Clinical Excellence Division

Health Provider Portal Release Notes (Build 5.8)

The Health Provider Portal permits General Practitioners to access The Viewer.

The Viewer allows General Practitioners access to summary details of patient's treatment, investigations and care at any Queensland Health facility statewide.

What's new for General Practitioners?

Three enhancements have been made to The Viewer:

- Elective Surgery Waitlist information (ESWL) in The Viewer
- Enduring Power of Attorney (EPOA) and Advance Health Directive (AHD) documents in The Viewer
- Improved contact information including Next of Kin (NOK) in The Viewer

Elective Surgery Waitlist information (ESWL) in The Viewer

Background

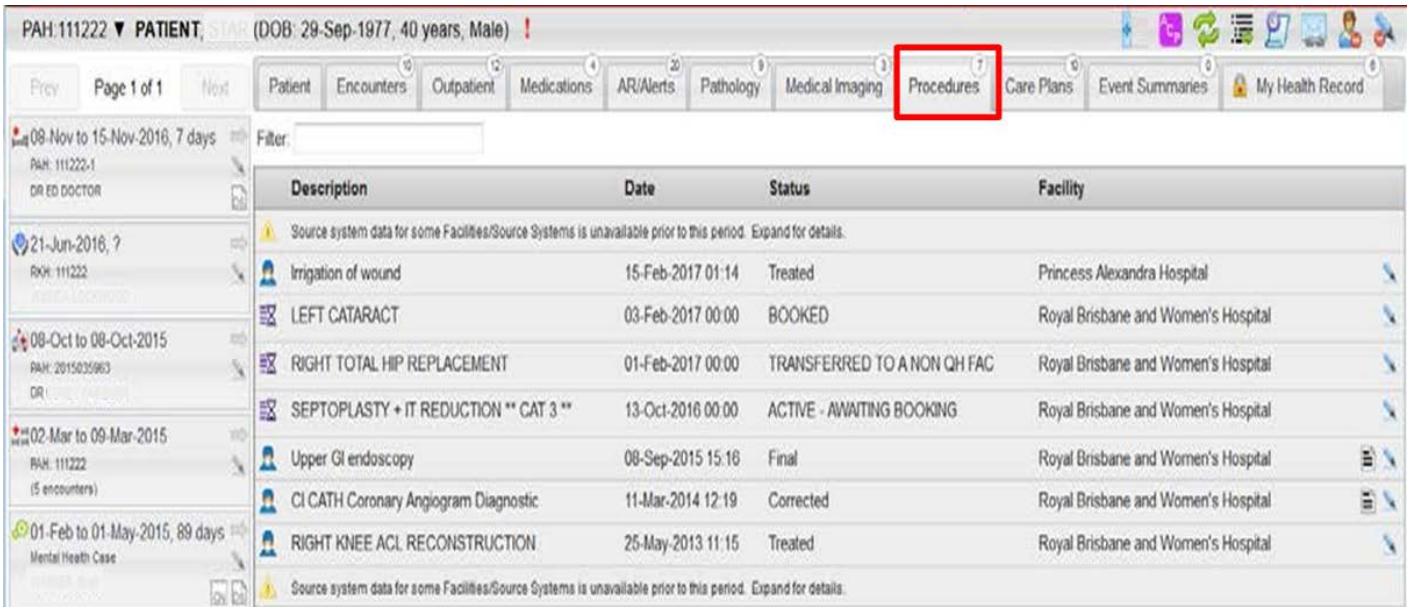
The Elective Surgery Waiting lists in The Viewer, a joint initiative by Clinical Excellence Division's Healthcare Improvement Unit (HIU) and eHealth Queensland, provides visibility of elective surgery waiting list and booking data for public hospital patients to QH clinicians, support staff and Queensland GPs. This initiative was also endorsed as a high priority by the EDS and The Viewer Business Reference Group (BRG).

