

Queensland Ambulance Service Occupational Violence Incidents (Deliberate Physical Attack) - 1 January 2017 - 14 February 2018

Local Ambulance Service Network (LASN)	Incident Date	Gender	Occupation	Incident Details
Townsville LASN	[redacted]/2017	Male	Paramedic - [redacted]	I was monitoring a patient [redacted] patient had been previously uncooperative and [redacted] had come off and as I attempted to move the [redacted] back into position the patient struck out at my face with double closed fists. I evaded the strike but my left forearm was grazed by the patients handcuffs as he pulled his hands back again, possibly to attempt another strike.
Cairns and Hinterland LASN	[redacted]/2017	Male	Paramedic - Advanced Care	Kneeling down attending to pt. Upon asking pt first question to begin assessment, felt hard impact into left flank thoracic region of shoulder blades. Unsure if punched, kicked or knee. Upon attempting to re buckle harness on stretcher, as pt unbuckled, as I approached stretcher and rebuckled, pt turned at me and spat at me, with spray of spit landing on right cheek and right forearm as I turned my face quickly. Most of the spit landed on pt left arm. Pt continued with abuse upon Tx and on arrival to [redacted]
Metro North LASN	[redacted]/2017	Female	Paramedic - Advanced Care	Patient [redacted] female with [redacted]. After patient had been sitting in the ambulance and allowed VSS, without warning she became agitated and attempted to get out of the ambulance, when stopped from getting out of the ambulance, patient became aggressive and struck out at Paramedic with both her hands/arms and attempted to hit Paramedic in the face and chest. Attempt to hit Paramedic was blocked by holding patient's forearms. Patient then attempted to kick Paramedic but was unable to due to proximity of Paramedic to patient and confined space in back of ambulance. [redacted]
Wide Bay LASN	[redacted]/2017	Male	Paramedic - Advanced Care	See attached documents
<p>s.73 - irrelevant - not related to an actual physical attack of a staff member</p>				
Metro North LASN	[redacted]/2017	Female	Paramedic - Advanced Care	whilst assisting QPS to restrain an aggressive pt, pt began thrashing around and pt managed to bend officers L thumb backwards where a pop was felt
Cairns and Hinterland LASN	[redacted]/2017	Male	Paramedic - Advanced Care	While attending to supine patient, he became hyper-aggressive and abusive, throwing QAS equipment at me. He then jumped up and lunged forward, throwing a punch towards my face. I was able to divert the blow, and was then struck on the left chest and grabbed on the left side of neck. The force of the strike was sufficient to requires two steps backward to prevent falling. Pt continued to be aggressive and I retreated from scene.

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Cairns and Hinterland LASN	[redacted]/2017	Male	Paramedic - Advanced Care	QAS ARRIVED ON SCENE OF A POSSIBLE UNCONSCIOUS PATIENT, AFTER ATTEMPTING TO ROUSE THE PATIENT SHE BECAME VERBALLY AND PHYSICALLY AGRESSIVE TOWARDS MYSELF, STRIKING MY UPPER ARM WITH A CLOSED FIST TWICE. NO OTHER QAS STAFF/STUDENTS WERE ASSAULTED
Darling Downs LASN	[redacted]/2017	Female	Paramedic - Advanced Care	[redacted]. AS WE MOVED THE PT FROM THAT POSITION ONTO THE SCOOP/KOMBI CARRIER PT VERBALLY STARTED TELLING PARAMEDICS TO LEAVE HIM ALONE AND NOT TO TOUCH HIM. THEN HE PUNCHED ME IN THE LIP/NOSE WITH HIS LOOSELY CLOSED RIGHT FIST. THE PTS FINGERS/KNUCKLES HIT THE RIGHT SIDE OF MY NOSE AND PUSHED IT RIGHT UP [redacted] AND THE PALM/HEEL OF THE PT'S HAND STRUCK ME IN THE RIGHT SIDE OF MY UPPER LIP, AND 2ND UPPER RIGHT TOOTH. MY COLLEAGUE [redacted] WAS ALSO STRUCK IN HER ARM BY THE PT AS SHE ATTEMPTED TO STOP PT'S ARMS AS HE SWANG HIS PUNCHES.
Darling Downs LASN	[redacted]/2017	Female	Paramedic - Advanced Care	patient post collapse was being placed on a scoop raised his right hand with a clenched fist made contact with my left wrist and then struck another female officer in the face
Gold Coast LASN	[redacted]/2017	Male	Paramedic - Advanced Care	At approx [redacted] hours on the [redacted]/2017 while attending to a intoxicated female she became verbally abusive then Pt struck out with her right arm hitting officer on the forearm Pt was then told to stop hitting and she did But remained abusive towrds QAS officers and hospital staff
Cairns and Hinterland LASN	[redacted]/2017	Male	Paramedic - Advanced Care	Case # [redacted]. I attended a case of an intoxicated male person who had been verbally abusive towards members of the public [redacted] [redacted] At [redacted] hrs whilst lying on the stretcher and being transported to hospital the patient started to become verbally abusive towards the me. This progressed to the patient becoming verbally agressive. The patient then took off his chest harness, clenched his right fist and then through his left arm at me in the direction of my head [redacted] [redacted]
Metro South LASN	[redacted]/2017	Male	Paramedic - Advanced Care	[redacted] [redacted] Whilst trying to encourage/stop pt from leaving [redacted] area (non physical), pt has reached out and grabbed officers R form arm causing 2 x minor scratches that broke the skin. The second incident ocured at [redacted] hospital where, again QAS officer was trying to encourage/stop (non physical) pt from leaving stretcher and potentially injuring themselves. Pt reached out for QAS officers face and inflicted 3 cm scratch (skin broken) above the R eye.

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Metro North LASN	[redacted]/2017	Female	Paramedic - Advanced Care	Pt had become verbally aggressive inside the vehicle, [redacted] [redacted] Pt was coming towards be very aggressively and stated that he was "going to f***ing smash my face in". I held up my hand as I retreated backwards and yelled stop multiple times. Pt then grabbed the front of my shirt and lifted his hand to me. Pt let me go and I stumbled backwards. [redacted]
Metro South LASN	[redacted]/2017	Male	Paramedic - Advanced Care	[redacted] Pt began waving around pen in a threatening manor and was verbally threatening QAS. Pen taken by officer. stretcher lowered so pt could safely get off stretcher [redacted] and pt struck QAS in centre of chest with fist aggressively and forcefully. nil injury. [redacted]
s.73 - irrelevant - not related to actual physical aggression against a staff member				
Cairns and Hinterland LASN	[redacted]/2017	Male	Paramedic - Advanced Care	assault by patient on both officers whilst in transit to hospital, pt was being treated in rear of vehicle when he has struck out at treating officer, punching him to the face, I have entered rear of vehicle to assist, whilst attempting to restrain violent patient as he was attempting to further assault partner & threatening to kill him, pt has bitten me on inside of right elbow breaking skin, I have physically restrained pt until police arrived still attempting to assault officers & threatening to kill them.
Cairns and Hinterland LASN	[redacted]/2017	Male	Paramedic - Advanced Care	Attending to patient who was intially complaint. [redacted] patient hit me with left closed fist hook. [redacted] driver pulled over helped in back as patient was extremely aggressive and violent would not be calmed. Patient also bit driver on right inner elbow. Police required and arrested patient. Patient kept kicking out and threatening death on officer
s.73 - irrelevant - not related to actual physical aggression against a staff member				

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Metro South LASN	[redacted]/2017	Female	Paramedic - Advanced Care	<p>[redacted] pt refused to get out of ambulance. Pt started going through QAS equipment and throwing water bottles at officers, telling officers he was going to kill them. [redacted]</p>
Sunshine Coast LASN	[redacted] 2017	Male	Paramedic - Advanced Care	<p style="text-align: center; font-size: 48px; color: red; opacity: 0.5;">RTI Release</p> <p>The patient then shook the ambulance aggressively several times, [redacted]</p> <p>[redacted] and approached [redacted] and grabbed his shoulder whilst making the threat that ?you will see what aggression is?. [redacted]</p>

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				<p>[redacted] The only point of physical contact and assault was the hand on ([redacted] shoulder, which was disengaged by a SAFE self defence strategy, however several verbal threats were personal and direct.</p>
Metro North LASN	[redacted]/2017	Male	Paramedic - Advanced Care	<p>[redacted]</p> <p>[redacted] the patient has forcefully pull backwards falling onto his back kicking out at officer [redacted] connecting with the officers right forearm. The force subsequently continued the kick into the right side of the officer's chest. [redacted]</p>
				<p>s.73 - irrelevant - not related to actual physical aggression against a staff member</p>
Central Queensland LASN	[redacted]/2017	Male	Paramedic - Advanced Care	<p>[redacted]</p> <p>[redacted] The patient lunged forward and spat his blood and vomit in my face. [redacted]</p>
Metro South LASN	[redacted]/2017	Female	Paramedic - Advanced Care	<p>Pt became verbally and physically aggressive toward both attending officers. Pt shoved Officer [redacted] L) shoulder. [redacted]</p>
Townsville LASN	[redacted]/2017	Male	Paramedic - Advanced Care	<p>[redacted]</p> <p>[redacted] I grabbed pt under his arms and lifted him slightly and slid him along towards the front of the [redacted] Pt would rouse, look at me, tell me to f off and swing his clenched fist at me. This continued while attempting to get pt to the doorway to be placed onto a stretcher and at one point, pt connected his clenched fist with my L) arm. Pt continued to throw his clenched fists towards me however I managed to avoid these [redacted]</p>
Metro North LASN	[redacted]/2017	Male	Paramedic - Intensive Care	<p>[redacted]</p> <p>[redacted] a young female ([redacted] has become aggressive and spat in my face</p>

