



# 150422 NIGHT SOUTHPORT OPCEN BRIEF

	<h2>QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.2</h2>	 <b>Queensland Government</b>
		<b>SOUTHPORT</b>
<b>SHIFT:</b>	<b>NIGHT</b>	<b>15/04/2022</b>
<b>OCS:</b>	[REDACTED]	
<b>OCS (AFTERNOON):</b>	[REDACTED]	
<b>CDS:</b>	[REDACTED] (Deployment),	[REDACTED] (Clinical)
<b>SENIOR OPS SUPER(S):</b>	<b>GOL:</b>	[REDACTED] 12-24 OS [REDACTED]
	<b>MST:</b>	[REDACTED]
	<b>WTM:</b>	[REDACTED]



Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen
1	21:20		3 x NSW 000 calls presented to SOU and Brisbane OpCen.	Called 000 supervisor to see if there may be an issue, she listened and confirmed no issue with any directing of calls. Callers were unsure where they were and only offered up Tweed and Banora Point on Telstra handoff.	OCS				
2	11:59		611 x 000 calls answered, GOS 82.6.	info only	OCS				
3	05:25		112 x 000 calls answered GOS 83.3.	info only	OCS				
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<b>Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Were there any Significant Patient Care/Clinical Issues (high acuity cases)?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By



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**How many cases were upgraded or downgraded during the shift?**

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release



Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications (OS, SOS, PSDU, OCM)	Entered By
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (If Appropriate)	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
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Comments (Essential Additional Information)									



PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By











# 160422 DAY SOUTHPORT OPCEN BRIEF

	<b>QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.2</b>		 Queensland Government
	<b>SOUTHPORT</b>		
<b>SHIFT:</b>	<b>DAY</b>	16/04/2022	
<b>OCS:</b>		[Redacted]	
<b>OCS (AFTERNOON):</b>		[Redacted] (1100-2300)	
<b>CDS:</b>		[Redacted] & [Redacted]	
<b>SENIOR OPS SUPER(S):</b>	<b>GOL:</b>	SOS [Redacted] 0600-1800 & SOS [Redacted] 1400-2400/EA	
	<b>MST:</b>	SOS [Redacted] 0600-1800 & SOS [Redacted] 1400-2400/EA	
	<b>WTM:</b>	SOS [Redacted] 0600-1800 & SOS [Redacted] 1400-2400/EA	



Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen
1	07:56	ACUTE	(2A) - As requested from on scene unit, B/U crew bought razor chair to scene which malfunctioned	Nil negative outcome to pt. condition. Crew advised NBR. SOS Fuller notified	OCS CO			WTM	SPF
2	09:12		GOS 91.7% - Calls taken 159	Workload and meal breaks being closely monitored	OCS CO	N/A	N/A	OPCENS	OpCen
3	16:30	ACUTE	Southport OpCen Response Area: - 86 active cases - 9 pending (longest pending 31mins)	CDS's completing regular call-backs & creating clinical plans as required	OCS	N/A	N/A	ALL	ALL
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Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Were there any Significant Patient Care/Clinical Issues (high acuity cases)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	GOL		11:12	Gas bottle explosion	Response - ACP crew, CCP, HARU Sitrep - Outcome - Tx 1 Pt to GCUH	CDS

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	GOL		11:54	Pt. collapsed, not breathing	Response - ACP crews x 2, ACP s/o, CCP, Sitrep - CPR in progress, Outcome - SIG 4. QPS Required	CDS
	GOL		13:44	?deceased	Response - BRT, ACP, CCP, SOS Sitrep - SIG 4, Obvious rigormortis Outcome - SIG 4. QPS Required for reportable death	CDS
	WTM		14:52	- As per QPS ICEMS: welfare check.	Response - LARU, ACP, CCP, SOS Sitrep - Unable to gain access. FES requested code 1 Outcome - SIG 4. QPS Required for reportable death	CDS

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By



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**How many cases were upgraded or downgraded during the shift?**

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release



Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By
QPS Notified (Y/N/S/M)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (if Applicable)	OCs Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (if Appropriate)	
Comments (Essential Additional Information)									

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Comments (Essential Additional Information)									

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
05:43			WTM	SPF		fall	Crew cleared IGH at 0813, then had to swap vehicles at RBK prior to terminating at SPF. EOS at 0910 (07F). <b>Officer 3FD&gt;1910 (1900 start)</b>	N/A	Q5 OC	OCS CO

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By











# 160422 NIGHT SOUTHPORT OPCEN BRIEF



## QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.2



SOUTHPORT

SHIFT: NIGHT

16/04/2022

OCS: [REDACTED] 1100-2300 / [REDACTED] 2300-0600

OCS (AFTERNOON):

CDS:

SENIOR OPS SUPER(S):

GOL: [REDACTED] 1400-0000 + EA / OS [REDACTED] 1800-0600

MST: [REDACTED] 1400-0000 + EA / OS [REDACTED] 1800-0600

WTM: [REDACTED] 1400-0000 + EA

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpGen
1	22:00		Snap Shot 9 Pending code 2 621 000 calls 93.4 % GOS		[REDACTED]				
2	23:59		665 triple zero calls answered with a GoS10 of 93.4		[REDACTED]				
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RTI RELEASE



Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Were there any Significant Patient Care/Clinical Issues (high acuity cases)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	GOL		18:03	Reports of drowning	Response: Alpha / Bravo x2 / OS / HARU Sitrep: cardiac arrest, single patient only. Outcome: ROSC, Tx code 1 to GCUH with HARU & CCP	CDS
	GOL		04:18	dx heart failure	RESPONSE: Bravo x1 - 2nd bravo and CCP added on sitrep SITREP: CCP and brovo code 1 - unconscious and bradycardic CPR in progress 0517 OUTCOME: Signal 4, QPS requested	CDS

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By


Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

RTI Release





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**How many cases were upgraded or downgraded during the shift?**

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release



Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (If Appropriate)	
Comments (Essential Additional Information)									

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Comments (Essential Additional Information)									

**PEER SUPPORT ACTIVATIONS**

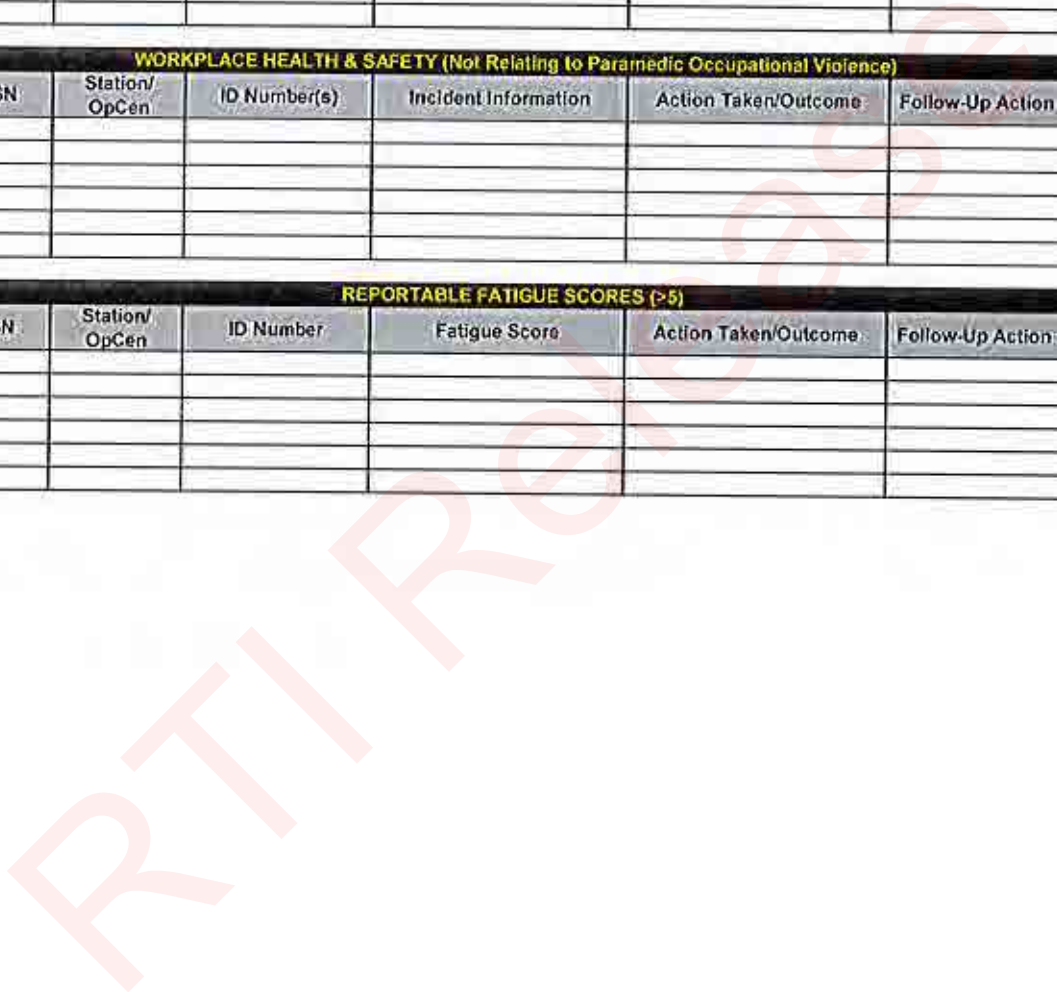
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

**WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)**

Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

**REPORTABLE FATIGUE SCORES (>5)**

Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By















# 170422 DAY SOUTHPORT OPCEN BRIEF

	<h2>QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.2</h2>	 <b>Queensland Government</b>
	<b>SOUTHPORT</b>	
<b>SHIFT:</b>	<b>DAY</b>	<b>17/04/2022</b>
<b>OCS:</b>		
<b>OCS (AFTERNOON):</b>		(1100-2300)
<b>CDS:</b>		(Clinical) & (Deployment)
<b>SENIOR OPS SUPER(S):</b>	<b>GOL:</b>	SOS 0600-1800 & SOS 400-2400/EA
	<b>MST:</b>	SOS 0600-1800/EA & SOS 400-0000
	<b>WTM:</b>	SOS 0600-1800 & SOS 1400-0000/EA



Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen
1	06:00	ACUTE	Southport OpCen Response Area: - 20 active cases - 28 pending (longest pending 8mins)	CDS's completing regular call-backs & creating clinical plans as required	OCS	N/A	N/A	ALL	ALL
2	09:05		GOS 92.2% - Calls taken 215	Workload and meal breaks being closely monitored	OCS	N/A	N/A	OPCENS	OpCen
3	09:57	ACUTE	SEQ now de-escalated - now at NORMAL hospital delays, as per LASN page	Information only	OCS	N/A	N/A	ALL	ALL
4	11:26	ACUTE	IPSWICH (1C) - As crew were departing scene for IGH, they advised of a flat tyre	Crew advised vehicle still considered safe to drive to IGH to their location. SOS [REDACTED] notified & proceed to IGH for inspection. Nil negative outcome to pt. condition	OCS	[REDACTED]	[REDACTED]	WTM	IPS
5	12:49	ACUTE	OXLEY (2A) - As crew were responding, they advised of engine light appearing	Crew re-assigned from Q5 incident and placed OOS in order to return to stn in order to swap vehicles. SOS [REDACTED] not notified at time of incident due to being on scene at ID# [REDACTED]	OCS	[REDACTED]	[REDACTED]	WTM	IPS
6	17:00		GOS 95% - Calls taken 457	Workload and meal breaks being closely monitored	OCS	N/A	N/A	OPCENS	OpCen
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Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
[REDACTED]	WTM	[REDACTED]	11:28	[REDACTED] running fell over #arm with dislocated elbow.	[REDACTED] OUTCOME: 1 pt. tx to IGH	CDS [REDACTED]
[REDACTED]	WTM	[REDACTED]	12:48	[REDACTED] fallen from 16-hand horse, lumbar back pain	[REDACTED] OUTCOME: Pt tx by [REDACTED] to PAH	CDS [REDACTED]
[REDACTED]	GOL	[REDACTED]	14:12	[REDACTED] fall crossing creek, [REDACTED]	[REDACTED] OUTCOME: pt. tx to GCHRB	CDS [REDACTED]

	WTM		16:04	<p>fall from horse -</p> <p>Pt kicked off horse and</p>	<p>OUTCOME: 1 pt. tx to IGH Code 2.</p>	CDS
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**Were there any Significant Patient Care/Clinical Issues (high acuity cases)?**

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

**Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?**

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	GOL		06:15	<p>unconscious, not breathing. Nil CPR in progress.</p>	<p>RESPONSE: 2x S/O ACP's &amp; CCP SITREP/OUTCOME: Signal 4, QPS requested due to being unable to contact Dr for death certificate</p>	CDS

**Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?**

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	MST		12:46	<p>fall from horse</p>	<p>RESPONSE: ACP crew &amp; R588 (nil response from First Responders) SITREP/OUTCOME: As documented above</p>	OCS

	GOL		15:34	C/O chest pain	OUTCOME: 1 pt tx Code 2 to GCP	OCS

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

RTI Released





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**How many cases were upgraded or downgraded during the shift?**

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release



Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (If Appropriate)	
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PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
05:05			WTM	IPS		SOB	Crew cleared LCH at 0841. EOS at 0940 (07F). Nil BFD time applicable.	N/A	N/A	OCS
05:53			WTM	LOW		dislocated shoulder	Officer cleared GAT HOSP at 0758. EOS at 0903 (07F). Nil BFD time applicable.	N/A	N/A	OCS

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
05:15	1100-2100 + EA		GOL	MTT		16	Officer stood down for 10 hour mandatory break. <b>BFD&gt;1632</b>	SOS/OIC	As per OS SOCC Medical	OCS
05:10	1100-2100 + EA		GOL	MTT		12	Officer stood down for 10 hour mandatory break. <b>BFD&gt;1626</b>	SOS/OIC	As per OS SOCC Medical	OCS





Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments
13:07		17B01G	1C	IFT	Yes	fallen from 18-hand horse	N/A	CDS ES	SOS	N/A	N/A



RTI Release







# 170422 NIGHT SOUTHPORT OPCEN BRIEF

	<h2>QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.2</h2>	 <b>Queensland Government</b>
	<b>SOUTHPORT</b>	
<b>SHIFT:</b>	<u>NIGHT</u>	<b>17/04/2022</b>
<b>OCS:</b>	[REDACTED] (1100-2300) & [REDACTED] 2300-0600 (OT)	
<b>OCS (AFTERNOON):</b>		
<b>CDS:</b>		
<b>SENIOR OPS SUPER(S):</b>	<b>GOL:</b> [REDACTED] 1400-2400 + EA / OS [REDACTED] 1800-0600	
	<b>MST:</b> [REDACTED] 1400-0000 / [REDACTED] on EA / OS [REDACTED] 1800-0600	
	<b>WTM:</b> [REDACTED] 1400-0000 + EA	



Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen
1	19:35		██████████ Night crew requested to split to work with ██████████	Crew advised that they were not happy with this arrangement and did not want to work as a single, advised that OpCen would put single officer as ██████████. Advised by SOS that crew would terminate shift if required to split.	██████████		██████████	██████████	██████████
2	23:15		at 2315 OCS was advised by Ipswich Officer ██████████ that there are cattle on the Centenary Mway near ██████████ bound. QAS called and advised Ipswich City Council. At 0030 another QAS crew nearly collided with the cattle, OCS again called the Ipswich City Council. who advised they won't go without QPS being on scene. OCS advised QPS, they had the original job from 2315 on their board.	0144 - QAS called by QPS at scene to a traffic accident, car v cow, 2 pts. On callback the informant states he had seen the cattly in the same spot at 1600 the previous day.	OCS	██████████		WTM	IPS
3	03:00		QAS Crew advised there were horses roaming free at Redbank plains (eating someones garden).	OCS advised QPS then Ipswich City Council.	OCS			WTM	
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Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Were there any Significant Patient Care/Clinical Issues (high acuity cases)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	GOL		18:23	jumped from	Very difficult extracation, delayed on scene OUTCOME: Code 1 tx GCUH with CCP on board	CDS
	GOL		22:26	vomiting, sleepy	OUTCOME: Code 1 to GCUH CCP on board	CDS /

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?						
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Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.						
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**How many cases were upgraded or downgraded during the shift?**

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release





Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCG Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (If Appropriate)	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCG Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (If Appropriate)	
Comments (Essential Additional Information)									

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
00:10			GOL			called in as vomiting for the last couple of hours sleep.	Crew and CCP at scene -	PSO to follow up with the crew and CCP	SOS	OCS
18:23			GOL			jumped	RESPONSE: BRT, Bravo, CCP, HARU, OS SITREP:  OUTCOME: Code 1 tx GCUH with CCP on board	PSO to follow up with all involved	SOS	OCS

