Brief for No	ting s	.47(3)(b)	u I	Department Re	cFind No:		Page 1 o s.47(3)(b)
Requested by:		1	4	Division/HHS: File Ref No:		Metro	South Hea
□ Department	☑ Minister's	office	L	File Ker No:			s.47(3)(b)
SUBJECT: 5.47(3	(/b)				.47(3)(b)		
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	14, a security bre			the ^{8.47(3)(b)}			whe
2. s.47(3)(b)	hinhees attraced	LITE 5.47 (3)(D)	1	were witness	ad acception	a nation	Informatic
	puter in s.47(3)(b)			Mete Milliega	eu accessiii	g patient	IIIIOITIIAII
3. The matter wa		e Queensi	and P	olice Service (QPS) on	201	4 for advi
and investigati				O,10,0 DO11100 (di 0, 011	<u></u>	TIQI GGYI
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2014					$\langle \vee \rangle$	J /	
5. s.47(3)(b)							

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s.47(3)(b)		, V4 (2044) , S. 1 - 1	The same of the sa				
s.47(3)(b)	2012		6 11-		Y (3)(K)	A	p
7. Specific areas	of concern raised	at the time	e or th	e incident/by/	(Viet	iro south	Executive
are advantage				V/+			
include.				The state of the s			
s.47(3)(b)							
s.47(3)(b) s.47(3)(b)				2014		2 10 2	
s.47(3)(b) s.47(3)(b) • Patient cor			<u></u>				
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Department RecFind No:	s.47(3)(b)
Division/HHS:	Metro South Health
File Ref No:	s.47(3)(b)

NOTED		
Day by and		
IAN MAYNARD Director-General S.47(3)(b) 2014		
Director-General's comments	To Min	ister's Office for Noting
Cour - FYI		
Minister's Office Use Only NOTED		NOTED
LAWRENCE SPRINGBORG Minister for Health		Chief of Staff s.47(3)(b)
Minister's comments		
Briefing note rating 3 4	(1 = po	or and 4 = excellent)
Author Cleared by: (SD/Dir) s.47(3)(b)	Metro	Content verified by: (CEO/DDG/Div Head) Dr Richard Ashby Chief Executive Metro South Hospital and Health Service
Metro South Hospital and Health Service		

Timeli	ne: Issue / Security Breach by S.47(3)(b) Attachment 1
Backgr	ound
.47(3)(b	
:0	Employed vias.47(3)(b) – allocated to and commenced
	2012
•	s.47(3)(b)
	(O/A)
•	$-(^{\vee}\mathcal{O})$
•	$(\mathcal{C}_{\mathcal{O}})$
	No current employment with other Queensland Health facilities
ituatio	
nciden	
	s.47(3)(b) formers.47(3)(b) entered the s.47(3)(b) using I
	proxy cards at s.47(3)(b) on 14 which had not been returned nor cancelled following th
	end of their employment s.47(3)(b) Closed circuit television (CCTV) footag
	confirms their presence in s.47(3)(b) including entry into the s.47(3)(b)
	s.47(3)(b)
•	s.47(3)(b) Staff in s.47(3)(b) Unit witnessed s.47(3)(b)
	in particular was approached by the 47(3) was located in the staff wor
	cubicle viewing patient pathology results via a work computer.
•	When challenged about presence in the state indicated that was reviewing
	patient pathology results s.47(3)(b) During this conversation
	questioned why the had an issue with this, then walked to the staff photo wall an
	begun taking photographs of the wall. When questioned why was taking photos,
	replied that this was part of a s. 47(3)(b)
•	The incident was notified immediately to the s.47(3)(b) Unit and Security Service
otlow -	and then escalated to Executive.
ctions	
ctions	2014:
	Preliminary assessment of situation from s.47(3)(b) Metro
	South Health based on the current information the incident would be considered unlawful entry. Further investigations would be required to gather all information.
	ID Proxy cards disabled immediately and audit of entry - post cessation date undertaken.
	IT access disabled immediately and audit of computer system access – post cessation date
	requested.
	CCTV footage requested to identify possible locations visited on 14.
	Metro South Health Service Chief Executive briefed -s.47(3)(b)
	s.47(3)(b) were
	the designated areas for the s.47(3)(b) It was also noted that had been
	s.47(3)(b)