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North West LASN	[redacted]/2017	Female	Paramedic - Advanced Care	[redacted] [redacted] The offender then tried to enter the back of the ambulance [redacted] [redacted] The offender then pushed myself in the chest and I have slightly lost my balance, [redacted]
Metro South LASN	[redacted] 2017	Female	Paramedic - Advanced Care	Bending down, attending to pt who was sitting [redacted] on ground when pt spat water in officers face, hitting officer on safety glasses and cheek.
Metro South LASN	[redacted]/2017	Female	Paramedic - Advanced Care	intoxicated pt loaded into ambulance on stretcher, pt was sleeping and then woke used sexually explicit obscenities and threatened rape. pt continued to use the abusive sexual language, words to the effect of, I WANT YOUR PUSSY, I WILL DO YOU TWICE, YOUR PUSSY JUICES WILL BE ON MY DICK. PT then ran his hand and fingers up my leg and inner thigh to my groin area. [redacted]
Sunshine Coast LASN	[redacted]/2017	Male	Paramedic - Advanced Care	I asked pt to squeeze my hands not to hard, was holding my fingers, then mode his hand forward squeezing my knucles together with all his strenght
Metro North LASN	[redacted] 2017	Female	Paramedic - Advanced Care	Tx a [redacted] yom with a sore knee, pt became verbally abusive towards me using a variety of derogitory profanities, and then preced to punch me twice in the right hand side of face, the first punch conected with my jaw, the second grazed my chin. [redacted] [redacted]

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Metro North LASN	[redacted]/2017	Male	Paramedic - Advanced Care	[redacted] the pt became verbally abusive and threatened violence ("I'm going to smash your teeth in" etc.). Despite attempts at verbal deescalation the pt continued to be abusive and the vehicle was pulled onto the side of the road. An altercation could be heard as the vehicle was pulled over and both officers exited the vehicle. [redacted] Pt continued to be verbally abusive and threatening from inside the vehicle while QAS awaited the arrival of QPS. Officer reports that during the altercation that occurred as the vehicle pulled over, the pt attempted to strike her multiple times with a fist, and puncher her once in the jaw. [redacted]
Metro North LASN	[redacted]/2017	Male	Paramedic - Advanced Care	Attempting to treat patient when patient became aggressive and assaulted QPS and QAS Officers. [redacted] In an effort to care for the patient Offer [redacted] was assaulted by way of being kicked, spat at and had a water bottle thrown at him.
[redacted] s.73 - irrelevant - not related to actual physical aggression against a staff member				
Townsville LASN	[redacted]/2017	Male	Paramedic - Advanced Care	While assessing a patient who was [redacted] he punched me in the face striking me in the right side temple area.
Metro North LASN	[redacted]/2017	Male	Paramedic - Advanced Care	[redacted] Patient was resistive and difficult from first contact [redacted] Shortly after this she became aggressive toward [redacted] and loudly abusive. [redacted] I took a couple of steps to the stretcher and told her to sit back while simultaneously grabbing her upper arm which she resisted and struggled. At that point [redacted] and I was hit or punched on the right side of my face including right eye. [redacted]

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Darling Downs LASN	[redacted]/2017	Female	Paramedic - Advanced Care	I WAS WALKING ALONG THE SIDE OF THE AMBULANCE HEADING FOR THE PASSENGER DOOR TO TALK TO MY PARTNER WHO WAS STILL SITTING IN THE UNIT WHEN A LARGE MALE UNKNOWN TO ME STEPPED DOWN OFF THE GUTTER INTO THE SPACE BETWEEN A PARKED CAR AND THE AMBULANCE, BLOCKING MY WAY TO THE FOOTPATH WITH HIS SIZE. HE GRABBED MY STETHOSCOPE I HAD AROUND MY NECK WITH ONE OF HIS HANDS ON EACH SIDE(LEFT HAND GRABBED THE HEAD AND THE RIGHT HAND GRABBED THE EAR PIECES AND TWISTED IT QUICKLY TWICE TO MAKE IT TIGHT AROUND MY NECK. THEN ONE HAND HELD THE TIGHT TWISTED SETHOSCOPE IN PLACE WHEN HE USED HIS RIGHT HAND TO GRAB THE SHEARS I HAD IN MY LEFT ARM SLEEVE POCKET. MY SHEARS DRAGGED IN MY POCKET AS HE TRIED TO PULL THEM OUT AND I WAS ABLE TO RAISE MY ARMS AND KNOCK HIS HANDS FROM MY ARM AND NECK. I WAS THEM ABLE TO UNTWIST MY SETHOSCOPE AWAY FROM MY NECK AND RE PUSH MY 1/2 REMOVED SHEARS BACK INTO MY POCKET. THIS EPISODE HAPPENED VERY QUICKLY AND THERE WAS NO WARNING THIS WAS GOING TO HAPPEN AS THE MALE BLOCKED MY WAY IN A SUDDEN MOVEMENT THAT SUPRISED ME AND THE PHYSICAL ATTACK ON ME HAPPEN BEFORE THE MALE EVEN BEGAN TALKING TO ME. [redacted] [redacted]
Metro North LASN	[redacted]/2017	Male	Paramedic - Advanced Care	Pt became aggressive, Pt has hit me accross head and pulled hair. [redacted]
Metro North LASN	[redacted] 2017	Male	Paramedic - Advanced Care	[redacted] - pt now alert severely aggressive and violent to QAS and QPS on scene [redacted] Pt attempted to assault officers from [redacted] however near misses noted. [redacted]
Gold Coast LASN	[redacted]/2017	Male	Paramedic - Advanced Care	Aggressive pt lying on stretcher in rear of ambulance, [redacted] pt [redacted] kicked officer in the right side abdomen and hip. Pt also spitting out at officer. Patient threatening to rape and murder officers wife and children when officer not at home.
Townsville LASN	[redacted]/2017	Female	Paramedic - Advanced Care	I was assaulted at [redacted] while assisting patient off the Stretcher. The patient punched me with a closed fist in the left ribs/abdominal region
Darling Downs LASN	[redacted] 2017	Female	Paramedic	a female intoxicated struck out and made contact with me on the right side of my chest. [redacted] [redacted]

RELEASE

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[redacted] LASN	[redacted] 2017	Female	Paramedic - Advanced Care	[redacted] Whilst on scene, pt refused any pain relief other than [redacted] Once given to pt, pt compliant and walked to ambulance stretcher at front door. We departed scene at [redacted] En route, at approx [redacted] pt started to become drowsy so I took the [redacted] off her. Pt grabbed me by the wrist and told me to give it back to her, I told her to let me go and refused to give it back as she was becoming drowsy and was no longer in any obvious distress. Pt then grabbed me by both wrists and tried to [redacted] I told her to let me go immediately, she refused. This continued a number of times. [redacted]
Metro South LASN	[redacted] /2017	Male	Paramedic - Advanced Care	The patient became verbally aggressive when she was informed that she would not be receiving more pain relief (pt had already been given [redacted] The pt stated that she was going to leave the ambulance and QAS officer removed [redacted] from the dangerous area and the pt has stated " this is why you fucking paramedics get assaulted" QAS have then demanded that she stop threatening and leave the ambulance and as she has stood up she has attempted to punch the officer in the head with a closed fist that required blocking. The pt has then left the ambulance and QPS requested code 1. [redacted]
Metro North LASN	[redacted] /2017	Male	Paramedic	[redacted] Officer [redacted] approached vehicle and received a glancing blow to head/face region - no injury received. [redacted]
Darling Downs LASN	[redacted] 2017	Female	Paramedic - Advanced Care	Patient call QAS [redacted] - Officer [redacted] was speaking to the patient when the patient became verbally aggressive and said 'Fuck off' and 'Get the fuck out of my house' and then the patient pushed Officer [redacted] in the face out the door and slammed the door shut. [redacted]
Metro North LASN	[redacted] /2017	Female	Paramedic - Advanced Care	Whilst assessing the pt she became distressed with the blue cuff, whilst reassuring her she ripped the cuff off and deliberately struck out at the offer striking upper arm. Also on scene when attempting to walk away from pt she grabbed the front of officers shirt pulling her forward
West Moreton LASN	[redacted] 2017	Male	Paramedic - [redacted]	Called to [redacted] as I turned to look at pt [redacted] year old male hit me from behind across face [redacted]
West Moreton LASN	[redacted] /2017	Male	Paramedic - Advanced Care	assaulted by another person at scene (further information provided in statement attached).

