

Queensland Basic Physician Training (Adult Medicine) Network

Appeals

Overview

The Queensland Basic Physician Training (Adult Medicine) Network is governed by Queensland Health, and Queensland Health's Human Resource Policies provide the framework for the resolution of complaints, appeals and access to feedback on recruitment and selection decisions. Applicants can view all of Queensland Health's human resources policies via the following website:

<https://www.health.qld.gov.au/system-governance/policies-standards/doh-policy/>.

Selection decisions

Feedback

In accordance with the Queensland Health *Recruitment and Selection Human Resources Policy B1 (QH-POL-212)* eligible applicants should be provided with post-selection feedback from a selection panel member, if they request it. Unsuccessful applicants will be advised in their unsuccessful letter that they can request feedback.

A member of the selection panel will provide timely, specific and constructive post-selection feedback, sufficient to explain to the applicant why they were not successful. Applicants seeking feedback on their application should request this by emailing the rotation that was preferred first in their application.

Far-North-Rotation@health.qld.gov.au

North-Queensland-Rotation@health.qld.gov.au

Northside-Rotation@health.qld.gov.au

Southside-Rotation@health.qld.gov.au

Coastal-Rotation@health.qld.gov.au

Feedback to applicants will be provided verbally unless otherwise advised. Applicants must ensure that they provide a contact phone number as part of their feedback request.

Appeals

Chapter seven of the *Public Service Act 2008—Appeals and Reviews* is applied to Queensland Health employees via the *Public Service Regulation 2008*. The chapter sets out the categories of employees who can appeal specific decisions, such as promotion and transfer decisions. The Public Service Commission [Appeals Guide](#) and the [Appeals \(Directive 07/20\)](#) detail the eligibility for each type of employee and the types of recruitment and selection decisions that can be appealed. These documents can be accessed through the Public Service Commission website to [Seek a review of a decision affecting your employment | For government | Queensland Government](#)

Timeframes for lodging appeals are set out in the Public Service Commission [Appeals Guide](#)

Medical Vocational Training Pathways

Queensland Country Practice

A unit of Darling Downs Health



Network administrative decisions

Complaints procedure

The network is committed to making reasonable attempts to address complaints informally and in a timely manner. Within each rotation the Network Rotation Coordinator (NRC) has the educational and operational oversight for the entire rotation's cohort of trainees and should be contacted in the first instance.

Further information

Network trainees can contact the statewide physician training team for further assistance in relation to feedback, complaints, grievances and appeals via email Physician_Training@health.qld.gov.au

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