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By











# 180422 DAY SOUTHPORT OPCEN BRIEF

	<h2>QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.2</h2>	 <b>Queensland Government</b>
<b>SOUTHPORT</b>		
<b>SHIFT:</b>	<b>DAY</b>	18/04/2022
<b>OCS:</b>	[REDACTED]	
<b>OCS (AFTERNOON):</b>	[REDACTED]	
<b>CDS:</b>	[REDACTED] & [REDACTED]	
<b>SENIOR OPS SUPER(S):</b>	GOL: SOS [REDACTED] 0600-1800/EA & SOS [REDACTED] 1200-2400	
	MST: SOS : [REDACTED] 0600-1600/ [REDACTED] 0600-1800 / [REDACTED] 1400-0000	
	WTM: SOS: [REDACTED] 0600-1600	





Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen
1	07:00	ACUTE	Southport OpCen Response Area: Active Cases: 18 Pending Cases: 7 (40 mins) GOS: 100						
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RTI RELEASE



Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Were there any Significant Patient Care/Clinical Issues (high acuity cases)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	GOL		6:19 AM	Boat capsized / sinking - 2 persons on board and rescued.	ACTION - ACP x3 / HARU / OS / VMR SR 2 Persons on board and self extricated.	CDS
	GOL		11:22	Alleged abuse	ACTION ACP x 2 / SOS Scene escalating after alleged offender returned to scene. OUTCOME Pt transported code 2 to GCHRB. QPS notified of case details as did not attend scene with QAS.	CDS
	GOL		12:59	Rockclimbing accident / Fall 4 meters / # - HELO R500 activated	ACTION ACP x2 / CCP Pod / HARU / OS / HELO / SES / OIC Southport 4WD SR # OUTCOME R500 winched Pt out and transported to GCUH	CDS
	WTM		15:26	bush walker - 20m fall down rock slide. Minor injuries, Pts phone has flat battery.	ACTION ACP x2 / SOS / R500 SR R500 activated. OUTCOME Pt extricated from scene by R500 and dropped off at with QPS. No medical injuries	CDS

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By



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**How many cases were upgraded or downgraded during the shift?**

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release



Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By
QPS Notified (Y/N)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (If Appropriate)	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By
QPS Notified (Y/N)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (If Appropriate)	
Comments (Essential Additional Information)									

RTI Release



**PEER SUPPORT ACTIVATIONS**

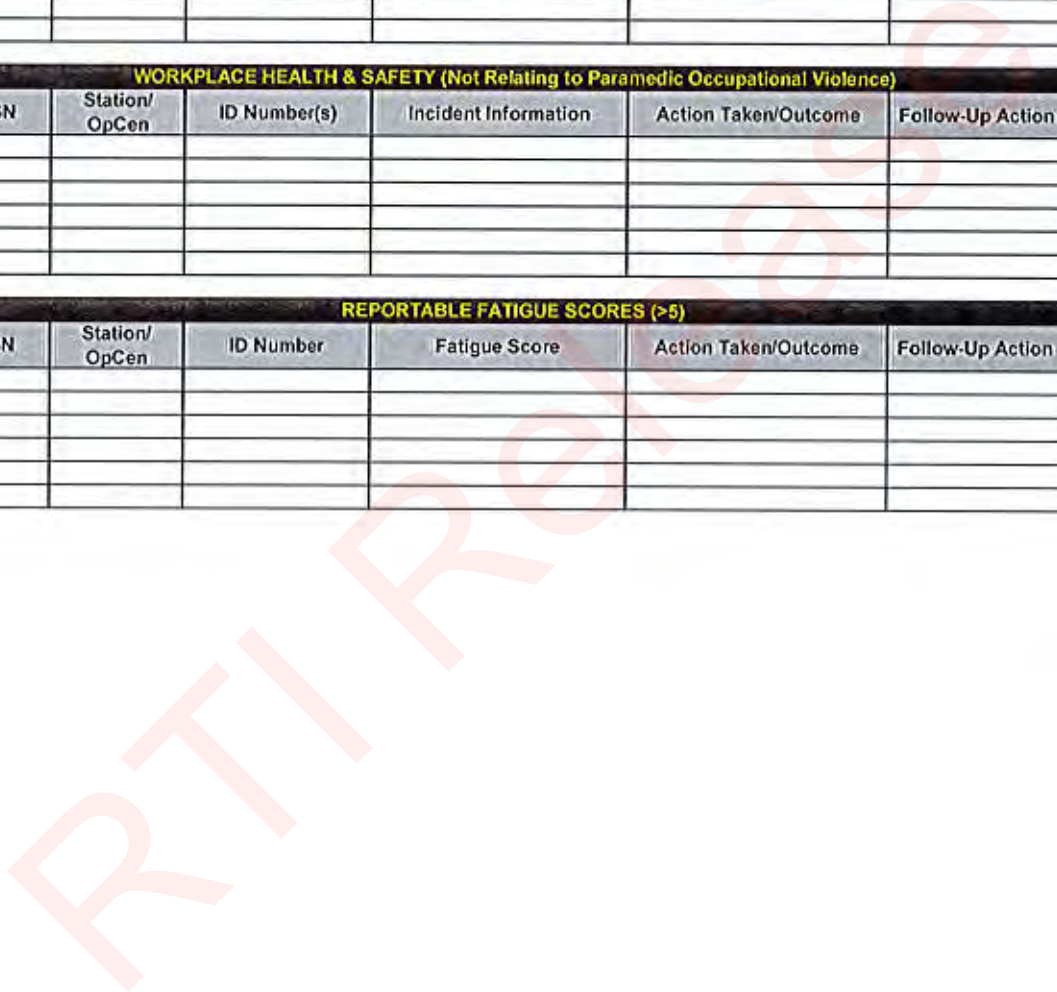
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

**WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)**

Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

**REPORTABLE FATIGUE SCORES (>5)**

Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By













# 180422 NIGHT SOUTHPORT OPCEN BRIEF

	<b>QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.2</b>		 <b>Queensland Government</b>
	<b>SOUTHPORT</b>		
<b>SHIFT:</b>	<u>NIGHT</u>	<u>18/04/2022</u>	
<b>OCS:</b>	[REDACTED]		
<b>OCS (AFTERNOON):</b>	[REDACTED]		
<b>CDS:</b>	[REDACTED] (1800-2400) & [REDACTED] (1800-0600)		
<b>SENIOR OPS SUPER(S):</b>	GOL: SOS [REDACTED] EA/SOS [REDACTED] 1200-2400 & OS [REDACTED] 1800-0300 MST: SOS [REDACTED] 1400-2400/SOS [REDACTED] EA & OS [REDACTED] 1800-0600 WTM: SOS [REDACTED] 1200-2400 & SOS [REDACTED] EA		



Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen
1	22:00		GOS 96.9% - Calls taken 607	Workload and meal breaks being closely monitored	OCS	N/A	N/A	OPCENS	OpCen
2	23:21	ACUTE	ROBINA (2A) - Crew advised while responding of a flat tyre & warning light presenting on dash board	Crew re-assigned from case details and returned to stn OOS in order to swap vehicles. Nil negative outcome to pt. condition. SOS [REDACTED] notified by crew direct	OCS	[REDACTED]		GOL	BUR
3	00:32	ACUTE	SEQ now escalated - experiencing MODERATE hospital delays at 0020 hrs, as per LASN page	Informaiton only	OCS	N/A	N/A	ALL	ALL
4	05:40		GOS 98.1% - Calls taken 81	Workload and meal breaks being closely monitored	OCS	N/A	N/A	OPCENS	OpCen
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Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	MST		18:10	burns from burning rubbish, informant reports face, legs, arm torso involvement	<p>[REDACTED]</p> <p>OUTCOME: Pt transported Code 1 to RBH</p>	CDS [REDACTED]

Were there any Significant Patient Care/Clinical Issues (high acuity cases)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	MST		20:58	choking	<p>[REDACTED]</p> <p>on board tx Code 1 to LCH</p> <p>OUTCOME:</p>	CDS [REDACTED]

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

	GOL		20:08	COOMERA: deceased - CPR in progress	<div style="background-color: #cccccc; width: 100%; height: 20px;"></div> OUTCOME: 1 pt. Signal 4 - QPS on scene	CDS