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Sunshine Coast LASN	[redacted]/2017	Male	Paramedic - Advanced Care	Assessing pt ALOC, pt became suddenly aggressive, abusive and violent. assaulting paramedic several times kicking and punching. Physical attack
Wide Bay LASN	[redacted] 2017	Female	Paramedic - Advanced Care	[redacted] Patient yelled 'Fuck off' and punched the left side of my face. Patient then lunged at me but fell back and so I retreated from scene. Patient then started kicking the monitor and all QAS bags off the bed. [redacted]
Cairns and Hinterland LASN	[redacted]/2017	Male	Paramedic - Advanced Care	Whilst attempting to assist pt from ground level pt became abusive and aggressive towards treating QAS officers. Pt took swing towards myself whilst swearing at me and saying "get your f**king hands off me"
Metro South LASN	[redacted]/2017	Male	Paramedic - Advanced Care	Patient attempting to abscond, QAS officer attempted to block her route, Patient bit QAS officer on L) forearm
Gold Coast LASN	[redacted]/2017	Female	Paramedic - Advanced Care	[redacted] At this time the original patient entered, yelling, grabbed my left upper arm, attempted to pull me away from [redacted] then pushed me, pulled again, pushed again. [redacted]

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[redacted] LASN	[redacted]/2017	Male	Paramedic - [redacted]	[redacted] established patient was under the influence of drugs, patient was non-verbal communication, patient was compliant and allowed assessment without issue. Half way through assessing patient, the patient yelled and swung fist at myself, crew withdrew from situation and asked for bystanders (another vehicle) to leave the area. Making our way back to the ambulance, patient started vehicle and began reversing in our direction. [redacted] Patient then stopped vehicle before hitting ambulance, [redacted]
Gold Coast LASN	[redacted]/2017	Male	Paramedic - Advanced Care	Called to a [redacted] yof ? drug intoxicated [redacted] Once on stretcher, pt punched at Officer [redacted], hitting him on the face. Officer [redacted] then grabbed pt's wrists firmly. Pt then began to verbally abuse officer. Pt then kicked out with both legs and struck officer in R) rib area. Pt then spat in officer's face. All officers trying to de-escalate situation. Pt then grabbed Officer [redacted] and scratched him down L) forearm. Pt also trying to bite other officers on scene. [redacted]
Metro South LASN	[redacted]/2017	Male	Paramedic - Advanced Care	[redacted] Pt initially verbally aggressive and appears intox. Whilst in transit pt has tried to open door whilst moving. Pt has assaulted my partner and I have pulled up and put lights on and called [redacted] whilst trying to stop pt from further injuring my partner and restrain pt to administer [redacted] it would appear she has slapped/hit me to LHS face [redacted]
Metro South LASN	[redacted]/2017	Female	Paramedic - Advanced Care	Patient and myself were in the back of ambulance, I was sitting in patient care seat, patient had been abusive from the start, I was writing my case sheet, patient removed her seatbelt then stood up in the back of moving ambulance, I stood up to stop patient, patient then slapped me across centre of chest, patient then attempted to open door of moving Of truck, I've attempted to stop her by grabbing her when she has stuck her elbows out with her L) elbow hitting my neck. Officer [redacted] was also assaulted by patient when he was restraining patient so we could administer [redacted] Patient scratched [redacted] on the right side of his neck and inside his ear.
Gold Coast LASN	[redacted]/2017	Female	Paramedic - [redacted]	[redacted] At the start of the conversation the patient grabbed my hand and removed the drugs from my possession. [redacted] he then proceeded to yell (contents i cant remember) and then waved the needle around. [redacted]
Gold Coast LASN	[redacted]/2017	Female	Paramedic - Advanced Care	[redacted] Upon loading the patient into the ambulance QAS attempted to cannulate pt when she became extremely aggetiated and abusive towards QAS. She started to swing her arms in our direction, as well as kick me approx 4 times to the right upper side of ribs.

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[redacted] LASN	[redacted] 2017	Male	Paramedic - Advanced Care	We had loaded a female patient who required management for [redacted]. Once in vehicle, patient became very sexually aggressive towards me despite repeated attempts at deescalating her advances. Patient then put two fingers up and threatened to "put them inside me". I responded with "that's not going to be happening" and patient continued with verbal sexual harassment for a while referring to me as fresh fish and ranting on with a number of other more unpleasant remarks. Suddenly while managing her, she leaned forward, reached up with her fingers and pushed them up between my legs. [redacted] [redacted]. The patient continued with a variety of sexual harassment for the remainder of the trip however was out of range for another assault.
Metro North LASN	[redacted] 2017	Female	Paramedic - Advanced Care	Whilst my partner and myself were assisting drug affected pt to the ambulance by holding the patients hands either side of him and walking him to the vehicle pt became physically and verbally aggressive and started to squeeze and twist my R hand/arm. pt was asked to stop but continued to do so, I removed my hand from pt and pt then lashed out at my partner, scratching his arm and putting his fists up to fight. QPS were called. Soft tissue injury to R thumb from hyper-extension of thumb
Metro North LASN	[redacted]/2017	Male	Paramedic - Advanced Care	Whilst assisting drug affected Pt to ambulance he became agitated and physically and verbally aggressive towards my partner and myself. Whilst trying to prevent Pt from injuring/assaulting my partner he lashed out attempting to grab my arm srratching my L upper forearm and drawing blood. Pt then took an aggressive stance and attempted to shape up requiring him to be physical restrained by myself and a staff member from the facility we attended the Pt. Pt later attempted to decamp from ambulance and further verbally threatened my with physical harm.

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[redacted] LASN	[redacted] 2017	Male	[redacted]	<p>[redacted] told me if I got out of the ambulance he would punch me and then proceed to look as if he was going to strike his [redacted]</p> <p>[redacted]</p> <p>? I left my vehicle and was able to make my way between [redacted] and [redacted]</p> <p>? I attempted multiple times to talk [redacted] into coming away from the house and speaking with me.</p> <p>? Kevin shoved me in the chest palms open causing no injuries.</p> <p>[redacted]</p> <p>[redacted] then picked up a rock in each hand still having his arms locked beside him like he was going to punch or throw the rocks at me.</p> <p>[redacted]</p>
Metro South LASN	[redacted] 2017	Male	Paramedic - [redacted]	When loading pt not vehicle pt kicked around officers extended arms to collide with officers face knocking safety glasses from face and breaking them

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Metro North LASN	[redacted] 2017	Male	Paramedic - [redacted]	<p>[redacted] Whilst gathering this information, [redacted] called out for help. I enter the ambulance (using the side door) and saw the patient standing between the stretcher and seat, yelling and swearing, trying to kick [redacted]. The situation was chaotic, and I realised there was genuine concern for [redacted] safety, given the enclosed space we were in. [redacted]</p> <p>[redacted] she again lunged forward, yelling and swearing, tried to kick me [redacted].</p> <p>During this period, she would go quite and calm several times, followed by aggressive outbursts, both physically and verbally. Sometime during this period, she stated she had taken [redacted] and [redacted] during the day, [redacted].</p>
Metro North LASN	[redacted]/2017	Male	[redacted]	<p>STATEMENT Case number [redacted]</p> <p>[redacted]</p> <p>[redacted]</p> <p>She then pushed past me and grabbed [redacted] which was on the forward seat of the back of the ambulance. [redacted]</p> <p>[redacted] I managed to pull her hands out from [redacted] as she was trying to kick out at me.</p>

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				<p>She continued to struggle violently, kicking out at me narrowly missing my groin area, and kicking the cabinet, and trying to kick the Corpuls monitor on its stand on top of the cabinet. I managed to deflect her foot, and managed to remove the Corpuls from its bracket and place it out of the line of fire. The situation was a violent and dangerous one to both of us.</p>
Metro South LASN	2017	Male	Paramedic - Advanced Care	<p>Transporting patient to hospital. Pt was experiencing an acute behavioural disturbance, secondary to drug use (?). Pt was compliant with QAS on scene, . After we left scene and drove a short distance pt's behaviour suddenly escalated with pt attempting to remove seatbelt. Vehicle was pulled over and de-escalation techniques engaged. Pt became rapidly agitated and lunged from airway seat towards paramedic in front passenger seat.</p>
Gold Coast LASN	/2017	Male	Paramedic - Advanced Care	<p>Pt had just run out of the and I went to ask if she would like to come back inside to see a Doctor and then she became Physically Violent.</p>
Metro North LASN	/2017	Female	Paramedic	<p>Pt was restrained by police-physically/verbally abusive to both QPS and QAS. QPS requested that I pat down the pt due to potential of weapons on pt, and both QPS officers were male. I am female and so was the patient therefore it was reasonable as I was the only female officer on scene. The patient overheard this and said "if she touches me I will spit on her." I had my safety glasses on and patient was against the car in police restraint so unable to spit. When I began patting down the patients legs, she was able to twist her legs out of the police hold and attempted to kick me. I moved away from the patient whilst QPS re restrained her legs. When I re attempted to pat down her legs she managed to get her left leg out of the hold and kick me in the leg.</p>