Metro South Health



5,47(3)(b)
Queensland Police Service (QPS), S.47(3)(b) S.47(3)(b) Department of Health). Verbal notification
(\(\frac{7}{3}\)(\(\text{(b)}\)
to Dr Michael Cleary, Deputy Director-General, Health Service and Clinical innovation
Division, provided by s.47(3)(b) s.47(3)(b)
6.47 (3)(b)
Follow up actions post meeting:
preparation of witness statements from \$.47(3)(b) staff and Security pervices
T and ID prove card audit reports to be reviewed and submitted to QPS
Review ofprocedure for cessation process for ID, IT access and hospital equipme
Actions 2014:
• Confirmed access to AUSLAB s.47(3)(b) 14. Patient name
are as follow:
s.47(3)(b)
Medical records reviewed for patient interaction with 4/(3)(b)
s.47(3)(b)
s.47(3)(b)
S.47 (3)(b)
• • • • • • • • • • • • • • • • • • • •
Actions 2014: s.47(3)(b)
• Meeting: (S.47(3)(b) (S.47(3)(b)
s.47(3)(b) The group walked through the
(-70/1)
Similar Toute taken by Annie
s.47(3)(b)
Additional information/discussion on situation and background undertaken by s.47(3)(b) Details of patients reviewed on Auslab provided to QPS.
s.47(3)(b) Details of patients reviewed on Adsiab provided to 47 of s.47(3)(b)
Actions 2014: 5.47(3)(2)
s.47(3)(b) Additional information/discussion on
situation and background undertaken by above meeting attendees.
QPS witness statements completed by S.47(3)(b) QPS witness statements completed by S.47(3)(b)
Confirmation received that pagers not returned upon cessation of employment
s.47(3)(b) Details of pagers and ID proxy cards provided to QPS,
Actions 2014:
s.47(3)(b)
• • • • • • • • • • • • • • • • • • •