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By



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**How many cases were upgraded or downgraded during the shift?**

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release



Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By
DAY SHIFT	15:58	(Assaulted)	GOL	SDU	As per QPS ICEMS: (in custody of AFP)	Physical Violence	As per SOS officer received extensive scratches which broke skin	SOS	OCS
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (If Appropriate)	
N/A		SOS	PEER SUPPORT	NOT ACCURATE					
Comments (Essential Additional Information)									
UPDATE: Officer to complete SHE report.									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By
15764526 DAY SHIFT	15:32	(Assaulted)	GOL	MUD	As per QPS ICEMS: QPS on scene	Physical Violence	As per SOS officer was spat on by pt.	SOS	OCS
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (If Appropriate)	
N/A			PEER SUPPORT	NON-EXISTENT					
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By
	21:39		WTM	TOG	Crying in pain	Signs / Sounds of Violence	As crew were departed for Kingaroy Hospital, pt. has escalated & absconded from QAS unit. QPS requested L&S	SOS	OCS
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (If Appropriate)	
YES	22:45	SOS	PEER SUPPORT	NON-EXISTENT					
Comments (Essential Additional Information)									
UPDATE: 23:17 QPS on scene. bed code 2 to IGH with CCP following									

**PEER SUPPORT ACTIVATIONS**

Time	Incident	Officer/s Involved	LASN	Station/OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
20:10			GOL Q5	COM SOU CCP IFT OS Q5	Unknown	COOMERA: [redacted] ?deceased - CPR in progress	[redacted]  OUTCOME: Signal 4. GPS on scene	Peer support officer	SOS [redacted] Q5 OCS ([redacted])	OCS

**WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)**

Time	Incident	Officer/s Involved	LASN	Station/OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
13:21	DAY SHIFT		GOL	MER		Officer advised that he had injured his back. Nil further details provided.	OS [redacted] attended MER stn Officer terminated shift early	SOS/OIC	SOS [redacted]	OCS
16:04			WTM	TOG		faint	Crew cleared IGH at 1926. EOS at 2146 (17F + EA). BFD>0746	N/A	N/A	OCS
16:14			MST	YAR		overdose	Crew cleared LCH at 1849. EOS at 2013 (18F). Nil BFD time applicable	N/A	N/A	OCS
16:52			MST	BEE		seizure	Crew cleared PJNDPH at 1837. EOS at 2000 (18F). Nil BFD time applicable	N/A	N/A	OCS
17:44			MST	SPR		chest pain C/O	Crew cleared MAH at 1950 EOS at 2014 (18F). Nil BFD time applicable	N/A	N/A	OCS
18:05			WTM	RBK		unconscious, breathing heavily	Crew cleared IGH at 1953. EOS at 2130 (19F). BFD>0730 (0700 start 19/04/22)	N/A	Q5 OC	OCS
18:08			MST	WOD POD		burns	CCP cleared RBH at 1926. EOS at 2110 (19F). BFD>0710 (0700 start 19/04/22)	N/A	Q5 OC	OCS
18:08			MST	JIM		burns	Crew cleared RBH at 2027. EOS at 2130 (17F/19F). Nil BFD time applicable	N/A	N/A	OCS
21:59			GOL	MER LARU		MATA5: Platinum Business Aviation to JFH	Crew cleared JFH at 2336. EOS at 2419 (21F). Nil BFD time applicable	N/A	Approved by SOS [redacted]	OCS

**REPORTABLE FATIGUE SCORES (>5)**

Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

RTI Release













### 220422 DAY SOUTHPORT OPCEN BRIEF

	<b>QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.2</b>	 <b>Queensland Government</b>
	<b>SOUTHPORT</b>	
<b>SHIFT:</b>	<b>DAY</b>	<b>22/04/2022</b>
<b>OCS:</b>	[REDACTED]	
<b>OCS (AFTERNOON):</b>	[REDACTED]	
<b>CDS:</b>	[REDACTED] (1100-2100)	
<b>SENIOR OPS SUPER(S):</b>	<b>GOL:</b> [REDACTED] (12-00) [REDACTED] (14-00 + EA)	
	<b>MST:</b> [REDACTED] (14-00 + EA)	
	<b>WTM:</b> [REDACTED] (14-00)	



Shift Report (Any issues/items of Interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen
1	06:36	ACUTE	Gos 90.6% with 137 calls presented	Information only	OCS				
2	06:38	ACUTE	17 Active code 1's 5 Active code 2's 14 Pending code 2's longest 8hrs 32mins	CDS's performing call backs	OCS				
3	09:15	ACUTE	Emergency Rule removed	All staff notified	OCS				
4	17:00	ACUTE	Emergency Rule enacted	All staff notified	OCS				
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Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases Incidents involving QPS / QFRS)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Were there any Significant Patient Care/Clinical Issues (high acuity cases)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	MST		17:10	burns to face, arms, neck, legs	Response: Bravo / CCP / HARU / SOS SITREP: partial burns legs / face, no airway compromise, no nasal hair singed, continue HARU code 1 Outcome: continued on night brief	CDS

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	GOL		11:27	- QPS ICEMS pt threatening suicide	QPS located pt in Brisbane - QAS stood down	OCS

Did QAS assist/Was QAS Assisted by any other Jurisdictions? i.e. NSW/PNG/NT etc.



Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

RTI Release



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**How many cases were upgraded or downgraded during the shift?**

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release



Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (If Appropriate)	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (If Appropriate)	
Comments (Essential Additional Information)									

**PEER SUPPORT ACTIVATIONS**

Time	Incident	Officer/s Involved	LASN	Station/OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

**WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)**

Time	Incident	Officer/s Involved	LASN	Station/OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
03:57	[REDACTED]	[REDACTED]	GOL	PIM	[REDACTED]	Fall with [REDACTED] pain	Hot tag crew dispatched at 0601 to scene - Crew cleared at 0703	Crew rostered 1800-0600 shift. Logged off at 0619 and not on shift tonight. Welfare check performed		OCS
09:44			WTM	IPS		Sliced forearm open with a [REDACTED]	Pt has fainted while being moved and officer has ?#finger	Outcome: #finger. Splinted and unable to continue working	SOS	OCS
11:00			MST	BEE		Fall on floor This case was on the 21/04/22 at 1009	Logged onto veh [REDACTED] and placed out of service as per the OIC [REDACTED]	[REDACTED] - terminate shift [REDACTED]	SOS	OCS

**REPORTABLE FATIGUE SCORES (>5)**

Time	Shift	Officer	LASN	Station/OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By







Were any PTS cases required to be handed over to Acute and was there any impact on Acute?					
Incident	LASN	Coding	Time	Reason	Operational Impact

RTI Released

## 3rd Party Trip Information

Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By
SOU - [REDACTED]	GOL	[REDACTED]	Pindph	Runaway Bay [REDACTED]	Return to CCP vehicle	13CABS		\$31-\$39	CDS DM
SOU - [REDACTED]	GOL	[REDACTED]	COO	RUN	Return officer to station	13CABS	111354881	\$39-\$49	OCS
SOU - [REDACTED]	GOL	[REDACTED]	RUN	GCUH	Pair up with partner	13CABS	111356057	\$19-\$24	OCS
SOU - [REDACTED]	GOL	[REDACTED]	GCP	NER	Split crew	13CABS	111363422	\$27-\$35	OCS

# 220422 NIGHT SOUTHPORT OPCEN BRIEF



## QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.2



SOUTHPORT

SHIFT: NIGHT

22/04/2022

OCS:

OCS (AFTERNOON):

CDS:

SENIOR OPS SUPER(S):

GOL: (12-00), (14-00) OS - :

MST: (EA only), (14-00) OS TBA

WTM: (EA only) (14-00)



Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen
1	23:55		719 x 000 calls answered GOS 87.6	Info only	OCS				
2	00:05		000 supervisor called advising - for the last 30 minutes Southport 000 line 3 has a message saying the line is busy	FSG advised , State OpCen SOS advised Tech advises the line seems to be working , he will advise 000 supervisor to use the line only if it is working until they can check for a previous fault in the morning.	OCS				
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RTI RELEASE



<b>Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	GOL		22:00		Action - ACP crew dispatched, QFES and QPS at scene , SOS advised	OCS

<b>Were there any Significant Patient Care/Clinical Issues (high acuity cases)?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	MST		00:28	unconscious assaulted head strike	GCS 10 UIL lac to occiput. Tx code 1 PAH CCP and HARU on board	CDS

