# **Incident Detail Report**

Data Source: QACIR
Incident Status: Closed
Incident number: 07229274
ProQA number:
Console name: PF607
Incident Date: 15/01/2016 11:40:21

Last Updated:

Incident Information			
Incident Type:	ACUTE 1C	Alarm Level: Problem:	FIRE UNKNOWN STATUS
Priority: Determinant:	IC	Agency:	QAS
Base Response#:	051586	Jurisdiction:	6 Southport Gold Coast
Confirmation#:	00045017	Division:	6 Mudgeeraba
Taken By:	Mair, Carolyn	Battalion:	6 Mudgeeraba
Response Area:	6 Mudgeeraba	Response Plan:	Acute
Disposition:	A Case Completed, Treatment Onl	Command Ch:	//{}
Cancel Reason: Incident Status:	Oleand	Primary TAC:	UylF Ch 36 BROADBEACH
Certification:	Closed ACUTE	Secondary TAC: Delay Reason (if any):	
Longitude:	26622778	Latitude:	61927222
Longitude.	20022770	Editions.	) 01021222
Incident Location			
Location Name:	6ROBINA HOSPITAL GR FLOOR B	County:	GOLD COAST
Address:	BLOCK 2 BAYBERRY LANE	Location Type:	Alarm
Address. Apartment:	2 DATBERRT LAINE	Cross Street:	ROBINA TOWN CENTRE DR/GOLD
Apartment.		\(\frac{\(\circ{\)\}}}}}}}}}\)}\)}\)	COAST HOSP ACCS
Building:		Map Reference:	G48H19
City, State, Zip:	ROBINA QLD 4226		
Call Receipt	ECA	gripinal CLI Phone	
Caller Name:	FCA	Original CLI Phone	See FCA Details
	FCA	Original CLI Phone Call Back Phone: Caller Location:	See FCA Details
Caller Name: Method Received: Caller Type:	FCA	Call Back Phone: Caller Location:	See FCA Details
Caller Name: Method Received: Caller Type: Time Stamps		Call Back Phone: Caller Location: Elapsed Times	
Caller Name: Method Received: Caller Type:  Time Stamps Description	Date Time User	Call Back Phone: Caller Location:	See FCA Details  Time
Caller Name: Method Received: Caller Type:  Time Stamps Description Phone Pickup	Date Time User 15/01/2016 11:38:44	Call Back Phone: Caller Location: Elapsed Times Description	
Caller Name: Method Received: Caller Type:  Time Stamps Description Phone Pickup 1st Key Stroke	Date Time User 15/01/2016 11:38:44 15/01/2016 11:38:44	Call Back Phone: Caller Location:  Elapsed Times Description  Received to In Queue	
Caller Name: Method Received: Caller Type:  Time Stamps Description Phone Pickup 1st Key Stroke In Waiting Queue	Date Time User 15/01/2016 11:38:44 15/01/2016 11:38:44 15/01/2016 11:40:21	Call Back Phone: Caller Location:  Elapsed Times Description  Received to In Queue Call Taking	
Caller Name: Method Received: Caller Type:  Time Stamps Description Phone Pickup 1st Key Stroke	Date Time User 15/01/2016 11:38:44 15/01/2016 11:38:44 15/01/2016 11:40:24	Call Back Phone: Caller Location:  Elapsed Times Description  Received to In Queue	Time
Caller Name: Method Received: Caller Type:  Time Stamps Description Phone Pickup 1st Key Stroke In Waiting Queue Call Taking Complete	Date Time User 15/01/2016 11:38:44 15/01/2016 11:38:44 15/01/2016 11:40:21  Mair, Carolyn 15/01/2016 11:42:26	Call Back Phone: Caller Location:  Elapsed Times Description  Received to In Queue Call Taking In Queue to 1st Assign	Time 00:01:43
Caller Name: Method Received: Caller Type:  Time Stamps Description Phone Pickup 1st Key Stroke In Waiting Queue Call Taking Complet 1st Unit Assigned 1st Unit Enroute 1st Unit Arrived	Date Time User 15/01/2016 11:38:44 15/01/2016 11:38:44 15/01/2016 11:40:21 Mair, Carolyn 15/01/2016 11:42:26 15/01/2016 11:56:41	Call Back Phone: Caller Location:  Elapsed Times Description  Received to In Queue Call Taking In Queue to 1st Assign Call Received to 1st Assign Assigned to 1st Enroute Enroute to 1st Arrived	Time  00:01:43 00:03:20 00:00:22 00:14:15
Caller Name: Method Received: Caller Type:  Time Stamps Description Phone Pickup 1st Key Stroke In Waiting Queue Call Taking Complet 1st Unit Assigned 1st Unit Enroute	Date Time User 15/01/2016 11:38:44 15/01/2016 11:38:44 15/01/2016 11:40:21  Mair, Carolyn 15/01/2016 11:42:26	Call Back Phone: Caller Location:  Elapsed Times Description  Received to In Queue Call Taking In Queue to 1st Assign Call Received to 1st Assign Assigned to 1st Enroute Enroute to 1st Arrived	Time  00:01:43 00:03:20 00:00:22
