
From: Barbara Phillips <Barbara.Phillips@health.qld.gov.au>
Sent: Tuesday, 28 May 2019 3:21 PM
To: Danielle Cohen
Subject: FSR key points

Hi Danielle,

As discussed, below are some key points regarding the FSR extension:

- Significant work has been achieved across Queensland health in preparing for transition to S4/HANA. The technical system is ready.
- This change impacts over 15,000 people across the state and supports key functions that enable clinical service delivery (e.g. procure to pay and the way we get critical supplies to the front line).
- Change and training is critical for business continuity and a smooth transition. Across the system we are close to being ready, but we need to make sure that all key users are trained and know what to do when the system goes live.
- On advice from the FSR Program Board, the Director-General has approved a four week extension to the business go live date, to 1 August 2019.
- Our focus during the additional time is to ensure business integration and understanding of changed off system processes, training for all core users, and strengthened planning for cutover.
- It is also important that we make sure our suppliers are supported and ready for the change.
- The project will remain within the current allocated project budget, and the program will instead re-phase the planned hypercare period and accelerate the transition of key support resources to the 'in house' support model.
- The program will also undertake further work to consolidate local support networks through communities of practice and a superuser network to mitigate support needs during and after the hypercare period.

Thanks
Barb

Barbara Phillips
Deputy Director-General

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Queensland Health
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From: IRC <IRC@health.qld.gov.au>
Sent: Thursday, 11 July 2019 10:45 AM
To: Rebecca Fanning
Cc: Bronwyn Nardi; Chantal Casey; SDLO
Subject: Investment Review Committee (IRC) Meeting Papers : 10 July 2019
Attachments: 1. 190710 IRC Agenda.pdf; 2. 190612 IRC Meeting Minutes approved 27.06.19.pdf; 3.

Irrelevant Irrelevant
Irrelevant Irrelevant . FSR Gate 4 Update submission-summary.pdf; Irrelevant
Irrelevant Irrelevant

Good morning Rebecca,

Please find attached:

1. IRC Agenda – 10 July 2019
2. IRC Minutes – 12 June 2019
3. IRC submissions summary for projects on the July agenda

- Irrelevant Irrelevant
-
- Financial System Renewal (FSR) – Gate 4 Update
- Irrelevant Irrelevant
-
- Irrelevant
-

Regards

Frances Knott
Project Officer

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Queensland Health
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Investment Review Committee Agenda

Date:	Wednesday 10 July 2019		
Time:	2.00pm – 4.00pm		
Venue:	Room 14.13, Level 14, 33 Charlotte Street, Brisbane		
Video conference	Videoconference:	Dial the conference code: 401159	Enter pin code 1111#
	Phone participants:	Dial 1300 590 084	Enter access code 401159# Enter pin code 1111#

Irrelevant

Irrelevant

RTI RELEASED

2.3 2:55pm - 3:05pm <i>for noting</i>	Financial System Renewal (FSR) – Gate 4 Update <i>Verify implementation of the infrastructure solution and readiness to transition from project delivery into ongoing health service delivery.</i> <ul style="list-style-type: none"> Jesper Antonsen, Program Director 	In person
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Irrelevant

Irrelevant

Irrelevant

Irrelevant

RTI RELEASE

Pages 5 through 14 redacted for the following reasons:

Irrelevant

RTI RELEASE

Initiative: Financial System Renewal Program
 Initiative owner: Barbara Phillips, Deputy Director–General, Corporate Services Division
 Date: 10 July 2019

Recommendation(s)

1. Note Queensland Health will be going live with a new Finance and Logistics Information System (S/4HANA) on 1 August 2019, pending the outcome of a number of readiness assessments and readiness activities to inform a Go/No-go decision on 16 July 2019.

Issues

2. In May 2019 the FSR Program go-live date was revised to 1 August 2019. This four week extension to timeframes was required to allow for a greater number of core users to be trained on the new system and allow sufficient time for local readiness activities including: data cleansing, business integration, and off-system business process re-alignment.
3. All entities have been provided with a critical path and work breakdown structure of priorities to progress towards go-live. These products allow each entity to focus their effort and provides the program with a view to track readiness at a task by task level, per entity thus providing visibility to the FSR Program Board and each entity's governance/steering committees of key areas of success and those areas requiring more attention.
4. The program has developed a set of readiness criteria that will be used to assess each site to make sure that they are ready for a Statewide go-live. Draft readiness certificates were received from all entities on 1 July 2019, with the final certificates due 10 July 2019.
5. An external assurance review Gateway 4: Readiness for Service assessment, commenced on 1 July 2019. This report was submitted to the Program's Senior Responsible Owner (SRO) in draft on 9 July 2019.
6. The product has undergone a number of rounds of Integration and Business Validation & Focused Regression Testing to ensure the product is ready for use by Queensland Health.

Background

7. The primary driver of the Financial System Renewal (FSR) program is the mitigation of the risk posed by the status of the current finance system. The opportunity it poses, however, is to transform Queensland Health (QH) into a more effective operational and strategic organisation, through the use of standard, best practice finance processes in a contemporary and highly functional solution.
8. IRC endorsed the FSR Program's Gate 3 Business Case in October 2019. Schedule 3, section 3(1)(e)
9. The FSR Program Board endorsed a significant program change request at its September 2018 meeting. Schedule 3, section 2(1)(b)
10. Following significant consultation with the business and the FSR Program Board, the Director-General approved a revised business go-live of 1 August 2019 to allow the critical mass of core users to be trained on the system and provide additional time to the entities for other local readiness activities e.g. re-alignment of local off-system business processes to complement new system functionality.

Consultation

11. The FSR Program continues to actively engage with all entity Chief Executives and Chief Finance Officers via weekly teleconferences.
12. The Program regularly briefs the Queensland Audit Office (QAO), Queensland Government Chief Information Office (QGCI) and Department of Premier and Cabinet on readiness.

13. The FSR Program is standing agenda item at the Chief Finance Officers Forum, Executive Directors' Workforce Forum, Financial Controllers' Forum, and regularly briefs the Queensland Health Audit & Risk Committee, eHealth Queensland

If this is an ICT initiative, please indicate

Not applicable

Yes

No

Name	Position Title	Attendance in Person or Video-conference	Presenter	Contact number
Jesper Antonsen	FSR Program Director	In Person	Yes	[REDACTED]

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Pages 17 through 26 redacted for the following reasons:

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