| Clinical Excellence Showcase 2024 |  |
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| DAY ONE – TUESDAY 14 MAY 2024 |
| 8:30 am | **Registration****Coffee cart available** |
| Plenary 1 – Plaza Auditorium |
| 9:00 am | **Welcome to Country** |
| 9:10 am | **Official Opening – Michael Walsh, Director-General, Queensland Health** |
| 9:25 am | **Jana Pittman – Just Another Hurdle** |
| 10:15 am | **Q&A session with Jana** |
| 10:30 am | **Morning tea** |
| Concurrent Session 1 – 10:50 am – 12:15 pm |
| Small Change – Big Difference – Part 1 – *Improving care at the coalface*Plaza Auditorium | **For the greater good – Part 1 –** *Improving care for priority populations***Rooms P7-8** |
|  | Caroline Witter and Carly CooperA novel approach from critical care to home in Regional FNQ, care provision in the right place, at the right time, a neonatal palliation experienceCairns and Hinterland HHS |  | Darsha BeetsonMOB EDChildren’s Health Queensland |
|  | Dr Mandy Ng and A/Prof Nai An LaiHERCULES - Heparin Metro South HHS  |  | Simone Thomason and Janet ManningBridging the communication divide for patients with blood cancersCentral West HHS |
|  | Matthew Scott and David BellImplementation of a Volunteer Lived-Experience Trauma Peer Support Worker into the Gold Coast Trauma ServiceGold Coast HHS |  | Steve Wallin Working together to improve outcomes: Better access to Medical Imaging in First Nations Communities in Torres and Cape Hospital and Health Service.Torres and Cape HHS |
|  | Dr Bhavesh Patel and Melissa CullenAmerican College of Surgeons (ACS) National Safety and Quality Improvement Program (NSQIP)Children’s Health Queensland |  | Professor Peter Hopkins and Katrina GhidellaEstablishment of new Cardia and Pulmonary Rehabilitation Programs within the Institute for Urban Indigenous Health (IUIH) Network for First Nations peopleMetro North and Institute for Urban Indigenous Health |
| Lunch – 12:15 pm – 12:55 pm |
| Concurrent Session 212:55 pm – 2:20 pm |
| Future Focussed – Part 1 – *Virtual, data-driven or technologically advanced improvements*Plaza Auditorium | **Better care pathways – Part 1 –** *Patient flow, improved access and community initiatives* **Rooms P7-8** |
|  | Clair SullivanBanana in the tail pipe: problems and solutions with patient flow in QLD hospitalsMetro North HHS  |  | Scott Nash and Kym MurphyThe Queensland Ambulance Service (QAS) Falls Co-Response ProgramQueensland Ambulance Service, Metro North and Metro South |
|  | Andrew StaibEmergency Medicine Foundation patient workflowMetro South HHS |  | Andrea Hetherington Paeds with a Wheeze: Improving Patient Flow through Nurse Led Stretching of Inhaled SalbutamolMetro North HHS |
|  | Karen WhittingEngaging General Practice to support the care of our community – a dashboard to understand our GP profileGold Coast HHS |  | Nina Jordan, Janell Lobb, Stewart ReidReducing Fail to Attend Rates in Cunnamulla and surrounding communitiesSouth West and Darling Downs HHS |
|  | Susara SalibaA study to understand preparedness for unexpected or unplanned maternity care in remote areas, following education delivered by Virtual Reality softwareNorth West HHS |  | Kellie Preston Innovation and Transformation of a Regional Allied Health Ecosystem - Allied Health Integrated Model of Care FrameworkCentral Queensland HHS |
| Afternoon tea2.20 – 2.40 pm |
| Concurrent Session 32:40 – 4:05 pm |
| For the people – *Wellbeing, environmental impact, climate change and sustainability improvements*Plaza Auditorium | **Better care pathways – Part 2 –** *Patient flow, improved access and community initiatives***Rooms P7-8** |
|  | Erin McBride, Natasha Chong and Morgan DempseyCulturally safe pregnancy options: build confidence and courage in discussing pregnancy options to improve access and client safety within rural and remote QueenslandCairns and Hinterland HHS |  | Kylie Bebel and Meagan GoughHands Rapid Access Service: Reduced length of stay in Emergency and fracture clinic diversionMetro North HHS |