Caller Name: Method Received: Caller Type:  Time Stamps Description Phone Pickup 1st Key Stroke In Waiting Queue Call Taking Complet 1st Unit Assigned 1st Unit Enroute 1st Unit Arrived Closed	Date Time User 15/01/2016 11:38:44 15/01/2016 11:38:44 15/01/2016 11:40:21 Mair, Carolyn 15/01/2016 11:42:04 15/01/2016 11:56:41 15/01/2016 12:47:42 Archibald, Shaur	Call Back Phone: Caller Location:  Elapsed Times Description  Received to In Queue Call Taking In Queue to 1st Assign Call Received to 1st Assign Assigned to 1st Enroute Enroute to 1st Arrived	Time  00:01:43 00:03:20 00:00:22 00:14:15
Caller Name: Method Received: Caller Type:  Time Stamps Description Phone Pickup 1st Key Stroke In Waiting Queue Call Taking Complet 1st Unit Assigned 1st Unit Enroute 1st Unit Arrived	Date Time User 15/01/2016 11:38:44 15/01/2016 11:38:44 15/01/2016 11:40:21 Mair, Carolyn 15/01/2016 11:42:04 15/01/2016 11:56:41 15/01/2016 12:47:42 Archibald, Shaur	Call Back Phone: Caller Location:  Elapsed Times Description  Received to In Queue Call Taking In Queue to 1st Assign Call Received to 1st Assign Assigned to 1st Enroute Enroute to 1st Arrived Incident Duration	Time  00:01:43 00:03:20 00:00:22 00:14:15
Caller Name: Method Received: Caller Type:  Time Stamps Description Phone Pickup 1st Key Stroke In Waiting Queue Call Taking Complet 1st Unit Assigned 1st Unit Enroute 1st Unit Arrived Closed	Date Time User 15/01/2016 11:38:44 15/01/2016 11:38:44 15/01/2016 11:40:21 Mair, Carolyn 15/01/2016 11:42:04 15/01/2016 11:56:41 15/01/2016 12:47:42 Archibald, Shaur	Call Back Phone: Caller Location:  Elapsed Times Description  Received to In Queue Call Taking In Queue to 1st Assign Call Received to 1st Assign Assigned to 1st Enroute Enroute to 1st Arrived	00:01:43 00:03:20 00:00:22 00:14:15 01:08:58
Caller Name: Method Received: Caller Type:  Time Stamps Description Phone Pickup 1st Key Stroke In Waiting Queue Call Taking Complet 1st Unit Assigned 1st Unit Enroute 1st Unit Arrived Closed  Resources Assigned	Date Time User 15/01/2016 11:38:44 15/01/2016 11:38:44 15/01/2016 11:40:21 Mair, Carolyn 15/01/2016 11:42:26 15/01/2016 11:56:41 15/01/2016 12:47:42 Archibald, Shaur	Call Back Phone: Caller Location:  Elapsed Times Description  Received to In Queue Call Taking In Queue to 1st Assign Call Received to 1st Assign Assigned to 1st Enroute Enroute to 1st Arrived Incident Duration  Delay	00:01:43 00:03:20 00:00:22 00:14:15 01:08:58
Caller Name: Method Received: Caller Type:  Time Stamps Description Phone Pickup 1st Key Stroke In Waiting Queue Call Taking Complet 1st Unit Assigned 1st Unit Enroute 1st Unit Arrived Closed  Resources Assigned Unit Assigned	Date Time User  15/01/2016 11:38:44  15/01/2016 11:38:44  15/01/2016 11:40:21  Mair, Carolyn  15/01/2016 11:42:26  15/01/2016 11:56:41  15/01/2016 12:47:42 Archibald, Shaur  Disposition Enroute Staged Arrived  Cancel On Scene 1:42:26  A Case 11/44:25 11:58:37	Call Back Phone: Caller Location:  Elapsed Times Description  Received to In Queue Call Taking In Queue to 1st Assign Call Received to 1st Assign Assigned to 1st Enroute Enroute to 1st Arrived Incident Duration  Delay At Patient Avail Complete	00:01:43 00:03:20 00:00:22 00:14:15 01:08:58
Caller Name: Method Received: Caller Type:  Time Stamps Description Phone Pickup 1st Key Stroke In Waiting Queue Call Taking Complet 1st Unit Assigned 1st Unit Arrived Closed  Resources Assigned B601414 11:42:04	Date Time User 15/01/2016 11:38:44 15/01/2016 11:38:44 15/01/2016 11:40:21 Mair, Carolyn 15/01/2016 11:42:26 15/01/2016 11:56:41 15/01/2016 12:47:42 Archibald, Shaur  Disposition Enroute Staged Arrived Cancel On Scene 1:42:26	Call Back Phone: Caller Location:  Elapsed Times Description  Received to In Queue Call Taking In Queue to 1st Assign Call Received to 1st Assign Assigned to 1st Enroute Enroute to 1st Arrived Incident Duration  Delay At Patient Avail  Complete 12:09:08	00:01:43 00:03:20 00:00:22 00:14:15 01:08:58

