condition newly arising during the episode of admitted patient care (e.g. pneumonia, rash, confusion, UTI, hypotension, electrolyte imbalance).
- A condition impacting on obstetric care arising after admission, including complications or unsuccessful interventions of labour and delivery or prenatal/postpartum management (e.g. labour and delivery complicated by fetal heart rate anomalies, postpartum haemorrhage).
- For neonates, this also includes the condition(s) in the birth episode arising during the birth event (i.e. the labour and delivery process) (e.g. respiratory distress, jaundice, feeding problems, neonatal aspiration, conditions associated with birth trauma, newborn affected by delivery or intrauterine procedures).
- Disease status or administrative codes arising during the episode of admitted patient care (e.g. cancelled procedure, multi-resistant Staphylococcus aureus (MRSA)).

**Condition onset Unknown/Uncertain on Admission to the episode of admitted patient care (Indicator Value ‘9’):**

A condition where the clinical documentation does not support the assignment of ‘1’ (Condition Present on Admission) or ‘2’ (Condition not Present on Admission).

Use of this value should be minimised. Clinical input should be sought where possible to confirm the correct CPoA indicator value.

**Assigning the condition present on admission indicator**

Coders should note that the introduction of the CPoA does not alter the application of existing coding conventions, practices and ACS in any way. See ACS 0048 Condition onset flag for further information. Assignment of the indicator is a secondary process that should be applied only to those conditions already selected for coding in accordance with ACS. Coders must record a ‘1’ (present on admission) or a ‘2’ (not present on admission) or a ‘9’ (Unknown/Uncertain) value against each ICD-10-AM diagnosis code.

Coders are advised that the most straightforward method to determine the Condition Present on Admission value for each diagnosis code is to ask the question “Was the condition present on admission to the episode?”:

- Yes (Indicator value of ‘1’)
- No (Indicator value of ‘2’)
- Unknown/Uncertain (Indicator value of ‘9’).
With the exception of newborns, the principal diagnosis code is always assigned a CPoA of 1 (condition present on admission).

Newborns in their admitted birth episode in that hospital may have a principal diagnosis assigned as a CPoA of 2 (condition not present on admission) if appropriate. Examples of conditions that may arise during the admitted episode for a neonate (i.e. labour and delivery process) include neonatal: respiratory distress; jaundice; feeding problems; aspiration conditions associated with birth trauma; or newborn affected by delivery or intrauterine procedures.

For combination codes (see ACS 0015 Combination codes) where a diagnosis within the code meets the criteria of CPoA 2, and is not represented by another code with a CPoA 2 value, then assign CPoA 2 to the combination code.

The CPoA value assigned to external cause, place of occurrence and activity codes should match that of the corresponding injury or disease code. Injuries which occur during the admitted episode of care but not on the hospital grounds (e.g. hospital in the home or when a patient is on authorised leave) should be assigned a CPoA of 2 as ‘arising during the episode of admitted patient care’. Note: Unauthorised leave does not fall under the responsibility of the health care provider and conditions arising during this time should be assigned a CPoA of 1.

The CPoA value assigned to morphology codes should match that on the corresponding neoplasm code.

The CPoA value on aetiology and manifestation (dagger and asterisk) codes should be appropriate to each condition and therefore the dagger and asterisk codes may be assigned different CPoA values.

Where an admission has multiple admitted patient episode ‘care type’ changes (e.g. acute to rehabilitation), CPoA assignment should be relevant to each episode of care.

Note: ICD-10-AM codes do not have to be sequenced in groups according to the CPoA value.

Coding Examples

All conditions in the following examples would be considered as: 1 Conditions Present on Admission to the episode of admitted patient care

Example 1
Patient admitted with a fractured humerus from a motorbike collision.

Example 2
Re-admission one week post discharge for post-operative wound infection.

Example 3
Diabetes newly diagnosed during the current episode of care, and requiring treatment, further investigation or additional nursing care.

Example 4
Atrial fibrillation usually controlled with digoxin that becomes uncontrolled during admission requiring treatment.

Example 5
A patient is admitted with a UTI. On admission, the patient was breathless, hypoxic and pyrexic. On day 1, the patient is diagnosed as also having had pneumonia on admission (both the UTI and the pneumonia are present on admission.).

Example 6
A child who is admitted for dental treatment because their autism prevented them from being seen in a non-admitted setting (both the dental condition and autism meet criteria for coding in the first instance and were both present on admission.).

Example 7
During an episode of care, a patient is diagnosed with a squamous cell carcinoma (SCC) of the forearm. The SCC is removed during the same episode of care (The SCC and its associated morphology code are deemed present on admission.).

Example 8
A neonate is born with congenital hip dysplasia which required diagnostic procedures to be performed (The congenital hip dysplasia is present on admission CPoA value – 1).

Example 9
A female patient delivers in hospital. A Z37.- Outcome of delivery code is allocated to a mother’s record (The Z37.- code is present on admission.).

Example 10
A newborn is admitted following being born in hospital. A Z38.- code relating to the place of birth is allocated to a newborn’s record (The Z38.- code is present on admission.).

Example 11
A patient is admitted with uncontrolled Type 2 diabetes mellitus. The patient is known to have chronic kidney disease stage 3 but no other complications of the diabetes. The patient develops acute kidney failure during the episode of care. The patient’s kidney function is monitored and further investigations undertaken.
• The uncontrolled diabetes is present on admission (CPoA value – 1).
• The acute kidney failure is not present on admission (CPoA value – 2).
• The diabetes with acute kidney failure is present on admission (CPoA value – 1).
• The diabetes with chronic kidney disease is present on admission (CPoA value – 1).
• The chronic kidney disease, stage 3 is present on admission (CPoA value - 1).

Certain conditions in the following examples would be considered as: 2 Conditions that arose during the episode of admitted patient care

Example 1
A medical patient admitted for treatment of ischaemic heart disease and develops pneumonia on Day 10 during the hospital stay. The patient has hypertension which did not require treatment or care during the episode of care.
• The ischaemic heart disease is present on admission (CPoA value – 1).
• The pneumonia is not present on admission (CPoA value – 2).
• The hypertension (U82.3) is present on admission (CPoA value – 1).

Example 2
A patient with dementia who sustains a fracture due to a fall from their bed while in hospital.
• The dementia is present on admission (CPoA value – 1).
• The fracture, external cause, place of occurrence and activity are all not present on admission (CPoA value – 2).

Example 3
A patient experienced an accidental laceration of a blood vessel occurring during coronary artery bypass graft surgery for coronary artery disease.
• The coronary artery disease is present on admission (CPoA value – 1).
• The laceration, external cause, place of occurrence and activity are all not present on admission (CPoA value – 2).

Example 4
A patient experienced an adverse drug reaction occurring during an admission for asthma.
• The asthma is present on admission (CPoA value – 1).
• The adverse effect, external cause and place of occurrence are all not present on admission (CPoA value – 2).

Example 5
A patient experienced a post procedural wound infection following an appendicectomy in the current episode of care.
• The appendicitis is present on admission (CPoA value – 1).
• The wound infection, organism, external cause and place of occurrence are all not present on admission (CPoA value – 2).

Conditions in the following examples would be considered as: **9 Condition onset Unknown/Uncertain on admission to the episode of admitted patient care**

Example 1
An obstetric patient is noted to have rash on their leg on Day 3 of admission and there is no adequate documentation to reliably support the assignment of value ‘1’ (present on admission) or value ‘2’ (not present on admission).
• The rash onset is unknown or uncertain (CPoA value – 9).

Example 2
On day 3 of an episode of care, the nursing staff notice that the patient has a skin tear on their forearm. The skin tear is dressed and is to be reviewed daily. There is no adequate documentation to reliably support the assignment of value ‘1’ (Present on admission) or value ‘2’ (Not present on admission).
• The onset of the skin tear is unknown or uncertain (CPoA value - 9).

9.11 Submission of condition present on admission indicator

Dependent on which coding decision support tool, patient administration system or paper form a hospital will use to collect the ICD-10-AM codes, the method of assigning the ‘1’, ‘2’ or ‘9’ value for the CPoA Indicator will differ. Regardless of the method of assigning the indicator, all facilities must submit the data item to Queensland Health in the same format.
For example, in the HBCIS ICD-10-AM Morbidity Coding Module, coders will use the code prefixing functionality to determine if a code is a ‘1’, ‘2’ or ‘9’ as follows:

- A code which is prefixed by a P, PE, and/or PM, will indicate that a CPoA of 1 (the condition was present on admission) has been assigned.
- A code which is prefixed by an A, AE and/or AM will indicate that a CPoA of 1 (the condition was present on admission) has been assigned.
- A code prefixed by a C and/or CE will indicate a CPoA of 2 (the condition was not present on admission) has been assigned.
- A code prefixed by U and/or UE will indicate a CPoA of 9 (it is unknown/uncertain whether the condition arose during the admission) has been assigned.

The valid values for this data item are:

<table>
<thead>
<tr>
<th>Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Condition Present on Admission to the episode of admitted patient care</td>
</tr>
<tr>
<td>2</td>
<td>Condition arose during the episode of admitted patient care</td>
</tr>
<tr>
<td>9</td>
<td>Condition onset Unknown/Uncertain on admission to the episode of admitted patient care</td>
</tr>
</tbody>
</table>

### Other Hospitals

Each diagnosis morbidity code is to be flagged by an ICD-10-AM code Condition Present on Admission indicator. Record the Condition Present on Admission Indicator using the following values:

<table>
<thead>
<tr>
<th>ICD CODE Identifier</th>
<th>Description</th>
<th>Condition Present on Admission Indicator values</th>
</tr>
</thead>
<tbody>
<tr>
<td>PD</td>
<td>Principal Diagnosis</td>
<td>1 or</td>
</tr>
<tr>
<td>PD</td>
<td>Principal Diagnosis</td>
<td>2 (neonates only)</td>
</tr>
<tr>
<td>OD</td>
<td>Other Diagnoses</td>
<td>1, 2 or 9</td>
</tr>
<tr>
<td>EX</td>
<td>External Cause</td>
<td>1, 2 or 9</td>
</tr>
<tr>
<td>M</td>
<td>Morphology</td>
<td>1</td>
</tr>
<tr>
<td>PR</td>
<td>Procedure</td>
<td>Null</td>
</tr>
</tbody>
</table>

### 9.12 Australian refined diagnosis related group (AR-DRG)

If the hospital has the ability to group on site using the AR-DRG system:

**HBCIS Hospitals**

The group will be assigned automatically.
Note: From 1 July 2012 the Australian Refined Diagnosis Related Group (AR-DRG) codes are not required to be supplied by private facilities. The AR-DRG and major diagnostic category codes are automatically derived by SCI’s processing system (using the ICD-10-AM and ACHI data supplied).

It is important to use the AR-DRG version compatible with the ICD-10-AM coding standards for the current year. Public hospitals will continue to group to Version 8.0 DRG for 2017-2018. The Statistical Services Branch will continue to group to multiple versions. For 2017-2018 Versions 9.0, 8.0, 7.0, 6.0x, 6.0, 5.2, 5.1 and 5.0 DRGs will be generated for time series analysis.

### 9.13 Major diagnostic category (MDC)

If the hospital has the ability to group on site using the AR-DRG:

<table>
<thead>
<tr>
<th>HBCIS Hospitals</th>
<th>The MDC will be assigned automatically</th>
</tr>
</thead>
<tbody>
<tr>
<td>Other Hospitals</td>
<td>Record the MDC code</td>
</tr>
</tbody>
</table>

Note: From 1 July 2012 the Major Diagnostic Category (MDC) codes are not required to be supplied by private facilities. The AR-DRG code and MDC codes are automatically derived by SCI’s processing system (using the ICD-10-AM/ACHI data supplied).

It is important to use the AR-DRG version compatible with the ICD-10-AM and coding standards for the current year.

### 9.14 Contract flag

A Contract Flag is an indicator that designates that a procedure was performed by another hospital (public/private) or **private health provider (non-hospital)** as a contracted service, either as an admitted or non-admitted service. Diagnoses identified from the contracted episode of care should be coded. However, these diagnosis codes should not be flagged as contracted, unless it is to indicate that a contracted service was not carried out or where there is no valid procedure code available for the contracted service (see Section 4.7 Contracted Hospital Care).

The recording and coding of contracted procedures is supported by ACS 0029 **Coding of contracted procedures**.

<table>
<thead>
<tr>
<th>All Hospitals</th>
<th>Record the following codes to flag a contract service</th>
</tr>
</thead>
<tbody>
<tr>
<td>Code</td>
<td>Description</td>
</tr>
<tr>
<td>1</td>
<td>Contracted admitted procedure</td>
</tr>
<tr>
<td>2</td>
<td>Contracted non-admitted procedure or procedure performed by a private health provider (non-hospital), See Section 4.7.10 Recording of</td>
</tr>
</tbody>
</table>
Example:
A patient is admitted to Hospital A suffering an acute myocardial infarction. Once the patient has been stabilised, the patient is transferred (contract leave) to Hospital B (admitted) for a coronary angiography with left heart catheterisation with left ventriculography.

