| Clinical Excellence Showcase 2024 |  |
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| DAY ONE – TUESDAY 14 MAY 2024 | | | | |
| 8:30 am | | **Registration**  **Coffee cart available** | | |
| Plenary 1 – Plaza Auditorium | | | | |
| 9:00 am | | **Welcome to Country** | | |
| 9:10 am | | **Official Opening – Michael Walsh, Director-General, Queensland Health** | | |
| 9:25 am | | **Jana Pittman – Just Another Hurdle** | | |
| 10:15 am | | **Q&A session with Jana** | | |
| 10:30 am | | **Morning tea** | | |
| Concurrent Session 1 – 10:50 am – 12:15 pm | | | | |
| Small Change – Big Difference – Part 1 – *Improving care at the coalface*  Plaza Auditorium | | | **For the greater good – Part 1 –** *Improving care for priority populations*  **Rooms P7-8** | |
|  | Caroline Witter and Carly Cooper  A novel approach from critical care to home in Regional FNQ, care provision in the right place, at the right time, a neonatal palliation experience  Cairns and Hinterland HHS | |  | Darsha Beetson  MOB ED  Children’s Health Queensland |
|  | Dr Mandy Ng and A/Prof Nai An Lai  HERCULES - Heparin  Metro South HHS | |  | Simone Thomason and Janet Manning  Bridging the communication divide for patients with blood cancers  Central West HHS |
|  | Matthew Scott and David Bell  Implementation of a Volunteer Lived-Experience Trauma Peer Support Worker into the Gold Coast Trauma Service  Gold Coast HHS | |  | Steve Wallin  Working together to improve outcomes: Better access to Medical Imaging in First Nations Communities in Torres and Cape Hospital and Health Service.  Torres and Cape HHS |
|  | Dr Bhavesh Patel and Melissa Cullen  American College of Surgeons (ACS) National Safety and Quality Improvement Program (NSQIP)  Children’s Health Queensland | |  | Professor Peter Hopkins and Katrina Ghidella  Establishment of new Cardia and Pulmonary Rehabilitation Programs within the Institute for Urban Indigenous Health (IUIH) Network for First Nations people  Metro North and Institute for Urban Indigenous Health |
| Lunch – 12:15 pm – 12:55 pm | | | | |
| Concurrent Session 2  12:55 pm – 2:20 pm | | | | |
| Future Focussed – Part 1 – *Virtual, data-driven or technologically advanced improvements*  Plaza Auditorium | | | **Better care pathways – Part 1 –** *Patient flow, improved access and community initiatives*  **Rooms P7-8** | |
|  | Clair Sullivan  Banana in the tail pipe: problems and solutions with patient flow in QLD hospitals  Metro North HHS | |  | Scott Nash and Kym Murphy  The Queensland Ambulance Service (QAS) Falls Co-Response Program  Queensland Ambulance Service, Metro North and Metro South |
|  | Andrew Staib  Emergency Medicine Foundation patient workflow  Metro South HHS | |  | Andrea Hetherington  Paeds with a Wheeze: Improving Patient Flow through Nurse Led Stretching of Inhaled Salbutamol  Metro North HHS |
|  | Karen Whitting  Engaging General Practice to support the care of our community – a dashboard to understand our GP profile  Gold Coast HHS | |  | Nina Jordan, Janell Lobb, Stewart Reid  Reducing Fail to Attend Rates in Cunnamulla and surrounding communities  South West and Darling Downs HHS |
|  | Susara Saliba  A study to understand preparedness for unexpected or unplanned maternity care in remote areas, following education delivered by Virtual Reality software  North West HHS | |  | Kellie Preston  Innovation and Transformation of a Regional Allied Health Ecosystem - Allied Health Integrated Model of Care Framework  Central Queensland HHS |
| Afternoon tea  2.20 – 2.40 pm | | | | |
| Concurrent Session 3  2:40 – 4:05 pm | | | | |
| For the people – *Wellbeing, environmental impact, climate change and sustainability improvements*  Plaza Auditorium | | | **Better care pathways – Part 2 –** *Patient flow, improved access and community initiatives*  **Rooms P7-8** | |
|  | Erin McBride, Natasha Chong and Morgan Dempsey  Culturally safe pregnancy options: build confidence and courage in discussing pregnancy options to improve access and client safety within rural and remote Queensland  Cairns and Hinterland HHS | |  | Kylie Bebel and Meagan Gough  Hands Rapid Access Service: Reduced length of stay in Emergency and fracture clinic diversion  Metro North HHS |
