

## Destination 2030: A summary

Our vision is to provide Great Care for Central Queenslanders. We will deliver that care locally and as close to patients' homes as possible.

By 2030, all our clinical and staff information will be digital with real-time access anywhere and anytime to clinical information to improve the care we deliver. We will digitally connect to our General Practitioners and other health partners to provide seamless care every time to patients and consumers. Our services will be designed and delivered around the needs of our consumers. Fewer patients will need to travel out of Central Queensland as we develop high quality specialist services at our regional hospital in Rockhampton. Expanded Telehealth and a regional clinical network approach will help us deliver even more care locally at our hospitals across Central Queensland. We will provide great care everywhere we deliver it.

CQ Health will be the best place for health staff across Queensland to work and our consumer experience will be amongst the best in the country. In partnership with our regional universities we will excel in regional clinical research which is rapidly translated into improvements in our services locally; meaning better clinical care and better outcomes for our patients. We will also provide one of the best learning and development environments for health staff across Queensland. Our partnerships across Central Queensland will help us to improve life expectancy for Central Queenslanders and to tackle the significant health challenges facing our communities now. We will work closely with our Indigenous communities to close the gap and to deliver services that are responsive and effective.

We will invest in and develop our regional hospital at Rockhampton to provide a broader range of important specialist services for our patients across Central Queensland and beyond so that our residents don't need to travel to Brisbane as often, and we will deliver care sooner where this will help to improve health. We will invest in our hospital in Gladstone, not only building an exceptional new emergency department, but also investing in surgical and ambulatory care support to provide better services to residents of the Gladstone and Banana regions.

We will invest in developing Biloela and Emerald hospitals as larger centres supporting a broader range of hospital and health services for Banana and Central Highlands, and we will support the important role our network of hospitals and multi-purpose health services across Central Queensland play in providing healthcare to our rural and remote communities.

Our out-of-hospital services have critical roles to play in supporting our patients and consumers to receive their care at home and in the community rather than in hospital wherever possible; and we will develop and expand these roles to have even greater impacts on the health of our residents. The transformation of public health, mental health, community health, dental health, aged care and other health services will reduce emergency department visits and hospitalisations.



# Destination 2030 Great Care for Central Queenslanders



**Our vision**  
Great Care for Central Queenslanders

**Our mission**  
Great people, delivering quality care and improving health

**Our values**

- Care**  
We are attentive to individual needs and circumstance
- Integrity**  
We are consistently true, act diligently and lead by example
- Respect**  
We will behave with courtesy, dignity and fairness in all we do
- Commitment**  
We will always do the best we can all of the time

Destination 2030 supports the *My Health, Queensland's Future: Advancing health 2026 principles*

**Our objectives**



**Our ambition for 2030**

- Great Care for Central Queenslanders
- 10,000 fewer lives lost to smoking related disease, and a broader strategy to address obesity, diabetes, alcohol and mental wellbeing
- Care close to home: 10,000 fewer patient journeys for Central Queenslanders as we develop our regional specialist hospital, expand our Telehealth services and develop our clinical network of 'hub and spoke' services
- Best patient experience in Queensland
- One of the best staff experiences in Australia
- Digital revolution to connect health across Central Queensland, improving safety and clinical outcomes
- Consumers engaged in everything we do, and a digital transformation providing consumer access to health anytime, anywhere
- Closed the gap in indigenous life expectancy
- Centre of translational research expertise which improves care here in Central Queensland
- Great partnerships delivering exceptional care, excellent learning and clinical research
- Major investment program to transform care, access, outcomes and experience
- Centre of learning excellence for rural medical, nursing, allied health and Indigenous health staff

**Out-of-hospital services**

We will transform care with our community health, allied health, mental health, oral health, aged care and other services to support patients to receive care in their own homes or at their local hospitals wherever possible.

**Gladstone Hospital**

A centre for hospital care, emergency care and day surgery excellence optimising outreach services to deliver care closer to home in the Gladstone and Banana rural communities.

**Rockhampton Hospital**

A regional centre of expertise, providing important specialist services in cardiovascular, cancer, surgery, trauma and women's and children's services to communities across CQ and to the wider mid-Queensland region.

**Rural and remote**

Develop Biloela and Emerald hospitals as key hubs for Banana and Central Highlands. A network of supporting multi-purpose health services and local hospitals in Banana, Central Highlands, Capricorn Coast, Mount Morgan and Woorabinda providing local access.

**Closing the gap**

Develop the cultural safety of our services, transform the life expectancy gap, and provide targeted services to support earlier diagnosis, intervention and treatment in a culturally safe manner.

