Acknowledgement

Thanks to all who have contributed, participated and been involved in the development of this Aboriginal and Torres Strait Islander Supports Reference Guide. Our thanks especially to our traditional custodians, the Gubbi Gubbi/Kabi Kabi and Jinibara peoples on whose lands we provide services, for their support in the development of this document.

Sunshine Coast Hospital and Health Service authors:
Community Integrated and Sub-Acute Services - Aboriginal and Torres Strait Islander Health Team
Sharon Barry - Program Manager
Sunni Jamieson - Assistant Project Officer

Mental Health and Addiction Services:
Cultural Healing Program:
Jennifer McClay, Anne Humbert, Donna McLeod and Christine May

Alcohol and Other Drugs Team:
Sven Manse

With our thanks also to our Communications and Corporate Affairs Team for their time spent on this project.

Online version can be found at: https://www.health.qld.gov.au/__data/assets/pdf_file/0039/835986/A-and-TSI-Services-Ref-Guide.pdf
**RAP Artwork (cover art)**

The story of our RAP is represented in painting by Aboriginal and Torres Strait Islander students attending Nambour State College, facilitated by local Gubbi Gubbi artist Brent Miller. The artwork symbolises the student's individual ideas of reconciliation to create the story of the journey that has been, and the future that lies ahead.

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**Students**

Sebastian BROWN-KIRO, Ethan DAISY, Allawah CHILLY, Jaiva DAVIS, Shary HONNER, Shelby JONES, Nancy SULLIVAN, Zoe BROWN-KIRO, Chelsea HANCOCK, Alyssa TODD, Zarley HODGES, Mananji FLEITER, Izack ROBERTS and Kye GALEA.
General Health and Wellbeing

Sunshine Coast Hospital and Health Services (SCHHS):

Aboriginal and Torres Strait Islander Health Team, Sunshine Coast and Gympie – Health Team webpage

Hospital Liaison Officers:

A cultural connection for patients and their families who are staying in our health facilities and for staff working within SCHHS. Provide advocacy for Aboriginal and Torres Strait Islander people and their families or carers ensuring patients receive optimal care and respect during hospital stays.

Sunshine Coast University Hospital ........................................ 5202 0022
Nambour General Hospital - (Female) .................................. 5470 6318
- (Male) ......................................................... 5470 5316
Maleny and Caloundra Health Services .................................. 5436 8894
Gympie General Hospital ..................................................... 5489 8452

Community Health Program:

Provides community based supports for social, emotional and cultural health and well being. Delivery of programs in community and schools, Jabba Jabba Child Immunisation (Gympie), Mens’ and Womens’ business.

Caloundra ................................................................. 5436 8552
Nambour ................................................................. 5479 9608
Gympie ..................................................................... 5489 8624

Preventable Hospitalisation Program:

Diabetes support, Health Promotion and Exercise Physiology, Eye Health and case management for clients with complex health needs.

Caloundra ................................................................. 5436 8552
Nambour ................................................................. 5479 9852
Gympie ..................................................................... 5489 8567

Community Health Centres:

Diabetes, Child Health, Nutrition, Parenting Programs, Allied Health, Anti and Post Natal Care.

Caloundra, West Terrace .................................................. 5436 8552
Maroochydore, 60 Dalton Drive ........................................ 5202 9510
Nambour, Nambour General Hospital, Blackall Tce .............. 5450 4750
Noosa, 14 Bottlebrush Ave .............................................. 5448 0044
Gympie, 20 Alfred Street ................................................ 5482 1212

Hospitals and Health Services:

Sunshine Coast University Hospital (SCUH) ....................... 5202 0000
6 Doherty St, Birtinya Qld 4575

Nambour General Hospital (NGH) .................................... 5470 6600
Hospital Rd, Nambour Qld 4560

Caloundra Health Service, West Tce ................................. 5436 8500
Minor Injuries and Illness Clinic (MIIC)
9.00am to 9.00pm, seven days

Gympie Hospital ......................................................... 5489 8444
12 Henry Street, Gympie Qld 4570

Maleny Soldiers Memorial Hospital ................................. 5494 2208
17 Bean Street, Maleny Qld 4552
Health Services—Dental and Child Health

Sunshine Coast Hospital and Health Service - Dental Services

Oral Health (Dental) Services for Adults:

Dental Hotline ................................................................. 1300 300 850
Caloundra Dental Service (on Hospital grounds) .................. 5436 8801
Nambour Dental Service (on Hospital grounds) ................. 5470 6758
Kawana Dental Service (Kawana Island Blvd) .................... 5438 4200
Noosa Dental Service (Noosa Community Health) ............ 5449 5900
Gympie Dental Service (on Hospital grounds) ..................... 5489 8437

Oral Health for Children and Teens (2-17yrs)

Caloundra School Dental ..................................................... 5491 1311
Nambour School Dental ..................................................... 5441 2763
Maroochydore School Dental ............................................. 5443 3929
Gympie area bookings ....................................................... 5489 8437
Kawana area bookings ...................................................... 5438 4200
Noosa area bookings ......................................................... 5449 5900

Youth and Family matters

Child Health Services—Sunshine Coast Hospital and Health Service (SCHHS)
Child Health Access .......................................................... 5319 4824
E: childhealthaccess@health.qld.gov.au

The Child, Youth and Family Service (CY & FH) is a free SCHHS service, providing highly trained health professional support to families. Parents may self refer to some services.