During the procedure, it is diagnosed that the patient has significant coronary artery disease in the left anterior descending coronary artery. The procedure progresses to a percutaneous insertion of 1 transluminal stent into single coronary artery. Post operatively (2 hours later) the patient is transferred back to Hospital A to continue to receive care. The patient continues to recover, receives physiotherapy and is discharged from Hospital A 2 days later.

<table>
<thead>
<tr>
<th>Procedure</th>
<th>Hospital A</th>
<th>Hospital B</th>
</tr>
</thead>
<tbody>
<tr>
<td>I21.2 Acute transmural myocardial infarction of other sites</td>
<td>Code assigned</td>
<td>Code assigned</td>
</tr>
<tr>
<td>I25.11 Atherosclerotic heart disease of native coronary artery</td>
<td>Code assigned</td>
<td>Code assigned</td>
</tr>
<tr>
<td>38218-00 [668] Coronary angiography with left heart catheterisation</td>
<td>Code assigned – contract flag of 1 Contracted admitted procedure</td>
<td>Code assigned</td>
</tr>
<tr>
<td>59903-00 [607] Left ventriculography</td>
<td>Code assigned – contract flag of 1 Contracted admitted procedure</td>
<td>Code assigned</td>
</tr>
<tr>
<td>38306-00 [671] Percutaneous insertion of 1 transluminal stent into single coronary artery</td>
<td>Code assigned – contract flag of 1 Contracted admitted procedure</td>
<td>Code assigned</td>
</tr>
<tr>
<td>95550-03 [1916] Allied health intervention, physiotherapy</td>
<td>Code assigned</td>
<td></td>
</tr>
</tbody>
</table>

If the interventional cardiology procedures in the above scenario had been performed at Hospital B as a non-admitted care, rather than an admitted episode of care, the procedures performed at Hospital B would be flagged at Hospital A as 2 Contracted non-admitted procedures.

9.15 Date of procedure
This data element provides valuable information on the timing of the procedure in relation to the episode of care, and in particular allows accurate information on pre and post-operative lengths of stay. It also allows a measurement of time between procedures; this is of particular interest given initiatives to encourage day of admission surgery and day only procedures.
If a procedure falls within the mandatory block range as listed below, enter the date the procedure was performed. This information should be provided by the patient’s attending clinician and be recorded in the patient’s medical record.

Where a procedure is performed multiple times on different dates, and the coding standards direct that the procedure is to be coded once only (e.g. pharmacotherapy or electroconvulsive therapy), the date allocated is the date when the procedure was first performed.

Block ranges requiring the recording of a procedure date:

<table>
<thead>
<tr>
<th>Block Range</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 to 1059</td>
<td></td>
</tr>
<tr>
<td>1062 to 1821</td>
<td></td>
</tr>
<tr>
<td>1825 to 1866</td>
<td></td>
</tr>
<tr>
<td>1869 to 1892</td>
<td></td>
</tr>
<tr>
<td>1894 to 1912</td>
<td></td>
</tr>
<tr>
<td>1920 to 2016</td>
<td></td>
</tr>
</tbody>
</table>
10. MENTAL HEALTH

10.1 Mental health details

The scope of this section is for all admitted patients episodes where the standard unit code (either at admission to the episode or through a unit transfer during the episode) is in the range PYAA to PYZZ (Mental Health Unit). These patients should have one record completed for the episode of care. No record would be completed if there were no standard unit codes in this range in the episode recorded. Those hospitals that have specialised mental health services are listed in Appendix K.

Mental health details do not have to be reported for boarders who are registered as being in a PYAA to PYZZ standard unit code.

10.1.1 Type of usual accommodation

The type of physical accommodation the patient lived in prior to admission to the hospital.

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>House or flat</td>
</tr>
<tr>
<td>2</td>
<td>Independent unit as part of retirement village or similar</td>
</tr>
<tr>
<td>3</td>
<td>Hostel or hostel type accommodation</td>
</tr>
<tr>
<td>4</td>
<td>Psychiatric hospital</td>
</tr>
<tr>
<td>5</td>
<td>Acute hospital</td>
</tr>
<tr>
<td>7</td>
<td>Other accommodation</td>
</tr>
<tr>
<td>8</td>
<td>No usual residence</td>
</tr>
</tbody>
</table>

10.1.2 Employment status

Self-reported employment status, as defined by the categories given below, immediately prior to admission to the hospital.

Note: This item refers to self reported status. As a guide, unemployed refers to someone not in paid employment and who is actively seeking paid employment. People who have retired from paid employment, whether or not they are now in receipt of any form of pension or benefit may be recorded as Other, Home duties or Student as self reported by the patient. The person’s pension status is collected separately by the Pension status item. See Section 10.3 Pension Status.

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Child not at school</td>
</tr>
<tr>
<td>2</td>
<td>Student</td>
</tr>
<tr>
<td>3</td>
<td>Employed</td>
</tr>
<tr>
<td>4</td>
<td>Unemployed</td>
</tr>
<tr>
<td>5</td>
<td>Home duties</td>
</tr>
<tr>
<td>6</td>
<td>Pensioner</td>
</tr>
<tr>
<td>8</td>
<td>Other</td>
</tr>
</tbody>
</table>
10.1.3 Pension status

The pension status of a patient refers to whether or not a patient is in receipt of a pension at the time of admission to hospital. It also details the nature of the pension held by the patient. This does not imply that the pension is necessarily the recipient’s main source of income.

Please note that the broad heading of ‘Pensions’ encompasses a range of related pensions and allowances. For example:

- The term Invalid Pension includes the Disability Support Pension.
- The term Unemployment Benefit includes Newstart Allowance and Youth Training Allowance.
- The term Age Pension includes Mature Age Allowance and Mature Age Partner Allowance.

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Aged</td>
</tr>
<tr>
<td>2</td>
<td>Repatriation</td>
</tr>
<tr>
<td>3</td>
<td>Invalid</td>
</tr>
<tr>
<td>4</td>
<td>Unemployment benefit</td>
</tr>
<tr>
<td>5</td>
<td>Sickness benefits</td>
</tr>
<tr>
<td>7</td>
<td>Other</td>
</tr>
<tr>
<td>8</td>
<td>No pension/benefit</td>
</tr>
</tbody>
</table>

10.1.4 First admission for psychiatric treatment

First admission for psychiatric treatment is the status of the episode in terms of whether it is a first or subsequent admission, at any hospital for any condition, for psychiatric, whether in an acute or psychiatric hospital.

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>No previous admission for psychiatric treatment</td>
</tr>
<tr>
<td>2</td>
<td>Previous admission for psychiatric treatment</td>
</tr>
</tbody>
</table>
10.1.5 Referral to further care

Referral to further care by health service agencies/facilities following discharge from the hospital (or episode of care). Many psychiatric patients have continuing needs for post-discharge care.

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>01</td>
<td>Not referred</td>
</tr>
<tr>
<td>02</td>
<td>Private psychiatrist</td>
</tr>
<tr>
<td>03</td>
<td>Other private medical practitioner</td>
</tr>
<tr>
<td>04</td>
<td>Mental health/alcohol and drug facility - admitted patient</td>
</tr>
<tr>
<td>05</td>
<td>Mental health/alcohol and drug facility - non-admitted patient</td>
</tr>
<tr>
<td>06</td>
<td>Acute hospital - admitted patient</td>
</tr>
<tr>
<td>07</td>
<td>Acute hospital - non-admitted patient</td>
</tr>
<tr>
<td>08</td>
<td>Community health program</td>
</tr>
<tr>
<td>29</td>
<td>Other</td>
</tr>
</tbody>
</table>

10.1.6 Mental health legal status indicator

This provides an indication that a person was treated on an involuntary basis under the relevant state or territory mental health legislation, at some point during the hospital stay. Involuntary patients are persons who are detained under mental health legislation for the purpose of assessment or provision of appropriate treatment or care. This is collected at separation from the hospital (or episode of care).

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Involuntary patient for any part of the episode</td>
</tr>
<tr>
<td>2</td>
<td>Voluntary patient for all of the episode</td>
</tr>
</tbody>
</table>

10.1.7 Previous specialised non-admitted treatment

Previous specialised non-admitted treatment is the status of the episode in terms of whether the patient has had a previous non-admitted service contact for psychiatric treatment.

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Patient has no previous non-admitted service/contacts for psychiatric treatment</td>
</tr>
<tr>
<td>2</td>
<td>Patient has previous non-admitted service/contacts for psychiatric treatment</td>
</tr>
</tbody>
</table>
11. ELECTIVE SURGERY DETAILS (PUBLIC HOSPITALS)

Elective surgery details are collected by public hospitals through the Elective Admission Management module (EAM). The scope of this collection includes all patients admitted to hospital for an elective procedure, for which they have been placed on a waiting list. This includes all patients separated after 1 July 1997 from a public hospital with EAM installed. The purpose of the link between the waiting list and relevant admission episode is to provide a more complete picture of elective procedural care, that is, the information collected from the time a patient was placed on a waiting list through to separation from hospital. When a patient is admitted to hospital, it is possible to link to a waiting list entry (where one exists). If a patient has a waiting list status in EAM of admitted, treated or removed, the waiting list entry can be linked to the patient episode. Not all admitted patients will have waiting list details, but all elective surgery patients should have a waiting list entry. Some admitted patients with a corresponding waiting list entry may be admitted as an emergency. This can occur if a patient had been on the waiting list and their condition deteriorated before they were admitted for their planned elective surgery, so presented as an emergency patient and treated for their planned procedure.

11.1 HQI extract and waiting list entries

The HQI extract will include EAM items only where they are linked to admission episodes. Only the waiting list entries that were completed (treated or removed) during an admission need to be linked.

Mandatory conditions for acceptance in the HQI extract (apart from separated, coded and grouped) are that the EAM entry has been linked and that the waiting list status is two (2) or greater, being treated or removed. EAM entries that have a waiting list status of A - Admitted and are linked will be flagged as errors in the extract. Such entries need to have their status updated to either treated or removed.

Data items in the extract will be validated against the corporate reference files by the SSB. It is crucial therefore that reference files are up to date.

11.2 Elective admission details

11.2.1 Entry number

Each waiting list entry has a placement number unique within the patient identifier. This number is from field 02 of the Waiting List Entry screen and is generated by HBCIS.

11.2.2 Surgical specialty (previously known as NMDS Speciality Grouping)

The Surgical specialty is the specialty of the unit to which the patient is assigned upon their admission for elective surgery. Surgical specialties are derived from mapping Planned Unit codes to one of the 12 Surgical specialties.
11.2.3 Reason for removal

The Reason for Removal is derived by HBCIS from the waiting list status. The waiting list status codes from the corporate reference file are mapped to one of the following codes upon extract.

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>01</td>
<td>Admitted as an elective patient for awaited procedure at this hospital</td>
</tr>
<tr>
<td>02</td>
<td>Admitted as an emergency patient for awaited procedure at this hospital</td>
</tr>
<tr>
<td>03</td>
<td>Could not be contacted</td>
</tr>
<tr>
<td>04</td>
<td>Treated elsewhere for awaited procedure (not on behalf on this hospital or State / Territory)</td>
</tr>
<tr>
<td>05</td>
<td>Surgery not required or declined</td>
</tr>
<tr>
<td>06</td>
<td>Transferred to another hospital for awaited procedure (on behalf of this hospital or the State / Territory)</td>
</tr>
<tr>
<td>99</td>
<td>Not Stated/Unknown</td>
</tr>
</tbody>
</table>

11.2.4 Listing date

This is the date the patient was placed on the waiting list for elective surgery. This date is from field 03 of the Waiting List Entry screen and is entered by the user.

11.2.5 Urgency category

This is a code that indicates the urgency with which the patient requires elective procedural care, as determined by the treating clinician. It is the final change on any day to the clinical urgency category in field 23 of the Waiting List Entry screen.

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Elective Surgery - Category 1</td>
</tr>
<tr>
<td>2</td>
<td>Elective Surgery - Category 2</td>
</tr>
<tr>
<td>3</td>
<td>Elective Surgery - Category 3</td>
</tr>
<tr>
<td>4</td>
<td>Other - Category 1</td>
</tr>
<tr>
<td>5</td>
<td>Other - Category 2</td>
</tr>
<tr>
<td>6</td>
<td>Other - Category 3</td>
</tr>
<tr>
<td>9</td>
<td>Gastrointestinal Endoscopy Surveillance</td>
</tr>
</tbody>
</table>
11.2.6 Accommodation (Intended)
This is a code to indicate the planned type of physical accommodation for the patient as at the date placed on the waiting list, whether the patient plans to be treated as a public or private patient. This intended accommodation is from field 24 of the Waiting List Entry screen. The item does not relate to the patient’s hospital insurance status or the actual accommodation after admission.

