Resources

Contact People at Hospitals

Irene Szogi
Royal Women’s Hospital
Tel: (07) 3253 7186

Carol Hobson
Patient Liaison
Gold Coast Hospital
Tel: (07) 5571 8211

Joseph Bayer
Ethnic Liaison
Officer for Aged
Gold Coast Hospital
Tel: (07) 5571 8211

Community Organisations

Brisbane Migrant Resource Centre
(07) 3844 8144

Ethnic Communities Council of Queensland
(07) 3844 9166

Logan City Multicultural Neighbourhood Centre
(07) 3808 4463

A.C.C.E.S.S. Inc. - Logan and Beenleigh Migrant Resource Centre
(07) 3808 9299

Ethnic Communities Council Gold Coast
(07) 5532 4300

Multicultural Information Network
Service Inc. (Gympie)
(07) 5483 9511

Migrant Resource Centre Townsville-Thuringowa Ltd.
(077) 724 800

Queensland Program of Assistance to Survivors of Torture and Trauma (QPASTT)
(07) 3391 6677

Ethnic Mental Health Program
(07) 3891 7911

Croatian Mental Health Program
(07) 3891 7933

Queensland Transcultural Mental Health Centre
(07) 3240 2833

Islamic Women’s Association
(07) 3857 5898

For information about other ethnic organisations in Queensland, refer to the Queensland Ethnic Affairs Directory, Department of the Premier and Cabinet. Office of Ethnic and Multicultural Affairs.

Translating and Interpreting

Translating and Interpreting Service Tel: 131 450

Electronic interpreting on portable machines is an option for Chinese, Vietnamese and Arabic speakers in some hospitals, if an interpreter or family member is not available, but only in situations where the limitations of this type of interpreting are acceptable.

Resource Kits and Manuals

Culture and Health Care. Health Department of Western Australia. 1996. A useful resource manual dealing with various topics of interest to health care professionals.

Resource Kit for People of Non-English Speaking Background (NESB). Queensland Transcultural Mental Health Centre Tel: (07) 3240 2833.


These resources are available from Office of Ethnic and Multicultural Affairs Department of Premier and Cabinet:

Qld Health 1997 Managing cultural diversity in mental health. Train-the-trainer package for the delivery of in-service training to mental health professionals.

Queensland Centre for Cross-cultural Development (QCCCD) 1997 Working with interpreters. A training module for Queensland Health
Directories and Catalogues

Organisations and services


Publications

Catalogue - Multilingual Health Publications. Ethnic Health Promotion Unit, Brisbane Southside Public Health Unit. Available from Irene Szogi (Royal Women's Hospital) for Brisbane North area and from Brisbane Southside Public Health Unit for the Southern Public Health Unit Network (Brisbane South, Logan, Gold Coast, Ipswich, Toowoomba, and Roma).

Multilingual Health Practitioners


Booklets

Guide for the Use of Professional Interpreters in Health Services. Ethnic Health Policy Unit Program Development Branch, Queensland Health.


A Hospital Handbook on Multiculturalism and Religion. Practical Guidelines for Health Care Workers. 1993. Kirkwood N. Sydney: Millenium books. Available from Royal Brisbane Hospital Chaplaincy Department. Covers topics such as rituals and sacraments, diet and fasting, care of the ill and dying, autopsies, transfusions and transplants, abortion and family planning, and modesty, for each of the major religions.


Websites


http://www.ceh.org.au (Centre for Culture, Ethnicity and Health).

Courses

Princess Alexandra Hospital Crosscultural Awareness Course. Contact the Centre for Development & Training Tel: (07) 3240 2288.

Royal Women's Hospital Crosscultural Awareness Course. Contact Staff Development Tel: (07) 3253 8574.

Queensland Centre for Crosscultural Development: Crosscultural Skills for Health Professionals, Crosscultural Counselling and Working with Interpreters Tel: (07) 3406 2033.

Videos

Understanding Indochinese Patients
Available from Mr Choummani Vong (Luck) Tel: (07) 3818 1648.

In Our Own Words by Health and Multicultural Australia
Obtainable from the Office of Ethnic and Multicultural Affairs library Tel: (07) 3406 2036 or (07) 3406 2040.

Hospices and Nursing Homes

Karuna (Tel: (07) 3857 8555) is a hospice for the terminally ill based on the Buddhist tradition.

A list of ethno-specific or multicultural nursing homes/hostels follows:

Dutch (hostel): Netherlands Retirement Village Tel: (07) 3822 0800

Finnish (hostel): Finlandia Village Tel: (07) 3207 8100

Greek: Greek Orthodox Nursing Home and Hostel Tel: (07) 3844 6063

Italian (cluster accommodation): Canossa House Tel: (07) 3839 6003

Jewish (hostel, one wing only): Marana Gardens Hostel Tel: (0755) 711 288

Multicultural (nursing home): Berlasco Court Caring Centre Tel: (07) 3371 4377

Multicultural (hostel): Woodlands Park Hostel Tel: (07) 3352 6488

Russian (hostel): Pine Lodge Home for the Aged Tel: (07) 3277 5841