#### Personnel Assigned

Unit Name

601414 Maxwell, Aaron (31978); Stenhouse, Aleasha (29936)

607573 Hacker, Jayson (23964)

#### **Pre-Scheduled Information**

No Pre-Scheduled Information

#### **Transports**

No Transports

Comments				
Date	Time	User	Туре	Comments
15/01/2016	11:40:21	6NESWAN	Response	Multi-Agency QFRS Incident #: QF6-16-005410
15/01/2016	11:40:22	6NESWAN	Response	[Notification] [QFRS]-Problem changed from ALARM FIRECOM P2 to FIRE
			•	STRUCTURE HIGH RISK by QFRS
15/01/2016	11:40:23	6CARMAI	Response	[Notification] [QFRS]-Problem changed from FIRE STRUCTURE HIGH RISK to
				FIRE STRUCTURE HIGH RISK by QFRS
15/01/2016	11:42:04	PS	Response	[Page] Dispatch page sent to Unit:601414, Sent From: BNECADPAG02
15/01/2016	11:42:11	601414	Response	[PRIVATE] ACKNOWLEDGEMENT OF INCIDENT RECEIVED BY MDT.
15/01/2016	11:42:14	PS	Response	[Page] Dispatch page to Unit:601414 complete to PIN
				Message sent successfully.
15/01/2016	11:42:19	PS	Response	[Page] Dispatch page to Unit:601414 complete to PIN
				Message sent successfully.
15/01/2016	11:42:46	601414	Response	[PRIVATE] ACKNOWLEDGEMENT OF INCIDENT RECEIVED BY MDT.
15/01/2016	11:43:02	6JAMPAU1	Response	SOS NOTIFIED
15/01/2016	11:43:09	601414	Response	[PRIVATE] ACKNOWLEDGEMENT OF INCIDENT RECEIVED BY MDT.
15/01/2016	11:43:17	6SALWAR	Response	[QAS] has closed their incident [07229275]
15/01/2016	11:43:21	601414	Response	[PRIVATE] ACKNOWLEDGEMENT OF INCIDENT RECEIVED BY MDT.
15/01/2016	11:43:25	PS	Response	[Page] Dispatch page sent to Upt:607573, Sent From: BNECADPAG02
15/01/2016	11:43:34	607573	Response	[PRIVATE] ACKNOWLEDGEMENT ØF/INGIDENT RECEIVED BY MDT.
15/01/2016	11:43:35	PS	Response	[Page] Dispatch page to Unit:607573/complete to PIN
				Message sent successfully.
15/01/2016	11:49:00	6FRAGUE	Response	CALL FROM QFES - REPORTS OF FIRE AT GCHRB - GROUND FLOOR B
				BLOCK
15/01/2016	11:49:04	601414	Response	[PRIVATE] ACKNOWLEDGEMENT OF INCIDENT RECEIVED BY MDT.
15/01/2016	11:49:11	607573	Response	[PRIVATE] ACKNOWLEDGEMENT OF INCIDENT RECEIVED BY MDT.
15/01/2016	11:57:20	6SALWAR	Response	601414 ON SCENE HEADING TO MAIN ENTRANCE
15/01/2016	11:57:30	607573	Response	[PRIVATE] ACKNOWLEDGEMENT OF INCIDENT RECEIVED BY MDT.
15/01/2016	12:04:52	6SALWAR	Response	607573 B. BLOCK EVACOED NIL CASUALITIEWS 2 QFES INSIDE IN BA FIRE
				EXTINGUISHED
15/01/2016	12:09:03	6SALWAR	Response	607573 QAS SNX
15/01/2016	12:25:38	6SALWAR	Response	607573 QFES STATE 10-15 MINS BEFPORE QAS CLEAR
15/01/2016	13:22:27	6LISMAU	Response	[QERS] has closed their incident [QF6-16-005410]
				_ \ \