Family Relationship Advice Line ....................................... 1800 050 321
www.familyrelationships.gov.au

Reachout – https://au.reachout.com/ ............................... 1800 551 800
Online information, support and resources about mental health issues to help their clients improve resilience and coping skills.

SunnyKids – Buddies and School Programs ....................... 5479 0394
www.sunnykids.org.au

IFYS Youth Support Programs ........................................ 5438 3000
Varying support programs for young people experiencing hardship.

Circles of Support (COSY) – Community Solutions ................ 1300 621 499
Supporting young people at risk with case management, referrals and group programs – E: info@communitysolutions.org.au

Relationships Australia—Qld (RAQ) ............................... 1300 364 277
Providing culturally respectful counselling and support services Australia-wide— Mon to Fri 8.00am to 8.00pm / Sat 10.00am-4.00pm

Community Action—Gympie ............................................. 5482 6188
Emergency Accommodation (16-25yrs), information, support and referrals for youth related issues (12-25yrs)

Scar Tree Youth Mentoring ................................................. 0474 506 936
Aboriginal youth support and mentoring. PO Box 496 Moffat Beach Qld 4551
E: john@scartreeyouthmentoring.com.au
**Womens' business supports**

<table>
<thead>
<tr>
<th><strong>Gympie and District Women’ Health Centre</strong></th>
<th>5483 6588</th>
</tr>
</thead>
<tbody>
<tr>
<td>Providing counselling, Womens’ Sexual Health support, yoga groups and more located at: 21 Alfred St, Gympie</td>
<td><a href="http://www.gwhc.com.au">www.gwhc.com.au</a></td>
</tr>
<tr>
<td>E: <a href="mailto:gwhealth@spiderweb.com.au">gwhealth@spiderweb.com.au</a></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Cooroy Family Support Centre</strong></th>
<th>5447 7747</th>
</tr>
</thead>
<tbody>
<tr>
<td>Providing support for Women and children affected by domestic and family violence. Affiliated with Sunny Kids Inc.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>NCACCH—Womens’ group</strong></th>
<th>5436 9800</th>
</tr>
</thead>
<tbody>
<tr>
<td>Regular gatherings with guest speakers sharing about health, nutrition, exercise, craft, movie days and more.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Nanna Bills Mum’s and bubs program (NCACCH)</strong></th>
<th>5436 9800</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>&quot;Little beginnings&quot; Young Mums Program</strong></th>
<th>5482 6188</th>
</tr>
</thead>
<tbody>
<tr>
<td>(15-25yrs) Pregnancy and up to 12 months in Gympie run by Community Action Youth.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Coastal Womens’ Health Clinic</strong> – Maroochydore</th>
<th>5452 7349</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th><strong>North Coast Women’s Health Centre</strong> – Mooloolaba</th>
<th>5444 8077</th>
</tr>
</thead>
</table>

**Social Groups:**

| **Gympie Mums’ Group—“Sprouts”** | |
|---------------------------------| |
| Free (no-judgement) group, sharing a cuppa, information and support while kids play. A place to meet new people in a respectful environment. | |

**Health hotlines:**

<table>
<thead>
<tr>
<th><strong>13 HEALTH</strong></th>
<th>13 43 25 84</th>
</tr>
</thead>
<tbody>
<tr>
<td>State based crisis support for health concerns including mental health</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Health Direct</strong></th>
<th>1800 022 222</th>
</tr>
</thead>
<tbody>
<tr>
<td>24hr phone advice line for non urgent health concerns. Registered nurses to talk to. Symptom checker.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Pregnancy, birth and baby helpline</strong></th>
<th>1800 882 436</th>
</tr>
</thead>
<tbody>
<tr>
<td>General advice and counselling about pregnancy, childbirth and parenting for the first year.</td>
<td></td>
</tr>
</tbody>
</table>

**Mens' business supports**

Services offering support and referral for all men and their families on relationships, health, parenting advice as well as supports with social and emotional wellbeing and domestic violence.