	s.47(3)(b)	The group walked through the similar route
	taken by	.47(3)(b) 14 , s.47(3)(b)
	s.47(3)(b)	
•	s.47(3)(b)	
•	s.47(3)(b)	vice by QPS to warrant to be executed for search s.47(3)(b) of
Actions		2014 and 14:
•		prrant executed on s.47(3)(b) During the search
	of the pre advise tha	mise, s.47(3)(b) via telephone to
		t the pagers and ID proxy cards were located. Of concern to QPS was a clinical records, UR stickers and patient lists. S.47(3)(b)
	s.47(3)(b)	chinear records, on stickers and patient lists.
	5.47 (5)(5)	
	review.	
•	During the s.47(3)(b)	interview with QPS, s.47(3)(b) advised that
•	QPS reque	sted a meeting with s.47(3)(b) to review the content of the seized clinical records.
	s.47(3)(b)	$\mathbf{v}(\mathbf{O})$
	s.47(3)(b)	Triage Meeting held: s.47(3)(b) 14 to review situation. Action items
	from the n OPS	
	s.47(3)(t	meeting to review seized documents \$ \$\frac{1}{3}(3)(6)
		cation to CMC – interim notification to be provided to CMC.
	• Notific	cation to interim advice of pending QPS investigation. Notification
	action	Total carion
	• s.47(3)	
		E 11 (270VL)
	s.47(3)(b	holding statement – prepared 47(3)(b)
	` ' ' '	ration to blealth Quality Complaints Commission – breach of patient
	confid	entiality. Notification pending confirmation of documents seized. Open
	disclos	sure to be undertaken if required.
Actions	taken	2014:
.•	Received as	seessment of CMC notification on .2014. CMC has requested to be advised
•	of remedia	actions related to staff separation procedures and processes
Antions	takan	
Actions t		2014: wing by QPS or 14:
	s.47(3)(b)	WING MY CLOUD 14:
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s.47(3)(b)	
	$(()/\langle \rangle)$
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Actions taken on 2014: s.47(3)(b)	
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Actions taken on 2014:	
Actions taken on 2014: s.47(3)(b)	\wedge (\vee)
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s.47(3)(b)	2014
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Duel for MC	ing	Department Recring No.	S.47(3)(D)
Requested by:		Division/HHS: File Ref No:	Metro South HHS
☑ Department	Minister's office Minister's of	Tue itel ito:	β.+1 (δ)(b)
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SUBJECT: S.47	(3)(b)	s.47(3)(b)	1
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Headline issues 1 s.47(3)(b)		The State of State of the Control of	
s.47(3)(b) s.47(3)(b)	Section 1	are currently under	
s.47(3)(b)		a security breach on	2014 at the s.47(3)(b)
The second secon	where the sessed accessing patient inform	ormer employees entered th	
s.47(3)(b)	lessed accessing patient intoth	nation on a stan computer in	5.47 (3)(b)
2. s.47(3)(b)	the state of the s		O/Λ
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s.47(3)(b)	供 300 17		
	is escalated to the QPS on	2014 for advice and inve	stigation Full details
	s taken are provided in Attac		
Timeline,			
4. A QPS search	warrant was executed on s.47	(3)(b)	on
	the search of s.47(3)(b)	QPS located // prope	rty including pagers,
identification p	proxy cards and a variety of c	clinical records, patient detail	stickers and patient
lists. Persona	computers and telecommunic	ations items were seized for	forensic review.
5. QPS s.47(3)(b)			will
meet with s.47	1 0 1 1 W 7 7 7 7 7 6 V	commending 43(3)(b) 2014	to review the seized
documents s.47	7(3)(b)		
s.47(3)(b)			788.
b. Notification na s.47(3)(b)	s been provided to the followin	g external agencies on	2014:
• ()()			in the second se
• Crime :	and Misconduct Commission		
Background			
7. s.47(3)(b)	were employed et	tha (\$ 47(3)(b) from	2042 6 47(2)(b)
s.47(3)(b)	were employed at	(11 0) 5.47 (0)(0)	2012 s.47(3)(b)
0.11(0)(0)		•	
s.47(3)(b)		2014.	A COMPLETE OF THE SECTION OF THE SEC
8. s.47(3)(b)	\wedge	<u> </u>	<u> </u>
(5)(5)			
9. A review of th	ne prosedures upon ces	ssation of employment, incl	uding cancellation of
	roxy cards, ceasing computer	r access logins and returnin	g equipment is
currently under	rway.		
10. This matter alig	ms to the Blueprint - Health se	ervices focused on patients a	nd people
	(1)		
Consultation <			galistojulėji lyggaraikidi, a
11. Consultation hi	as been undertaken with s.47(3)	(b) Metro South Health Exec	utive and QPS.
12. Legal advice w	ill be sought with regards to th	ne seized documents and the	potential for criminal
	ication to the CMC.		
13. Notification has	s been provided to s.47(3)(b)		datan karang talan karang propinsi data
Attachments	The main an impact of the property of the second of the property of the proper	The first of many more than the first of the	
Attachments 14. Attachment 1:	s 47(3)(b)	Timolino	:
17. Augustinent 1.	3. 11 (G)(B)	- Timeline	

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Department RecFind No: s.47(3)(b)

Division/HHS: Metro South HHS

File Ref No: s.47(3)(b)

NOTED IAN MAYNARD Director-General	4-2		
s.47(3)(b) 2014	1		(O/S)
Director-General's c	ommen t s	To Mi	nister's Office for Noting
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Minister's Office Use C NOTED	Dirly		NOTED
LAWRENCE SPRING Minister for Health	BORG		Chief of Staff
I = I		\Diamond	I = I
Minister's comments			
	7		
Briefing note rating	3	4. (1 ⊭ po	oor and 4 = excellent)
Author s.47(3)(b)	Cleared by: (S	D/Dir)	Content verified by: (CEO/DDG/DIv Head) Dr Richard Ashby
S. Tr (S)(O)	2,425 22,425 1,435	Metro	Chief Executive Metro South Hospital and Health Service
Metro South Hospital and H Service	ealth South Hospital	and Health Service	morio comit i i oshidi atin i i oshi i oshido