Priority Changes
No Priority Changes

Call Activities		
	_	
Date Time Radio Activity Location	Comments	User
15/01/2016 11:40:21 MultiAgencyResponse	Originating Inc: QFRS Inc#QF6-16-005410	6NESWAN
15/01/2016 11:40:21 Incident in Waiting Queue		
15/01/2016 11:40:22 Read Comment	Comment for Incident 230 was Marked as	6JAMPAU1
	Read.	
15/01/2016 11:40:22 Read Comment	Comment for Incident 230 was Marked as	6MONBEG
	Read.	
15/01/2016 11:40:22 Read Comment	Comment for Incident 230 was Marked as	6TANLEE
_ /_ \	Read.	
15/01/2016 11:40:22 Read Comment	Comment for Incident 230 was Marked as	6SALWAR
	Read.	
15/01/2016 11:40:23 Read Comment	Comment for Incident 230 was Marked as	6SHAARC
	Read.	
15/01/2016 11:40:23 Read Comment	Comment for Incident 230 was Marked as	6ASHMAR
	Read.	
15/01/2016 11:40:23 Read Comment	Comment for Incident 230 was Marked as	6CHAMUN
	Read.	05104514
15/01/2016 11:40:23 Read Comment	Comment for Incident 230 was Marked as	6FIOARM
45/04/0040 44 40 00 B 40	Read.	01141/055
15/01/2016 11:40:23 Read Comment	Comment for Incident 230 was Marked as	6HAYBEE
45/04/0040 44 40 00 B 40	Read.	
15/01/2016 11:40:23 Read Comment	Comment for Incident 230 was Marked as	6ANGMCC
45/04/0040 44 40 00 B 40	Read.	4000 414/50
15/01/2016 11:40:23 Read Comment	Comment for Incident 230 was Marked as	12GRAWEB
45/04/0040 44 40 04 B 10	Read.	OMONDEO
15/01/2016 11:40:24 Read Comment	Comment for Incident 230 was Marked as	6MONBEG
45/04/0040 44 40 04 B 10	Read.	OLIAN/DEE
15/01/2016 11:40:24 Read Comment	Comment for Incident 230 was Marked as	6HAYBEE
45/04/0040 44-40.04 Band Onward	Read.	COALIMAD
15/01/2016 11:40:24 Read Comment	Comment for Incident 230 was Marked as	6SALWAR
	Read.	

15/01/2016	11:40:24		Read Comment		Comment for Incident 230 was Marked as	6ANGMCC
15/01/2016	11:40:24		Read Comment		Read. Comment for Incident 230 was Marked as	6SHAARC
15/01/2010	11.40.24		Read Comment		Read.	OSHAARC
15/01/2016	11:40:24		Read Comment		Comment for Incident 230 was Marked as Read.	6CHAMUN
15/01/2016	11:40:24		Read Comment		Comment for Incident 230 was Marked as Read.	6ASHMAR
15/01/2016	11:40:24		Read Comment		Comment for Incident 230 was Marked as Read.	6TANLEE
15/01/2016	11:40:24		Read Comment		Comment for Incident 230 was Marked as Read.	6FIOARM
15/01/2016	11:40:24		Read Comment		Comment for Incident 230 was Marked as Read.	12GRAWEB
15/01/2016	11:40:24		Read Comment		Comment for Incident 230 was Marked as Read.	6JAMPAU1
15/01/2016	11:40:32		Incident in Waiting Queue Timer Clear		Neau.	
45/04/0040	44.40.50		Read Incident		Incident 230 was Marked as Read.	6JAMPAU1
15/01/2016	11:40:52					
15/01/2016	11:40:56		Read Comment		Comment for Incident 230 was Marked as Read.	6FRAGUE
45/04/0040	44.44.00		l la a n A ati a n			CIAMDALIA
15/01/2016	11:41:00		UserAction		User clicked Exit/Save	6JAMPAU1
15/01/2016	11:41:05		UserAction		User clicked Exit/Save	6SALWAR
15/01/2016	11:41:20		UserAction		User clicked Exit/Save	6HAYBEE
15/01/2016	11:41:21		Incident Late			•
15/01/2016	11:41:43		UserAction	/	User clicked Exit/Save	6ANGMCC
15/01/2016	11:42:04	601414	Dispatched	2 BAYBERRY LANE / /	Response Number (051586)	6SALWAR
13/01/2010	11.42.04	001414	Dispatorica	[6ROBINA HOSPITAL GR	(001000)	OOALWAR
				FLOOR B BLOCK]	$(\bigcirc)$	
15/01/2016	11:42:26	601414	Resp	2 BAYBERRY LAME	Responding From = ALLCHURCH ST	VisiNET
13/01/2010	11.42.20	001414	Resp	Z DATBERKT LAME 7 //		VISIINE I
				∧   \//ſ	[PINDARA PRIVATE HOSPITAL]	
15/01/2016	11:43:00		UserAction	(\\'\')	User clicked Exit/Save	6FRAGUE
					, , , , , , , , , , , , , , , , , , , ,	
15/01/2016	11:43:10		UserAction		User clicked Exit/Save	6JAMPAU1
15/01/2016	11:43:19		UserAction	_ \ \	User clicked Exit/Save	6SALWAR
15/01/2016	11:43:24	607573	Dispatched	2 BAYBERRY DANE	Posponos Number (051502)	6SALWAR
13/01/2010	11.43.24	00/3/3	Dispatched		Response Number (051592)	OSALWAR
				[6ROBINA MOSPITAL GR		
				ELOOR B BLOCK		
				LOOK B BLOCK		
15/01/2016	11:44:08		Read Comment	$\sim$ $\setminus$ $\sim$	Comment for Incident 230 was Marked as	6KIMREG
			//		Read.	
45/04/0040	44.44.04		In add and I add			
15/01/2016	11:44:24		Incident Late	/ /	Active incident marked as late	
15/01/2016	11:44:25	607573	Resp	2 BAYBERRY LANE	Responding From = CAR PARK	VisiNET
	_			[6ROBINA HOSPITAL GR	ACCS\HOLLOWS WAY	
					ACCS/HOLLOWS WAT	
			$\wedge$	FLOOR B BLOCK]		
15/01/2016	11:45:05		UserAction	<b>~</b>	User clicked Exit/Save	6KIMREG
						-
15/01/2016	11:45:25		Read Comment		Comment for Incident 230 was Marked as	6SALWAR
					Read.	
15/01/2016	11:45:33		UserAction		User clicked Exit/Save	6SALWAR
15/01/2016	11:48:32		Read Comment		Comment for Incident 230 was Marked as	6FRAGUE
			_ ' \ \		Read.	
15/01/2016	44.40.00		UserAction		User clicked Exit/Save	CEDACHE
	11:49:02		·			6FRAGUE
15/01/2016	11:50:27		Read Comment		Comment for Incident 230 was Marked as	6HAYBEE
					Read.	
15/01/2016	11:54:14		UserAction		User selected Add Additional Resources from	6SALWAR
10/01/2010			(000)		Popup Menu	00/12/1/11
4 = 10 4 10 0 4 0	44 = 4 40		100			004114445
15/01/2016	11:54:19		VisiCAD Recommendation		601303: 00:00:31, 601414: 00:02:37, 607573:	6SALWAR
			<b>~</b>		00:05:20, 605692: 00:06:35, 601528:	
					00:10:04,	
15/01/2016	11:56:41	601414	At Scene	2 BAYBERRY LANE		VisiNET
			Read Comment	· · <del>-</del>	Comment for Incident 230 was Marked as	
15/01/2016	11:56:49		Neau Comment			6ANGMCC
					Read.	
15/01/2016	11:56:56		UserAction		User clicked Exit/Save	6ANGMCC
				0 BAVBEETWAY:=	JOST GHORGE EXITORYS	
15/01/2016	11:58:37	607573	At Scene	2 BAYBERRY LANE		VisiNET
15/01/2016	12:00:02		UserAction		User clicked Exit/Save	6HAYBEE
						-
15/01/2016	12:07:12		Read Comment		Comment for Incident 230 was Marked as	6JAMPAU1
					Read.	
15/01/2016	12:07:25		UserAction		User clicked Exit/Save	6JAMPAU1
15/01/2016	12:08:09		Read Comment		Comment for Incident 230 was Marked as	6HAYBEE
					Read.	
45/04/0040	40.00.00	004444	Aveilable	CDODINA LICODITAL CO	noud.	COALVAAD
15/01/2016	12:09:08	601414	Available	6ROBINA HOSPITAL GR		6SALWAR

