| Clinical Service Review  Survey Questions Template |
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## [Title] Service Review – Survey questions

[HHS or service] is undertaking a review and assessment of its [title] services.

The HHS is interested in the views of consumers, community members, and healthcare workers on the [title] services in [HHS], and specifically those in [town/location].

Your views about your experience are very important in helping us find out what [HHS] is doing well and what can be improved in [location]. The information you provide will only be used to contribute to the review of the [title] service and the development of strategies to ensure the service meets the needs of the consumers and families who use them.

We would like to know:

1. What is your postcode? - (limit to a 4-digit number)
2. Please select the one which describes you best:
   * Consumer who has used [title] services in Queensland
   * Partner / support person / relative of a consumer who has used [title] services in Queensland
   * Consumer
   * General Practitioner
   * [discipline specific if required e.g. GP Obstetrician]
   * [discipline specific if required e.g. Midwife]
   * [discipline specific if required e.g. Obstetrician]
   * Nurse
   * Allied health
   * Health Worker
   * Administrator
   * Other – please specify
3. How recent is your experience with a [title] service?
   * in the last 5 years
   * over 5 years ago
4. Where did you access the [title] services?
   * [location 1]
   * [location 2]
   * [Location 3]
   * Etc...
   * Other – please specify
5. Was your [service type/title] experience with a private or public service?
6. What is/was your experience of [service type/title] care in your area?

* (Free text – no limit)

1. What do you think is working well in the [title] services provided in your area?

* (Free text – no limit)

1. Are you aware of any issues or concerns regarding the safety or quality of [title] services currently provided in your area? If yes, please identify these issues.

* (Free text – no limit)

1. What opportunities do you see to strengthen or enhance [title] services in your area?

* (Free text – no limit)