DOH RTI 3376

040422 NIGHT MAROOCHYDORE OPCEN BRIEF

QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.1

MAROOCHYDORE

SHIFT: NIGHT **DATE:** 04/04/2022

OCS:

CDS:

SENIOR OPS SUPER(S):

OPS SUPER(S):

DUTY OIC(S):

RTI Release

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/ OpCen
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RTI Release

HOSPITAL STATUS LOG								
Hospital	**Status/ Escalation Level**	**Date Initiated**	**Time Initiated**	**Date Changed**	**Time Changed**	**Time On Status**	**Initiated By**	**Action/Outcome**
Hervey Bay	Escalation Level 1	05/04/22	01:24	05/04/22	01:55	00:31	OCS	cant make contact with HBH t/l or NUM

RTI Release

HOSPITAL STATUS LOG								
Hospital	**Status/ Escalation Level**	**Date Initiated**	**Time Initiated**	**Date Changed**	**Time Changed**	**Time On Status**	**Initiated By**	**Action/Outcome**

RTI Release

Were there any Significant Operational Incidents/Issues *(M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?*						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Were there any Significant Patient Care/Clinical Issues *(high acuity cases)?*						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**
	SCT		03:58	shoulder and chest pain	SR VF arrest 1 shock 30 secs CPR - ccp code 1 - ROSC	OCS

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

RTI Release

RTI Release

Back To Main Page

How many cases were upgraded or downgraded during the shift?

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

Staffing Issues (Late Log Ons/ Late Shift Starts)									
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI Release

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
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Comments (Essential Additional Information)									

RTI Release

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

RTI Release

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

RTI Release

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release

SCUH Transit Allocated Unit PTS 10-18 Trial Workload

Allocated SCUH Transit Unit					

RTI Release

RTI Release

3rd Party Trip Information									
Authorisation No.	**LASN**	**Officer Name(s)**	**From**	**To**	**Reason**	**Company**	**Company Auth No.**	**Quoted Cost**	**Entered By**
MAR - [redacted]	SCT	[redacted]	QAS Caloundra	QAS Nambour	EOS	suncoast			OCS

RTI Release

DOH RTI 3376

140422 DAY MAROOCHYDORE OPCEN BRIEF

QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.1

Queensland Government

MAROOCHYDORE

SHIFT: DAY **DATE:** 14/04/22

OCS:

CDS:

SENIOR OPS SUPER(S):

OPS SUPER(S):

DUTY OIC(S):

[redacted]

RTI Release

[redacted]

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	**Time**	**Acute/PTS**	**Issue**	**Action/Case Information**	**Entered By**	**Incident**	**Unit**	**LASN**	**Station/ OpCen**
1	06:05	ACUTE	South Bundy OIC 4492 has a flat Battery	RACQ notified				WBY	S/BUNDY
2	09:45	ACUTE	Murgon unit 3196 has a mechanical failure on the way to work.	RACQ notified				DDS	MURGON
3	10:40	ACUTE	, n. , sprayed with weed killer by the council.	sr@ insecticide used low irritant only, pt stable, nil seizure activity,				WBY	H/BAY
5	12:25	ACUTE	30A02. fall from bike at speed, pt wearing a helmut at time, .	sr@ met up with mother, QFES in the carpark, currently making their way to the pt. SR@stable , injuries,				SCT	CALOUNDRA
7	14:50	ACUTE	BBH requires 7 pt's to be moved to Mater and FSH due to a ward currently being infected by pt's. The wards need to be cleared and cleaned for the further pt's to be admitted.	D.O on scene with units to assist in moving pt's				WBY	BUNDY
8	16:00	ACUTE	. 29D02p. Single vehicle rollover off roadway, vehicle has gone over a 2mtr dropoff, currently on its roof	sr@ 3 vehicles, nil rollover, all self extricated, elderly female involved. sr@ 2 vehicles have left the scene, currrently speaking with female driver of unit 3, nil rollover, all self extricated, nil tx.				SCT	NOOSA
9	16:10	ACUTE	29B05. small vehicle seenn heading offf roadway at high speed into the bushland, nil further details.	sr@ QPS on scene, vehicle has driven into bushes, pt self extricated, nil injuries, .				WBY	B/COAST
10	16:30	ACUTE	. ride on lawn mower rollover, trapped under for period of time.	sr@ , ride on lawn mower has rolled down an embankment, pt has injuries, delay in extrication with assistance of QFES.				SCT	NAMBOUR
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RTI Release

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Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/ OpCen
23									

RTI Release

HOSPITAL STATUS LOG								
Hospital	**Status/ Escalation Level**	**Date Initiated**	**Time Initiated**	**Date Changed**	**Time Changed**	**Time On Status**	**Initiated By**	**Action/Outcome**

RTI Release

Were there any Significant Operational Incidents/Issues *(M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?*						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Were there any Significant Patient Care/Clinical Issues *(high acuity cases)?*						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**
	SCT	1	16:45	Highlands Rd, Eudlo. 29D01d. Train vs tree, 200 persons requiring evacuation. QPS have informed that the train has run over a tree, unable to proceed further, ?nil injuries. Additional PTS units and 17f have elected to assist if needed.	sr@ train will be returning to Eudlo Station where persons will offload, ?nil injuries, nil further resources currently needed until assessments have been made. sr@ train has been relocated to Eudlo Station, nil injuries noted, clearing shortly. sr@ SOS has confirmed nil pt's, QPS have organised buses to assist with transporting persons on board, QAS SNR.	

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

RTI Release

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

RTI Release

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How many cases were upgraded or downgraded during the shift?

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

Staffing Issues (Late Log Ons/ Late Shift Starts)									
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI Release

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

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RTI Release

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
05:30	1-Jul	[redacted]	WBY							

RTI Release

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

RTI Release

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release

SCUH Transit Allocated Unit PTS 10-18 Trial Workload					
Allocated SCUH Transit Unit					

RTI Release

RTI Release

3rd Party Trip Information									
Authorisation No.	**LASN**	**Officer Name(s)**	**From**	**To**	**Reason**	**Company**	**Company Auth No.**	**Quoted Cost**	**Entered By**
MAR - [redacted]	SCT	[redacted]	SCUH	Beerwah Stn	EOS				CDS

RTI Released

DOH RTI 3376

QUEENSLAND AMBULANCE SERVICE
OPERATIONS BRIEF V2.11.1

Queensland Government

SHIFT: NIGHT **DATE:** 14/04/2022

OCS: [redacted]

CDS:

SENIOR OPS SUPER(S): [redacted] (SCT) / [redacted] (WBY)

D/OIC(S):

RTI Release

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	**Time**	**Acute/PTS**	**Issue**	**Action/Case Information**	**Entered By**	**Incident**	**Unit**	**LASN**	**Station/ OpCen**
1	21:30	ACUTE	) shift extension. Late case tx to HBH and then case in town. Late finish 2130. 4.5 hr shift extension.						
2	02:06	ACUTE	27D04X pt ? Self inflicted wound QAS staging for QPS.	QPS on scene. Pt nil inj .QAS SNR				SCT	Gympie
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RTI Release

HOSPITAL STATUS LOG								
Hospital	**Status/ Escalation Level**	**Date Initiated**	**Time Initiated**	**Date Changed**	**Time Changed**	**Time On Status**	**Initiated By**	**Action/Outcome**
HBH	Escalation Level 2	14/04/22	19:00				SOS	

RTI Release

Were there any Significant Operational Incidents/Issues *(M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?*						
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Were there any Significant Patient Care/Clinical Issues *(high acuity cases)?*						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

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Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

RTI Release

Back To Main Page

How many cases were upgraded or downgraded during the shift?

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

Staffing Issues (Late Log Ons/ Late Shift Starts)									
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI Release

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

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RTI Release

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
05:30	1-Jul	[redacted]	WBY	Childers		8	SOCC/SOS	SOCC/SOS	SOCC/SOS	OCS

RTI Release

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

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Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release

SCUH Transit Allocated Unit PTS 10-18 Trial Workload					
Allocated SCUH Transit Unit					

RTI Release

RTI Release

3rd Party Trip Information									
Authorisation No.	**LASN**	**Officer Name(s)**	**From**	**To**	**Reason**	**Company**	**Company Auth No.**	**Quoted Cost**	**Entered By**
-	SCT		Kawana	Nambour	Completion of shift				

RTI Release

DOH RTI 3376

150422 DAY OPCEN BRIEF

QUEENSLAND AMBULANCE SERVICE
OPERATIONS BRIEF V2.11.1

Queensland Government

MAROOCHYDORE

SHIFT: DAY **DATE:** 15/04/22

OCS:

CDS:

SENIOR OPS SUPER(S):

OPS SUPER(S):

DUTY OIC(S):

RTI Release

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	**Time**	**Acute/PTS**	**Issue**	**Action/Case Information**	**Entered By**	**Incident**	**Unit**	**LASN**	**Station/ OpCen**
1	08:30		OpCen no longer on Emerg Rule						
2	08:23	ACUTE	29D2 , single veh rollover, ? 1 pt trapped, f inj	crew disp with OIC SR: veh on its roof, , tx > GGH				SCT	
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RTI Release

HOSPITAL STATUS LOG								
Hospital	**Status/ Escalation Level**	**Date Initiated**	**Time Initiated**	**Date Changed**	**Time Changed**	**Time On Status**	**Initiated By**	**Action/Outcome**

RTI Release

Were there any Significant Operational Incidents/Issues *(M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?*

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Were there any Significant Patient Care/Clinical Issues *(high acuity cases)?*

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	SCT		06:07	10D4 "arm pit" pain	initial SR indicated stable pt, bnr Update: CCP code 1 - pt going into arrest (CCP & another crew disp)… tx hot with CCP > SCUH - GCS 3, PEA arrest	

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	WBY		10:16	31D4 post faint		

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

RTI Release

RTI Release

Back To Main Page

How many cases were upgraded or downgraded during the shift?

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PEER SUPPORT ACTIVATIONS										
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WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
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REPORTABLE FATIGUE SCORES (>5)										
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05:30	1-Jul	[redacted]	WBY	Childers		8	SOCC/SOS	SOCC/SOS	SOCC/SOS	OCS

RTI Release

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16:45		2C1	1C	PRIMARY	Yes	( ) - Extreme pain after ? Being bitten by something in ocean - R522 tasked					
14:40		29B1	1C	PRIMARY	Yes	track) fall from motorbike, ? Head inj - R511 tasked					

RTI Release

SCUH Transit Allocated Unit PTS 10-18 Trial Workload					
Allocated SCUH Transit Unit					

RTI Release

RTI Release

3rd Party Trip Information									
Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By

RTI Release

150422 NIGHT MAROOCHYDORE OPCEN BRIEF

QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.1

Queensland Government

MAROOCHYDORE

SHIFT: NIGHT **DATE:** 15/04/22

OCS:

CDS:

SENIOR OPS SUPER(S):

OPS SUPER(S):

DUTY OIC(S):

RTI Release

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	**Time**	**Acute/PTS**	**Issue**	**Action/Case Information**	**Entered By**	**Incident**	**Unit**	**LASN**	**Station/ OpCen**
1	20:45	ACUTE	. 7B02F. Vehicle fire seen near a power pole, nil persons believed inside.	sr@ QPS stood down QAS resourcing.				WBY	H/BAY
2	23:00	ACUTE	). 5A01. , pain, currently located on a boat, pt claims to be approx 1-2 mtrs from shoreline.	sr@ difficulty in locating the pt, crew have spoken with the pt and has been given little assistance, further investigation being made. sr@ male located,complaining of , tx to NDH				SCT	NOOSA
3	23:30	ACUTE	. 29D01h. has driven vehicle through the front of a house, has decamped on foot.	sr@ tuw the pt's, nil injuries, driver decamped from scene, all persons left with QPS				SCT	KAWANA
4	00:50	ACUTE	3196 tx pt to Murgon hospital from address has broken down. 3173 dispatched to tx the pt to Murgon Station.	vehicle towed to Murgon Stn. 3196 was towed yesterday after breaking down.				DDS	MURGON
5	02:15	ACUTE	. 18A01. complaining of . The pt also claims that this is due to toxic fumes. QPS on scene.	QFES dispatched, crew to stage until what the fumes consist of and await further details. sr@ nil toxic fumes involved, pt complaining of a , tx to HBH				WBY	H/BAY
6	02:25	ACUTE	7A01. , burns from using metholated spirits to start a fire.	sr@ Pt GCS 15, 2nd degree burns to , approx 5-10%, nil airway comprimised, cooling in progress, pt tx to SCUH in a stable conditon.				SCT	COOLUM
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RTI Release

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/ OpCen
22									
23									

RTI Release

HOSPITAL STATUS LOG								
Hospital	**Status/ Escalation Level**	**Date Initiated**	**Time Initiated**	**Date Changed**	**Time Changed**	**Time On Status**	**Initiated By**	**Action/Outcome**

RTI Release

Were there any Significant Operational Incidents/Issues *(M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?*						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Were there any Significant Patient Care/Clinical Issues *(high acuity cases)?*						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**
4199	WBY		02:30	, pt claims that feels like it will explode.	sr@ pt stable, tx to BBH	

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

RTI Release

Back To Main Page

How many cases were upgraded or downgraded during the shift?

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

Staffing Issues (Late Log Ons/ Late Shift Starts)									
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By
[redacted]	4700	AIRPORT	WBY	06:00	06:40	:40	OCS	late return from aerial	[redacted]

RTI Release

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

RTI Release

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
05:30	1-Jul	[redacted]	WBY	Childers		8	SOCC/SOS	SOCC/SOS	SOCC/SOS	OCS

RTI Release

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

RTI Release

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release

SCUH Transit Allocated Unit PTS 10-18 Trial Workload					
Allocated SCUH Transit Unit					

RTI Release

RTI Release

3rd Party Trip Information									
Authorisation No.	**LASN**	**Officer Name(s)**	**From**	**To**	**Reason**	**Company**	**Company Auth No.**	**Quoted Cost**	**Entered By**
MAR -	SCT		SCUH	Tewantin	Staff Movement				CDS
MAR -	SCT		Maroochydore	Nambour	Staff Movement				CDS
MAR -	SCT		Nambour	Coory	Staff Movement				CDS
MAR -	SCT		NGH	Maroochydore	Staff Movement				CDS

RTI Release

160422 DAY MAROOCHYDORE OPCEN BRIEF

QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.1

Queensland Government

MAROOCHYDORE

SHIFT: DAY **DATE:** 16/04/22

OCS:

CDS:

SENIOR OPS SUPER(S):

OPS SUPER(S):

DUTY OIC(S):

RTI Release

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/ OpCen
1									
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RTI Release

HOSPITAL STATUS LOG								
Hospital	**Status/ Escalation Level**	**Date Initiated**	**Time Initiated**	**Date Changed**	**Time Changed**	**Time On Status**	**Initiated By**	**Action/Outcome**

RTI Release

Were there any Significant Operational Incidents/Issues *(M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?*

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Were there any Significant Patient Care/Clinical Issues *(high acuity cases)?*

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	DDS		12:03	29D2 , 2 x motorbikes collided, 2 pts - 1 pt ? other pt	crews disp with R511 (via RSQ) - Sth Burnett Gr 1 paged 1 pt > RBH, other pt tx by road > KGH	
	DDS		16:07	29D2 rolled ride-on-mower,	crew disp - RSQ consulted re helo tx > 4199KGH	
	WBY		16:47	29D7 , truck vs car, m pt initially uncons, ALOC on further info	crew disp with CCP OIC… Fraser Gr 1 paged .. OS attended SR: CCP not req	

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	SCT		11:21	9E1 ? Deceased, info via QPS - no answer to call-back	SR: pt code 0	

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	WBY		17:28	10D4		

RTI Release

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

RTI Release

Back To Main Page

How many cases were upgraded or downgraded during the shift?