11.2.7 Planned primary procedure (previously known as Primary planned procedure code)
For elective surgery patients, record the planned primary procedure code at the time the patient was placed on the waiting list.
The planned primary procedure code is a seven character ACHI code and is from field 27 of the Waiting List Entry screen.

11.2.8 Intended procedure
This Intended procedure is a 3 digit code for the procedure for which a patient has been placed on an elective surgery waiting list. The code is derived by SSB from the Planned primary procedure. The list of codes are available from; http://meteor.aihw.gov.au/content/index.phtml/itemId/605001

11.2.9 Planned length of stay
This is the intended length of stay of a patient awaiting an elective admission as estimated by the responsible clinician when placed on the list. This is from field 25 of the Waiting List Entry screen. Note that a planned same day admission is recorded as a D and is converted to zero when extracted to the SSB.

11.2.10 Planned procedure/operation date
This is the most recent planned procedure date for the patient for their reported waiting list entries. The data is collected from field 03 of the Booking Entry screen in EAM. This field is mandatory for patients with a waiting list status of 02 Treated.

11.3 Activity record details
11.3.1 Activity code
If a patient was not ready for surgery for a period while they were on the waiting list, or any changes occur to a patient’s urgency category, then a date of change of the item is reported in the activity file, using the relevant activity code. This activity code is generated by HBCIS. All periods of not ready for surgery and the latest value on the particular day following any changes to urgency categories will be forwarded to the SSB.

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>N</td>
<td>Not ready for surgery</td>
</tr>
<tr>
<td>E</td>
<td>Elective Surgery Items</td>
</tr>
</tbody>
</table>
11.3.2  N Not ready for surgery

Entry number

Each waiting list entry has a placement number unique within the patient identifier. The entry number in the Activity Record Details file must match with the corresponding entry number in the Elective Admission Details file. This number is from field 02 of the Waiting List Entry screen and is generated by HBCIS.

Start date not ready for surgery

Each waiting list entry may have one or more periods where the patient is not ready for surgery. The date not ready for surgery is the first date in this period that the patient will not be ready for surgery and is from field 05 of the Waiting List Entry screen. Not ready for surgery patients are those who are not in a position to commence treatment.

Last date not ready for surgery

Each waiting list entry may have one or more periods where the patient was not ready for surgery. The last date not ready for surgery is the final date in a period that the patient is not ready for surgery and is from field 06 of the Waiting List Entry Screen.

11.3.3  E Elective surgery items

Entry number

Each waiting list entry has a placement number unique within the patient identifier. The entry number in the Activity Records Details file must match with the corresponding entry number in the Elective Admission Details file. This number is from field 02 of the Waiting List Entry screen and is generated by HBCIS.

Urgency category

This is the latest urgency category value on the particular day following any changes to the clinical urgency category from field 22 of the Waiting List Entry screen. It indicates the urgency with which the patient requires elective procedural care, as determined by the treating clinician.

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Elective Surgery – Category 1</td>
</tr>
<tr>
<td>2</td>
<td>Elective Surgery – Category 2</td>
</tr>
<tr>
<td>3</td>
<td>Elective Surgery – Category 3</td>
</tr>
<tr>
<td>4</td>
<td>Other – Category 1</td>
</tr>
<tr>
<td>5</td>
<td>Other – Category 2</td>
</tr>
<tr>
<td>6</td>
<td>Other – Category 3</td>
</tr>
<tr>
<td>9</td>
<td>Gastrointestinal Endoscopy Surveillance</td>
</tr>
</tbody>
</table>

Date of change

The date of change for any elective admission data item in the Activity Records Details file will be recorded. The date of change is entered by the user upon inserting new data into fields 22 - 26 of the Waiting List Entry screen.
12. SUB AND NON-ACUTE PATIENT (SNAP) DETAILS – (PUBLIC AND PRIVATE HOSPITALS)

12.1 SUB and NON-ACUTE patient (SNAP) details

From 1 July 2014 public hospitals will be required to report SNAP details for all Sub and Non-Acute episodes of care, including scoring to be recorded for all age groups (including paediatric patients) and have SNAP episodes created regardless of whether they are in a designated SNAP Unit or not.

Private hospitals will be required to report SNAP data for all public Sub and Non-Acute patients (irrespective of whether the patient is being treated in a designated unit).

SNAP validations will be based on care type, not admission to a designated SNAP ward/bed.

The Australian National Sub and Non-Acute Patient (AN-SNAP) Classification System has been implemented to better inform service planning, purchasing, and clinical management. The scope of this collection includes all admitted patient episodes with the following care types:

- 09 Geriatric Evaluation and Management care;
- 10 Psychogeriatric care
- 11 Maintenance care
- 20 Rehabilitation care
- 30 Palliative care.

12.2 SNAP details

12.2.1 SNAP episode number

Each set of SNAP details should be assigned a unique SNAP episode number. This number will form part of each record’s unique identifier when the SNAP details are forwarded to the SSB.

- Maintenance SNAP episode – There must be a least one SNAP episode within a single non-acute episode of care.

- Geriatric Evaluation and Management, Psychogeriatric, Rehabilitation and Palliative SNAP episodes – There can only be one within a single SNAP episode within a single sub-acute episode of care.
12.2.2 SNAP type

The SNAP Type is a classification of a patient’s care type based on their characteristics, primary treatment goal and evidence.

The codes for each SNAP Type are validated against valid sub and non-acute episode types.

Geriatric evaluation and management SNAP type

Geriatric Evaluation and Management is provided for a person with complex multi-dimensional medical problems associated with disabilities and psychosocial problems, usually (but not always) an older person.

Geriatric Evaluation and Management SNAP types can only be used in conjunction with a care type of 09, Geriatric Evaluation and Management Care.

There can only be one SNAP episode within a single SNAP episode of care.

<table>
<thead>
<tr>
<th>Geriatric SNAP Type*</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>GEM</td>
<td>Geriatric Evaluation and Management</td>
</tr>
</tbody>
</table>

*as a result of implementation of AN-SNAP V4 in 2016/17, Assessment Only and Planned Same Day classes have been removed from the SNAP Types

Psychogeriatric SNAP type

Psychogeriatric care is provided to persons with age-related organic brain impairment with significant behavioural disturbance or late onset psychiatric disturbance or a physical condition accompanied by severe psychiatric or behavioural disturbance.

The Psychogeriatric SNAP types can only be used in conjunction with a care type of 10, Psychogeriatric Care.

There can only be one SNAP episode within a single SNAP episode of care.

<table>
<thead>
<tr>
<th>Psychogeriatric SNAP Type*</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>PSG</td>
<td>Psychogeriatric</td>
</tr>
</tbody>
</table>

*as a result of implementation of AN-SNAP V4 in 2016/17, Assessment Only and Planned Same Day classes have been removed from the SNAP Types

Maintenance SNAP type

Maintenance is provided for a person with a disability who, following assessment or treatment, does not require further complex assessment or stabilisation.

Patients with a care type of maintenance care often require care over an indefinite period.

Maintenance SNAP types can only be used in conjunction with a care type of 11, Maintenance Care.

There must be at least one SNAP episode within a single non-acute episode of care.

If there is more than one SNAP episode then these must be preceding or following in time/adjacent to each other according to date.
Contiguous SNAP episodes must have different SNAP types.

**Example:**
Patient Admitted: 01 August 2015  
Patient Discharged: 10 August 2015  
Care Type: 11 – Maintenance  
First SNAP episode 1 (SNAP Type – MCO)  
SNAP Start Date: 01 August 2015  
SNAP End Date: 05 August 2015  
Second SNAP episode 2 (SNAP Type – MNH)  
SNAP: Start Date 06 August 2015  
SNAP End Date 10 August 2015

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
<th>Definition</th>
</tr>
</thead>
</table>
| MNH  | Maintenance - Nursing Home Type | The patient is waiting placement in a residential aged care facility.  
Note: MNH SNAP Type should not to be confused with the Nursing Home Type Patient (NHTP) class used for accounting purposes. See [Section 4.14 Nursing Home Type Patients (NHTP)](#) for further information on NHTPs. |
| MRE  | Maintenance - Respite | A patient who is not waiting for residential care and the primary reason for admission is the short-term unavailability of the patient's usual care arrangements. Examples may include:  
− Admission due to carer illness or fatigue.  
− Planned respite due to carer unavailability.  
− Short term closure of care facility.  
− Short term unavailability of community services. |
| MCO  | Maintenance Care (Convalescent) | Following assessment and/or treatment the patient does not require further complex assessment or stabilisation but continues to require care over an indefinite period. Under normal circumstances the patient would be discharged but due to factors in the home environment, such as access issues or lack of available community services, the patient is unable to be discharged. Examples may include:  
− Patients awaiting the completion of home modifications essential for discharge.  
− Patients awaiting the provision of specialised equipment essential for discharge.  
− Patients waiting for rehousing.  
− Patients waiting for supported accommodation such as hostel or group home bed.  
− Patients for whom community services are essential for discharge but are not yet available. |
| MOT  | Maintenance Care (Other Maintenance) | Any other reason the patient may require a maintenance episode other than those already stated. |

*as a result of implementation of AN-SNAP V4 in 2016/17, Assessment Only classes have been removed from the SNAP Types

**Rehabilitation SNAP type**
Rehabilitation care is provided for a person with an impairment, disability or handicap.
Rehabilitation SNAP types can only be used in conjunction with a care type of 20, Rehabilitation.

There can only be one SNAP episode within a single SNAP episode of care.

<table>
<thead>
<tr>
<th>Rehabilitation SNAP Type*</th>
<th>Code</th>
<th>Description</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>RCD</td>
<td>Congenital deformities</td>
<td>RCD</td>
<td>Spina Bifida, Other Congenital deformities.</td>
</tr>
<tr>
<td>RPU</td>
<td>Pulmonary</td>
<td>RPU</td>
<td>Chronic obstructive pulmonary disease, Lung transplant, Other pulmonary.</td>
</tr>
<tr>
<td>RST</td>
<td>Stroke</td>
<td>RST</td>
<td>Left Body Involvement, Right Body Involvement, Bilateral Involvement, No Paresis, Other Stroke.</td>
</tr>
<tr>
<td>RNE</td>
<td>Neurological</td>
<td>RNE</td>
<td>Multiple Sclerosis, Parkinsonism, Polyneuropathy, Guillian-Barre, Cerebral Palsy, Neuromuscular disorders, Other neurological conditions.</td>
</tr>
<tr>
<td>RSC</td>
<td>Spinal Cord Dysfunction</td>
<td>RSC</td>
<td>Non-Traumatic spinal cord dysfunction - Incomplete paraplegia, Complete paraplegia, Incomplete C1-4 quadriplegia, Incomplete C5-8 quadriplegia, Complete C1-4 quadriplegia, Complete C5-8 quadriplegia, Other non-traumatic spinal cord dysfunction, Traumatic spinal cord dysfunction - Incomplete paraplegia, Complete paraplegia, Incomplete C1-4 quadriplegia, Incomplete C5-8 quadriplegia, Complete C1-4 quadriplegia, Complete C5-8 quadriplegia, Other non-traumatic spinal cord dysfunction.</td>
</tr>
<tr>
<td>RAL</td>
<td>Amputation of Limb</td>
<td>RAL</td>
<td>Single upper extremity above the elbow, Single upper extremity below the elbow, Single lower extremity above the knee, Single lower extremity below the knee, Double lower extremity above the knee, Double lower extremity above/below the knee, Double lower extremity below the knee, Partial foot, Other amputation not from trauma.</td>
</tr>
<tr>
<td>RDE</td>
<td>Debility</td>
<td>RDE</td>
<td>Re-conditioning following surgery, Reconditioning following medical illness, Cancer rehabilitation.</td>
</tr>
<tr>
<td>RPS</td>
<td>Pain Syndromes</td>
<td>RPS</td>
<td>Neck pain, Back pain, Extremity pain, Headache, Multi-site pain, Other pain.</td>
</tr>
<tr>
<td>ROR</td>
<td>Orthopaedic conditions, replacement</td>
<td>ROR</td>
<td>Includes: Hip replacement unilateral or bilateral, Knee replacement – unilateral or bilateral, Knee and hip replacement – same or different side, Shoulder replacement.</td>
</tr>
<tr>
<td>ROA</td>
<td>Orthopaedic conditions, all other</td>
<td>ROA</td>
<td>Includes: Soft tissue injury.</td>
</tr>
<tr>
<td>RCA</td>
<td>Cardiac</td>
<td>RCA</td>
<td>Following recent onset of new cardiac impairment, Chronic cardiac insufficiency, Heart and heart/lung transplant.</td>
</tr>
<tr>
<td>RMT</td>
<td>Major Multiple Trauma (MMT)</td>
<td>RMT</td>
<td>Brain and spinal cord injury, Brain and multiple fracture/amputation, Spinal and multiple fracture/amputation, Other multiple trauma.</td>
</tr>
</tbody>
</table>
RBU Burns Burns.