|  | Katherine DelanyMetro South Allied Health Deadly Career PathwayMetro South HHS |  | Maree Wearne Nurse led multidisciplinary team secondary/tertiary prevention model of care for chronic conditionsMackay HHS |
|  | Dr Emma HodgeMedical Education and Wellbeing Registrar for the Regional Medical PathwayWide Bay HHS |  | Dr Toni Weller, Dr Christopher Stelmaschuk, Bethany RocheResidential Aged Care Nurse Practitioner Service (RAC-NPS)Townsville HHS |
|  | Sian JamesVirtual Reality in Mental Health EducationGold Coast HHS |  | Dr Patrick GloverRapid Discharge Theatre ListGold Coast HHS |
| Plaza Auditorium – 4:05 pmDay one closes with the Honourable Minister Shannon Fentiman MP addressMinister for Health, Mental Health and Ambulance Services and Minister for Women |

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| DAY TWO – WEDNESDAY 15 MAY 2024 |
| 8:15 am | **Healthcare Improvement Community of Practice (HICOP)**Share a coffee and pastry to celebrate HICOPs milestone of 1000 members across Queensland and beyond. The HICOP community is a place for anyone interested in all things improvement, sharing successes, collaborating on ideas and providing a platform for curiosity about how we can improve our healthcare system. |
| 8:45 am | **Registration****Coffee cart available** |
| Plenary 2 – Plaza Auditorium |
| 9:00 am | Dr Helen Brown, Deputy Director-General, Clinical Excellence Queensland open Day 2 |
| 9:20 am | Professor Dan Siskind - Multimorbidity in severe mental illness and strategies for intervention |
| 9:50 am | Panel session – Caring for patients who present with mental health and physical health multimorbidity |
| Morning tea10:40 – 11:10 am |
| Concurrent Session 4 – 11:10 am – 12:55 pm |
| Small Change Big Difference – Part 2 –*- Improving care at the coalface*Plaza Auditorium | **Better care pathways – Part 3 –** *Patient flow, improved access and community initiatives***Rooms P7-8** |
|  | Lucy Lyons Dysphagia Screening in Mater Emergency Department: A multi-stage pilot projectMater |  | Manaan Kar RayThe role of balancing risk and recovery in reducing length of stay for mental health emergency Metro South HHS |
|  | Doug MurtaghEnhance patient care processes, Allied Health clinician satisfaction and patient outcomes for subacute elderly patients with Darling Downs Darling Downs HHS |  | Chelsea Rooney and Ellen JoyceAllied Health Weekend UpliftSunshine Coast HHS |
|  | Brett CoghillHigh risk = high reward: Reducing theatre cancellationsMetro South HHS |  | Claire Dunglison and Anastasia JohnsonMater Homefront: A collaborative program supporting homeless patients beyond the Emergency DepartmentMater |
|  | Gillian Matthews and Mark CrockerSCHHS intravitreal injection clinic improvements Sunshine Coast HHS |  | Hannah Russell, Stuart McCaskill and Stacey Cross North West HHS Hybrid Elective Orthopaedic Model of CareMetro South and North West HHS  |
|  | Linda Bradbury and Kelly HollisEnhancing Gout Management Through Nurse-led Telehealth Care: A Comprehensive Approach Gold Coast HHS |  | Dr Brent Simkus and Dr Min FongIpswich Hospital Acute Medicine ServiceWest Moreton HHS |
| Lunch – 12:55 – 1:40 pm |
| Concurrent Session 5 – 1:40 – 3:10 pm  |
| Future Focussed – Part 2 – *Virtual, data-driven or technologically advanced improvements* Plaza Auditorium | **For the greater good – Part 2 –** *Improving care for priority populations***Rooms P7-8** |
|  | Dr Adam BrandCareNow. Seamless clinical workflows, enhancing care and saving timeGold Coast HHS |  | Dr Frederick Graham The impact of a hospital-based Special Care Unit on behavioural and psychological symptoms in older people living with dementiaMetro South HHS |
|  | Emily Simpson-PageMulti Disciplinary Approach Implementing New Radiation Oncology AI Driven Treatment SoftwareMetro South HHS |  | Rachael Bagnall and Nadja IbrahimThe Sistas Shawl ProjectMetro North HHS |
|  | Katie DayMidwifery Group PracticeMater |  | Andrew PuffettThe Treatment Translation ProjectMetro South HHS |
|  | Maria Van AnsemOrthopaedic Prison Telehealth ProjectMetro South HHS |  | Dr Neala MilburnNeuro intensive rehabilitation services Sunshine Coast HHS |
| Day two close – 3:10 pm |