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

Staffing Issues (Late Log Ons/ Late Shift Starts)									
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI Release

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

RTI Release

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
05:30	1-Jul	[redacted]	WBY	Childers		8	SOCC/SOS	SOCC/SOS	SOCC/SOS	OCS

RTI Release

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

RTI Release

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	**Incident**	**MPDS Determinant**	**Code**	**Primary/ IFT**	**Approved Yes/No**	**Provide details on all requests**	**Enter the reason given for declining/deviation of the aeromedical resource**	**Requesting Supervisor**	**SOS**	**Escalation Process Enacted**	**SOS Escalation Comments**
12:03		29D2	1B	PRIMARY	Yes	- motorbike RTC, 2 x male pts with significant #s - R511 tasked					
15:04	1	30B1	2A	PRIMARY	Yes	obvious # , req helo due to location & tx time to Hosp - R522 tasked					
17:40		30B1	2A	PRIMARY		post fall from motorbike - diff managing pain & very rough roads	nil helo immediately avail - will take >1hr to scene - req crew to tx > Mund Hosp - crew will attempt to tx by road but aware will likely req helo again				

RTI Release

SCUH Transit Allocated Unit PTS 10-18 Trial Workload					
Allocated SCUH Transit Unit					

RTI Release

RTI Release

3rd Party Trip Information									
Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By

RTI Release

160422 NIGHT MAROOCHYDORE OPCEN BRIEF

QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.1

Queensland Government

MAROOCHYDORE

SHIFT: NIGHT **DATE:** 16/04/22

OCS:

CDS:

SENIOR OPS SUPER(S):

OPS SUPER(S):

DUTY OIC(S):

RTI Release

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	**Time**	**Acute/PTS**	**Issue**	**Action/Case Information**	**Entered By**	**Incident**	**Unit**	**LASN**	**Station/ OpCen**
1	18:40	ACUTE	8522 and 8511 are offline all night.	FCCP are now available for road response					FCCP
2	22:03	ACUTE	SEQ Moderate						SEQ
3	22:35	ACUTE	Mata2. , allergic reaction, airway comprimised, facial swelling. Pt is	sr@ female pt suffering anaphylaxis, treated on scene, tx hot to HBH.				WBY	H/BAY
4	22:35	ACUTE	4B01a. QPS currently proceeding to address, 2 persons assaulted. QPS have provided further details that inside the grounds may be armed .	sr@ on arrival, nil pt's, QPS stood down QAS resourcing/				WBY	M/BGH
5	00:30	ACUTE	Disturbance at the hotel. pt assaulted, ?unconscious.	sr@ stable pt, ?head injury, tx to HBH.				WBY	H/BAY
6	00:40	ACUTE	. 29B01. single motor bike rtc, pt found lying on the roadway,	sr@ 2 pt's were riding a scooter, 1 pt with injuries, 1 pt with . Both pt's tx to BBH, CCP not required.				WBY	B/BERG
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RTI Release

HOSPITAL STATUS LOG								
Hospital	**Status/ Escalation Level**	**Date Initiated**	**Time Initiated**	**Date Changed**	**Time Changed**	**Time On Status**	**Initiated By**	**Action/Outcome**

RTI Release

Were there any Significant Operational Incidents/Issues *(M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?*						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Were there any Significant Patient Care/Clinical Issues *(high acuity cases)?*						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**
	WBY		01:30	, SOB	pt stable, tx to BBH	

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

RTI Release

Back To Main Page

How many cases were upgraded or downgraded during the shift?

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

Staffing Issues (Late Log Ons/ Late Shift Starts)									
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI Release

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

RTI Release

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
05:30	1-Jul	[redacted]	WBY	GYMPIE	[redacted]	8	SOCC/SOS	SOCC/SOS	SOCC/SOS	OCS

RTI Release

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

RTI Release

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	**Incident**	**MPDS Determinant**	**Code**	**Primary/ IFT**	**Approved Yes/No**	**Provide details on all requests**	**Enter the reason given for declining/deviation of the aeromedical resource**	**Requesting Supervisor**	**SOS**	**Escalation Process Enacted**	**SOS Escalation Comments**
19:00		30b01	2A	PRIMARY	Yes	, fall from motor bike at the motor cross track. . Difficulat extrication due to terrain.				No	

RTI Release

SCUH Transit Allocated Unit PTS 10-18 Trial Workload					
Allocated SCUH Transit Unit					

RTI Release

RTI Release

3rd Party Trip Information									
Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By

RTI Release

170422 DAY MAROOCHYDORE OPCEN BRIEF

QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.1

Queensland Government

MAROOCHYDORE

SHIFT: DAY **DATE:** 17/04/22

OCS:

CDS:

SENIOR OPS SUPER(S):

OPS SUPER(S):

DUTY OIC(S):

RTI Release

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	**Time**	**Acute/PTS**	**Issue**	**Action/Case Information**	**Entered By**	**Incident**	**Unit**	**LASN**	**Station/ OpCen**
1	06:50	Acute	Call from NDH, advise crew took in a patient this am with chest pain - at the time there was no covid concers - Hospital has tested pt and pt has returned a postive Covid result	SOS adivsed of the case				SCT	Coolum
2	08:00		Radio Room Check	All systems operational - Temp currently 21deg				OpCen	Maroochydore
3	08:05		BCP Laptop and Printer Check	Logged on and Operational - BCP Print completed and operational				OpCen	Maroochydore
4	10:17	Acute	Call from Murgon station - advising the Tow company has left 3196 the broken down unit on the street outside the station - crew advised vehicled secured defib taken out of the unit - crew asking if vehcile can be towed to mechanics	referred to DDS SOS who advised vehicle can remain secured for further towing after easter				DDS	Murgon
5	13:00	Acute	Call from Fraser Island Officer in [redacted]5 - Vehicle was parked - another vehicle reversed into the back of the unit - Nil injuries - car is driveable - vehicle will have to come off island at the end of the rotation.	Officer will complete a SHE report when back on station - Lvl 1 Paged - SOS advised				WBY	Fraser Island
6	14:05	Acute	Call from Childers crew advising pt they just Tx into Childers hosp was covid positive as per hospital	Crew returning to station for clean and request Woodgate FR [redacted]l advised of the situation - OCS attempted contact with FR - Nil private number for FR and nil answer on QAS mobiles - Childers OIC advised and following up with first responder - SOS and OS advised				WBY	Childers
7	16:59	Acute	Call from QPS Comco reference why QAS officer on scene at a deceased called police link instead of going through the correct channels	SOS advised via email				SCT	Gympie
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RTI Release

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/ OpCen
16									
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23									

RTI Release

HOSPITAL STATUS LOG								
Hospital	**Status/ Escalation Level**	**Date Initiated**	**Time Initiated**	**Date Changed**	**Time Changed**	**Time On Status**	**Initiated By**	**Action/Outcome**

RTI Release

Were there any Significant Operational Incidents/Issues *(M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?*						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**
	WBY		12:14	- Single vehicle rollover - ? 4 Patients	B4406, B4433 and S08 Resp - LVL 1 Paged	
	DDS		12:15	29B01 - crashed motorcycle ? # f	B 301176 Resp - LVL 1 Paged - RSQ Advised R8500 Tasked - SR significant pain 8500 Tx pt to QCH	
	DDS		15:31	29D09 motorcycle RTC ALOC - 4WD required to get to pt	3131 Dispatch from Hosp - Returning to station to change into 4WD to resp - RSQ advised - R511 Tasked to scene - M Still ongoing….	

Were there any Significant Patient Care/Clinical Issues *(high acuity cases)?*						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**
	WBY		11:21	Unwell - high temp - disorientated	Childers unit dispatched	Childs

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

RTI Release

Back To Main Page

How many cases were upgraded or downgraded during the shift?						
LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

Staffing Issues (Late Log Ons/ Late Shift Starts)									
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI Release

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

RTI Release

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
15:55	1-Nov	[redacted]	DDS	Nanango	[redacted]	7	As Per SIMR Medical Services	Monitor	SIMR Medical Services report to OpCen via email	[redacted]

RTI Release

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

RTI Release

SCUH Transit Allocated Unit PTS 10-18 Trial Workload

Allocated SCUH Transit Unit					

RTI Release

RTI Release

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	**Incident**	**MPDS Determinant**	**Code**	**Primary/ IFT**	**Approved Yes/No**	**Provide details on all requests**	**Enter the reason given for declining/deviation of the aeromedical resource**	**Requesting Supervisor**	**SOS**	**Escalation Process Enacted**	**SOS Escalation Comments**
09:40		10D04	1C	PRIMARY	Yes	fever full body rash - located at campground isolated by high tide - inaccessible from road - confirmed by crew		CDS			
12:21		29B01	1C	PRIMARY	Yes	post fall from m/bike ?# r private property. Travelling approx 40km/hr		CDS			
15:32		29D09	1B	PRIMARY	Yes	off trailbike at speed - alt sensations in both arms pt hx		CDS			

RTI Release

3rd Party Trip Information									
Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By

RTI Release

170422 NIGHT MAROOCHYDORE OPCEN BRIEF

QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.1

Queensland Government

MAROOCHYDORE

SHIFT: NIGHT **DATE:** 17/04/22

OCS:

CDS:

SENIOR OPS SUPER(S):

OPS SUPER(S):

DUTY OIC(S):

RTI Release

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	**Time**	**Acute/PTS**	**Issue**	**Action/Case Information**	**Entered By**	**Incident**	**Unit**	**LASN**	**Station/ OpCen**
1	19:40	ACUTE	? Dislocated shoulder, located half way up rock face	crew disp with OS & QFES.. Protracted case QFES unable to extricate pt off Mountain due to pts pain - req possibility of helo … R500 accepted tasking, pt winched from scene, tx > RBH				SCT	
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RTI Release

HOSPITAL STATUS LOG								
Hospital	**Status/ Escalation Level**	**Date Initiated**	**Time Initiated**	**Date Changed**	**Time Changed**	**Time On Status**	**Initiated By**	**Action/Outcome**
BBH	Escalation Level 1	18/04/22	00:10	18/04/22	02:58		OCS	
	Escalation Level 2	18/04/22	02:58				PSDU	

RTI Release

Were there any Significant Operational Incidents/Issues *(M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?*						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**
	SCT		00:20	, house fire, all occupants evacuated		

Were there any Significant Patient Care/Clinical Issues *(high acuity cases)?*						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**
	WBY		18:17	30B1 Fraser Island, dislocated shoulder - travel over on VMR with paramedic		
	SCT		19:50	10D1 Imbil, chest pain		
	SCT		23:05	6D2 SOB		

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

RTI Release

Back To Main Page

How many cases were upgraded or downgraded during the shift?

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

Staffing Issues (Late Log Ons/ Late Shift Starts)									
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI Release

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

RTI Release

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
05:30	1-Jul	[redacted]	WBY	Childers		8	SOCC/SOS	SOCC/SOS	SOCC/SOS	OCS

RTI Release

COMPLAINTS								
Time	**LASN**	**Complainant's Name**	**Phone Number**	**Description**	**Action Taken/Reported To**	**Further Action Required**	**Summary**	**Entered By**
00:45	SCT	[redacted]	[redacted]	claiming put at risk by actions of crew	External Complaint form 2 sent to OS on shift & SOS group	NFA		[redacted]

FALSE CALLS								
Time	**LASN**	**Incident**	**Callers Phone No**	**Callers Name As per CLI**	**Address of Caller As Per CLi**	**Incident Address**	**Stated Problem/Incident**	**Entered By**

RTI Release

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	**Incident**	**MPDS Determinant**	**Code**	**Primary/ IFT**	**Approved Yes/No**	**Provide details on all requests**	**Enter the reason given for declining/deviation of the aeromedical resource**	**Requesting Supervisor**	**SOS**	**Escalation Process Enacted**	**SOS Escalation Comments**
19:17		30B1	2A	PRIMARY	no / yes	motorx incident - R522 tasked to Mundubbera Hosp (after Fraser Island case)	RSQ adv no helos able to land at Manar at night - will look at retrieving from Mund Hosp				
19:30		1D1	2A	PRIMARY	Yes	(Fraser Island) - abdo pain - officer unable to access at time of call due to tides - R522 tasked					
21:56		30B1	2A	PRIMARY	Yes	stuck half way up Mountain - R500 tasked					

RTI Release

SCUH Transit Allocated Unit PTS 10-18 Trial Workload					
Allocated SCUH Transit Unit					

RTI Release

RTI Release

3rd Party Trip Information									
Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By

RTI Release

DOH RTI 3376

180422 DAY MAROOCHYDORE OPCEN BRIEF

QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.1

Queensland Government

MAROOCHYDORE

SHIFT: DAY **DATE:** 18/04/2022

OCS: [redacted]

CDS:

SENIOR OPS SUPER(S): [redacted] (SCT) [redacted] (WBY)

OPS SUPER(S):

DUTY OIC(S):

RTI Release

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	**Time**	**Acute/PTS**	**Issue**	**Action/Case Information**	**Entered By**	**Incident**	**Unit**	**LASN**	**Station/ OpCen**
1	07:58	ACUTE	[redacted] pt on top of QAS [redacted] that was threatening [redacted] p. Pt now off roof (unkn how) and crew were following pt. Crew lost sight of pt.	QPS on scene, given good description of pt.	[redacted]	[redacted]	[redacted]	SCT	[redacted]
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3	08:00	ACUTE	401783 low on ADBLU. Nambour brakes and Daimler closed.						
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RTI Release

HOSPITAL STATUS LOG								
Hospital	**Status/ Escalation Level**	**Date Initiated**	**Time Initiated**	**Date Changed**	**Time Changed**	**Time On Status**	**Initiated By**	**Action/Outcome**
Hervey Bay	Escalation Level 2	18/04/22	06:57				SOS	

RTI Release

HOSPITAL STATUS LOG								
Hospital	**Status/ Escalation Level**	**Date Initiated**	**Time Initiated**	**Date Changed**	**Time Changed**	**Time On Status**	**Initiated By**	**Action/Outcome**

RTI Release

Were there any Significant Operational Incidents/Issues *(M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?*						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Were there any Significant Patient Care/Clinical Issues *(high acuity cases)?*						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**
	SCT		11:27	Unconsc male pulled out of water Mooloolaba	Sr 406891 Pt gcs 14 pulled from water unconsc, ? Time in water. Pt tx SCUH	
	SCT		12:47	? Car on fire on Bruce Hwy	Nil fire, car had just broken down	
	SCT		13:25	Car vs motorbike, driver r/as run over by car. Helmet split, , pt laying in middle of road.	Pt flown to RBH	
	WBY		16:03	Smoke coming from building. Kids were hanging around before smoke noticed . O4720 and B4501 assigned.	QAS cleared by QFES, teenagers let off fire extinguishers	

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**
	WBY		08:02	06D04A 1C Breathing diff	assigned, disp from Pt tx BBH	

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

RTI Release

Back To Main Page

How many cases were upgraded or downgraded during the shift?						
LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome
SCT	[redacted]	2B	2A	[redacted] hip inj ? # NOF		CDS UG 2A

RTI Release

Staffing Issues (Late Log Ons/ Late Shift Starts)									
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI Release

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

RTI Release

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
05:30	1-Jul	[redacted]	WBY	Childers		8	SOCC/SOS	SOCC/SOS	SOCC/SOS	OCS

RTI Release

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

RTI Release

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release

SCUH Transit Allocated Unit PTS 10-18 Trial Workload					
Allocated SCUH Transit Unit					

RTI Release

RTI Release

3rd Party Trip Information									
Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By

RTI Release

180422 NIGHT MAROOCHYDORE OPCEN BRIEF

QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.1

Queensland Government

MAROOCHYDORE

SHIFT: NIGHT **DATE:** 18/04/22

OCS:

CDS:

SENIOR OPS SUPER(S):

OPS SUPER(S):

DUTY OIC(S):

RTI Release

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	**Time**	**Acute/PTS**	**Issue**	**Action/Case Information**	**Entered By**	**Incident**	**Unit**	**LASN**	**Station/ OpCen**
1	21:17	ACUTE	Basically failed request for RTOC from HBH - 4501 ramped with RED2B pt from MBH (at 45mins) - crew adv pt was meant to go to CDU, however CDU beds full, pt stable & appr for RTOC. Code 1 pending now Urraween - Req RTOC for 4501 from HBH T/L. Checked with crew at 2125 - still ramped (T/L had approached crew but nothing happened). phoned HBH NUM who adv would contact DEM & resolve. Crew then radioed they were taking pt to CDU (not rapid offload) - crew cleared for code 1 at 2140	SOCC adv of issue & following up with HBH		(RED2B) (28C1)	4501	WBY	
2	23:06	ACUTE	RED2A MBH > HBH - disp to next avail crew when upgraded from RED2B - crew ramped HBH for just over 3hrs with pt. Other RED2B & RED2C MBH > HBH pending	escalated with HBH NUM - adv that shifts handing over now & unexpectedly down 2 DEM staff, also no beds left in wards, to expect extended ramp with this pt… discussed other pending transfers & req Dr liase with MBH … confirmed with MBH discussions did occur, IFTS now held for day, however, refused to cancel cases as still wanted to show need for pts to be moved from MBH - refused also to down grade cases as clinical conditions reflected appropriately. SOCC adv, placed HBH on Lv 2 0005, Lv 3 0150			4541	WBY	
3	04:54	ACUTE	24C4 Walkervale, baby girl born in car, baby crying	Solo EA officer disp with solo Officer from BBH (RTOC), tx > BBH maturnity unit			4416	WBY	
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RTI release