ROI Other Disabling Impairments Lymphoedema, Conversion disorder, Other disabling Impairments – that cannot be classified into a specific group.

RAR Arthritis Rheumatoid Arthritis, Osteoarthritis, Other Arthritis.

RDD Developmental Disabilities Developmental disabilities (excluding Cerebral Palsy).

*as a result of implementation of AN-SNAP V4 in 2016/17, Assessment Only classes have been removed from the SNAP Types

### Palliative care SNAP type

Palliative care is provided for a person with an active, progressive, life limiting disease with little or no prospect of cure. Palliative care may include the assessment or management of the physical, psychological or emotional needs of the patient.

The Palliative care SNAP type can only be used in conjunction with a care type of 30, Palliative Care.

There can only be one SNAP episode within a single SNAP episode of care.

<table>
<thead>
<tr>
<th>Palliative SNAP Type*</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>PAL</td>
<td>Palliative Care</td>
</tr>
</tbody>
</table>

*as a result of implementation of AN-SNAP V4 in 2016/17, Assessment Only classes have been removed from the SNAP Types

### Complete listing of valid SNAP Type Codes

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>RCD</td>
<td>Rehabilitation - Congenital Deformities</td>
</tr>
<tr>
<td>ROI</td>
<td>Rehabilitation - Other disabling impairments</td>
</tr>
<tr>
<td>RST</td>
<td>Rehabilitation - Stroke</td>
</tr>
<tr>
<td>RBD</td>
<td>Rehabilitation - Brain Dysfunction</td>
</tr>
<tr>
<td>RNE</td>
<td>Rehabilitation - Neurological</td>
</tr>
<tr>
<td>RSC</td>
<td>Rehabilitation - Spinal Cord Dysfunction</td>
</tr>
<tr>
<td>RAL</td>
<td>Rehabilitation - Amputation of Limb</td>
</tr>
<tr>
<td>RPS</td>
<td>Rehabilitation - Pain Syndromes</td>
</tr>
<tr>
<td>ROF</td>
<td>Rehabilitation - Orthopaedic conditions, fractures</td>
</tr>
<tr>
<td>ROR</td>
<td>Rehabilitation - Orthopaedic conditions, replacement</td>
</tr>
<tr>
<td>ROA</td>
<td>Rehabilitation - Orthopaedic all other</td>
</tr>
<tr>
<td>RCA</td>
<td>Rehabilitation - Cardiac</td>
</tr>
<tr>
<td>RMT</td>
<td>Rehabilitation - Major Multiple Trauma</td>
</tr>
<tr>
<td>RPU</td>
<td>Rehabilitation - Pulmonary</td>
</tr>
<tr>
<td>RDE</td>
<td>Rehabilitation - Debility</td>
</tr>
<tr>
<td>RDD</td>
<td>Rehabilitation - Development Disabilities</td>
</tr>
<tr>
<td>RBU</td>
<td>Rehabilitation - Burns</td>
</tr>
<tr>
<td>RAR</td>
<td>Rehabilitation - Arthritis</td>
</tr>
<tr>
<td>GEM</td>
<td>Geriatric Evaluation and Management</td>
</tr>
<tr>
<td>MRE</td>
<td>Maintenance - Respite</td>
</tr>
<tr>
<td>MNH</td>
<td>Maintenance - Nursing Home Type</td>
</tr>
<tr>
<td>MCO</td>
<td>Maintenance - Convalescent Care</td>
</tr>
<tr>
<td>MOT</td>
<td>Maintenance - Other</td>
</tr>
<tr>
<td>PSG</td>
<td>Psychogeriatric</td>
</tr>
<tr>
<td>PAL</td>
<td>Palliative care</td>
</tr>
</tbody>
</table>
12.2.3 SNAP group classification

The SNAP group classification is a summary of the various SNAP care types allocated to patients, by grouping together homogeneous SNAP episodes (based on the AN-SNAP classification). This provides a means of relating the number and types of SNAP patients treated in a hospital to the resources required by the facility. It also allows meaningful comparisons to be made of SNAP units’ effectiveness and efficiency.

The SNAP group classification is derived from the first set of ADL scores for each Maintenance, Rehabilitation, Psychogeriatric and Geriatric Evaluation and Management SNAP episodes.

For Palliative Care SNAP episodes the SNAP group classification is derived at the start of each Phase Type.

Each patient’s SNAP group classification will be derived by the SSB.

12.2.4 SNAP start date

For Maintenance SNAP episodes – The start date of the first SNAP episode must be the same as the start date of the episode of care.

For Geriatric Evaluation and Management, Psychogeriatric, Rehabilitation and Palliative SNAP episodes - The start date of the SNAP episode must be the same as the start date of the episode of care.

Each SNAP episode must meet the criteria for sub and non-acute admitted patient care, as identified by the SNAP types.

12.2.5 SNAP end date

For Maintenance SNAP episodes – The end date of the last SNAP episode must be the same as the end date of the episode of care.

For Geriatric Evaluation and Management, Psychogeriatric, Rehabilitation and Palliative SNAP episodes - The end date of the SNAP episode must be the same as the end date of the episode of care.

Each SNAP episode must meet the criteria for sub and non-acute admitted patient care, as identified by the SNAP types.

12.2.6 Multidisciplinary care plan flag

A multidisciplinary care plan is required for patients with a rehabilitation, geriatric evaluation and management, psychogeriatric or palliative SNAP type.

The multidisciplinary care plan refers to a series of documented and agreed initiatives/treatment (specifying program goals, actions and time frames) which has been established through multidisciplinary consultation (including the patient/carers where appropriate).

Record whether a multidisciplinary care plan has been developed.
12.2.7 Multidisciplinary care plan date

If the patient has had a multidisciplinary care plan developed record the date that the latest multidisciplinary care plan was documented. This should be reported for patients with a rehabilitation, geriatric evaluation and management, psychogeriatric or palliative SNAP type.

12.2.8 Primary impairment type

The primary impairment type is the primary reason for the admission to the SNAP episode. This should only be reported for all rehabilitation SNAP types.

Refer to Appendix O for a list of primary impairment type codes.

12.2.9 Proposed principal referral service

Patients with a rehabilitation, geriatric evaluation and management, psychogeriatric or palliative SNAP type should have the proposed principal referral service recorded on separation of the SNAP episode. This is the type of service that is proposed for the patient post-discharge from hospital. If there is more than one referral service proposed record the principal service.

Record the proposed principal referral service:

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>001</td>
<td>No service is required</td>
</tr>
<tr>
<td>101</td>
<td>Community/home based rehabilitation</td>
</tr>
<tr>
<td>102</td>
<td>Community/home based palliative</td>
</tr>
<tr>
<td>103</td>
<td>Community/home based geriatric evaluation and management</td>
</tr>
<tr>
<td>104</td>
<td>Community/home based – respite</td>
</tr>
<tr>
<td>105</td>
<td>Community/home based – psychogeriatric</td>
</tr>
<tr>
<td>106</td>
<td>Home and community care</td>
</tr>
<tr>
<td>107</td>
<td>Community aged care package, extended aged care in the home</td>
</tr>
<tr>
<td>108</td>
<td>Flexible care package</td>
</tr>
<tr>
<td>109</td>
<td>Transition care program (includes intermittent care service)</td>
</tr>
<tr>
<td>110</td>
<td>Outreach Service</td>
</tr>
<tr>
<td>111</td>
<td>Community/home based – nursing/domiciliary</td>
</tr>
<tr>
<td>198</td>
<td>Community/home based – other</td>
</tr>
<tr>
<td>201</td>
<td>Hospital based (admitted) – rehabilitation</td>
</tr>
<tr>
<td>202</td>
<td>Hospital based (admitted) – maintenance</td>
</tr>
<tr>
<td>203</td>
<td>Hospital based (admitted) – palliative</td>
</tr>
<tr>
<td>204</td>
<td>Hospital based (admitted) – geriatric evaluation and management</td>
</tr>
<tr>
<td>205</td>
<td>Hospital based (admitted) – respite</td>
</tr>
<tr>
<td>206</td>
<td>Hospital based (admitted) – psychogeriatric</td>
</tr>
<tr>
<td>207</td>
<td>Hospital based (admitted) – acute</td>
</tr>
<tr>
<td>208</td>
<td>Hospital based - non-admitted services</td>
</tr>
<tr>
<td>298</td>
<td>Hospital based – other</td>
</tr>
</tbody>
</table>
12.2.10 Clinical assessment only indicator

From 1 July 2017, the clinical assessment only indicator will no longer be reported. Note: the field will remain in the HBCIS SNAP Entry Screen, however the indicator will not be incorporated into the extract for SSB.

12.2.11 Activity of Daily Living (ADL) type

ADL tools are used to objectively measure the physical, psychosocial, vocational and cognitive functions of an individual with a disability. There are a number of ADL tools, so the type used to code the patient’s functions needs to be recorded. There are different ADL tools for different SNAP type codes.

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
<th>For SNAP Type Codes</th>
</tr>
</thead>
<tbody>
<tr>
<td>FIM</td>
<td>Functional Independence Measure</td>
<td>Rehabilitation and GEM</td>
</tr>
<tr>
<td>HON</td>
<td>Health of the Nation Outcome Scales</td>
<td>Psychogeriatric</td>
</tr>
<tr>
<td>RUG</td>
<td>Resource Utilisation Group</td>
<td>Palliative &amp; Maintenance</td>
</tr>
<tr>
<td>SMM</td>
<td>Standardised Mini Mental State Examination (SMMSE)</td>
<td>GEM (optional)</td>
</tr>
</tbody>
</table>

12.2.12 Activity of Daily Living (ADL) sub-type

The ADL sub-type refers to the domain that is being measured within the tool (i.e. cognitive, motor, behaviour etc).

From 1 July 2016, all the subscale scores for the FIM and HoNOS are to be reported with the optional reporting of subscale scores for the SMM (for GEM patients only). Reporting for the RUG remains unchanged (i.e. only the total score is required).