Incident Repo	ort								
15/01/2016 15/01/2016			UserAction Partially Av		FLOOR B BLO 2 BAYBERRY [6ROBINA HO	LANE SPITAL GR	User clicked Exit/Save		6HAYBEE VisiNET
15/01/2016	12:47:42	2 607573	Available		FLOOR B BLO 2 BAYBERRY [6ROBINA HC	LANE			6SHAARC
15/01/2016	12:47:42	2	Response Clo	sed	FLOOR B BLO 6ROBINA HOS FLOOR B BLO	SPITAL GR			6SHAARC
15/01/2016 15/01/2016	13:16:5: 13:17:1:		UserAction UserAction				User clicked Exit/Save User clicked Exit/Save		6SALWAR 6SALWAR
Edit Log									
Date	Time	Field		Changed From	Changed To	Reason	Table	Workstation	User
15/01/2016	11:40:21	Pickup_Map_ Map_Info Read Comme		(Blank) G48H19 False	G48H19 G48H19 True	(Comment Notification	Response_Transports Response_Master_Incident Response_Master_Incident	DRVCSEC77 DRVCSEC77 PA619	6NESWAN 6NESWAN 6JAMPAU1
15/01/2016	11:40:22	Read Comme	ent	False	True	Window) (Comment Notification	Response_Master_Incident	PA634	6MONBEG
15/01/2016	11:40:22	Read Comme	ent	False	True	Window) (Comment Notification	Response_Master_Incident	PA610	6TANLEE
15/01/2016	11:40:22	Read Comme	ent	False	True	Window) (Comment Notification	Response_Master_Incident	PA606	6SALWAR
15/01/2016	11:40:23	Read Comme	ent	False	True	Window) (Comment Notification	Response_Master_Incident	PA613	6SHAARC
15/01/2016	11:40:23	Read Comme	ent	False	True	Window) (Comment Notification	Response_Master_Incident	PA603	6ASHMAR
15/01/2016	11:40:23	Read Comme	ent	False	True	Window) (Comment Notification	Response_Master_Incident	PA605	6CHAMUN
15/01/2016	11:40:23	Read Comme	ent	False	True	Window) (Comment Notification	Response_Master_Incident	PA609	6FIOARM
15/01/2016	11:40:23	Read Comme	ent	False	True	Window) (Comment Notification	Response_Master_Incident	PA611	6HAYBEE
15/01/2016	11:40:23	Read Comme	ent	False	True	Window) (Comment Notification	Response_Master_Incident	PA607	6ANGMCC
15/01/2016	11:40:23	Read Comme	ent	False	True	Window) (Comment Notification	Response_Master_Incident	MA502	12GRAWEB
15/01/2016	11:40:24	Read Comme		False	True	Window) (Comment Notification	Response_Master_Incident	PA634	6MONBEG
15/01/2016	11:40:24	Read Comme	ent	False	True	Window) (Comment Notification	Response_Master_Incident	PA611	6HAYBEE
15/01/2016	11:40:24	Read Comme	ent	False	True	Window) (Comment Notification	Response_Master_Incident	PA606	6SALWAR
15/01/2016	11:40:24	Read Comme	ent	False	True	Window) (Comment Notification Window)	Response_Master_Incident	PA607	6ANGMCC
15/01/2016	11:40:24	Read Comme	ent	False	True	(Comment Notification Window)	Response_Master_Incident	PA613	6SHAARC
15/01/2016	11:40:24	Read Comme	nt	False	True	(Comment Notification Window)	Response_Master_Incident	PA605	6CHAMUN