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/ OpCen
15									
16									
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21									
22									
23									

RTI Release

HOSPITAL STATUS LOG								
Hospital	**Status/ Escalation Level**	**Date Initiated**	**Time Initiated**	**Date Changed**	**Time Changed**	**Time On Status**	**Initiated By**	**Action/Outcome**
HBH	Escalation Level 1	18/04/22	19:00	19/04/22	00:05		OCS	
	Escalation Level 2	19/04/22	00:05	19/04/22	01:50	3600:00	SOCC	
	Escalation Level 3	19/04/22	01:50	19/04/22			SOCC	
	Escalation Level 1	19/04/22	04:00	19/04/22	04:50	00:50	SOCC	
	Escalation Level 2	19/04/22	04:50	19/04/22			SOCC	
BBH	Escalation Level 1	18/04/22	19:00	18/04/22			OCS	
	Escalation Level 1	19/04/22	00:45	19/04/22	01:15	00:30	OCS	
	Escalation Level 2	19/04/22	01:15	19/04/22	02:35	01:20	SOCC	
	Escalation Level 1	19/04/22	04:40	19/04/22			OCS	

RTI Release

HOSPITAL STATUS LOG								
Hospital	**Status/ Escalation Level**	**Date Initiated**	**Time Initiated**	**Date Changed**	**Time Changed**	**Time On Status**	**Initiated By**	**Action/Outcome**

RTI Release

Were there any Significant Operational Incidents/Issues *(M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?*						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Were there any Significant Patient Care/Clinical Issues *(high acuity cases)?*						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

RTI Release

Back To Main Page

How many cases were upgraded or downgraded during the shift?						
LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

Staffing Issues (Late Log Ons/ Late Shift Starts)									
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI Release

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

RTI Release

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
05:30	1-Jul	[redacted]	WBY	Childers		8	SOCC/SOS	SOCC/SOS	SOCC/SOS	OCS

RTI Release

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

RTI Release

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release

SCUH Transit Allocated Unit PTS 10-18 Trial Workload					
Allocated SCUH Transit Unit					

RTI Release

RTI Release

3rd Party Trip Information									
Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By

RTI Released

220422 DAY MAROOCHYDORE OPCEN BRIEF

QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.1

Queensland Government

MAROOCHYDORE

SHIFT: DAY **DATE:** 22/04/22

OCS:

CDS:

SENIOR OPS SUPER(S):

OPS SUPER(S):

DUTY OIC(S):

RTI Release

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	**Time**	**Acute/PTS**	**Issue**	**Action/Case Information**	**Entered By**	**Incident**	**Unit**	**LASN**	**Station/ OpCen**
1	06:05	ACUTE	, Alexander Headland. 29D02l. 4 cyclist's involved.	sr@ 1 pt complaining of tx to SCUH, 3 pts with superficial injuires, treatment only, nil tx				SCT	M/DORE
2	10:30	ACUTE	. 30B01. injuries. Rider has fallen from a horse,	sr@ . Pt tx to TBH.				DDS	MURGON
3	12:25	ACUTE	3/205 . 12A05E. 1 , ?seizure	sr@ , highly aggressive, crew have retreated from the residence, QPS requested L&S. D.O attending. sr@ officers have been verbally abused, nil physical injury, pt now compliant, D.O, QPS on scene. sr@ pt tx to HBH for .				WBY	H/BAY
4	12:55	ACUTE	. 7b02f. Vehicle fire, nil further details	sr@ vehicle fully engulfed, the vehicle is located inside a garage, house now on fire. Nil occupants involved. sr@ house fire has been put out, roof smouldering, 2 qfes crews on scene, QFES officers have been examined, crew required to remain on scene.				WBY	H/BAY
5	13:30	ACUTE	. 29d02p. Single vehicle rollover, occupant has self extricated	sr@ occupant, y, tx to SCUH				SCT	BEERWAH
6	15:00	ACUTE	Biggenden Hospital is on Bypass from 1700hrs on the 22/04/2022 through to the 25/04/2022	SOS notified.					
7	15:50	ACUTE	SEQ is now experiencing Extreme delays						SEQ
8	17:10	ACUTE	3245 . 29D02p. Single quad bike rollover.					WBY	GAYNDAH
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17									

RTI Release

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/ OpCen
18									
19									
20									
21									
22									
23									

RTI Release

HOSPITAL STATUS LOG								
Hospital	**Status/ Escalation Level**	**Date Initiated**	**Time Initiated**	**Date Changed**	**Time Changed**	**Time On Status**	**Initiated By**	**Action/Outcome**

RTI Release

Were there any Significant Operational Incidents/Issues *(M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?*						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Were there any Significant Patient Care/Clinical Issues *(high acuity cases)?*						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**
	WBY		13:45	, cpr in progress	sr@ asystolic arrest, cpr performed, single shock given, pt tx hot to SCUH.	
	WBY		16:25	, cpr in progress	pt code 0, QPS requested.	
	WBY		17:35	, breathing problems	sr@ CPR in progress, QFES dispatched	

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

RTI Release

RTI Release

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How many cases were upgraded or downgraded during the shift?

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

Staffing Issues (Late Log Ons/ Late Shift Starts)									
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI Release

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

RTI Release

PEER SUPPORT ACTIVATIONS

Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
13:50	[redacted]	[redacted]	WBY	[redacted]	[redacted]	[redacted] Systolic arrest.			P1 SOS	[redacted]

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)

Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)

Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

RTI Release

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

RTI Release

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	**Incident**	**MPDS Determinant**	**Code**	**Primary/ IFT**	**Approved Yes/No**	**Provide details on all requests**	**Enter the reason given for declining/deviation of the aeromedical resource**	**Requesting Supervisor**	**SOS**	**Escalation Process Enacted**	**SOS Escalation Comments**
11:00	15781921	30B01	1C	PRIMARY	Yes	55yom, fallen from horse, horse has rolled over the pt, pelvis injuries,		REAGON	JONES		

RTI Release

SCUH Transit Allocated Unit PTS 10-18 Trial Workload

Allocated SCUH Transit Unit					

RTI Release

RTI Release

3rd Party Trip Information									
Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By

RTI Release

220422 NIGHT MAROOCHYDORE OPCEN BRIEF

QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.1

MAROOCHYDORE

SHIFT: NIGHT **DATE:** 22/04/22

OCS:

CDS:

SENIOR OPS SUPER(S):

OPS SUPER(S):

DUTY OIC(S):

RTI Release

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/ OpCen
1									
2	1800-0600	ACUTE	Mareeba Hospital transfers.	10 requests for transfer overnight to Hervey Bay 8 transfers were completed 2 pending. Constant communication with MBH and OCS maintaing IHT patient needs and community cases	OCS	Multiple		WBY	Maryborough
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RTI Release

HOSPITAL STATUS LOG								
Hospital	**Status/ Escalation Level**	**Date Initiated**	**Time Initiated**	**Date Changed**	**Time Changed**	**Time On Status**	**Initiated By**	**Action/Outcome**
Hervey Bay	Escalation Level 1	22/04/22	20:30	22/04/22	21:44	01:14	OCS KB	
	Escalation Level 2	22/04/22	21:44	22/04/22	23:40	01:56	Socc	

RTI Release

Were there any Significant Operational Incidents/Issues *(M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?*						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Were there any Significant Patient Care/Clinical Issues *(high acuity cases)?*						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**
	WBY		22:27	Buggie rollover. #'s #	Treated and stabilised on scene TX Maryborough airport to meet 8522 pt transported to SCU	OCS

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**
	WBY		17:09	SOB - a short time later patient collapsed	On arrival patient in cardiac arrest CPR performed signal 4 on scene	OCS

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**
r	WBB		22:07	pain on Fraser Island	Went with VMR and retrived pt to HBH	OCS

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

RTI Release

RTI Release

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How many cases were upgraded or downgraded during the shift?

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

Staffing Issues (Late Log Ons/ Late Shift Starts)									
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI Release

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

RTI Release

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

RTI Release

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

RTI Release

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release

SCUH Transit Allocated Unit PTS 10-18 Trial Workload

Allocated SCUH Transit Unit					

RTI Release

RTI Release

3rd Party Trip Information									
Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By

RTI Release

230422 DAY MAROOCHYDORE OPCEN BRIEF

QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.1

Queensland Government

MAROOCHYDORE

SHIFT: DAY **DATE:** 23/04/22

OCS:

CDS:

SENIOR OPS SUPER(S):

OPS SUPER(S):

DUTY OIC(S):

RTI Release

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/ OpCen
1	10:30		SCT on moderate escalation						
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RTI Release

HOSPITAL STATUS LOG								
Hospital	**Status/ Escalation Level**	**Date Initiated**	**Time Initiated**	**Date Changed**	**Time Changed**	**Time On Status**	**Initiated By**	**Action/Outcome**

RTI Release

Were there any Significant Operational Incidents/Issues *(M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?*						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Were there any Significant Patient Care/Clinical Issues *(high acuity cases)?*						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**
	SCT		09:33	29D6 , 4 veh nose-to-tail,	crews disp with CCP & SOS SR: 3 veh nose-to-tail, 4 pts, all GCS 15 Update: (red), GCS 15 - tx with CCP on board > SCUH, (yellow) pain, self extr, pain & abrasions, all tx > SCUH	t

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**
	WBY		11:36	21A1 , V&D		

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

RTI Release

RTI Release

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How many cases were upgraded or downgraded during the shift?						
LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

Staffing Issues (Late Log Ons/ Late Shift Starts)									
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI Release

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

RTI Release

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

RTI Release

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

RTI Release

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	**Incident**	**MPDS Determinant**	**Code**	**Primary/ IFT**	**Approved Yes/No**	**Provide details on all requests**	**Enter the reason given for declining/deviation of the aeromedical resource**	**Requesting Supervisor**	**SOS**	**Escalation Process Enacted**	**SOS Escalation Comments**
14:43		29B1	1B	PRIMARY	Yes	off motorbike, - R500 tasked					

RTI Release

SCUH Transit Allocated Unit PTS 10-18 Trial Workload					
Allocated SCUH Transit Unit					

RTI Release

RTI Release

3rd Party Trip Information									
Authorisation No.	**LASN**	**Officer Name(s)**	**From**	**To**	**Reason**	**Company**	**Company Auth No.**	**Quoted Cost**	**Entered By**
MAR -	SCT		Kawana Stn	M'Dore Stn	Shift movemnt				CDS
MAR -	SCT		NGH	Kawana Stn	EOS				CDS

RTI Released

230422 NIGHT MAROOCHYDORE OPCEN BRIEF

QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.1

MAROOCHYDORE

SHIFT: NIGHT **DATE:** 23/04/22

OCS:

CDS:

SENIOR OPS SUPER(S):

OPS SUPER(S):

DUTY OIC(S):

RTI Release

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	**Time**	**Acute/PTS**	**Issue**	**Action/Case Information**	**Entered By**	**Incident**	**Unit**	**LASN**	**Station/ OpCen**
1	18:00		EARF is currently down state wide	/EARF is to be paged for explanation on how to input the case.					STATE
2	20:15	ACUTE	, trapped in lift, feeling unwell. Lift tech proceeding.	sr@ elevator tech arrived, freed e pt, pt did not required treatment, QAS SNR				SCT	COOLUM
3	23:00	ACUTE	FSG has notified that EARF are now on line.	Crews notified.					STATE
4	23:55	ACUTE	. 4d03a. Large disturbance at the hotel, 5 persons ?seriously injured, numerous others believed involved.	sr@ 936343 tx 2 grn to HBH, 4523 tx 1 grn to HBH, 4525 tx 1 Red to HBH. QPS remaining on scene making further investigations.				WBY	H/BAY
5	00:45	ACUTE	, assaulted to the facial region, ?serious haemorage.	sr@ qps on arrival stood down QAS as the pt has left the scene.				SCT	GYMPIE
6	01:30	ACUTE	. f, hot oil spilt over	401727 attended whilst tx pt to GGH. pt, gcs 15 , continue back up code 1				SCT	GYMPIE
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RTI Release

HOSPITAL STATUS LOG								
Hospital	**Status/ Escalation Level**	**Date Initiated**	**Time Initiated**	**Date Changed**	**Time Changed**	**Time On Status**	**Initiated By**	**Action/Outcome**

RTI Release

Were there any Significant Operational Incidents/Issues *(M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?*						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Were there any Significant Patient Care/Clinical Issues *(high acuity cases)?*						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**
	SCT		18:45	f Cardiac Arrest - VF multiple shocks. Difficult airway management suspected Esophageal varices. Hx of	Signal 0	CDS
	SCT		00:45	, fall, non responsive.	sr@ CPR currently in prgress. sr@ pt code 0, unknown persons at the address were filming the incident. sr@ when 406801 was clearing QPS notified, OS proceeding.	OCS

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**
	WBY		23:22	, fall, laceraton to leg, ?aloc	sr@ pt stable, tx to BBH	

RTI Release

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

RTI Release

Back To Main Page

How many cases were upgraded or downgraded during the shift?

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

Staffing Issues (Late Log Ons/ Late Shift Starts)									
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI Release

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
	18:00		WBY	HOWARD	Crew attended On scene pt became verbally and physically aggressive towards the officers, O/S attended, QPS attended, pt tx to MBH. QPS tuw the officers regarding the incident. O/S has made appropriate contact with relevant QAS authority.	Physical Violence	Verbal and Physical abuse requiring officers to protect themselves	OS atttended, Director notified by O/S of situation.	
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
YES	18:00	O/S-Relevant notification made to Senior Officers by O/s		NON-EXISTENT	Being reviewed by officers	no applicable		N/A	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

RTI Release

PEER SUPPORT ACTIVATIONS

Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
18:45			SCT	CEU, OS and Caloundra		cardiac arrest. Difficult airway management.	PSO Activated	Staff Welfare check	PSO	CDS

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)

Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)

Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

RTI Release

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

RTI Release

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release

SCUH Transit Allocated Unit PTS 10-18 Trial Workload					
Allocated SCUH Transit Unit					

RTI Release

RTI Release

3rd Party Trip Information									
Authorisation No.	**LASN**	**Officer Name(s)**	**From**	**To**	**Reason**	**Company**	**Company Auth No.**	**Quoted Cost**	**Entered By**
MAR - [redacted]	SCT	[redacted]	SCUH	Kawana	Staff Movement				CDS

RTI Release

240422 DAY MAROOCHYDORE OPCEN BRIEF

QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.1

Queensland Government

MAROOCHYDORE

SHIFT: DAY **DATE:** 24/04/22

OCS:

CDS:

SENIOR OPS SUPER(S):

OPS SUPER(S):

DUTY OIC(S):

RTI Release

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/ OpCen
1	16:15		Commumity in Isolations for Bucca & Maroondan - restored 1735	checklist completed				WBB	Gin Gin
2									
3									
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RTI Release

HOSPITAL STATUS LOG								
Hospital	**Status/ Escalation Level**	**Date Initiated**	**Time Initiated**	**Date Changed**	**Time Changed**	**Time On Status**	**Initiated By**	**Action/Outcome**

RTI Release

Were there any Significant Operational Incidents/Issues *(M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?*						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Were there any Significant Patient Care/Clinical Issues *(high acuity cases)?*						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**
	SCT		13:52	dog bite to face, significant inj)	OS disp as primary, crew & CCP bu… RSQ tasked R511 SR: haem controlled by bystanders, GCS 15, significant inj from r, tx to meet helo at Archery Park, R511 tx >	
	SCT		17:02	run over by r, serious f inj	crew disp with CCP SR: full thickness lac to , continue CCP for pain relief	t

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**
	DDS		06:26	9B1 obv / expected death	confirmed code 0	
	SCT		09:26	9E1 found slumped over, foaming from mouth, CPR in progress during call	SR: CPR in progress, tx hot > SCUH (pt has output)… deceased at SCUH	
	WBY		09:29	9B1 Deceased, nil CPR, cold & stiff	confirmed code 0	
	SCT		10:18	9B1 deceased, Ca pt found cold & stiff on floor	confirmed code 0	

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

RTI Release

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

RTI Release

Back To Main Page

How many cases were upgraded or downgraded during the shift?