<table>
<thead>
<tr>
<th>ADL sub-Type</th>
<th>Description</th>
<th>ADL Score</th>
<th>Min</th>
<th>Max</th>
</tr>
</thead>
<tbody>
<tr>
<td>FIM</td>
<td>EAT Eating</td>
<td></td>
<td>1</td>
<td>7</td>
</tr>
<tr>
<td></td>
<td>GRM Grooming</td>
<td></td>
<td>1</td>
<td>7</td>
</tr>
<tr>
<td></td>
<td>BTH Bathing</td>
<td></td>
<td>1</td>
<td>7</td>
</tr>
<tr>
<td></td>
<td>DRU Dressing - upper body</td>
<td></td>
<td>1</td>
<td>7</td>
</tr>
<tr>
<td></td>
<td>DRL Dressing - lower body</td>
<td></td>
<td>1</td>
<td>7</td>
</tr>
<tr>
<td></td>
<td>TLT Toileting</td>
<td></td>
<td>1</td>
<td>7</td>
</tr>
<tr>
<td></td>
<td>BDR Bladder management</td>
<td></td>
<td>1</td>
<td>7</td>
</tr>
<tr>
<td></td>
<td>BWL Bowel management</td>
<td></td>
<td>1</td>
<td>7</td>
</tr>
<tr>
<td></td>
<td>TBC Transfers - bed/chair/wheelchair</td>
<td></td>
<td>1</td>
<td>7</td>
</tr>
<tr>
<td></td>
<td>TTL Transfers - toilet</td>
<td></td>
<td>1</td>
<td>7</td>
</tr>
<tr>
<td></td>
<td>TBS Transfers - bath/shower</td>
<td></td>
<td>1</td>
<td>7</td>
</tr>
<tr>
<td></td>
<td>LWW Locomotion - walk/wheelchair</td>
<td></td>
<td>1</td>
<td>7</td>
</tr>
<tr>
<td></td>
<td>LST Locomotion - stairs</td>
<td></td>
<td>1</td>
<td>7</td>
</tr>
<tr>
<td>MOT</td>
<td>Motor (total)</td>
<td>13</td>
<td>91</td>
<td></td>
</tr>
<tr>
<td>----------</td>
<td>---------------</td>
<td>----</td>
<td>----</td>
<td></td>
</tr>
<tr>
<td>CMP</td>
<td>Comprehension</td>
<td>1</td>
<td>7</td>
<td></td>
</tr>
<tr>
<td>EXP</td>
<td>Expression</td>
<td>1</td>
<td>7</td>
<td></td>
</tr>
<tr>
<td>SOC</td>
<td>Social interaction</td>
<td>1</td>
<td>7</td>
<td></td>
</tr>
<tr>
<td>PRS</td>
<td>Problem solving</td>
<td>1</td>
<td>7</td>
<td></td>
</tr>
<tr>
<td>MEM</td>
<td>Memory</td>
<td>1</td>
<td>7</td>
<td></td>
</tr>
<tr>
<td>COG</td>
<td>Cognitive (total)</td>
<td>5</td>
<td>35</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>HoNOS</th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>BEH</td>
<td>Behavioural disturbance</td>
<td>0</td>
<td>4</td>
</tr>
<tr>
<td>NAS</td>
<td>Non-accidental self injury</td>
<td>0</td>
<td>4</td>
</tr>
<tr>
<td>DDU</td>
<td>Problem drinking or drug use</td>
<td>0</td>
<td>4</td>
</tr>
<tr>
<td>CGP</td>
<td>Cognitive problems</td>
<td>0</td>
<td>4</td>
</tr>
<tr>
<td>PID</td>
<td>Probs due physical illness or disability</td>
<td>0</td>
<td>4</td>
</tr>
<tr>
<td>HAD</td>
<td>Problems assoc hallucinations/delusions</td>
<td>0</td>
<td>4</td>
</tr>
<tr>
<td>DPS</td>
<td>Problems assoc depressive symptoms</td>
<td>0</td>
<td>4</td>
</tr>
<tr>
<td>OMB</td>
<td>Other mental &amp; behavioural problems</td>
<td>0</td>
<td>4</td>
</tr>
<tr>
<td>SSR</td>
<td>Problems social or support relationships</td>
<td>0</td>
<td>4</td>
</tr>
<tr>
<td>ADL</td>
<td>Problems with activities of daily living</td>
<td>0</td>
<td>4</td>
</tr>
<tr>
<td>LVC</td>
<td>Overall problems with living conditions</td>
<td>0</td>
<td>4</td>
</tr>
<tr>
<td>WLQ</td>
<td>Probs work/leisure &amp; quality day envmnt</td>
<td>0</td>
<td>4</td>
</tr>
<tr>
<td>TOT</td>
<td>HoNOS Total</td>
<td>0</td>
<td>48</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>SMM</th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>ORT</td>
<td>Orientation - time</td>
<td>0</td>
<td>5</td>
</tr>
<tr>
<td>ORP</td>
<td>Orientation - place</td>
<td>0</td>
<td>5</td>
</tr>
<tr>
<td>MIM</td>
<td>Memory - immediate</td>
<td>0</td>
<td>3</td>
</tr>
<tr>
<td>LAT</td>
<td>Language/attention</td>
<td>0</td>
<td>5</td>
</tr>
<tr>
<td>MSH</td>
<td>Memory - short</td>
<td>0</td>
<td>3</td>
</tr>
<tr>
<td>LMW</td>
<td>Language/memory - long (wristwatch)</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>LMP</td>
<td>Language/memory - long (pencil)</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>LAV</td>
<td>Language/abstract think/verbal fluency</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>LNG</td>
<td>Language</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>LAC</td>
<td>Language/attention/comprehension</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>ACD</td>
<td>Att/comp/fol comnds/construct (diagram)</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>ACP</td>
<td>Att/comp/construct/fol comnds (paper)</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>TOT</td>
<td>SMM Total</td>
<td>0</td>
<td>30</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>RUG</th>
<th>TOT</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>RUG</td>
<td>Resource Utilisation Group (Total)</td>
<td>4</td>
<td>18</td>
</tr>
</tbody>
</table>

An ADL score of 999 is valid when an assessment has not been undertaken for sub and non-acute separations on or after 1 July 2016.
12.2.13 Activity of Daily Living (ADL) score
At least one set of ADL scores must be provided for each SNAP episode. The ADL score is the actual numerical rating reported for the ADL tool being used to measure the patient’s functional ability.

More than one ADL score per SNAP episode can be recorded; however, only one ADL score per day may be recorded. All ADL scores should be supplied to the SSB.

The Health of the Nation Outcome Scale (HoNOS) requires the reporting the 12 subscale scores and the total score.

The Functional Independence Measure (FIM) requires the reporting of the 18 subscale scores and a total cognition and motor score.

Note: For Paediatric Rehabilitation Episodes (age at admission is < 3 years), as a FIM score is not required to derive any of the Paediatric Admitted Rehabilitation AN-SNAP classes, a score of 999 is valid.

The Resource Utilisation Group (RUG) only requires a total score to be reported.

The Standardised Mini Mental State Examination (SMM) that is optional for GEM patients requires 12 subscale scores and a total score.

12.2.14 Further information on ADL assessments
ADL scores for each SNAP episode are to be supplied. Do not provide more than one set of scores on the same date for the same ADL type and ADL sub-type.

For all SNAP episodes:
• Multiple ADL scores are able to be reported.
  – For example, a patient may undergo an assessment during the middle of their stay, in addition to assessments on admission to and discharge of the SNAP episode. In this scenario, the episode would contain 3 sets of ADL Scores.

• ADL Scores can be entered retrospectively.
  – For example, an ADL assessment may be completed on day 2 of the episode, but the scores may not be available for entry into the hospital patient system until day 7. The scores can be retrospectively entered for the appropriate date.

• Clinical guidelines for the timing of ADL assessments should be adhered to wherever possible.
  – For example, the Australasian Rehabilitation Outcomes Centre (AROC) recommends that the FIM should be performed within 72 hours of commencement of a rehabilitation episode.

12.2.15 ADL date
The date of the ADL score must not be before the start date of the SNAP episode or after the end date of the SNAP episode.

For patients remaining in from 1 July 2016, there must be at least one set of scores reported from 1 July 2016 onwards.
12.2.16  Phase type

The phase type denotes the stage of the patient’s illness or situation. A phase type code should only be reported for palliative care SNAP episodes.

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>01</td>
<td>Stable</td>
</tr>
<tr>
<td>02</td>
<td>Unstable</td>
</tr>
<tr>
<td>03</td>
<td>Deteriorating</td>
</tr>
<tr>
<td>04</td>
<td>Terminal care</td>
</tr>
</tbody>
</table>

Code 01 – Stable phase
Patient problems and symptoms are adequately controlled by established plan of care and;
- Further interventions to maintain symptom control and quality of life have been planned and
- Family/carer situation is relatively stable and no new issues are apparent.

Code 02 – Unstable phase
An urgent change in the plan of emergency treatment is required because;
- Patient experiences a new problem that was not anticipated in the existing plan of care, and/or
- Patient experiences a rapid increase in the severity of a current problem; and/or
- Family / carers circumstances change suddenly impacting on patient care.

Code 03 – Deteriorating phase
The care plan is addressing anticipated needs but requires periodic review because
- Patients overall functional status is declining and
- Patient experiences a gradual worsening of existing problem and/or
- Patient experiences a new but anticipated problem and/or
- Family/carers experience gradual worsening distress that impacts on the patient care.

Code 04 – Terminal care phase
Death is likely within days.

Palliative care phases are not sequential and a patient may move back and forth between phases. Palliative care phases provide a clinical indication of the type of care required and have been shown to correlate strongly with survival within longitudinal prospective studies.
13. DEPARTMENT of VETERANS’ AFFAIRS PATIENTS

The Department of Veterans’ Affairs (DVA) has a charter to serve members of Australia's veteran and defence force communities, war widows and widowers, widows and dependants, through programs of care, compensation, commemoration and defence support services.

13.1 DVA card type

Eligibility for hospital treatment funded by the DVA is established by confirming that the patient holds a Gold Card or a valid White Repatriation Health Card.

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gold</td>
<td>Gold Card</td>
</tr>
<tr>
<td>White</td>
<td>White Card</td>
</tr>
</tbody>
</table>

Eligibility only applies for the card-holder, that is, the person whose name appears on the Card. If spouses of veterans are eligible, they will hold their own Gold or White Card.

Repatriation Health Cards issued to eligible veterans and other beneficiaries are as follows:

**Gold Card**

A Repatriation Health card provided to an entitled person by the DVA, which identifies the entitled person as being entitled to treatment for all injuries and diseases.

**White Card**

It is necessary to contact DVA by phone on 1300 550 457 (Metro) or 1800 550 457 (regional) to confirm a patient’s eligibility for treatment as an ‘entitled person’ under the DVA Arrangement. DVA will not accept financial responsibility if the patient's treatment needs are considered unrelated to specific war-caused injuries, diseases etc for which the white card was issued.

### INELIGIBLE CARDS

**Orange Card**

A Repatriation Pharmaceutical Benefits card gives cardholders access to an extended range of prescription medicines and ancillary items available under the Repatriation Pharmaceutical Benefits Scheme.

The Orange Card does not entitle persons to admission to hospital or a day procedure centre (Day Hospital Facility) under DVA contractual arrangements and does not provide any medical or allied health treatment entitlements.

**Pensioner Concession Card**

The pensioner concession card does not entitle cardholders to medical and other treatment at the DVA’s expense.
13.2 DVA file number

Ensure the name of the patient matches the name on the DVA card. Record the patient’s DVA identification number. Do not leave a space between the characters and numbers. That is, record QX123 not QX 123.

13.3 Hospital Services Arrangement (Public hospitals)

13.3.1 DVA arrangement

The Hospital Services Arrangement between the Commonwealth of Australia, acting through the Department of Veterans’ Affairs, the Repatriation Commission, and the Military Rehabilitation and Compensation Commission, (collectively, acting through the Department of Veterans’ Affairs) and the state of Queensland, acting through Queensland Health, governs the provision of hospital services to eligible veterans and dependants from, at, and on behalf of Queensland public hospitals.

This is a commercially viable agreement based on the principle of National Efficient Price (NEP) based payment. DVA revenue is allocated to Hospital and Health Services in accordance with the Health Care Purchasing and Activity Based Funded Framework.

Services covered under the Hospital Services Arrangement include three broad types, namely:

- acute casemix-funded admitted patient services
- sub- and non-acute admitted patient services
- non-admitted services.

13.3.2 Election

The DVA promotes its system of health care for entitled persons and advises entitled persons to present their Repatriation Health Cards at Queensland public hospitals to access treatment services provided under the Hospital Services Arrangement.

This Arrangement recognises that entitled persons may be directly referred to Queensland public hospital services of their choice, with choice of doctor being subject to the doctor having admitting rights for private patients.

For entitled persons unable to access their choice of doctor, Queensland public hospital staff should support entitled persons access private doctors through the provision of advice regarding available private doctors.

On choosing to be funded by DVA, DVA patients also authorise information from their clinical records to be disclosed to the DVA and the Repatriation Commission/Rehabilitation and Compensation Commission.

All DVA patients are considered to have the same status as private patients i.e. public hospital services are to be provided on a private patient basis with, at least, shared ward accommodation.

It is recognised that not all hospitals have access to private doctors, hence account class codes are available that recognise a veteran’s choice to be DVA funded but not to choose their own doctor (i.e. for public facilities the ‘DVA public’ account class codes e.g. GPEDVA).

DVA Repatriation health care arrangements provide the following benefits for entitled persons electing to use their DVA health care entitlements;

Repatriation Health Card - for all conditions (Gold Card)

The DVA will pay for:
• treatment in hospital on a private patient basis for all medical conditions in shared ward accommodation as a private patient in a public hospital

• all hospital and medical fees (non-medical expenses, e.g. phones, TV, newspapers and so on, are not included).

**Repatriation Health Card - For specific conditions (White Card)**

DVA will with prior approval, pay for:

• all hospital and medical treatment for war or service-caused accepted disabilities (non-medical expenses, e.g. phones, TV, newspapers and so on, are not included) in shared ward accommodation on a private patient basis.

• treatment for general disabilities including malignant cancer, pulmonary tuberculosis, anxiety and/or depression or post-traumatic stress disorder (PTSD) if these conditions are accepted by DVA.

• hospital staff must contact DVA on 1300 550 457 (Metro) or 1800 550 457 (regional) to confirm that the patients proposed treatment relates to an accepted disability.

### 13.3.3 Overview of payment arrangements

1. Payment arrangements for admitted services cover all eligible admitted patient services normally provided to private patients with shared accommodation (including single room where clinically necessary) and choice of doctor in public hospitals.

2. Medicare Australia (acting on behalf of DVA) pays relevant medical practitioners who are exercising their right to private practice separately to the Hospital Services Arrangement for admitted patient medical specialist consultations and services including diagnostic and imaging services, and general practice at rates agreed by DVA.

3. Payment for admitted patient separations is based on the National Weighted Activity Unit (NWAU) and applicable National Efficient Price (NEP). Payment for some categories of patients, like mental health non-admitted patients, may be blocked funded under the currently negotiated agreement as at the time of publication of this manual.