Window)

merdent Report							
15/01/2016 11:40:24	Read Comment	False	True	(Comment Notification	Response_Master_Incident	PA603	6ASHMAR
15/01/2016 11:40:24	Read Comment	False	True	Window) (Comment Notification Window)	Response_Master_Incident	PA610	6TANLEE
15/01/2016 11:40:24	Read Comment	False	True	(Comment Notification Window)	Response_Master_Incident	PA609	6FIOARM
15/01/2016 11:40:24	Read Comment	False	True	(Comment Notification Window)	Response_Master_Incident	MA502	12GRAWEB
15/01/2016 11:40:24	Read Comment	False	True	(Comment Notification Window)	Response_Master_Incident	PA619	6JAMPAU1
15/01/2016 11:40:52	Read Call	False	True	(Response Viewer)	Response_Master_Incident	PA619	6JAMPAU1
15/01/2016 11:40:56	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA615	6FRAGUE
15/01/2016 11:42:29	Current_UnitRespPriorityDesc	c601414: 1C	HOT1C	Field Response	Response_Vehicles_Assigne	dBNECADMDI03	
15/01/2016 11:44:08	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA604	6KIMREG
15/01/2016 11:44:31	Current_UnitRespPriorityDes	c607573: 1C	HOT1C	Field Response	Response Vehicles_Assigne	dBNECADMDN0	2
15/01/2016 11:45:25	Read Comment	False	True	(Response / Viewer)	Response_Master_Incident	PA606	6SALWAR
15/01/2016 11:48:32	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA615	6FRAGUE
15/01/2016 11:50:27	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA611	6HAYBEE
15/01/2016 11:56:49	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA607	6ANGMCC
15/01/2016 12:07:12	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA619	6JAMPAU1
15/01/2016 12:08:09	Read Comment	False	True (	(Response	Response_Master_Incident	PA611	6HAYBEE

# **Incident Detail Report**

Data Source: QACIR
Incident Status: Closed
Incident number: 07229275
ProQA number:
Console name: PF607
Incident Date: 15/01/2016 11:40:23

Last Updated:

Incident Information ACUTE Alarm Level: Incident Type: Priority: FIRE UNKNOWN STATUS Problem: 1C Determinant: Agency: QAS Base Response#: Jurisdiction: 6 Southport Gold Coast Confirmation#: 00045018 Division: 6 Mudgeeraba Battalion: 6 Mudgeeraba Taken By: Mair, Carolyn Response Area: 6 Mudgeeraba Response Plan: Acute Disposition: Vehicle Change Command Ch: HF Ch 36 BROADBEACH Cancel Reason: **Duplicate Call Primary TAC:** Incident Status: Closed Secondary TAC: Certification: **ACUTE** Delay Reason (if any) 61927222 Longitude: 26622778 Latitude: **Incident Location Location Name:** 6ROBINA HOSPITAL GR FLOOR B County: **GOLD COAST BLOCK** 2 BAYBERRY LANE Location Type: Address: Alarm Cross Street. ROBINA TOWN CENTRE DR/GOLD Apartment: COAST HOSP ACCS **Building:** Map Reference: G48H19 City, State, Zip: **ROBINA QLD 4226** Call Receipt **Caller Name: FCA** Øriginal CLI Phone **Method Received:** Call Back Phone: See FCA Details Caller Type: Caller Location: Elapsed Times Time Stamps User Description **Date** Time Description Time **Phone Pickup** 15/01/2016 11:38:44 1st Key Stroke Received to In Queue 15/01/2016 11:38:44 11:40:23 In Waiting Queue 15/01/2016 Call Taking **Call Taking Complete** Mair, Carolyn In Queue to 1st Assign 1st Unit Assigned Call Received to 1st Assign 1st Unit Enroute Assigned to 1st Enroute 1st Unit Arrived **Enroute to 1st Arrived** 15/01/2016 11:43:16 Warmington, Sally **Incident Duration** Closed 00:04:32 Resources Assigned Delay Odm. Odm. Disposition Enroute Unit **Assigned** Staged Arrived At Patient Avail Complete **Enroute** Arrived **Cancel Reason** Personnel Assigned