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

Staffing Issues (Late Log Ons/ Late Shift Starts)									
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI Release

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

RTI Release

PEER SUPPORT ACTIVATIONS

Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
12:40	[redacted]	[redacted]	SCT	Maroochydore Kawana		[redacted] CPR in progress during call, tx with output > SCUH but now deceased	P1 paged	P1		[redacted]

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)

Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)

Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

RTI Release

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

RTI Release

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	**Incident**	**MPDS Determinant**	**Code**	**Primary/ IFT**	**Approved Yes/No**	**Provide details on all requests**	**Enter the reason given for declining/deviation of the aeromedical resource**	**Requesting Supervisor**	**SOS**	**Escalation Process Enacted**	**SOS Escalation Comments**
14:00		3B2	1B	PRIMARY	Yes	severe f l inj from dog bite - R511 tasked					

RTI Release

SCUH Transit Allocated Unit PTS 10-18 Trial Workload					
Allocated SCUH Transit Unit					

RTI Release

RTI Release

3rd Party Trip Information									
Authorisation No.	**LASN**	**Officer Name(s)**	**From**	**To**	**Reason**	**Company**	**Company Auth No.**	**Quoted Cost**	**Entered By**
MAR -	SCT		SCUH	QAS Nambour	EOS	suncoast cabs			

RTI Release

240422 Night MAROOCHYDORE OPCEN BRIEF

QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.1

Queensland Government

MAROOCHYDORE

SHIFT: Night **DATE:** 24/04/2022

OCS:

CDS:

SENIOR OPS SUPER(S):

OPS SUPER(S):

DUTY OIC(S):

RTI Release

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/ OpCen
1									
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23									

RTI Release

HOSPITAL STATUS LOG								
Hospital	**Status/ Escalation Level**	**Date Initiated**	**Time Initiated**	**Date Changed**	**Time Changed**	**Time On Status**	**Initiated By**	**Action/Outcome**
GGH	Escalation Level 2	24/04/22	10:53	24/04/22	23:02			919 requested RToC for code 1 at [redacted] - delayed due to arrest in DEM - code 1 pending for 48 minutes - CDS in regular contact with pt 2302 GGH now on level 3 Dispatched Maryborough unit

RTI Release

HOSPITAL STATUS LOG								
Hospital	**Status/ Escalation Level**	**Date Initiated**	**Time Initiated**	**Date Changed**	**Time Changed**	**Time On Status**	**Initiated By**	**Action/Outcome**

RTI Release

Were there any Significant Operational Incidents/Issues *(M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?*

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	SCT		22:20	Little Mountain - vehicle has run off the road ? 2 patients	2 Pt's transported to SCUH	

Were there any Significant Patient Care/Clinical Issues *(high acuity cases)?*

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

RTI Release

Back To Main Page

How many cases were upgraded or downgraded during the shift?

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

Staffing Issues (Late Log Ons/ Late Shift Starts)									
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI Release

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

RTI Release

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

RTI Release

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

RTI Release

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release

SCUH Transit Allocated Unit PTS 10-18 Trial Workload					
Allocated SCUH Transit Unit					

RTI Release

RTI Release

3rd Party Trip Information									
Authorisation No.	**LASN**	**Officer Name(s)**	**From**	**To**	**Reason**	**Company**	**Company Auth No.**	**Quoted Cost**	**Entered By**
	SCT	[redacted]	Coolum	Kawana	Cover	Taxi			[redacted]

RTI Released

250422 DAY MAROOCHYDORE OPCEN BRIEF

QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.1

Queensland Government

MAROOCHYDORE

SHIFT: DAY **DATE:** 25/04/2022

OCS: TEMPLE

CDS: [redacted]

SENIOR OPS SUPER(S): WBY[redacted] - SSC[redacted] - DD:

OPS SUPER(S): WBY: [redacted]

DUTY OIC(S): SSC: [redacted] - PACH[redacted]

DD:NONE

RTI Release

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	**Time**	**Acute/PTS**	**Issue**	**Action/Case Information**	**Entered By**	**Incident**	**Unit**	**LASN**	**Station/ OpCen**
1	12:52		9E01 male found lying behind library covered in blood	Male body covered in blood found lying behind local library by declared deceased at scene	OCS	1		DD	KRY
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RTI Release

HOSPITAL STATUS LOG								
Hospital	**Status/ Escalation Level**	**Date Initiated**	**Time Initiated**	**Date Changed**	**Time Changed**	**Time On Status**	**Initiated By**	**Action/Outcome**

RTI Release

Were there any Significant Operational Incidents/Issues *(M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?*						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**
4504	WBY	[redacted]	14:49	QFES Standby - Caravan/shed fire	Both caravan and structure well engulfed. [redacted]e occupant treated [redacted]	OCS

Were there any Significant Patient Care/Clinical Issues *(high acuity cases)?*						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

RTI Release

Back To Main Page

How many cases were upgraded or downgraded during the shift?						
LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

Staffing Issues (Late Log Ons/ Late Shift Starts)									
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI Release

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

RTI Release

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
12:00			DD	KRY		body covered in blood found lying behind the local library by	deceased at scene	YES	OIC	OCS

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

RTI Release

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

RTI Release

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release

SCUH Transit Allocated Unit PTS 10-18 Trial Workload					
Allocated SCUH Transit Unit					

RTI Release

RTI Release

3rd Party Trip Information									
Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By

RTI Release

250422 NIGHT MAROOCHYDORE OPCEN BRIEF

QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.1

Queensland Government

MAROOCHYDORE

SHIFT: NIGHT **DATE:** 25/04/22

OCS:

CDS:

SENIOR OPS SUPER(S):

OPS SUPER(S):

DUTY OIC(S):

RTI Release

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	**Time**	**Acute/PTS**	**Issue**	**Action/Case Information**	**Entered By**	**Incident**	**Unit**	**LASN**	**Station/ OpCen**
1	21:58		24D3 [redacted] in labour, crowning during call	crew disp with CCP SR: baby delivered on scene with crew					
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RTI Release

HOSPITAL STATUS LOG								
Hospital	**Status/ Escalation Level**	**Date Initiated**	**Time Initiated**	**Date Changed**	**Time Changed**	**Time On Status**	**Initiated By**	**Action/Outcome**
HBH	Escalation Level 1	25/04/22	21:55	25/04/22	23:07		OCS	
	Escalation Level 1	25/04/22	23:07	26/04/22	00:05		PSDU	

RTI Release

Were there any Significant Operational Incidents/Issues *(M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?*						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**
	SCT		17:32	10C1 f chest pain… 406786 disp as primary resp - involved in minor RTC whilst enroute	nil inj to officer, veh still in service - SOS attended scene… no detriment to pt condition	

Were there any Significant Patient Care/Clinical Issues *(high acuity cases)?*						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**
	SCT		01:25	9E2 unresp, choking, bleeding from mouth, CPR in progress	SR: m pt agonal breathing, gurgling up some blood, ingested unk substance approx 40mins ago (pt in SR rhythm) Update: 38 yom, GCS 3, HR 67, BP 145/95, tx > SCUH	

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

RTI Release

RTI Release

Back To Main Page

How many cases were upgraded or downgraded during the shift?

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

Staffing Issues (Late Log Ons/ Late Shift Starts)									
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI Release

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

RTI Release

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

RTI Release

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

RTI Release

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release

SCUH Transit Allocated Unit PTS 10-18 Trial Workload

Allocated SCUH Transit Unit					

RTI Release

RTI Release

3rd Party Trip Information									
Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By

RTI Release

260422 DAY MAROOCHYDORE OPCEN BRIEF

QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.1

Queensland Government

MAROOCHYDORE

SHIFT: DAY **DATE:** 26/4/22

OCS:

CDS:

SENIOR OPS SUPER(S): WBY - SSC: - DD:

OPS SUPER(S): WBY OS:

DUTY OIC(S): SSC OS - SSC PACH:H

DD OS:NONE

RTI Release

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	**Time**	**Acute/PTS**	**Issue**	**Action/Case Information**	**Entered By**	**Incident**	**Unit**	**LASN**	**Station/ OpCen**
1	11:24		29D05V [redacted] car V tree	[redacted] entrapment - [redacted] airlifted by 8511 to SCUH.	OCS	[redacted]	[redacted]	WBY	
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RTI Release

HOSPITAL STATUS LOG								
Hospital	**Status/ Escalation Level**	**Date Initiated**	**Time Initiated**	**Date Changed**	**Time Changed**	**Time On Status**	**Initiated By**	**Action/Outcome**

RTI Release

Were there any Significant Operational Incidents/Issues *(M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?*						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Were there any Significant Patient Care/Clinical Issues *(high acuity cases)?*						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**
	SCT		12:50	9D2 , deceased , no CPR.	Pt deceased, QPS notified.	OCS

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

RTI Release

Back To Main Page

How many cases were upgraded or downgraded during the shift?						
LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

Staffing Issues (Late Log Ons/ Late Shift Starts)									
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By
		YANDINA	SCT	08:00	08:27				

RTI Release

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

RTI Release

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
14:00	[redacted]	[redacted]	WBY	Bundaberg	[redacted]	[redacted]	Officer gone home [redacted] OIC aware.		SOS notified.	OCS

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

RTI Release

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

RTI Release

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release

SCUH Transit Allocated Unit PTS 10-18 Trial Workload

Allocated SCUH Transit Unit					

RTI Release

RTI Release

3rd Party Trip Information									
Authorisation No.	**LASN**	**Officer Name(s)**	**From**	**To**	**Reason**	**Company**	**Company Auth No.**	**Quoted Cost**	**Entered By**
MAR -	SCT		NOOSA	KAWANA	SHIFT MAKEUP	SSC CABS			OCS
MAR -			NAMBOUR	COOROY	SHIFT MAKEUP	SSC CABS			OCS

RTI Released

260422 NIGHT MAROOCHYDORE OPCEN BRIEF

QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.1

MAROOCHYDORE

SHIFT: NIGHT **DATE:** 26/04/22

OCS:

CDS:

SENIOR OPS SUPER(S):

OPS SUPER(S):

DUTY OIC(S):

RTI Release

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	**Time**	**Acute/PTS**	**Issue**	**Action/Case Information**	**Entered By**	**Incident**	**Unit**	**LASN**	**Station/ OpCen**
1	00:08	ACUTE	31D3 , 2 x uncons in a car,	crews disp with CCP, OS & QPS SR: 2 approx , both ALOC (GCS 14), ? both pt tx > SCUH				SCT	
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RTI Release

HOSPITAL STATUS LOG								
Hospital	**Status/ Escalation Level**	**Date Initiated**	**Time Initiated**	**Date Changed**	**Time Changed**	**Time On Status**	**Initiated By**	**Action/Outcome**
BBH	Escalation Level 3	26/04/22	14:00	26/04/22	22:45		SOS / PSDU	
	Escalation Level 1	27/04/22	02:30	27/04/22	02:50	00:20	OCS	
	Escalation Level 1	27/04/22	02:50	27/04/22	03:15	00:25	PSDU	
HBH	Escalation Level 1	26/04/22	18:55	26/04/22	22:10	03:15	OCS	
	Escalation Level 2	26/04/22	22:12	26/04/22	23:07	00:55	PSDU	
	Escalation Level 3	26/04/22	23:07	26/04/22	00:00	##########	PSDU	
	Escalation Level 1	27/04/22	01:38	27/04/22	03:15	01:37	OCS	
	Escalation Level 2	27/04/22	01:37	27/04/22			PSDU	
MBH	Redirection	26/04/22	20:00	26/04/22	20:50	00:50	OCS	

RTI Release

Were there any Significant Operational Incidents/Issues *(M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?*

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Were there any Significant Patient Care/Clinical Issues *(high acuity cases)?*

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	DDS		17:46	, single veh down embankment, still in veh, SOB	SR: RTC result of tx, tx hot > KGH, pt later retrieved via RSQ > RBH	
	WBY		03:56	, significant bleeding	crew disp with CCP & QPS SR: m pt , tx with QPS & CCP > BBH	

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

RTI Release

RTI Release

Back To Main Page

How many cases were upgraded or downgraded during the shift?

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

Staffing Issues (Late Log Ons/ Late Shift Starts)									
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI Release

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

RTI Release

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

RTI Release

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

RTI Release

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release

SCUH Transit Allocated Unit PTS 10-18 Trial Workload

Allocated SCUH Transit Unit					

RTI Release

RTI Release

3rd Party Trip Information									
Authorisation No.	**LASN**	**Officer Name(s)**	**From**	**To**	**Reason**	**Company**	**Company Auth No.**	**Quoted Cost**	**Entered By**
MAR -	SCT		QAS Kawana	QAS Noosa	EOS	suncoast cabs			

RTI Release

290422 DAY MAROOCHYDORE OPCEN BRIEF

QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.1

Queensland Government

MAROOCHYDORE

SHIFT: DAY **DATE:** 29/04/2022

OCS:

CDS:

SENIOR OPS SUPER(S): [redacted] (SCT) [redacted] (WBY)

OPS SUPER(S): [redacted] (SCT)

DUTY OIC(S):

RTI Release

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	**Time**	**Acute/PTS**	**Issue**	**Action/Case Information**	**Entered By**	**Incident**	**Unit**	**LASN**	**Station/ OpCen**
1	12:51	ACUTE	31D02 in house, on floor, unconscious, breathing unknown.	QFES added for assistance with accessing pt. SR 4413 pt code 0. Pt hx QPS attended.				WBY	Bundaberg
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RTI Release

HOSPITAL STATUS LOG								
Hospital	**Status/ Escalation Level**	**Date Initiated**	**Time Initiated**	**Date Changed**	**Time Changed**	**Time On Status**	**Initiated By**	**Action/Outcome**
Bundaberg	Escalation Level 1	29/04/22	10:41				SOS	
Bundaberg	Escalation Level 2	29/04/22	11:15		12:22	1hr 7 mins	SOS	
Hervey Bay	Escalation Level 1	29/04/2022	12:24				SOS	
Bundaberg	Escalation Level 1	29/04/2022	13:36				SOS	
Bundaberg	Escalation Level 2	29/04/2022	14:15				SOS	
Hervey Bay	Escalation Level 2	29/04/2022	15:20				SOS	

RTI Release

HOSPITAL STATUS LOG								
Hospital	**Status/ Escalation Level**	**Date Initiated**	**Time Initiated**	**Date Changed**	**Time Changed**	**Time On Status**	**Initiated By**	**Action/Outcome**

RTI Release

Were there any Significant Operational Incidents/Issues *(M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?*

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	SCT		07:24	29d05 Single veh rtc, 1 person entrapped.	assigned. SR 1 pt deceased , nil other pts. QPS on scene	
	SCT		08:18	3 Veh RTC . R/as ? 10 pts.	Sr 401954 4 pt all green. ? 1 yellow, walking and talking.	

Were there any Significant Patient Care/Clinical Issues *(high acuity cases)?*

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	SCT		10:10	31D03 r/as sitting outside, eyes	SR CPR in progress, continue backup Code 1 . Pt deceased. QPS requested. P1 notified for EMD.	

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

RTI Release

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

RTI Release

Back To Main Page

How many cases were upgraded or downgraded during the shift?