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Metro North LASN	[redacted]/2017	Male	Paramedic - Advanced Care	Attended drug affected Pt, [redacted] with QPS already on scene. Whilst gently rousing Pt by gently shaking his shoulder and rubbing his forearm Pt became verbally aggressive threatening to hit me, [redacted] QPS officers and I restrained Pt's arms and then he attempted to punch and kick out at QPS officers and myself requiring a greater deal of force to restrain him. During struggle to assist QPS in restraining Pt he then attempted to spit on me. His attempt to spit was averted by me pushing his face in the opposite direction and pinning his head to the ground.
Metro South LASN	[redacted]/2017	Female	Paramedic - Advanced Care	Patient was intoxicated, [redacted], officer went to assess patient and patient grabbed officers left wrist tightly twisting it. Nil physical sign of injury at the time of the event.
Gold Coast LASN	[redacted]/2017	Male	Paramedic - Advanced Care	pt was being loaded onto stretcher, under physical restraint by QPS, [redacted] and spat at Officer, and QPS. case number [redacted]
Central West LASN	[redacted]/2017	Male	Paramedic - Advanced Care / [redacted]	Standing in the doorway of [redacted] Female seated in chair inside [redacted] spat at QAS officer and was verbally abusive.
Metro South LASN	[redacted] 2017	Female	Paramedic - Advanced Care	ATTENDING TO PATIENT WHO WAS INTOXICATED. ON ARRIVAL QPS ON SCENE, [redacted] PT WAS INITIALLY VERY COMPLIANT WITH QAS ASSESSMENT AND QUESTIONING, HOWEVER ONCE PATIENT WAS ADVISED SHE WAS TO ATTEND HOSPITAL DUE TO INTOXICATION, SHE BECAME VERBALLY ABUSIVE CALLING QAS c**** AND TELLING THEM TO F**** OFF WHILE EXPRESSING OBSCENE GESTURES [redacted] <div style="border: 1px solid black; height: 100px; width: 100%; margin-top: 10px;"></div> <p>THE PATIENT SAT UP AND STRUCK PARAMEDIC [redacted] IN THE FACE [redacted]</p> <div style="border: 1px solid black; height: 30px; width: 100%; margin-top: 10px;"></div>

RTI RELEASE

Local Ambulance Service Network (LASN)	Incident Date	Gender	Occupation	Incident Details
Metro South LASN	[redacted]/2017	Female	Paramedic - Advanced Care	<p>QAS unit [redacted] was called to [redacted] YOF Pt intoxicated, [redacted] compliant up to the point when Pt was advised the need to be transported to hospital. Pt escalated quickly, declined transport, verbally abusing officer [redacted], calling her "c*nt", and asking QAS officer to "f*ck off". patient was advised by officer [redacted], that due to ETOH intoxication, Pt unfortunately has no capacity to decline transport, which caused more verbal abuse towards QAS officers. [redacted]</p> <p>[redacted] Pt verbally assaulted officer [redacted] and punched officer in the face. [redacted]</p>
Metro South LASN	[redacted]/2017	Male	Patient Transport Officer	<p>Whilst taking a demented patient [redacted] the patient has latched onto my L arm and scratched the arm drawing blood and causing bleeding</p>
West Moreton LASN	[redacted] 2017	Female	Paramedic - Advanced Care	<p>Pt was ?intoxicated and detained by QPS, pt in handcuffs and spat out at officer. Large sputum glob landed on L) lower leg of officer [redacted] Nil exposure, [redacted] Pt continued trying to spit on officers.</p>
Darling Downs LASN	[redacted] 2017	Female	Paramedic - [redacted]	<p>Crew of [redacted] were attending to a young female [redacted]. The female appeared under the influence of a stimulant and was speaking erratically but was compliant with commands and didn't show any signs of violence or aggression. After speaking with the female for a short time we asked her to come to the ambulance and sit down inside [redacted] A short time after walking to the ambulance the patient grabbed [redacted] by the hair and ears with both hands, and starting pulling her head downwards repeatedly for approx 10 seconds. [redacted]</p>
Sunshine Coast LASN	[redacted] 2017	Female	Paramedic - Advanced Care	<p>The pt was compliant initially and seatbelts applied, when the ambulance started to leave scene, pt took seatbelts off and lunged forward trying to open the rear doors to the ambulance. I grabbed the pt by his shorts and stopped the pt from opening the doors, the pt gripped the end of the stretcher and wouldn't sit back down. When i managed to release his grip and place him back in the stretcher correctly the pt kicked up with his legs and kicked me on the right side of my face twice. I grabbed his legs and physically restrained him for the rest of the transport with the pt constantly kicking into my abdomen and chest.</p>

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Local Ambulance Service Network (LASN)	Incident Date	Gender	Occupation	Incident Details
Darling Downs LASN	[redacted]/2017	Male	Paramedic	[redacted] Pt was agitated but it was safe to be in the area. Suddenly pt became violent without warning and punched and kicked officer.
West Moreton LASN	[redacted]/2017	Male	Paramedic - Advanced Care	[redacted], pt then swung his right fist up and punched me in the mouth causing 2.5 cm laceration to left upper lip towards nose as well pain to top left front tooth / gum .case # [redacted]
Central Queensland LASN	[redacted] 2017	Female	Paramedic - Advanced Care	[redacted] Pt was [redacted] verbally aggressive and threatening. I assisted [redacted] to restrain pt but in doing so pt lashed out with his foot. No connection was made but all the while pt made threats to harm both myself and [redacted] At the time of the incident I was led to believe that [redacted] was at risk of assault [redacted]
Central Queensland LASN	[redacted]/2017	Male	Paramedic - Advanced Care	[redacted] then became extremely verbally abusive, displayed extremely threatening physical behaviour and made verbal threats to me regarding physical assault. I requested again for [redacted] to sit down in the seat. [redacted] then struck me twice with a closed fist that landed on my nose and surrounding area. [redacted]
Townsville LASN	[redacted]/2017	Male	Paramedic - [redacted]	Arrived patients address [redacted] patient became agressive no reason to exit and she proceeded to grab wrists twice while yelling abuse. While patient continued to verbally abuse, I backed away, contacted comms and police arrived. [redacted]
[redacted] LASN	[redacted] 2017	Male	Paramedic - Advanced Care	[redacted] yr old male pt presents [redacted] Pt [redacted] intoxicated with strong scent of alcohol. Assisted the pt to the [redacted] and Officer [redacted] attempted to get VSS from pt. Pt then called officer [redacted] a "fucking [redacted] C*nt" and said that he was going to kill her. I stated to the pt to not speak like that to officer [redacted] as not acceptable and not necessary, I called comms to get the [redacted] and then pt called me a [redacted] c*unt and spat at me as officer [redacted] was removing BP cuff to retreat. Pt spat at me, hitting him in the crutch area and right bare arm. [redacted]
Metro North LASN	[redacted] 2017	Male	Paramedic - Advanced Care	Officer [redacted] was assessing a patient when he started to become verbally aggressive. Patient very quickly became physically aggressive lashing out and striking officer twice in the left arm. [redacted]
Townsville LASN	[redacted]/2017	Female	Paramedic - Advanced Care	Pt [redacted] agitated, kicking out, loud outbursts and spitting repeatedly at QAS officers. [redacted]

RELEASE

Local Ambulance Service Network (LASN)	Incident Date	Gender	Occupation	Incident Details
Metro North LASN	[redacted]/2017	Female	Paramedic - Advanced Care	Whilst questioning the patient, she became aggressive, yelling at QAS to "fuck off" and "leave", patient was [redacted], patient then stood up with fists raised and lashed arm out towards my face, striking my face (no bruise, gently pressed fist into face). Then pt lifted arms up and thrust them down with a pocket torch in her hands over my hands knocking all of her medications to the ground, again hands brushed past my face - no visible injuries occurred. Job number [redacted]
[redacted] LASN	[redacted] 2017	Male	Paramedic - [redacted]	Whilst driving along [redacted] attempted to jump in front of moving vehicle. This caused me to swerve into next lane to avoid hitting the person. I then came to a complete stop and [redacted] threw a rock at the vehicle which struck the left side of the car causing minor damage. [redacted]
Townsville LASN	[redacted]/2017	Male	Paramedic - Advanced Care	[redacted] Without warning the pt has spat in the direction of officer [redacted] with some of the spit striking my across the right side of the face.
Darling Downs LASN	[redacted]/2017	Male	Paramedic - Advanced Care	While attempting to give a [redacted] to a pt, the pt lashed out and intentionally kicked me in the groin.
Gold Coast LASN	[redacted]/2017	Male	Paramedic - Advanced Care	[redacted] Pt became aggressive; QAS stated Police would be called if his aggression continued. Pt suddenly jumped up and started to strikeout at me. [redacted] Pt had been consuming alcohol tonight, [redacted]
Metro South LASN	[redacted]/2017	Male	Paramedic - Advanced Care	Attending an [redacted] year old mate [redacted] During initial assessment patient muttered [redacted] and then attempted to spit in my face. [redacted]
QAS	[redacted] 2017	Male	Paramedic - Advanced Care / [redacted]	[redacted] PT became verbally and physically aggressive and pushed me away from himself. PT was sitting on the floor. [redacted]
Sunshine Coast LASN	[redacted]/2017	Male	Paramedic - Advanced Care	As I was doing up the seat belts on the stretcher the Pt raised his hand towards me in an attempt to punch/grab me. The QPS officer who was standing next to me was able to catch Pt's hand in time and there was no contact between me and the Pt.