Timeline: Issue / Security Breach by 5.47(3)(b)	Attachment 3
Background	
s.47(3)(b)	
• Employed via s.47(3)(b)	allocated to and commenced
2012	dia dominica
s.47(3)(b)	
	(O/A)
•	(\checkmark)
•	$(\mathcal{O}_{\mathcal{O}})$
_	
No current employment with other Queens	and Health facilities
Situation	$\underline{\hspace{0.1cm}}^{\hspace{0.1cm}}\hspace{0.1cm}^{\hspace{0.1cm}}\hspace{0.1cm}^{\hspace{0.1cm}}\hspace{0.1cm}^{\hspace{0.1cm}}\hspace{0.1cm}^{\hspace{0.1cm}}\hspace{0.1cm}^{\hspace{0.1cm}}\hspace{0.1cm}^{\hspace{0.1cm}}\hspace{0.1cm}^{\hspace{0.1cm}}\hspace{0.1cm}^{\hspace{0.1cm}}\hspace{0.1cm}^{\hspace{0.1cm}}\hspace{0.1cm}^{\hspace{0.1cm}}\hspace{0.1cm}^{\hspace{0.1cm}}\hspace{0.1cm}^{\hspace{0.1cm}}\hspace{0.1cm}^{\hspace{0.1cm}}\hspace{0.1cm}^{\hspace{0.1cm}}\hspace{0.1cm}^{\hspace{0.1cm}}\hspace{0.1cm}\hspace{0.1cm}^{\hspace{0.1cm}}\hspace{0.1cm}^{\hspace{0.1cm}}\hspace{0.1cm}^{\hspace{0.1cm}}\hspace{0.1cm}^{\hspace{0.1cm}}\hspace{0.1cm}^{\hspace{0.1cm}}\hspace{0.1cm}^{\hspace{0.1cm}}\hspace{0.1cm}\hspace{0.1cm}^{\hspace{0.1cm}}\hspace{0.1cm}}^{\hspace{0.1cm}}\hspace{0.1cm}^{\hspace{0.1cm}}\hspace{0.1cm}^{\hspace{0.1cm}}\hspace{0.1cm}\hspace{0.1cm}^{\hspace{0.1cm}}\hspace{0.1cm}}$
Incident 2014:	
• s.47(3)(b) former s.47(3)	The Array of the A
proxy cards at s.47(3)(b) on 14 which ha	d not been returned nor cancelled following the
end of their employment s.47(3)(b)	Closed circuit television (CCTV) footage
	uding entry into the s.47(3)(b)
s.47(3)(b)	$\left(\frac{1}{2} \right) \left(\frac{1}{2} \right)$
	vitnessed s 47(3)(b)
In particular was approached by the	
cubicle viewing patient pathology results via	
When challenged about presence in the pre	
patient pathology results s.47(3)(b) questioned why the had an issue with	During this conversation
begun taking photographs at the well. W	h this, then walked to the staff photo wall and
replied that this was part of a 47(3)(b)	hen questioned why was taking photos,
The incident was notified immediately to the	0 47(2)(b)
and then escalated to Executive.	e s.47(3)(b) Unit and Security Services
Actions	
Actions 2014:	
• Preliminary assessment of situation from 5.4	7/3)/h)
	tion the incident would be considered unlawful
entry. Further investigations would be requi	red to gether all information
ID Proxy cards disabled immediately and aud	
IT access disabled immediately and audit of a	computer system access – post cessation date
requested.	in pater system access – post cessation date
 CCTV footage requested to identify possible 	ocations visited on 14
• s.47(3)(b)	noted that the areas
visited on 4,s.47(3)(b)	were
the designated areas for the s.47(3)(b)	It was also noted that had been
s.47(3)(b)	14 issue escalated to