4. Privately referred and privately treated non-admitted entitled persons are billed direct to the DVA by the provider, and paid separately by the DVA.

### 13.3.4 Compensation cases

Hospital staff shall use reasonable endeavours to ascertain from an entitled person any compensable incapacity for which an entitled person is being, or is to be, treated. The DVA will not be responsible for treatment costs for compensable patients, i.e. motor vehicle accidents.

### 13.3.5 Nursing home type patients

If the hospitalisation of an entitled person exceeds a continuous period of 35 days, it is necessary to review the entitled person’s status and either:

a) An Acute Care Certificate is given by a medical practitioner and retained on the patient medical record for audit and/or reconciliation purposes; or

b) The entitled person is reclassified to a nursing home type patient.
If an entitled person is reclassified as a nursing home type patient, Queensland Health is required under the Arrangement to ensure that the patient is assessed and an appropriate discharge plan is developed, including where appropriate an assessment by an Aged Care Assessment Team, and that the appropriate post-acute support or residential care is then arranged. Refer Section 13.3.6 Patient contributions and co-payments.

Entitled persons who are reclassified to nursing home type patients are charged a patient contribution, in accordance with the provisions of the Health Insurance Act 1973.

Patient contributions are raised directly against DVA patients, however contributions relating to prisoners of war, are raised against the DVA.

13.3.6 Patient contributions and co-payments

• Hospitals shall not raise any charges direct on an entitled person except where provided for under the Arrangement.

• This provision shall not prevent hospitals providing personal services, including television and/or telephone services to entitled persons. However, any cost is to be borne by the entitled person.

• Entitled persons will not be charged for pharmaceuticals provided while they receive services as admitted patients. However, under the National Health Act 1953, entitled persons may be charged at a level consistent with the Pharmaceutical Benefits Scheme statutory co-payments for pharmaceuticals provided to them on discharge, and as non-admitted patients.

• Entitled persons who are reclassified to nursing home type patients are charged a patient contribution, in line with the provisions of the Health Insurance Act 1973. Hospitals raise patient contributions direct from patients, except contributions relating to prisoners of war, which are raised against the DVA.
### Billing arrangements (HBCIS Only)

<table>
<thead>
<tr>
<th>Invoicing</th>
<th>Fees raised against</th>
<th>Fees raised by</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Admitted Patient Services</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Hospital services fee (excluding ward medical; imaging; pathology and</td>
<td>DVA</td>
<td>Hospital/Service providers</td>
</tr>
<tr>
<td>prosthetics)</td>
<td></td>
<td>HSSA Pathology QLD</td>
</tr>
<tr>
<td>Medical practitioners exercising their right to private practice for</td>
<td>Medicare Australia</td>
<td></td>
</tr>
<tr>
<td>admitted patients medical specialist consultations and services</td>
<td></td>
<td></td>
</tr>
<tr>
<td>including diagnostic and imaging services, and general practice at rates</td>
<td></td>
<td></td>
</tr>
<tr>
<td>agreed by DVA.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Patient contributions raised in accordance with the Health Insurance Act</td>
<td>Patient</td>
<td></td>
</tr>
<tr>
<td>1973 for nursing home type patients (long-stay patients)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pathology Services (excluding services provided in emergency and</td>
<td>Medicare Australia</td>
<td></td>
</tr>
<tr>
<td>outpatient departments)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Patient contributions for Prisoners of war (POW)</td>
<td>DVA</td>
<td></td>
</tr>
<tr>
<td><strong>Non-admitted services</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Privately referred and privately treated non-admitted entitled persons</td>
<td>DVA</td>
<td></td>
</tr>
<tr>
<td>Patient co-payments for pharmaceuticals issued on discharge, and non-</td>
<td>Patient</td>
<td></td>
</tr>
<tr>
<td>admitted services, for hospitals participating in the Pharmaceutical</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Benefits Scheme (PBS) Access Program.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other non-admitted patient services (excluding services provided to</td>
<td>DVA</td>
<td></td>
</tr>
<tr>
<td>privately referred and privately treated non-admitted patients) to</td>
<td></td>
<td></td>
</tr>
<tr>
<td>cover medical, nursing, diagnostic, allied health, professional services</td>
<td></td>
<td></td>
</tr>
<tr>
<td>and ED services.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### 13.4 HBCIS admission and registration entry guidelines

Accurate completion of HBCIS fields - Admission and Registration Screens is crucial.

<table>
<thead>
<tr>
<th>Field</th>
<th>Data Entry</th>
</tr>
</thead>
<tbody>
<tr>
<td>Registration Pay Class</td>
<td>DVA</td>
</tr>
<tr>
<td>Health Fund</td>
<td>DVA</td>
</tr>
<tr>
<td>Health Schedule</td>
<td>Enter Card Type (GOLD or WHITE)</td>
</tr>
<tr>
<td>Health Fund Cover</td>
<td>Defaults to Nil</td>
</tr>
<tr>
<td>Health Fund Number</td>
<td>Blank</td>
</tr>
<tr>
<td>DVA No</td>
<td>Enter DVA Number – no spaces</td>
</tr>
<tr>
<td>DVA Type</td>
<td>Enter Card Type (G or W)</td>
</tr>
<tr>
<td>Acc. Class</td>
<td>Enter appropriate DVA Account Class Code</td>
</tr>
<tr>
<td>Admission Pay Class</td>
<td>DVA</td>
</tr>
<tr>
<td>Consent</td>
<td>Y or N or U</td>
</tr>
<tr>
<td>Hospital Insurance</td>
<td>Y or N</td>
</tr>
<tr>
<td>Funding Source</td>
<td>07</td>
</tr>
</tbody>
</table>

### 13.5 HBCIS DVA account class code entry guidelines

The following account class codes relate specifically for DVA admitted patients.

<table>
<thead>
<tr>
<th>Account Class</th>
<th>Account Class Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>DVA Public</td>
<td></td>
</tr>
<tr>
<td>GPEDVA</td>
<td>General Public DVA</td>
</tr>
<tr>
<td>GPEDV ASD</td>
<td>General Public DVA – Same Day</td>
</tr>
<tr>
<td>GPRCDVA</td>
<td>General Public Respite Care DVA (Hospital only)</td>
</tr>
<tr>
<td>GPRCDV ASD</td>
<td>General Public Respite Care DVA – Same Day</td>
</tr>
<tr>
<td>DVA Private</td>
<td></td>
</tr>
<tr>
<td>GSEDVA</td>
<td>General Shared Eligible DVA</td>
</tr>
<tr>
<td>GSEDV ASD</td>
<td>General Shared Eligible DVA – Same Day</td>
</tr>
<tr>
<td>GSRCDVA</td>
<td>General Shared Respite Care DVA (Hospital only)</td>
</tr>
<tr>
<td>GSRCDV ASD</td>
<td>General Shared Respite Care DVA – Same Day</td>
</tr>
</tbody>
</table>
14. PALLIATIVE CARE

Additional information is to be collected for patients admitted to a Care type of 30 Palliative.

14.1 First admission for palliative care treatment

The first admission for palliative care treatment is the status of the episode in terms of whether it is a first or subsequent admission, at any hospital for any condition, for palliative care treatment.

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>No previous admission for palliative care treatment</td>
</tr>
<tr>
<td>2</td>
<td>Previous admission for palliative care treatment</td>
</tr>
</tbody>
</table>

Example 1

A patient is admitted for palliative care treatment at Hospital A. It is the first time that this patient has ever been admitted for palliative care treatment. The status for this admission is 1 – No previous admission for palliative care treatment.

Example 2

A palliative care patient is transferred from Hospital A to the Palliative Care Unit at Hospital B. As the patient was admitted at both hospitals for palliative care, the status for this admission is 2 – Previous admission for palliative care treatment.

Example 3

A patient is admitted for palliative care treatment related to COPD. Ten years ago that patient received palliative care treatment for cancer. The status for this admission is 2 – Previous admission for palliative care treatment.

Example 4

A patient that has previously been receiving palliative care treatment is admitted as an acute patient for treatment of a bone fracture related to neoplastic disease. During the acute episode of care the patient receives palliative care (documented) so the associated palliative care diagnosis code should be assigned. The status for this admission is not required as this is an acute episode of care.

14.2 Previous specialised non-admitted palliative care treatment

Previous specialised non-admitted palliative care treatment is the status of the episode in terms of whether the patient has had a previous non-admitted service contact for palliative care treatment.

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Patient has no previous non-admitted service/contacts for palliative care treatment</td>
</tr>
<tr>
<td>2</td>
<td>Patient has previous non-admitted service/contacts for palliative care treatment</td>
</tr>
</tbody>
</table>
15. WORKERS’ COMPENSATION QUEENSLAND (PUBLIC HOSPITALS ONLY)

15.1 Background

On 1 January 2016, WorkCover Queensland ceased their bulk funding arrangements and commenced fee-for-service.

WorkCover Queensland covers most employers. However, there are number of self-insured employers in Queensland which manage their own workers’ compensation claims. A list of Queensland workers’ compensation self-insurers (self-insurers) can be found on the Worksafe website: https://www.worksafe.qld.gov.au/insurance/find-a-self-insurer

The Queensland self-insurers use a fee-for service arrangement.

The Public Health Services Table of Costs (accessed at https://www.worksafe.qld.gov.au/service-providers/medical-fees) describes the services, prices and business rules relating to the provision of Queensland public hospital services to Queensland workers’ compensation public patients.

This table of costs is used for both WorkCover Queensland and Queensland self-insurer patients. It should not be used for workers’ compensation patients from other States/Territories or Comcare patients.

Scope

The funding arrangement applies to Queensland workers covered under the Workers’ Compensation and Rehabilitation Act 2003, with a valid workers’ compensation claim that have elected to be treated by a doctor nominated by the hospital (i.e. a Queensland workers’ compensation public patient).

Note: Queensland employees employed by a Commonwealth agency may be covered under the Comcare scheme. Refer to the Comcare website for more information. http://www.comcare.gov.au/.

The scope of services identified in the Queensland workers’ compensation arrangement includes:

- Admitted patient services
- Non-admitted services:
  - Outpatients (Medical and Allied Health)
  - Emergency departments.
- Medical reports and records
- Inter-facility transfers.

The Hospital and Health Services are responsible for identifying and billing the insurer for services provided.

Under the National Health Reform Agreement, compensable patients are not considered as eligible persons who are entitled to access public hospital services ‘free of charge’. “Private patients, compensable patients and ineligible persons may be charged an amount for public hospital services as determined by Queensland” (National Health Reform Agreement G:3).

Workers’ compensation claimants (electing public patient status) deemed to have an invalid claim for workers’ compensation are entitled to revert to public patient status in accordance with the provisions of the National Health Reform Agreement.
Data relating to all compensable patients is captured and retrieved from the HBCIS compensable screen.

15.2 Data elements

The data elements have been collected in the HBCIS compensable screen and used at a local level. These data elements are used to substantiate the hospital's claim for reimbursement for costs of providing treatment for compensable injuries.

- Accident/Incident date
- Nature of injury
- Insurer
- Insurer address
- Employer
- Employer address
- Claim Number

Fields must be linked to the relevant admitted episodes

Specific elements in the Compensable screen will be forwarded to the SSB via monthly HQI Extracts.

15.3 Criteria for collection

Patients who have been assigned a payment class of Workers Compensation Queensland (WCQ) and Workers Compensation Queensland Ineligible (WCQI) in the HBCIS Admission screen are required to have relevant data elements completed in the Compensable screen. Links must be created between the compensable screen and the relevant admitted and non-admitted treatment services.

An episode of care may only have one link to a compensable screen. However, each compensable screen may be linked to many admitted episodes or non-admitted occasions of service.

15.4 HBCIS screen

The data elements are collected via the existing HBCIS Compensable screen. Users will be prompted to collect the data upon filing the HBCIS Admission Screen (the system will flip to the Compensable screen). Alternatively, the Compensable screen is available via the menu options and can be completed during the episode of care if required.

Hospitals that do not use HBCIS will need to complete a Motor and Work Injury Interview Questionnaire and provide this information to the facility that records their data.

15.5 HBCIS reports

Two HBCIS Reports are available to assist hospital staff:

i. Compensable Admissions Report: as the data items are extracted via the HQI Extract, this report will assist staff to identify incomplete data and unlinked admissions prior to the Extract.

ii. Compensable Appointments Report: where HBCIS Appointment Scheduling module is used, this report lists services that are linked to information in a relevant compensable screen and can be used to assist with raising charges for
an invoice. The report can be run to show services that are not linked which require further attention.

Contact your HBCIS Administrator to have the reports loaded into HBCIS.

15.6 HQI extract

The WCQ data elements are extracted via HQI and forwarded to the SSB. The HQI Extract Errors Report identifies any episodes with incomplete fields from the HBCIS Compensable screen. The SSB Validation Report also identifies episodes with incomplete or invalid data elements.