**Aboriginal and Torres Strait Islander Health Team - Sunshine Coast Hospital and Health Service:**

<table>
<thead>
<tr>
<th><strong>Gibir Galangur Mens’ Groups</strong> – Kawana</th>
<th>5479 9608</th>
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<tbody>
<tr>
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</table>

<table>
<thead>
<tr>
<th><strong>Mens’ Worry Up Group</strong> – Gympie and Nambour</th>
<th>5479 9608</th>
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<tbody>
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</table>

**Mens sheds:** – [www.mensshed.org](http://www.mensshed.org) | 1300 550 009 |

<table>
<thead>
<tr>
<th><strong>Buderim, Mill Road</strong></th>
<th>0414 379 932</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Caloundra, Queen St</strong></td>
<td>0408 058 233</td>
</tr>
<tr>
<td><strong>Edgewater, MacDonald Rd, Bli Bli</strong></td>
<td>5450 0851</td>
</tr>
<tr>
<td><strong>Glasshouse, Peacher Rd</strong></td>
<td>0400 815 419</td>
</tr>
<tr>
<td><strong>Maroochydore, Depot St</strong></td>
<td>0407 624 459</td>
</tr>
<tr>
<td><strong>Nambour, Colless Lane</strong></td>
<td>5441 2527</td>
</tr>
<tr>
<td><strong>Noosa, Wallum Lane</strong></td>
<td>0402 595 094</td>
</tr>
<tr>
<td><strong>Northside Aboriginal and Torres Strait Islander Mens’ shed, Zillmere</strong></td>
<td>0420 814 312</td>
</tr>
</tbody>
</table>
Elders Supports

Older Persons Programs (Uniting Care) ................................. 1300 135 500
Callers can ask to speak to our Aboriginal Health Worker, happy to take your call
www.seniorsenquiryline.com.au

My Aged Care (MAC) .............................................................. 1800 200 422
Assessment for and access to home/aged care services. Help to stay independent

Nandjimadji Art Group (Suncare) ........................................ 1800 786 227
Participation at group is assessment based please call to discuss.
Enquiries can via email – info@suncare.org.au
Or Facebook – https://www.facebook.com/NandjimadjiArtGroup/

Elder Abuse Prevention Unit and hotline .................................. 1300 651 192

Case Worker Service (Sunshine 60 and Better Grp) .................. 5444 5833

IUlH Home Support and Elder Respite ................................. 1800 802 265

Older Persons Mental Health Team (SCHHS) ......................... 5450 4700
Based at Nambour Community Health, Currie St Nambour

Department of Veterans Affairs (DVA) ................................. 1800 555 254

Veteran Home Care and Assistance .................................. 1300 550 450

Community Solutions ......................................................... 1800 448 654
Grandparents as Parents project support for grandparent carers.
E: tendai.dawkins@communitysolutions.org.au

Disability Support Services

An easily accessible directory of community support services, helping Qld families
find support. (Child safety and QFCC collaboration)

Community support, improving access to activities and flexible respite.

Diversicare .......................................................... 1800 632 447 for new referrals or 5491 6955
NDIS and Commonwealth Home Support provider of home care

NuunaRon Art Group – referral through NCACCH .................. 5346 9800
An Art and Yarning group for identified persons living with a disability. Tuesdays
in Nambour – E: pir@NCACCH.org.au

FPDN is committed to promoting the rights, interests and wellbeing of people with
disability. Referrals to partnering organisations for individual support.

National Disability Insurance Scheme (NDIS) information:

NDIA National Office ......................................................... 1800 800 110
www.ndis.gov.au

Carers Qld (Local area Coordinator) .................................... 5409 3301
maroochydore@ndis.gov.au

Carers’ Australia .............................................................. 1800 242 636

Community Solutions ......................................................... 1800 448 654
http://communitysolutions.org.au/services-location/
Emergency relief

Salvation Army................................................................. 1300 371 288
Lions inPlace (Nambour).......................................................... 5441 3837
St Vincent de Paul ................................................................. 5491 8202
E: caloundra.shop@svdpqld.org.au

Suncoast Christian Care.......................................................... 5441 4877
E: mail@suncoastcare.com.au

Integrated Family and Youth Service (IFYS)
Community Support Coolum ............................... 5438 3000 or 0435 532 027
Beerwah Community Centre ................................................. 5494 0050
Maroochydore IFYS Youth Shelter ............................... 5479 2499
E: shelter@ifys.com.au

IFYS—Emergency Relief .......................................................... 5438 3000
E: er@ifys.com.au

Sleeping Rough Supports:

The Shack Community Centre – Price St, Nambour .......................... 5441 5928
Mentoring and support for young people, community meals weekdays, shower
facilities, emergency relief—food, blankets.