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Local Ambulance Service Network (LASN)	Incident Date	Gender	Occupation	Incident Details
North West LASN	[redacted] 2017	Male	Paramedic - Advanced Care	[redacted] I then knelt down next to the patient and touched her shoulder. She sat up quickly eyes open making eye contact, swore at me and punched me in the centre of the chest causing me to stagger backwards.
Wide Bay LASN	[redacted]/2017	Female	Paramedic - [redacted]	Patient abusing QAS officers. QPS officers advised QAS to leave scene
[redacted] LASN	[redacted]/2017	Male	Paramedic - Advanced Care	increasingly aggressive and agitated bystander on scene - [redacted] Constantly yelling, rude and obnoxious to QAS when attending to pt. verbal de-escalation attempted constantly with the offender to nil effect. Noted to become increasing agitated and aggressive. Verbal threats issued by [redacted] to QAS - [redacted] [redacted] [redacted] The offender returned with an unmarked spray bottle filled with an unknown liquid. This spray bottle was held to my face while she was screaming incoherently. [redacted] [redacted] I was then sprayed in the lounge room >> in response, I was able to snatch the bottle of liquid and disarm her. She struck me again in the arm at this time. The spray bottle broke and i threw it across the room. the verbal abuse continued but there was nil further physical abuse. [redacted] [redacted]
Darling Downs LASN	[redacted] 2017	Female	Paramedic - Advanced Care	[redacted] I placed my hands upon her shoulders [redacted] and she bit my left hand. I was wearing gloves, however she broke my gloves with her teeth and also broke the skin on my R thumb. [redacted] [redacted]

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Local Ambulance Service Network (LASN)	Incident Date	Gender	Occupation	Incident Details
North West LASN	[redacted]/2017	Male	Paramedic -	[redacted] alcohol involved *I stepped out of the ambulance after him to depart the scene and he has grabbed both my arms (his right to my left, his left to my right)
Metro North LASN	[redacted] 2017	Male	Paramedic - Advanced Care	[redacted] Officer [redacted] stated that whilst tending to the patient the male partner kept touching his right shoulder, Officer [redacted] requested him to stop on multiple occasions, Officer [redacted] stated that the male person became slightly more agitated, Officer [redacted] went outside to request QPS as to not alarm that male person, The male person continued, Officer [redacted] and Officer [redacted] then attempted to escort patient outside when male person forcefully grab officer [redacted] on shoulder and pulled him backwards, [redacted]
Sunshine Coast LASN	[redacted] 2017	Male	Paramedic - Advanced Care	Patient restrained on stretcher when he spat on my leg.
Gold Coast LASN	[redacted] 2017	Male	Paramedic - Advanced Care	immediately after arrival at hospital before exiting the vehicle patient kicked [redacted] paramedic in the face and threw several punches at myself whilst both paramedics attempted to restrain the patient and wait for security.

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Local Ambulance Service Network (LASN)	Incident Date	Gender	Occupation	Incident Details
s.73 - irrelevant - not related to actual physical aggression against a staff member				
s.73 - irrelevant - not related to actual physical aggression against a staff member				
LASN	[redacted] 2017	Male	Paramedic - Advanced Care	<p>As my partner (officer [redacted]) and I lifted patient onto stretcher, patient turned extremely agitated, aggressive and violent. (ICE binge [redacted])</p> <p>[redacted]</p>
Mackay LASN	[redacted] 2017	Female	Paramedic - Advanced Care	<p>Refer to case number: [redacted] Paramedic physically assaulted by patient. Attempted to punch officer and put officer in a headlock. [redacted] Patient began to bite and spit. [redacted]</p>
Mackay LASN	[redacted] 2017	Male	Paramedic - Advanced Care	<p>refer to case no [redacted]</p> <p>Whilst walking the patient from his residence to the ambulance he lunged towards myself, I stepped out of the way resulting in him falling into the ambulance. He then positioned himself the wrong way around on the stretcher. Whilst I was in the back of the ambulance asking him to change his position he grabbed hold of me and put me into a head lock. [redacted]</p> <p>[redacted]</p>
Gold Coast LASN	[redacted]/2017	Female	Paramedic - Advanced Care	<p>[redacted] yr old female [redacted] pt stood up and walked towards us, spitting intentionally in my face (both eyes and mouth). [redacted]</p> <p>[redacted]</p>

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Local Ambulance Service Network (LASN)	Incident Date	Gender	Occupation	Incident Details
Central Queensland LASN	[redacted] 2017	Female	Paramedic - [redacted]	[redacted] the patient then began to spit blood at QAS personnel.
Metro North LASN	[redacted]/2017	Male	Paramedic - Advanced Care	The patient became verbally aggressive to myself and at the time I also thought to [redacted] has later told me that it his verbal aggression was aimed at me and not her, and the reason why was unknown. When the patient became verbally aggressive to myself, I stated the patient needed to calm down, and asked if he could stop swearing at us as we were trying to help him, the patient then became physically aggressive with no apparent cause, reason or aggravation and stood attempting to grab and punch me. The patient physically pushed his [redacted] friend out of the way and continued to move towards me as I held my open hands up in the ?stop? position asking the patient to stop advancing towards me and as I backed away from the patient in defence. During this time the patient punched my left open hand that was held up in defence. [redacted]
[redacted] LASN	[redacted]/2017	Female	Paramedic	I was caring for the patient, applying [redacted] when the patient inappropriately grabbed one of my breasts. the patient had taken approximately [redacted] following the incident the pt was laughing and said "I want to touch you, you are a beautiful, [redacted] saucy, lady". it was at this point that I swatted the patient hand away, and told him that was not on, my second officer was watching from the front and witnessed the event. I then politely asked the patient to give me the medication and place his hands down by his side. the patient joked around and held his hands up towards the roof of the ambulance and made groping gestures this is when he stated the aforementioned comments "I want to touch you, you are a beautiful, [redacted] saucy, lady". I told the patient that "those kinds of comments are not on, you need to behave". from then on the patient remained compliant during transport to [redacted].
Central Queensland LASN	[redacted] 2017	Female	Paramedic - Advanced Care	Walking out of patients residence patient was not near me as she was intoxicated and non compliant and agitated. Pt then ran towards me grabbing onto my right arm and pulling my arm down as she lost her footing. Resulting in pain to right elbow. Exacerbating previous injury to right elbow.
Townsville LASN	[redacted]/2017	Male	Paramedic - Advanced Care	Previous location of initial events unknown as occurred during transport. Please see corresponding EARF surrounding this case for greater detail. During transport, pt. became verbally aggressive, spitting and flailing her arms around, of which an open palm and nail from her L hand, struck myself in the distal aspect of my R humerus. Minor scratch obtained. Pt. told to stop and then calmed down. [redacted] the pt. aggressively approached officer [redacted] getting up to his face [redacted]