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

Staffing Issues (Late Log Ons/ Late Shift Starts)									
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI Release

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

RTI Release

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
10:10	[redacted]	[redacted]	OPCENS	Mcy		31D03 [redacted] CPR	P1 notified			[redacted]

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

RTI Release

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

RTI Release

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release

SCUH Transit Allocated Unit PTS 10-18 Trial Workload					
Allocated SCUH Transit Unit					

RTI Release

RTI Release

3rd Party Trip Information									
Authorisation No.	**LASN**	**Officer Name(s)**	**From**	**To**	**Reason**	**Company**	**Company Auth No.**	**Quoted Cost**	**Entered By**
	WBY	[redacted]			Battery Flat	RACQ			[redacted]

RTI Released

290422 NIGHT MAROOCHYDORE OPCEN BRIEF

QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.1

Queensland Government

MAROOCHYDORE

SHIFT: NIGHT **DATE:** 29/04/22

OCS:

CDS:

SENIOR OPS SUPER(S):

OPS SUPER(S):

DUTY OIC(S):

RTI Release

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/ OpCen
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RTI Release

HOSPITAL STATUS LOG								
Hospital	**Status/ Escalation Level**	**Date Initiated**	**Time Initiated**	**Date Changed**	**Time Changed**	**Time On Status**	**Initiated By**	**Action/Outcome**
Bundaberg	Escalation Level 1	29/04/22	19:58	29/04/22			OCS	OCS / DEM T/L assisting with movements and 2 bed hotswaps
	Escalation Level 2	29/04/22	22:10	29/04/22	00:30		SOCC	0000 - SOCC spoke with level 2 exec. 3 beds coming up in the wards within 30min, which release 3 beds in A+e. still 5 on ramp . 1x code 2 pending and Aeromed inbound
	Escalation Level 3	29/04/22	00:43	29/04/22	04:48	04:05		0046 - SOCC advised exec enroute to assist ramping, 7 ramped 1 inbound. Code 2 is now a code 1 pending and aeromed on the Tarmac.

RTI Release

HOSPITAL STATUS LOG								
Hospital	**Status/ Escalation Level**	**Date Initiated**	**Time Initiated**	**Date Changed**	**Time Changed**	**Time On Status**	**Initiated By**	**Action/Outcome**

RTI Release

Were there any Significant Operational Incidents/Issues *(M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?*						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Were there any Significant Patient Care/Clinical Issues *(high acuity cases)?*						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**
	SCT		00:12	Single Vehicle down embankment QPS reported potentially both occupants ejected	2 pt's around 1 pt ? TxSCU 2nd difficult extracation TxSCH	OCS

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**
	SCT		22:50	Collapse and > Hypoxic seizure	CPR commenced Crews close to scene. ROSC obtaines and Tx SCU	OCS
	WBY		01:00	m Found Uncon not breathing	CPR commenced on 000 call and continued with QAS pt Signal 4 on scene	OCS

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

RTI Release

RTI Release

Back To Main Page

How many cases were upgraded or downgraded during the shift?

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

Staffing Issues (Late Log Ons/ Late Shift Starts)									
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI Release

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

RTI Release

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

RTI Release

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

RTI Release

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release

SCUH Transit Allocated Unit PTS 10-18 Trial Workload

Allocated SCUH Transit Unit					

RTI Release

RTI Release

3rd Party Trip Information									
Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By

RTI Release

300422 DAY MAROOCHYDORE OPCEN BRIEF

QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.1

Queensland Government

MAROOCHYDORE

SHIFT: DAY **DATE:** 30/04/2022

OCS: [redacted]

CDS:

SENIOR OPS SUPER(S): [redacted] (SCT) [redacted] (WBY)

OPS SUPER(S): [redacted] (SCT)

DUTY OIC(S):

RTI Release

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/ OpCen
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RTI Release

HOSPITAL STATUS LOG								
Hospital	**Status/ Escalation Level**	**Date Initiated**	**Time Initiated**	**Date Changed**	**Time Changed**	**Time On Status**	**Initiated By**	**Action/Outcome**
Bundaberg	Escalation Level 1	29/04/22	09:16	30/04/22			SOS	
Hervey Bay	Escalation Level 2	29/04/22	09:38	30/04/22			SOS	
Hervey Bay	Escalation Level 1	30/04/2022	13:25	30/04/22			SOS	again at 14:37
SCUH	Escalation Level 2	30/04/2022	15:10	30/04/22			SOS	

RTI Release

HOSPITAL STATUS LOG								
Hospital	**Status/ Escalation Level**	**Date Initiated**	**Time Initiated**	**Date Changed**	**Time Changed**	**Time On Status**	**Initiated By**	**Action/Outcome**

RTI Release

Were there any Significant Operational Incidents/Issues *(M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?*						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Were there any Significant Patient Care/Clinical Issues *(high acuity cases)?*						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**
	WBY		12:26	31C01 collapsed, had a turn, hx .	Sr 4505 pt, pale. Diaphoretic, sats 70% r/a. Req 2nd unit, OIC sent. Pt went into cardiac arrest. 4501 1300 crew logged on early to backup . Sr 4720 pt in cardiac arrest at the moment , PEA arrest, CPR started, 1309 still treating. Pt tx HOT to MBH>	

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

RTI Release

RTI Release

Back To Main Page

How many cases were upgraded or downgraded during the shift?

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

Staffing Issues (Late Log Ons/ Late Shift Starts)									
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI Release

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

RTI Release

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

RTI Release

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

RTI Release

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release

SCUH Transit Allocated Unit PTS 10-18 Trial Workload					
Allocated SCUH Transit Unit					

RTI Release

RTI Release

3rd Party Trip Information									
Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By

RTI Release

300422 NIGHT MAROOCHYDORE OPCEN BRIEF

QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.1

Queensland Government

MAROOCHYDORE

SHIFT: NIGHT **DATE:** 30/04/22

OCS:

CDS:

SENIOR OPS SUPER(S):

OPS SUPER(S):

DUTY OIC(S):

RTI Release

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/ OpCen
1	21:00	ACUTE	Fraser Coast Surge	High workload Surge at Hervey bay and Maryborough. Delays monitored BY CDS and OCS RTOC when able. Nil known detrimate to patients.	OCS			WBY	
2	05:30	ACUTE	IHT Delays Maryborough hospital	10 Red Transfers Booked 6 able to be completed. 3 IHT cases still pending longest 8hrs	OCS			WBY	Maryborough
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RTI Release

HOSPITAL STATUS LOG								
Hospital	**Status/ Escalation Level**	**Date Initiated**	**Time Initiated**	**Date Changed**	**Time Changed**	**Time On Status**	**Initiated By**	**Action/Outcome**
Hervey Bay	Escalation Level 1	30/04/22	14:37	30/04/22	19:15	04:38	OCS SOS	
	Escalation Level 1	30/04/22	01:00	30/04/22	02:30	01:30	OCS	
	Escalation Level 2	30/04/22	02:30	30/04/22	03:05	00:35	SOCC	

RTI Release

Were there any Significant Operational Incidents/Issues *(M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?*

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Were there any Significant Patient Care/Clinical Issues *(high acuity cases)?*

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	WBY		19:30	collapsed Cardiac Arrest	Crews treated and Sig4 on scene	OCS

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

RTI Release

Back To Main Page

How many cases were upgraded or downgraded during the shift?

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

Staffing Issues (Late Log Ons/ Late Shift Starts)									
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI Release

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

RTI Release

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
05:30	[redacted]	[redacted]	WBY	Hervey bay		[redacted] Cardiac Arrest CPR commenced and crew continued	Sig 4 on scene		p/one	ocs

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

RTI Release

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

RTI Release

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release

SCUH Transit Allocated Unit PTS 10-18 Trial Workload					
Allocated SCUH Transit Unit					

RTI Release

RTI Release

3rd Party Trip Information									
Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By

RTI Release

010522 DAY MAROOCHYDORE OPCEN BRIEF

QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.1

Queensland Government

MAROOCHYDORE

SHIFT: DAY **DATE:** 01/05/22

OCS:

CDS:

SENIOR OPS SUPER(S):

OPS SUPER(S):

DUTY OIC(S):

RTI Release

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	**Time**	**Acute/PTS**	**Issue**	**Action/Case Information**	**Entered By**	**Incident**	**Unit**	**LASN**	**Station/ OpCen**
1	13:59	ACUTE	30D4 Mooloolaba, [redacted] dumped in surf, light headed, unable to move, pins & needles, with surf lifesavers now	crew disp with OS SR: GCS 15, lifeguards assisting with extrication, tx > SCUH	[redacted]			SCT	
2	14:18	ACUTE	29D2 [redacted] - 3 pts, 1 x neck pain, 1 x [redacted], 1 x [redacted]	SR: 4 persons assessed, 3 with [redacted] GCS 15, all str pts, tx > SCUH				SCT	
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RTI Release

HOSPITAL STATUS LOG								
Hospital	**Status/ Escalation Level**	**Date Initiated**	**Time Initiated**	**Date Changed**	**Time Changed**	**Time On Status**	**Initiated By**	**Action/Outcome**

RTI Release

Were there any Significant Operational Incidents/Issues *(M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?*						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Were there any Significant Patient Care/Clinical Issues *(high acuity cases)?*						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**
	WBY		11:58	29D2 single veh rollover, 3 occupants, all out of veh, 1 pt lac , 2 pt bleeding from , 3rd pt unknown inj, all approx	fatigued EA crew disp to meet on scene with DO… Fraser Gr 1 paged SR: 3 pts, 1st pt (driver) with head strike, GCS 14, 2nd pt large lac to forearm, 3rd pt ? Nil inj but req tx for assessment Update: 4504 will tx all 3 pts > GGH with QFES driver	

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**
	WBY		16:34	31D1 uncons, ineffective breathing, CPR in progress during call	SR: pt code 0	

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

RTI Release

Back To Main Page

How many cases were upgraded or downgraded during the shift?						
LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

Staffing Issues (Late Log Ons/ Late Shift Starts)									
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI Release

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

RTI Release

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

RTI Release

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

RTI Release

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release

SCUH Transit Allocated Unit PTS 10-18 Trial Workload					
Allocated SCUH Transit Unit					

RTI Release

RTI Release

3rd Party Trip Information									
Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By

RTI Release

010522 NIGHT MAROOCHYDORE OPCEN BRIEF

QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.1

MAROOCHYDORE

SHIFT: NIGHT **DATE:** 01/05/2022

OCS: [redacted]

CDS:

SENIOR OPS SUPER(S): [redacted]Y (SCT) [redacted] (WBY)

OPS SUPER(S): [redacted] (SCT) [redacted] (WBY)

DUTY OIC(S):

RTI Release

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/ OpCen
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RTI Release

HOSPITAL STATUS LOG								
Hospital	**Status/ Escalation Level**	**Date Initiated**	**Time Initiated**	**Date Changed**	**Time Changed**	**Time On Status**	**Initiated By**	**Action/Outcome**

RTI Release

Were there any Significant Operational Incidents/Issues *(M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?*

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Were there any Significant Patient Care/Clinical Issues *(high acuity cases)?*

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	SCT		22:16	1A M . R/as knocked out post assualt, bleeding from	Branvo unit, F CCP plus DR from airport assigned. Pt tx HOT to SCUH with FCCP and Dr on board. Pt assaulted punched	
	SCT		21:34	1A . R/as unconscious in carpark	Barvo and CCP unit assigned. SR 401813 .	

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

RTI Release

RTI Release

Back To Main Page

How many cases were upgraded or downgraded during the shift?

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

Staffing Issues (Late Log Ons/ Late Shift Starts)									
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI Release

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

RTI Release

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

RTI Release

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

RTI Release

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release

SCUH Transit Allocated Unit PTS 10-18 Trial Workload

Allocated SCUH Transit Unit					

RTI Release

RTI Release

3rd Party Trip Information									
Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By

RTI Release

020522 DAY OPCEN BRIEF

QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.1

MAROOCHYDORE

SHIFT: DAY **DATE:** 02/05/22

OCS:

CDS:

SENIOR OPS SUPER(S):

OPS SUPER(S):

DUTY OIC(S):

RTI Release

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	**Time**	**Acute/PTS**	**Issue**	**Action/Case Information**	**Entered By**	**Incident**	**Unit**	**LASN**	**Station/ OpCen**
1	07:50	ACUTE	25D6 jumped	crew disp with OS… QFES arranging SWR.. Fraser Gr 1 paged pt - pt assessed there, left in care of QPS				WBY	
2	10:44	ACUTE	29D2 walked out in front of car & been hit, pt is aggressive & being held down, ?	crew disp with OIC & CCP SR: nil RTC, ran out in front of car, no obvious inj, GCS 15, restrained by QPS, tx > SCUH				SCT	
3	12:05	ACUTE	27D4 info via QPS - gun shot - informant remote from scene, unk exact location of incident	crew disp with CCP & SOS… SCT Gr 1 paged Update from QPS - no weapons or any persons shot SR: , tx not req				SCT	
4	13:33	ACUTE	17D6 fall from cliff to ground - pt consc, no obvious inj but landed on back from approx 6m fall. Adv will have access to pt	crew disp with OIC & QFES SR: fell approx 6m onto back, GCS 15, , will be diff extrication, req helo for winch - R511 tasked, tx in helo > SCUH				SCT	
5	16:40		RACQ called to change flat tyre at Stn					SCT	Beerwah
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RTI Release

HOSPITAL STATUS LOG								
Hospital	**Status/ Escalation Level**	**Date Initiated**	**Time Initiated**	**Date Changed**	**Time Changed**	**Time On Status**	**Initiated By**	**Action/Outcome**

RTI Release

Were there any Significant Operational Incidents/Issues *(M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?*						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Were there any Significant Patient Care/Clinical Issues *(high acuity cases)?*						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**
	SCT		06:37	9E1 ? Deceased, CPR in progress during call	SR: code 0 - expected death	

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

RTI Release

Back To Main Page

How many cases were upgraded or downgraded during the shift?

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

Staffing Issues (Late Log Ons/ Late Shift Starts)									
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI Release

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

RTI Release

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

RTI Release

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By
13:30	SCT			clinical concerns	Ext Complaint form 2 completed - SOS	nil		

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

RTI Release

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release

SCUH Transit Allocated Unit PTS 10-18 Trial Workload					
Allocated SCUH Transit Unit					

RTI Release

RTI Release

3rd Party Trip Information									
Authorisation No.	**LASN**	**Officer Name(s)**	**From**	**To**	**Reason**	**Company**	**Company Auth No.**	**Quoted Cost**	**Entered By**
MAR [redacted]	SCT	[redacted]	BPH	Cooroy QAS	EOS	suncoast cabs			Beaumont

RTI Released

02.05.2022 NIGHT MAROOCHYDORE OPCEN BRIEF

QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.1

Queensland Government

MAROOCHYDORE

SHIFT: NIGHT **DATE:** 02.05.2022

OCS:

CDS:

SENIOR OPS SUPER(S): [redacted] (SCT) [redacted] (WBY)

OPS SUPER(S): [redacted] (SCT) [redacted] (WBY)

DUTY OIC(S):

RTI Release

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/ OpCen
1	22:10	ACUTE	[redacted] Ramped BBH. T/L states no beds available for pt to be offloaded into, BBH is on L3 and there are 26 inpatients in ED.	Called L1 NUM contact. [redacted] states she has filled all beds, no trauma beds available, situation has been escalated to management.	[redacted]			WBY	Bundy
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RTI Release

HOSPITAL STATUS LOG								
Hospital	**Status/ Escalation Level**	**Date Initiated**	**Time Initiated**	**Date Changed**	**Time Changed**	**Time On Status**	**Initiated By**	**Action/Outcome**

RTI Release

Were there any Significant Operational Incidents/Issues *(M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?*						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**
	WBY		22:24	07C01F House on fire, . B4505 and O/S 4496 assigned. QPS and QFES attending. L1 SMS Fraser Coast sent. P1 notified	SR 4496 GCS 14, . Nil CCP available Fraser Coast. Helo Requested, any ETA any appliance 1 hr, recommendation that crew to to MBH for stabilisation of casualty.	
	DDS		02:18	07B02F , House fully slight, unknonwn if persons inside. L1 Sth Burnett paged.	SR quite significant house fire, unknonw if anyone inside, delayed on scene	

Were there any Significant Patient Care/Clinical Issues *(high acuity cases)?*						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

RTI Release

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

RTI Release

Back To Main Page

How many cases were upgraded or downgraded during the shift?						
LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

Staffing Issues (Late Log Ons/ Late Shift Starts)									
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI Release

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
	22:09		WBY	Maryborough	Hit in face by Burnaid thrown by pt injured in housefire.				
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

RTI Release

PEER SUPPORT ACTIVATIONS

Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
23:15		(OpCen)	WBY	Maryborough		07C01F House fire, 20% burns	P1 notified			

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)

Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)

Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

RTI Release

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

RTI Release

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release

SCUH Transit Allocated Unit PTS 10-18 Trial Workload					
Allocated SCUH Transit Unit					

RTI Release

RTI Release

3rd Party Trip Information									
Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By

RTI Release

030522 DAY MAROOCHYDORE OPCEN BRIEF

QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.1

MAROOCHYDORE

SHIFT: DAY **DATE:** 03/05/2022

OCS:

CDS:

SENIOR OPS SUPER(S): WBY: - SSC: - DD:

OPS SUPER(S): WBY OS:

DUTY OIC(S): SSC OS: - SSC PACH:

DD OS: NONE

RTI Release

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/ OpCen
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RTI Release

HOSPITAL STATUS LOG								
Hospital	**Status/ Escalation Level**	**Date Initiated**	**Time Initiated**	**Date Changed**	**Time Changed**	**Time On Status**	**Initiated By**	**Action/Outcome**

RTI Release

Were there any Significant Operational Incidents/Issues *(M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?*						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Were there any Significant Patient Care/Clinical Issues *(high acuity cases)?*						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

RTI Release

Back To Main Page

How many cases were upgraded or downgraded during the shift?

