

## Appeals

### Overview

The Queensland Intensive Care Training Pathway is governed by Queensland Health, and Queensland Health's human resource policies provide the framework for the resolution of complaints, appeals and access to feedback on recruitment and selection decisions. Applicants can view Queensland Health's human resources policies on the following website: [www.health.qld.gov.au/system-governance/policies-standards/doh-policy](http://www.health.qld.gov.au/system-governance/policies-standards/doh-policy).

### Selection decisions

#### Feedback

In accordance with the Queensland Health *Recruitment and Selection Human Resources Policy B1 (QH-POL-212:2020)*, eligible applicants can request post-selection feedback from a selection panel member. Unsuccessful applicants will be advised in their unsuccessful letter that they can request feedback.

A member of the selection panel will provide timely, specific and constructive post-selection feedback, sufficient to explain to the applicant why they were not successful. Applicants seeking feedback on their application should request this by emailing the pathway: [QldICUTraining@health.qld.gov.au](mailto:QldICUTraining@health.qld.gov.au).

Feedback to applicants will be provided verbally unless otherwise advised. Applicants must ensure that they provide a contact phone number as part of their feedback request.

#### Appeals

Chapter seven of the *Public Service Act 2008 – Appeals and Reviews* is applied to Queensland Health employees via the *Public Service Regulation 2008*. The chapter sets out the categories of employees who can appeal specific decisions, such as promotion and transfer decisions. The Public Service Commission [Appeals Guide](#) and [Appeals \(Directive 03/20\)](#) detail the eligibility for each type of employee and the types of recruitment and selection decisions that can be appealed. These documents can be accessed through the Public Service Commission website [www.qld.gov.au/gov/appeal-decision-affecting-your-employment](http://www.qld.gov.au/gov/appeal-decision-affecting-your-employment).

Timeframes for lodging appeals are set out in the Public Service Commission [Appeals Guide](#).

### Further information

Pathway trainees can contact the intensive care training pathway office for further assistance in relation to feedback, complaints, grievances and appeals: email [QldICUTraining@health.qld.gov.au](mailto:QldICUTraining@health.qld.gov.au).