Local Ambulance Service Network (LASN)	Incident Date	Gender	Occupation	Incident Details
Cairns and Hinterland LASN	[redacted] 2017	Female	Paramedic - [redacted]	Attempting to obtain permission to cannulate the patient, she tried to sit up and possibly get off the stretcher. I held her shoulder and asked her for her arm to try cannulate again, and she hit me in the chest with her left hand.
Central Queensland LASN	[redacted]/2017	Male	Paramedic - Advanced Care	[redacted] Pt's attitude changed towards QAS during assessment, and he ran at and attempted to grab me. Nil contact made and nil injury sustained, [redacted]
Metro North LASN	[redacted]/2017	Male	Paramedic - Advanced Care	[redacted] dementia patient when she became agitated and tried to get off of stretcher at full height. I attempted to restrain pt for her own safety and she became extremely aggressive; tried to bite me; spit in my face several times.
Metro South LASN	[redacted]/2017	Male	Paramedic - Advanced Care	Patient became verbal abusive and threatening and physically hit me. Threatening to spit at me but did not.
[redacted] LASN	[redacted] 2017	Male	Paramedic - Advanced Care	We transported the Pt to [redacted] hospital and due to his aggressive and violent nature the patient required sedating - I was monitoring the patients airway during the course of the sedation when the patient attempted to bite a QPS officer. I controlled the patients head and whilst doing so he attempted to bite me - At some point during the incident I twisted my back.
Metro South LASN	[redacted] 2017	Female	Paramedic - Advanced Care	PT WAS LYING ON STRETCHER IN THE BACK OF AMBULANCE WITH OFFICER [redacted] SITTING IN THE PT CARE SEAT. OFFICER [redacted] WAS ATTENDING TO PT DETAILS IN TOUGHBOOK WHEN THE PT SUDDENLY PLACED HIS HAND ON OFFICER'S [redacted] UPPER THIGH AND SQUEEZED DOWN, GRABBING OFFICER [redacted] INNER THIGH. [redacted]
Metro South LASN	[redacted] 2017	Female	Paramedic - Advanced Care	[redacted] I decided to kneel down beside the pt so he could see me and we could gain a better assessment and GCS. Pt turned around and hit me (unsure if was an open or closed fist) to my L-shoulder/chest. [redacted]
Metro South LASN	[redacted]/2017	Male	Paramedic - Advanced Care	[redacted] non-compliant dementia patient. As I held patients right hand [redacted] the patient grabbed my right hand, pulled me towards him and spat in my face.
Cairns and Hinterland LASN	[redacted]/2017	Male	Paramedic - Advanced Care / [redacted]	Called to attend patient [redacted]. Patient became aggressive, verbally and physically attacking officer after demanding QAS drugs. Officer pulled and pushed backwards onto corner of ambulance module. [redacted]

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Local Ambulance Service Network (LASN)	Incident Date	Gender	Occupation	Incident Details
Cairns and Hinterland LASN	[redacted]/2017	Female	Paramedic - Advanced Care	Pt and bystanders verbally aggressive towards QAS officers - Pt's partner lunged towards Officer [redacted]
Metro North LASN	[redacted]/2017	Male	Paramedic - Advanced Care	<p>[redacted]</p> <p>left from his sitting position toward [redacted] from that point I reacted by means of attempting physical restraint, placing both of my arms underneath [redacted] armpits to try to facilitate reasonably forcible restraint so [redacted] could push away.</p> <p>[redacted]</p>
Metro North LASN	[redacted]/2017	Female	Paramedic - Advanced Care	<p>[redacted]</p> <p>Without warning Pt has then immediately yelled something whilst standing up onto bed and jumping off the bed at me. Pt has grabbed me by the back of the neck and attempted to headbutt me [redacted]</p> <p>[redacted]</p>

RTI Release

Local Ambulance Service Network (LASN)	Incident Date	Gender	Occupation	Incident Details
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s.73 - irrelevant - not related to actual physical aggression against a staff member

Metro South LASN	[redacted]/2017	Male	Paramedic - Advanced Care	[redacted]
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[redacted] the pt looked back at me, looked me in the eye and with a clenched fist threw his arm back hitting me across the side of the left cheek, nose and the centre of the forehead.

[redacted]

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Local Ambulance Service Network (LASN)	Incident Date	Gender	Occupation	Incident Details
Sunshine Coast LASN	[redacted]/2017	Female	Paramedic - Advanced Care	[redacted] - then unprovoked pt has spat on myself - spit landing on L) cheek and L) neck/shirt. [redacted]
Metro North LASN	[redacted]/2017	Female	Paramedic - Advanced Care	[redacted] he yelled loudly and aggressively and proceeded to grab my right hand very tightly [redacted] and pulled away from me whilst yelling. At this time I yelled ?Hey, hey, hey?.. Let go of my hand?, whilst trying to pull away from the patient. [redacted]
Cairns and Hinterland LASN	[redacted]/2017	Female	Paramedic - Advanced Care	[redacted] Pt partner became verbal aggressive then Lunged for QAS officer puller. [redacted]
Metro North LASN	[redacted]/2017	Female	Paramedic - Advanced Care	The patient became agitated when she was advised that we were going to transport her to hospital. She became verbally abusive towards QAS and then grabbed my left arm with her hand and dug her fingernails in causing superficial scratches. At the same time she spat towards me and her spit landed on my arm.
Metro South LASN	[redacted] 2017	Female	Paramedic - Advanced Care	Punched and kicked by patient in lower leg and shoulder.
Cairns and Hinterland LASN	[redacted]/2017	Male	Paramedic - Advanced Care	Loading / assisting the patient onto the stretcher. [redacted] After the patient settled down in his behaviour, he was being assisted onto the stretcher. Whilst doing so, he kicked his leg up striking the officers groin.
Darling Downs LASN	[redacted]/2017	Male	Paramedic - [redacted]	Pt was intoxicated and aggressive and sitting on the stretcher being treated by another crew.
West Moreton LASN	[redacted]/2017	Male	Paramedic - Advanced Care	[redacted] decided to leave the scene, and began driving away when an unknown object struck the back of the vehicle, cracking the rear windshield [redacted]

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Local Ambulance Service Network (LASN)	Incident Date	Gender	Occupation	Incident Details
Gold Coast LASN	[redacted]/2017	Female	Paramedic - Advanced Care	[redacted] PT approached Officer [redacted] and pushed his finger hard into her stomach.
Gold Coast LASN	[redacted]/2017	Male	Paramedic - Advanced Care	Attempting to assess PT, [redacted] of PT being hostile [redacted] came back after things settled down, holding a pair of scissors pointed towards me and PT, [redacted]
North West LASN	[redacted]/2017	Female	Paramedic - Advanced Care	[redacted] The patient came out and came towards me putting his shoulder on mine and pinning me against the vehicle while cursing and yelling at me. [redacted]
Metro North LASN	[redacted]/2017	Male	Paramedic - Advanced Care	[redacted] pt "lashed out" striking PCO. [redacted]
Metro South LASN	[redacted]/2017	Male	Paramedic - Advanced Care	While attending to the patient at this residence e patients brother became very aggressive towards the crew, including physical intimidation, yelling, and "stand-over" behaviour. The patients brother verbally abused crew, and pushed one crew member as crew left residence.
Metro South LASN	[redacted]/2017	Male	Paramedic - Advanced Care	Pt getting out of vehicle, when out gave doubled handed forceful push to chest with aggressive behaviour. Then returned to vehicle again threatening officers.
Metro North LASN	[redacted]/2017	Male	Paramedic - [redacted]	Following patient who was behaving abnormally at a safe distance to ensure safety of patient and bystanders. Patient quickly approached me and attempted to strike me on L) head with R) open hand. When patient drew hand again I grabbed her wrist to stop her striking me again. She turned her body to leave while I was still holding her wrist. My arm ended up in front of her and she bit me. I quickly withdrew.
Gold Coast LASN	[redacted]/2017	Male	Paramedic - Advanced Care	[redacted] sat up on stretcher swing both closed and open fists/hands at myself. [redacted] Pt made contact with officers forearm and chest with deliberate blows. Pt under influence of ? Drugs and/or alcohol. Nil obvious injuries to officer.

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Local Ambulance Service Network (LASN)	Incident Date	Gender	Occupation	Incident Details
Townsville LASN	[redacted] 2017	Male	Paramedic - Advanced Care	<p>[redacted] when he turned around and said in a sarcastic manner, "thanks for your help", and tried to reach out and touch me. I warned the pt to not touch me, and pushed his hand out of my personal space. He then began approaching me in a threatening manner and said that he would touch me if he wants. I felt threatened and intimidated. At this point, I said clearly, get back. I placed a single hand in the centre of his chest and pushed him away. Whilst he was being pushed away, the pt made physical contact with me ? he made a backhand motion, brushing my L) forearm and chest. The pt continued to approach me when my partner [redacted] pushed the pt back, and myself out of the way. [redacted]</p>
<p>s.73 - irrelevant - not related to actual physical aggression against a staff member</p>				
Metro South LASN	[redacted]/2017	Male	Paramedic - [redacted]	<p>[redacted] officer was deliberately slapped hard across the face. Pt was also attempting to bite officers (did not make contact). [redacted]</p>