Metro South Health



	Queensland Police Service (QPS), s.47(3)(b)
	s.47(3)(b) Department of Health). Verbal notification
L	to Dr Michael Cleary, Deputy Director-General, Health Service and Clinical innovation
	Division, provided by 8.47(3)(b)
	s.47(3)(b)
•	Follow up actions post meeting:
	• preparation of witness statements from 5.47(3)(b) staff and Security Services
	IT and ID proxy card audit reports to be reviewed and submitted to QPS
	Review of procedure for cessation process for ID, IT access and hospital equipment
Actions	
•	Confirmed access to AUSLAB 5.47(3)(b) 14. Patient names
_	are as follow:
	s.47(3)(b)
• -	iviedical records reviewed for patient interaction with 736
•	s.47(3)(b)
	s.47(3)(b)
}	
•	s.47(3)(b)
Actions	- 47(0)(1-)
•	Meeting: S.47(3)(b)
	similar route taken by \$47(3)(b) 14. \$.47(3)(b) \$.47(3)(b)
_	Additional information/discussion on situation and background undertaken by s.47(3)(b)
•	s.47(3)(b) Details of patients reviewed on Auslab provided to QPS.
	s.47(3)(b)
Actions	2014:
	s.47(3)(b)
1	
	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \
	s.47(3)(b) Additional information/discussion on
1	situation and background undertaken by above meeting attendees.
•	OPS witness statements completed by s.47(3)(b)
	Confirmation received that pagers not returned upon cessation of employments.47(3)(b)
1	Details of pagers and ID proxy cards provided to QPS.
Actions	2014:
•	s.47(3)(b)

s.47(3)(b) The group walked through the similar route						
taken by s.47(3)(b)						
s.47(3)(b)						
QPS witness statements completed by s.47(3)(b)						
• Verbal advice by QPS to — warrant to be executed for search s.47(3)(b) of s.47(3)(b)						
Actions taken 2014 and 14:						
of the manufacture of the search						
advise that the pagers and ID proxy cards were located. Of concern to QPS was a						
variety of clinical records, UR stickers and patient lists. s.47(3)(b)						
s.47(3)(b)						
QPS seized personal computers/equipment and documents for forensic						
review.						
During the interview with QPS, advised that s.47(3)(b)						
s.47(3)(b)						
• QPS requested a meeting with s.47(3)(b) to review the content of the seized clinical records.						
47(0)(1)						
• s.47(3)(b) Triage Meeting held: s.47(3)(b) 14 to review situation. Action items from the meeting:						
s.47(3)(b)						
$(7/4)^{\circ}$						
\sim $\langle ^{\bullet}O \rangle$						
Media holding statement – prepared (3)(b)						
s.47(3)(b)						
Notification to Health Quality Complaints Commission – breach of patient						
confidentiality. Notification pending confirmation of documents selzed. Onen						
disclosure to be undertaken if required.						
Briefing for Noting submitted 47/3)(b)						
s.47(3)(b)						
ctions: 14 - 14						
• s.47(3)(b)						
•						
•						

s.47(3)(b) 2015

Brief for Noting

Requested by:

□ Department

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Department RecFind No:	s.47(3)(b)
Division/HHS:	Metro South HHS
File Ref No:	s.47(3)(b)

SI	JBJECT:	Notificat	ion of ^{s.47(3)(b)}	for s.47(3)(b)	1 .
		s.47(3)(b)		breach at the s.47(3)(b)	
	sue(s)				
1.	s.47(3)(b)				
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6 .	ckground s.47(3)(b)				
7.	0.17(0)(0)		(\cappa)		
•					
8.	A review of	of procedure	es upon cessation of em	nployment was undertaken following this in	ncident
	and impro	ved govern	ance processes implem	ented.	
Co	nsultation				
9.			has been undertaken w	vith the QPS, Legal Counsel, Metro S	South
	Health and	d Exec	cutives	•	JOGUI
10.	Metro Sou	th Health a	nd s.47(3)(b) personna	el have been briefed on the incident.	
11.	Initial notif	ication of th	e incident and updates	have been provided to the following extern	nal
	agencies: 11.1 s.47(3))(b) <			
			onduct Commission		
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	achments		•		
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	Attachmen	t 2: Copy o	f Brief ^{s.47(3)(b)}		
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Department RecFind No:	s.47(3)(b)
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DR MICHAEL CLEA A/Director-General	ARY					
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Director-General's				IN MONIC	WED ALZ	ilg required
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Author	Clo	eared by: (SD/D	Dir)	Content	verified by: ((CEO/DDG/Div Head)
s.47(3)(b)					<u> </u>	· · · · · · · · · · · · · · · · · · ·
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