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

Staffing Issues (Late Log Ons/ Late Shift Starts)									
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI Release

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

RTI Release

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

RTI Release

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

RTI Release

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release

SCUH Transit Allocated Unit PTS 10-18 Trial Workload					
Allocated SCUH Transit Unit					

RTI Release

RTI Release

3rd Party Trip Information									
Authorisation No.	**LASN**	**Officer Name(s)**	**From**	**To**	**Reason**	**Company**	**Company Auth No.**	**Quoted Cost**	**Entered By**
	SCT		NGH	QAS CRY	EOS	SSC CABS			OCS

RTI Release

030522 NIGHT MAROOCHYDORE OPCEN BRIEF

QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.1

MAROOCHYDORE

SHIFT: NIGHT **DATE:** 03/05/22

OCS:

CDS:

SENIOR OPS SUPER(S): (>24), (EA),

OPS SUPER(S):

DUTY OIC(S):

RTI Release

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	**Time**	**Acute/PTS**	**Issue**	**Action/Case Information**	**Entered By**	**Incident**	**Unit**	**LASN**	**Station/ OpCen**
1	19:19	ACUTE	32D1 last seen y, family unable to contact pt since then, family at property, unable to locate any sign of pt	crew disp with QPS QPS searching property, req helo (QPS helo not avail, RSQ adv no QAS helos avail either), dog squad arranged pt located by QPS at 2035 - conscious, , tx > SCUH				SCT	
2	approx 2000		OpCen on Emerg Rule					OPCENS	
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RTI Release

HOSPITAL STATUS LOG								
Hospital	**Status/ Escalation Level**	**Date Initiated**	**Time Initiated**	**Date Changed**	**Time Changed**	**Time On Status**	**Initiated By**	**Action/Outcome**
HBH	Escalation Level 1	03/05/22	20:40	03/05/22	20:50		OCS	
	Escalation Level 2	03/05/22	20:50	03/05/22	21:50	01:00	PSDU	
BBH	Escalation Level 1	03/05/22	20:50	03/05/22	21:05	00:15	OCS	
	Escalation Level 2	03/05/22	21:05	03/05/22	23:10	02:05	PSDU	

RTI Release

Were there any Significant Operational Incidents/Issues *(M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?*						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**
	WBY		19:19	7B2F , garage on fire, attached to house, 1 on scene went into house to retrieve dog, not injured or inhaled smake	on scene for extended time whilst QFES in BA, nil pts	

Were there any Significant Patient Care/Clinical Issues *(high acuity cases)?*						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**
	WBY		02:04	9D1 … CPR in progress during call	crews disp with CCP SR: pt code 0	

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.						
Unit	**LASN**	**Incident**	**Time**	**Activity/Description**	**Action/Outcome**	**Entered By**

RTI Release

RTI Release

Back To Main Page

How many cases were upgraded or downgraded during the shift?

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

Staffing Issues (Late Log Ons/ Late Shift Starts)									
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI Release

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

RTI Release

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

RTI Release

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

RTI Release

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release

SCUH Transit Allocated Unit PTS 10-18 Trial Workload

Allocated SCUH Transit Unit					

RTI Release

RTI Release

3rd Party Trip Information									
Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By

RTI Release

SOUTHPORT

RTI Release

DOH RTI 3376

010422 DAY SOUTHPORT OPCEN BRIEF

QUEENSLAND AMBULANCE SERVICE
OPERATIONS BRIEF V2.11.2

Queensland Government

SOUTHPORT

SHIFT: DAY 1/04/2022

OCS:	[redacted]
CDS:	
CDS:	[redacted] & [redacted]
SENIOR OPS SUPER(S):	GOL: [redacted] 0600-1800/EA & SOS [redacted] 1400-0000
	MST: [redacted] 0600-1800/EA & SOS [redacted] 1400-0000
	WTM: [redacted] 0600-1800/EA & SOS [redacted] 1400-0000

[redacted]

RTI Release

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/ OpCen
1	05:23	ACUTE	[redacted] 01A01 1C). Pt's vehicle parked in garage & pt.'s mobile phone heard ringing inside, nil answer to front door.	QFES requested L&S for forced entry. UPDATE: Neighbour allowed QAS access into property. Pt. was taken to hospital via private means. QFES stood down	OCS	[redacted]		GOL	COL
2	07:27	ACUTE	SEQ continuing escalation - experiencing EXTREME hospital delays as per LASN page	T1 officer's being used as primary response	OCS	N/A	N/A	ALL	ALL
3	09:00		GOS 69.6% - Calls taken 171	Workload and meal breaks being closely monitored.	OCS	N/A	N/A	OPCENS	OpCen
4	09:00	ACUTE	Southport OpCen Response Area: - 48 active cases - 18 pending (longest pending 3hrs)	CDS's completing regular call-backs & creating clinical plans as required	OCS	N/A	N/A	ALL	ALL
5	09:57	ACUTE	**SPRING MOUNTAIN** - [redacted] ?Croup (1C). S/O proceeding as primary response advised of 2x flat tyres while responding	Officer stood down [redacted] (IPS POD) assigned as next closest response. OIC SPR arranged for vehicle to be towed by MST Fleet. Q5 OC notified. Nil negative outcome to pt. condition	OCS	[redacted]	[redacted]	MST	SPR
6	10:25	ACUTE	Hospital 'Code Red' at GCUH (PACH) department/main foyer. All persons evacuated as per GOL PACH [redacted]	CDS to commence load share between GCUH & GCHRB until further notice. UPDATE: 10:45 location cleared and all personnel able to return. SOS [redacted] aware	OCS	N/A	N/A	GOL	PACH
7	14:35	ACUTE	Hospital 'Code Red' at GCUH (PACH) department/main foyer. All persons evacuated as per GOL PACH [redacted]	CDS to commence load share between GCUH & GCHRB until further notice. UPDATE: 14:45 location cleared and all personnel able to return. OS [redacted] notified	OCS	N/A	N/A	GOL	PACH
8	15:59	ACUTE	**PARK RIDGE** - 81YOM SOB (1B). Vehicle bogged on scene	Tx unit required code 1 + CCP. Q5 OC arranged to tow truck to attend. SOS Harris notified	OCS	[redacted]	[redacted]	GOL	BEE
9									
10									
11									
12									
13									

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/ OpCen
14									
15									
16									

RTI Release

HOSPITAL STATUS LOG								
Hospital	Status/ Escalation Level	Date Initiated	Time Initiated	Date Changed	Time Changed	Time On Status	Initiated By	Action/Outcome

RTI Release

Were there any Significant Operational Incidents/Issues *(M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)*?

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	MST		14:11	- ?Chemical reaction post being exposed powder (unknown origin)	**RESPONSE:** 2x ACP crews, CCP, OIC & SOS. SOCC notified. QPS & QFES enroute **SITREP #1:** 3x pts with mild urticaria, nil resp distress. QFES on scene and are querying residual insecticide on parcels. QPS on scene. NBR **SITREP #2:** Pt.1: full body rash post loratadine, all sx resolved, obs within normal limits Pt. 2 as above Pt. 3: rash to L) shoulder **OUTCOME:** Nil tx. QAS clear	CDS/OCS

Were there any Significant Patient Care/Clinical Issues *(high acuity cases)*?

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	MST		15:18	- As per QPS ICEMS: drug affected. QPS on scene	**RESPONSE:** ACP, CCP, HARU **SITREP:** GCS3 moderate resp distress, tachypnoea RR32, sats 100%, HR 150, temp 40C, ?amphetamine O/D **OUTCOME:** Code 1 to PAH with CCP & ?HARU on board	CDS/OCS

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	MST		07:43	- obvious death (found by	**RESPONSE:** S/O ACP **SITREP/OUTCOME:** Signal 4, QPS required	CDS/OCS

	GOL		08:50	unconscious, ineffective breathing. Nil CPR commenced. Hx Lung Ca	**RESPONSE:** ACP crew, CCP, OIC **SITREP/OUTCOME:** Signal 4, Dr happy to issue death certificate	CDS/OCS
	MST		14:40	choking (Nursing Home)	**RESPONSE:** ACP & CCP **SITREP/OUTCOME:** Signal 4 on QAS arrival, DNR in place	CDS/OCS

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	GOL		12:37	?UTI	**RESPONSE:** ACP crew & First Responder **SITREP/OUTCOME:** Pt txed code 2 to GCUH	CDS/OCS

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

RTI Release

Back To Main Page

How many cases were upgraded or downgraded during the shift?

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

Back To Main Page

How many cases were upgraded or downgraded during the shift?						
LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

Staffing Issues (Late Log Ons/ Late Shift Starts)									
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By
[redacted]	601609	IPS	WTM	07:00	07:25	00:25		Issues with signing out drugs. SOS Ohan assisting	OCS
[redacted]	601605	IPS	WTM	07:00	07:20	00:20		Issues with signing out drugs. SOS Ohan assisting	OCS

RTI Release

Paramedic Occupational Violence Incident

Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSOU, OCM	Entered By
[redacted]	12:18	[redacted]	GOL	SCU	[redacted] unconscious, breathing ?homeless (public area)	Signs / Sounds of Violence	As per crew's SR: Unconscious [redacted] pt , unable to assess due to angry bystanders not allowing QAS to approach pt. QPS required L&S	SOS [redacted]	OS
QPS Notified (YES/NO)	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priority One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
YES	12:23		PEER SUPPORT	NON-EXISTENT					
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident

Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSOU, OCM	Entered By
QPS Notified (YES/NO)	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priority One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

RTI Release

DOH RTI 3376

PEER SUPPORT ACTIVATIONS

Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
07:43	[redacted]	[redacted]	OPCENS	OpCen	[redacted]	[redacted] deceased (found by [redacted]	[redacted] PDO [redacted] provided assistance within live environment	Peer support officer	Peer support officer PDO [redacted]	OCS

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)

Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
07:00	[redacted]	[redacted]	GOL	COM	[redacted]	[redacted] C/O chest pain	Officer was bitten on the finger by family dog on scene & advised the skin had been broken. Officer was assessed by GCP and continued on shift	SOS/OIC	SOS [redacted]	OCS

REPORTABLE FATIGUE SCORES (>5)

Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
04:50	1100-2100 + EA	[redacted]	WTM	LAI	[redacted]	14	Officer manually logged off for 10 hour stand down period BFD>1520 (1100 start)	OIC/SOS	SOS [redacted] SOCC Medical	OCS
05:00	0700-1700 + EA	[redacted]	WTM	LAI	[redacted]	8	OpCen to manage	OIC/SOS	SOS [redacted] SOCC Medical O3 [redacted] OCS	OCS

RTI Release

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

RTI Release

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release

Were any PTS cases required to be handed over to Acute and was there any impact on Acute?					
Incident	LASN	Coding	Time	Reason	Operational Impact

RTI Release

3rd Party Trip Information									
Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By
SOU - [redacted]	GOL	[redacted]	NER stn	MER stn	Returning to stn for EOS	13CABS	[redacted]	$29	OCS

RTI Release

DOH RTI 3376

QUEENSLAND AMBULANCE SERVICE
OPERATIONS BRIEF V2.11.2

Queensland Government

SOUTHPORT

SHIFT: NIGHT 1/04/2022

OCS: [redacted]

CDS: [redacted]

CDS: [redacted] TBA

SENIOR OPS SUPER(S):

GOL: [redacted] 1400-0000 [redacted] EA

MST: [redacted] 1400-0000 [redacted] 1800-0600 (OS)

WTM: [redacted] 1400-0000 [redacted] EA

[redacted]

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/ OpCen
1	01:25		Southport OpCen - active cases 25 x code 1, 4 x code 2. Pending 18 x code 1, 32 x code 2, 5 x code 4.	only 1 x CDS in the OpCen. Delays at PAH 3 hours, delays IGH 2 hours	OCS				
2	01:40		Calls answered 75 x 000 GOS 17.2.	No meals on shift for staff , OCS doing RAFT and ICEMS	OCS				
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16									

RTI Release

HOSPITAL STATUS LOG

Hospital	Status/ Escalation Level	Date Initiated	Time Initiated	Date Changed	Time Changed	Time On Status	Initiated By	Action/Outcome

RTI Release

Were there any Significant Operational Incidents/Issues *(M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?*

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
[redacted]	WTM	[redacted]	00:01	[redacted] Standby with QFES and QPS for a suspect device and fuel in a house	**RESPONSE:** Bravo & SOS **SITREP**: As per extensive case notes **OUTCOME**: Standby while devices being neutralised. 2x deceased pts found in house.	CDS [redacted]

Were there any Significant Patient Care/Clinical Issues *(high acuity cases)?*

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

RTI Release

RTI Release

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How many cases were upgraded or downgraded during the shift?						
LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

Back To Main Page

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RTI Release

Staffing Issues (Late Log Ons/ Late Shift Starts)									
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI Release

Paramedic Occupational Violence Incident

Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By
[redacted]	21:20	[redacted]	WTM	SPF	[redacted] sob disoriented.	Physical Violence	QAS advised they were not safe [redacted] Pt was being heightened by persons at scene, then calmed, then became heightened and physically agressive in the rear of the ambulance, crew pulled over and ops attended	SOS	OCS

QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (If Appropriate)
YES	21:08		PEER SUPPORT	NON-EXISTENT	Caution note required - crew advise this patient has caution notes with QPS for violence and pulling knives on QPS.			

Comments (Essential Additional Information)

Paramedic Occupational Violence Incident

Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By

QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (If Appropriate)

Comments (Essential Additional Information)

RTI Release

PEER SUPPORT ACTIVATIONS

Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
21:11			WTM	SPF		called in as sob and disoriented. Crew advised they req QPS L&S as they were not safe but could not speak	SOS advised - QPS attached and attended L&S. Pt arrested	PSO to follow up with the crew	SOS	OCS

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)

Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
22:00			MST	YAR		Crew came across an MVA on the way back to station	1900F Crew tx - terminated shift at 2200. NIL BFD	Crew were welfare checked to see they would be okay to drive home		OCS
21:35			MST	WOD		Crew arrived at QE2 at 1817, cleared QE2 at 1943.	1900 finish crew terminated shift at 2135.	Crew were welfare checked to see they would be okay to drive home		OCS
04:15			MST	LOG		Crew at PAH 0237.	Crew 10 hr shift midnight finish tx pt to PAH. Terminated shift at 0415	Crew were welfare checked to see they would be okay to drive home		OCS

REPORTABLE FATIGUE SCORES (>5)

Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
	EA		GOL	CAN		16	Crew logged off for 10 hours	OS followed up with the crew	OS	OCS
	EA		GOL	CAN		16	Crew logged off for 10 hours	OS followed up with the crew	OS	OCS

COMPLAINTS

Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS

Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLI	Incident Address	Stated Problem/Incident	Entered By

RTI Release

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release

Were any PTS cases required to be handed over to Acute and was there any impact on Acute?					
Incident	LASN	Coding	Time	Reason	Operational Impact

RTI Release

3rd Party Trip Information									
Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By

RTI Release

DOH RTI 3376

QUEENSLAND AMBULANCE SERVICE
OPERATIONS BRIEF V2.11.2

Queensland Government

SOUTHPORT

SHIFT: DAY 2/04/2022

OCS: [redacted]

OCS (AFTERNOON):

CDS: [redacted]

SENIOR OPS SUPER(S):

GOL: SOS [redacted] 0600-1800 & SOS [redacted] 1400-2400/EA

MST: [redacted] 0600-1800 / [redacted] 1400-0000

WTM: [redacted] 0600-1800 / [redacted] 1400-0000

[redacted]

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/ OpCen
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16									

RTI Release

HOSPITAL STATUS LOG

Hospital	Status/ Escalation Level	Date Initiated	Time Initiated	Date Changed	Time Changed	Time On Status	Initiated By	Action/Outcome

RTI Release

DOH RTI 3376

Were there any Significant Operational Incidents/Issues *(M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)*?

