

Privacy Notice

13 HEALTH Webtest

Before we can provide the chlamydia and gonorrhoea online test request service, you will need to provide us with certain details.

Your privacy is protected by legislation

Queensland Health respects a person's privacy and is subject to privacy and confidentiality legislation, which sets standards for how we handle your personal information. You can read about this [here](#).

We need your consent to hold your information

If you wish to be tested but do not consent to your information being held by Queensland Health, you cannot use the online service. Please see testing and treatment options on the Stop the Rise of STIs page <https://stoptherise.initiatives.qld.gov.au/>

Your information is used to contact you and evaluate this service

Information you provide to 13 HEALTH for this service is confidential and will be used to contact you about the Webtest request or de-identified and grouped to evaluate and improve the service.

If you decide not to use the service after ordering a Webtest you do not need to do anything further. However, any information you have entered into the order form, even if you did not complete the form, is stored in our database and protected by privacy law.

We de-identify and group data together to monitor, report on and improve the 13 HEALTH Webtest service. Evaluation data is de-identified so it cannot be tracked back to any individual and includes:

- age
- postcode
- suburb
- gender
- Aboriginal and Torres Strait Islander status
- STI risk score
- test results
- testing method
- time to treatment
- partner notification

Who sees my information for service delivery?

The 13 HEALTH Webtest service is provided by Queensland Health and private pathology providers. Different areas within Queensland Health may access your information from time to time. These areas include those involved in monitoring the Webtest service, the Health Contact Centre (13 HEALTH or 13 43 25 84), Pathology Queensland, and in some cases, Communicable Diseases Branch or Hospital and Health Services.

Below is a summary of how your information may be used as part of delivering the 13 HEALTH Webtest service.

Information	Who sees it	Why do they need to see it?
Name, date of birth and address	13 HEALTH	Your name and address are needed to order a pathology form. Your details will be used when calling you about test results to make sure we are speaking to the right person. Your address will also be used to contact you for any follow up if other methods (phone or email) are unsuccessful.
	Pathology Queensland and private pathology collection centres and laboratories	All pathology requests require 3 identification fields. At the pathology collection centre you will be asked to confirm what is recorded on your form and this will be part of the pathology test record kept by the laboratory.
	Queensland Health staff from Communicable Diseases Branch or a Hospital and Health Service, if you have a positive result	Chlamydia and gonorrhoea are notifiable conditions. If you test positive, the pathology laboratory is required to notify the result to Queensland Health. If there are any questions about the information stored, you may be contacted by Queensland Health.
Pathology results	Pathology Queensland and private pathology collection centres and laboratories; 13 HEALTH	Laboratory and administrative staff process positive and negative results and send them to 13 HEALTH for follow-up, positive results are also sent to the Notifiable Condition System (NoCS).
Mobile phone number	13 HEALTH	To verify your details and discuss your results and for other follow-up. Any SMS messages 13 HEALTH send you will be discreet and will not mention sexual health, chlamydia or gonorrhoea.
Email address	13 HEALTH	To email you the pathology request form or referral letter if you request it, and as a backup way to communicate with you if we cannot contact you by phone.
Sexual health risk assessment questions	13 HEALTH	The sexual health risk assessment includes 4 questions and is an essential part of the service. It is designed to help you choose what action to take in relation to testing for chlamydia, gonorrhoea and other sexually transmissible infections. 13 HEALTH staff will be able to see only your overall risk score, not the answers to each question.
Aboriginal and Torres Strait Islander status	13 HEALTH, Pathology Queensland and private pathology collection centres and laboratories; Queensland Health, if you have a positive result	This is optional and included on the pathology request form.
Gender	13 HEALTH, Pathology Queensland and private pathology collection centres and laboratories; Queensland Health, if you have a positive result	This is optional and included on the pathology request form.