15.7 HBCIS compensable screen data elements

15.7.1 Compensable Record Number

Each Compensable Screen will be automatically assigned a unique number. When the compensable details are forwarded to the SSB, this number will form part of each episode’s unique identifier. This functionality will only work where episodes have been linked to the compensable screen.

15.7.2 Compensable Payment Class

WCQ where the patient’s employer is insured by WorkCover Queensland or one of the Queensland workers’ compensation self-insurers regulated by the Workers’ Compensation Regulator. Patients classified as workers’ compensation other (WCO) are billed locally and consequently are not included in the Queensland workers’ compensation extract file to SSB.

15.7.3 Incident date

This is the date the injury/accident/illness occurred. For late onset illness, it is the date the patient was first assessed by a doctor for the injury/illness. See Section 7.10 Incident date (HBCIS hospitals).

15.7.4 Incident Time

This is the time the injury/accident occurred.

15.7.5 Location

This is the location of the incident/accident. For example “Logan Rd corner Nursery Rd Mt Gravatt” or “At office on stairs address 12 Edward St, Brisbane City.”

15.7.6 Nature of injury

This field is used to specify the bilateral (left or right arm/leg/etc) location and type of injury. This information is considered critical as clinical codes do not record the bilateral nature of injuries. Also, state a summary of the diagnoses or provisional diagnoses provided by the treating medical practitioner. This is required because no diagnoses codes are given to insurers for non-admitted services. This information must be recorded here and is required by insurers.
15.7.7 Occupation
Enter the patient's occupation.

15.7.8 Item
These items are used to record the details of the employer, insurer, solicitor or other authority. Multiple items may be entered. For example, item 1 might record employer details and item 2 record insurer details.

15.7.9 Code
Indicate the financially responsible party: A - Authority responsible, E - Employer, I - Insurer, P - Patient, or S - Solicitor. This represents the code for the details you are about to enter. For a valid WCQ claim you need to enter the employer so type E to enter employer details. Enter details about the insurer and solicitor if known.

15.7.10 Field 12 – 17 Details of financially responsible party
Employer details (name and address) are required. If possible, enter the insurer (code I) and solicitor (code S) details also as separate items (see fields 10 and 11).

15.7.11 Assign bill to
Identify the financially responsible party. A - Authority responsible, E - Employer, I - Insurer, P - Patient, S - Solicitor. For WC patients this is normally 'I' for insurer even if the details are unknown. Revenue Strategy and Support Unit, Queensland Health is responsible for billing insurers for WCQ public admitted patients.

15.7.12 Status 1
Enter details about where the accident occurred. AW (At Work), FW (going home From Work), TW (going To Work).

15.7.13 Status 2
Identify the patient’s role in the accident if relevant. C (Cyclist), D (Driver), MC (Motor Cyclist), PA (Passenger), PD (Pedestrian).

15.7.14 Claim number
This field is used to record the insurance claim number. The insurer will provide the patient with a claim number when the patient makes a claim. The hospital needs to record this claim number as it provides evidence of the worker’s consent to release information to the insurer. This allows hospitals to bill for non-admitted services. If the claim number is not known or cannot be established, record ‘U’ for unknown.
16. TELEHEALTH (PUBLIC HOSPITALS ONLY)

16.1 Admitted patient (inpatient) telehealth activity

Videoconferencing technology is used to deliver clinical services to admitted patients.

Admitted patient telehealth events can be captured on the HBCIS Telehealth Inpatient Details (TID) entry screen and viewed at the patient level on the TID enquiry screen.

Admitted patient telehealth events can be captured on the TID entry screen by the facility the patient is admitted to, that is the recipient facility. The details of the provider: Facility, Unit, and Provider Type are captured on the TID screen by the recipient facility.

Admitted patient telehealth event details are submitted to QHAPDC upon patient separation. A separation can be a formal separation (including discharge, transfer or death) or a statistical separation (episode type changes). Please note long stay patient telehealth event/s will not be submitted to QHAPDC until the patient has undergone a formal or statistical separation.

Note: Non-admitted patient (outpatient) telehealth/telemedicine service events are out of scope for TID screen and the QHAPDC. Non-admitted patient telehealth service events may be reported via the Monthly Activity Collection (MAC) and the Queensland Non-Admitted Patient Data Collection (QHNAPDC) where scope requirements are met.

16.2 Telehealth session and telehealth event

A telehealth session is the transmission and receipt of real-time audio and visual information via videoconference systems between participating sites.

A telehealth event is an interactive, real-time clinical activity provided to an admitted patient during a telehealth session.

A telehealth session may involve one or more admitted patient/s with each patient having a telehealth event. A telehealth event may occur more than once during an admitted patient episode of care.

16.3 Start of a telehealth session

A telehealth session begins when a successful connection via videoconference systems is established between the participating sites.

A successful connection between videoconference systems is when real-time audio and visual data is transmitted and received by videoconference systems at participating sites involved in a telehealth session and interactive real-time clinical activity for an admitted patient commences.

If the videoconference systems are unintentionally disconnected and a successful reconnection is made, then the time of successful reconnection should not be allocated as the start time of another telehealth session.

---

16.4 End of a telehealth session

A telehealth session ends when the connection via videoconference system is intentionally disconnected between participating sites.

If the videoconference systems are unintentionally disconnected and a successful reconnection is made, then the time of unintentional disconnection should not be allocated as the end time of a telehealth session. However, if the video conference systems are unintentionally disconnected and reconnection is not successful, then the time of disconnection should be allocated as the end time of a telehealth session.

A successful reconnection between videoconference systems is when real-time audio and visual data is transmitted and received by videoconference systems involved in a telehealth session and interactive real-time activity recommences.

More than one telehealth session and telehealth event may occur on the same day for the same admitted patient.

16.5 Telehealth event scope

A telehealth event should be captured via the TID entry screen, when the following criteria are met:

- The interaction was between one or more healthcare provider(s) with an admitted patient delivered via videoconference
- The telehealth event must contain therapeutic/clinical content and result in a dated entry in the patient's medical record;
- The telehealth event was a substitute for face-to-face activity;
- The patient or patient representative must be present during a ward round, clinical consultation or consultation with Retrieval Services Queensland; and
- The patient or patient representative may, or may not, be present during a case conference. However, there must be a minimum of two formal care providers from different disciplines, each of whom provides a different kind of care or service to the patient.

Telehealth activity that is not eligible for capture in the TID screen includes videoconferences for the purposes of:

- Clinical education; and
- Activity related to non-admitted patients (outpatients)*.

*Note: Non-admitted patient telehealth/telemedicine activity can be captured in the Monthly Activity Collection (MAC) and Queensland Non-Admitted Patient Data Collection (QHNAPDC).

16.6 Telehealth admitted patient details – entry screen

The TID entry screen is located in the Admission, Discharge and Transfer (ADM) module of HBCIS and can be accessed from the HBCIS Entry and Enquiry Menu.

If the TID entry screen is not displayed on the Entry and Enquiry Menu, please contact your local HBCIS facilitator to arrange access. The TID entry screen in HBCIS is as follows:
16.7 Telehealth session identifier

The telehealth session identifier is a system generated eight digit number known as the Telehealth session ID. A telehealth session ID is allocated to each new telehealth session.

16.8 Retrieval services Queensland (RSQ)

An indicator of whether Retrieval Services Queensland (RSQ) was involved in the telehealth session.

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Y</td>
<td>Yes</td>
<td>Retrieval Service Queensland (RSQ) did participate in an admitted patient telehealth event.</td>
</tr>
<tr>
<td>N</td>
<td>No</td>
<td>Retrieval Service Queensland (RSQ) did not participate in an admitted patient telehealth event.</td>
</tr>
</tbody>
</table>

Please note if “Y” is entered into the RSQ field, the cursor will skip to the start date field. The provider facility and provider unit fields are not required to be completed, and the TID screen sets these fields to null. In addition, the event type field is not required to be completed and the TID screen sets this field to code 09 Medical officer.

16.9 Provider facility

The facility code that identifies the facility delivering clinical activity, for an admitted patient telehealth session. Valid facility numbers are located in QHAPDC Appendix A.
16.10 Provider unit

The standard unit code that identifies the clinical unit of the provider facility, for an admitted patient telehealth session. See Appendix J for a list of valid standard unit codes.

16.11 Provider type

For Telehealth events that occur from 1 July 2016, the type of health professional that provides a service to an admitted patient is required. The provider type of Medical Officer may be captured for service events provided by medical officers or nurse practitioners. The provider type of Other health professional – Nurse should be captured for service events provided by Nurse. The provider type of Other health professional – Allied Health should be captured for service events provided by allied health professionals.

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>01</td>
<td>Medical officer</td>
</tr>
<tr>
<td>03</td>
<td>Other health professional – Nurse</td>
</tr>
<tr>
<td>04</td>
<td>Other health professional – Allied Health</td>
</tr>
<tr>
<td>98</td>
<td>Other</td>
</tr>
<tr>
<td>99</td>
<td>Unknown/Not stated</td>
</tr>
</tbody>
</table>

16.12 Telehealth event types

The type of activity that is delivered during an admitted patient telehealth event. The associated codes and description for Telehealth event types in HBCIS are as follows:

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
<th>Extracted/mapped by HQI as:</th>
</tr>
</thead>
<tbody>
<tr>
<td>19</td>
<td>Ward round</td>
<td>01 Ward round</td>
</tr>
<tr>
<td>20</td>
<td>Clinical consultation</td>
<td>02 Clinical consultation</td>
</tr>
<tr>
<td>21</td>
<td>Discharge planning case conference</td>
<td>03 Discharge planning case conference</td>
</tr>
<tr>
<td>22</td>
<td>Cancer care case conference</td>
<td>04 Cancer care case conference</td>
</tr>
<tr>
<td>23</td>
<td>Psychiatric case conference</td>
<td>05 Psychiatric case conference</td>
</tr>
<tr>
<td>24</td>
<td>Multidisciplinary case conference</td>
<td>06 Multidisciplinary case conference</td>
</tr>
<tr>
<td>98</td>
<td>Other</td>
<td>98 Other</td>
</tr>
<tr>
<td>99</td>
<td>Not stated/unknown</td>
<td>99 Not stated/unknown</td>
</tr>
</tbody>
</table>

Code 01 – Ward round

Ward round delivered via videoconference.

Code 02 – Clinical consultation

Clinical consultation delivered via videoconference. Includes Retrieval Service Queensland (RSQ).
Code 03 – Discharge planning case conference
Code 04 – Cancer care case conference
Code 05 – Psychiatric case conference
Code 06 – Multidisciplinary case conference

Codes 03, 04, 05 and 06 relate to case conferences delivered via videoconference for the purpose of establishing and coordinating the management of care needs for the patient. A case conference requires the involvement of a minimum of two formal care providers from different disciplines, each of whom provides a different kind of care or service to the patient.

Although they may attend the case conference, neither the patient nor his or her informal carer can be counted toward the minimum of two care providers.

To be Medicare Benefits Schedule (MBS) eligible, additional criteria must be met.

Code 98 – Other
Other type of clinical activity delivered via videoconference.

Code 99 – Not stated/unknown
Not stated or unknown type of clinical activity delivered via videoconference.

Discharge planning, cancer care, psychiatric or multidisciplinary case conferences delivered via videoconference for the purpose of establishing and coordinating the management of the care needs of the patient.

A case conference requires the involvement of a minimum of two formal care providers from different disciplines, each of whom provides a different kind of care or service to the patient and can include, but not limited to, medical practitioners, allied health professionals and community service providers or carer organisations. Although they may attend the case conference neither the patient nor informal carer, can be counted toward the minimum of two care providers.

16.13 Start date
The date the telehealth session commenced.

Enter the full date (ddmmyyyy) the telehealth session commenced. Use leading zeros where necessary. The start date must not be before the admission date or after the discharge date for any patient within the telehealth session.

Example
For a Telehealth session start date of 3 July 2017 record
0 3 0 7 2 0 1 7

16.14 Start time
The time the telehealth session commenced.

Use the 24-hour clock to record the start time of the telehealth session. The start time must not be before the admission time or after the discharge time for any patient within the telehealth session.

Example
16.15 End date
The date the telehealth session ended.
Enter the full date (ddmmyyyy) the telehealth session ended. Use leading zeros where necessary. The end date must not be before the admission date or after the discharge date for any patient within the telehealth session.

**Example**
For a Telehealth session start date of 3 July 2017 record

| 0 | 3 | 0 | 7 | 2 | 0 | 1 | 7 |

16.16 End time
The time the telehealth session ended.

Use the 24-hour clock to record the end time of the telehealth session. The end time must not be before the admission time or after the discharge time for any patient within the telehealth session.