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Were there any Significant Patient Care/Clinical Issues *(high acuity cases)*?

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	WTM		11:28	Single Motorcycle crash - #	**RESPONSE** : ACP crew / CCP / HELO **OUTCOME** : Transported to PAH	CDS

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	MST		07:37	Fall from Mountain Bike on bike tacks severe laceration t	SES tasked to assist with carry out	

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	GOL		09:35	Passed out at a surf event	NSW ambulance disptaching a crew from JFH	

RTI Release

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How many cases were upgraded or downgraded during the shift?

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

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How many cases were upgraded or downgraded during the shift?						
LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

Staffing Issues (Late Log Ons/ Late Shift Starts)									
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI Release

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (If Appropriate)	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (If Appropriate)	
Comments (Essential Additional Information)									

RTI Released

PEER SUPPORT ACTIVATIONS

Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)

Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)

Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
05:05	EA	[redacted]	GOL	CAN	[redacted]	16	Offcier Stood Down		SOS	[redacted]
05:05	EA		GOL	CAN		16	Offcier Stood Down		SOS	
00:00	0700-1700		GOL	TAM		12	Advice given		SOS	

RTI Release

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

RTI Release

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release

Were any PTS cases required to be handed over to Acute and was there any impact on Acute?					
Incident	LASN	Coding	Time	Reason	Operational Impact

RTI Release

3rd Party Trip Information

Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By
[redacted]	GOL	[redacted]	GCHRB	Burleigh Station	End of Shift	13CABS	[redacted]		[redacted]
SOU - [redacted]	GOL	[redacted]	Southport Station	GCUH	Meet partner	13CABS			

RTI Release

DOH RTI 3376

020422 NIGHT SOUTHPORT OPCEN BRIEF

QUEENSLAND AMBULANCE SERVICE
OPERATIONS BRIEF V2.11.2

Queensland Government

SOUTHPORT

SHIFT: NIGHT 2/04/2022

OCS:	[redacted]
OCS (AFTERNOON):	
CDS:	[redacted] & [redacted]
SENIOR OPS SUPER(S):	GOL: SOS [redacted] 1400-2400/EA & OS [redacted] 1800-0600
	MST: SOS [redacted] 1400-2400/EA & OS [redacted] 1800-0600
	WTM: SOS [redacted] 1400-2400/EA

[redacted]

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/ OpCen
1	21:15		GOS 74.4% - Calls taken 667	Workload and meal breaks being closely monitored.	OCS	N/A	N/A	OPCENS	OpCen
2	21:14	ACUTE	[redacted] - Vehicle went into limp mode while responding under code 1 conditions	Crew re-assigned from case details. 601543 assigned as next closest resource. Nil negative outcome to pt. condition	OCS	[redacted]		GOL	RUN
3	21:20	ACUTE	Southport OpCen Response Area: - 54 active cases - 33 pending (longest pending 8.5hrs)	CDS's completing regular call-backs & creating clinical plans as required	OCS	N/A	N/A	ALL	ALL
4	22:32	ACUTE	[redacted] - Issues with vehicle starting when departing for LCH	Once crew cleared LCH, vehicle placed OOS and crew proceeded back to stn in order to swap vehicles. Q5 OC notified	OCS	[redacted]		MST	WOD
5	22:30		SOCC contacted OpCen requesting CDS assistance with call-backs for Q5	After request received for assistance, OCS Owen assisted with call-backs and monitoring RAFT for both Q5 & Q6. Q5 OCS Dor notified	OCS	N/A	N/A	OPCENS	OpCen
6	01:55		Q6 EMD placed in Q7 PTS A/H queue as requested by State OpCen SOS	Information only	OCS	N/A	N/A	OPCENS	OpCen
7	05:05		GOS 82% - Calls taken 112	Workload and meal breaks being closely monitored.	OCS	N/A	N/A	OPCENS	OpCen
8	05:20	ACUTE	Southport OpCen Response Area: - 26 active cases - 32 pending (longest pending 16hrs)	CDS's completing regular call-backs & creating clinical plans as required	OCS	N/A	N/A	ALL	ALL
9									
10									
11									
12									
13									
14									
15									
16									

RTI Release

HOSPITAL STATUS LOG								
Hospital	Status/ Escalation Level	Date Initiated	Time Initiated	Date Changed	Time Changed	Time On Status	Initiated By	Action/Outcome

RTI Release

Were there any Significant Operational Incidents/Issues *(M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?*

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Were there any Significant Patient Care/Clinical Issues *(high acuity cases)?*

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	MST		20:39	CPR in progress	**RESPONSE:** 1.5 ACP crews & CCP **SITREP/OUTCOME:** ROSC achieved. Pt txed code 1 to LCH	CDS/OCS
	WTM		20:49	(20:49) 1st call: fall with arm injury. (21:53) 2nd call: CPR commenced	**RESPONSE:** 2x ACP crews & SOS (CCP) **SITREP:** CPR in progress, asystole arrest **OUTCOME:** Signal 4, QPS required	CDS/OCS
	WTM		22:37	CPR in progress. QPS arrived during 000 & assisted with CPR prior to QAS arrival	**RESPONSE:** ACP & CCP crew **SITREP:** Confirmed arrest, CPR in progress **OUTCOME:** Signal 4. QPS on scene	CDS/OCS

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.

RTI Release

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

RTI Release

Back To Main Page

How many cases were upgraded or downgraded during the shift?

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

Back To Main Page

How many cases were upgraded or downgraded during the shift?						
LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

Staffing Issues (Late Log Ons/ Late Shift Starts)									
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI Release

Paramedic Occupational Violence Incident

Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By
[redacted]	19:25	[redacted]	WTM	RBK	[redacted] As per QPS ICEMS [redacted] threatening [redacted] (carer on scene)	Signs / Sounds of Violence	As per crew's SR. QPS required L&S. Pt physically violent towards QAS officer's. Crew retreated from scene	SOS [redacted] SOCC	OCS

QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (If Appropriate)
YES	19:32	SOS [redacted]	PEER SUPPORT	ACCURATE				

Comments (Essential Additional Information)

Paramedic Occupational Violence Incident

Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By
[redacted]		[redacted] (Assaulted) [redacted]	MST	L/WEST	[redacted]	Physical Violence	As per MST PACH, officer [redacted] was assaulted. Nil further details provided. Crew stood down QPS enroute at 20:36	SOS [redacted] SOCC	OCS

QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (If Appropriate)
YES	19:17		PEER SUPPORT	NON-EXISTENT				

Comments (Essential Additional Information)

UPDATE 21:54: SOS [redacted] advised that officer had received a scratch to [redacted] hand [redacted]

RTI Release

PEER SUPPORT ACTIVATIONS

Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)

Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
17:50	[redacted]	[redacted]	MST	JIM	[redacted]	[redacted] M/H	Crew cleared LCH at 2027. EOS at 2110 (19F). **BFD>0710 (0700 start JIM)**	N/A	Q5 OC	OCS
20:11	[redacted]	[redacted] [redacted] (Uni)	WTM	ROSE	[redacted]	[redacted] ?O/D	Crew cleared IGH at 2303. EOS 2428 (21F). Nil BFD time applicable	N/A	N/A	OCS

REPORTABLE FATIGUE SCORES (>5)

Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
01:12	1100-2100 + EA	[redacted]	GOL	MTT	[redacted]	7	OpCen to monitor	OIC	OS Marr	OCS
02:22	1100-2100 + EA	[redacted]	GOL	MTT	[redacted]	6	OpCen to monitor	OIC	OS Marr	OCS

RTI Release

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLI	Incident Address	Stated Problem/Incident	Entered By

RTI Release

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release

Were any PTS cases required to be handed over to Acute and was there any impact on Acute?					
Incident	LASN	Coding	Time	Reason	Operational Impact

RTI Release

3rd Party Trip Information									
Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By
N/A	WTM		SPF stn	IGH A&E	To team up with 2nd officer	13CABS		$42	OCS
SOU -	GOL		GCUH A&E	GCHRB A&E	To return to veh for EOS	13CABS		$41	OCS

RTI Release

DOH RTI 3376

030422 DAY SOUTHPORT OPCEN BRIEF

QUEENSLAND AMBULANCE SERVICE
OPERATIONS BRIEF V2.11.2

Queensland Government

SOUTHPORT

SHIFT: DAY 3/04/2022

OCS: [redacted]

OCS (AFTERNOON):

CDS: [redacted] & [redacted]

SENIOR OPS SUPER(S):

GOL: SOS [redacted] & [redacted] 0600/1800 & SOS [redacted] 400-2400/EA

MST: SOS [redacted] 0600-1800/EA & SOS [redacted] 1400-2400

WTM: SOS [redacted] 0600-1800 & SOS [redacted] 1400-2400/EA

[redacted]

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/ OpCen
1									
2									
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11									
12									
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14									
15									
16									

RTI Release

HOSPITAL STATUS LOG

Hospital	Status/ Escalation Level	Date Initiated	Time Initiated	Date Changed	Time Changed	Time On Status	Initiated By	Action/Outcome

RTI Release

Were there any Significant Operational Incidents/Issues *(M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)*?

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Were there any Significant Patient Care/Clinical Issues *(high acuity cases)*?

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	WTM		13:53	DETAILS VIA ICEMS FROM QPS appears deceased. Off duty paramedic now on scene, CPR commenced.	ACTION: ACP, CCP and HARU response, SOS advised and proceeding. UPDATE: UPDATE: UPDATE: Pt catastrophic injuries, signal 4. OUTCOME: pts tx to	CDS

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?

Unit	LASN	Incident	Time	Activity/Description	C	Entered By
	GOL		07:37	unconscious, ineffective breathing.	ACTION: ACP and CCP response. UPDATE: CPR in progress. OUTCOME: Signal 4.	CDS
	GOL		11:02	deceased, expected. DNR in place.	ACTION: ACP response. OUTCOME: Signal 4.	CDS
	GOL		10:35	welfare check, not seen for a week, letter not collected, smell from apartment.	ACTION: ACP response. OUTCOME: Signal 4 on arrival.	CDS
	WTM		15:53	CPR in progress.	ACTION: ACP response. OUTCOME: Signal 4 on arrival.	CDS

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

RTI Released

Back To Main Page

How many cases were upgraded or downgraded during the shift?

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

Back To Main Page

How many cases were upgraded or downgraded during the shift?						
LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

Staffing Issues (Late Log Ons/ Late Shift Starts)									
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI Release

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications *OS, SOS, PSDU, OCM*	Entered By
QPS Notified *(YES/NO)*	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken *(If Applicable)*	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM *(If Appropriate)*	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications *OS, SOS, PSDU, OCM*	Entered By
QPS Notified *(YES/NO)*	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken *(If Applicable)*	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM *(If Appropriate)*	
Comments (Essential Additional Information)									

RTI Release

PEER SUPPORT ACTIVATIONS

Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
13:55	[redacted]	[redacted]	WTM	Various	Various	Car V Motorcyclist- Traumatic arrest of [redacted]	[redacted] deceased	PS	SOS	[redacted]

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)

Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
10:05	[redacted]	[redacted]	MST	WOD	[redacted]	Late case with tx to PAH	BFD 2005	Welfare check completed	SOS	[redacted]

REPORTABLE FATIGUE SCORES (>5)

Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
09:08	0700-1700	[redacted]	WTM	BON	[redacted]	8	Advice Given		SOS	[redacted]
08:15	0700-1700		WTM	LAI		16	Officer stood down		SOS	
05:27	Night		MST	JIM		16	Taxi arranged to return to station		SOS	

RTI Release

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLI	Incident Address	Stated Problem/Incident	Entered By

RTI Release

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release

Were any PTS cases required to be handed over to Acute and was there any impact on Acute?					
Incident	LASN	Coding	Time	Reason	Operational Impact

RTI Release

3rd Party Trip Information									
Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By

RTI Release

DOH RTI 3376

QUEENSLAND AMBULANCE SERVICE
OPERATIONS BRIEF V2.11.2

Queensland Government

SOUTHPORT

SHIFT: NIGHT 3/04/2022

OCS: Christine Owen

OCS (AFTERNOON):

CDS: [redacted] & [redacted] (1800-2400)

SENIOR OPS SUPER(S):

GOL: SOS [redacted] 1400-2400/EA & OS [redacted] 800-0600

MST: SOS [redacted] EA/SOS [redacted] 1400-2400 & OS [redacted] 1800-0600

WTM: SOS [redacted] 1400-2400/EA

[redacted]

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/ OpCen
1	22:00		GOS 83.9% - Calls taken 758	Workload and meal breaks being closely monitored.	OCS	N/A	N/A	OPCENS	OpCen
2	05:20	ACUTE	Southport OpCen Response Area: - 44 active cases - 29 pending (longest pending 6hrs)	CDS's completing regular call-backs & creating clinical plans as required	OCS	N/A	N/A	ALL	ALL
3	05:31		GOS 88.9% - Calls taken 88	Workload and meal breaks being closely monitored.	OCS	N/A	N/A	OPCENS	OpCen
4									
5									
6									
7									
8									
9									
10									
11									
12									
13									
14									
15									
16									

RTI Release

HOSPITAL STATUS LOG

Hospital	Status/ Escalation Level	Date Initiated	Time Initiated	Date Changed	Time Changed	Time On Status	Initiated By	Action/Outcome

RTI Release

Were there any Significant Operational Incidents/Issues *(M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?*

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
[redacted]	GOL	[redacted]	19:21	[redacted] Gas bottle explosion, [redacted] chest and abdo burns, residence patio/roof on fire.	**Response** - ACP x3, QFES, QPS. SOS Notified. **Sitrep** - [redacted] superficial chest & abdo burn, nil airway compromise. CCP not required **Outcome** - Tx 1 Pt to GCUH	CDS
	WTM		20:12	[redacted] - As per QPS ICEMS: Single veh RTC with entrapment of 2x pts. (1x Adult, 1x PAED)	**Response** - ACP x4, CCP, SOS, QFES, QPS, RSQ Advised. HARU Advised. **Sitrep** - Significant damage to vehicle. 2x PTs Extricated. [redacted] **Outcome** - Tx 2 PTs to [redacted] respectively.	CDS

Were there any Significant Patient Care/Clinical Issues *(high acuity cases)?*

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
[redacted]	MST	[redacted]	19:38	[redacted] CPR in progress (found by neighbour)	**Response** - ACP x4, CCP **Sitrep/Outcome** - Signal 4, QPS on scene	CDS

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

RTI Release

DOH RTI 3376

Back To Main Page

How many cases were upgraded or downgraded during the shift?