United Synergies (Homelessness Service) ......................... 5442 4277
Homeless Persons Information Qld ................................. 1800 474 753
Community Action Housing Service – Swags available .......... 5482 8959
Aboriginals hostel Ltd. – www.ahl.cov.au

Women's and Children's crisis accommodation

Domestic Violence Hotline (DV Connect) ........................... 1800 811 811
Can suggest emergency accommodation options in Queensland.
http://www.dvconnect.org/

Services with short term accommodation:
Supported accommodation for women and children affected by family violence.

Kyabra Inplace ................................................................. 5441 3837
Sunshine Sanctuary ........................................................... 5472 2785
Najidah Women and Children Refuge ............................ 5479 0394
House – Community Action—(youth) ............................... 5482 7973
Lily House ........................................................................ 0421 451 514
Sonshine Sanctuary ........................................................... 5472 2785

Domestic Violence counselling support:
Cooroy Family Support Centre ......................................... 5447 7747
Providing support for Women and children affected by domestic and
family violence. Affiliated with Sunny Kids.

Gympie and District Womens' Health Centre ......................... 5483 6588

Suncoast Cooloola Outreach Prevention and Education (SCOPE) .... 5430 9300
http://www.scopedv.org/

Laurel Place—Gympie/Murgon .............................................. 5482 4421
Mooloolaba ................................................................. 5443 4711
Providing culturally safe counselling and groupwork for children, families and
adults. Referral can be from the client or a health professional.
Addiction support services

**Sunshine Coast Hospital and Health Service:**
Alcohol, and Other Drugs Service (AODS)
Nambour community Health – Currie St, Nambour
Counselling and therapy for individuals, families and couples with alcohol and drug related problems ........................................... 5319 4899

**ADI S 24hr Alcohol and Other Drug Information** .................................. 1800 177 833
Referral to Biala City Community Health Centre for outpatient and inpatient detox support, opioid replacement therapy and counselling.

**Inpatient Drug and Alcohol Detox Services:**
Royal Brisbane and Womens Hospital (RBWH)
Inpatient medically supervised detoxification (moderate to severe dependence) Admission requires direct application via RBWH
Emergency department 8am to 8pm - 7days ............................... 3646 8705

Salvation Army services:
Moderate to low dependence detoxification and recovery support.

**Moonyah – Red Hill (Brisbane)** .......................................................... 3369 0922
E: brs@au.salvationarmy.org

**Fairhaven – Southport (Gold Coast)** ................................................... 1300 111 827

**Other Government Drug and Alcohol Support Services:**
QuIHN – Sunshine Coast Mon to Fri 9am to 7pm .................................. 5443 9576
Peer support, needle exchange, Hepatitis and AIDS prevention and education, counselling, intervention and referral.

**Community Diversion Programs** ...................................................... 5202 9500
Advice and support for clients diverted from the justice system through the Police Diversion Program (PDP), Illicit Drugs Court Diversion Program (IDCDP), QMERIT Program and Changing Violent Behaviour Program (CVB).

Addiction support services

**Residential Rehabilitation/Recovery Services:**

**Najara Therapeutic Community** ..................................................... 5476 0877
Group work and individual support with professionals aiming to address specific needs of clients. Nambour based, activities are designed to promote personal change. – E: info@whos.com.au

**Lucinda House (Oz Care) - Brisbane** ................................................... 3371 1409
Fairhaven, Gold Coast ...................................................................... 5630 7939

**Community based AODS support:**
Drug Arm .......................................................................................... 1300 656 800

**Addiction Support Hotlines:**
Alcoholics Anonymous (AA) ............................................................. 5476 2166
Alateen ............................................................................................ 5479 6256
Quitline ............................................................................................ 13 18 48
Narcotics Anonymous ................................................................. 5441 7706
Nar-Anon Family and Friends .................................................... 5452 7257
Clean Needle Helpline (24hr) ..................................................... 1800 633 353
Family Drug Support (24hr) ....................................................... 1300 368 186
Gambling Help Line ........................................................................ 1800 858 858
Gamblers Anonymous (Newmarket, Brisbane) ...................... 0467 655 799

**Family Drug Support line** ............................................................... 1300 368 186
SECTION 3

Mental Health services

Sunshine Coast Hospital and Health Service - Mental Health and Addiction Service

Mental Health and Addiction Services — Sunshine Coast University Hospital
general enquiry line ................................................................. 5202 2217

Cultural Healing Program - Indigenous Mental Health
Providing a social, emotional cultural and spiritual support. Incorporating
triage, assessment, case management and referral service to other agencies.
Based at Nambour and Gympie.

