

Purpose of this document

Jacaranda Place’s Model of Service (MOS) details the target population, the functions, operation and governance involved in the delivery of high quality and safe mental health services for adolescents with severe and complex mental health issues within the new centre. This visual summary outlines some of the core elements of the full MOS.

Service snapshot – who is Jacaranda Place for?

Adolescents across Queensland with a primary diagnosis related to severe and complex mental health issues, who would likely benefit from an extended treatment and rehabilitation model, who haven’t been responsive to other care options (suite of service elements) and can be safely managed in a sub-acute setting.

A ADOLESCENT

Jacaranda Place supports individuals who

1. Will generally be aged between 13 and 18 at the time of admission. However, the intake panel may include young people up to 21 who have developmental needs more effectively treated by an adolescent model.
2. Have symptoms that are severe, probably persistent, and associated with some level of risk to themselves and or others.
3. Have a primary mental health diagnosis, which may be associated with complexities.

E EXTENDED

The centre provides one phase of the treatment process

- Planning for an adolescent’s transition from the centre to less restrictive services commences at admission (e.g. maintaining relationships outside of the centre) to facilitate a smooth and integrated progression in care. The model has a target length of stay up to six months but is not a substitute for individual clinical care planning.

T TREATMENT

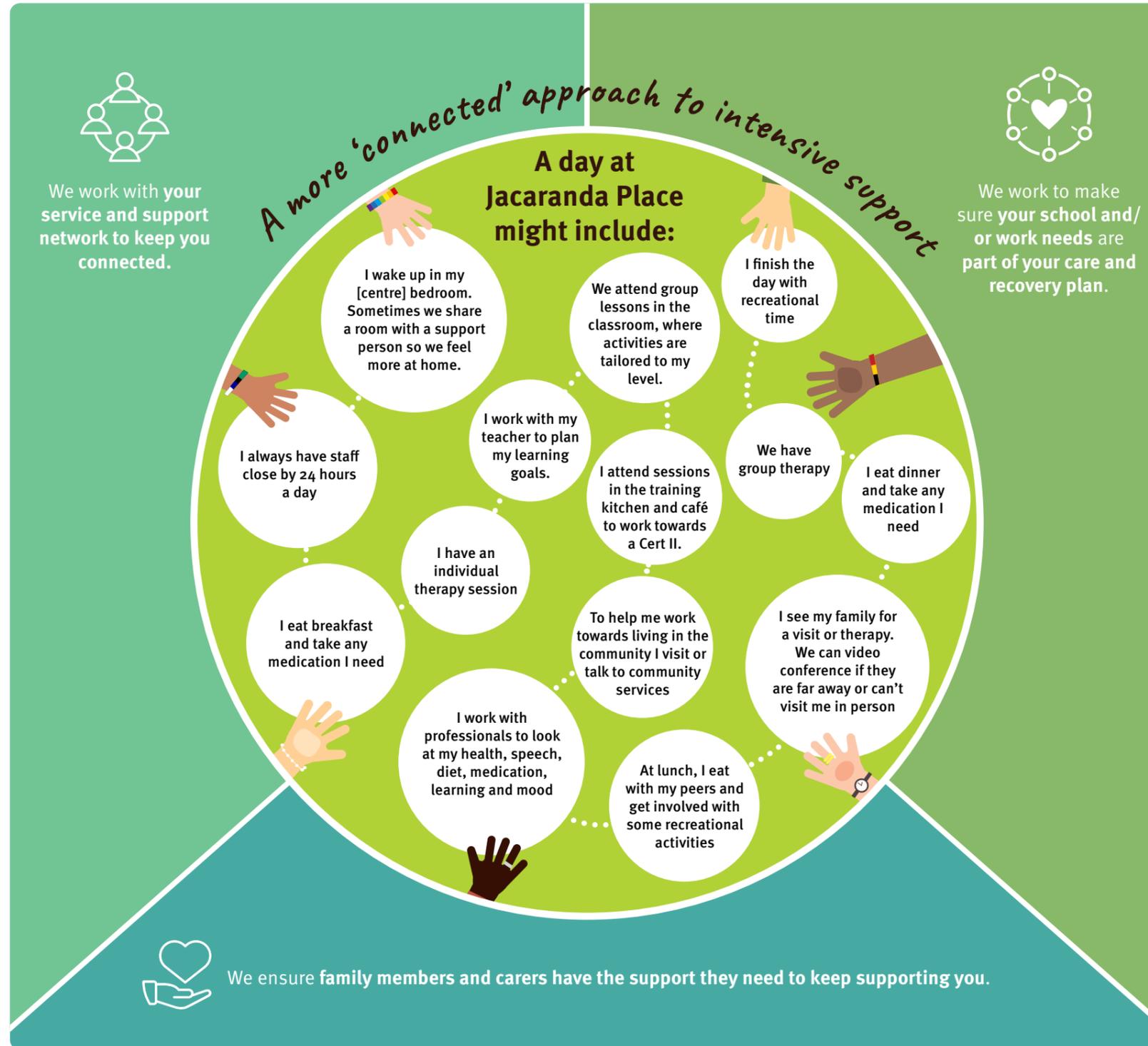
The centre integrates assessment, treatment and support services around each adolescent in partnership with the Department of Education (DoE):



C CENTRE

The built environment has been specifically designed to foster integrated adolescent care

- The physical building has been carefully co-designed with consumers and carers to create a safe, inclusive environment for adolescents that supports their treatment, education relationships in a residential setting.



The model puts the adolescent at the centre of care.

- 1 The REFERRAL PROCESS is the first step to understanding the adolescent’s individual needs and identifying shared expectations.
- 2 ASSESSMENTS are carefully undertaken to support holistic care.
- 3 Adolescents create their own meaningful plan for RECOVERY AND RELAPSE PREVENTION.
- 4 Co-ordinated, evidence informed CLINICAL AND EDUCATIONAL/ VOCATIONAL INTERVENTIONS is provided through multidisciplinary, collaborative partnerships for adolescents.
- 5 Adolescent’s individual needs are closely monitored and reviewed to ensure their physical and psychological SAFETY in the centre.
- 6 The team will REVIEW each adolescent’s case at least weekly.
- 7 CONTINUITY AND CO-ORDINATION of care will be a constant focus, especially during TRANSITIONS IN CARE.

See page 2 for more details

Jacaranda Place works best when...

- ✓ We value the adolescent’s perspective and work together to develop tailored interventions for them
- ✓ We involve adolescents and their family/carers/ other service providers in all aspects of care and recovery planning and delivery
- ✓ There is a culture of openness and responsiveness to feedback from all service users
- ✓ Our physical environment is maintained as a place to support healing
- ✓ Existing relationships are actively supported and integrated into holistic care and recovery planning (as a key contributor to positive future mental health outcomes)