**Example**
Telehealth session end time at 3:10 a.m.

| 0 | 3 | 1 | 0 |

Telehealth session end time at 6:05 p.m.

| 1 | 8 | 0 | 5 |

16.17 Patient number
The Unit Record Number (URN) and Episode ID (Admission number) for patient/s in the telehealth session.

If the episode ID is not entered the most recent episode for the patient will be displayed on the screen.

**Example**
For a Patient URN is 00012345 and Episode ID (Admission number) is 2

| 0 | 0 | 0 | 1 | 2 | 3 | 4 | 5 | - | 2 |
16.18 Telehealth admitted patient details – enquiry screen

Telehealth events related to specific patients can be viewed on the TID enquiry screen. The TID enquiry screen is located in the Admission, Discharge and Transfer module HBCIS and can be accessed from the HBCIS Entry and Enquiry Menu and located via a command Line option (TELE) from the HBCIS:

- Patient Admission screen
- Patient Discharge screen
- Patient Condition screen
- Patient Transfer screen.

The TID enquiry screen in HBCIS is as follows:

```
1  2  3  4  5  6  7
01234567890123456789012345678901234567890123456789

ADMZ.5758  TELEHEALTH INPATIENT DETAILS ENQUIRY  410 LOGON-QLDWRK

01 Patient No. [8xxxxxxx-4nnn] 24xxxxxxxxxxxxxxxxxxxxxxx,23xxxxxxxxxxxxxxxxxxxxxxx
   Tr. Dr.: 25xxxxxxxxxxxxxxxxxxxxxxx
   Ward: 6xxxxx Unit: 4xxx Account Class: 9xxxxxxxx
   Admitted: dd mmm yyyy Discharged: dd mmm yyyy

02 Item [3nn] of [3nn]

03 Event Id [6nnnn]

04 RSQ? [x]

05 Provider Facility [5nnnn] 45xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx

06 Provider Unit [4xxx] 25xxxxxxxxxxxxxxxxxxxxxxx

07 Event Type [2n] 40xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx

08 Provider Type [2n] 40xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx

08 Start Date [dd mmm yy]
09 Start Time [hh:mm]
10 End Date [dd mmm yy]
11 End Time [hh:mm]
```

Enter Field Number or Code Filed
## Abbreviations

<table>
<thead>
<tr>
<th>Abbreviation</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>Authority</td>
</tr>
<tr>
<td>ABF</td>
<td>Activity Based Funding</td>
</tr>
<tr>
<td>ABS</td>
<td>Australian Bureau of Statistics</td>
</tr>
<tr>
<td>ACAT</td>
<td>Aged Care Assessment Team</td>
</tr>
<tr>
<td>ACCD</td>
<td>Australian Consortium for Classification Development</td>
</tr>
<tr>
<td>ACHI</td>
<td>The Australian Classification of Health Interventions</td>
</tr>
<tr>
<td>ACS</td>
<td>Australian Coding Standards</td>
</tr>
<tr>
<td>ADL</td>
<td>Activity of Daily Living</td>
</tr>
<tr>
<td>AIHW</td>
<td>Australian Institute of Health and Welfare</td>
</tr>
<tr>
<td>AN-SNAP</td>
<td>Australian National Sub and Non Acute Patient</td>
</tr>
<tr>
<td>AMI</td>
<td>Acute Myocardial Infarction</td>
</tr>
<tr>
<td>AN-DRG</td>
<td>Australian National Diagnosis Related Group</td>
</tr>
<tr>
<td>AR-DRG</td>
<td>Australian Refined Diagnosis Related Group</td>
</tr>
<tr>
<td>AROC</td>
<td>Australian Rehabilitation Outcomes Centre</td>
</tr>
<tr>
<td>ASCL</td>
<td>Australian Standard Classification of Languages</td>
</tr>
<tr>
<td>ASGC</td>
<td>Australian Statistical Geographical Classification</td>
</tr>
<tr>
<td>ASGS</td>
<td>Australian Statistical Geographical Standard</td>
</tr>
<tr>
<td>AW</td>
<td>At Work</td>
</tr>
<tr>
<td>C</td>
<td>Cyclist</td>
</tr>
<tr>
<td>CCF</td>
<td>Congestive Cardiac Failure</td>
</tr>
<tr>
<td>CCU</td>
<td>Coronary Care Unit</td>
</tr>
<tr>
<td>CMBS</td>
<td>Commonwealth Medicare Benefits Schedule</td>
</tr>
<tr>
<td>COPD</td>
<td>Chronic Obstructive Pulmonary Disease</td>
</tr>
<tr>
<td>CPoA</td>
<td>Condition Present on Admission</td>
</tr>
<tr>
<td>CSCF</td>
<td>Clinical Services Capability Framework</td>
</tr>
<tr>
<td>CTP</td>
<td>Compulsory Third Party</td>
</tr>
<tr>
<td>CVS</td>
<td>Continuous Ventilatory Support</td>
</tr>
<tr>
<td>D</td>
<td>Driver</td>
</tr>
<tr>
<td>DCCSDS</td>
<td>Department of Communities, Child Safety and Disability Services</td>
</tr>
<tr>
<td>DD</td>
<td>Department of Defence (Australian)</td>
</tr>
<tr>
<td>DoHA</td>
<td>Department of Health and Ageing</td>
</tr>
<tr>
<td>DRG</td>
<td>Diagnosis Related Groups</td>
</tr>
<tr>
<td>DSS</td>
<td>Decision Support System</td>
</tr>
<tr>
<td>DVA</td>
<td>Department of Veterans’ Affairs</td>
</tr>
<tr>
<td>E</td>
<td>Employer</td>
</tr>
<tr>
<td>E. Coli</td>
<td>Escherichia Coli</td>
</tr>
<tr>
<td>EAM</td>
<td>Elective Admission Module</td>
</tr>
<tr>
<td>eARF</td>
<td>Electronic Ambulance Report Form</td>
</tr>
<tr>
<td>ETT</td>
<td>Endotracheal Tube</td>
</tr>
<tr>
<td>EVA Plus</td>
<td>Electronic Validation Application</td>
</tr>
<tr>
<td>Acronym</td>
<td>Definition</td>
</tr>
<tr>
<td>---------</td>
<td>------------</td>
</tr>
<tr>
<td>EX</td>
<td>External Cause</td>
</tr>
<tr>
<td>FAMMIS</td>
<td>Finance and Material Management Information System</td>
</tr>
<tr>
<td>FIM</td>
<td>Functional Independence Measure</td>
</tr>
<tr>
<td>FW</td>
<td>(going home) From Work</td>
</tr>
<tr>
<td>GEM</td>
<td>Geriatric Evaluation and Management</td>
</tr>
<tr>
<td>HBCIS</td>
<td>Hospital Based Corporate Information System</td>
</tr>
<tr>
<td>HHS</td>
<td>Hospital and Health Services</td>
</tr>
<tr>
<td>HHS CE</td>
<td>Hospital and Health Service Chief Executive</td>
</tr>
<tr>
<td>HITH</td>
<td>Hospital in the Home</td>
</tr>
<tr>
<td>HoNOS</td>
<td>Health of the Nation Outcome Scale</td>
</tr>
<tr>
<td>HQI</td>
<td>Homer Queensland Interface</td>
</tr>
<tr>
<td>I</td>
<td>Insurer</td>
</tr>
<tr>
<td>ID</td>
<td>Identifier</td>
</tr>
<tr>
<td>I&amp;D Sheet</td>
<td>Identification and Diagnosis Sheet</td>
</tr>
<tr>
<td>ICD-10-AM</td>
<td>International Classification of Diseases and Related Health Problems, 10th Revision, Australian Modification</td>
</tr>
<tr>
<td>ICD-O</td>
<td>International Classification of Diseases - Oncology</td>
</tr>
<tr>
<td>ICN</td>
<td>Intensive Care Nursery</td>
</tr>
<tr>
<td>ICU</td>
<td>Intensive Care Unit</td>
</tr>
<tr>
<td>IHPA</td>
<td>Independent Hospital Pricing Authority</td>
</tr>
<tr>
<td>IPPB</td>
<td>Intermittent Positive-Pressure Breathing</td>
</tr>
<tr>
<td>IPPV</td>
<td>Intermittent Positive-Pressure Ventilation</td>
</tr>
<tr>
<td>KPI</td>
<td>Key Performance Indicators</td>
</tr>
<tr>
<td>LOS</td>
<td>Length of Stay</td>
</tr>
<tr>
<td>M</td>
<td>Morphology</td>
</tr>
<tr>
<td>MAC</td>
<td>Monthly Activity Collection</td>
</tr>
<tr>
<td>MAIA</td>
<td>Motor Accident Insurance Act 1994</td>
</tr>
<tr>
<td>MAIC</td>
<td>Motor Accident Insurance Commission</td>
</tr>
<tr>
<td>MC</td>
<td>Motor Cyclist</td>
</tr>
<tr>
<td>M code</td>
<td>Morphology code</td>
</tr>
<tr>
<td>MDC</td>
<td>Major Diagnostic Category</td>
</tr>
<tr>
<td>METeOR</td>
<td>Metadata Online Registry</td>
</tr>
<tr>
<td>MI</td>
<td>Myocardial Infarction</td>
</tr>
<tr>
<td>MMT</td>
<td>Major Multiple Trauma</td>
</tr>
<tr>
<td>MoU</td>
<td>Memorandum of Understanding</td>
</tr>
<tr>
<td>MPHS</td>
<td>Multi-Purpose Health Service</td>
</tr>
<tr>
<td>MRIC</td>
<td>Most Resource Intensive Condition</td>
</tr>
<tr>
<td>MRSA</td>
<td>Multi-resistant Staphylococcus Aureus</td>
</tr>
<tr>
<td>MVA</td>
<td>Motor Vehicle Accident</td>
</tr>
<tr>
<td>NCCH</td>
<td>National Centre for Classification in Health</td>
</tr>
<tr>
<td>NEP</td>
<td>National Efficient Price</td>
</tr>
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<td>NHA</td>
<td>National Health Care Agreement</td>
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<tr>
<td>Acronym</td>
<td>Description</td>
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<tr>
<td>---------</td>
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<tr>
<td>NHDD</td>
<td>National Health Data Dictionary</td>
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<tr>
<td>NHFB</td>
<td>National Health Funding Body</td>
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<td>NHTP</td>
<td>Nursing Home Type Patient</td>
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<td>Neonatal Intensive Care Unit</td>
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<td>NMDS</td>
<td>National Minimum Data Set</td>
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<td>NWAU</td>
<td>National Weighted Activity Unit</td>
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<tr>
<td>OD</td>
<td>Other Diagnosis</td>
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<tr>
<td>OSHC</td>
<td>Overseas Student Health Cover</td>
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<td>P</td>
<td>Patient</td>
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<tr>
<td>PA</td>
<td>Passenger</td>
</tr>
<tr>
<td>PAS</td>
<td>Patient Admission System</td>
</tr>
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<td>PAWS</td>
<td>Patient Acuity Weighted System</td>
</tr>
<tr>
<td>PBS</td>
<td>Pharmaceutical Benefits Scheme</td>
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<td>PD</td>
<td>Principal Diagnosis</td>
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<tr>
<td>PEF</td>
<td>Patient Election Form</td>
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<td>PICU</td>
<td>Paediatric Intensive Care Unit</td>
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<td>POW</td>
<td>Prisoner of War</td>
</tr>
<tr>
<td>PR</td>
<td>Procedure</td>
</tr>
<tr>
<td>PTSD</td>
<td>Post Traumatic Stress Disorder</td>
</tr>
<tr>
<td>QAS</td>
<td>Queensland Ambulance Service</td>
</tr>
<tr>
<td>QHAPDC</td>
<td>Queensland Hospital Admitted Patient Data Collection</td>
</tr>
<tr>
<td>QHDD</td>
<td>Queensland Health Data Dictionary</td>
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<td>QHEPS</td>
<td>Queensland Health Electronic Publishing Service</td>
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<tr>
<td>QHIK</td>
<td>Queensland Health Information Knowledgebase</td>
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<td>QHIPS</td>
<td>Queensland Hospital Inpatient Processing System</td>
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<tr>
<td>RHCA</td>
<td>Reciprocal Health Care Agreement</td>
</tr>
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<td>RSQ</td>
<td>Retrieval Services Queensland</td>
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<td>RUG</td>
<td>Resource Utilisation Group</td>
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<tr>
<td>S</td>
<td>Solicitor</td>
</tr>
<tr>
<td>SA2</td>
<td>Statistical Area Level 2</td>
</tr>
<tr>
<td>SCC</td>
<td>Squamous Cell Carcinoma</td>
</tr>
<tr>
<td>SCI</td>
<td>Statistical Collections and Integration</td>
</tr>
<tr>
<td>SCN</td>
<td>Special Care Nursery</td>
</tr>
<tr>
<td>SEAP</td>
<td>Secure External Access Portal</td>
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