

# National Palliative Care Standards

5<sup>TH</sup> EDITION - 2018

**PalliativeCare**  
AUSTRALIA

## Overview

<b>Standard 1</b>	Initial and ongoing assessment incorporates the person's physical, psychological, cultural, social and spiritual experiences and needs.
<b>Standard 2</b>	The person, their family and carers work in partnership with the team to communicate, plan, set goals of care and support informed decisions about the care plan.
<b>Standard 3</b>	The person's family and carers needs are assessed and directly inform provision of appropriate support and guidance about their role.
<b>Standard 4</b>	The provision of care is based on the assessed needs of the person, informed by evidence and is consistent with the values, goals and preferences of the person as documented in their care plan.
<b>Standard 5</b>	Care is integrated across the person's experience to ensure seamless transitions within and between services.
<b>Standard 6</b>	Families and carers have access to bereavement support services and are provided with information about loss and grief.
<b>Standard 7</b>	The service has a philosophy, values, culture, structure and environment that supports the delivery of person-centred palliative care and end-of-life care.
<b>Standard 8</b>	Services are engaged in quality improvement and research to improve service provision and development.
<b>Standard 9</b>	Staff and volunteers are appropriately qualified, are engaged in continuing professional development and are supported in their roles.

### Palliative Care Australia

**P:** 02 6232 0700

**E:** [pcainc@palliativecare.org.au](mailto:pcainc@palliativecare.org.au)

[www.palliativecare.org.au](http://www.palliativecare.org.au)

Unit 8, 113 Canberra Avenue  
Griffith ACT 2603

PO Box 124  
Fyshwick ACT 2609

# National Palliative Care Standards

5<sup>TH</sup> EDITION - 2018

**PalliativeCare**  
AUSTRALIA

## How to Use the Standards

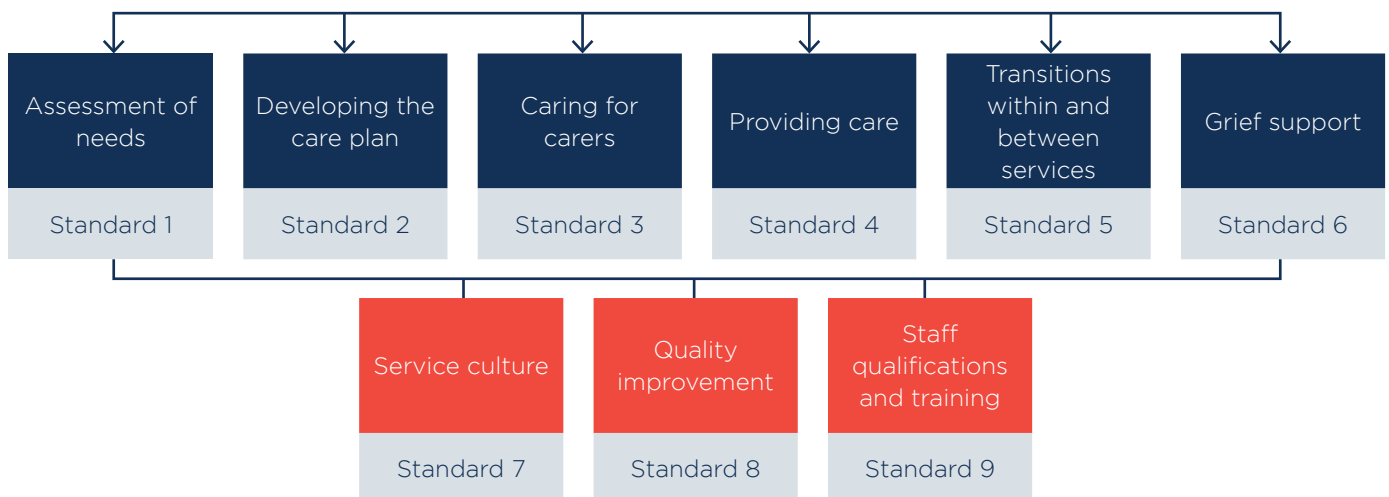
The Standards have been developed to be used by specialist palliative care services to support the delivery of high quality palliative care for the person receiving care (the person), their family and carers. Implementation of the Standards should occur in accordance with the *Privacy Act 1988*, associated Australian Privacy Principles and other relevant local and national health policies.

The Standards are divided into two categories (as shown in Figure 1):

- » Care Standards (Standard 1 to 6) which describe the systems and enablers necessary to deliver high quality clinical care, and
- » Governance Standards (Standard 7 to 9), which describe expectation in regards to quality management, quality improvement and benchmarking.

The Standards are self-assessed by tools and resources available under PCA's under National Standards Assessment Programme (NSAP).

Figure 1: The National Palliative Care Standards



Find the full National Palliative Care Standards at [palliativecare.org.au/standards](http://palliativecare.org.au/standards)

### Palliative Care Australia

**P:** 02 6232 0700

**E:** [pcainc@palliativecare.org.au](mailto:pcainc@palliativecare.org.au)

Unit 8, 113 Canberra Avenue  
Griffith ACT 2603

PO Box 124  
Fyshwick ACT 2609

[www.palliativecare.org.au](http://www.palliativecare.org.au)