Nambour – Centenary Square, Currie Street......................... 5450 4700
M: 0414 671 534 or 0419 028 308

Gympie - 20 Alfred St Gympie ........................................... 5489 8777
M: 0419 537 878 or 0439 406 670

Continuing Care Team (CCT)
Provides multi-disciplinary case management for people affected by mental
ilness which affects their access to community inclusion support services.
Nambour................................................................. 5450 4700
Maroochydore................................................................. 5459 6900

Homeless Health Outreach Team (HHOT) .......................... 5319 4800
M: 0438 772 633

Mental Health services

Acute Mental Health Adult Inpatient Units
Acute mental health inpatient units provide short to medium term inpatient
assessment and treatment services for people experiencing serious episodes of
mental illnesses, who are unable to be adequately supported in the community.

Nambour ........................................................................ 5470 6786
Visiting hours 10am to 8pm daily

Sunshine Coast University Hospital ................................... 5202 2266
Visiting hours 11am to 12:30pm and 2:30pm to 8:00pm

ACUTE CARE Team (ACT) - 60 Dalton Drive, Maroochydore

Mental Health Access—Referrals
Access round the clock information and assistance. 1300 MH CALL is a
multidisciplinary Telephone Triage team that provides 24 hour specialist Mental
Health care. A one stop call to access mental health supports when you need it
most.

Sunshine Coast areas after hours ......................... 1300 MH CALL (1300 64 22 55)

24hr outside Sunshine Coast area call .......................... 5202 9500

Child and Youth Mental Health ........................................... 5202 9500
Located at Dalton Drive, Maroochydore.
Provides triage assessment and case management for children and Youth 0 - 18
years. Mental health promotion, prevention and early intervention. Groups, family
therapy and a range of treatment approaches.
Non-Government Mental Health Supports

Primary Health Network (PHN) .................................................... 1300 219 658
Members of the Aboriginal and Torres Strait Islander community can access culturally appropriate care coordination and mental health services provided by culturally competent mental health professionals. Services are supported by Artius Health which helps to direct patients to the right services for their needs. www.ourphn.org.au/mental-health/

Artius – E: info@artius.com.au .................................................... 1300 278 487
Offers a broad range of services from mental health supports such as Psychology to training and recruitment support. – www.artius.com.au

Partners in Recovery ................................................................. 1300 747 724
Connects community members with severe and/or persistent mental illness to care coordinators who help navigate the mental health systems. http://www.partnersinrecoveryscg.org/

Suicide Call Back Service ....................................................... 1300 659 467
Clients with thoughts, concerned about someone, dealing with loss from suicide and health professional guidance https://www.suicidecallbackservice.org.au/

Beyond Blue ............................................................................. 1300 224 636

Lifeline Crisis Number (24hrs) .................................................. 13 11 14

CHIME (Connectedness, Hope, Identity, Meaning and Empowerment)
E: chime@openminds.org.au .................................................... 5348 9100

Mind and Wellbeing Sunshine Coast Psychology ............................................. 5444 6568

Mental Illness Fellowship qld (MIFQ) ........................................... 1800 985 944
E: sunshinecoast@mifq.org.au or 5472 0529

Richmond Fellowship ............................................................... 5472 0529

Sexual Health

Sunshine Coast Hospital and Health Service (SCHHS)
Clinic B7 (Nambour Hospital) ...................................................... 5470 5244
Phone in, self-referrals, cervical screening, STI screening for men and women, contraception consultations

Services outside SCHHS:
Gympie and District Women’s Health Centre ........................................ 5483 6588
Womens’ health clinics for pap smears, sexual and reproductive issues reviewed by a General Practitioner located at 21 Alfred St, Gympie.
Appointment bookings – E: gwhealth@spiderweb.com.au

Sexual Assault Helpline ............................................................. 1800 010 120

Coastal Women’s Health Clinic ............................................... 5452 7349
Specialising in women’s health. For bookings – E: info@cwhc.com.au

Laurel Place (formerly Sunshine Cooloola Service Against Sexual Violence)
Counselling and support for sexual and other assault.
Maroochydore ................................................................. 5443 4711
Gympie/Murgon ................................................................. 5482 7911

LGBTIQ supports

Online information, support and resources about diversity issues, online chats helping community to improve understanding and resilience.


Relationships Australia—Qld—Rainbow Program ......................... 1300 364 277
Police Stations and hotlines:

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Beerwah</td>
<td>Beerwah Parade</td>
<td>5436 5222</td>
</tr>
<tr>
<td>Caloundra</td>
<td>Gregson Place</td>
<td>5439 4444</td>
</tr>
<tr>
<td>Coolum</td>
<td>South Coolum Rd</td>
<td>5440 2777</td>
</tr>
<tr>
<td>Gympie</td>
<td>Channon Street</td>
<td>5480 1111</td>
</tr>
<tr>
<td>Kawana Waters</td>
<td>Nicklin Way, Bokarina</td>
<td>5413 8700</td>
</tr>
<tr>
<td>Maleny</td>
<td>10 Macadamia Dr</td>
<td>5420 5333</td>
</tr>
<tr>
<td>Maroochydore</td>
<td>Cornmeal Pde</td>
<td>5475 2444</td>
</tr>
<tr>
<td>Nambour</td>
<td>Mitchell St</td>
<td>5459 0200</td>
</tr>
<tr>
<td>Palmwoods</td>
<td>Margaret St</td>
<td>5459 0290</td>
</tr>
<tr>
<td>Sippy Downs</td>
<td>Sippy Downs Dr</td>
<td>5409 1333</td>
</tr>
<tr>
<td>Police Link</td>
<td></td>
<td>131 444</td>
</tr>
</tbody>
</table>