<b>Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By


RTI Release





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**How many cases were upgraded or downgraded during the shift?**

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release



Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (if Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (if Appropriate)	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (if Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (if Appropriate)	
Comments (Essential Additional Information)									

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
01:30			MST			king hit unconscious head injury QPS at scene	Outcome - Tx code 1 to PAH CCP vehicle left at scene, HARU vehicle being driven behind	PSO to follow up with crews	OS	OCS

WORKPLACE HEALTH & SAFE TY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
20:30	2030-0630		GOL	COM		10	Officer teamed up with a partner to watch welfare		SOS advised	OCS







3rd Party Trip Information									
Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By

RTI Released





# QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.2



SOUTHPORT

SHIFT:	DAY	23/04/2022
OCS:		[REDACTED]
OCS (AFTERNOON):		[REDACTED]
CDS:		[REDACTED]
SENIOR OPS SUPER(S):		[REDACTED]
GOL:	[REDACTED]	14-24 +EA / OS [REDACTED]
MST:	[REDACTED]	14-24 +EA / OS [REDACTED]
WTM:	[REDACTED]	14-24 +EA



Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen
1	07:03	ACUTE	Gos 75.2% with 147 calls presented	Information only	OCS				
2	07:03	ACUTE	16 Active code 1's 7 Active code 2's 6 Pending code 1's longest 2hrs 56mins 24 Pending code 2's longest 13hrs 14mins	CDS's performing call backs	OCS				
3	10:34	ACUTE	SEQ now escalated - MODERATE	EMD's utilising Peak Demand script	OCS				
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16									



Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Were there any Significant Patient Care/Clinical Issues (high acuity cases)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	MST		15:44	trapped RTC	Response- ACP x2, CCP, HARU SOS Notified Sitrep- 4Pts, 1xGreen, 2xYellow, 1 x Red Outcome- TX to PAH.	CDS

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	GOL		07:15	? Cardiac arrest	Response- ACP, CCP, HARU Sitrep- Confirmed Arrest Outcome- Signal 4	CDS
	MST		07:28	Cardiac arrest	Response- ACP, CCP Sitrep- 1 x shock, GCS 3 ROSC ? HARU Outcome- Tx hot to PAH	CDS
	WTM		17:02	Cardiac arrest	Response- ACP, CCP Sitrep- Pt in arrest Outcome- <b>Carried over to Night brief</b>	CDS

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

RTI Release



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**How many cases were upgraded or downgraded during the shift?**

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

## Staffing Issues (Late Log Ons/ Late Shift Starts)

Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By
		OpCen	GOL	06:00	07:30	01:30			OCS



Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (If Appropriate)	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (If Appropriate)	
Comments (Essential Additional Information)									

**PEER SUPPORT ACTIVATIONS**

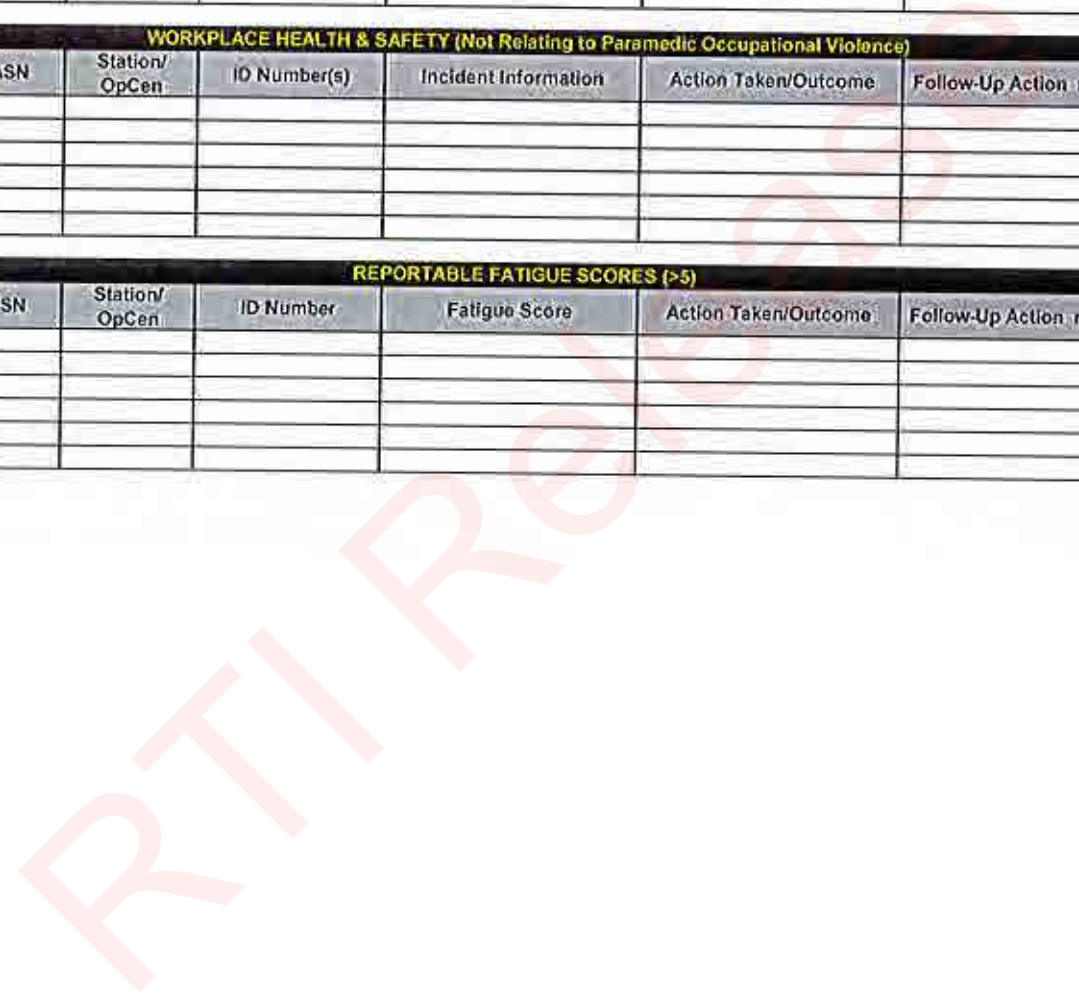
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

**WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)**

Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

**REPORTABLE FATIGUE SCORES (>5)**

Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By



COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLI	Incident Address	Stated Problem/Incident	Entered By

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments



RTI Release

Were any PTS cases required to be handed over to Acute and was there any impact on Acute?					
Incident	LASN	Coding	Time	Reason	Operational Impact

RTI Release



### 230422 NIGHT SOUTHPORT OPCEN BRIEF

	<b>QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.2</b>	 <b>Queensland Government</b>
	<b>SOUTHPORT</b>	
<b>SHIFT:</b>	<b>NIGHT</b>	<b>23/04/2022</b>
<b>OCS:</b>	[REDACTED]	
<b>OCS (AFTERNOON):</b>	[REDACTED]	
<b>CDS:</b>	[REDACTED] (Deployment) / [REDACTED] (Clinical)	
<b>SENIOR OPS SUPER(S):</b>	<b>GOL:</b> [REDACTED] 14-24 +EA, [REDACTED]	
	<b>MST:</b> [REDACTED] 14-24 +EA	
	<b>WTM:</b> [REDACTED] 14-24 +EA	



Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpGen
1	20:10		SEQ now escalated - experiencing extreme hospital delays		OCS				
2	23:35		671 x 000 calls answered GOS 88.5		OCS				
3	01:19		501312 duress alarm activation.	Crew advise this was an accidental activation	OCS				
4	02:15		Active 16 x code 1, 5 x code 2, 1 x code 3. Pending 10 x code 1. 37 x code 2, 3 x code 3, 4 x code 4.		OCS				
5	05:00		118 x 000 calcs answered, GOS 92,6		OCS				
6									
7									
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13									
14									
15									
16									



HOSPITAL STATUS LOG

Hospital	Status/ Escalation Level	Date Initiated	Time Initiated	Date Changed	Time Changed	Time On Status	Initiated By	Action/Outcome
THH	Redirection	19/04/22	14:00	24/04/22	01:40	107:40	THH	Review 23/04/22 0400

Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Were there any Significant Patient Care/Clinical Issues (high acuity cases)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	WTM		17:42	BMX bike accident - went over handlebars.	<p>RESPONSE: 1 x ACPH crew, 1 X CCP crew,</p> <p>[REDACTED]</p> <p>OUTCOME: 1 pt tx l [REDACTED] to PAH</p>	CDS ES

[REDACTED]	MST	[REDACTED]	18:05	[REDACTED] fall f [REDACTED] conscious and walking around	[REDACTED]	CDS [REDACTED]
					OUTCOME: 1 [REDACTED] pt tx Code 2 to LCH	
[REDACTED]	GOL	[REDACTED]	01:20	[REDACTED] can't breathe, blue lips. Second call - now unconscious	RESPONSE: 2 x ACPII crew, 1 X CCP POD, HARU SITREP: 1) [REDACTED] [REDACTED] HARU will be committed to case; OUTCOME: [REDACTED] tx Code 1 with CCP and HARU on board - to GCUH	CDS [REDACTED]

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
[REDACTED]	WTM	[REDACTED]	17:02	[REDACTED] Cardiac arrest	Response- ACP, CCP Sitrep- Pt in arrest Outcome- ROSC pt tx to IGH	OCS

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

RTI Release



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**How many cases were upgraded or downgraded during the shift?**

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

Staffing Issues (Late Log Ons/ Late Shift Starts)									
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI RELEASED

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (If Appropriate)	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (If Appropriate)	
Comments (Essential Additional Information)									



**PEER SUPPORT ACTIVATIONS**

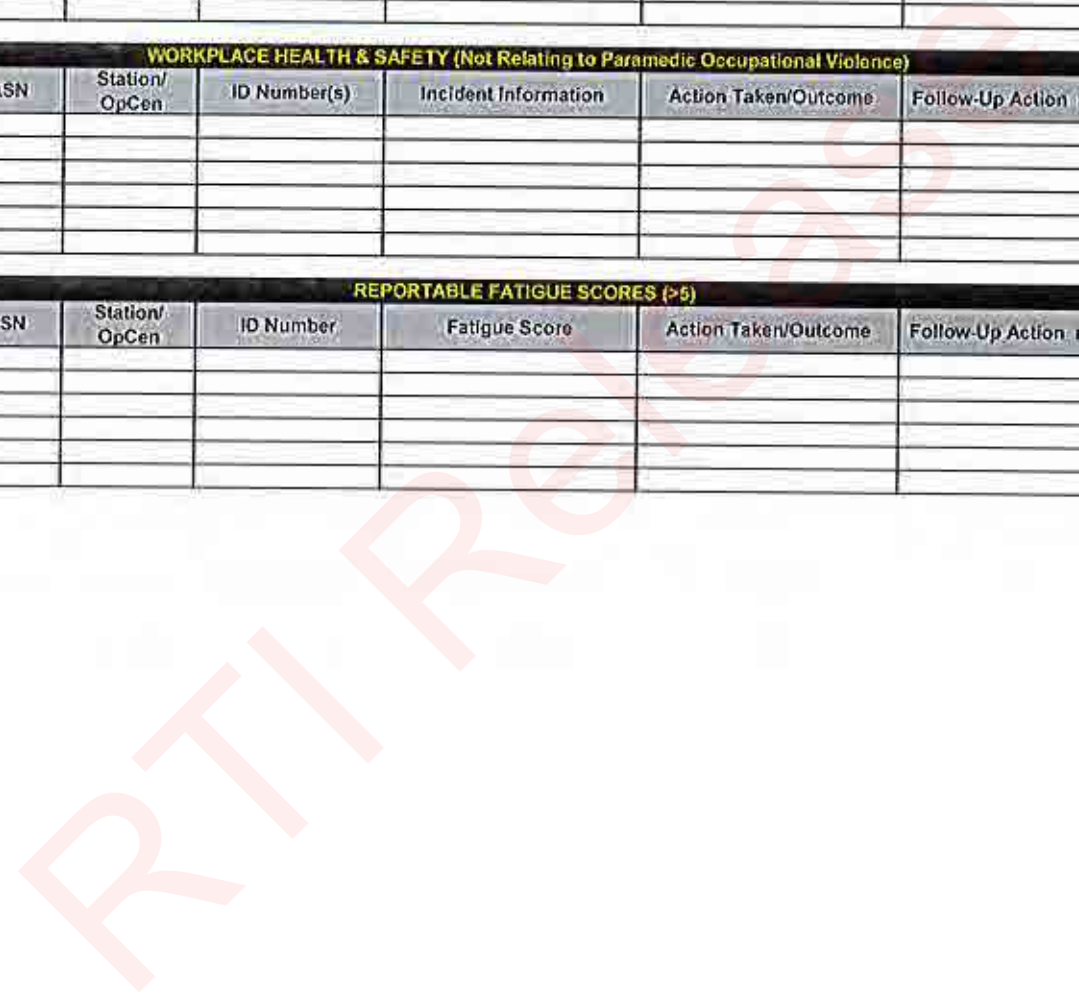
Time	Incident	Officer/s Involved	LASN	Station/OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

**WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)**

Time	Incident	Officer/s Involved	LASN	Station/OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

**REPORTABLE FATIGUE SCORES (>5)**

Time	Shift	Officer	LASN	Station/OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By



COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLI	Incident Address	Stated Problem/Incident	Entered By

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments
17:51		30D03	1C	PRIMARY	Yes	came off bmx bike,					

RTI Release

**Were any PTS cases required to be handed over to Acute and was there any impact on Acute?**

Incident	LASN	Coding	Time	Reason	Operational Impact

RTI Release

3rd Party Trip Information

Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By

RTI RELEASE

240422 DAY SOUTHPORT OPCEN BRIEF



QUEENSLAND AMBULANCE SERVICE  
OPERATIONS BRIEF V2.11.2



SOUTHPORT

SHIFT: DAY 24/04/2022

OCS: [REDACTED]

OCS (AFTERNOON):

CDS: [REDACTED] (CDS) & [REDACTED] (EMD/OCS)

SENIOR OPS SUPER(S):

GOL: SOS [REDACTED] 0600-1800 & SOS [REDACTED] 1400-2400/EA

MST: SOS [REDACTED] 0600-1800/EA & SOS [REDACTED] 1400-2400

WTM: SOS [REDACTED] 0500-1700 & SOS [REDACTED] 1400-2400



Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen
1	06:10	ACUTE	Southport OpCen Response Area: - 14 active cases - 49 pending (longest pending 11hrs)	CDS/OCS completing regular call-backs & creating clinical plans as required	OCS	N/A	N/A	ALL	ALL
2	09:10		GOS 87.6% - Calls taken 191	Workload and meal breaks being closely monitored	OCS	N/A	N/A	OPCENS	OpCen
3	12:36	ACUTE	Emergency Duress' activated via P2	Crew advised of accidental activation. SOCC notified	OCS			MST	SPR
4	13:20	ACUTE	TAMBORINE - Nil sporting special created for jump outs	Sports special created, assigned to case details. SOS notified	OCS			GOL	MTT
5	14:43	ACUTE	SEQ now de-escalated - now at NORMAL hospital delays, as per LASN page	Information only	OCS	N/A	N/A	ALL	ALL
6	15:03	ACUTE	STOCKLEIGH - (1C) Vehicle bogged in grass and requested assistance from RACQ	assigned to case details as transport unit. OC notified	OCS	1		MST	S/BRIS
7	17:20		GOS 94% - Calls taken 458	Workload and meal breaks being closely monitored	OCS	N/A	N/A	OPCENS	OpCen
8									
9									
10									
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12									
13									
14									
15									
16									





Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	GOL		10:35	- Fire inside roof cavity, all occupants evacuated	<b>RESPONSE:</b> ACP crew <b>SITREP:</b> Small amount of smoke. QPS & QFES on scene. QFES in BA <b>OUTCOME:</b> Nil tx. QAS clear	OCS
	WTM		13:53	3x vehicle RTC : ejected from vehicle C/O	<b>RESPONSE -</b> 3x ACP crew's, CCP & SOS <b>SITREP -</b> #1 3x greens pts & 1x yellow pt. QPS required code 1 to assist with traffic control. #2 : #3 8 pts in total, 7x green, 1x yellow. QPS & QFES on scene <b>OUTCOME -</b> All 7x greens pts declined assessment, 1x yellow pt. txed to PAH via HELO	OCS