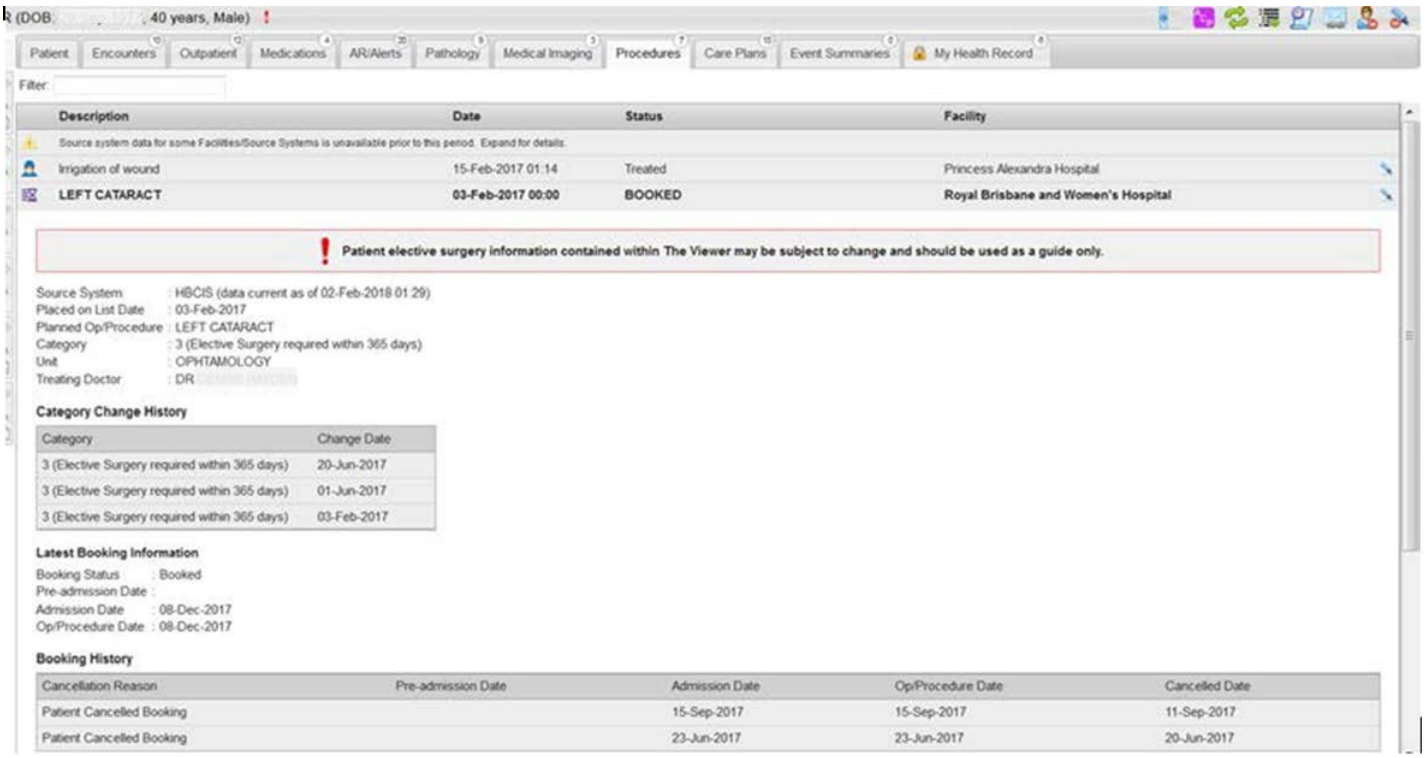
What's changed

An enhancement has been made in The Viewer and Elective Surgery Waiting list and booking data for an individual patient will now display within the existing "Procedures" tab. Clinicians, administration staff and GPs will be presented with a single view of the patient's elective surgery waiting list and booking information (current and previous) within individual sites and across multiple facilities.

PLEASE NOTE: The "Procedures" tab will now be available to all users. However, users with "Clinical Support" access will only see non-clinical information regarding the procedure.