Crimestoppers .................................................. 1800 333 000

Court Houses:

<table>
<thead>
<tr>
<th>Location</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Caloundra Magistrates</td>
<td>5420 9000</td>
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Murri Court – Maroochydore .................................. 0436 006 428
Referral through legal representation, service providers, family members or self-referral. Once approved by the Court, a Murri Court Entry interview is conducted with the Court Coordinator and one or two Elders or Respected Persons. This process identifies what service providers clients need to address needs and issues. The Murri Court program usually runs for up to three months however this timeframe can be extended as fits the clients’ needs.

Legal Services

Aboriginal and Torres Strait Islanders Legal Service (ATSILS)
Legal and welfare representation to Aboriginal and Torres Strait Islander people
Ocean Central, Level 2/Suite 11, 2 Ocean Street, Maroochydore QLD 4558
PO Box 266, Maroochydore QLD 4558 .................................................. 5452 7633
www.atsils.com.au or .................................. free call 1800 012 255 (all hours)

Legal Aid Queensland .................................................. 1300 65 11 88
www.legalaid.qld.gov.au

Indigenous Legal Hotline .................................................. 1300 650 143
(local call cost) between the hours of 8.00am – 5.30pm weekdays

Indigenous Family Violence Legal Services (QIFVLS) .............. 1800 887 700
Help Aboriginal and Torres Strait Islander support for family violence and sexual assault matters – E: help@qifvls.com.au

QMERIT (Mon, Wed, Thu and Fri) ............................................ 5470 8104
A Community Diversion Program for defendants on bail charged with illicit drug use offences.
Urgent enquiries on Tuesdays only .................................. 3836 0677
E: qmerit@justice.qld.gov.au
Department of Human Services:

Centrelink Customer Service Centres

Caloundra – 54 Canberra Tce, Caloundra
Kawana – Pt Cartwright Drive, Buddina
Nambour – Cnr Maud and Currie Street

Indigenous Service Officer—Central Qld Zone
5 Maud Street, Maroochydore QLD 4558 ................................. M: 0459 889 017
E: cqld.iso@humanservices.gov.au

Indigenous Service Officer—Kingaroy, Cherbourg and Gympie
27 O’Connell Street  Gympie Qld 4570 ................................. M: 0459 889 013
E: cqld.iso@humanservices.gov.au

Call Centres:

Indigenous Call Centre (Social worker) ................................. 1800 136 380
ABSTUDY .................................................. 1800 132 317
BasicsCard – Balance enquiry ................................. 1800 057 111
BasicsCard – Income management and enquiry ........................... 1800 132 594
Carers Payment and Allowance ........................................ 13 27 17
Centrelink Debts and repayments ........................................ 1800 076 072
Centrelink Employment services ........................................ 13 28 50
Complaints and Feedback .................................................. 1800 132 468
Families – Child Care, Partner Pay, Family Tax Benefit ........................... 13 61 50
Crisis Payment (help in an emergency) .................................... 13 28 50
Medicare Australia
(Aboriginal And Torres Strait Islander Access Line) ....................... 1800 556 955

Housing

Department of Housing and Public Works – Sunshine Coast area
Help with public rental housing, Bond loans, Rental grants and more.
Maroochydore .......................................................... 5352 7333
E: maroochydorehsc@hpw.qld.gov.au

Kabi Kabi Aboriginal Corporation ........................................... 5346 9806
Housing for Aboriginal and Torres Strait Islander People who are members.
Call above number to discuss membership and eligibility.
E: admin@kabikabi.org.au

Coast to Bay Housing Group .................................................. 1300 796 716 or 5451 2900
Information and advice on the rights and responsibilities of tenants as well as help to establish and/or maintain housing in the rental market including private and public housing. Property managers for Kabi Kabi Housing owned homes.