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Local Ambulance Service Network (LASN)	Incident Date	Gender	Occupation	Incident Details
Central Queensland LASN	[redacted]/2017	Female	Paramedic - Advanced Care	Pt was sitting on the ground. I had moved personal possessions from her from her reach on the ground to ensure scene safety. The pt then stood from her seated position and charged towards me, striking my right ribs with her forearm.
Cairns and Hinterland LASN	[redacted]/2017	Female	Paramedic - Advanced Care	QAS transporting a [redacted] pt from [redacted] Pt suddenly woke from sedation highly agitated and violent (attempting to kick, punch, bite and spit). [redacted]
Townsville LASN	[redacted]/2017	Female	Not an employee of DCS	Attempting to assess pt's pupils. After asking permission, pt struck observer's face and poked her in the eye.
Townsville LASN	[redacted]/2017	Male	Paramedic - Advanced Care	While trying to assess pt's pupils, pt struck officer on face with back of hand.
Wide Bay LASN	[redacted]/2017	Male	Paramedic - Advanced Care	I was restraining a Pt with hospital staff when the Pt spat at my face.
Mackay LASN	[redacted] 2017	Female	Paramedic - Advanced Care	Had loaded agitated, aggressive patient on stretcher, had my hands on the handle at the foot end of stretcher to start pushing towards ambulance when patient lifted her foot in the air kicking out at QAS officer, patients heel came into contact with my right wrist while holding stretcher with hand.
Metro North LASN	[redacted] 2017	Female	Paramedic - Advanced Care	I was returning to the ambulance across the road from the address. I was carrying the Corpuls and radioing Comms when the patient grabbed me from behind in a bear hug type hold with his hands clasped in front of me.
Central Queensland LASN	[redacted]/2017	Female	Paramedic - Advanced Care	QAS called to pt for [redacted] [redacted] due to violent patient on scene, [redacted] one officer had to lock themselves in the bathroom before both being able to vacate the property to a safe distance. [redacted]

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Local Ambulance Service Network (LASN)	Incident Date	Gender	Occupation	Incident Details
Central Queensland LASN	[redacted]/2017	Female	Paramedic - Advanced Care	[redacted] While assessing the patient, he suddenly became highly agitated and had continual loud outbursts, causing both officers to need to evacuate the residence for their own safety. [redacted] y, I was unable to safely make it past patient without being struck. I therefore decided to lock myself in the bathroom as the patient was becoming out of control. [redacted]
Metro South LASN	[redacted]/2017	Male	Paramedic - Advanced Care	We were attending a patient who was under the influence of drugs. Patient unprovoked suddenly became violent and charged at my partner and began punching him in a flurry of punches. In the course of trying to protect my partner the patient began punching me and I sustained a punch to the right side of my face/head. At some point during the scuffle I sustained an injury to my right ankle and shin. Left knee also noted to be painful on extension.
Metro South LASN	[redacted]/2017	Male	Paramedic - Advanced Care	Unprovoked assault with multiple punches to head.
Sunshine Coast LASN	[redacted]/2017	Male	Paramedic - Advanced Care / [redacted]	Assisting to restrain a patient who was agitated and aggressive when she bit me at the base of my right thumb.
Townsville LASN	[redacted]/2017	Male	Paramedic - Advanced Care	[redacted] On arrival pt agitated with fluctuating mood swings. Whilst trying to get patient on the stretcher, patient bit my right forearm. Pt did not break the skin and patient head was pushed off immediately. Pt continued in the ambulance to attempt to bite paramedics when in an agitated/ aggressive state.
Cape York and Torres LASN	[redacted]/2017	Male	Paramedic - Advanced Care	[redacted] She approached my door and attempted to attack me through the window repeatedly smashing at the window with such force that the glass was flexing inwards. I expected it to break over me. During this physical attack, the verbal abuse continued with a constant flow of prefixed variations of C***. The window was covered in oil / dirt marks from her hands however I could not identify any further damage. [redacted]
Mackay LASN	[redacted]/2017	Male	Patient Transport Officer	[redacted] She was demanding I go back and get it and when I said I had already had grabbed it she became frustrated and struck me in the shoulder with her fist. [redacted]

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Local Ambulance Service Network (LASN)	Incident Date	Gender	Occupation	Incident Details
West Moreton LASN	[redacted]/2017	Male	Paramedic - [redacted]	pt. struck me on the face and knocked off my glasses with her open hand while we were moving her to the hospital bed. She also attempted to bite me on the arm in the QAS unit.
s.73 - irrelevant - not related to actual physical aggression against a staff member				
Townsville LASN	[redacted]/2017	Male	Paramedic - Advanced	AGRESSIVE BY STANDERS . ENDED UP IN A HEADLOCK AND PUNCHED TO THE BACK
Townsville LASN	[redacted]/2017	Female	Paramedic - Advanced Care	[redacted] Pt became physically combative toward QAS as did 4 other bystanders. I was injured trying to get a bystander off of [redacted] as he had grant in a headlock and was punching [redacted] As I pulled the offender back he hit me in the head in an attempt to push me away
Townsville LASN	[redacted] 2017	Male	Paramedic - [redacted]	First attending crew were managing a person with [redacted] the situation rapidly escalated to a street fight, multiple persons assaulting QAS and QPS personnel in the street-m QPS incident number [redacted] QAS incident number [redacted]
Townsville LASN	[redacted] 2017	Male	Paramedic - [redacted]	SITUATION HAD BECOME HOSTILE DUE TO BYSTANDERS OBSTRUCTION TO PARAMEDICS CARRYING OUT DUTIES. CAUSING FURTHER AGGITATION TO THE PATIENT. UPON ATTEMPTING TO MOVE THESE PERSONS AWAY FROM THE AMBULANCE I WAS STRUCK BY A FEMALE ACROSS RIGHT SHOULDER AND CHEST WITH OPEN HAND OR CLOSED FIST. NO INJURY WAS SUSTAINED.
Cairns and Hinterland LASN	[redacted]/2017	Female	Paramedic - Advanced Care	Whilst attempting to help the pt to the stretcher the pt has swung around and punched me in the face using a closed fist.
Metro South LASN	[redacted] 2017	Female	Paramedic - Advanced Care	[redacted] during this time pt has spat at paramedic in the face, paramedic was wearing PPE at the time (safety glasses, gloves), [redacted] Pt then again attempted to spit at paramedic 5 minutes after the initial incident, [redacted]
Gold Coast LASN	[redacted]/2017	Male	Paramedic - Advanced Care	QAS attending a pt that called QAS [redacted] Intoxicated and drug effected. [redacted] Officer [redacted] attending to patient at this time. pt. Pt suddenly, stood up in front of officer [redacted] and threw a L) hand punch toward his face without warning. Officer [redacted] blocked punch with R) forearm. [redacted]

RTI REQUEST

Local Ambulance Service Network (LASN)	Incident Date	Gender	Occupation	Incident Details
West Moreton LASN	[redacted]/2017	Female	Paramedic - Advanced Care	[redacted] When gas eventually removed [redacted] from pt she got up and lunged at qas, had officer [redacted] who was alerted to pts aggression earlier and came to the scene not intervined, I would have been assaulted. [redacted]
Cairns and Hinterland LASN	[redacted]/2017	Male	Paramedic - Advanced Care	Talking to patient, patient had been walking street telling people to call an ambulance. Asking patient what was wrong when he became aggressive and took a step forward and attempted to punch at me. I move out of his way, no contact.
[redacted] LASN	[redacted]/2017	Male	Paramedic - Advanced Care	<p>During the initial POP assessment of [redacted], I believed [redacted] was under the influence of alcohol and another unknown substance. [redacted]</p> <p>[redacted] I heard [redacted] suddenly began yelling at ACP [redacted] and other [redacted] abuse. [redacted]</p> <p>[redacted] I saw [redacted] stand and quickly exit the ambulance following [redacted] while continuing her [redacted] abuse. I quickly moved around the front of the ambulance and saw [redacted] trying to retreat meanwhile blocking [redacted] strikes. I moved into [redacted] position four, grabbed her upper right arm and pulled her backwards in effort to create a distraction giving [redacted] time to gain distance of safety. [redacted]</p> <p>[redacted] slowly ceased her attempts to strike out with her left arm and legs and ceased her verbal threats of violence. However, when I moved back gaining distance allowing her to sit upright, [redacted] a exploded again, yelling she was going to assault QAS and attempted to grab the side of the ambulance in efforts to get to her feet. I continued de-escalation strategies meanwhile attempting to stop [redacted] grabbing the side of the ambulance preventing her getting to her feet. [redacted] replied by kicking out and hitting out at me only making contact with my arms and legs as I deflected her blows and constantly moved to remain in her position 2 and 3 as she spun on her buttocks trying to attack. As [redacted] pulled herself to her feet and attempted to strike me, I again caught her right arm, employed the pull/push technique spinning her momentum again to the ground. [redacted]</p> <p>[redacted] continued struggling, kicking and her verbal threats and abuse.</p>

RTI RELEASE

Local Ambulance Service Network (LASN)	Incident Date	Gender	Occupation	Incident Details
				<p>[redacted] recommenced her abuse and threats then sat up on the stretcher. I observed [redacted] quickly slip her legs out from underneath the lower stretcher seatbelts and begun kicking at [redacted] face and torso making contact on [redacted] as he stood and turned blocking with his back. I [redacted]</p>
<p>[redacted] LASN</p>	<p>[redacted]/2017</p>	<p>Female</p>	<p>Paramedic - Advanced Care</p>	