Were there any Significant Patient Care/Clinical Issues (high acuity cases)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	GOL		13:07	unconscious, not breathing. CPR in progress	<b>RESPONSE -</b> ACP crew, CCP, HARU <b>SITREP -</b> Pt conscious, haemorrhage controlled. CCP on board, HARU following. <b>OUTCOME -</b> Tx 1 pt. code 1 to GCUH into Resus bed 1	CDS

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	GOL		08:32	CPR in progress	<b>RESPONSE:</b> ACP crew, CSO/CCP & HARU <b>SITREP (601522)/OUTCOME:</b> Signal 4, QPS requested, NBR	OCS

	MST		08:49	██████████ expected death with DNR in place, nil CPR in progress	RESPONSE: ACP crew SITREP/OUTCOME: Signal 4, R.O.L.E. completed. ██████████	OCS
	WTM		10:04	██████████ (10:04) fall Hx cardiac. 2nd call received (10:24) ALOC + vomiting U/G 1B. (10:29) CPR now in progress	RESPONSE: 1.5 ACP crew's, CSO & CCP. SOS ██████████ notified SITREP: Asystole, unwitnessed arrest OUTCOME: Signal 4, QPS requested	OCS
	WTM		13:52	██████████ Lightheaded, drowsy, haematuria	RESPONSE - ACP crew, CCP SITREP - CPR in progress. GCS15, VSS WNL, continue CCP. OUTCOME - GCS15 Tx pt. to IGH	CDS

**Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?**

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

**Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.**

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By



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**How many cases were upgraded or downgraded during the shift?**

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release



Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (If Appropriate)	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (If Appropriate)	
Comments (Essential Additional Information)									

**PEER SUPPORT ACTIVATIONS**

Time	Incident	Officer/s Involved	LASN	Station/OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
05:33			GOL Q5	MER Q5 OpCen	Unknown	progress CPR in	RESPONSE: ACP crew, CSO/CCP & HARU SITREP (801522). Signal 4. QPS requested, NBR	Peer support officer	SOS	OCS

**WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)**

Time	Incident	Officer/s Involved	LASN	Station/OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
05:16			GOL	HVL		syncope	Crew hot tagged on scene at 0644 + extensive paperwork to complete at str. EOS at 0830 (06F). <b>Officer BFD&gt;1830 (1800 start)</b>	N/A	N/A	OCS
06:00			WTM	IPS		fall	Crew offloaded at IGH at 0813 + resus paperwork to complete prior to clearing EOS at 1000 (07F). Nil BFD time applicable. Both officer's advised they were fine to drive home.	N/A	N/A	OCS

**REPORTABLE FATIGUE SCORES (>5)**

Time	Shift	Officer	LASN	Station/OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
23:18	0700-1700 + EA		GOL	MTT		11	Only able to respond to 1A's within local Canungra area	SOS/OIC	SOCC Medical	OCS
23:18	0700-1700 + EA		GOL	MTT		12	Only able to respond to 1A's within local Canungra area. <b>UPDATE: Officer terminated shift at 1105 (17F) due to ongoing fatigue</b>	SOS/OIC	SOCC Medical SOS Jensen	OCS
14:03	0600-1800		MST	BEE		8	OpCen to monitor	SOS/OIC	SOCC Medical	OCS

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLI	Incident Address	Stated Problem/Incident	Entered By



Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments
14:35		29B01	1C	IFT	Yes	3x vehicle RTC ejected from vehicle C/O chest injury	N/A	CDS ED	SOS	N/A	N/A

RTI Release



**Were any PTS cases required to be handed over to Acute and was there any Impact on Acute?**

Incident	LASN	Coding	Time	Reason	Operational Impact

RTI Release

**3rd Party Trip Information**

Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By
SOU - [REDACTED]	GOL	[REDACTED]	PINDPH A&E	PIMP stn	Returning to stn for EOS	13CABS	[REDACTED]	\$61	OCS
SOU - [REDACTED]	GOL	[REDACTED]	PINDPH A&E	COL stn	Returning to stn for EOS	13CABS	[REDACTED]	\$60	OCS
SOU - [REDACTED]	GOL	[REDACTED]	SOU stn	JFH A&E	To team up with 2nd officer	13CABS	[REDACTED]	\$68	OCS

	<b>QUEENSLAND AMBULANCE SERVICE</b> <b>OPERATIONS BRIEF V2.11.2</b>		 <b>Queensland Government</b>
	<b>SOUTHPORT</b>		
SHIFT:	NIGHT		24/04/2022
OCS:			
OCS (AFTERNOON):			
CDS:			
SENIOR OPS SUPER(S):			
GOL:		14-24 +EA / OS	
MST:		14-24 +EA / OS	
WTM:		14-24 +EA	



Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpGen
1	19:46	ACUTE	Gos 94% with 550 calls presented	Information only	OCS				
2	19:48	ACUTE	31 Active code 1's 21 Active code 2's 8 Pending code 2's longest 1hr 15mins	CDS's performing call backs	OCS				
3	20:30	ACUTE	Emergency Rule Enacted	EMD's advised accordingly	OCS				
4	04:57	ACUTE	Gos 92.9% with 79 calls presented	Information only	OCS				
5	04:57	ACUTE	15 Active code 1's 10 Active code 2's 12 Pending code 2's longest 3 hrs 44 mins	CDS's performing call backs	OCS				
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15									
16									



Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Were there any Significant Patient Care/Clinical Issues (high acuity cases)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	GOL	15791777	18:16	██████████ Hit by a Car, Ineffective breathing	Response- ACP.CCP,HARU SOS notified & OS attending Sitrep- Conscious (██████████) very agitated, Head injury Outcome- TX to GCUH	CDS
	GOL	15791811	18:23	██████████ - Car v Moped	Response- ACP.CCP SOS notified Sitrep- 25YOF GCS15, laceration to back of head, compound #Leg Outcome- TX to GCUH	CDS
	MST	15791951	19:14	██████████ Fall head injury, ██████████	Response- ACP.CCP,HARU SOS notified & OS attending Sitrep- GCS9 , all back up code 1 Outcome- Tx to QCH	CDS
	MST	15791987	19:27	██████████ RTC - Thrown from a car	Response- ACP.CCP SOS notified & OS attending Sitrep- GCS15, HR100,BP120/80, sats 100% room air, ██████████ Outcome- TX to PAH	CDS

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	GOL	15791870	18:47	██████████ not breathing	Response- ACP.CCP Sitrep- Confirmed Arrest Outcome- Signal 4	CDS


**Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?**

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	GOL		02:54		Response- ACP OS notified Sitrep- 2 x Pt, both refusing TX Outcome- QAS SNR	CDS

**Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.**

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By





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**How many cases were upgraded or downgraded during the shift?**

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

**Staffing Issues (Late Log Ons/ Late Shift Starts)**

Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI REQUEST

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASH	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (If Appropriate)	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASH	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (If Appropriate)	
Comments (Essential Additional Information)									

RTI Release

**PEER SUPPORT ACTIVATIONS**

Time	Incident	Officer/s Involved	LASN	Station/OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

**WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)**

Time	Incident	Officer/s Involved	LASN	Station/OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
22:45			GOL	PIM			2 x Bravo crews 1 x CCP Additional bravo crew for help with extrication and CCP for pain relief	Officer   logged off at 0250 Officer   logged off at 0230 Crew rostered on a 12hr shift 1200-2400 and not on shift tonight		OCS

**REPORTABLE FATIGUE SCORES (>5)**

Time	Shift	Officer	LASN	Station/OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
18:49	1800-0600		GOL	HVL		16	Officer sent home from station	Welfare check	SOS Stead	OCS

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLI	Incident Address	Stated Problem/Incident	Entered By

<b>Aeromedical Response Requests (Notification / Activation / Escalation Matrix)</b>											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release

**Were any PTS cases required to be handed over to Acute and was there any impact on Acute?**

Incident	LASN	Coding	Time	Reason	Operational Impact



RTI Release



3rd Party Trip Information									
Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By
SOU - 2	GOL		GCUH	COO	Split crew	13CABS		\$43-\$54	OCS

RTI RELEASE

### 250422 DAY SOUTHPORT OPCEN BRIEF

	<b>QUEENSLAND AMBULANCE SERVICE</b> <b>OPERATIONS BRIEF V2.11.2</b>		 <b>Queensland Government</b>
	<b>SOUTHPORT</b>		
SHIFT:	DAY	25/04/2022	
OCS:	[REDACTED]		
OCS (AFTERNOON):	[REDACTED]		
CDS:	[REDACTED] & [REDACTED]		
SENIOR OPS SUPER(S):	GOL: SOS [REDACTED] 0600-1800/EA & SOS [REDACTED] 1200-2400 MST: SOS [REDACTED] 0400-1600/SOS [REDACTED] 0600-1600/EA & SOS [REDACTED] 14C WTM: SOS [REDACTED] 0400-1600/EA & SOS [REDACTED] 1200-2400		



Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen
1	09:10		GOS 95.7% - Calls taken 141	Workload and meal breaks being closely monitored	OCS	N/A	N/A	OPCENS	OpCen
2	09:40		Southport OpCen Escalated	Emergency Rule' discontinued as per State SOS and peak demand escalation script utilised. Longest pending case 2 hours	OCS	N/A	N/A	OPCENS	OpCen
3			Southport OpCen De-escalated	Information only	OCS	N/A	N/A	OPCENS	OpCen
4	17:30		GOS 97% - Calls taken 422	Workload and meal breaks being closely monitored	OCS	N/A	N/A	OPCENS	OpCen
5									
6									
7									
8									
9									
10									
11									
12									
13									
14									
15									
16									

### HOSPITAL STATUS LOG

Hospital	Status/ Escalation Level	Date Initiated	Time Initiated	Date Changed	Time Changed	Time On Status	Initiated By	Action/Outcome
THH	Redirection	25/04/22	10:20				OCS	<b>Next review at 21:00 (25/04/22)</b>

Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Were there any Significant Patient Care/Clinical Issues (high acuity cases)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	MST		05:23	Cardiac arrest at , CPR in progress by QAS dedicated to the event	Response: Bravo / CCP / SOS appraised SITREP: DCCS x 1, ROSC, GCS 12, agitated Outcome: Tx code 1 to LCH	CDS
	GOL		11:52	cardiac arrest, CPR in progress. 2 x DCCS prior to QAS arrival	Response: Bravo / CCP / HARU SITREP: CPR in progress. Outcome: ROSC, tx code 1 to GCUH after RSI	CDS
	MST		12:24	cardiac arrest, CPR in progress	Response: Bravo x 2 / CCP / OS SITREP: Asystolic cardiac arrest Outcome: Signal 4	CDS

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

RTI Release



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**How many cases were upgraded or downgraded during the shift?**

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release



<b>Staffing Issues (Late Log Ons/ Late Shift Starts)</b>									
<b>Officer(s)</b>	<b>Unit</b>	<b>Station / OpCen</b>	<b>LASN</b>	<b>Shift Start</b>	<b>Logged On / Started Shift</b>	<b>Early / Late by</b>	<b>Authorised By?</b>	<b>Reason Needed or Given / Operational Impact</b>	<b>Entered By</b>
[REDACTED]	[REDACTED]	BEE	MST	06:00	06:30	00:30		Running late for shift	OCS

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
	1343		GOL	SOU ITO	First Party caller requesting welfare check	Verbal Violence	ITO officer advised hostile male on scene threatening persons here. OPS requested L&S	SOS SOS	OCS
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (if Applicable)	OCs Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (if Appropriate)	
YES	14:24		PEER SUPPORT	NON-EXISTENT					
Comments (Essential Additional Information)									
UPDATE: ITO officer requested code 1 B/U to assist with sedation, bystanders on scene became verbally abusive to emergency services while pt. was being restrained, pt. took to GCUH & offloaded via resus									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (if Applicable)	OCs Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (if Appropriate)	
Comments (Essential Additional Information)									

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
05:59			MST	BEE		imminent labour		Peer support officer	Peer support officer OIC	OCS

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
08:55			GOL	RUN		SOB	Crew cleared PINDPH at 0717. EOS at 0855 (06F). Nil BFD time applicable	N/A	N/A	OCS

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLI	Incident Address	Stated Problem/Incident	Entered By

**Aeromedical Response Requests (Notification / Activation / Escalation Matrix)**

Time	Incident	MPDS Determinant	Code	Primary/IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release

**Were any PTS cases required to be handed over to Acute and was there any impact on Acute?**

Incident	LASN	Coding	Time	Reason	Operational Impact



RTI Release

3rd Party Trip Information

Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By
SOU - [REDACTED]	GOL	[REDACTED]	MER stn	SOU stn	Returning to stn for EOS	13CABS	[REDACTED]	\$27	OCS

RTI RELEASE

250422 NIGHT SOUTHPORT OPCEN BRIEF

	<b>QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.2</b>		 <b>Queensland Government</b>
	<b>SOUTHPORT</b>		
SHIFT:	NIGHT	25/04/2022	
OCS:	[REDACTED]		
OCS (AFTERNOON):	[REDACTED]		
CDS:	[REDACTED] (CDS) & [REDACTED] (OCS/OT)		
SENIOR OPS SUPER(S):	GOL: SOS [REDACTED] 1200-2400/SOS [REDACTED] EA & OS [REDACTED] 1800-0600 MST: [REDACTED] 1400-2400 +EA / [REDACTED] WTM: [REDACTED] 1200-2400 / [REDACTED] EA		





Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen
1	21:50	ACUTE	Gos 96.7% with 544 calls presented	Information only	OCS				
2	21:50	ACUTE	39 Active code 1's 32 Active code 2's 1 Pending code 1 11 Pending code 2's longest 1hr 38mins	CDS's performing call backs	OCS				
3									
4									
5									
6									
7									
8									
9									
10									
11									
12									
13									
14									
15									
16									

HOSPITAL STATUS LOG

Hospital	Status/ Escalation Level	Date Initiated	Time Initiated	Date Changed	Time Changed	Time On Status	Initiated By	Action/Outcome
THH	Redirection	25/04/22	21:10					Review at 1000 26/04/22

Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	GOL		21:41	ICEMS case - , QPS on scene.	RESPONSE - ACP and CCP crew , SOS advised. SITREP - Delayed at scene - multiple QPS units at scene OUTCOME - Pt Tx to GCUH with QPS and CCP	OCS

Were there any Significant Patient Care/Clinical Issues (high acuity cases)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	MST		18:17	- Veh vs Traffic Lights, entrapment	Response - ACP x 2 CCP. HARU. OS attending Outcome - CCP on board tx to PAH. 2nd pt tx to LCH	OCS

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	GOL		19:43	Collapsed in the carpark of the	Response - ACP, CCP, HARU SOS and OS attending Sitrep - Evolving stemi bradycardic GCS 9. PEA arrest - QPS required Outcome - Signal 4 - QPS sending GOVT undertaker to retrieve the deceased.	OCS


**Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?**

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

**Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.**

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By



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**How many cases were upgraded or downgraded during the shift?**

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release



Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified <i>(YES/NO)</i>	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken <i>(If Applicable)</i>	OCs Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified <i>(YES/NO)</i>	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken <i>(If Applicable)</i>	OCs Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

RTI Release



**PEER SUPPORT ACTIVATIONS**

Time	Incident	Officer/s Involved	LASN	Station/OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

**WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)**

Time	Incident	Officer/s Involved	LASN	Station/OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
21:40			MST	WOD		- 2 Veh RTC	Crew cleared LCH at 2100. EOS at 2140 (19F). Nil BFD time applicable	N/A	N/A	OCS
21:30			MST	BEA			Crew cleared PAH at 1955. EOS at 2130 (1830F). <b>BFD &gt; 0730</b> (0630-1830)	Welfare check	OC	OCS
21:30			MST	JIM		 unwell and covid positive	Crew cleared QEH at 1945. EOS at 2130 (19F). Nil BFD time applicable	N/A	N/A	OCS
23:24			WTM	LOW		 F having asthma attack	Crew cleared IGH at 2243. EOS at 2324 (21F). Nil BFD time applicable	N/A	N/A	OCS

**REPORTABLE FATIGUE SCORES (>5)**

Time	Shift	Officer	LASN	Station/OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

<b>COMPLAINTS</b>								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

<b>FALSE CALLS</b>								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLI	Incident Address	Stated Problem/Incident	Entered By

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release

Were any PTS cases required to be handed over to Acute and was there any impact on Acute?					
Incident	LASN	Coding	Time	Reason	Operational Impact

RTI Release

3rd Party Trip Information

Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By
SOU	GOL		GCUH	RUN	Terminating shift early	13CABS			OLP
SOU	GOL		GCHRB	COO	Split crew	13CABS			OCS
SOU	GOL		GCUH	MER	Terminating shift early	13CABS			OCS