Community Action (Gympie) ................................................... 5482 8959
Supports various programs for community access to affordable housing.
E: housing@communityactiongympie.com.au

Indigenous Business Australia ............................................... 1800 107 107

Residential Tenancies Authority .............................................. 1300 366 311

Homeless Hotline .......................................................... 1800 474 753

Tenants Qld Advice Service .............................................. 1300 744 263
Aboriginal and Torres Strait Islander Resources

Aboriginal and Torres Strait Islander Health Branch (A&TSIHB)
Working to improve Aboriginal and Torres Strait Islander health outcomes, communication, cooperation and problem solving between the various services in health – https://www.health.qld.gov.au/atsihealth

Link Up .......................................................... 1800 200 855 or 3034 8444
Support for people separated from family and culture.
E: contact@qld.Link-up.org.au – www.link-upqld.org.au

Australian Indigenous Health Infonet:
Information on Aboriginal and Torres Strait Islander health statistics and resources
www.healthinfonet.ecu.edu.au

ANTaR (Australians for Native Title and Reconciliation) ............(02) 9280 0060
Working to support justice, rights and respect for Aboriginal and Torres Strait Islander peoples in Australia – https://antar.org.au/

Australian Institute of Aboriginal and Torres Strait Islander Studies (AIATSIS)
Help with family history searches. Information on languages, artefacts and artworks. Research and publications, workshops and training.
https://aiatsis.gov.au

Department of Aboriginal and Torres Strait Islander Partnerships (DATSIP)
Whole of government leadership in policy of, coordination, monitoring and delivery of services to Aboriginal and Torres Strait Islander people in Qld. Specialising in cultural heritage, social policy, employment and business development, reconciliation and more.................................13 74 68

Online directory of Indigenous businesses across Australia.

Sunshine Coast Reconciliation Group Inc..............................................0432 853 998
Promoting reconciliation across the coast by improving education and encouraging mutually respectful and engaging relationships for all.
E: scrgi.enquiries@bigpond.com

Aboriginal and Torres Strait Islander Resources Cultural connections

Gubbi Gubbi Dance Troupe.................................................................0408 446 446
Providing cultural connections through dance, art, traditional welcomes and workshops. – https://www.facebook.com/gubbigubbidinece/

Jinibara People Aboriginal Corporation (JPAC)
Providing Welcome to Country, cultural heritage advice, talks, workshops and the Jinibara Emerging Dance Troupe. – E: admin@ahspecialists.com.au

Nungeena Aboriginal Corporation for Women’s Business
Supporting Women and families through rekindling cultural and spiritual connections. Located in Glasshouse Mountains .................. 5496 9766
E: nungeena@harboursat.com.au

Transport help

Department of Transport and Main Roads .........................................13 74 68
Concessions available for eligible people in Qld via Main Roads.

Community Alternative Transport—SunCare...................................1800 786 227

ComLink .................................................................................... 1300 761 011

Home Support program (IUIH) .................................................1800 802 265
Clients must be currently on a support package with IUIH

Sunshine Coast Council transport support
Council Link ................................................................. 5390 1288
Flexilink trial service .........................................................1300 511 163

Patient Travel Subsidy Scheme (Qld Health).............................5470 5957

Murri’s on the Move ............................................................0414 464 034
https://motm.org.au#
Education and Employment:

University of the Sunshine Coast (USC) - Sippy Downs
General enquiries ................................................................. 5430 1234
Future student enquiries .................................................... 5430 2890
Indigenous Services ......................................................... 5456 5889
Supports learning for Aboriginal and Torres Strait Islander students with arranging on-site cultural activities, loan of study equipment and offering dedicated, culturally safe learning spaces.

TAFE Queensland—Sunshine Coast
General Enquiries ............................................................... 1300 308 233
Indigenous Student Support Officers (ISSOs)...................... 5459 3762
Provide assistance with enrolment, ABSTUDY enquiries, tutor support and referrals to community services and personal supports.

Education Queensland—Aboriginal and Torres Strait Islander Team
Manager, Indigenous Education — Nicole Simone-Dreise
E: Nicole.Simone@qed.qld.gov.au ......................................... 3203 9071
School Watch .......................................................................... 13 17 88

SevGen - Education and Beyond ........................................... 0431 454 333
Facebook: http://www.facebook.com/#!/SGW2012 – E: terri@sevgen.com.au

Job search help
Indigenous WorkStars – Bokarina ...................................... 5334 9911
E: info@workstars.com.au

The GO2 People - Birtinya – https://thego2people.com.au

Community Solutions
Bokarina, Nambour and Maroochydore ............................... 1800 448 654

Community Organisations:

PHN—Central Qld, Wide Bay, Sunshine Coast .............................. 5443 3599
Working with NCACCH to connect to services for culturally safe GPs and child health nurses, Chronic disease management programs, help to stop smoking, Men’s and Women’s health. – https://www.ourphn.org.au/

North Coast Aboriginal Corporation for Community Health (NCACCH)
8/8 Innovation Parkway, Birtinya .............................................. 5346 9800
North Coast Aboriginal Corporation for Community Health (NCACCH) is an Aboriginal Community Controlled Health Service located at Birtinya on the Sunshine Coast, Queensland. NCACCH provides health services to the Aboriginal and/or Torres Strait Islander community members residing in the Sunshine Coast and Gympie region. F: 5443 8899 – www.ncacch.org.au

