COVID-19 Compliance lead agency

Public health directions - Stage 3



This document identifies the lead agency for ensuring compliance in relation to the Chief Health Officer's public health directions.

Queensland Health public health units are the lead for coordinating broader compliance activities and public health direction queries within their jurisdiction. Certain regions may also have local plans detailing compliance arrangements within their jurisdiction.

Restrictions on Businesses, Activities and Undertakings

	Business, activity or undertaking	Lead agency
Food and drink	Retail food services, including cafes, restaurants, fast-food outlets	Local council, with support from Queensland government agencies based on local plan.
	Food courts	Public health unit
Retail	Auction houses, real estate auctions and open house inspections	Queensland Police Service
	Shopping centres (common areas)	Public health unit
Beauty and personal care services	Hair dressing	Local council with support from Queensland government agencies based on local plan.
	Beauty therapy (e.g. facials, makeup, waxing and laser treatments), nail salons and services, tanning and day spas (not saunas or bath houses)	Local council with support from Queensland government agencies based on local plan.
	Personal appearance services where skin penetration is used (e.g. tattooing, body piercing, skin implants, hair implants, micro-needling)	Local council
	Therapeutic and non-therapeutic massage	Public health unit
	Water-based spa services such as saunas, bathhouses and flotation services	Public health unit

	Business, activity or undertaking	Lead agency
		Office of Liquor and Gaming Regulation
	Pubs, licensed clubs, RSL clubs, function centres, bars, wineries, distilleries and microbreweries, and licensed premises in hotels	Local council for compliance of food- related matters of the public health directions with support from Queensland government agencies based on local plan.
	Community facilities, such as community centres and halls, recreation centres, youth centres, community clubs, PCYCs	Local council for compliance of food- related matters of the public health directions with support from Queensland government agencies based on local plan. Public health unit for all other matters
	Cinemas (including drive-in cinemas)	Public health unit
Entertainment venues	Casinos, gaming or gambling venues including wagering outlets that are open to, and accessible by, members of the public.	Office of Liquor and Gaming Regulation
	Major Sports Facilities	Queensland Police Service
	Indoor and outdoor events (e.g. marathons, cultural festivals, fetes, expos)	Public health unit Liaise with local council if the event is occurring at a local council venue or council park.
	Concert venues, theatres, arenas, auditoriums, stadiums, convention centres, show grounds	Public health unit Liaise with local council if the event is occurring at a local council venue or council park.
	Major theme parks (Sea World, Dreamworld, White Water World, Movie World, Wet 'n' Wild, and Aussie World)	Workplace Health and Safety Queensland
	Theme parks, outdoor amusement parks, tourism experiences and games arcades (excluding major theme parks)	Public health unit

	Indoor play centres	Public health unit
Leisure and recreation	Outdoor personal training and boot camps	Local council if activity occurring on council park or venue Public health unit for all other locations
	Indoor sporting centres and venues	Sport and Recreation, Department of Housing and Public Works for initial assessment, advice and education, which may refer non-compliances to public health units for enforcement action
	Gyms, health clubs, fitness centres, yoga, barre, spin facilities and dance studios	Sport and Recreation, Department of Housing and Public Works for initial assessment, advice and education, which may refer non-compliances to public health units for enforcement action
	Social sporting-based activities and community sports clubs	Sport and Recreation, Department of Housing and Public Works for initial assessment, advice and education, which may refer non-compliances to public health units for enforcement action
	Swimming pools for training and rehabilitation purposes, public pools for swimming lessons, recreational purposes, and shared facility pools such as hotels and apartment complexes	Local council for council pools, and if relevant, those subject to local laws, and local approvals. Local councils are encouraged to liaise at a local level with Sport and Recreation in Department of Housing and Public Works.
Residential facilities	Hostels, bed and breakfasts, backpackers, boarding houses	Department of Agriculture and Fisheries for seasonal worker and on-farm accommodation. Public health unit for all other accommodation.
	Short term rentals and short- term accommodation (e.g. serviced apartments including holiday rentals, holiday accommodation or hosting accommodation provided through online booking platforms)	Department of Agriculture and Fisheries for seasonal worker and on-farm accommodation. Public health unit for all other accommodation.

	Indoor play centres	Public health unit
Outdoor recreation	Caravan and camping parks, campgrounds	Local council for council caravan parks and campgrounds. Department of Environment and Science for National Parks Department of Agriculture and Fisheries for seasonal worker and on-farm accommodation.
	Zoos, aquariums and wildlife centres	Public health unit
	Galleries, museums, national and state institutions, and historic sites	Local council for council sites Public health unit for other sites
	Council libraries	Local council
	State libraries	Public health unit
	Wedding ceremonies in parks and public spaces	Local council
Non- residential institutions	Wedding ceremonies in places of worship and private venues	Public health unit
	Funerals	Queensland Police Service
	Other religious and civil ceremonies	Public health unit if in a place of worship Queensland Police Service if occurring in any other location.
	Places of worship	Public health unit
	University, TAFE & higher education large lecture theatres	Public Health Unit
Professional and elite sport	Professional sporting codes, elite sport, elite athletics	Sport and Recreation, Department of Housing and Public Works for initial assessment, advice and education, which may refer non-compliances to public health units for enforcement action.
High-risk businesses	Nightclubs	Office of Liquor and Gaming Regulation
	Adult entertainment venues (strip clubs) brothels, sex on premises venues and sole operator sex workers	Queensland Police Service

Aged Care and Hospital Visitors

	Activity or business	Responsible agency
Aged Care	Aged care facilities	Public health unit
Hospitals	Hospital visitors	Public health unit

Movement and Mass Gathering

	Activity or business	Responsible agency
Gatherings	Outdoor gatherings	Local council for council parks and facilities. Queensland Police Service for all other public places.
	Gatherings in homes	Queensland Police Service
	Indoor gatherings in non- residences	Queensland Police Service

Other Matters

Other matters	Border and hotspot restrictions	Queensland Police Service
	Quarantine directions	Border crossings/hotspots - Queensland Police Service Close contacts - Public health unit
	Isolation directions	Public health unit
	Seasonal workers and on- farm accommodation	Department of Agriculture and Fisheries
	Mine sites	Public health unit with support from Department of Natural Resources and Mines
	Boating and fishing (excluding maritime crew and vessels)	Department of Agriculture and Fisheries
	Maritime vessels	Maritime Safety Queensland