### Pre-Scheduled Information

No Pre-Scheduled Information

Name

#### Transports

Unit

No Transports

Comments				
Date	Time	User	Туре	Comments
15/01/2016	11:40:23	6CARMAI	Response	Multi-Agency QFRS Incident #: QF6-16-005410
15/01/2016	11:40:24	6CARMAI	Response	[Notification] [QFRS]-Problem changed from FIRE STRUCTURE HIGH RISK to FIRE STRUCTURE HIGH RISK by QFRS

12:48:05 15/01/2016 6SHAARC Response [QAS] has closed their incident [07229274] 15/01/2016 13:22:27 6LISMAU [QFRS] has closed their incident [QF6-16-005410] Response

**Priority Changes** 

No Priority Changes

	es						
Date	Time		ctivity	Location		Comments	User
15/01/2016	11:40:23		ultiAgencyRespor			Originating Inc: QFRS Inc#QF6-16-005410	6CARMAI
15/01/2016	11:40:23	In	cident in Waiting	Queue			
15/01/2016	11:40:24		ead Comment			Comment for Incident 231 was Marked as Read.	6HAYBEE
15/01/2016	11:40:25	Re	ead Comment			Comment for Incident 231 was Marked as Read.	6MONBEG
15/01/2016	11:40:25	Re	ead Comment			Comment for Incident 231 was Marked as Read.	6SHAARC
15/01/2016	11:40:25	Re	ead Comment			Comment for Incident 231 was Marked as Read.	6SALWAR
15/01/2016	11:40:25	Re	ead Comment			Comment for Incident 231 was Marked as Read.	6ASHMAR
15/01/2016	11:40:25	Re	ead Comment			Comment for Incident 231 was Marked as Read	6TANLEE
15/01/2016	11:40:25	Re	ead Comment			Comment for Incident 231 was Marked as Read.	6ANGMCC
15/01/2016	11:40:25	Re	ead Comment			Comment for Incident 231 was Marked as Read	12GRAWEB
15/01/2016	11:40:25		ead Comment			Comment for Incident 231 was Marked as Read.	6FIOARM
15/01/2016	11:40:25		ead Comment			Comment for Incident 231 was Marked as Read.	6CHAMUN
15/01/2016	11:40:25		ead Comment	<	$\langle \langle \langle \rangle \rangle$	Comment for Incident 231 was Marked as Read.	6JAMPAU1
15/01/2016	11:40:33	Ti	cident in Waiting ( mer Clear	Queue		Incident 224 was Marked as Dood	6CALWAD
15/01/2016 15/01/2016	11:41:16		ead Incident	( )	$\gamma/_{\Lambda}$	Incident 231 was Marked as Read. User clicked Exit/Save	6SALWAR 6SALWAR
	11:41:20	_	serAction cident Late		//{ )	User clicked Exit/Save	65ALWAR
5/01/2016	11:41:23	In					
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15/01/2016	11:41:28		serAction			User clicked Exit/Save	6HAYBEE
15/01/2016 15/01/2016	11:42:59	Us	serAction serAction			User clicked Exit/Save	6ANGMCC
15/01/2016		Us	serAction		FIOSPITAL GR	User clicked Exit/Save Cancellation Reason: Duplicate Call,	-
15/01/2016 15/01/2016 15/01/2016	11:42:59	Us	serAction serAction	6ROBINA PLOOR B		User clicked Exit/Save	6ANGMCC
15/01/2016 15/01/2016 15/01/2016	11:42:59 11:43:16	C:	serAction serAction ancel Response	PLOOR B	BLOCK	User clicked Exit/Save Cancellation Reason: Duplicate Call, Response Disposition: Vehicle Change	6ANGMCC 6SALWAR
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					Window)		
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					Window)		
15/01/2016	11:40:25	Read Comment	False	True	(Comment	Response_Master_Incident PA619	6JAMPAU1
					Notification Window)		
15/01/2016	11:41:16	Read Call	False	True	(Response	Response_Master_Incident PA606	6SALWAR
					Viewer)		





15-Jan-2016 @11:42

### **CONSOLIDATED COPY**

Page 1 of 2

(Full details)

(Closed)

Case # 7229274

eARF# 39325482

Case Date 15 Jan 2016, Friday

#### **Ambulance Crew**

Team #/Name 159/BEENLEIGH

**Fleet Unit** 

6414/Ambulance Single Berth

#/Type

Skill Set Paramedic 3 15-Jan-2016 @07:00

(Advanced

Care)

Crew Members Driver

Maxwell, Aaron [31978] Patient Care

Stenhouse, Aleasha [29936]

Officer

#### Case / Scene

Case Given As Unavailable Event Type [ID = 2968]

**Dispatched** 1 - Time Critical

Code

Location Upon At Hospital

**Dispatch** 

**Location Type** Hospital

GOLD COAST HOSPITAL - ROBINA, & BAYBERRY Lane, ROBINA QLD, 4226 Australia **Case Scene** 