|  | Katherine Delany  Metro South Allied Health Deadly Career Pathway  Metro South HHS | |  | Maree Wearne  Nurse led multidisciplinary team secondary/tertiary prevention model of care for chronic conditions  Mackay HHS |
|  | Dr Emma Hodge  Medical Education and Wellbeing Registrar for the Regional Medical Pathway  Wide Bay HHS | |  | Dr Toni Weller, Dr Christopher Stelmaschuk, Bethany Roche  Residential Aged Care Nurse Practitioner Service (RAC-NPS)  Townsville HHS |
|  | Sian James  Virtual Reality in Mental Health Education  Gold Coast HHS | |  | Dr Patrick Glover  Rapid Discharge Theatre List  Gold Coast HHS |
| Plaza Auditorium – 4:05 pm  Day one closes with the Honourable Minister Shannon Fentiman MP address  Minister for Health, Mental Health and Ambulance Services and Minister for Women | | | | |

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| DAY TWO – WEDNESDAY 15 MAY 2024 | | | | |
| 8:15 am | | **Healthcare Improvement Community of Practice (HICOP)**  Share a coffee and pastry to celebrate HICOPs milestone of 1000 members across Queensland and beyond. The HICOP community is a place for anyone interested in all things improvement, sharing successes, collaborating on ideas and providing a platform for curiosity about how we can improve our healthcare system. | | |
| 8:45 am | | **Registration**  **Coffee cart available** | | |
| Plenary 2 – Plaza Auditorium | | | | |
| 9:00 am | | Dr Helen Brown, Deputy Director-General, Clinical Excellence Queensland open Day 2 | | |
| 9:20 am | | Professor Dan Siskind - Multimorbidity in severe mental illness and strategies for intervention | | |
| 9:50 am | | Panel session – Caring for patients who present with mental health and physical health multimorbidity | | |
| Morning tea  10:40 – 11:10 am | | | | |
| Concurrent Session 4 – 11:10 am – 12:55 pm | | | | |
| Small Change Big Difference – Part 2 –*- Improving care at the coalface*  Plaza Auditorium | | | **Better care pathways – Part 3 –** *Patient flow, improved access and community initiatives*  **Rooms P7-8** | |
|  | Lucy Lyons  Dysphagia Screening in Mater Emergency Department: A multi-stage pilot project  Mater | |  | Manaan Kar Ray  The role of balancing risk and recovery in reducing length of stay for mental health emergency  Metro South HHS |
|  | Doug Murtagh  Enhance patient care processes, Allied Health clinician satisfaction and patient outcomes for subacute elderly patients with Darling Downs  Darling Downs HHS | |  | Chelsea Rooney and Ellen Joyce  Allied Health Weekend Uplift  Sunshine Coast HHS |
|  | Brett Coghill  High risk = high reward: Reducing theatre cancellations  Metro South HHS | |  | Claire Dunglison and Anastasia Johnson  Mater Homefront: A collaborative program supporting homeless patients beyond the Emergency Department  Mater |
|  | Gillian Matthews and Mark Crocker  SCHHS intravitreal injection clinic improvements  Sunshine Coast HHS | |  | Hannah Russell, Stuart McCaskill and Stacey Cross  North West HHS Hybrid Elective Orthopaedic Model of Care  Metro South and North West HHS |
|  | Linda Bradbury and Kelly Hollis  Enhancing Gout Management Through Nurse-led Telehealth Care: A Comprehensive Approach  Gold Coast HHS | |  | Dr Brent Simkus and Dr Min Fong  Ipswich Hospital Acute Medicine Service  West Moreton HHS |
| Lunch – 12:55 – 1:40 pm | | | | |
| Concurrent Session 5 – 1:40 – 3:10 pm | | | | |
| Future Focussed – Part 2 – *Virtual, data-driven or technologically advanced improvements*  Plaza Auditorium | | | **For the greater good – Part 2 –** *Improving care for priority populations*  **Rooms P7-8** | |
|  | Dr Adam Brand  CareNow. Seamless clinical workflows, enhancing care and saving time  Gold Coast HHS | |  | Dr Frederick Graham  The impact of a hospital-based Special Care Unit on behavioural and psychological symptoms in older people living with dementia  Metro South HHS |
|  | Emily Simpson-Page  Multi Disciplinary Approach Implementing New Radiation Oncology AI Driven Treatment Software  Metro South HHS | |  | Rachael Bagnall and Nadja Ibrahim  The Sistas Shawl Project  Metro North HHS |
|  | Katie Day  Midwifery Group Practice  Mater | |  | Andrew Puffett  The Treatment Translation Project  Metro South HHS |
|  | Maria Van Ansem  Orthopaedic Prison Telehealth Project  Metro South HHS | |  | Dr Neala Milburn  Neuro intensive rehabilitation services  Sunshine Coast HHS |
| Day two close – 3:10 pm | | | | |