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

Back To Main Page

How many cases were upgraded or downgraded during the shift?						
LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

Staffing Issues (Late Log Ons/ Late Shift Starts)									
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By
[redacted]	[redacted]	MUD	GOL	19:00	19:20	00:20		Bravo crew split in order to accommodate delta from NER	OCS
		MUD	GOL	19:00	19:45	00:45		Bravo crew split in order to accommodate delta from COL (OT). Crew then had nil vehicle to log into & had to wait for day crew to return	OCS
		COL	GOL	19:00	19:40	00:40		Qualification incorrectly recorded as 'BRAVO' and should have reflected 'DELTA'. Officer then proceeded to BUR in order to split bravo crew 23F	OCS

RTI Release

Paramedic Occupational Violence Incident

Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By
[redacted]	18:53	[redacted] (Assaulted)	GOL	BUR	[redacted] - As per QPS ICEMS: Single vehicle into pole. Pt under the influence if [redacted]	Physical Violence	As per SOS [redacted] officer [redacted] was struck in the chest by pt. QPS escort required to GCUH	SOS [redacted]	OCS
QPS Notified (YES/NO)	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priority One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** (If Applicable)	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** (If Appropriate)	
YES	18:58	SOS [redacted]	PEER SUPPORT	NON-EXISTENT					
Comments (Essential Additional Information)									
UPDATE [redacted] terminated shift									

Paramedic Occupational Violence Incident

Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By
QPS Notified (YES/NO)	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priority One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** (If Applicable)	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** (If Appropriate)	
Comments (Essential Additional Information)									

RTI Release

PEER SUPPORT ACTIVATIONS

Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)

Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
16:43	[redacted]	[redacted]	GOL	BUR	[redacted]	Officer physically assaulted. Refer to 'Paramedic Occupational Violence' for additional information	[redacted] terminated shift.	SOS/OIC	SOS : [redacted] SOCC	OCS

REPORTABLE FATIGUE SCORES (>5)

Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
02:33	0700-1700 + EA	[redacted]	GOL	CAN	[redacted]	16	Officer stood down for mandatory 10 hour period BFD>1255	OIC/SOS	OS [redacted]	OCS

RTI Release

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLI	Incident Address	Stated Problem/Incident	Entered By

RTI Release

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments
20:12	15698232	29B03V	1C	IFT	Yes	[redacted] - Single vehicle RTC with entrapment (1x Adult 1x PAED)	As per A606861 SR: R577 stood down, not required	CDS EO	SOS [redacted]		

RTI Release

Were any PTS cases required to be handed over to Acute and was there any impact on Acute?					
Incident	LASN	Coding	Time	Reason	Operational Impact

RTI Release

3rd Party Trip Information									
Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By
SOU [redacted]	GOL	[redacted] (Non-driving delta)	NER stn	COL stn	To team up with 2nd officer	13CABS	[redacted] CANCELLED	$65	OCS

RTI Release

DOH RTI 3376

QUEENSLAND AMBULANCE SERVICE
OPERATIONS BRIEF V2.11.2

Queensland Government

SOUTHPORT

SHIFT: DAY 4/04/2022

OCS: [redacted]

OCS (AFTERNOON):

CDS: [redacted]

SENIOR OPS SUPER(S):

GOL: SOS [redacted] & [redacted] 0600-1800/EA & SOS [redacted] 1200-2400

MST: SOS [redacted] 0600-1600/EA & SOS [redacted] 1400-2400

WTM: SOS [redacted] 0600-1800/EA & SOS [redacted] 1200-2400

[redacted]

RTI Release

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/ OpCen
1	11:35		601603 LR activation	Accidental activation - SOCC advised	OCS			WTM	LAI
2	11:45		Southport OpCen actove code 1 x 54, code 2 x 11, code 3 x 2. Pending code 1 x 1, code 2 x 26. Calls answered = 316 GOS 93.9.	EMD meals being scattered	OCS				
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16									

RTI Release

HOSPITAL STATUS LOG

Hospital	Status/ Escalation Level	Date Initiated	Time Initiated	Date Changed	Time Changed	Time On Status	Initiated By	Action/Outcome

RTI Release

DOH RTI 3376

Were there any Significant Operational Incidents/Issues *(M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?*

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	WTM		11:58	- car into flood waters .	**Action** - ACP crew dispatched, **Sitrep** - **Outcome** - Pt has no physical injuries,	OCS
	GOL		12:30	- welfare check for	**Action** - ITO dispatched. **Sitrep** - entry gained, signal 4, QPS required, not a medical event. **Outcome** - SOS attended scene with ROLE form, QPS attended scene, nil tx for QAS.	OCS

Were there any Significant Patient Care/Clinical Issues *(high acuity cases)?*

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	GOL		10:17	collapsed not conscious CPR in progress.	**Action** - CCP and ACP crew dispatched,	OCS
	GOL		17:02	person hanging.	Signal 4	CDS

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

RTI Release

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How many cases were upgraded or downgraded during the shift?

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

Back To Main Page

How many cases were upgraded or downgraded during the shift?						
LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

Staffing Issues (Late Log Ons/ Late Shift Starts)									
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI Release

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken *(If Applicable)*	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM *(If Appropriate)*	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken *(If Applicable)*	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM *(If Appropriate)*	
Comments (Essential Additional Information)									

RTI Released

PEER SUPPORT ACTIVATIONS

Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)

Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
11:16	[redacted]	[redacted]	WTM	RBK		[redacted] fall unable to get up,	On scene pt had HR 160 ad would like CCP to review the ECG, CCP code 1. Pt tx to IGH code 1.	0700finish crew terminated shift at 1115. SOS and EMD checked crew were okay to drive from hospital to station and to get home.	SOS	OCS

REPORTABLE FATIGUE SCORES (>5)

Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

RTI Release

COMPLAINTS

Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS

Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLI	Incident Address	Stated Problem/Incident	Entered By

RTI Release

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release

Were any PTS cases required to be handed over to Acute and was there any impact on Acute?					
Incident	LASN	Coding	Time	Reason	Operational Impact

RTI Release

3rd Party Trip Information									
Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By

RTI Release

DOH RTI 3376

040422 NIGHT SOUTHPORT OPCEN BRIEF

QUEENSLAND AMBULANCE SERVICE
OPERATIONS BRIEF V2.11.2

Queensland Government

SOUTHPORT

SHIFT: NIGHT 4/04/2022

OCS: [redacted]

OCS (AFTERNOON):

CDS: [redacted] & [redacted]

SENIOR OPS SUPER(S):

GOL: SOS [redacted] EA [redacted] 1200-2400 & OS [redacted] 1800-0400

MST: SOS [redacted] EA/SOS M [redacted] 1400-2400 & OS [redacted] 1800-0600

WTM: SOS [redacted] EA & SOS I [redacted] 1200-2400

[redacted]

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/ OpCen
1	18:30	ACUTE	Southport Opcen Response Area: Active Cases: 52 Code 1's 25 Code 2's Pending Cases: 7 Code 1's (85 mins) 20 Code 2's	CDS actively doing call backs	[redacted]				SOU
2	23:00	ACUTE	Southport Opcen Response Area: Active Cases: 52 Code 1's 8 Code 2's Pending Cases: 12 Code 1's (130 mins) 35 Code 2's	CDS actively doing call backs	[redacted]				SOU
3									
4									
5									
6									
7									
8									
9									
10									
11									
12									
13									
14									
15									
16									

RTI Release

HOSPITAL STATUS LOG

Hospital	Status/ Escalation Level	Date Initiated	Time Initiated	Date Changed	Time Changed	Time On Status	Initiated By	Action/Outcome

RTI Release

DOH RTI 3376

Were there any Significant Operational Incidents/Issues *(M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)*?

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Were there any Significant Patient Care/Clinical Issues *(high acuity cases)*?

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

RTI Release

Back To Main Page

How many cases were upgraded or downgraded during the shift?

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

Back To Main Page

How many cases were upgraded or downgraded during the shift?						
LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

Staffing Issues (Late Log Ons/ Late Shift Starts)									
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI Release

Paramedic Occupational Violence Incident

Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By
	2041		MST		Splinter	Verbal Violence	Parents became verbally abusive after the crew advised that they could not remove the splinter on scene	SOS	

QPS Notified (YES NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (If Appropriate)
N/A			PEER SUPPORT					

Comments (Essential Additional Information)

Paramedic Occupational Violence Incident

Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By

QPS Notified (YES NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (If Appropriate)

Comments (Essential Additional Information)

RTI Release

PEER SUPPORT ACTIVATIONS

Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)

Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
20:40			MST	BEE		Late Case	BFD 0640		SOS	

REPORTABLE FATIGUE SCORES (>5)

Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

RTI Release

COMPLAINTS

Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS

Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

RTI Release

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release

Were any PTS cases required to be handed over to Acute and was there any impact on Acute?					
Incident	LASN	Coding	Time	Reason	Operational Impact

RTI Release

3rd Party Trip Information									
Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By
[redacted]	GOL	[redacted]	Mermaid Station	Coolangatta Station	Post Shift	13CAB	[redacted]		[redacted]

RTI Release

140422 DAY SOUTHPORT OPCEN BRIEF

QUEENSLAND AMBULANCE SERVICE
OPERATIONS BRIEF V2.11.2

Queensland Government

SOUTHPORT

SHIFT: DAY 14/04/2022

OCS: [redacted]

OCS (AFTERNOON):

CDS: [redacted]

SENIOR OPS SUPER(S):

GOL: [redacted] 06-18; [redacted] 12-24

MST: [redacted] 14-00

WTM: [redacted] 12-00

[redacted]

RTI Release

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/ OpCen
1	05:50		BCP Printer		OCS				OpCen
2	08:55		GOS: presented 147, GoS10 98.2		OCS				OpCen
3	08:55		Snapshot: 9 pending, 34 active		OCS				
4	09:28		SEQ hospitals deescalated		OCS				
5	11:00		Snapshot: 14 pending, 59 active		OCS				OpCen
6	11:10		SEQ hospitals - MOD escalation		OCS				
7	15:15		Snapshot: 9 pending, 72 active						
8	17:25		GoS: 472 presented, 97% GoS10						
9									
10									
11									
12									
13									
14									
15									
16									

RTI Release

HOSPITAL STATUS LOG								
Hospital	Status/ Escalation Level	Date Initiated	Time Initiated	Date Changed	Time Changed	Time On Status	Initiated By	Action/Outcome
THH	Capacity Alert	14/04/22	11:00				District Nurse Manager	Redirect until 2000hrs

RTI Release

DOH RTI 3376

Were there any Significant Operational Incidents/Issues *(M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?*

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Were there any Significant Patient Care/Clinical Issues *(high acuity cases)?*

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

RTI Release

Back To Main Page

How many cases were upgraded or downgraded during the shift?

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

Back To Main Page

How many cases were upgraded or downgraded during the shift?						
LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

Staffing Issues (Late Log Ons/ Late Shift Starts)									
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI Release

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (If Appropriate)	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (If Appropriate)	
Comments (Essential Additional Information)									

RTI Release

PEER SUPPORT ACTIVATIONS

Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
12:15	[redacted]		OPCENS	SOU	[redacted]	[redacted] single GSW to head	GCS 4, tx by helo, deceased enroute	Peer support activation as per request from OCM		OCS

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)

Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)

Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

RTI Released

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLI	Incident Address	Stated Problem/Incident	Entered By

RTI Release

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release

Were any PTS cases required to be handed over to Acute and was there any impact on Acute?					
Incident	LASN	Coding	Time	Reason	Operational Impact

RTI Release

3rd Party Trip Information									
Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By
SOU -	GOL		GCP	BUR	EOS, currently ramped	QAS			OCS

RTI Release

DOH RTI 3376

QUEENSLAND AMBULANCE SERVICE
OPERATIONS BRIEF V2.11.2

Queensland Government

SOUTHPORT

SHIFT: NIGHT 14/04/2022

OCS: [redacted]

OCS (AFTERNOON):

CDS: [redacted] (Deployment), [redacted] (Clinical)

SENIOR OPS SUPER(S):

GOL: [redacted] 12-00 + (EA) , OS - [redacted]

MST: [redacted] 14-00 + (EA), OS - [redacted] 18-06

WTM: [redacted] 12-00 +(EA),

[redacted]

RTI Release

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/ OpCen
1	02:45		Actve code 1 x 23, code 2 x 2. Pending code 1 x 3, code 2 x 14, code 3 x 4, code 4 x 3.	51 x 000 calls answered GOS 82.4.	OCS				
2									
3									
4									
5									
6									
7									
8									
9									
10									
11									
12									
13									
14									
15									
16									

RTI Release

HOSPITAL STATUS LOG								
Hospital	Status/ Escalation Level	Date Initiated	Time Initiated	Date Changed	Time Changed	Time On Status	Initiated By	Action/Outcome
THH	Redirection	4/04/22	14:00	15/04/22	05:00	255:00		Review 0900 15/04/22

RTI Release

Were there any Significant Operational Incidents/Issues *(M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?*

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	GOL		05:18	Boat fire inside garage of a 9-unit block of apartments - unit complex has elderly residents - 3 residents unaccounted for.	**RESPONSE**: OS, HARU, CCP POD, ITO, 2 x ACPII crews - Fire contained QFES can stand down **OUTCOME**: Nil patients - QFES standing down QAS	CDS

Were there any Significant Patient Care/Clinical Issues *(high acuity cases)?*

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

RTI Release

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

RTI Release

Back To Main Page

How many cases were upgraded or downgraded during the shift?

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

Back To Main Page

How many cases were upgraded or downgraded during the shift?						
LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

Staffing Issues (Late Log Ons/ Late Shift Starts)									
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI Release

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By
OPS Notified (YES/NO)	Time OPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (If Appropriate)	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By
OPS Notified (YES/NO)	Time OPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (If Appropriate)	
Comments (Essential Additional Information)									

RTI Release

PEER SUPPORT ACTIVATIONS

Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)

Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)

Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

RTI Release

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLI	Incident Address	Stated Problem/Incident	Entered By

RTI Release

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release

Were any PTS cases required to be handed over to Acute and was there any impact on Acute?					
Incident	LASN	Coding	Time	Reason	Operational Impact

RTI Release

3rd Party Trip Information									
Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By

RTI Release

DOH RTI 3376

150422 DAY SOUTHPORT OPCEN BRIEF

QUEENSLAND AMBULANCE SERVICE
OPERATIONS BRIEF V2.11.2

Queensland Government

SOUTHPORT

SHIFT: DAY 15/04/2022

OCS: [redacted]

OCS (AFTERNOON):

CDS: [redacted]

SENIOR OPS SUPER(S):

GOL: [redacted] 06-18 + EA

MST:

WTM:

[redacted]

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/ OpCen
1									
2									
3									
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7									
8									
9									
10									
11									
12									
13									
14									
15									
16									

RTI Release

HOSPITAL STATUS LOG

Hospital	Status/ Escalation Level	Date Initiated	Time Initiated	Date Changed	Time Changed	Time On Status	Initiated By	Action/Outcome

RTI Release

Were there any Significant Operational Incidents/Issues *(M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?*

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	WTM		12:52	lost on trails,	**RESPONSE:** Bravo, OIC, R500. SOS **SITREP:** Located patient @1457 **OUTCOME:** Clear on scene. Nil tx required	CDS

Were there any Significant Patient Care/Clinical Issues *(high acuity cases)?*

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	GOL		11:02	in labour. 41/40. delivery	**RESPONSE:** Bravo. Extra bravo, CCP. HARU attached on sitrep **OUTCOME:** Code 1 tx to GCUH with CCP and HARU on board	CDS
	GOL		15:25	Bus vs Car	**RESPONSE:** Bravo x2, CCP, HARU, SOS **SITREP:** 4x grean, 2x yellow. Yellow mid **OUTCOME:** Tx 2 patients to GCUH	CDS

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
	GOL		11:23	not responsive, DIB	**RESPONSE:**Bravo crew**SITREP:**Sig 4. Delayed on scene**OUTCOME:**Sig 4	CDS

RTI Release

[redacted]	MST	[redacted]	12:38	[redacted] Car vs Motorbike. Unconcious [redacted]	**RESPONSE:** 2x single officers, Bravo crew, CCP, Med Director [redacted]	CDS [redacted]
	WTM	[redacted]	15:53	[redacted] deceased. [redacted]	**RESPONSE:** Bravo crew [redacted] **OUTCOME:** Sig 4	CDS [redacted]
	WTM	[redacted]	17:00	[redacted] unconcious, not breathing, cold	**RESPONSE:** Alpha crew **SITREP:** Sig 4. QPS req **OUTCOME:** Sig 4	CDS [redacted]

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

RTI Release

Back To Main Page

How many cases were upgraded or downgraded during the shift?

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

Back To Main Page

How many cases were upgraded or downgraded during the shift?						
LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

Staffing Issues (Late Log Ons/ Late Shift Starts)									
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI Release

Paramedic Occupational Violence Incident

Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By
	1643	&	GOL		OS advised crew were spat at.	Physical Violence		OS SOS PSDU	OCS
QPS Notified (YES/NO)	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priority One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
YES			PRIORITY ONE	NON-EXISTENT	Req follow up for possible note				
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident

Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By
QPS Notified (YES/NO)	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priority One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

RTI Released

PEER SUPPORT ACTIVATIONS

Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
			GOL			Pt intubated				
			MST			Single veh MBA,				

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)

Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)

Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

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COMPLAINTS

Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS

Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLI	Incident Address	Stated Problem/Incident	Entered By

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Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

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Were any PTS cases required to be handed over to Acute and was there any impact on Acute?					
Incident	LASN	Coding	Time	Reason	Operational Impact

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3rd Party Trip Information									
Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By

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