See screenshots below:





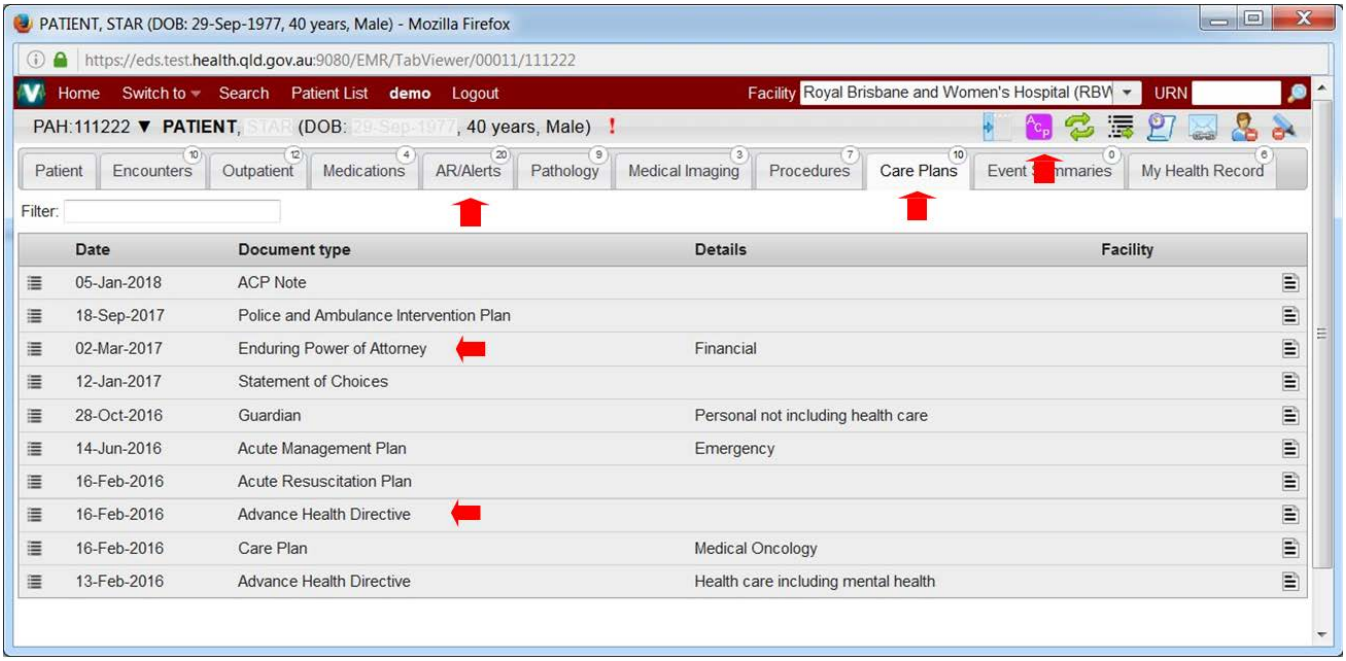
Enduring Power of Attorney (EPOA) and Advance Health Directive (AHD) documents in The Viewer

Background

The Office of Advance Care Planning is extending its document upload capability to include: Enduring Power of Attorney and Advance Health Directive documents.

What's changed

An enhancement has been made in The Viewer and two more document types are now available state wide under the AR/Alerts tab, Care Plans and Advance Care Planning (ACP) tracker.