Institute for Urban Indigenous Health (IUIH) ......................... 1800 802 265
Offer a diverse range of culturally appropriate support services such as over 50s home support, child and maternal health, preventative and allied health
http://www.iuih.org.au/

United Synergies – www.unitedsynergies.com.au
Dedicated to building better lives by helping community, family and individuals achieve a sense of self, place, purpose and belonging.
Tewantin (Head office) ........................................................... 5442 4277
Maroochydore ........................................................................ 5409 4900
E: reception@unitedsynergies.com.au

Nambour Community Centre (Shearer St, Nambour) .................. 5441 4724
Programs, counselling, information and referrals for community clients seeking support – http://www.nambourcc.org/

Indigenous Community Volunteers (ICV)
Hands on help and community lead projects with respect for local knowledge.
Community organisations

Integrated Family and Youth Service (IFYS) ............................... 5438 3000
Working closely with businesses, corporations, governments and other charities we deliver 25 separate accommodation, child protection, counselling and support services throughout the State of Queensland.
Integrated Family and Youth Service aims to provide opportunities, in accepting environments, for children, young people and families to take responsibility for their own lives and to assist them to actively participate in the community of their choice. – www.ifys.com.au

Refocus Child and Family Wellbeing Hub ................................. 5442 3992
Redirecting and Empowering Families through Culturally Unique Services. Petrie Creek Rd, Rosemount Qld 4560. E: info@refocus.org.au – https://refocus.org.au

Gunyah of Wellness—Aboriginal and Torres Strait Islander Health Hub
A health clinic offering a range of services to improve physical, mental, spiritual and family health ................................................................. 5363 0070
E: myhealth@refocus.org.au

Suncare Community Services .................................................. 1800 786 227
Respite, Personal Care, Transport, Home maintenance and modifications, housekeeping and home meals assistance via My Aged Care assessment and referrals.
https://www.suncare.org.au/

Community organisations

Relationships Australia—Queensland ................................. 1300 364 277
Advice, counselling and courses to help improve relationships within families and our community – http://www.raq.org.au/contact

Community Solutions ......................................................... 1800 448 654
Community Solutions deliver a broad range of human services focused on the wellbeing, skills, education, employment, engagement and independence of individuals, families and communities – http://communitysolutions.org.au/
E: info@communitysolutions.org.au

Bloomhill Cancer Care ......................................................... 5445 5794
Counselling and support for persons and families living with cancer.

Suncoast Christian Care .......................................................... 5441 4877
Support for community with low cost food items and emergency assistance
www.suncoastcare.com.au

Uniting Care ........................................................................ 5452 9797
Inclusive and diverse healthcare and community supports for Aboriginal and Torres Strait Islander people in Queensland and Northern Territory.
E: admin.sc@uccommunity.org.au – https://www.unitingcareqld.com.au
Community organisations

**Community Action (Gympie)** .......................................................... 5482 8959

Services include community housing, support services and accommodation for young people, support services and accommodation for women and children escaping domestic and family violence, and financial counselling.


E: [housing@communityactiongympie.com.au](mailto:housing@communityactiongympie.com.au)

**Gympie and District Womens’ Health Centre** ........................................... 5483 6588

Providing counselling, Womens’ Sexual Health support, yoga groups and more


Aims to educate community on the prevention and awareness of sexual assault issues and supporting people affected by sexual violence.

**Gympie/Murgon:** .............................................................. 5482 7911

**Maroochydore:** ........................................................................ 5443 4711

**Indigenous Workstars (Bokarina)** .................................................. 5334 9911

Linking industry and employers with Indigenous employees across Australia by providing comprehensive advertising, recruitment and job seeker mentoring.


**Murri’s on the Move** ................................................................. 0414 464 034

For help accessing the Cultural Learner Licence Program and driving lessons – [https://motm.org.au](https://motm.org.au)

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*Goodbul “To Give” by Mulumba*

Tells the story of our Aboriginal and Torres Strait Islander Health Team from one of our Hospital Liaison Officers.

The centre shows Sunshine Coast Hospital and Health Service—A&TSI Health Team giving care and support. Corner circles represent each team in Aboriginal and Torres Strait Islander Health at Sunshine Coast Hospital and Health Service. Smaller circles are our community groups and organisations who we connect with to provide care. Travelling lines demonstrate the connection between community and the health system—never ending. Peoples representative of Men’s and Women’s business. The variation of colours represent the different people, groups, countrymen, clans, clients and families from all over Australia—sea, desert and forest areas. The integration of colours represent the integration of services and peoples towards one common goal—TO GIVE.
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