

Kenneth Hilton

From: Robert Hoge
Sent: Wednesday, 1 August 2018 1:08 PM
To: Laura Verney
Cc: news; Andrea Grant
Subject: Re: Dr Richard Ashby

Ta. Heading back shortly.

Sent from my iPhone

On 1 Aug 2018, at 12:58 pm, Laura Verney <Laura.Verney@health.qld.gov.au> wrote:

Hi Hoges,

We've just cleared this line with Mins –

“The investigation remains ongoing.”

Thanks,
Laura

From: Robert Hoge
Sent: Wednesday, 1 August 2018 12:48 PM
To: news <news@health.qld.gov.au>; Andrea Grant <Andrea.Grant@health.qld.gov.au>
Subject: Fwd: Dr Richard Ashby

Team,

Mins are chasing. Where are they at?

- Robert

Sent from my iPhone

Begin forwarded message:

From: news <news@health.qld.gov.au>
Date: 1 August 2018 at 10:33:58 am AEST
To: Robert Hoge <Robert.Hoge@health.qld.gov.au>, Andrea Grant <Andrea.Grant@health.qld.gov.au>, Laura Verney <Laura.Verney@health.qld.gov.au>
Cc: news <news@health.qld.gov.au>
Subject: FW: Dr Richard Ashby

Hi all,

Please see the enquiry from ABC.

Cheers,
Glenn

Glenn McDougall

Senior Media Advisor
Strategic Communications | Department of Health
p: [redacted] | m: [redacted]

From: Josh Bavas [redacted].net.au]
Sent: Wednesday, 1 August 2018 10:21 AM
To: news <news@health.qld.gov.au>
Subject: Dr Richard Ashby

Dear Qld health Media team

The Crime and Corruption Commission has confirmed it is still looking at the referral of an internal investigation conducted by Queensland Health regarding Dr Richard Ashby.

This investigation was concerning the relationship between Mr Ashby and a private company contracted for significant works in the eHealth unit.

I would like to know if Dr Ashby is still currently in the position or if he has since been suspended?

Please let me know if the internal investigation has concluded or ceased.

Kind regards

Josh



Josh Bavas
State Political Reporter

P [redacted]
T [redacted] s



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Robert Hoge

From: Robert Hoge
Sent: Tuesday, 31 July 2018 1:16 PM
To: Laura Verney
Cc: Andrea Grant
Subject: Re: Questions: eHealth investigation

Questions re CCC investigations should be referred to the CCC.

Give them standard lines about how important an issue iEMR is?

Sent from my iPhone

On 31 Jul 2018, at 1:13 pm, Laura Verney <Laura.Verney@health.qld.gov.au> wrote:

FYI

From: Josh Bavas [redacted.net.au]
Sent: Tuesday, 31 July 2018 1:12 PM
To: news <news@health.qld.gov.au>
Subject: Questions: eHealth investigation

Hi Qld Health Media team.

Following revelations in Budget Estimates at Parliament today, I have some questions about an investigation of Dr Richard Ashby – from the eHealth Unit.

My questions are:

- 1 Is Dr Richard Ashby under investigation by the CCC or the Qld Health ethical standards unit?
- 2 (If yes) Why wasn't he stood down while the investigation was underway?
- 3 (If yes) How long has he been under investigation?
- 4 What are the nature of the allegations against Dr Ashby?
- 5 Have concerns been raised about the inappropriate nature of relationships between staff from eHealth Queensland and Cerner?

My deadline is 5:30pm.

Thanks very much.

Josh



Josh Bavas
 State Political Reporter

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DG

Thank you Minister.

The digital hospital rollout is helping clinicians, hospitals and patients.

This report gives digital hospital a good bill of health.

This report makes clear that patients are experiencing a range of benefits from the digital hospital rollout – from a reduction in unplanned admission rates to clinicians having instant access to patient records that are more legible.

At the request of the Minister, we have reviewed the governance and ongoing rollout of the program.

We have expanded the responsibility for managing the relationship with the digital hospital provider and its rollout, and we've commenced an independent assessment to ensure we are getting the very best value possible.

The report confirms the system is helping us deliver improved patient care and we accept the system oversight recommendations the QAO has made.

They are not difficult to implement because they are not major adjustments.

We've already begun work acting on all review recommendations, and we'll continue that as we move to ensure that our clinical teams have access to the right information at the right time and in the right place, to ensure quality health service provision and patient safety.

I meet with local clinicians ahead of each digital hospital go-live. And I ask them a number of questions to ensure the systems are safe, reliable, that staff are trained and ready, and that upgraded equipment is in place.

This local level of clinical leadership is one keys to the successful rollout of digital hospital so far.

I'd now like to hand over to Monica Murphy, who is the change lead for the rollout of digital hospital in Ipswich who can speak about her experience over the last few months.

Why have costs blown out so much?

The QAO doesn't characterise it that way. Indeed the report says costs are varied between HHS because different hospitals are choosing to implement more parts of the system and purchasing more machines to help more patients.

Richard Ashby is in charge of this program, why isn't he here today?

As Director-General, I'm ultimately in charge of the rollout. That's why I'm here to answer questions, and it's why I'm happy the QAO has given it a clean bill of health.

Is Richard Ashby being sidelined?

No. Dr Ashby is the head of eHealth. He remains the head of eHealth and they will continue to play a central roll in the digital hospital rollout.

QAO has raised concerns about the single vendor & Dr Ashby is under investigation by the CCC for contractual irregularities. Isn't that a problem?

Those issues are totally separate and it's not appropriate to comment on matters being assessed by the CCC.

This is the second health IT disaster you've overseen, DG. Why should Qld taxpayers have confidence you can deliver it?

The Queensland Audit Office says this program is effective and working. The QAO has confidence this program is improving healthcare in Queensland.

Security measures within the HHSs means that patient information is not secure – what are you doing about it?

Patient information is secure – the majority of those users the QAO suggested were no longer employed had simply changed their employment model, such as moving from full-time to part-time. There are two gates needed to access the system – a valid AD account from Queensland Health and to be added to the approved security group in order to see the ieMR icon on a computer. We are working with HHSs to further increase the strength of their security processes.

Why don't you have a complete understanding of implementation costs for HHSs, associated with the ieMR solution?

The modelling conducted utilises all known cost drivers and assumptions as inputs to form a projected cost of ieMR Advanced rollout. The modelled estimates are based on best practice examples, however changes to device, resource requirements and additional infrastructure have been made at the discretion of the HHSs. It is important to note that HHSs are their own separate legal entities – they determine their own implementation requirements for the ieMR and the associated costs.

The QAO Report found that understanding of the vendor and its pricing structure is held in only a couple of people in the department, and their departure would create a significant void in the program's knowledge base. What are you doing about that?

We are recruiting additional members of the team, to mitigate this risk.

What do you say to stakeholder criticism of this approach?

This is a public health revolution. The QAO report says it is delivering benefits to patients and stakeholders believe it's an important investment in the future. Given the scale of change, there are predictably some critics but they number in the handful. Staff audits of frontline staff indicate overwhelmingly positive views of the Program.

How did Qld Health select this vendor?

Following market scanning and extensive consultation, which included almost 5000 clinicians from across Queensland, the Cerner EMR solution was selected for implementation. Options were presented to government in relation to a vendor approach, which has been supported through four submissions. It was also supported by the 2016 Business Case, which was developed in accordance with the approved mandate/ strategy at that point of time, with the active participation of HHS representatives, Queensland Treasury, Department of Premier and Cabinet, Building Queensland and the QGCIO. The vendor was selected through an appropriate governance/ approval process and has been reconfirmed twice and recognised through the QAO e-Health Program Report (2012) – the last audit which the QAO conducted.

Importantly, there are many vendors supplying the ieMR Program which include:

- GE
- Philips
- Health IQ
- Peacock
- Dell

Is there an issue with a lack of competitive tension?

No. In addition to the contractual protections there are a number of other issues addressed in the existing Standing Offer Arrangements clauses or inherent in the nature of the commercial relationship which protects Vendor pricing adjustments including:

- Non-exclusive nature of the SOA, which means eHealth Queensland can source products and services from other providers.
- Indexation is the only mechanism the vendor has to change product pricing which has standard Queensland Government clauses to manage .
- As recently as two years ago, benchmarking conducted showed the cost per bed compared favourable against the base of the industry accepted average.

How do you negotiate further roll-outs with them?

To assist in delivering value for money outcomes, there are contractual protections to vendor pricing which include:

- The original agreement with the vendor offers significant broad-based discounts coupled with rising volume based discounts, so as the ieMR scales across Queensland, Queensland Health – and the Queensland taxpayer – continues to enjoy these improving price marks.
- Queensland Health is offered lowest price status in Australia (within the terms of the arrangement).
- Prices are capped at an annual CPI increase over the life of the agreement (which is up to 20 years, or 4 x 5 years).

Director-General – on another matter, what’s your opinion on the renaming of Lady Cilento Children’s Hospital? Do you believe the Minister misled Queenslanders.

What I’d like to say is that the hardworking doctors and nurses at Qld Children’s Hospital are getting on with the job of delivering great specialist paediatric care to Qld kids. They asked for the name change because they believed it would help them do their job better. And they’re getting on with that job.

Given these matters are under assessment, I’m not going to comment further.

Kenneth Hilton

From: news
Sent: Wednesday, 1 August 2018 12:48 PM
To: Natalie Patch
Subject: FW: Dr Richard Ashby

From: Robert Hoge
Sent: Wednesday, 1 August 2018 12:47:34 PM (UTC+10:00) Brisbane
To: news; Andrea Grant
Subject: Fwd: Dr Richard Ashby

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Glenn McDougall
Senior Media Advisor
Strategic Communications | Department of Health
p: [REDACTED] | m: [REDACTED]

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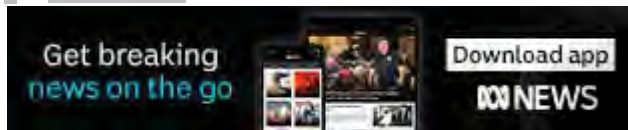
Kind regards

Josh



Josh Bavas
State Political Reporter

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Kenneth Hilton

From: Martin Stirling
Sent: Wednesday, 1 August 2018 2:12 PM
To: Laura Verney
Cc: news
Subject: RE: Dr Richard Ashby

Thanks Laura – really appreciate this heads up!

Kind Regards
 Martin

From: Laura Verney
Sent: Wednesday, 1 August 2018 1:40 PM
To: Martin Stirling <Martin.Stirling@health.qld.gov.au>
Cc: news <news@health.qld.gov.au>
Subject: FW: Dr Richard Ashby

Hi Martin,

Just wanted to give you the heads up on the below response we've sent today.

Thanks,
 Laura

From: Laura Verney
Sent: Wednesday, 1 August 2018 1:22 PM
To: [REDACTED]@health.qld.gov.au <[REDACTED]@health.qld.gov.au>
Cc: news <news@health.qld.gov.au>
Subject: RE: Dr Richard Ashby

Hi Josh,

As discussed, please see our response below.

Please attribute this statement to a Queensland Health spokesperson:
 The investigation remains ongoing.

Thank you,
 Laura



Laura Verney

Team Leader, Media and Issues Team
 Strategic Communication Branch, **Department of Health**

p: [REDACTED] | **m:** [REDACTED]
a: Level 3, 33 Charlotte St, Brisbane, QLD 4000
w: Queensland Health | **e:** laura.verney@health.qld.gov.au



Queensland Health acknowledges the Traditional Owners of the land, and pays respect to Elders past, present and future.

From: Josh Bavas [redacted].net.au]
Sent: Wednesday, 1 August 2018 10:21 AM
To: news <news@health.qld.gov.au>
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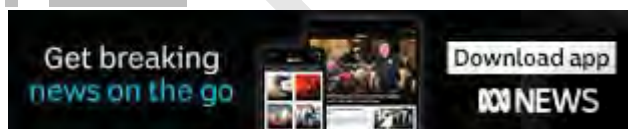
Kind regards

Josh



Josh Bavas
State Political Reporter

P [redacted]



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Kenneth Hilton

From: Damon Guppy
Sent: Monday, 8 October 2018 2:55 PM
To: eHealthQld-Corro
Cc: news; Glenn McDougall; Heidi Jones; Martin Stirling; Andrea Grant
Subject: RE: Enquiry: Cerner

Hi all,

Just spoke with Josh. He did the spreadsheets himself, plucking data from the Qld Govt awarded contracts site: <https://data.qld.gov.au/dataset/queensland-government-contracts-directory-awarded-contracts/resource/17a77110-116d-4ddd-8b8a-7bf3f55d9f12>

At this stage he is just looking at how much is being spent on Cerner but will likely come back with further questions.

Will keep you posted.

Cheers,
 Damon

From: eHealthQld-Corro
Sent: Monday, 8 October 2018 10:21 AM
To: Damon Guppy <Damon.Guppy@health.qld.gov.au>
Cc: news <news@health.qld.gov.au>; Glenn McDougall <Glenn.McDougall@health.qld.gov.au>; Heidi Jones <Heidi.Jones2@health.qld.gov.au>; Martin Stirling <Martin.Stirling@health.qld.gov.au>
Subject: RE: Enquiry: Cerner

Sorry Damon,

A couple of minor changes (tracked).

Kind Regards
 Renaie



Renaie Tesch

Director, Office of the Chief Executive
 eHealth Queensland, **Department of Health**

p: [redacted] | **m:** [redacted]
a: Level 2, 108 Wickham St, Fortitude Valley, QLD 4006
w: Queensland Health | **e:** renaie.tesch@health.qld.gov.au



Queensland's health vision | By 2026 Queenslanders will be among the healthiest people in the world.

Queensland Health acknowledges the Traditional Owners of the land, and pays respect to Elders past, present and future.

From: eHealthQld-Corro
Sent: Monday, 8 October 2018 9:35 AM
To: Damon Guppy <Damon.Guppy@health.qld.gov.au>

Cc: news <news@health.qld.gov.au>; Robert Hoge <Robert.Hoge@health.qld.gov.au>; Glenn McDougall <Glenn.McDougall@health.qld.gov.au>; Heidi Jones <Heidi.Jones2@health.qld.gov.au>; Martin Stirling <Martin.Stirling@health.qld.gov.au>

Subject: RE: Enquiry: Cerner

Hi Damon,

Please find attached the media response as cleared by Dr Richard Ashby on 8 October 2018.

We have still not been able to locate where the spreadsheets provided from the journalist originated from. They are not an artefact that eHealth QLD produces. We are still looking in to this though so if we locate anything I will let you know.

Kind Regards
Renaie



Renaie Tesch

Director, Office of the Chief Executive
eHealth Queensland, **Department of Health**

p: [REDACTED] | **m:** [REDACTED]
a: Level 2, 108 Wickham St, Fortitude Valley, QLD 4006
w: Queensland Health | **e:** renaie.tesch@health.qld.gov.au



Queensland's health vision | By 2026 Queenslanders will be among the healthiest people in the world.

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From: Damon Guppy

Sent: Friday, 5 October 2018 9:47 AM

To: eHealthQld-Corro <eHealthQld-Corro@health.qld.gov.au>; Glenn McDougall <Glenn.McDougall@health.qld.gov.au>

Cc: news <news@health.qld.gov.au>; Kat Acampora <Kat.Acampora@health.qld.gov.au>; Andrea Grant <Andrea.Grant@health.qld.gov.au>; Gemma Hodgetts <Gemma.Hodgetts@health.qld.gov.au>; Jasmina Joldic <Jasmina.Joldic@health.qld.gov.au>; Laura Verney <Laura.Verney@health.qld.gov.au>; Robert Hoge <Robert.Hoge@health.qld.gov.au>; SDLO <SDLO@health.qld.gov.au>

Subject: FW: Enquiry: Cerner

Hi all,

Could we aim to have a draft response to the below enquiry through by COB Monday (or earlier if possible)?

Could you also advise where Josh might have accessed the attached spreadsheets? I'll check with our RTI team in the meantime to see if this was an application made by a party other than the ABC.

Kind regards,
Damon
[REDACTED]

From: Josh Bavas

Sent: Friday, 5 October 2018 9:27:20 AM (UTC+10:00) Brisbane

To: news

Subject: Enquiry: Cerner

Dear Qld Health Media team

I have an enquiry about a company chosen by Queensland Health to deliver IT services. The company is Cerner – and according to publicly available figures, has been awarded to about \$37 million worth of contracts.

I have a couple of questions I was hoping you could answer:

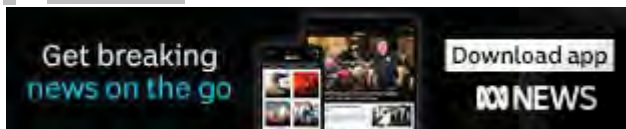
- What services does Cerner provide Qld Health?
- How long has Cerner been fulfilling contracts for Qld Health?
- Did Cerner go through the usual tender process to win this contract?

Kind regards
Josh



Josh Bavas
State Political Reporter

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Media response



Enquiry received: 5 October 2018

Journalist: Josh Bavas

Organisation: ABC

Contact number/s: [REDACTED]

Contact email:

Deadline: Monday 8 October 2018

Subject: Cerner contract

Issue/questions:

I have an enquiry about a company chosen by Queensland Health to deliver IT services. The company is Cerner – and according to publicly available figures, has been awarded to about \$37 million worth of contracts.

I have a couple of questions I was hoping you could answer:

- What services does Cerner provide Qld Health?
- How long has Cerner been fulfilling contracts for Qld Health?
- Did Cerner go through the usual tender process to win this contract?

Kind regards
Josh Bavas

Response:

Please attribute the following to a spokesperson from Queensland Health:

Cerner Corporation is the vendor selected by the Queensland Government Health to deliver the integrated electronic Medical Record (ieMR) solution – an integrated suite of digital health care services that improves safety, efficiency and quality in clinical workflow processes. It first began contracting with Queensland Health for the ieMR solution in September 2011, however has provided other digital health solutions services to Queensland Health for over 20 years.

The decision to negotiate with Cerner under a ‘closed request for proposal’ for the ieMR solution was due to Cerner being the only ieMR product provider in Australia which met Queensland Health’s functionality and scale requirements. The product was already in wide use at the time in New South Wales and Victoria, so it made sense for Queensland to adopt the system given the move towards a nationally compatible patient record system.

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health • care • people

Media response



The appropriateness of the approach was confirmed by independent reviews and a broad consultation with senior clinical and managerial staff, the clinical senate, Clinical networks boards and health unions and has been audited by the Queensland Audit Officer in 2012/13 QAO as fully compliant with Queensland Government procurement policy.

ENDS

Media contact:

xxx

FOR INTERNAL USE ONLY

Written by: Heidi Jones, A/Director, Media and Communication Unit, eHealth Queensland

Authorised by: Dr Richard Ashby, Chief Executive, eHealth Queensland

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<https://twitter.com/qldhealthnews> or <https://www.facebook.com/QLDHealth>

health • care • people

Kenneth Hilton

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Sent: Monday, 8 October 2018 9:35 AM
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Attachments: ABC_Cerner_20181005.doc

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Director, Office of the Chief Executive

eHealth Queensland, Department of Health

p:

07 [REDACTED] | m: [REDACTED]

a:

Level 2, 108 Wickham St, Fortitude Valley, QLD 4006

W:

<<https://www.health.qld.gov.au/>> Queensland Health | e: <<mailto:renaie.tesch@health.qld.gov.au>>
renaie.tesch@health.qld.gov.au

<<http://www.facebook.com/qldhealth>> <<http://www.linkedin.com/company/queensland-health>>
<<http://www.twitter.com/qldhealthnews>> <https://www.youtube.com/channel/UCN_P6BgJO9MHFzktKgJzYFw>

<<https://www.health.qld.gov.au/publications/portal/health-strategies/vision-strat-healthy-qld.pdf>> Queensland's health vision | By 2026 Queenslanders will be among the healthiest people in the world.

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Kind regards

Josh

<<http://www.abc.net.au/>> ABC

Josh Bavas

State Political Reporter

http://www.abc.net.au/corp/email_newsletter/img/line340x7gray.gif

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07

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<<http://www.abc.net.au/corp/enter/emails/signature/promo.htm>>
<http://www.abc.net.au/corp/enter/img/brandsignature.jpg>

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RTI RELEASE

Media response



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Organisation: ABC

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The decision to negotiate with Cerner under a ‘closed request for proposal’ for the ieMR solution was due to Cerner being the only ieMR product provider in Australia which met Queensland Health’s functionality and scale requirements. The product was in use in New South Wales and Victoria, so it made sense for Queensland to adopt the system given the move towards a nationally compatible patient record system.

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The appropriateness of the approach was confirmed by independent reviews and a broad consultation with senior clinical and managerial staff, the clinical senate, Clinical boards and health unions and has been audited by QAO as fully compliant with Queensland Government procurement policy.

ENDS

Media contact:

xxx

FOR INTERNAL USE ONLY

Written by: Heidi Jones, A/Director, Media and Communication Unit, eHealth Queensland

Authorised by: Dr Richard Ashby, Chief Executive, eHealth Queensland

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Kenneth Hilton

From: Damon Guppy
Sent: Friday, 5 October 2018 10:14 AM
To: eHealthQld-Corro; Glenn McDougall
Cc: news; Kat Acampora; Andrea Grant; Gemma Hodgetts; Jasmina Joldic; Laura Verney; Robert Hoge; SDLO; Heidi Jones; Richard Ashby
Subject: RE: Enquiry: Cerner

Thanks Renaie.

I'm about to meet with the RTI manager so I'll see if she has any knowledge of this.

From: eHealthQld-Corro
Sent: Friday, 5 October 2018 10:06 AM
To: Damon Guppy <Damon.Guppy@health.qld.gov.au>; Glenn McDougall <Glenn.McDougall@health.qld.gov.au>
Cc: news <news@health.qld.gov.au>; Kat Acampora <Kat.Acampora@health.qld.gov.au>; Andrea Grant <Andrea.Grant@health.qld.gov.au>; Gemma Hodgetts <Gemma.Hodgetts@health.qld.gov.au>; Jasmina Joldic <Jasmina.Joldic@health.qld.gov.au>; Laura Verney <Laura.Verney@health.qld.gov.au>; Robert Hoge <Robert.Hoge@health.qld.gov.au>; SDLO <SDLO@health.qld.gov.au>; Heidi Jones <Heidi.Jones2@health.qld.gov.au>; Richard Ashby <Richard.Ashby@health.qld.gov.au>
Subject: RE: Enquiry: Cerner

Thanks Damon,

We will start working on a response.

I've not seen those spreadsheets before (obviously does not have the full picture as Cerner expenditure is a lot more than \$37M - and as per the Digital Projects Dashboard (formerly WoG ICT Dashboard, the ieMR project expenditure is commercial in confidence).

I have asked our Chief Corporate Officer if she is familiar with these spreadsheets - I will get back to you on this. We have other RTI's in at the moment but nothing that would have resulted in those being prepared/sent.

Kind Regards

Renaie

Renaie Tesch

Director, Office of the Chief Executive

eHealth Queensland, Department of Health

p:

07 [REDACTED] | m: [REDACTED]

a:

Level 2, 108 Wickham St, Fortitude Valley, QLD 4006

w:

<<https://www.health.qld.gov.au/>> Queensland Health | e: <<mailto:renaie.tesch@health.qld.gov.au>>
renaie.tesch@health.qld.gov.au

<<http://www.facebook.com/qldhealth>> <<http://www.linkedin.com/company/queensland-health>>
<<http://www.twitter.com/qldhealthnews>> <https://www.youtube.com/channel/UCN_P6BgJO9MHFzktKgJzYFw>

<<https://www.health.qld.gov.au/publications/portal/health-strategies/vision-strat-healthy-qld.pdf>> Queensland's health vision | By 2026 Queenslanders will be among the healthiest people in the world.

Queensland Health acknowledges the Traditional Owners of the land, and pays respect to Elders past, present and future.

From: Damon Guppy

Sent: Friday, 5 October 2018 9:47 AM

To: eHealthQld-Corro <eHealthQld-Corro@health.qld.gov.au> <<mailto:eHealthQld-Corro@health.qld.gov.au>> >; Glenn McDougall <Glenn.McDougall@health.qld.gov.au> <<mailto:Glenn.McDougall@health.qld.gov.au>> >

Cc: news <news@health.qld.gov.au <mailto:news@health.qld.gov.au> >; Kat Acampora <Kat.Acampora@health.qld.gov.au <mailto:Kat.Acampora@health.qld.gov.au> >; Andrea Grant <Andrea.Grant@health.qld.gov.au <mailto:Andrea.Grant@health.qld.gov.au> >; Gemma Hodgetts <Gemma.Hodgetts@health.qld.gov.au <mailto:Gemma.Hodgetts@health.qld.gov.au> >; Jasmina Joldic <Jasmina.Joldic@health.qld.gov.au <mailto:Jasmina.Joldic@health.qld.gov.au> >; Laura Verney <Laura.Verney@health.qld.gov.au <mailto:Laura.Verney@health.qld.gov.au> >; Robert Hoge <Robert.Hoge@health.qld.gov.au <mailto:Robert.Hoge@health.qld.gov.au> >; SDLO <SDLO@health.qld.gov.au <mailto:SDLO@health.qld.gov.au> >
Subject: FW: Enquiry: Cerner

Hi all,

Could we aim to have a draft response to the below enquiry through by COB Monday (or earlier if possible)?

Could you also advise where Josh might have accessed the attached spreadsheets? I'll check with our RTI team in the meantime to see if this was an application made by a party other than the ABC.

Kind regards,

Damon

██████████

From: Josh Bavas
Sent: Friday, 5 October 2018 9:27:20 AM (UTC+10:00) Brisbane
To: news
Subject: Enquiry: Cerner

Dear Qld Health Media team

I have an enquiry about a company chosen by Queensland Health to deliver IT services.

The company is Cerner - and according to publicly available figures, has been awarded to about \$37 million worth of contracts.

I have a couple of questions I was hoping you could answer:

- * What services does Cerner provide Qld Health?
- * How long has Cerner been fulfilling contracts for Qld Health?
- * Did Cerner go through the usual tender process to win this contract?

Kind regards

Josh

<<http://www.abc.net.au/>> ABC

Josh Bavas

State Political Reporter

http://www.abc.net.au/corp/email_newsletter/img/line340x7gray.gif

P

07 

T



<<http://www.abc.net.au/corp/enter/emails/signature/promo.htm>>
<http://www.abc.net.au/corp/enter/img/brandsignature.jpg>

-

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Kenneth Hilton

From: eHealthQld-Corro
Sent: Monday, 8 October 2018 3:01 PM
To: Damon Guppy
Cc: news; Glenn McDougall; Heidi Jones; Martin Stirling; Andrea Grant; Richard Ashby; Kate Coehn
Subject: RE: Enquiry: Cerner

Thanks Damon,

Ok well that makes sense why we haven't seen them.

There is some WoG reporting requirements (where he has obtained the information he has) but as mentioned last week the full Cerner expenditure for iEMR is commercial in confidence.

Kind Regards
 Renaie



Renaie Tesch

Director, Office of the Chief Executive
 eHealth Queensland, **Department of Health**

p: 07 [redacted] | **m:** [redacted]
a: Level 2, 108 Wickham St, Fortitude Valley, QLD 4006
w: Queensland Health | **e:** renaie.tesch@health.qld.gov.au



Queensland's health vision | By 2026 Queenslanders will be among the healthiest people in the world.

Queensland Health acknowledges the Traditional Owners of the land, and pays respect to Elders past, present and future.

From: Damon Guppy
Sent: Monday, 8 October 2018 2:55 PM
To: eHealthQld-Corro <eHealthQld-Corro@health.qld.gov.au>
Cc: news <news@health.qld.gov.au>; Glenn McDougall <Glenn.McDougall@health.qld.gov.au>; Heidi Jones <Heidi.Jones2@health.qld.gov.au>; Martin Stirling <Martin.Stirling@health.qld.gov.au>; Andrea Grant <Andrea.Grant@health.qld.gov.au>
Subject: RE: Enquiry: Cerner

Hi all,

Just spoke with Josh. He did the spreadsheets himself, plucking data from the Qld Govt awarded contracts site: <https://data.qld.gov.au/dataset/queensland-government-contracts-directory-awarded-contracts/resource/17a77110-116d-4ddd-8b8a-7bf3f55d9f12>

At this stage he is just looking at how much is being spent on Cerner but will likely come back with further questions.

Will keep you posted.

Cheers,
 Damon

From: eHealthQld-Corro
Sent: Monday, 8 October 2018 10:21 AM
To: Damon Guppy <Damon.Guppy@health.qld.gov.au>
Cc: news <news@health.qld.gov.au>; Glenn McDougall <Glenn.McDougall@health.qld.gov.au>; Heidi Jones <Heidi.Jones2@health.qld.gov.au>; Martin Stirling <Martin.Stirling@health.qld.gov.au>
Subject: RE: Enquiry: Cerner

Sorry Damon,

A couple of minor changes (tracked).

Kind Regards
 Renaie



Renaie Tesch

Director, Office of the Chief Executive
 eHealth Queensland, **Department of Health**

p: [REDACTED] | **m:** [REDACTED]
a: Level 2, 108 Wickham St, Fortitude Valley, QLD 4006
w: Queensland Health | **e:** renaie.tesch@health.qld.gov.au



Queensland's health vision | By 2026 Queenslanders will be among the healthiest people in the world.

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From: eHealthQld-Corro
Sent: Monday, 8 October 2018 9:35 AM
To: Damon Guppy <Damon.Guppy@health.qld.gov.au>
Cc: news <news@health.qld.gov.au>; Robert Hoge <Robert.Hoge@health.qld.gov.au>; Glenn McDougall <Glenn.McDougall@health.qld.gov.au>; Heidi Jones <Heidi.Jones2@health.qld.gov.au>; Martin Stirling <Martin.Stirling@health.qld.gov.au>
Subject: RE: Enquiry: Cerner

Hi Damon,

Please find attached the media response as cleared by Dr Richard Ashby on 8 October 2018.

We have still not been able to locate where the spreadsheets provided from the journalist originated from. They are not an artefact that eHealth QLD produces. We are still looking in to this though so if we locate anything I will let you know.

Kind Regards
 Renaie



Renaie Tesch

Director, Office of the Chief Executive
eHealth Queensland, **Department of Health**

p: [redacted] | **m:** [redacted]
a: Level 2, 108 Wickham St, Fortitude Valley, QLD 4006
w: Queensland Health | **e:** renaie.tesch@health.qld.gov.au



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From: Damon Guppy
Sent: Friday, 5 October 2018 9:47 AM
To: eHealthQld-Corro <eHealthQld-Corro@health.qld.gov.au>; Glenn McDougall <Glenn.McDougall@health.qld.gov.au>
Cc: news <news@health.qld.gov.au>; Kat Acampora <Kat.Acampora@health.qld.gov.au>; Andrea Grant <Andrea.Grant@health.qld.gov.au>; Gemma Hodgetts <Gemma.Hodgetts@health.qld.gov.au>; Jasmina Joldic <Jasmina.Joldic@health.qld.gov.au>; Laura Verney <Laura.Verney@health.qld.gov.au>; Robert Hoge <Robert.Hoge@health.qld.gov.au>; SDLO <SDLO@health.qld.gov.au>
Subject: FW: Enquiry: Cerner

Hi all,

Could we aim to have a draft response to the below enquiry through by COB Monday (or earlier if possible)?

Could you also advise where Josh might have accessed the attached spreadsheets? I'll check with our RTI team in the meantime to see if this was an application made by a party other than the ABC.

Kind regards,
Damon
[redacted]

From: Josh Bavas
Sent: Friday, 5 October 2018 9:27:20 AM (UTC+10:00) Brisbane
To: news
Subject: Enquiry: Cerner

Dear Qld Health Media team

I have an enquiry about a company chosen by Queensland Health to deliver IT services. The company is Cerner – and according to publicly available figures, has been awarded to about \$37 million worth of contracts.

I have a couple of questions I was hoping you could answer:

- What services does Cerner provide Qld Health?
- How long has Cerner been fulfilling contracts for Qld Health?
- Did Cerner go through the usual tender process to win this contract?

Kind regards
Josh



Josh Bavas
State Political Reporter



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RTI RELEASE CASE

Kenneth Hilton

From: news
Sent: Tuesday, 16 October 2018 2:55 PM
To: Damon Guppy
Subject: FW:

From: Amy Hunter
Sent: Tuesday, 16 October 2018 2:55:00 PM (UTC+10:00) Brisbane
To: news
Cc: Katharine Wright
Subject: Fwd:

Hey, is there a holding statement on this?

Amy Hunter
Media Advisor
Office of the Hon. Steven Miles MP
Minister for Health and Ambulance Services
[REDACTED]

Begin forwarded message:

From: "Poulsen, Jill" [REDACTED].com.au>
Date: 16 October 2018 at 2:46:18 pm AEST
To: Amy.Hunter@ministerial.qld.gov.au

Hey Amy,

Hope you're well.

I was wondering if you could confirm that the CCC is investigating Queensland Health employee Dr Richard Ashby?

How long has the investigation been going?

What's the basis of the investigation?

Why hasn't he been stood down?

Thanks so much,

Jill

--

JILL POULSEN
Senior Reporter

Courier Mail

Cnr Mayne Road & Campbell Street Bowen Hills QLD 4006
GPO Box 1300, Darwin, NT 0801

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E [REDACTED].com.au W www.couriermail.com.au

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Kenneth Hilton

From: news
Sent: Tuesday, 16 October 2018 3:29 PM
To: Damon Guppy
Subject: FW: RE:

From: Amy Hunter
Sent: Tuesday, 16 October 2018 3:28:55 PM (UTC+10:00) Brisbane
To: news
Cc: Katharine Wright
Subject: Re: RE:

Andrea is on this one :)

Amy Hunter
Media Advisor
Office of the Hon. Steven Miles MP
Minister for Health and Ambulance Services
[REDACTED]

On 16 Oct 2018, at 3:27 pm, news <news@health.qld.gov.au> wrote:

Hi Amy,

No holding statement as such – when do you need something by?

Sarah

From: Amy Hunter [<mailto:Amy.Hunter@ministerial.qld.gov.au>]
Sent: Tuesday, 16 October 2018 2:55 PM
To: news <news@health.qld.gov.au>
Cc: Katharine Wright <Katharine.Wright@ministerial.qld.gov.au>
Subject: Fwd:

Hey, is there a holding statement on this?

Amy Hunter
Media Advisor
Office of the Hon. Steven Miles MP
Minister for Health and Ambulance Services
[REDACTED]

Begin forwarded message:

From: "Poulsen, Jill" [REDACTED].com.au>
Date: 16 October 2018 at 2:46:18 pm AEST
To: Amy.Hunter@ministerial.qld.gov.au

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Jill

--

JILL POULSEN

Senior Reporter



Cnr Mayne Road & Campbell Street Bowen Hills QLD 4006

GPO Box 1300, Darwin, NT 0801

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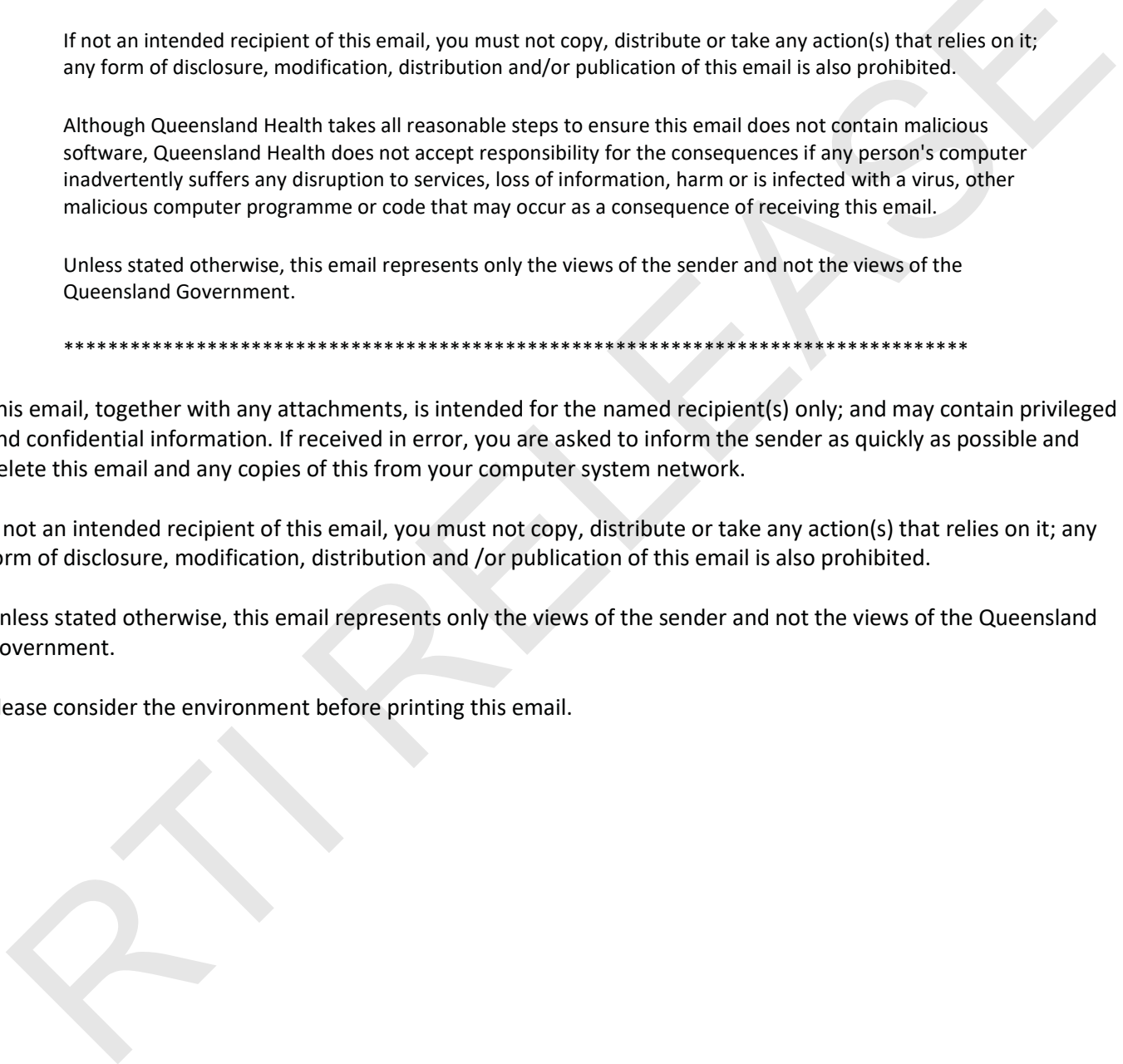
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Kenneth Hilton

From: Martin Stirling
Sent: Tuesday, 27 November 2018 1:57 PM
To: Glenn McDougall
Cc: eHealthQld-Corro; Scott Maclean; news
Subject: Media Response - Brisbane Times - NOTE - Full list of questions
Attachments: MEDIA response - Brisbane Times_ieMR_PAS Full list of questions.docx

Hi Glenn

Please find attached the response for the Brisbane Times enquiry on ieMR – PAS.

Kind Regards
Martin

Martin Stirling

A/Principal Communications Officer

Phone: [REDACTED]
Address: Level 2, 108 Wickham Street, Fortitude Valley, 4006
Email: martin.stirling@health.qld.gov.au

Queensland Health

Media and Communications, Office of the Chief Executive, eHealth Queensland



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**Queensland
Government**



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Media response

Enquiry received: 22 November 2018

Journalist: Lucy Stone

Organisation: Brisbane Times

Contact number/s: [REDACTED]

Contact email: [REDACTED].com.au

Deadline: 4pm 27 November 2018

Subject: ieMR – PAS: Full list of questions

Issue/questions:

I have some questions for the Health Minister about eHealth Queensland and its work. They are quite extensive so if you'd be able to get a response back to me by Tuesday, November 27, around 4pm, that would be great.

Response:

s.73



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Media response



s.73



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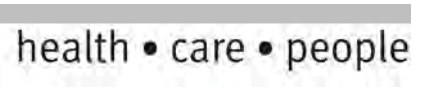
Media response



s.73



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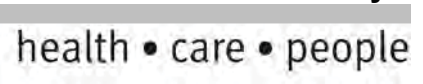




s.73



12. CEOs and directors-general of government departments are required to disclose interests and benefits on the gifts and benefits registers: has Dr Richard Ashby



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<https://twitter.com/qldhealthnews> or <https://www.facebook.com/QLDHealth>



been required to disclose his interests, gifts and benefits, and is his disclosure publicly available? Can you please provide a copy of his declaration to me?

All senior public servants are required to disclosure interests, gifts and benefits.

The Gifts and benefits register is available on the Queensland Health website www.health.qld.gov.au

s.73

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s.73

16. Does the Health Minister have confidence in the Director General of Queensland Health, and the chief executive officer of eHealth Queensland Dr Richard Ashby?

ENDS

Media contact:

xxx

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Written by: Martin Stirling, A/Principal Communications Officer, Media and Communication Unit, eHealth Queensland

Authorised by: Dr Richard Ashby, Chief Executive, eHealth Queensland

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Kenneth Hilton

From: news
Sent: Tuesday, 27 November 2018 3:34 PM
To: Katharine Wright; Michael Walsh
Cc: Robert Hoge; Andrea Grant; Laura Verney
Subject: RE: Media query - Brisbane Times
Attachments: MEDIA response - Brisbane Times_ieMR_PAS Full list of questions.docx

Hi Kat and DG,

Given the time constraints, here's a suggested response. We have detailed information (attached) which we can talk you through.

Regards,
 Glenn
 [REDACTED]

Suggested response:

The Queensland Government is committed to the continued roll out of the ieMR program in Queensland's hospitals, a once-in-a-generation digital transformation that that is already having positive impacts in hospitals.

While Implementing ieMR is a significant commitment, it forms part of Queensland's \$18 billion total health budget, and it will provide considerable savings in the long term.

Most importantly, it will continue to increase patient safety and save lives.

There are six funding packages for the ieMR - one and two are complete, three and four are in progress, and five and six are still to be approved. Investment provided for funding package 3 is \$86.0 million and funding package 4 is \$126.4 million.

The procurement process for the Patient Administration System is ongoing. The procurement process is extensive, well monitored and subject to stringent oversight.

ENDS

From: Katharine Wright [<mailto:Katharine.Wright@ministerial.qld.gov.au>]
Sent: Thursday, 22 November 2018 4:18 PM
To: Robert Hoge <Robert.Hoge@health.qld.gov.au>; news <news@health.qld.gov.au>
Cc: Amy Hunter <Amy.Hunter@ministerial.qld.gov.au>; Danielle Cohen <Danielle.Cohen@ministerial.qld.gov.au>
Subject: Fwd: Media query - Brisbane Times

Can I have a response please?

Sent from my iPhone

Begin forwarded message:

From: Lucy Stone [REDACTED] <[\[REDACTED\].com.au](mailto:[REDACTED].com.au)>
Date: 22 November 2018 at 4:08:27 pm AEST

To: katharine.wright@ministerial.qld.gov.au

Subject: Media query - Brisbane Times

Hi Kat,

I have some questions for the Health Minister about eHealth Queensland and its work. They are quite extensive so if you'd be able to get a response back to me by Tuesday, November 27, around 4pm, that would be great.

Questions:

s.73



- CEOs and directors-general of government departments are required to disclose interests and benefits on the gifts and benefits registers: has Dr Richard Ashby been required to disclose his interests, gifts and benefits, and is his disclosure publicly available? Can you please provide a copy of his declaration to me?

s.73

- Does the Health Minister have confidence in the Director General of Queensland Health, and the chief executive officer of eHealth Queensland Dr Richard Ashby?

Thanks,

Lucy

--

Lucy Stone | Reporter - Brisbane Times

Phone: [REDACTED]

brisbane times

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Media response

Enquiry received: 22 November 2018

Journalist: Lucy Stone

Organisation: Brisbane Times

Contact number/s: [REDACTED]

Contact email: [REDACTED].com.au

Deadline: 4pm 27 November 2018

Subject: ieMR – PAS: Full list of questions

Issue/questions:

I have some questions for the Health Minister about eHealth Queensland and its work. They are quite extensive so if you'd be able to get a response back to me by Tuesday, November 27, around 4pm, that would be great.

Response:

s.73



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Media response



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12. CEOs and directors-general of government departments are required to disclose interests and benefits on the gifts and benefits registers: has Dr Richard Ashby

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been required to disclose his interests, gifts and benefits, and is his disclosure publicly available? Can you please provide a copy of his declaration to me?

All senior public servants are required to disclosure interests, gifts and benefits.

The Gifts and benefits register is available on the Queensland Health website www.health.qld.gov.au

s.73



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16. Does the Health Minister have confidence in the Director General of Queensland Health, and the chief executive officer of eHealth Queensland Dr Richard Ashby?

ENDS

Media contact:

xxx

FOR INTERNAL USE ONLY

Written by: Martin Stirling, A/Principal Communications Officer, Media and Communication Unit, eHealth Queensland

Authorised by: Dr Richard Ashby, Chief Executive, eHealth Queensland

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RTI RELEASE

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Kenneth Hilton

From: Glenn McDougall
Sent: Wednesday, 28 November 2018 11:29 AM
To: Martin Stirling
Subject: RE: Media query - Brisbane Times

Hi Martin,

Apologies – meant to send you a copy. This is what was sent up to the MO – we didn't see the final that went to journo. Andrea and I called the journo and backgrounded her using the material in the detailed response. We also sent the detailed response to the MO for their info.

Regards,
 Glenn
 [REDACTED]

Suggested response:

The Queensland Government is committed to the continued roll out of the ieMR program in Queensland's hospitals, a once-in-a-generation digital transformation that that is already having positive impacts in hospitals.

While Implementing ieMR is a significant commitment, it forms part of Queensland's \$18 billion total health budget, and it will provide considerable savings in the long term.

Most importantly, it will continue to increase patient safety and save lives.

There are six funding packages for the ieMR - one and two are complete, three and four are in progress, and five and six are still to be approved. Investment provided for funding package 3 is \$86.0 million and funding package 4 is \$126.4 million.

The procurement process for the Patient Administration System is ongoing. The procurement process is extensive, well monitored and subject to stringent oversight.

ENDS

From: Katharine Wright [<mailto:Katharine.Wright@ministerial.qld.gov.au>]
Sent: Thursday, 22 November 2018 4:18 PM
To: Robert Hoge <Robert.Hoge@health.qld.gov.au>; news <news@health.qld.gov.au>
Cc: Amy Hunter <Amy.Hunter@ministerial.qld.gov.au>; Danielle Cohen <Danielle.Cohen@ministerial.qld.gov.au>
Subject: Fwd: Media query - Brisbane Times

Can I have a response please?

Sent from my iPhone

Begin forwarded message:

From: Lucy Stone [REDACTED] <[\[REDACTED\]@com.au](mailto:[REDACTED]@com.au)>
Date: 22 November 2018 at 4:08:27 pm AEST
To: katharine.wright@ministerial.qld.gov.au
Subject: Media query - Brisbane Times

Hi Kat,

I have some questions for the Health Minister about eHealth Queensland and its work. They are quite extensive so if you'd be able to get a response back to me by Tuesday, November 27, around 4pm, that would be great.

Questions:

s.73



- CEOs and directors-general of government departments are required to disclose interests and benefits on the gifts and benefits registers: has Dr Richard Ashby been required to disclose his interests, gifts and benefits, and is his disclosure publicly available? Can you please provide a copy of his declaration to me?

s.73



- Does the Health Minister have confidence in the Director General of Queensland Health, and the chief executive officer of eHealth Queensland Dr Richard Ashby?

Thanks,

Lucy

--

Lucy Stone | Reporter - Brisbane Times

Phone: 07 [REDACTED]

brisbane times

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Kenneth Hilton

From: Glenn McDougall
Sent: Tuesday, 27 November 2018 11:58 AM
To: [REDACTED].com
Subject: RE: Media query - Brisbane Times

Glenn McDougall
Senior Media Advisor
Strategic Communications | Department of Health
p: 07 [REDACTED] | m: [REDACTED]

From: Glenn McDougall
Sent: Thursday, 22 November 2018 4:49 PM
To: [REDACTED].com
Subject: FW: Media query - Brisbane Times

From: Katharine Wright [<mailto:Katharine.Wright@ministerial.qld.gov.au>]
Sent: Thursday, 22 November 2018 4:18 PM
To: Robert Hoge <Robert.Hoge@health.qld.gov.au>; news <news@health.qld.gov.au>
Cc: Amy Hunter <Amy.Hunter@ministerial.qld.gov.au>; Danielle Cohen <Danielle.Cohen@ministerial.qld.gov.au>
Subject: Fwd: Media query - Brisbane Times

Can I have a response please?

Sent from my iPhone

Begin forwarded message:

From: Lucy Stone [REDACTED].com.au>
Date: 22 November 2018 at 4:08:27 pm AEST
To: katharine.wright@ministerial.qld.gov.au
Subject: Media query - Brisbane Times

Hi Kat,

I have some questions for the Health Minister about eHealth Queensland and its work. They are quite extensive so if you'd be able to get a response back to me by Tuesday, November 27, around 4pm, that would be great.

Questions:

s.73





- CEOs and directors-general of government departments are required to disclose interests and benefits on the gifts and benefits registers: has Dr Richard Ashby been required to disclose his interests, gifts and benefits, and is his disclosure publicly available? Can you please provide a copy of his declaration to me?

Straightforward and publicly available.

s.73



- Does the Health Minister have confidence in the Director General of Queensland Health, and the chief executive officer of eHealth Queensland Dr Richard Ashby?

Thanks,

Lucy

--

Lucy Stone | Reporter - Brisbane Times
Phone: 07 [REDACTED]

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Kenneth Hilton

From: news
Sent: Tuesday, 27 November 2018 5:40 PM
To: Katharine Wright; Michael Walsh
Cc: Robert Hoge; Andrea Grant; Laura Verney; Amy Hunter
Subject: Re: Media query - Brisbane Times

Hi Kat, Andrea and I had a good chat with Lucy. Story unlikely to run for a day or two.

Cheers,
 Glenn

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From: Katharine Wright <katharine.wright@ministerial.qld.gov.au>
Sent: Tuesday, November 27, 2018 4:33 pm
To: news; Michael Walsh
Cc: Robert Hoge; Andrea Grant; Laura Verney; Amy Hunter
Subject: RE: Media query - Brisbane Times

Hello, can you guys call Lucy and take her through the answers.

I'm still waiting on the min to sign off his response but I'm conscious of the time.

I've called Lucy to let her know that is the plan.

From: news <news@health.qld.gov.au>
Sent: Tuesday, 27 November 2018 3:34 PM
To: Katharine Wright <Katharine.Wright@ministerial.qld.gov.au>; Michael Walsh <Michael.Walsh@health.qld.gov.au>
Cc: Robert Hoge <Robert.Hoge@health.qld.gov.au>; Andrea Grant <Andrea.Grant@health.qld.gov.au>; Laura Verney <Laura.Verney@health.qld.gov.au>
Subject: RE: Media query - Brisbane Times

Hi Kat and DG,

Given the time constraints, here's a suggested response. We have detailed information (attached) which we can talk you through.

Regards,
 Glenn

Suggested response:

The Queensland Government is committed to the continued roll out of the ieMR program in Queensland's hospitals, a once-in-a-generation digital transformation that that is already having positive impacts in hospitals.

While Implementing ieMR is a significant commitment, it forms part of Queensland's \$18 billion total health budget, and it will provide considerable savings in the long term.

Most importantly, it will continue to increase patient safety and save lives.

There are six funding packages for the ieMR - one and two are complete, three and four are in progress, and five and six are still to be approved. Investment provided for funding package 3 is \$86.0 million and funding package 4 is \$126.4 million.

The procurement process for the Patient Administration System is ongoing. The procurement process is extensive, well monitored and subject to stringent oversight.

ENDS

From: Katharine Wright [<mailto:Katharine.Wright@ministerial.qld.gov.au>]
Sent: Thursday, 22 November 2018 4:18 PM
To: Robert Hoge <Robert.Hoge@health.qld.gov.au>; news <news@health.qld.gov.au>
Cc: Amy Hunter <Amy.Hunter@ministerial.qld.gov.au>; Danielle Cohen <Danielle.Cohen@ministerial.qld.gov.au>
Subject: Fwd: Media query - Brisbane Times

Can I have a response please?

Sent from my iPhone

Begin forwarded message:

From: Lucy Stone [REDACTED] <[REDACTED]@[REDACTED].com.au>
Date: 22 November 2018 at 4:08:27 pm AEST
To: katharine.wright@ministerial.qld.gov.au
Subject: Media query - Brisbane Times

Hi Kat,

I have some questions for the Health Minister about eHealth Queensland and its work. They are quite extensive so if you'd be able to get a response back to me by Tuesday, November 27, around 4pm, that would be great.

Questions:

s.73



- CEOs and directors-general of government departments are required to disclose interests and benefits on the gifts and benefits registers: has Dr Richard Ashby been required to disclose his interests, gifts and benefits, and is his disclosure publicly available? Can you please provide a copy of his declaration to me?

s.73

- Does the Health Minister have confidence in the Director General of Queensland Health, and the chief executive officer of eHealth Queensland Dr Richard Ashby?

Thanks,

Lucy

--

Lucy Stone | Reporter - Brisbane Times
Phone: 07 [REDACTED]

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RTI RELEASE

Kenneth Hilton

From: Martin Stirling
Sent: Wednesday, 28 November 2018 12:10 PM
To: Glenn McDougall
Subject: RE: Media query - Brisbane Times

Thanks Glenn!

From: Glenn McDougall
Sent: Wednesday, 28 November 2018 11:29 AM
To: Martin Stirling <Martin.Stirling@health.qld.gov.au>
Subject: RE: Media query - Brisbane Times

Hi Martin,

Apologies – meant to send you a copy. This is what was sent up to the MO – we didn't see the final that went to journo. Andrea and I called the journo and backgrounded her using the material in the detailed response. We also sent the detailed response to the MO for their info.

Regards,
 Glenn


Suggested response:

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ENDS

From: Katharine Wright [<mailto:Katharine.Wright@ministerial.qld.gov.au>]
Sent: Thursday, 22 November 2018 4:18 PM
To: Robert Hoge <Robert.Hoge@health.qld.gov.au>; news <news@health.qld.gov.au>
Cc: Amy Hunter <Amy.Hunter@ministerial.qld.gov.au>; Danielle Cohen <Danielle.Cohen@ministerial.qld.gov.au>
Subject: Fwd: Media query - Brisbane Times

Can I have a response please?

Sent from my iPhone

Begin forwarded message:

From: Lucy Stone [REDACTED].com.au>
Date: 22 November 2018 at 4:08:27 pm AEST
To: katharine.wright@ministerial.qld.gov.au
Subject: Media query - Brisbane Times

Hi Kat,

I have some questions for the Health Minister about eHealth Queensland and its work. They are quite extensive so if you'd be able to get a response back to me by Tuesday, November 27, around 4pm, that would be great.

Questions:

s.73



- CEOs and directors-general of government departments are required to disclose interests and benefits on the gifts and benefits registers: has Dr Richard Ashby been required to disclose his interests, gifts and benefits, and is his disclosure publicly available? Can you please provide a copy of his declaration to me?

s.73

- Does the Health Minister have confidence in the Director General of Queensland Health, and the chief executive officer of eHealth Queensland Dr Richard Ashby?

Thanks,

Lucy

--

Lucy Stone | Reporter - Brisbane Times
Phone: 07 [REDACTED]

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Kenneth Hilton

From: Laura Verney
Sent: Thursday, 24 January 2019 10:22 AM
To: Natalie Patch; Elise Meakin
Subject: FW: Media query - Brisbane Times

Here's the Brissy Times questions – sorry they did not come through yesterday!

From: Lucy Stone [mailto: [REDACTED]]
Sent: Wednesday, 23 January 2019 12:05 PM
To: news <news@health.qld.gov.au>; Katharine Wright <katharine.wright@ministerial.qld.gov.au>
Subject: Media query - Brisbane Times

Good morning,

I'm seeking comment from the Queensland Health Minister, Queensland Health director-general Michael Walsh, and eHealth Queensland chief executive Dr Richard Ashby on [REDACTED].

[REDACTED]

[REDACTED]

My deadline is close of business Thursday, January 24, (5pm).

Questions

[REDACTED]

Questions to Mr Walsh

20. Does Mr Walsh believe it is appropriate for Dr Ashby to remain at work on full pay during the CCC investigation?

Questions to Dr Ashby

21. Does Dr Ashby believe it is appropriate for him to remain working in his position on full pay while the Crime and Corruption Commission investigates his department?
22. Is Dr Ashby confident Queensland Health's ieMR will not fail as other ieMR projects in NSW, Victoria, and internationally failed?
23. Is Dr Ashby confident all potential conflicts of interest have been declared?

Thank you,

Lucy

--

Lucy Stone

Reporter

brisbane times

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A 140 Ann St, BRISBANE, QLD, 4000

E [REDACTED].com.au



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Kenneth Hilton

From: news
Sent: Thursday, 24 January 2019 5:10 PM
To: Damon Guppy
Subject: FW: Media query - Brisbane Times

From: news
Sent: Thursday, 24 January 2019 5:09:34 PM (UTC+10:00) Brisbane
To: [REDACTED] com.au
Cc: news
Subject: RE: Media query - Brisbane Times

Hi Lucy,

Please find a response below to your enquiry.

Please attribute to a Queensland Health spokesperson:

s.73



Inquiries relating to a Crime and Corruption Commission investigation are a matter for the Commission.

ENDS

Thanks,
Laura

Media and Issues Team

Phone: 07 [REDACTED]
Address: Level 3, 33 Charlotte St, Brisbane QLD 4000
Email: news@health.qld.gov.au

Queensland Health | Strategic Communications Branch



www.health.qld.gov.au



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Queensland Health acknowledges the Traditional Owners of the land, and pays respect to Elders past, present and future.

From: Lucy Stone [mailto:[REDACTED]]
Sent: Wednesday, 23 January 2019 12:05 PM
To: news <news@health.qld.gov.au>; Katharine Wright <katharine.wright@ministerial.qld.gov.au>
Subject: Media query - Brisbane Times

Good morning,

I'm seeking comment from the Queensland Health Minister, Queensland Health director-general Michael Walsh, and eHealth Queensland chief executive Dr Richard Ashby on [REDACTED].

[REDACTED]

[REDACTED]

My deadline is close of business Thursday, January 24, (5pm).

Questions



Questions to Mr Walsh

s.73



- 20. Does Mr Walsh believe it is appropriate for Dr Ashby to remain at work on full pay during the CCC investigation?

Questions to Dr Ashby

- 21. Does Dr Ashby believe it is appropriate for him to remain working in his position on full pay while the Crime and Corruption Commission investigates his department?
- 22. Is Dr Ashby confident Queensland Health's ieMR will not fail as other ieMR projects in NSW, Victoria, and internationally failed?
- 23. Is Dr Ashby confident all potential conflicts of interest have been declared?

Thank you,

Lucy

--

Lucy Stone
Reporter

brisbane times
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T +61 7 [REDACTED]
A 140 Ann St, BRISBANE, QLD, 4000
E [REDACTED]@com.au



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RTI RELEASES

Kenneth Hilton

From: news
Sent: Thursday, 24 January 2019 11:51 AM
To: Damon Guppy
Subject: FW: Media query - Brisbane Times response
Attachments: Brisbane Times response - final.docx

From: eHealthQld-Corro
Sent: Thursday, 24 January 2019 11:51:04 AM (UTC+10:00) Brisbane
To: Laura Verney; Emmy Kubainski; news
Cc: Richard Ashby
Subject: RE: Media query - Brisbane Times response

Hi Laura,

Sorry – not sure if this has been re-sent so please find attached.

Kind Regards
 Renaie

Renaie Tesch

Director, Office of the Chief Executive

Phone: 07 [REDACTED]

Phone: [REDACTED]

Address: Level 2, 108 Wickham Street, Fortitude Valley, 4006

Email: renaie.tesch@health.qld.gov.au

Queensland Health

Office of the Chief Executive, eHealth Queensland



www.health.qld.gov.au



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Queensland Health acknowledges the Traditional Owners of the land, and pays respect to Elders past, present and future.

From: Laura Verney
Sent: Thursday, 24 January 2019 11:09 AM
To: Emmy Kubainski <Emmy.Kubainski@health.qld.gov.au>; news <news@health.qld.gov.au>

Cc: eHealthQld-Corro <eHealthQld-Corro@health.qld.gov.au>; Richard Ashby <Richard.Ashby@health.qld.gov.au>
Subject: RE: Media query - Brisbane Times response

Hi Emmy,

We can't access the file type you sent through – can you please re-send as a word doc or just include the content in the email body?

Thanks,
Laura

From: Emmy Kubainski
Sent: Thursday, 24 January 2019 11:04 AM
To: Laura Verney <Laura.Verney@health.qld.gov.au>; news <news@health.qld.gov.au>
Cc: eHealthQld-Corro <eHealthQld-Corro@health.qld.gov.au>; Richard Ashby <Richard.Ashby@health.qld.gov.au>
Subject: Media query - Brisbane Times response

Hi Laura,

Please find attached our draft response.

Many thanks,
Emmy

Emmy Kubainski

Director, Media and Communications

Phone: 07 [REDACTED]
Address: 108 Wickham Street, Fortitude Valley, QLD, 4006
Email: Emmy.Kubainski@health.qld.gov.au

Queensland Health

Media and Communications, Office of the Chief Executive, eHealth Queensland



www.health.qld.gov.au



Queensland's Health Vision: By 2026 Queenslanders will be among the healthiest people in the world.

Queensland Health acknowledges the Traditional Owners of the land, and pays respect to Elders past, present and future.



Enquiry received: Email
Journalist: Lucy Stone
Organisation: Brisbane Times
Deadline: 5pm Thursday 24th January
Subject: iEMR project status

Questions:

s.73





s.73

- 19. Does Mr Walsh believe it is appropriate for Dr Ashby to remain at work on full pay during the CCC investigation?
- 21. Does Dr Ashby believe it is appropriate for him to remain working in his position on full pay while the Crime and Corruption Commission investigates his department?
- 21. Is Dr Ashby confident Queensland Health's ieMR will not fail as other ieMR projects in NSW, Victoria, and internationally failed?
- 21. Is Dr Ashby confident all potential conflicts of interest have been declared?

Response:

Please attribute the following to a Queensland Health spokesperson:

s.73





s.73

Any inquiries relating to a Crime and Corruption Commission investigation is a matter for the Commission.

ENDS

Media contact: 3708 5376

s.73



s.73





s.73





s.73



RTI RELEASEASE





Fact Sheet

s.73





s.73





FOR INTERNAL USE ONLY

Author	Emmy Kubainski	Date 23 January 2019	xx/xx/xxxx
Content provider/ Approver (phone numbers, too, if you have them)	e.g Health Statistics Unit 5555 0000 SPPD DDG	Date	xx/xx/xxxx
Released	Statewide / outlet	Date	xx/xx/xxx

RTI RELEASE



Kenneth Hilton

From: Laura Verney
Sent: Thursday, 24 January 2019 1:36 PM
To: 'Katharine Wright'; Gemma Hodgetts
Cc: Natalie Patch; Elise Meakin; news; Amy Hunter; Robert Hoge
Subject: For your review - Media query - Brisbane Times

Hi again Kat and Gemma,

An updated response to the Brisbane Times enquiry is below for your considerations –

The digital hospital program is making Queensland's hospitals safer than ever before.

The 2018 Queensland Audit Office report '*Digitising Public Hospitals*' has also confirmed the digital hospital program is improving health care and patient outcomes.

Patient safety has markedly improved since the integrated electronic Medical Records (ieMR) was first rolled out. It has reduced the average length of stay, unplanned readmissions, and the number of serious falls and pressure injuries.

Since the introduction of the ieMR, there has been a notable reduction in medication errors and we continuously look for ways to improve the system and the quality of care we provide as a result.

We challenge journalists to visit our digital hospitals and talk to our hard-working clinicians about how the programs has improved safety and health outcomes for Queenslanders.

For background:

s.73



Any inquiries relating to a Crime and Corruption Commission investigation is a matter for the Commission.

ENDS

Thanks,
Laura

From: Laura Verney
Sent: Thursday, 24 January 2019 11:15 AM
To: 'Katharine Wright' <katharine.wright@ministerial.qld.gov.au>; Gemma Hodgetts <Gemma.Hodgetts@health.qld.gov.au>; Robert Hoge <Robert.Hoge@health.qld.gov.au>
Cc: Natalie Patch <Natalie.Patch@health.qld.gov.au>; Elise Meakin <Elise.Meakin@health.qld.gov.au>; news <news@health.qld.gov.au>; Amy Hunter <Amy.Hunter@ministerial.qld.gov.au>
Subject: FW: Media query - Brisbane Times

Hi Kat and Gemma,

The response drafted by eHealth is attached for your info – we will work on this now.

Thanks,
Laura

Laura Verney

Media and Issues Team Leader

Phone: 07 [REDACTED] | Mobile: [REDACTED]
 Address: Level 3, 33 Charlotte St, Brisbane QLD 4000
 Email: laura.verney@health.qld.gov.au

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Queensland
Government



Queensland's Health Vision: By 2026 Queenslanders will be among the healthiest people in the world.

Queensland Health acknowledges the Traditional Owners of the land, and pays respect to Elders past, present and future.

From: Lucy Stone [[mailto:\[REDACTED\]](mailto:[REDACTED])]
Sent: Wednesday, 23 January 2019 12:05 PM
To: news <news@health.qld.gov.au>; Katharine Wright <katharine.wright@ministerial.qld.gov.au>
Subject: Media query - Brisbane Times

Good morning,

I'm seeking comment from the Queensland Health Minister, Queensland Health director-general Michael Walsh, and eHealth Queensland chief executive Dr Richard Ashby [REDACTED].

The Brisbane Times is set to report serious concerns about the ieMR and its use in Queensland hospitals, [REDACTED].

My deadline is close of business Thursday, January 24, (5pm).

Questions

s.73



Questions to Mr Walsh

s.73



20. Does Mr Walsh believe it is appropriate for Dr Ashby to remain at work on full pay during the CCC investigation?

Questions to Dr Ashby

21. Does Dr Ashby believe it is appropriate for him to remain working in his position on full pay while the Crime and Corruption Commission investigates his department?
22. Is Dr Ashby confident Queensland Health's ieMR will not fail as other ieMR projects in NSW, Victoria, and internationally failed?
23. Is Dr Ashby confident all potential conflicts of interest have been declared?

Thank you,

Lucy

--

Lucy Stone

Reporter

brisbane times

INDEPENDENT. ALWAYS.

T +61 7 [REDACTED]

A 140 Ann St, BRISBANE, QLD, 4000

E [REDACTED]



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Kenneth Hilton

From: news
Sent: Thursday, 24 January 2019 4:42 PM
To: Damon Guppy
Subject: FW: For your review - Media query - Brisbane Times

From: Laura Verney
Sent: Thursday, 24 January 2019 4:41:36 PM (UTC+10:00) Brisbane
To: 'Katharine Wright'
Cc: Amy Hunter; news; Robert Hoge
Subject: FW: For your review - Media query - Brisbane Times

Hi Kat,

We've updated the response below with some examples. Our updated response is also below for your review –

Please attribute to a Queensland Health spokesperson:

The digital hospital program is making Queensland's hospitals safer than ever before.

The 2018 Queensland Audit Office report '*Digitising Public Hospitals*' has also confirmed the digital hospital program is improving health care and patient outcomes.

We invite journalists to visit our digital hospitals and talk to our hard-working clinicians about how the programs has improved safety and health outcomes for Queenslanders.

For background:

s.73

Inquiries relating to a Crime and Corruption Commission investigation are a matter for the Commission.

ENDS

Thanks,
Laura

From: Katharine Wright [mailto:Katharine.Wright@ministerial.qld.gov.au]
Sent: Thursday, 24 January 2019 4:27 PM
To: Robert Hoge <Robert.Hoge@health.qld.gov.au>; news <news@health.qld.gov.au>
Cc: Amy Hunter <Amy.Hunter@ministerial.qld.gov.au>
Subject: FW: For your review - Media query - Brisbane Times

Had a long chat to Lucy. Can you finish off the last sentence with some other examples?

s.73

Inquiries relating to a Crime and Corruption Commission investigation are a matter for the Commission.

ENDS

Thanks,
Laura

From: Laura Verney
Sent: Thursday, 24 January 2019 11:15 AM
To: 'Katharine Wright' <katharine.wright@ministerial.qld.gov.au>; Gemma Hodgetts <Gemma.Hodgetts@health.qld.gov.au>; Robert Hoge <Robert.Hoge@health.qld.gov.au>
Cc: Natalie Patch <Natalie.Patch@health.qld.gov.au>; Elise Meakin <Elise.Meakin@health.qld.gov.au>; news <news@health.qld.gov.au>; Amy Hunter <Amy.Hunter@ministerial.qld.gov.au>
Subject: FW: Media query - Brisbane Times

Hi Kat and Gemma,

The response drafted by eHealth is attached for your info – we will work on this now.

Thanks,
Laura

Laura Verney

Media and Issues Team Leader

Phone: 07 [REDACTED] | Mobile: [REDACTED]
 Address: Level 3, 33 Charlotte St, Brisbane QLD 4000
 Email: laura.verney@health.qld.gov.au

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Queensland Health acknowledges the Traditional Owners of the land, and pays respect to Elders past, present and future.

From: Lucy Stone [[mailto:\[REDACTED\]](mailto:[REDACTED])]
Sent: Wednesday, 23 January 2019 12:05 PM

To: news <news@health.qld.gov.au>; Katharine Wright <katharine.wright@ministerial.qld.gov.au>

Subject: Media query - Brisbane Times

Good morning,

I'm seeking comment from the Queensland Health Minister, Queensland Health director-general Michael Walsh, and eHealth Queensland chief executive Dr Richard Ashby on [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

My deadline is close of business Thursday, January 24, (5pm).

Questions

[REDACTED]

Questions to Mr Walsh

20. Does Mr Walsh believe it is appropriate for Dr Ashby to remain at work on full pay during the CCC investigation?

Questions to Dr Ashby

- 21. Does Dr Ashby believe it is appropriate for him to remain working in his position on full pay while the Crime and Corruption Commission investigates his department?
- 22. Is Dr Ashby confident Queensland Health's ieMR will not fail as other ieMR projects in NSW, Victoria, and internationally failed?
- 23. Is Dr Ashby confident all potential conflicts of interest have been declared?

Thank you,

Lucy

--

Lucy Stone
Reporter

brisbane times
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T +61 7 [redacted]
A 140 Ann St, BRISBANE, QLD, 4000
E [redacted].com.au



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Please consider the environment before printing this email.

RTI RELEASE

Kenneth Hilton

From: news
Sent: Friday, 25 January 2019 9:13 AM
To: Damon Guppy
Subject: FW: For your review - Media query - Brisbane Times
Attachments: RE: Media query - Brisbane Times

From: news
Sent: Friday, 25 January 2019 9:12:54 AM (UTC+10:00) Brisbane
To: Gemma Hodgetts
Cc: Robert Hoge; Dawn Schofield; news
Subject: RE: For your review - Media query - Brisbane Times

Hi Gemma,

I've attached a copy of our final response. I don't think we've seen the final response from Mins, but I'll check.

Cheers,
 Glenn

p: [REDACTED] | m: [REDACTED]

From: Gemma Hodgetts
Sent: Friday, 25 January 2019 9:08 AM
To: news <news@health.qld.gov.au>
Cc: Robert Hoge <Robert.Hoge@health.qld.gov.au>; Dawn Schofield <Dawn.Schofield@health.qld.gov.au>; Gemma Hodgetts <Gemma.Hodgetts@health.qld.gov.au>
Subject: FW: For your review - Media query - Brisbane Times

Hi team

s.73

Thanks

Gemma Hodgetts

A/Executive Director, Office of the Director-General

Mobile: [REDACTED]
Address: Lvl 37, 1 William Street, Brisbane QLD 4000
Email: Gemma.Hodgetts@health.qld.gov.au

Queensland Health
 Office of the Director-General



www.health.qld.gov.au



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Queensland Health acknowledges the Traditional Owners of the land, and pays respect to Elders past, present and future.

From: Laura Verney
Sent: Thursday, 24 January 2019 1:49 PM
To: Gemma Hodgetts <Gemma.Hodgetts@health.qld.gov.au>; Dawn Schofield <Dawn.Schofield@health.qld.gov.au>
Subject: *RE: For your review - Media query - Brisbane Times

Thanks,
 Laura

From: Gemma Hodgetts
Sent: Thursday, 24 January 2019 1:44 PM
To: Laura Verney <Laura.Verney@health.qld.gov.au>; Dawn Schofield <Dawn.Schofield@health.qld.gov.au>
Subject: Re: For your review - Media query - Brisbane Times

Thanks Laura - are we attaching the DG's letter to the QAO as background?

Gemma Hodgetts
 Senior Director, Office of the Director-General

On 24 Jan 2019, at 1:36 pm, Laura Verney <Laura.Verney@health.qld.gov.au> wrote:

Hi again Kat and Gemma,

An updated response to the Brisbane Times enquiry is below for your considerations –

The digital hospital program is making Queensland's hospitals safer than ever before.

The 2018 Queensland Audit Office report *'Digitising Public Hospitals'* has also confirmed the digital hospital program is improving health care and patient outcomes.

Patient safety has markedly improved since the integrated electronic Medical Records (ieMR) was first rolled out. It has reduced the average length of stay, unplanned readmissions, and the number of serious falls and pressure injuries.

Since the introduction of the ieMR, there has been a notable reduction in medication errors and we continuously look for ways to improve the system and the quality of care we provide as a result.

We challenge journalists to visit our digital hospitals and talk to our hard-working clinicians about how the programs has improved safety and health outcomes for Queenslanders.

For background:

s.73

Any inquiries relating to a Crime and Corruption Commission investigation is a matter for the Commission.

ENDS

Thanks,
Laura

From: Laura Verney

Sent: Thursday, 24 January 2019 11:15 AM

To: 'Katharine Wright' <katharine.wright@ministerial.qld.gov.au>; Gemma Hodgetts <Gemma.Hodgetts@health.qld.gov.au>; Robert Hoge <Robert.Hoge@health.qld.gov.au>

Cc: Natalie Patch <Natalie.Patch@health.qld.gov.au>; Elise Meakin <Elise.Meakin@health.qld.gov.au>; news <news@health.qld.gov.au>; Amy Hunter <Amy.Hunter@ministerial.qld.gov.au>

Subject: FW: Media query - Brisbane Times

Hi Kat and Gemma,

The response drafted by eHealth is attached for your info – we will work on this now.

Thanks,
Laura

Laura Verney

Media and Issues Team Leader

Phone: 07 [redacted] | Mobile: [redacted]
Address: Level 3, 33 Charlotte St, Brisbane QLD 4000
Email: laura.verney@health.qld.gov.au

Queensland Health | Strategic Communications Branch

<image001.png> <image002.png> <image003.png> <image004.png> <image005.png>

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<image006.png>

<image007.png>

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Queensland Health acknowledges the Traditional Owners of the land, and pays respect to Elders past, present and future.

From: Lucy Stone [[mailto:\[redacted\]](mailto:[redacted])]
Sent: Wednesday, 23 January 2019 12:05 PM
To: news <news@health.qld.gov.au>; Katharine Wright <katharine.wright@ministerial.qld.gov.au>
Subject: Media query - Brisbane Times

Good morning,

I'm seeking comment from the Queensland Health Minister, Queensland Health director-general Michael Walsh, and eHealth Queensland chief executive Dr Richard Ashby on [redacted].

[redacted]

[redacted]

My deadline is close of business Thursday, January 24, (5pm).

Questions

s.73

[Large redacted area]

Questions to Mr Walsh

s.73

20. Does Mr Walsh believe it is appropriate for Dr Ashby to remain at work on full pay during the CCC investigation?

Questions to Dr Ashby

21. Does Dr Ashby believe it is appropriate for him to remain working in his position on full pay while the Crime and Corruption Commission investigates his department?
22. Is Dr Ashby confident Queensland Health's ieMR will not fail as other ieMR projects in NSW, Victoria, and internationally failed?
23. Is Dr Ashby confident all potential conflicts of interest have been declared?

Thank you,

Lucy

--

Lucy Stone

Reporter

brisbane times

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T +61 7 [REDACTED]

A 140 Ann St, BRISBANE, QLD, 4000

E [REDACTED]



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RTI RELEASE SE

Kenneth Hilton

From: news
Sent: Thursday, 24 January 2019 5:10 PM
To: [REDACTED] s.com.au
Cc: news
Subject: RE: Media query - Brisbane Times

Hi Lucy,

Please find a response below to your enquiry.

Please attribute to a Queensland Health spokesperson:

The digital hospital program is making Queensland's hospitals safer than ever before.

The 2018 Queensland Audit Office report '*Digitising Public Hospitals*' has also confirmed the digital hospital program is improving health care and patient outcomes.

We invite journalists to visit our digital hospitals and talk to our hard-working clinicians about how the programs has improved safety and health outcomes for Queenslanders.

For background:

s.73



Inquiries relating to a Crime and Corruption Commission investigation are a matter for the Commission.

ENDS

Thanks,
Laura

Media and Issues Team

Phone: 07 [REDACTED]
Address: Level 3, 33 Charlotte St, Brisbane QLD 4000
Email: news@health.qld.gov.au

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Queensland Health acknowledges the Traditional Owners of the land, and pays respect to Elders past, present and future.

From: Lucy Stone [mailto:[REDACTED]]
Sent: Wednesday, 23 January 2019 12:05 PM
To: news <news@health.qld.gov.au>; Katharine Wright <katharine.wright@ministerial.qld.gov.au>
Subject: Media query - Brisbane Times

Good morning,

I'm seeking comment from the Queensland Health Minister, Queensland Health director-general Michael Walsh, and eHealth Queensland chief executive Dr Richard Ashby on [REDACTED]

My deadline is close of business Thursday, January 24, (5pm).

Questions

s.73



Questions to Mr Walsh

s.73

20. Does Mr Walsh believe it is appropriate for Dr Ashby to remain at work on full pay during the CCC investigation?

Questions to Dr Ashby

21. Does Dr Ashby believe it is appropriate for him to remain working in his position on full pay while the Crime and Corruption Commission investigates his department?
22. Is Dr Ashby confident Queensland Health's ieMR will not fail as other ieMR projects in NSW, Victoria, and internationally failed?
23. Is Dr Ashby confident all potential conflicts of interest have been declared?

Thank you,

Lucy

--

Lucy Stone

Reporter

brisbane times

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A 140 Ann St, BRISBANE, QLD, 4000

E [redacted] .com.au



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RTI RELEASE SE

Robert Hoge

From: Robert Hoge
Sent: Thursday, 31 January 2019 3:15 PM
To: Natalie Patch; Tim Watson-Bates; Shahedah Sabdia; Laura Verney; Elise Meakin
Subject: Materials
Attachments: Final DoH staff msg.docx; Draft media statement - eHealth final.docx

As discussed.

Robert Hoge

Executive Director – Strategic Communications Branch

Phone: 07 3 [REDACTED]

Phone: [REDACTED]

Address: 33 Charlotte St, Brisbane Qld 4000

Email: robert.hoge@health.qld.gov.au

Queensland Health

Strategic Communications, Corporate Services Division



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DoH

Colleagues,

I have referred allegations relating to a Senior Executive of eHealth Queensland, to the Crime and Corruption Commission (CCC). These allegations relate to an alleged undeclared conflict of interest in relation to the Patient Administration System replacement. The CCC is investigating.

These allegations are not related to the rollout of the state's digital hospital system.

I have directed that all work on the Patient Administration System replacement cease immediately.

Today, Dr Richard Ashby resigned for personal reasons.

I'd like to acknowledge Richard's service over several decades.

Bruce Linaker has agreed to act as Chief Executive of eHealth Queensland.

OLD VERSION

Colleagues,

Today, I have suspended the Chief Executive of eHealth Queensland while the Crime and Corruption Commission investigates allegations of an alleged undeclared conflict of interest.

The suspension is not related to the rollout of the state's digital hospital system.

Bruce Linaker has agreed to act as Chief Executive of eHealth Queensland in the interim.

I have also directed that all work on the Patient Administration System replacement system cease immediately.

While it is important these matters be fully investigated, it is also vital that the staff involved be afforded natural justice. When we have further information that can be shared, I will provide more updates.

Statement from Queensland Health Director-General Michael Walsh:

This morning, I provided allegations to a senior eHealth Queensland executive about a potential undeclared conflict of interest regarding an alleged relationship with a staff member involved with the Patient Administration System replacement.

The allegations are not related to the rollout of the state's digital hospital system – the Integrated Electronic Medical Record (ieMR) system.

The information has been referred to the Crime and Corruption Commission who is investigating.

The Patient Administration System records and retrieves non-clinical related information about patients, and is not part of the ieMR project.

The Department of Health will not proceed further with the current process for a replacement Patient Administration System. This will mean we will not have a replacement system in place as quickly as we'd like but the procurement must be beyond reproach.

I want to acknowledge the professionalism and work of the staff in the eHealth Queensland-based Patient Administration System replacement team.

I expect all of Queensland Health's 90,000 staff to meet the highest possible standards.

Today, the eHealth Chief Executive resigned for personal reasons.

The Department will not comment further on the investigation into the issue while it is ongoing with the CCC.

Kenneth Hilton

From: Emmy Kubainski
Sent: Thursday, 31 January 2019 3:37 PM
To: Natalie Patch
Subject: Re: 3.30pm all staff email - so sorry for delay

Thanks

Get [Outlook for iOS](#)

From: Natalie Patch
Sent: Thursday, January 31, 2019 3:28:02 PM
To: Emmy Kubainski
Subject: 3.30pm all staff email - so sorry for delay

All staff email:

Colleagues,

I have referred allegations relating to a Senior Executive of eHealth Queensland, to the Crime and Corruption Commission (CCC). These allegations relate to an alleged undeclared conflict of interest in relation to the Patient Administration System replacement. The CCC is investigating.

These allegations are not related to the rollout of the state's digital hospital system.

I have directed that all work on the Patient Administration System replacement cease immediately.

Today, Dr Richard Ashby resigned for personal reasons.

I'd like to acknowledge Richard's service over several decades.

Bruce Linaker has agreed to act as Chief Executive of eHealth Queensland.

Natalie Patch

A/ Director, Media and Online Services
Queensland Health
m: [REDACTED]
e: natalie.patch@health.qld.gov.au

Sent from my iPhone

Kenneth Hilton

From: Christina Ongley
Sent: Thursday, 31 January 2019 4:40 PM
To: Glenn McDougall
Subject: RE: A message from the Director-General

Yeah. Oddly, that didn't come through. Thanks for sending, though – I've seen the release now.

Christina Ongley

Director of Communications

Phone: 07 [REDACTED] | [REDACTED]
Address: PO Box 592, Hervey Bay, Qld 4655
Email: Christina.Ongley@health.qld.gov.au

www.health.qld.gov.au/widebay



Wide Bay Hospital and Health Service

Care Comes First... Through Patients' Eyes



Wide Bay Hospital and Health Service respectfully acknowledges the Traditional Custodians of the land and water on which we work and live. We pay our respects to Elders and leaders past, present and emerging.

From: Glenn McDougall
Sent: Thursday, 31 January 2019 4:38 PM
To: Christina Ongley <Christina.Ongley@health.qld.gov.au>
Subject: FW: A message from the Director-General

This one?

Glenn McDougall
 Senior Media Advisor
 Strategic Communications | Department of Health
 p: 07 [REDACTED] | m: [REDACTED]

From: DG Connect [<mailto:DGConnect@health.qld.gov.au>]
Sent: Thursday, 31 January 2019 3:38 PM
To: Glenn McDougall <Glenn.McDougall@health.qld.gov.au>
Subject: A message from the Director-General

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DGConnect

Michael Walsh

Director-General



Dear colleagues

I have referred allegations relating to a Senior Executive of eHealth Queensland to the Crime and Corruption Commission (CCC). These allegations relate to an alleged undeclared conflict of interest in relation to the Patient Administration System replacement. The CCC is investigating.

These allegations are not related to the rollout of the state's digital hospital system.

I have directed that all work on the Patient Administration System replacement cease immediately.

Today, Dr Richard Ashby resigned for personal reasons.

I'd like to acknowledge Richard's service over several decades.

Bruce Linaker has agreed to act as Chief Executive of eHealth Queensland.

Regards

Michael Walsh
Director-General

[Queensland Health](#)

Queensland Government

33 Charlotte Street, Brisbane QLD 4000



**Queensland
Government**

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RTI RELEASED

Kenneth Hilton

From: Laura Verney
Sent: Thursday, 31 January 2019 4:20 PM
To: Robert Hoge; Natalie Patch
Cc: Elise Meakin
Subject: Link to Rob's story

<https://twitter.com/9NewsGoldCoast/status/1090855543621640192>

From: Laura Verney
Sent: Thursday, 31 January 2019 3:50 PM
To: Robert Hoge <Robert.Hoge@health.qld.gov.au>; Natalie Patch <Natalie.Patch@health.qld.gov.au>
Cc: Elise Meakin <Elise.Meakin@health.qld.gov.au>
Subject: Courier is up

<https://www.couriermail.com.au/news/queensland/senior-queensland-health-bureaucrat-dr-richard-ashby-resigns/news-story/c0c7fd5ebb01307258ca4fe7798969c4>

Laura Verney

Media and Issues Team Leader

Phone: 07 [redacted] | Mobile: [redacted]
Address: Level 3, 33 Charlotte St, Brisbane QLD 4000
Email: laura.verney@health.qld.gov.au

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Kenneth Hilton

From: Laura Verney
Sent: Thursday, 31 January 2019 3:50 PM
To: Robert Hoge; Natalie Patch
Cc: Elise Meakin
Subject: Courier is up

<https://www.couriermail.com.au/news/queensland/senior-queensland-health-bureaucrat-dr-richard-ashby-resigns/news-story/c0c7fd5ebb01307258ca4fe7798969c4>

Laura Verney

Media and Issues Team Leader

Phone: 07 [REDACTED] | Mobile: [REDACTED]
Address: Level 3, 33 Charlotte St, Brisbane QLD 4000
Email: laura.verney@health.qld.gov.au

Queensland Health | Strategic Communications Branch



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Queensland
Government



Queensland's Health Vision: By 2026 Queenslanders will be among the healthiest people in the world.

Queensland Health acknowledges the Traditional Owners of the land, and pays respect to Elders past, present and future.

Kenneth Hilton

From: Daniel Vercoe
Sent: Thursday, 31 January 2019 4:12 PM
To: Natalie Patch
Subject: RE: Can I please get a copy of the Courier mail piece on Richard for Barb

Thanks Nat

From: Natalie Patch
Sent: Thursday, 31 January 2019 4:05 PM
To: Daniel Vercoe <Daniel.Vercoe@health.qld.gov.au>
Subject: Re: Can I please get a copy of the Courier mail piece on Richard for Barb

Senior Queensland Health bureaucrat Dr Richard Ashby resigns

Janelle Miles, The Courier-Mail

20 minutes ago

Subscriber only

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-
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-

SENIOR Queensland Health bureaucrat Richard Ashby has resigned amid a Crime and Corruption Commission investigation.

Queensland Health Director-General Michael Walsh announced Dr Ashby's decision to resign as CEO of eHealth Queensland in an email to thousands of department staff this afternoon.

"Colleagues, I have referred allegations relating to a senior executive of eHealth Queensland to the Crime and Corruption Commission," the email said.

"These allegations relate to an alleged undeclared conflict of interest in relation to the patient administration system replacement. The CCC is investigating.

"These allegations are not related to the rollout of the state's digital hospital system.

"I have directed that all work on the patient administration system replacement ceases immediately.

"Today, Dr Richard Ashby has resigned for personal reasons. I'd like to acknowledge Richard's service over several decades."

Dr Ashby was awarded a Member of the General Division of the Order of Australia in 2010 for services to "emergency medicine, medical administration and a range of professional associations".

He's a former CEO of the Metro South Hospital and Health Service.

Dr Ashby graduated with a Bachelor of Medicine and a Bachelor of Surgery from the University of Queensland in 1976.

Natalie Patch

A/ Director, Media and Online Services
Queensland Health

m: [REDACTED]

e: natalie.patch@health.qld.gov.au

Sent from my iPhone

On 31 Jan 2019, at 3:57 pm, Daniel Vercoe <Daniel.Vercoe@health.qld.gov.au> wrote:

Thanks Patches

Dan

<image001.png>

Dan Vercoe

Communication and Engagement Manager

Business Partnerships and Improvement Branch, Corporate Services Division, **Department of Health**

p: 07 [REDACTED]

a: Level 13, 33 Charlotte St, Brisbane, QLD 4000

w: [Queensland Health](#) | **e:** daniel.vercoe@health.qld.gov.au

<image002.jpg> <image003.jpg> <image004.jpg> <image005.jpg>

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