RTI Release

Local Ambulance Service Network (LASN)	Incident Date	Gender	Occupation	Incident Details
				<p>[redacted] As I asked for [redacted] to put on her seatbelt, she burst into a rage shouting [redacted] and other [redacted] abuse and was attempting to stand up to move towards me. ACP [redacted] verbally distracted [redacted] allowing me time to open the side door to retreat however [redacted] quickly followed me out, continuing to yell her abuse and then started to assault me attempting to punch and hit out at my face. I could only deflect these continuous strikes as I moved back. I noticed [redacted] move in behind [redacted] then pull her way from me. This is when she turned her focus on [redacted] and started to assault him. [redacted]</p> <p>[redacted] commenced her threats of assault on us and tried to stand up. However, [redacted] again attempted de-escalation tactics and kept [redacted] from grabbing the ambulance to assist standing, meanwhile [redacted] punch and kicked out at [redacted] whenever he was within striking distance. At one point [redacted] managed to stand and then started to hit out at [redacted]</p> <p>[redacted]</p>

RTI Release

Local Ambulance Service Network (LASN)	Incident Date	Gender	Occupation	Incident Details
[redacted] LASN [redacted]/2017		Male	Paramedic - [redacted]	Patient becoming violent and aggressive attacking [redacted] and QAS vehicle verbally and physically after being roused, Patient throwing punches and pushing door of QAS vehicle against [redacted] patient standing in middle of road blocking traffic abusing vehicles, patient deliberately rode bicycle into side of QAS vehicle punching vehicle window, head butting window, minor damage to QAS vehicle in the form of scratches.
Gold Coast LASN [redacted] 2017		Female	Paramedic	Whilst en route to [redacted] patient inappropriately pushed officers head towards crotch 3 x whilst officer was trying to perform a manual BP on r) arm & called officer a 'bitch' when attempting further hx taking in establishing time line of events for handover at the [redacted]
Gold Coast LASN [redacted]/2017		Male	Paramedic - Advanced Care	Called to [redacted] yo pt, [redacted] [redacted] pt has kicked officer [redacted] in the head above bridge of nose with pt's heel / foot.
Sunshine Coast LASN [redacted] 2017		Male	Paramedic - Advanced Care	Aggressive agitated patient, physically assaulting partner in back of vehicle. Patient was kicking, punching and spitting. While assisting partner patient kicked out striking myself on shin. Patient had unbuckled her seat belts, sitting on stretcher facing towards side door kicking out. We grabbed a hold of patients legs in order to allow student paramedic and ourselves to safely withdraw.
Sunshine Coast LASN [redacted] 2017		Male	Paramedic - [redacted]	Whilst trying to restrain the patient she tried to bite, spit, punch, kick and scratch me - slight scratch on elbow but skin torn - no other injuries - I was spat on arm as well.
Sunshine Coast LASN [redacted]/2017		Male	Paramedic - Advanced Care	Patient suddenly became aggressive and combative to a level that was no longer able to be controlled.
West Moreton LASN [redacted]/2017		Female	Paramedic - Advanced Care	Officer [redacted] was asking pt to transfer from [redacted] Pt non compliant trying to grab officers around neck and by the arms to push on to get across. Pt nil medical issue why she could not mobilise by herself. Officer [redacted] repeatably told pt "no, do not grab me. You will hurt me if you do that. You can do it yourself." As officer gestured for pt to move across pt grabbed officer [redacted] by the R wrist using excessive force causing pain to the officer. Officer asked pt to let go and pt squeezed tighter, officer had to peel pt's fingers off officers wrist ask she refused to let go. Pt was completely alert and orientated during incident.
Metro North LASN [redacted]/2017		Male	Paramedic - Advanced Care	Whilst moving pt [redacted] pt was leaning forward and to the left [redacted] [redacted] he threw an elbow backwards striking me on my R forearm. Pt had previously been sitting in similar position and I had grabbed his shoulder to prevent him falling without incident approx 4 times.

Local Ambulance Service Network (LASN)	Incident Date	Gender	Occupation	Incident Details
West Moreton LASN	[redacted] 2017	Male	Paramedic - Advanced Care	THROWN UP AGAINST BACK LEFT CORNER PANEL OF AMBULANCE BY MEMBER OF PUBLIC, PINNED AGAINST AMBULANCE AND PUNCHED REPEATEDLY IN LEFT UPPER ARM AS WELL AS STRUCK TO LEFT SIDE OF FACE, VERBALLY ABUSED AND THREATENED WITH DEATH. CASE NUMBER [redacted]
North West LASN	[redacted]/2017	Female	Paramedic - [redacted]	[redacted] The whole crowd then erupted throwing rocks and sticks at QAS and QPS. QAS ran for vehicle and left scene immediately. Nil injuries or damage to vehicle sustained.
Townsville LASN	[redacted]/2017	Male	Paramedic - Advanced Care	Pt had been verbally abusive prior to transport however had calmed down and slept en route to hospital. Pt woke and became agitated and threatened to urinate on the stretcher. Pt then tried to climb off stretcher during transit. Pt unbuckled seat belt and Pt fingernail and seat belt scratched officer on the elbow, breaking skin but nil bleeding.
Gold Coast LASN	[redacted]/2017	Female	Paramedic - [redacted]	As I was attempting to assess the patient's [redacted] the patient rose to a seated position and became verbally and physically aggressive and struck out at me with her hands and attempted to kick me with her feet, [redacted]
North West LASN	[redacted]/2017	Female	Paramedic - [redacted]	QAS was transporting patient [redacted] when a young male threw rocks at the vehicle when it passed. Minor paint chips out of passenger side of module.
North West LASN	[redacted]/2018	Male	Paramedic - Advanced Care	QAS were treating a [redacted] female patient who was under the influence of alcohol [redacted] when she lashed out grabbing officer [redacted] by the arm and causing a scratch that became red and inflamed to R) upper arm [redacted]
Metro South LASN	[redacted] 2018	Male	Paramedic - Advanced Care	[redacted] pt spat towards face of QAS officer. Officers face in close proximity, all PPE (glasses) being worn, [redacted]
Sunshine Coast LASN	[redacted]/2018	Female	Paramedic - Advanced Care	Pt took seat belts off while security approached jumped out back of ambulance pushed myself aside trying to abscond.
Cairns and Hinterland LASN	[redacted]/2018	Male	Paramedic - Advanced Care	while on route to hospital pt became abusive, swearing, and throwing items ([redacted]) at myself.

Local Ambulance Service Network (LASN)	Incident Date	Gender	Occupation	Incident Details
Townsville LASN	[redacted]/2018	Male	Paramedic - Advanced Care	Transporting a patient to hospital and he has become more aggressive has attempted to punch officer but missed, patient has then kicked officer 3 times in the chest making officer restraint patient and this has caused pain to officer left shoulder [redacted]
West Moreton LASN	[redacted] 2018	Female	Paramedic - Advanced Care	[redacted] patient lashed out at officer [redacted]
Metro North LASN	[redacted]/2018	Male	Paramedic - Advanced Care	[redacted] In the hallway the patient started swearing, screaming [redacted] Nil signs of violence at this point. The officer approached the patient asking her to calm down and lower her voice. at this point she struck the officer in the chest with her fist. The officer moved to the foot end of the stretcher, out of reach of the patient. The patient sat up and spat on the officer. [redacted]
Metro South LASN	[redacted]/2018	Female	Paramedic - Advanced Care	[redacted] the patient has turned her head and grabbed my arm, biting and scratching my arm with nails from both of her hands. Skin was broken and bleeding from site.
Metro North LASN	[redacted]/2018	Female	Paramedic - Advanced Care	Pt became aggressive whilst talking with QAS. Pt threatened officer with walking stick saying, "I'll hit you over the fucking head." Officer [redacted] grabbed the stick trying to protect us, so pt let go. He then took a swing at myself, connecting firmly with my L) shoulder.
Central Queensland LASN	[redacted]/2018	Male	Paramedic - Advanced Care	[redacted] the patient stood up and became increasingly agitated and aggressive. The patient is a [redacted] The patient began yelling in an aggressive manner "I don't wanna fuckin be here, you cant fuckin keep me here". Then took an aggressive stance towards me in an attempt to intimidate. He then raised his right hand and too several shadow boxing type punches in my direction with intent to cause to me harm. During this attack on me he was saying "Ill fuckin sock ya cunt, if you dont move". I raised my arm in a bar motion to create a barrier between myself and the aggressive patient. The patient then began spitting towards myself and my partner. We verbally in an assertive manner instructed the patient to not do spit at us. [redacted] Pt intoxicated
Central Queensland LASN	[redacted] 2018	Male	Paramedic - Advanced Care	[redacted] the male offender has then hit my arm then grabbing my right wrist with his right hand. At this time appeared male was going to attack myself and my partner. Was able to remove my wrist from his grip [redacted]
Cairns and Hinterland LASN	[redacted]/2018	Male	Paramedic - Advanced Care	[redacted] Pt leant forward and spat in my direction. I leant back, away from pt and [redacted] but pt spat and spit hit protective glasses and cheek.

RELEASABLE