#### **Destination**

**Not Treated** Standby Case Only

Reason

Standby Case QNy Not

**Transported** Reason

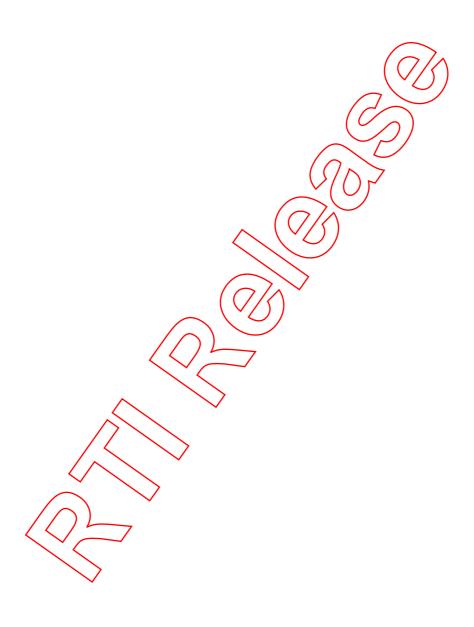
#### **Times**

Call Dispatched En Route Scene @ Patient Loaded Notify Triage Off Complete Received Destination Stretcher 11:40 11:42 11:42 11:56 13:26

**Case History** 

Case

**Description** QFES standby, cleared by SOS as not required on scene





# **CONSOLIDATED COPY**

Page 2 of 2

(Full details)

(Closed)

Case #

7229274

[Driver: 31978]

eARF # Case Date 39325482

\_\_\_\_

15 Jan 2016, Friday

**Signatures** 

Signed By

Signed By

[Patient care officer: 29936]

Report Printed 10/11/2017 09:39 (VACQAS0394)
This form is part of the patient's medical record. Use of information contained within the record for purposes other than patient care must be in accordance with the Amb

Queensland Ambulance Service G.P.O. Box 1425 Brisbane, 4001 mbulance Service Act 1991.

RTI Page No. 11 https://earfutils/apex/simiadmin.imgutils.getimage?i\_id=1029042&i\_page=37&i\_user... 10/11/2017



2016 @11:42

### CONSOLIDATED COPY

Page 1 of 2

(Full details)

(Closed)

Case # 7229274 124201036 eARF#

Case Date 15 Jan 2016, Friday

#### **Ambulance Crew**

Team #/Name 863/SOUTHPORT

Fleet Unit 607573/Sedan/ Station Wagon

#/Type

Skill Set Paramedic 3 15-Jan-2016 @06:00

> (Advanced Care)

Hacker, Jayson I [23964] **Crew Members** Patient Care

Officer

#### Case / Scene

Case Given As MISC: QFRS STBY 1 - Time Critical **Dispatched** 

Code

Location Upon At Hospital

**Dispatch** 

Location Type Hospital

GOLD COAST HOSPITAL - ROBINA, BAYBERRY Lane, ROBINA QLD, 4226 Australia **Case Scene** 

#### **Destination**

**Not Treated** 

Standby Case Only

Reason

Not Standby Case Only

**Transported** Reason

#### **Times**

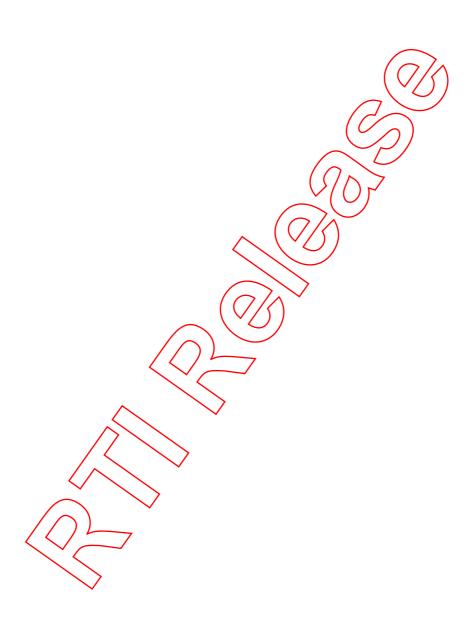
Dispatched Fr Route @ Scene @ Patient Loaded Call Notify Triage Off Complete Received Destination Stretcher

<del>11</del>:56 11:42 11:42 1**Y**:43 13:27

#### **Case History**

#### Case **Description**

Forward command for B block fire (mental health) ptn had set a mattress on fire. building evacuated prior to gas arrival. Fire out on gas arrival, gas assistance offered to station officer slade .2 men in BA but only a few minutes , both QFES officers and there station officer refused assessment . crew cleared due to high demand within the lasn. O/S remained on scene until cleared from qfes. earf completed at later time





# **CONSOLIDATED COPY**

Page 2 of 2

(Full details)

(Closed)

Case # 7229274 eARF# 124201036

Case Date 15 Jan 2016, Friday

**Signatures** 

Signed By

[Patient care officer: 23964]

Queensland Ambulance Service G.P.O. Box 1425 Brisbane, 4001
eRA 2.0.0.2

Report Printed 10/11/2017 09:37 (VACQAS1243)

The formal of the nation's medical record. Use of information contained within the record for purposes other than patient care must be in accordance with the Amb