Improved contact information including Next of Kin (NOK) in The Viewer

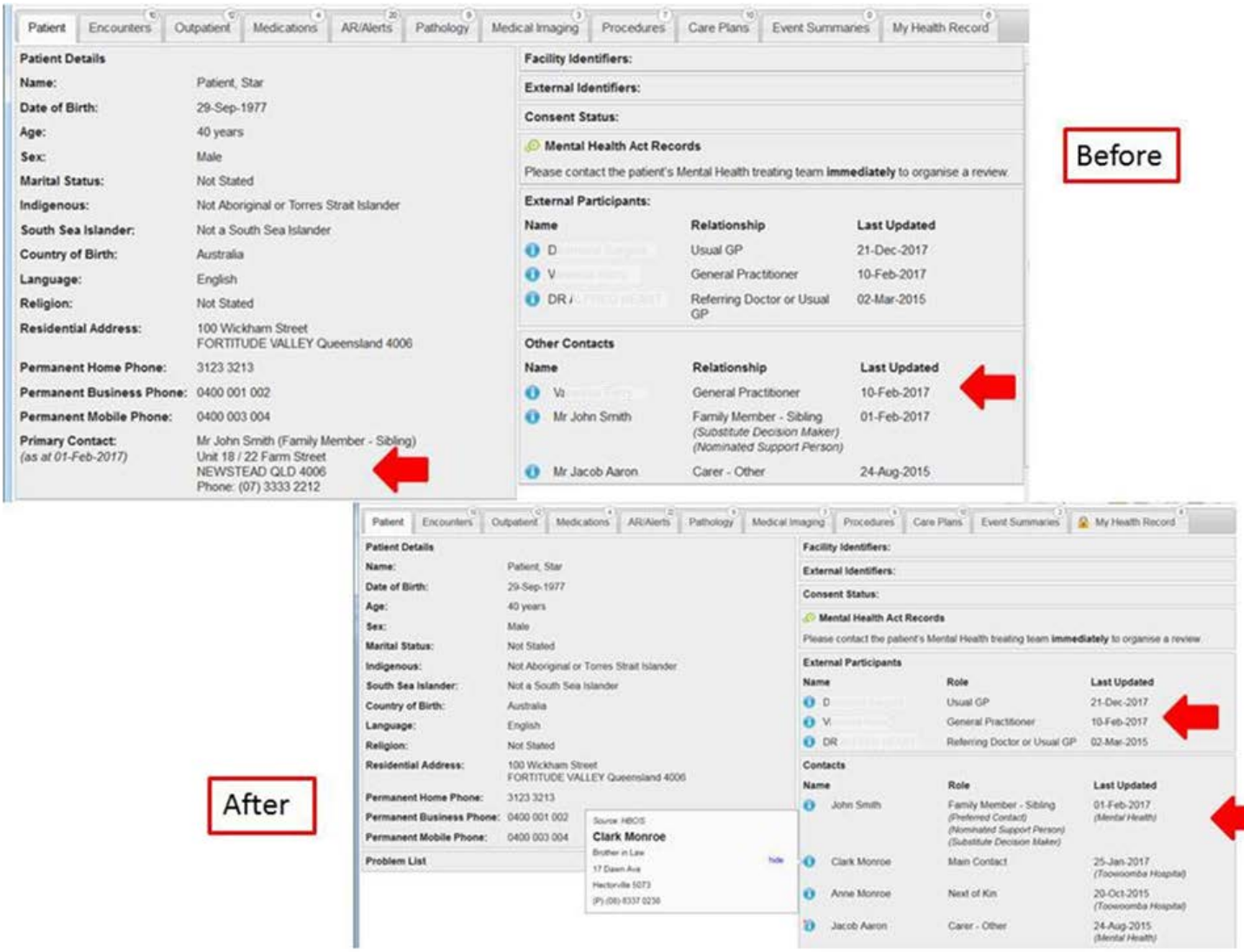
Background

A Business Reference Group (BRG) prioritised initiative; users will now see an improved view for contacts including Next of Kin (NOK) details in The Viewer.

What's changed

The display of patient contact information has been improved; changes include:

- Removed the "Primary Contact" from the patient details section
- Removed the old "Other Contacts" section

- Display all contacts including HBCIS “Main Contact” and “Next of Kin” and CIMHA contacts in the new “Contacts” section
- General Practitioner contact details previously displayed under the “Other Contacts” section are now only shown under “External Participants”

See screenshot below: