

# Our department

## Our vision

Healthier Queenslanders.

## Our purpose

To provide leadership and direction, and to work collaboratively to enable the health system to deliver quality services that are safe and responsive for Queenslanders.

## Our values

The department aligns to the Queensland public service values:



Putting customers first



Putting ideas into action



Unleashing potential



Being courageous



Empowering people

## Our role

Queensland Health, under the *Hospital and Health Boards Act 2011*, is responsible for the overall management of the Queensland public health system.

To ensure Queenslanders receive the best possible care, the department has entered into a service agreement with each of the 16 Hospital and Health Services (HHSs)—independent statutory bodies, governed by their own professional Hospital and Health Board (HHB) and managed by a Health Service Chief Executive (HSCE)—to deliver public health services in their local area.

The department's role includes, but is not limited to:

- providing strategic leadership and direction for health through the development of policies, legislation and regulations
- developing statewide plans for health services, workforce and major capital investment
- managing major capital works for public sector health service facilities
- purchasing health services
- supporting and monitoring the quality of health service delivery
- delivering specialised health services, providing ambulance services, health information and communication technology and statewide health support services.

## Our strategic direction

The Department of Health strategic plan 2016–2020 has seven key priorities:

1. Supporting Queenslanders to be healthier: promoting and protecting the health of Queenslanders.
2. Enabling safe, quality services: delivering and enabling safe, clinically effective, high quality health services.
3. High performance: responsive, dynamic and accountable management of the department, and of funding and service performance.
4. Equitable health outcomes: improving health outcomes through better access to services for Queenslanders.
5. Broad engagement with partners: harnessing the skill and knowledge of our partners.
6. Dynamic policy and planning leadership: driving service improvement and innovation through a collaborative policy cycle.
7. Engaged and productive workforce: fostering a culture that is vibrant, innovative and collaborative.

## Our contribution to government

During 2018–19, the Department of Health supported the Queensland Government's objectives for the community:

- keep Queenslanders healthy
- give all our children a great start
- create jobs in a strong economy
- be a responsive government.

The Queensland Government's objectives for the community are set out in *Our Future State*, a clear plan to advance Queensland into the future.

Our Future State priorities align with My health, Queensland's future: Advancing health 2026. Advancing health 2026 is a plan

for the public health sector to make real the vision statement—'By 2026 Queenslanders will be among the healthiest people in the world'. The plan contains 16 headline measures of success, some of which align with priority targets, including:

- reduce childhood obesity by 10 per cent
- reduce rate of suicide deaths in Queensland by 50 per cent
- increase levels of physical activity for health benefit by 20 per cent
- increase availability of electronic health data to consumers
- increase the proportion of outpatient care delivered by Queensland Health via Telehealth models of care.

## Queensland Public Service Values

The public service values underpin the directions of our Advancing Health 2026 vision:

- Promoting wellbeing—improving the health of Queenslanders, through concerted action to promote health behaviours, prevent illness and injury and address the social determinants of health.
- Delivering healthcare—the core business of the health system, improving access to quality and safe healthcare in its different forms and settings.
- Connecting healthcare—making the health system work better for consumers, their families and communities by tackling the funding, policy and delivery barriers.
- Pursuing innovation—developing and capitalising on evidence and models that work, promoting research and translating it into better practice and care.